



Public Benefits and Resources

Below is a list of agencies that may provide services for people with developmental disabilities in Orange County. General eligibility information is provided. Please contact each agency directly to determine whether you meet their unique eligibility criteria.

This list was compiled by Comfort Connection Family Resource Center (CCFRC). For more complete information regarding a specific agency or category, please contact CCFRC at 714-558-5400 or via email at ccfrc@rcocdd.com.

Benefits	Description of Services	Eligibility	Phone Number/Website
California Alternate Rates for Energy (CARE) California Family Electric Rate Assistance (FERA)	CARE: Low-income customers may receive a 30 - 35% discount on their electricity bill and a 20% discount on their natural gas bill. FERA: 18% discount on electricity bill.	CARE: Income limits. May also be eligible if member receives SSI, CalFresh, WIC, or Medi-Cal. FERA: If income slightly exceeds CARE guidelines.	1-800-655-4555 https://www.cpuc.ca.gov/industries-and-topics/electrical-energy/electric-costs/care-fera-program
California Children’s Services (CCS) – Medical Program 200 W. Santa Ana Boulevard Santa Ana, CA 92701	CCS is a state program that provides assistance to children with eligible medical conditions and severe physical disabilities.	-Birth to 21 years old -Have a medical condition that CCS covers -Be a resident of California -Has Medi-Cal -Family income under \$40,000 or higher income with extensive medical expenses	714-347-0300 https://www.ochealthinfo.com/about-hca/medical-health-services/california-childrens-services
California Children’s Services (CCS) - Medical Therapy Program	CCS provides medically necessary physical and occupational therapy to children with eligible conditions. These services are provided in Medical Therapy Units (MTUs) located throughout the county.	Must be eligible for CCS.	714-347-0300 https://www.ochealthinfo.com/providers-partners/county-partnerships/california-childrens-services/medical-therapy-program

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California Work Opportunity and Responsibility to Kids (CalWORKs)	CalWORKs is a public assistance program that provides cash aid and services to eligible families that have a child(ren) in the home.	Families where parent or parents are unemployed, absent, disabled or deceased which have led to the child(ren) to be deprived of parental support or care.	https://www.ssa.ocgov.com/calfresh/calworks
CalOptima Health 505 City Parkway West Orange, CA 92868	CalOptima Health is a county organized health system that offers health insurance programs for low-income children, adults, seniors and people with disabilities.	Most individuals who are Orange County residents and are eligible for Medi-Cal are CalOptima Health members.	714-246-8400 1-888-587-8088 TTY: 711 https://www.caloptima.org/en
CalOptima Community Liaison/RCOC	CalOptima Liaison to RCOC assists in answering questions in regards to active Medi-Cal/CalOptima Health benefits.	Assistance is available to all those served by RCOC and who have active Medi-Cal/CalOptima Health benefits.	For more information contact your Service Coordinator.
Coalition of Orange County Health Centers 600 City Parkway West, Suite 200 Orange, CA 92862	Assistance finding health care for uninsured, Medi-Cal beneficiaries and application assistance for Covered California.	For children of families with no medical insurance and limited financial resources.	714-352-5990 https://coalitionoc.org/
Community Health Initiative of Orange County (CHIOC) 1505 E. 17th Street, Suite 121 Santa Ana, CA 92705	CHIOC connects all children, families, and adults to affordable and high-quality healthcare and benefit programs.	Orange County residents	714-619-4050 1-855-927-8333 https://www.chioc.org/
Community Legal Aid SoCal (aka Legal Aid) 2101 N. Tustin Avenue Santa Ana, CA 92705	Attorneys and staff provide free evaluation, and advice. They offer no-cost legal support at their workshops and clinics. May provide direct representation on a case-by case basis.	Low-income residents of Orange County	714-571-5200 1-800-834-5001 https://www.communitylegalsocal.org/
Smile, California (Denti –Cal)	A dental program contracted with Medi-Cal/CalOptima Health to provide members with dental services.	Medi-Cal/CalOptima Health members	1-800-322-6384 1-800-735-2922 (TTY) https://smilecalifornia.org/

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Disability Benefits 101 (Website)	Benefits information for major public benefits. Real world knowledge about work, disability, healthcare and other benefits.	Anyone living with a disability.	https://www.db101.org/
Department of Motor Vehicles (DMV) <ul style="list-style-type: none"> Disabled Parking Placard Identification Card 	Placard allows use of parking spaces designated for those with a disability. The form for a Reduced Fee Identification Card can be issued to an applicant by RCOC Service Coordinators.	Those with impaired mobility in one or both lower extremities, both hands, visual problems or require the aid of assistive device. A person whose income meets the eligibility requirements or is receiving public benefits.	https://www.dmv.ca.gov/portal/vehicle-registration/license-plates-decals-and-placards/disabled-person-parking-placards-plates/ https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/reduced-no-fee-id-card-program-information-for-organizations/
Department of Rehabilitation (DOR)	DOR administers the largest vocational rehabilitation and independent living programs in the country. Vocational rehabilitation services are designed to help job seekers with disabilities obtain competitive employment in integrated work settings.	Individuals with disabilities	https://www.dor.ca.gov/Home/GettingStarted
Disability Rights California (DRC) Office of Clients' Rights Advocacy (OCRA)	DRC is the agency designated under federal law to protect and advocate for the rights of Californians with disabilities. They work in litigation, legal representation, advocacy services, investigations, and public policy. Part of DRC. Provides free legal information, advice and representation to regional center clients.	Californians with disabilities Must be part of RCOC.	1-800-776-5746 1-800-719-5798 TTY https://www.disabilityrightsca.org/ 714-621-0563 https://www.disabilityrightsca.org/what-we-do/programs/office-of-clients-rights-advocacy-ocra

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<p>Elder Law & Disability Rights Center</p> <p>1535 E. 17th Street, Suite 110 Santa Ana, CA 92705</p>	<p>Free and low-cost legal services for seniors, people with disabilities and their families. Limited conservatorship clinics to assist in navigating the process.</p>	<p>Seniors and people with developmental disabilities. For limited conservatorship clinics, your child must be 17.5 years old, be enrolled with RCOC, have no financial assets in their name and be eligible to receive benefits such as Medi-Cal, IHSS or SSI.</p>	<p>714-617-5353</p> <p>https://eldrcenter.org/</p>
<p>In-Home Supportive Services (IHSS)</p> <p>2020 W. Walnut Street Santa Ana, CA 92703</p>	<p>IHSS provides those that are eligible with personal assistance and in-home services so they can safely stay in their homes or continue working. Services range from assistance with household chores to personal care and paramedical services. The IHSS program also covers “protective supervision” for individuals who need 24-hour supervision to monitor behavior related to a mental impairment including mental illness and to intervene to prevent injury to the IHSS recipient.</p>	<p>Assists individuals who are low income and are blind, disabled, or 65 years or older living on their own or in their family home.</p>	<p>714-825-3000 714-834-4400 (TTY)</p> <p>https://www.ssa.ocgov.com/elder/ihs/</p>
<p>Medical Baseline Allowance Program</p>	<p>Provides an additional 16.5 kilowatt-hours of electricity per day at the lowest rate for individuals that rely upon in-home electrically-powered medical equipment or other qualifying medical devices.</p>	<p>Any household with a family member dependent upon electrically-powered medical equipment, are temperature sensitive and require air conditioning or require more heat due to an illness; may require signature from physician.</p>	<p>1-800-655-4555 1-800-950-2356</p> <p>https://www.sce.com/residential/assistance/medical-baseline?from=/medicalbaseline</p>
<p>Orange County Social Services Agency</p>	<p>Provides General Relief (GR), CalFresh, and Cash Assistance Program for Immigrants (CAPI), Refugee Cash Assistance (RCA), Medi-Cal programs, etc.</p>	<p>Individuals who are low income, blind, disabled or elderly depending on program. Serves Orange County residents.</p>	<p>Check the website for addresses and phone numbers of offices in Orange County.</p> <p>https://www.ssa.ocgov.com/about-us/office-locations/office-location-list</p>

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<p>Orange County Transportation Authority (OCTA) ACCESS Program</p>	<p>Offers shared-ride service to qualified applicants whose physical or cognitive limitations prevent them from utilizing the regular fixed-route OC bus service. Shared-ride services include: curb-to-curb service, subscription service, and same-day taxi service.</p>	<p>Eligibility is based on a person's functional abilities and limitations due to a disability, not a specific diagnosis or disability. May be valid for up to 5 years.</p>	<p>714-560-6282 https://www.octa.net/getting-around/bus/oc-access/overview/</p>
<p>Public Law Center 601 Civic Center Drive West Santa Ana, CA 92701-4002</p>	<p>Through volunteers and staff, free civil legal services are provided, including counseling, individual representation, community education, and strategic litigation and advocacy.</p>	<p>Low-income Orange County residents</p>	<p>714-541-1010 https://www.publiclawcenter.org/</p>
<p>Social Security Administration (SSA)</p>	<p>Some services include: administration of social security retirement payments, Medicare sign-ups and related benefit program information. Provides financial benefit to some disabled individuals.</p>	<p>Eligibility varies by program</p>	<p>1-800-772-1213 https://www.ssa.gov/</p>
<p>Social Security Disability Insurance (SSDI) [Administered by the Social Security Administration (SSA)]</p>	<p>There are two types of Social Security Disability Insurance (SSDI) Benefits. The first is for disabled workers who are insured under Social Security, meaning they paid Social Security taxes on their earnings. The second is for children of disabled workers who are insured under Social Security and who are retired, disabled or deceased. These benefits may be referred to as Title II benefits; Title II is the section covering disability retirement and dependent benefits in the Social Security Act.</p>	<p>Disabled workers who are insured under Social Security or children of disabled workers who are insured under Social Security and who are retired, disabled or deceased.</p>	<p>1-800-772-1213 TTY: 1-800-325-0778 https://www.ssa.gov/benefits/disability/</p>

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<p>Social Security Disability Starter Kit (Website) for Adults</p> <p>Social Security Disability Starter Kit (Website) for Children</p>	<p>A tool designed to help individuals prepare to participate in a disability interview or complete an on-line application for SSI and SSDI benefits.</p>	<p>For people with disabilities wishing to apply for Social Security disability benefits.</p>	<p>https://www.ssa.gov/disability/disability_starter_kits.htm</p>
<p>Special Education Public Law 94-142</p>	<p>The Individuals with Disabilities Education Act (IDEA) is a federal law that guarantees a free, appropriate public education (FAPE), in the least restrictive environment to each child with a disability (age 3 – 22) who qualify for special education services. Goals and services are individually planned and monitored through the Individual Education Program (IEP).</p>	<p>Contact your local school district office to arrange for an assessment of the student to determine eligibility.</p>	<p>District offices can be found at this link: https://directory.ocde.us/</p>
<p>Supplemental Security Income (SSI) [Administered by the Social Security Administration (SSA)]</p>	<p>Provides a monthly financial benefit and Medi-Cal benefits to people who are eligible. It is an unearned financial benefit.</p>	<p>People age 65+ years, blind or disabled with limited income and assets.</p>	<p>1-800-772-1213 TTY:1-800-325-0778 https://www.ssa.gov/ssi</p>
<p>U.S Department of Housing and Urban Development (HUD)</p>	<p>Provides information regarding renting, buying, home accessibility, Fair Housing rights and many other topics. Allocates federal monies and grants to housing authority agencies to provide rental assistance and housing vouchers to low-income residents.</p>	<p>Everyone is welcome. For rental subsidies, must be low income, elderly or people with disabilities.</p>	<p>213-894-8000 714-796-5577 Santa Ana TTY: 213-894-8133 https://www.hud.gov/</p>
<ul style="list-style-type: none"> • Anaheim Housing Authority • Garden Grove Housing Authority • Orange County Housing Authority • Santa Ana Housing Authority 		<p>Preference is given to those living or working in Anaheim.</p> <p>Preference is given to those living or working in Garden Grove.</p> <p>Serves all of Orange County EXCEPT Anaheim, Garden Grove, and Santa Ana.</p> <p>Preference is given to those living or working in Santa Ana.</p>	<p>714-765-4311 https://www.anaheim.net/668/Housing-Authority</p> <p>714-741-5150 https://ggcity.org/housing-authority</p> <p>714-480-2700 https://www.ochousing.org/</p> <p>714-667-2284 https://www.santa-ana.org/departments/housing-authority/</p>

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<p>WIC Program – (Women/Infants/Children Supplemental Nutrition Program)</p>	<p>Offers healthy food benefits, nutrition education, breastfeeding support and education, and provides referrals to other support resources. Services are provided through a network of clinics located throughout Orange County.</p>	<p>Women, who meet income guidelines, are pregnant, breastfeeding, non-breastfeeding, or postpartum; also, children up to five years of age who are at nutritional risk. Single fathers may qualify. Undocumented families may qualify. Medical referral required. Serves Orange County residents.</p>	<p>714-973-2411 English/Spanish https://www.getwic.org/</p>
<p>WIPA (Work Incentives Planning & Assistance)</p>	<p>WIPA provides free individualized work incentives counseling. Community Work Incentives Coordinator creates a Benefits Summary and Analysis, so that an individual can make an informed decision about their employment goals.</p>	<p>Individuals who are at least 14 years old, receive SSI or SSDI, not receiving Social Security retirement benefits and employed, self-employed or looking for work.</p>	<p>1-800-776-5746 https://www.disabilityrightsca.org/publications/work-incentives-planning-assistance-wipa</p>

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