Virtual Chart Demonstration

Board of Directors’ Training
October 4, 2018
Virtual Chart Demonstration

Objectives for Tonight

- Give a historical overview
- Share the guiding principles of development
- Provide a collaborative walkthrough from multiple perspectives
- If time permits, deliver an encore presentation of additional areas of interest
Virtual Chart
A Brief History

1998 Development begins with ID Notes

2002 Resource Groups

2005 Electronic POS

2011 Virtual IPP

2013 Eligibility Reviews

2008 Data begins to be bridged to state systems

2014 Focal Reviews

2018 Person Centered Thinking

Endless Possibilities

1986 Uniform Fiscal System Accounting

1986 SANDIS Other Processes
Virtual Chart Development
Guiding Principles

- Driven by agency needs
- Collaborative process
- Intuitive and easy to use
- Ensure data security
- All new development is person centered
Virtual Chart Development
RCOC Business Practices

- Technology is a tool
- Designed around the business model
- Reduces transaction time

**Outcomes:**
- better service for individuals served and their families
- better utilization of staff resources and public dollars
Virtual Chart Development
Work Anywhere

- Laptops with 4g LTE access
- Secure connections
- 24 hour access to information for on call support
- Mobile collaboration
Virtual Chart Perspectives
Collaboration

Our Demonstration Team:

- **Marianne Kelly**, QA Monitor
- **Julia Do**, Service Coordinator
- **Cristina Mercado**, PCT Coordinator
- **Arturo Cazares**, Associate Director of Employment
Virtual Chart Encore

- Supervisor Tools
- Data Reports and Analytics
The Future of Virtual Chart
Endless Possibilities

Questions?