



Performance Contract Summary

RCOC 5/01/19	All	RCOC #	Goal	Percentage	# Attained
Developmental Center (DC)	21,882	26	0	0.12%	-26
Children in Foster Homes (FH)	10,506	216	215	2.06%	1
Children Own Home Parent/Guardian	10,506	10,225	10,100	97.33%	125
Total # Children (FH,Parent/Guardian)	10,506	10,441	10,315	99.38%	126
Adult FHA	11,350	94	101	0.83%	-7
Independent Living (IL)	11,350	864	851	7.61%	13
Adults Residing Own Home - Parent	11,350	7,392	7,250	65.13%	142
Supported Living (SL)	11,350	469	477	4.13%	-8
Total # Adults (FHA, IL,Parent/Guardian, SL)	11,350	8,819	8,679	77.70%	140
Children Residing in a CCF (7+ beds)	10,506	0	0	0.00%	0
Children Residing in a ICF (7+ beds)	10,506	2	0	0.02%	-2
Children Residing in a Nursing Facility (7+ beds)	10,506	0	0	0.00%	0
Total Children Residing in 7+ bed facilities	10,506	2	0	0.02%	-2
Adults Residing in a CCF (7+ beds)	11,350	167	145	1.47%	-22
Adults Residing in a ICF (7+ beds)	11,350	69	55	0.61%	-14
Adults Residing in a Nursing Facility (7+ beds)	11,350	87	80	0.77%	-7
Total Adults Residing in 7+ bed facilities	11,350	323	280	2.85%	-43
Total Individuals Over Age 3 with <=120 days	213	213	100.00%	100.00%	100.00%
Total Individuals Over Age 3 with 121-240 days	213	0	0.00%	0.00%	0.00%
Total Individuals Over Age 3 Over 240 days	213	0	0.00%	0.00%	0.00%
Adults with Integrated Employment Goal	11,350	47%	50%		
Total Number of Incentive Payments Made	11,350				
Avg. Wage and Hour After Incentive Payment	11,350				
Number of 16-64 Earned Income	11,350	2,058			
Percentage of 16-64 Earned Income	11,350	18.60%			
Annual Earnings of 16-64	11,350	\$7,385			
Number of Adults in CIE After Paid Intern	11,350				
Percentage Adults Transitioned Internship to CIE	11,350				
Total Annual Expenditures Residence/Ethnicity	21,882				
Number and Percent Race/Ethnicity Satisfied with Services	21,882				
Number and Percent Families by Race/Ethnicity IPP/IFSP Includes Needed Services	21,882				

Performance Contract 2019 Cover Sheet



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



Performance Contract 2019

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualified audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Accuracy percent of POS fiscal projections	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	99.92
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28

Performance Contract 2019

I. Developmental Center

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All consumers	Consumers in DC			
Statewide Average	0.16%	326,687	525			
RCOC Public Hearing 8/15 /18	0.28%	21,293	59	Goal	%	# Attained
RCOC 5/01/19	0.12%	21,882	26	0	0.12%	-26
Analysis as of Public Hearing	RCOC % of DD population		6.52%	RCOC % of DC population		11.24%

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan for FYs 2017-2018 and 2018-2019.

Progress: In FY 2017-2018, RCOC moved 13 persons served from Developmental Centers into the community. During Public Meetings in August 2018, RCOC had 59 persons served, or 0.28%, in Developmental Centers. RCOC is developing homes for all residents in developmental centers in anticipation of the pending closure dates.



Number of Persons Served Residing DCs



	Total Active Caseload	Goal	DC	%	Number Attained
Jan-19	21,599	0	54	0.25%	-54
Feb-19	21,672	0	49	0.23%	-49
Mar-19	21,787	0	40	0.18%	-40
Apr-19	21,882	0	26	0.12%	-26
May-19		0			
Jun-19		0			
Jul-19		0			
Aug-19		0			
Sep-19		0			
Oct-19		0			
Nov-19		0			
Dec-19		0			



Performance Contract 2019

II. Children Residing with Families (Child is defined as under 18 years of age).

Planned Activities

Statement: The Regional Center of Orange County ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

Objectives: Service Coordinators continue to identify, publicize and facilitate access to supports and services for children with developmental disabilities who are considered at risk for out-of-home placement. RCOC will hold an annual presentation on supports and services for persons served including residential and vocational (day services) and other generic resources.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in effort to support programs, trainings and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e., respite placement).
- RCOC will ensure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will assure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 186, or 1.81%, children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All children	Children in FH			
Statewide Average	2.69%	162,096	4,368			
RCOC Public Hearing 8/15 /18	1.81%	10,270	186	Goal	%	# Attained
RCOC 5/01/19	2.06%	10,506	216	215	2.06%	1
Analysis as of Public Hearing	RCOC % of DD population		6.34%	RCOC % of FH population		4.26%



	Total Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jan-19	10,346	215	197	1.90%	-18
Feb-19	10,389	215	200	1.93%	-15
Mar-19	10,466	215	209	2.00%	-6
Apr-19	10,506	215	216	2.06%	1
May-19		215			
Jun-19		215			
Jul-19		215			
Aug-19		215			
Sep-19		215			
Oct-19		215			
Nov-19		215			
Dec-19		215			



Progress: B. During public meetings, RCOC had 10,001, or 97.38%, of children in own home-parent/guardian.

Number and % of regional center children in own home-parent/guardian.

	Percentage	All children	Children in own home Parent/Guardian	Goal	%	# Attained
Statewide Average	96.65%	162,096	156,660			
RCOC Public Hearing 8/15 /18	97.38%	10,270	10,001			
RCOC 5/01/19	97.33%	10,506	10,225	10,100	97.33%	125
Analysis as of Public Hearing	RCOC % of DD population	6.34%	RCOC % of FH population	6.38%		



	Total Children Status 1&2	Goal	Children in own home Parent/Guardian	%	Number Attained
Jan-19	10,346	10,100	10,081	97.44%	-19
Feb-19	10,389	10,100	10,120	97.41%	20
Mar-19	10,466	10,100	10,189	97.35%	89
Apr-19	10,506	10,100	10,225	97.33%	125
May-19		10,100			
Jun-19		10,100			
Jul-19		10,100			
Aug-19		10,100			
Sep-19		10,100			
Oct-19		10,100			
Nov-19		10,100			
Dec-19		10,100			



Progress: C. During public meetings, RCOC had 10,187, or 99.19%, of children in homes.

Total number and % of regional center children in homes (This is a total of sections A and B above).

	Percentage	All children	Total Number Children in Homes	Goal	%	# Attained
Statewide Average	99.34%	162,096	161,028			
RCOC Public Hearing 8/15 /18	99.19%	10,270	10,187			
RCOC 5/01/19	99.38%	10,506	10,441	10,315	99.38%	126
Analysis as of Public Hearing				RCOC % of DD population	6.34%	RCOC % of FH population
						6.33%



	Total Children Status 1&2	Goal	Total Number Children in Homes	%	Number Attained
Jan-19	10,346	10,315	10,278	99.34%	-37
Feb-19	10,389	10,315	10,320	99.34%	5
Mar-19	10,466	10,315	10,398	99.35%	83
Apr-19	10,506	10,315	10,441	99.38%	126
May-19		10,315			
Jun-19		10,315			
Jul-19		10,315			
Aug-19		10,315			
Sep-19		10,315			
Oct-19		10,315			
Nov-19		10,315			
Dec-19		10,315			



Performance Contract 2019

III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served resides.

Objective: Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successional maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 92, or 0.84%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

	Percentage	Total Adults status 2	Adults in FHA	Goal	%	# Attained
Statewide Average	0.97%	164,066	1,588			
RCOC Public Hearing 8/15 /18	0.84%	10,964	92	101	0.83%	-7
RCOC 5/01/19	0.83%	11,350	94			
Analysis as of Public Hearing		RCOC % of DD population	6.68%	RCOC % of FH population	5.79%	



	Total Adults Status 2	Goal	Adults in FHA	%	Number Attained
Jan-19	11,199	101	91	0.81%	-10
Feb-19	11,234	101	90	0.80%	-11
Mar-19	11,281	101	91	0.81%	-10
Apr-19	11,350	101	94	0.83%	-7
May-19		101			
Jun-19		101			
Jul-19		101			
Aug-19		101			
Sep-19		101			
Oct-19		101			
Nov-19		101			
Dec-19		101			



Progress: B. During public meetings, RCOC had 835, or 7.62%, of adults residing in independent living.

Total number and % of regional center adults residing in independent living.

	Percentage	Total Adults status 2	Adults in Independent Living	Goal	%	# Attained
Statewide Average	10.56%	164,066	17,325			
RCOC Public Hearing 8/15 /18	7.62%	10,964	835			
RCOC 5/01/19	7.61%	11,350	864	851	7.61%	13
Analysis as of Public Hearing		RCOC % of DD population	6.68%	RCOC % of FH population		4.82%



	Total Adults Status 2	Goal	Adults in Independent Living	%	Number Attained
Jan-19	11,199	851	847	7.56%	-4
Feb-19	11,234	851	846	7.53%	-5
Mar-19	11,281	851	849	7.53%	-2
Apr-19	11,350	851	864	7.61%	13
May-19		851			
Jun-19		851			
Jul-19		851			
Aug-19		851			
Sep-19		851			
Oct-19		851			
Nov-19		851			
Dec-19		851			



Progress: C. During public meetings, RCOC had 7,069, or 64.47%, of adults residing in own home-parent.

Total number and % of regional center adults residing in own home-parent.

	Percentage	Total Adults status 2	Adults Residing Own Home - Parent	Goal	%	# Attained
Statewide Average	62.93%	164,066	103,243			
RCOC Public Hearing 8/15 /18	60.89%	10,964	6,676			
RCOC 5/01/19	65.13%	11,350	7,392	7,250	65.13%	142
Analysis as of Public Hearing		RCOC % of DD population	6.68%	RCOC % of FH population	6.47%	



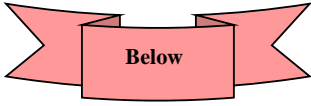
	Total Adults Status 2	Goal	Adults Residing Own Home - Parent	%	Number Attained
Jan-19	11,199	7,250	7,269	64.91%	19
Feb-19	11,234	7,250	7,307	65.04%	57
Mar-19	11,281	7,250	7,346	65.12%	96
Apr-19	11,350	7,250	7,392	65.13%	142
May-19		7,250			
Jun-19		7,250			
Jul-19		7,250			
Aug-19		7,250			
Sep-19		7,250			
Oct-19		7,250			
Nov-19		7,250			
Dec-19		7,250			



Progress: D. During public meetings, RCOC had 478, or 4.36%, of adults residing in supported living.

Total number and % of regional center adults residing in supported living.

	Percentage	Total Adults status 2	Adults Residing Supported Living	Goal	%	# Attained	
Statewide Average	5.45%	164,066	8,940				
RCOC Public Hearing 8/15 /18	4.36%	10,964	478				
RCOC 5/01/19	4.13%	11,350	469	477	4.13%	-8	
Analysis as of Public Hearing				RCOC % of DD population	6.68%	RCOC % of FH population	5.35%



	Total Adults Status 2	Goal	Adults Residing Supported Living	%	Number Attained
Jan-19	11,199	477	470	4.20%	-7
Feb-19	11,234	477	472	4.20%	-5
Mar-19	11,281	477	469	4.16%	-8
Apr-19	11,350	477	469	4.13%	-8
May-19		477			
Jun-19		477			
Jul-19		477			
Aug-19		477			
Sep-19		477			
Oct-19		477			
Nov-19		477			
Dec-19		477			



Progress: E. During public meetings, RCOC had 8,474, or 77.29%, of adults residing in home-settings.

Total number and % of regional center adults in home settings (This is a total of sections A, B, C and D above).

	Percentage	Total Adults status 2	Total Number Adults in Home Settings	Goal	%	# Attained
Statewide Average	79.90%	164,066	131,096			
RCOC Public Hearing 8/15 /18	77.29%	10,964	8,474			
RCOC 5/01/19	77.70%	11,350	8,819	8,679	77.70%	140
Analysis as of Public Hearing		RCOC % of DD population	6.68%	RCOC % of FH population		6.46%



	Total Adults Status 2	Goal	Total Number Adults in Home Settings	%	Number Attained
Jan-19	11,199	8,679	8,677	77.48%	-2
Feb-19	11,234	8,679	8,715	77.58%	36
Mar-19	11,281	8,679	8,755	77.61%	76
Apr-19	11,350	8,679	8,819	77.70%	140
May-19		8,679			
Jun-19		8,679			
Jul-19		8,679			
Aug-19		8,679			
Sep-19		8,679			
Oct-19		8,679			
Nov-19		8,679			
Dec-19		8,679			



Performance Contract 2019

IV. Children Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 4, or 0.04%, of children residing in a Community Care Facility (CCF)(7+ beds). Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF (7+ beds).

	Percentage	Total Children status 1 & 2	Children Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	0.02%	162,096	34			
RCOC Public Hearing 8/15 /18	0.04%	10,270	4			
RCOC 5/01/19	0.00%	10,506	0	0	0.00%	0
Analysis as of Public Hearing		RCOC % of DD population	6.34%		RCOC % of FH population	11.76%



	Total Children status 1&2	Goal	Children Residing in a CCF (7+ beds)	%	Number Attained
Jan-19	10,346	0	1	0.01%	-1
Feb-19	10,389	0	1	0.01%	-1
Mar-19	10,466	0	1	0.01%	-1
Apr-19	10,506	0	0	0.00%	0
May-19		0			
Jun-19		0			
Jul-19		0			
Aug-19		0			
Sep-19		0			
Oct-19		0			
Nov-19		0			
Dec-19		0			

Progress: B. During public meetings, RCOC had 2, or 0.02% of children residing in an Immediate Care Facility (CCF)(7+ beds). Placements to 7+ bed ICF facilities are at family request and/or due to specialized services.

Total number and % of regional center children residing in an ICF (7+ beds).

	Percentage	Total Children status 1 & 2	Children Residing in an ICF (7+ beds)	Goal	%	# Attained
Statewide Average	0.02%	162,096	34			
RCOC Public Hearing 8/15 /18	0.02%	10,270	2			
RCOC 5/01/19	0.02%	10,506	2	0	0.02%	-2
Analysis as of Public Hearing	RCOC % of DD population		6.34%	RCOC % of FH population		5.88%



	Total Children status 1&2	Goal	Children Residing in a ICF (7+ beds)	%	Number Attained
Jan-19	10,346	0	2	0.02%	-2
Feb-19	10,389	0	2	0.02%	-2
Mar-19	10,466	0	2	0.02%	-2
Apr-19	10,506	0	2	0.02%	-2
May-19		0			
Jun-19		0			
Jul-19		0			
Aug-19		0			
Sep-19		0			
Oct-19		0			
Nov-19		0			
Dec-19		0			

Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center children residing in a nursing facility.

	Percentage	Total Children status 1 & 2	Children Residing in a Nursing Facility (7+ beds)			
Statewide Average	0.00%	162,096	7			
RCOC Public Hearing 8/15 /18	0.00%	10,270	0	Goal	%	# Attained
RCOC 5/01/19	0.00%	10,506	0	0	0.00%	0
Analysis as of Public Hearing		RCOC % of DD population	6.34%	RCOC % of FH population	0.00%	



	Total Children status 1&2	Goal	Children Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-19	10,346	0	0	0.00%	0
Feb-19	10,389	0	0	0.00%	0
Mar-19	10,466	0	0	0.00%	0
Apr-19	10,506	0	0	0.00%	0
May-19		0			
Jun-19		0			
Jul-19		0			
Aug-19		0			
Sep-19		0			
Oct-19		0			
Nov-19		0			
Dec-19		0			



Progress: D. During public meetings, RCOC had 6, or 0.06%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center children residing in a facility with 7+ beds (This is a total of sections A, B and C above).

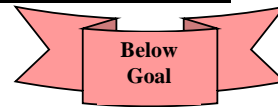
Statewide Average

RCOC Public Hearing 8/15 /18

RCOC 5/01/19

Analysis as of Public Hearing

Percentage	Total Children status 1 & 2	Total Children Residing in 7+ bed facilities	Goal	%	# Attained
0.05%	162,096	75			
0.06%	10,270	6			
0.02%	10,506	2	0	0.02%	-2
RCOC % of DD population		6.34%	RCOC % of FH population		8.00%



	Total Children status 1&2	Goal	Total Children Residing in 7+ bed facilities	%	Number Attained
Jan-19	10,346	0	3	0.03%	-3
Feb-19	10,389	0	3	0.03%	-3
Mar-19	10,466	0	3	0.03%	-3
Apr-19	10,506	0	2	0.02%	-2
May-19		0			
Jun-19		0			
Jul-19		0			
Aug-19		0			
Sep-19		0			
Oct-19		0			
Nov-19		0			
Dec-19		0			



Performance Contract 2019

V. Adults Residing in Facilities with Seven or More Beds (Excluding Developmental Centers).

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disabilities.

Objective: RCOC will place only those adults with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 155, or 1.41%, of adults residing in a CCF (7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services. RCOC also has several long-term care providers with facilities in this category. RCOC will continue to work with these vendors to implement Trailer Bill Language regarding use of these programs.

A. Total number and % of regional center adult caseload residing in a Community Care Facility (CCF)(7+ beds).

	Percentage	Total Adults status 2	Adults Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	1.12%	164,066	1,831			
RCOC Public Hearing 8/15 /18	1.41%	10,964	155			
RCOC 5/01/19	1.40%	11,350	167	145	1.40%	-22
Analysis as of Public Hearing			RCOC % of DD population 6.68%		RCOC % of FH population 8.47%	



	Total Adults Status 2	Goal	Adults Residing in a CCF (7+ beds)	%	Number Attained
Jan-19	11,199	145	170	1.40%	-25
Feb-19	11,234	145	169	1.40%	-24
Mar-19	11,281	145	170	1.40%	-25
Apr-19	11,350	145	167	1.40%	-22
May-19		145			
Jun-19		145			
Jul-19		145			
Aug-19		145			
Sep-19		145			
Oct-19		145			
Nov-19		145			
Dec-19		145			



Progress: B. During public meetings, RCOC had 80, or 0.73%, of adults residing in an Intermediate Care Facility (ICF)(7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adults residing in an ICF (7+ beds).

	Percentage	Total Adults status 2	Adults Residing in a ICF (7+ beds)	Goal	%	# Attained
Statewide Average	0.61%	164,066	1,008			
RCOC Public Hearing 8/15 /18	0.73%	10,964	80			
RCOC 5/01/19	0.61%	11,350	69	55	0.61%	-14
Analysis as of Public Hearing			RCOC % of DD population 6.68%		RCOC % of FH population 7.94%	



	Total Adults Status 2	Goal	Adults Residing in a ICF (7+ beds)	%	Number Attained
Jan-19	11,199	55	72	0.64%	-17
Feb-19	11,234	55	68	0.61%	-13
Mar-19	11,281	55	69	0.61%	-14
Apr-19	11,350	55	69	0.61%	-14
May-19		55			
Jun-19		55			
Jul-19		55			
Aug-19		55			
Sep-19		55			
Oct-19		55			
Nov-19		55			
Dec-19		55			



Progress: C. During public meetings, RCOC had 85, or .78%, of adults residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in a nursing facility.

	Percentage	Total Adults status 2	Adults Residing in a Nursing Facility (7+ beds)	Goal	%	# Attained
Statewide Average	0.66%	164,066	1,081			
RCOC Public Hearing 8/15 /18	0.78%	10,964	85	80	0.77%	-7
RCOC 5/01/19	0.77%	11,350	87			
Analysis as of Public Hearing			RCOC % of DD population 6.68%			RCOC % of FH population 7.86%



	Total Adults Status 2	Goal	Adults Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-19	11,199	80	86	0.77%	-6
Feb-19	11,234	80	84	0.75%	-4
Mar-19	11,281	80	84	0.74%	-4
Apr-19	11,350	80	87	0.77%	-7
May-19		80			
Jun-19		80			
Jul-19		80			
Aug-19		80			
Sep-19		80			
Oct-19		80			
Nov-19		80			
Dec-19		80			



Progress: D. During public meetings, RCOC had 313, or 2.85%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adults residing in a facility with 7+ beds (This is a total of sections A, B and C above).

	Percentage	Total Adults status 2	Total Adults Residing in 7+ bed facilities	Goal	%	# Attained	
Statewide Average	2.39%	164,066	3,920				
RCOC Public Hearing 8/15 /18	2.85%	10,964	313				
RCOC 5/01/19	2.85%	11,350	323	280	2.85%	-43	
Analysis as of Public Hearing				RCOC % of DD population	6.68%	RCOC % of FH population	7.98%



	Total Adults Status 2	Goal	Total Adults Residing in 7+ bed facilities	%	Number Attained
Jan-19	11,199	280	328	2.93%	-48
Feb-19	11,234	280	321	2.86%	-41
Mar-19	11,281	280	323	2.86%	-43
Apr-19	11,350	280	323	2.85%	-43
May-19		280			
Jun-19		280			
Jul-19		280			
Aug-19		280			
Sep-19		280			
Oct-19		280			
Nov-19		280			
Dec-19		280			

Performance Contract 2019

VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration of individuals ages 3 and over who are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the intake process is within mandated timeline.

- RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

Progress: A. During public meetings, RCOC had 221, or 99.10%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <= 120 days.

Statewide Average
 RCOC Public Hearing 8/15/18
 RCOC 5/01/19

Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 days	Goal	% Attained
99.12%	6,028	5,975		
99.10%	223	221	Goal	% Attained
100.00%	213	213	100.00%	100.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 days	% Attained
Jan-19	210	100.00%	209	99.52%
Feb-19	214	100.00%	213	99.53%
Mar-19	220	100.00%	220	100.00%
Apr-19	213	100.00%	213	100.00%
May-19		100.00%		
Jun-19		100.00%		
Jul-19		100.00%		
Aug-19		100.00%		
Sep-19		100.00%		
Oct-19		100.00%		
Nov-19		100.00%		
Dec-19		100.00%		

Progress: B. During public meetings, RCOC had 2, or 0.90%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

Statewide Average
 RCOC Public Hearing 8/15/18
 RCOC 5/01/19

Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 with 121-240 days		
0.76%	6,028	46		
0.90%	223	2	Goal	% Attained
0.00%	213	0	0.00%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with 121-240 days	%
Jan-19	210	0.00%	1	0.48%
Feb-19	214	0.00%	1	0.47%
Mar-19	220	0.00%	0	0.00%
Apr-19	213	0.00%	0	0.00%
May-19		0.00%		
Jun-19		0.00%		
Jul-19		0.00%		
Aug-19		0.00%		
Sep-19		0.00%		
Oct-19		0.00%		
Nov-19		0.00%		
Dec-19		0.00%		

Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 days	Goal	%
Statewide Average	0.12%	6,028	7		
RCOC Public Hearing 8/15/18	0.00%	223	0		
RCOC 5/01/19	0.00%	213	0	0.00%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 days	% Attained
Jan-19	210	0.00%	0	0.00%
Feb-19	214	0.00%	0	0.00%
Mar-19	220	0.00%	0	0.00%
Apr-19	213	0.00%	0	0.00%
May-19		0.00%		
Jun-19		0.00%		
Jul-19		0.00%		
Aug-19		0.00%		
Sep-19		0.00%		
Oct-19		0.00%		
Nov-19		0.00%		
Dec-19		0.00%		



Performance Contract 2019

VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making integrated competitive employment the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing. RCOC will make incentive payments to vendors who assist individuals obtain competitive, integrated employment and maintain those positions over time.

Progress: A. Results from the National Core Indicator Surveys conducted in FY 2011-2012, 46% of the people interviewed who did not have a job in the community, reported wanting one. In FY 2014-2015, 47% of those interviewed indicating a desire for work in the community. Results of recent interviews have not been submitted to regional centers.

A. Percentage of adults who reported having integrated employment as a goal in their IPPs.

	Percentage	
RCOC FY 2010-11	40%	
RCOC FY 2011-12	46%	Goal
RCOC FY 2014-15*	47%	50%

*NOTE: Surveys are being conducted again in FY 2017-18



Progress: B. RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestones related to length of employment.

B. Total number of \$1,000, \$1,250, and \$1,500 incentive payments made within the fiscal year.

Fiscal Year	\$1,000	\$1,250	\$1,500
2016-2017	95	38	0
2017-2018			

*NOTE: Incentive payments started in FY 2016-17, partial year data



Progress: C. RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in competitive, integrated employment when incentive payments have been made on their behalf during the previous fiscal year.

Fiscal Year	Hours Week	Wage
2016-2017	17	\$10.77
2017-2018		



Performance Contract 2019

VIII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of integrated competitive employment as the first option for persons served.

Objective: RCOC service coordinators will implement the Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings through the school and Individual Program Planning meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on competitive employment as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into Competitive Integrated Employment (CIE).

Progress: A. Results from the Employment Development Department (EDD) conducted in 2016 indicate that 2,085 persons served ages 16-64 had earned income. In 2017, 2,058 persons served ages 16-64 had earned income.

A. Number and percentage of persons served ages 16-64 with earned income.

	RCOC	Percentage	Statewide Average	Statewide %
2013	1,207	12.80%	839	12%
2014	1,754	13.10%	906	13.10%
2015	2,175	27%	962	16%
2016	2,085	19.80%	1,033	14.20%
2017	2,058	18.60%	1,108	14.50%



Progress: B. Information from the Employment Development Department in 2016 indicate that the average annual wage for consumers was \$5,975. In 2017, the average annual wage increased to \$7,385.

B. Average annual wages for people served age 16-64.

	RCOC
2013	\$6,691
2014	\$6,086
2015	\$5,681
2016	\$5,975
2017	\$7,385



Progress: C. Results from the Employment Development Department in 2016 indicate that average annual wage for persons served ages 16-64 was \$5,975 compared to \$7,631 for people with all disabilities. In 2017, the average annual wage for persons served ages 16-64 was \$7,385 compared to \$8,698 for all disabilities.

C. Annual earnings of age group 16-64 as compared with all persons served with disabilities in California.

	RCOC	Statewide Avg.
2013	\$6,691	\$6,697
2014	\$6,086	\$7,044
2015	\$5,681	\$7,248
2016	\$5,975	\$7,631
2017	\$7,385	\$8,698



Progress: D. In FY 2016-2017, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests, and lead into opportunities for competitive integrated employment. The PIP was initiated in FY 2016-2017. RCOC currently has 5 individuals within a paid internship.

D. Number of adults placed in competitive, integrated employment following participation in a Paid Internship Program.

	Total
2016-2017	0
2017-2018	5

*Note: Individuals have participated in PIP for less than 12 months total.



Progress: E. RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began in FY 2016-17 and has been in place less than 12 months total.

E. Percentage of adults who transitioned from internship to competitive employment.

	% of Adults
2016-2017	NA
2017-2018	

*Note: PIP has been in place less than 12 months, no transitions have currently been made.



Progress: F. RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in Paid Internship Program.

	Hours Wk.	Wage
2016-2017	18	\$10.13
2017-2018		



Performance Contract 2019

IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

Statement: RCOC works to ensure that support services are flexible and innovative in meeting the family's needs as they evolve over time; are tailored to the preferences of the individual family; and are consistent with their cultural norms and customs.

Objective: RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support group leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.

Progress: A. Review of fiscal year 2015-16 purchase of service data and client master file (CMF). Initial data generation will be compared to subsequent FY information.



Progress: A. Review of fiscal year 2016-17 purchase of service data and client master file (CMF). Initial data generation will be compared to subsequent FY information.

A. Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age 2; Age 3 -21; 22 and older.

Birth to 2 Years Old

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska N	4	0.1%	\$34,936	53.6%
Asian	917	22.4%	\$8,493,919	66.2%
Black/African American	68	1.4%	\$514,483	62.6%
Hispanic	2,043	33.9%	\$12,872,918	61.1%
Native Hawaiian or Other P	2	0.0%	\$5,111	70.4%
Other Ethnicity or Race / Mu	1,170	23.3%	\$8,822,287	60.3%
White	1,048	18.9%	\$7,176,339	59.7%
Totals	5,252	100.0%	\$37,919,994	61.8%

Age 3 Years to 21 Years

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska N	15	0.2%	\$196,822	78.5%
Asian	1,630	17.8%	\$17,945,068	65.2%
Black/African American	167	2.7%	\$2,760,959	75.5%
Hispanic	3,561	31.8%	\$32,082,238	64.2%
Native Hawaiian or Other P	6	0.0%	\$12,865	27.2%
Other Ethnicity or Race / Mu	1,608	17.8%	\$17,994,675	61.6%
White	2,230	29.7%	\$30,053,352	69.2%
Totals	9,217	100.0%	\$101,045,979	65.7%

Age 22 Years and Older

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska N	15	0.3%	\$725,240	89.3%
Asian	1,146	10.8%	\$31,038,803	82.4%
Black/African American	210	2.8%	\$7,963,856	79.2%
Hispanic	2,130	17.9%	\$51,260,419	81.6%
Native Hawaiian or Other P	5	0.1%	\$188,232	79.3%
Other Ethnicity or Race / Mu	701	7.6%	\$21,688,093	83.9%
White	4,450	60.6%	\$173,372,959	85.1%
Totals	8,657	100.0%	\$286,237,603	83.9%



Progress: B. Review of fiscal year 2016-17 purchase of service data and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3 -21; 22 and older.

Birth to 2 Years Old

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	4	0	0.0%
Asian	917	27	2.9%
Black/African American	68	0	0.0%
Hispanic	2,043	105	5.1%
Native Hawaiian or Other Pacific Islander	2	1	50.0%
Other Ethnicity or Race / Multi-Cultural	1,170	40	3.4%
White	1,048	50	4.8%
Totals	5,252	223	4.2%

Age 3 Years to 21 Years

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	15	4	26.7%
Asian	1,630	373	22.9%
Black/African American	167	49	29.3%
Hispanic	3,561	1,324	37.2%
Native Hawaiian or Other Pacific Islander	6	2	33.3%
Other Ethnicity or Race / Multi-Cultural	1,608	426	26.5%
White	2,230	542	24.3%
Totals	9,217	2,720	29.5%

Age 22 Years and Older

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	15	2	13.3%
Asian	1,146	218	19.0%
Black/African American	210	37	17.6%
Hispanic	2,130	474	22.3%
Native Hawaiian or Other Pacific Islander	5	0	0.0%
Other Ethnicity or Race / Multi-Cultural	701	125	17.8%
White	4,450	524	11.8%
Totals	8,657	1,380	15.9%



Progress: B. Review of fiscal year 2016-17 purchase of service data and Client Master File. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service expenditures by individual's primary language for all ages (30 or more people with language).

Primary Language	Total People	POS Authorized Per Capita	Percentage Utilized
English	17,389	\$20,224	78.30%
Spanish	4,286	\$11,926	72.90%
Mandarin Chinese	58	\$15,219	70.10%
Vietnamese	1,069	\$13,037	75.00%
Korean	119	\$25,681	79.00%
Tagalog	31	\$24,582	76.20%
Arabic	37	\$12,828	68.70%