



June 26, 2023

To: Regional Center of Orange County Individuals Served, Families, Employees, and Community Members  
(State Council on Developmental Disabilities and Vendor Advisory Committee)

The Department of Developmental Services (DDS) has found the Regional Center of Orange County (RCOC) to be out of compliance with the requirements in Section 4640.6(c) of the Welfare and Institutions (W&I) Code. This section in the law requires that regional centers maintain service coordinator-to-persons served caseload ratios at or below specified averages.

In its report submitted to DDS on March 10, 2023, RCOC did not meet the required caseload ratio for persons served enrolled in the Home and Community-Based Services Waiver (a ratio of 1:83 was reported and the required ratio is 1:62); for persons served who are under six years of age (a ratio of 1:65 was reported and the required ratio is 1:40); for persons served who have moved from the developmental centers to the community and have lived in the community over 24 months (a ratio of 1:71 was reported and the required ratio is 1:62); for persons served who have moved from the developmental centers to the community and have lived in the community for more than 12 months but not more than 24 months (a ratio of 1:100 was reported and the required ratio is 1:45); for persons served who have moved from the developmental centers to the community within the last 12 months (a ratio of 1:100 was reported and the required ratio is 1:45); for persons served who have not moved from the developmental centers to the community since April 14, 1993, and who are not under the age of five nor on the Home and Community-Based Services Waiver (a ratio of 1:79 was reported and the required ratio is 1:66); for individuals with complex needs (a ratio of 1:39 was reported and the required ratio is 1:25); and for persons served identified as having low or no purchase of service expenditures (a ratio of 1:36 was reported and the required ratio is 1:40).

In accordance with Section 4640.6(g)(1) of the W&I Code, RCOC must hold a public meeting to receive stakeholder input in developing a Plan Of Correction (POC). RCOC invites you to attend this public meeting webinar on Wednesday, July 26, 2023 at 5:30 p.m. To register, please visit [https://rcocdd.zoom.us/webinar/register/WN\\_xiC9KOguSDi4xnkm4qd9uA](https://rcocdd.zoom.us/webinar/register/WN_xiC9KOguSDi4xnkm4qd9uA).

If you would like to provide input but are unable to attend this webinar, please send an e-mail to [input@rcocdd.com](mailto:input@rcocdd.com), or FAX to (714) 796-5200, or mail to Regional Center of Orange County, Attention: Larry Landauer, Executive Director, 1525 North Tustin Avenue, Santa Ana, California, 92705.