



Performance Contract Summary

RCOC as of 3/01/2020	All	RCOC #	Goal	Percentage	# Attained
Developmental Center (DC)	22,541	7	0	0.04%	-7
Children in Foster Homes (FH)	10,779	230	220	2.13%	10
Children Own Home Parent/Guardian	10,779	10,484	10,500	97.26%	-16
Total # Children (FH,Parent/Guardian)	10,779	10,714	10,720	99.40%	-6
Adult FHA	11,755	100	103	0.85%	-3
Independent Living (IL)	11,755	889	895	7.56%	-6
Adults Residing Own Home - Parent	11,755	7,750	7,650	65.93%	100
Supported Living (SL)	11,755	467	481	3.97%	-14
Total # Adults (FHA, IL,Parent/Guardian, SL)	11,755	9,206	9,129	78.32%	77
Children Residing in a CCF (7+ beds)	10,779	0	0	0.00%	0
Children Residing in a ICF (7+ beds)	10,779	2	0	0.02%	-2
Children Residing in a Nursing Facility (7+ beds)	10,779	0	0	0.00%	0
Total Children Residing in 7+ bed facilities	10,779	2	0	0.02%	-2
Adults Residing in a CCF (7+ beds)	11,755	163	130	1.39%	-33
Adults Residing in a ICF (7+ beds)	11,755	20	30	0.17%	10
Adults Residing in a Nursing Facility (7+ beds)	11,755	86	80	0.73%	-6
Total Adults Residing in 7+ bed facilities	11,755	269	240	2.29%	-29
Total Individuals Over Age 3 with <=120 days	200	198	100.00%	100.00%	99.00%
Total Individuals Over Age 3 with 121-240 days	200	2	0.00%	1.00%	1.00%
Total Individuals Over Age 3 Over 240 days	200	0	0.00%	0.00%	0.00%
Adults with Integrated Employment Goal	11,755	47%	50%		
Total Number of Incentive Payments Made	11,755	330			
Avg. Wage and Hour After Incentive Payment	11,755	\$11.31			
Number of 16-64 Earned Income	11,755	2,341			
Percentage of 16-64 Earned Income	11,755	21.00%			
Annual Earnings of 16-64	11,755	\$7,580			
Number of Adults in CIE After Paid Intern	11,755	1			
Percentage Adults Transitioned Internship to CIE	11,755	13.00%			
Total Annual Expenditures Residence/Ethnicity	22,541				
Number and Percent Race/Ethnicity Satisfied with Services	22,541				
Number and Percent Families by Race/Ethnicity IPP/IFSP Includes Needed Services	22,541				

Performance Contract 2020 Cover Sheet



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



Performance Contract 2020

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualified audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Accuracy percent of POS fiscal projections	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	99.98
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28

Performance Contract 2020

I. Developmental Center

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All consumers	Consumers in DC			
Statewide Average	0.10%	343,636	327			
RCOC Public Hearing 8/14/19	0.09%	22,085	20	Goal	%	# Attained
RCOC 3/01/20	0.03%	22,541	7	0	0.03%	-7
Analysis as of Public Hearing	RCOC % of DD population		6.43%	RCOC % of DC population		6.12%

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan for FYs 2017-2018 and 2018-2019.

Progress: In FY 2018-2019, RCOC moved 39 persons served from Developmental Centers into the community. During Public Meetings in August 2019, RCOC had 20 persons served, or 0.09%, in Developmental Centers. RCOC is developing homes for all residents in developmental centers in anticipation of the pending closure dates no later than December 31, 2019.



Number of Persons Served Residing DCs



	Total Active Caseload	Goal	DC	%	Number Attained
Jan-20	22,486	0	8	0.04%	-8
Feb-20		0			
Mar-20		0			
Apr-20		0			
May-20		0			
Jun-20		0			
Jul-20		0			
Aug-20		0			
Sep-20		0			
Oct-20		0			
Nov-20		0			
Dec-20		0			



Performance Contract 2020

II. Children Residing with Families (Child is defined as under 18 years of age).

Planned Activities

Statement: The Regional Center of Orange County ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

Objectives: Service Coordinators continue to identify, publicize and facilitate access to supports and services for children with developmental disabilities who are considered at risk for out-of-home placement. RCOC will hold an annual presentation on supports and services for persons served including residential and vocational (day services) and other generic resources.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in effort to support programs, trainings and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e., respite placement).
- RCOC will ensure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will assure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 208, or 1.96%, children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All children	Children in FH			
Statewide Average	2.67%	173,363	4,634			
RCOC Public Hearing 8/14/19	1.96%	10,631	208	Goal	%	# Attained
RCOC 3/01/20	2.13%	10,779	230	220	2.13%	10
Analysis as of Public Hearing	RCOC % of DD population		6.13%	RCOC % of FH population		4.49%



	Total Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jan-20	10,753	220	231	2.15%	11
Feb-20	10,779	220	230	2.13%	10
Mar-20		220			
Apr-20		220			
May-20		220			
Jun-20		220			
Jul-20		220			
Aug-20		220			
Sep-20		220			
Oct-20		220			
Nov-20		220			
Dec-20		220			



Progress: B. During public meetings, RCOC had 10,355, or 97.40%, of children in own home-parent/guardian.

Number and % of regional center children in own home-parent/guardian.

	Percentage	All children	Children in own home Parent/Guardian	Goal	%	# Attained
Statewide Average	96.75%	173,363	167,729			
RCOC Public Hearing 8/14/19	97.40%	10,631	10,355			
RCOC 3/01/20	97.26%	10,779	10,484	10,500	97.26%	-16
Analysis as of Public Hearing		RCOC % of DD population	6.13%	RCOC % of FH population		6.17%



	Total Children Status 1&2	Goal	Children in own home Parent/Guardian	%	Number Attained
Jan-20	10,753	10,500	10,451	97.19%	-49
Feb-20	10,779	10,500	10,484	97.26%	-16
Mar-20		10,500			
Apr-20		10,500			
May-20		10,500			
Jun-20		10,500			
Jul-20		10,500			
Aug-20		10,500			
Sep-20		10,500			
Oct-20		10,500			
Nov-20		10,500			
Dec-20		10,500			



Progress: C. During public meetings, RCOC had 10,563, or 99.36%, of children in homes.

Total number and % of regional center children in homes (This is a total of sections A and B above).

	Percentage	All children	Total Number Children in Homes			
Statewide Average	99.42%	173,363	172,363			
RCOC Public Hearing 8/14/19	99.36%	10,631	10,563	Goal	%	# Attained
RCOC 3/01/20	99.40%	10,779	10,714	10,720	99.40%	-6
Analysis as of Public Hearing		RCOC % of DD population	6.13%	RCOC % of FH population	6.13%	



	Total Children Status 1&2	Goal	Total Number Children in Homes	%	Number Attained
Jan-20	10,753	10,720	10,682	99.34%	-38
Feb-20	10,779	10,720	10,714	99.40%	-6
Mar-20		10,720			
Apr-20		10,720			
May-20		10,720			
Jun-20		10,720			
Jul-20		10,720			
Aug-20		10,720			
Sep-20		10,720			
Oct-20		10,720			
Nov-20		10,720			
Dec-20		10,720			



Performance Contract 2020

III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served resides.

Objective: Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successional maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 94, or 0.82%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

	Percentage	Total Adults status 2	Adults in FHA	Goal	%	# Attained	
Statewide Average	0.96%	169,946	1,630				
RCOC Public Hearing 8/14/19	0.82%	11,434	94	103	0.85%	-3	
RCOC 3/01/20	0.85%	11,755	100	103	0.85%	-3	
Analysis as of Public Hearing				RCOC % of DD population	6.73%	RCOC % of FH population	5.77%



	Total Adults Status 2	Goal	Adults in FHA	%	Number Attained
Jan-20	11,725	103	98	0.84%	-5
Feb-20	11,755	103	100	0.85%	-3
Mar-20		103			
Apr-20		103			
May-20		103			
Jun-20		103			
Jul-20		103			
Aug-20		103			
Sep-20		103			
Oct-20		103			
Nov-20		103			
Dec-20		103			



Progress: B. During public meetings, RCOC had 863, or 7.55%, of adults residing in independent living.

Total number and % of regional center adults residing in independent living.

	Percentage	Total Adults status 2	Adults in Independent Living	Goal	%	# Attained
Statewide Average	10.36%	169,946	17,605			
RCOC Public Hearing 8/14/19	7.55%	11,434	863			
RCOC 3/01/20	7.56%	11,755	889	895	7.56%	-6
Analysis as of Public Hearing		RCOC % of DD population	6.73%	RCOC % of FH population		4.90%



	Total Adults Status 2	Goal	Adults in Independent Living	%	Number Attained
Jan-20	11,725	895	885	7.55%	-10
Feb-20	11,755	895	889	7.56%	-6
Mar-20		895			
Apr-20		895			
May-20		895			
Jun-20		895			
Jul-20		895			
Aug-20		895			
Sep-20		895			
Oct-20		895			
Nov-20		895			
Dec-20		895			



Progress: C. During public meetings, RCOC had 7,477, or 65.39%, of adults residing in own home-parent.

Total number and % of regional center adults residing in own home-parent.

Statewide Average

RCOC Public Hearing 8/14/19

RCOC 3/01/20

Analysis as of Public Hearing

Percentage	Total Adults status 2	Adults Residing Own Home - Parent	Goal	%	# Attained
63.89%	169,946	108,576			
65.39%	11,434	7,477	7,650	65.93%	100
65.93%	11,755	7,750	7,650	65.93%	100
RCOC % of DD population		6.73%	RCOC % of FH population		6.89%



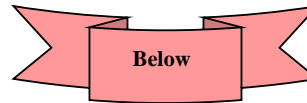
	Total Adults Status 2	Goal	Adults Residing Own Home - Parent	%	Number Attained
Jan-20	11,725	7,650	7,734	65.96%	84
Feb-20	11,755	7,650	7,750	65.93%	100
Mar-20		7,650			
Apr-20		7,650			
May-20		7,650			
Jun-20		7,650			
Jul-20		7,650			
Aug-20		7,650			
Sep-20		7,650			
Oct-20		7,650			
Nov-20		7,650			
Dec-20		7,650			



Progress: D. During public meetings, RCOC had 467, or 4.08%, of adults residing in supported living.

Total number and % of regional center adults residing in supported living.

	Percentage	Total Adults status 2	Adults Residing Supported Living	Goal	%	# Attained	
Statewide Average	5.33%	169,946	9,065				
RCOC Public Hearing 8/14/19	4.08%	11,434	467	481	3.97%	-14	
RCOC 3/01/20	3.97%	11,755	467				
Analysis as of Public Hearing				RCOC % of DD population	6.73%	RCOC % of FH population	5.15%



	Total Adults Status 2	Goal	Adults Residing Supported Living	%	Number Attained
Jan-20	11,725	481	463	3.95%	-18
Feb-20	11,755	481	467	3.97%	-14
Mar-20		481			
Apr-20		481			
May-20		481			
Jun-20		481			
Jul-20		481			
Aug-20		481			
Sep-20		481			
Oct-20		481			
Nov-20		481			
Dec-20		481			



Progress: E. During public meetings, RCOC had 8,901, or 77.85%, of adults residing in home-settings.

Total number and % of regional center adults in home settings (This is a total of sections A, B, C and D above).

	Percentage	Total Adults status 2	Total Number Adults in Home Settings	Goal	%	# Attained
Statewide Average	80.54%	169,946	136,876			
RCOC Public Hearing 8/14/19	77.85%	11,434	8,901			
RCOC 3/01/20	78.32%	11,755	9,206	9,129	78.32%	77
Analysis as of Public Hearing			RCOC % of DD population 6.73%		RCOC % of FH population 6.50%	



	Total Adults Status 2	Goal	Total Number Adults in Home Settings	%	Number Attained
Jan-20	11,725	9,129	9,129	78.29%	51
Feb-20	11,755	9,129	9,206	78.23%	77
Mar-20		9,129			
Apr-20		9,129			
May-20		9,129			
Jun-20		9,129			
Jul-20		9,129			
Aug-20		9,129			
Sep-20		9,129			
Oct-20		9,129			
Nov-20		9,129			
Dec-20		9,129			



Performance Contract 2020

IV. Children Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 0, or 0.00%, of children residing in a Community Care Facility (CCF)(7+ beds). Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF (7+ beds).

	Percentage	Total Children status 1 & 2	Children Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	0.01%	171,363	26			
RCOC Public Hearing 8/14/19	0.00%	10,631	0			
RCOC 3/01/20	0.00%	10,779	0	0	0.00%	0
Analysis as of Public Hearing		RCOC % of DD population	6.20%		RCOC % of FH population	0.00%



	Total Children status 1&2	Goal	Children Residing in a CCF (7+ beds)	%	Number Attained
Jan-20	10,753	0	2	0.02%	-2
Feb-20	10,779	0	0	0.00%	0
Mar-20		0			
Apr-20		0			
May-20		0			
Jun-20		0			
Jul-20		0			
Aug-20		0			
Sep-20		0			
Oct-20		0			
Nov-20		0			
Dec-20		0			



Progress: B. During public meetings, RCOC had 2, or 0.02% of children residing in an Immediate Care Facility (CCF)(7+ beds). Placements to 7+ bed ICF facilities are at family request and/or due to specialized services.

Total number and % of regional center children residing in an ICF (7+ beds).

Total number and % of regional center adult caseload residing in own

	Percentage	Total Children status 1 & 2	Children Residing in an ICF (7+ beds)	Goal	%	# Attained
Statewide Average	0.02%	173,363	33			
RCOC Public Hearing 8/14/19	0.02%	10,631	2			
RCOC 3/01/20	0.02%	10,779	2	0	0.02%	-2
Analysis as of Public Hearing		RCOC % of DD population	6.13%	RCOC % of FH population	6.06%	



	Total Children status 1&2	Goal	Children Residing in a ICF (7+ beds)	%	Number Attained
Jan-20	10,753	0	2	0.02%	-2
Feb-20	10,779	0	2	0.02%	-2
Mar-20		0			
Apr-20		0			
May-20		0			
Jun-20		0			
Jul-20		0			
Aug-20		0			
Sep-20		0			
Oct-20		0			
Nov-20		0			
Dec-20		0			



Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center children residing in a nursing facility.

Total number and % of regional center adult caseload residing in own

	Percentage	Total Children status 1 & 2	Children Residing in a Nursing Facility (7+ beds)	Goal	%	# Attained
Statewide Average	0.00%	171,363	7			
RCOC Public Hearing 8/14/19	0.00%	10,631	0			
RCOC 3/01/20	0.00%	10,779	0	0	0.00%	0
Analysis as of Public Hearing			RCOC % of DD population 6.20%			RCOC % of FH population 0.00%



	Total Children status 1&2	Goal	Children Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-20	10,753	0	0	0.00%	0
Feb-20	10,779	0	0	0.00%	0
Mar-20		0			
Apr-20		0			
May-20		0			
Jun-20		0			
Jul-20		0			
Aug-20		0			
Sep-20		0			
Oct-20		0			
Nov-20		0			
Dec-20		0			



Progress: D. During public meetings, RCOC had 2, or 0.02%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center children residing in a facility with 7+ beds (This is a total of sections A, B and C above).

Total number and % of regional center adult caseload residing in own

	Percentage	Total Children status 1 & 2	Total Children Residing in 7+ bed facilities	Goal	%	# Attained
Statewide Average	0.04%	171,363	66			
RCOC Public Hearing 8/14/19	0.02%	10,631	2			
RCOC 3/01/20	0.02%	10,779	2	0	0.02%	-2
Analysis as of Public Hearing		RCOC % of DD population	6.20%		RCOC % of FH population	3.03%



	Total Children status 1&2	Goal	Total Children Residing in 7+ bed facilities	%	Number Attained
Jan-20	10,753	0	4	0.04%	-4
Feb-20	10,779	0	2	0.02%	-2
Mar-20		0			
Apr-20		0			
May-20		0			
Jun-20		0			
Jul-20		0			
Aug-20		0			
Sep-20		0			
Oct-20		0			
Nov-20		0			
Dec-20		0			



Performance Contract 2020

V. Adults Residing in Facilities with Seven or More Beds (Excluding Developmental Centers).

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disabilities.

Objective: RCOC will place only those adults with medical issues or challenging behaviors in seven or greater bed facilities.

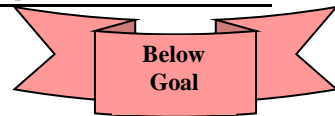
- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 168, or 1.47%, of adults residing in a CCF (7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services. RCOC also has several long-term care providers with facilities in this category. RCOC will continue to work with these vendors to implement Trailer Bill Language regarding use of these programs.

A. Total number and % of regional center adult caseload residing in a Community Care Facility (CCF)(7+ beds).

	Percentage	Total Adults status 2	Adults Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	1.03%	169,946	1,745			
RCOC Public Hearing 8/14/19	1.47%	11,434	168			
RCOC 3/01/20	1.40%	11,755	163	130	1.40%	-33
Analysis as of Public Hearing		RCOC % of DD population	6.73%	RCOC % of FH population	9.63%	



	Total Adults Status 2	Goal	Adults Residing in a CCF (7+ beds)	%	Number Attained
Jan-20	11,725	130	163	1.40%	-33
Feb-20	11,755	130	163	1.40%	-33
Mar-20		130			
Apr-20		130			
May-20		130			
Jun-20		130			
Jul-20		130			
Aug-20		130			
Sep-20		130			
Oct-20		130			
Nov-20		130			
Dec-20		130			

Progress: B. During public meetings, RCOC had 64, or 0.56%, of adults residing in an Intermediate Care Facility (ICF)(7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adults residing in an ICF (7+ beds).

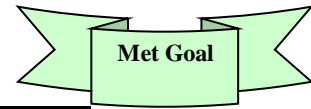
Statewide Average

RCOC Public Hearing 8/14/19

RCOC 3/01/20

Analysis as of Public Hearing

Percentage	Total Adults status 2	Adults Residing in a ICF (7+ beds)	Goal	%	# Attained
0.57%	169,946	975			
0.56%	11,434	64	30	0.17%	10
0.17%	11,755	20			
RCOC % of DD population		6.73%	RCOC % of FH population		6.56%



	Total Adults Status 2	Goal	Adults Residing in a ICF (7+ beds)	%	Number Attained
Jan-20	11,725	30	20	0.17%	10
Feb-20	11,755	30	20	0.17%	10
Mar-20		30			
Apr-20		30			
May-20		30			
Jun-20		30			
Jul-20		30			
Aug-20		30			
Sep-20		30			
Oct-20		30			
Nov-20		30			
Dec-20		30			



Progress: C. During public meetings, RCOC had 89, or 0.78%, of adults residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in a nursing facility.

	Percentage	Total Adults status 2	Adults Residing in a Nursing Facility (7+ beds)	Goal	%	# Attained
Statewide Average	0.63%	169,946	1,079			
RCOC Public Hearing 8/14/19	0.78%	11,434	89	80	0.73%	-6
RCOC 3/01/20	0.73%	11,755	86			
Analysis as of Public Hearing			RCOC % of DD population 6.73%		RCOC % of FH population 8.25%	



	Total Adults Status 2	Goal	Adults Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-20	11,725	80	87	0.74%	-7
Feb-20	11,755	80	86	0.73%	-6
Mar-20		80			
Apr-20		80			
May-20		80			
Jun-20		80			
Jul-20		80			
Aug-20		80			
Sep-20		80			
Oct-20		80			
Nov-20		80			
Dec-20		80			



Progress: D. During public meetings, RCOC had 321, or 2.81%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adults residing in a facility with 7+ beds (This is a total of sections A, B and C above).

	Percentage	Total Adults status 2	Total Adults Residing in 7+ bed facilities	Goal	%	# Attained
Statewide Average	2.24%	169,946	3,799			
RCOC Public Hearing 8/14/19	2.81%	11,434	321			
RCOC 3/01/20	2.29%	11,755	269	240	2.29%	-29
Analysis as of Public Hearing			RCOC % of DD population 6.73%		RCOC % of FH population 8.45%	



	Total Adults Status 2	Goal	Total Adults Residing in 7+ bed facilities	%	Number Attained
Jan-20	11,725	240	270	2.30%	-30
Feb-20	11,755	240	269	2.29%	-29
Mar-20		240			
Apr-20		240			
May-20		240			
Jun-20		240			
Jul-20		240			
Aug-20		240			
Sep-20		240			
Oct-20		240			
Nov-20		240			
Dec-20		240			



Performance Contract 2020

VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration of individuals ages 3 and over who are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the intake process is within mandated timeline.

- RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

Progress: A. During public meetings, RCOC had 230, or 100%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <= 120 days.

Statewide Average
 RCOC Public Hearing 8/14/19
 RCOC 3/01/20

Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 days	Goal	% Attained
89.84%	7,291	6,550		
100.00%	230	230		
100.00%	200	198	100.00%	99.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 days	% Attained
Jan-20	194	100.00%	194	100.00%
Feb-20	200	100.00%	198	99.00%
Mar-20		100.00%		
Apr-20		100.00%		
May-20		100.00%		
Jun-20		100.00%		
Jul-20		100.00%		
Aug-20		100.00%		
Sep-20		100.00%		
Oct-20		100.00%		
Nov-20		100.00%		
Dec-20		100.00%		

Progress: B. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

Statewide Average
 RCOC Public Hearing 8/14/19
 RCOC 3/01/20

Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 with 121-240 days	Goal	% Attained
6.05%	7,291	441		
0.00%	230	0		
1.00%	200	2	0.00%	1.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with 121-240 days	%
Jan-20	194	0.00%	0	0.00%
Feb-20	200	0.00%	1	1.00%
Mar-20		0.00%		
Apr-20		0.00%		
May-20		0.00%		
Jun-20		0.00%		
Jul-20		0.00%		
Aug-20		0.00%		
Sep-20		0.00%		
Oct-20		0.00%		
Nov-20		0.00%		
Dec-20		0.00%		

Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

Statewide Average
 RCOC Public Hearing 8/14/19
 RCOC 3/01/20

Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 days	Goal	%
4.11%	7,291	300		
0.00%	223	0		
0.00%	200	0	0.00%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 days	% Attained
Jan-20	194	0.00%	0	0.00%
Feb-20	200	0.00%	0	0.00%
Mar-20		0.00%		
Apr-20		0.00%		
May-20		0.00%		
Jun-20		0.00%		
Jul-20		0.00%		
Aug-20		0.00%		
Sep-20		0.00%		
Oct-20		0.00%		
Nov-20		0.00%		
Dec-20		0.00%		



Performance Contract 2020

VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making integrated competitive employment the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing. RCOC will make incentive payments to vendors who assist individuals obtain competitive, integrated employment and maintain those positions over time.

Progress: A. Results from the National Core Indicator Surveys conducted in FY 2011-2012, 46% of the people interviewed who did not have a job in the community, reported wanting one. In FY 2014-2015, 47% of those interviewed indicating a desire for work in the community. Results of recent interviews have not been submitted to regional centers.

A. Percentage of adults who reported having integrated employment as a goal in their IPPs.

	Percentage	
RCOC FY 2010-11	40%	
RCOC FY 2011-12	46%	Goal
RCOC FY 2014-15*	47%	50%

*NOTE: Surveys are being conducted again in FY 2017-18, results unavailable



Progress: B. RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestones related to length of employment.

B. Total number of \$1,000, \$1,250, and \$1,500 incentive payments made within the fiscal year.

Fiscal Year	\$1,000	\$1,250	\$1,500
2016-2017	95	38	0
2017-2018	155	97	78

*NOTE: Incentive payments started in FY 2016-17, partial year data



Progress: C. RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in competitive, integrated employment when incentive payments have been made on their behalf.

Fiscal Year	Hours Week	Wage
2016-2017	17	\$10.77
2017-2018	23.5	\$11.31



Performance Contract 2020

VIII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of integrated competitive employment as the first option for persons served.

Objective: RCOC service coordinators will implement the Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings through the school and Individual Program Planning meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on competitive employment as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into Competitive Integrated Employment (CIE).

Progress: A. Results from the Employment Development Department (EDD) conducted in 2016 indicate that 2,085 persons served ages 16-64 had earned income. In 2017, 2,341 persons served ages 16-64 had earned income.

A. Number of persons served ages 16-64 with earned income.

	RCOC	Statewide Avg.
2015	2,175	962
2016	2,085	1,201
2017	2,341	1,294



Progress: B. Results from the Employment Development Department in 2016 indicate that 22% of persons served ages 16-64 reported having earned income. In 2017, the percentage of persons served ages 16-64 reporting earned income was 21%.

B. Percentage of people ages 16-64 reporting earned income.

	RCOC	Statewide Avg.
2013	12.80%	12%
2014	17.90%	13.10%
2015	27%	16%
2016	22%	17%
2017	21%	17%



Progress: C. Results from the Employment Development Department in 2016 indicate that average annual wage for persons served ages 16-64 was \$6,613. In 2017, the average annual wage for persons served ages 16-64 was \$7,580. This measure will also compare average annual wages of all people with disabilities.

C. Annual earnings of age group 16-64 of people with intellectual disabilities, compared with all persons with disabilities in California.

	RCOC	Statewide Avg.
2013	\$6,691	\$6,697
2014	\$6,086	\$7,044
2015	\$5,681	\$7,248
2016	\$6,613	\$8,327
2017	\$7,580	\$9,033



Progress: D. In FY 2016-2017, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests, and lead into opportunities for competitive integrated employment. The PIP was initiated in FY 2016-2017. In 2018 RCOC had 1 individual within a paid internship that resulted in employment.

D. Number of adults placed in competitive, integrated employment following participation in a Paid Internship Program.

	Total
2016-2017	0
2017-2018	1



Progress: E. RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began in FY 2016-17.

E. Percentage of adults who transitioned from internship to competitive employment.

	% of Adults
2016-2017	NA
2017-2018	13%



Progress: F. RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in Paid Internship Program during the previous fiscal year.

	Hours Wk.	Wage
2016-2017	18	\$10.13
2017-2018	14.25	\$11.25



Performance Contract 2020

IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

Statement: RCOC works to ensure that support services are flexible and innovative in meeting the family's needs as they evolve over time; are tailored to the preferences of the individual family; and are consistent with their cultural norms and customs.

Objective: RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support group leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.

Progress: A. Review of fiscal year 2017-18 purchase of service data and client master file (CMF) for initial data resource. Fiscal year 2018-19 data reflects either an increase or decrease in services and expenditures related to disparity criteria.



Progress: A. Review of fiscal year 2018-19 purchase of service data and client master file (CMF). Initial data generation will be compared to subsequent FY information.

A. Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	10 ↑	0.2% ↑	\$59,684 ↑	66.4% ↑
Asian	977 ↑	21.9% ↓	\$8,598,999 ↑	66.5%
Black/African American	66 ↓	1% ↓	\$404,984 ↓	59.7% ↓
Hispanic	2,051 ↑	33.5% ↑	\$13,139,181 ↑	60.3% ↓
Native Hawaiian or Other Pacific Islander	5 ↑	0.0%	\$14,669 ↑	60.3% ↓
Other Ethnicity or Race / Multi-Cultural	1,368 ↓	23.8% ↑	\$9,336,444 ↑	60.5% ↑
White	1,083 ↑	19.6% ↑	\$7,681,140 ↑	61.6% ↑
Totals	5,560 ↑	100.0%	\$39,235,099 ↑	62% ↑

Age 3 Years to 21 Years

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	14 ↓	0.1% ↓	\$131,305 ↓	66.9% ↓
Asian	1,680 ↑	17.3% ↓	\$16,992,859 ↓	68.1% ↑
Black/African American	178 ↑	2.3% ↑	\$2,310,611 ↓	66.5% ↓
Hispanic	3,637 ↑	31% ↓	\$30,509,833 ↓	64.5% ↓
Native Hawaiian or Other Pacific Islander	8 ↑	0.0%	\$33,228 ↑	54.3% ↑
Other Ethnicity or Race / Multi-Cultural	1,716 ↑	18.5% ↑	\$18,177,715 ↑	64.4% ↓
White	2,196 ↓	30.7% ↑	\$30,248,367 ↑	72.5% ↑
Totals	9,217	100.0%	\$101,045,979	65.7%

Age 22 Years and Older

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	20	0.3%	\$1,024,276 ↑	88.5% ↑
Asian	1,231 ↑	11.2% ↑	\$34,537,997 ↑	83.3% ↑
Black/African American	225 ↑	2.9% ↑	\$9,056,696 ↑	84.8% ↑
Hispanic	2,314 ↑	18.3% ↑	\$56,732,844 ↑	82.2% ↑
Native Hawaiian or Other Pacific Islander	5	0.1%	\$205,670 ↑	85% ↑
Other Ethnicity or Race / Multi-Cultural	764 ↑	7.9% ↑	\$24,433,171 ↑	84.4%
White	4,480 ↑	59.3% ↓	\$183,531,064 ↑	85.8% ↑
Totals	9,039 ↑	100.0%	\$309,521,717 ↑	84.8% ↑



Progress: B. Review of fiscal year 2018-19 purchase of service data and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3-21; 22 and older.

Birth to 2 Years Old

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	10 ↑	0	0.0%
Asian	977 ↑	32 ↑	3.3% ↑
Black/African American	66 ↓	4 ↑	6.1% ↑
Hispanic	2,051 ↑	75 ↓	3.7% ↓
Native Hawaiian or Other Pacific Islander	5 ↑	1	20% ↓
Other Ethnicity or Race / Multi-Cultural	1,368 ↑	52 ↑	3.8% ↑
White	1,083 ↑	48 ↓	4.4% ↓
Totals	5,560 ↑	212 ↓	3.8% ↓

Age 3 Years to 21 Years

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	14 ↓	2 ↓	14.3% ↓
Asian	1,680 ↑	429 ↓	25.5% ↓
Black/African American	178 ↑	60 ↑	33.7% ↑
Hispanic	3,637 ↑	1,455 ↑	40% ↑
Native Hawaiian or Other Pacific Islander	8 ↑	3 ↑	37.5% ↑
Other Ethnicity or Race / Multi-Cultural	1,716 ↑	480 ↑	28% ↑
White	2,196 ↓	543 ↑	24.7% ↑
Totals	9,429 ↑	2,972 ↑	31.5% ↑

Age 22 Years and Older

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	20 ↑	2	10% ↓
Asian	1,231 ↑	242 ↑	19.7% ↑
Black/African American	225 ↑	39 ↑	17.3% ↓
Hispanic	2,314 ↑	525 ↑	22.7% ↑
Native Hawaiian or Other Pacific Islander	5	0	0.0%
Other Ethnicity or Race / Multi-Cultural	764 ↑	118 ↓	15.5% ↓
White	4,480 ↑	511 ↓	11.4% ↓
Totals	9,039 ↑	balan	15.9%



Progress: C. Review of fiscal year 2018-19 purchase of service data and Client Master File. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service expenditures by individual's primary language for all ages (30 or more people with language).

Primary Language	Total People	POS Authorized Per Capita	Percentage Utilized
English	18,071 ↑	\$20,498 ↑	79.85% ↑
Spanish	4,394 ↑	\$12,008 ↑	73.34% ↑
Mandarin Chinese	66 ↑	\$14,923 ↓	68.05% ↓
Vietnamese	1,122 ↑	\$13,033 ↓	76.61% ↑
Korean	148 ↑	\$22,728 ↑	79.47% ↑
Tagalog	29 ↓	\$24,774 ↑	79.88% ↑
Arabic	40	\$13,345 ↓	66% ↓