



## Generic & Community Resources

*A list of agencies that may provide services for people with developmental disabilities in Orange County, including generic (mandated to serve the general population), privately funded & other types of community agencies. Some of the services of the following agencies may require a fee.*

*This list was compiled by Comfort Connection Family Resource Center (CCFRC). For more complete information regarding a specific agency or category, please contact CCFRC at 714-558-5400 or via email at [ccfrc@rcocdd.com](mailto:ccfrc@rcocdd.com).*

Advocacy	Description of Services	Eligibility	Phone Number/Website
<p><b>Community Legal Aid SoCal</b> (aka Legal Aid)</p> <p>2101 N. Tustin Avenue Santa Ana, CA 92705</p>	<p>Provides legal assistance to address issues with housing, domestic violence, and accessing essential benefits, and by fighting injustice through advocacy and education to promote social, economic, and racial equity.</p>	<p>Low-income Orange County residents.</p>	<p>714-571-5200 1-800-834-5001</p> <p><a href="https://www.communitylegalso.org/">https://www.communitylegalso.org/</a></p>
<p><b>Dayle McIntosh Center for the Developmentally Disabled (DMC)</b></p> <p>501 N. Brookhurst Street, Suite 102 Anaheim, CA 92801</p>	<p>The Dayle McIntosh Center is a peer-based organization, which means that majority of the team of staff and governing Board of Directors is composed of individuals, who have disabilities themselves and have met the challenge of becoming self-sufficient.</p>	<p>Orange County residents with disabilities.</p>	<p>714-621-3300 Anaheim</p> <p><a href="https://daylemc.org/">https://daylemc.org/</a></p>
<p><b>Disability Rights of California</b> (Clients' Rights Advocate)</p> <p>402 W. 4<sup>th</sup> Street Santa Ana, CA 92701</p> <p><b>Office of Clients' Rights Advocacy (OCRA)</b></p>	<p>Disability Rights California (DRC) defends, advances, and strengthens the rights and opportunities of people with disabilities.</p> <p>Part of DRC. Provides free legal information, advice and representation to regional center clients.</p>	<p>Individuals with disabilities.</p> <p>Must be part of one of RCOC.</p>	<p>714-621-0563 Fax: 714-621-0550</p> <p><a href="https://www.disabilityrightsca.org/">https://www.disabilityrightsca.org/</a></p> <p><b>714-621-0563</b></p> <p><a href="https://www.disabilityrightsca.org/what-we-do/programs/office-of-clients-rights-advocacy-ocra">https://www.disabilityrightsca.org/what-we-do/programs/office-of-clients-rights-advocacy-ocra</a></p>

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<p><b>Health Insurance Counseling &amp; Advocacy Program (HICAP)</b></p>	<p>HICAP provides free, confidential one-on-one counseling, education, and assistance to individuals and their families about Medicare, Long-Term Care insurance, other health insurance related issues, and planning ahead for Long-Term Care needs.</p>	<p><b>Persons 65 years of age or older who are eligible for Medicare; persons younger than age 65 years of age with a disability and are eligible for Medicare.</b></p>	<p>1-800-434-0222 714-560-0424 Orange County</p> <p><a href="https://www.coasc.org/programs/hicap/">https://www.coasc.org/programs/hicap/</a></p>
<p><b>Long-Term Care Ombudsman (Council on Aging)</b></p> <p>2 Executive Circle, Suite 175 Irvine, CA 92614</p>	<p>Volunteer program providing assistance in resolving conflicts for members in a long-term care facility.</p>	<p>Persons age 65 or older residing in a long-term care facility.</p>	<p>714- 479-0107 1-800-300-6222</p> <p><a href="https://www.coasc.org/programs/ombudsman/">https://www.coasc.org/programs/ombudsman/</a></p>
<p><b>Public Law Center</b></p> <p>601 Civic Center Drive West Santa Ana, CA 92701</p>	<p>Through volunteers and staff, free civil legal services are provided, including counseling, individual representation, community education, and strategic litigation and advocacy to challenge societal injustices</p>	<p>They serve a wide range of clients including immigrants, minorities, veterans, seniors, children and low-income residents of Orange County.</p>	<p>714-541-1010 Fax: 714-541-5157</p> <p><a href="https://www.publiclawcenter.org/">https://www.publiclawcenter.org/</a></p>

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<b>Assistive Technology</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>ATEC (Assistive Technology Exchange Center)</b>  410 N. Fairview Street Santa Ana, CA 92703	A program of Goodwill Industries offering Assistive Technology and Augmentative Alternative Communication (AAC) consultation and assessment services, equipment trial, equipment loan and reuse and support in learning how to use assistive technology equipment.	Serves Orange and surrounding counties. Cost of services and equipment vary by type of service/equipment.	714-361-6200  <a href="https://www.ocgoodwill.org/disabilities-services/">https://www.ocgoodwill.org/disabilities-services/</a>
<b>Team of Advocates for Special Kids (TASK)</b>  3020 Saturn Street, Suite102 Brea, CA 92821	TASK helps families explore ways to use AT to promote learning, communication and independence. Their primary mission is to help families understand their rights, the processes for requesting assessments, strategies for preparing for the Individualized Education Plan (IEP), and transition planning.	They provide support for people with disabilities from birth to age 26 and their families. With regard to assistive technology, they serve all ages.	714-533-8275  <a href="https://taskca.org/">https://taskca.org/</a>
<b>Behavior</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<i>Please contact Comfort Connection at 714-558-5400 to request an up-to-date listing of Community Behavior Resources.</i>			
<b>Benefits</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>California Connect, also called Deaf and Disabled Telecommunications Program (DDTP)</b>  Orange Service Center 2100 W. Orangewood Avenue, Suite 201 Orange, CA 92868	Provides free specialized phones and accessories for mobile phones to eligible individuals. Applications in various languages are available via download from the website, telephone or mail.	Eligible individuals must reside in California, have telephone service, and have medical certification for one or more of the following disabilities: hearing, vision, mobility, speech, cognitive.	Voice/ASL/VP (all languages): 1-800-806-1191 TTY (English): 1-800-806-4474  <a href="https://caconnect.org/">https://caconnect.org/</a>
<b>Disability Benefits 101 (Website)</b>	Benefits information for major public benefits. Real world knowledge about work, disability, healthcare and other benefits.	Public, private and non-profit direct service organizations or anyone living with a disability.	<a href="https://www.db101.org/">https://www.db101.org/</a>
<b>In-Home Supportive Services (IHSS)</b>  2020 W. Walnut Street Santa Ana, CA 92703	In-Home Supportive Services (IHSS) provide people with low income who are blind, disabled, or 65 years old or older with personal assistance and in-home services so they can safely stay in their homes or continue working. Services range from assistance with household chores to personal care and paramedical services.	Disabled, blind or age 65 years or older. Low income. Unable to live at home safely without help.	714-825-3000  <a href="https://www.ssa.ocgov.com/elderdisabled-home-services/home-supportive-services">https://www.ssa.ocgov.com/elderdisabled-home-services/home-supportive-services</a>

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<b>Orange County Social Services Agency</b>	Provides General Relief (GR), CalFresh, and Cash Assistance Program for Immigrants (CAPI), Refugee Cash Assistance (RCA), Medi-Cal programs, Foster and Adoption programs, etc.	Individuals with low income, blind, disabled or elderly depending on program. Serves Orange County residents.	Check the website for addresses and phone numbers of offices in Orange County  <a href="https://www.ssa.ocgov.com/">https://www.ssa.ocgov.com/</a>
<b>Social Security Administration (SSA)</b>	Some services include: providing an Earnings and Benefit Statement record for use in estimating retirement benefits, Medicare sign-ups and benefit information. Provides financial benefit to some disabled individuals.	Eligibility varies by program. Earned financial benefit for persons who have paid into Social Security the required number of quarters.	1-800-772-1213 TTY: 1-800-325-0778  <a href="https://www.ssa.gov/">https://www.ssa.gov/</a>
<b>Social Security Disability Starter Kit (Website) for Adults</b>  <b>Social Security Disability Starter Kit (Website) for Children</b>	A tool designed to help individuals prepare to participate in a disability interview or complete an on-line application for SSI and SSDI benefits. The kit contains a fact sheet about applying, a checklist of documents and information that SSA will request and a worksheet to assist applicants.	For persons with disabilities wishing to apply for Social Security disability benefits.	<a href="https://www.ssa.gov/disability/disability_starter_kits.htm">https://www.ssa.gov/disability/disability_starter_kits.htm</a>
<b>Supplemental Security Income (SSI)</b> [Administered by the Social Security Administration (SSA)]	Provides a monthly financial benefit and Medi-Cal benefits to people who are eligible. It is an unearned financial benefit.	People age 65+ years, blind or disabled with low income and limited assets.	1-800-772-1213 TTY: 1-800-325-0778  <a href="https://www.ssa.gov/ssi">https://www.ssa.gov/ssi</a>
<b>WIC Program – (Women/Infants/Children Supplemental Nutrition Program)</b>	Offers healthy food benefits, nutrition education, breastfeeding support and education, and provides referrals to other support resources. Services are provided through a network of clinics located throughout Orange County.	Women, who meet income guidelines, are pregnant, breastfeeding, non-breastfeeding, or postpartum; also, children up to five years of age who are at nutritional risk. Single fathers may qualify. Undocumented families may qualify. Medical referral required. Serves Orange County residents.	714-973-2411 English/Spanish  <a href="https://www.getwic.org/">https://www.getwic.org/</a>
<b>WIPA (Work Incentives Planning &amp; Assistance)</b>	WIPA provides free individualized work incentives counseling. Community Work Incentives Coordinator creates a Benefits Summary and Analysis, so that an individual can make an informed decision about their employment goals.	Individuals who are at least 14 years old, receive SSI or SSDI, not receiving Social Security retirement benefits and employed, self-employed or looking for work.	1-800-776-5746  <a href="https://www.disabilityrightsca.org/publications/work-incentives-planning-assistance-wipa">https://www.disabilityrightsca.org/publications/work-incentives-planning-assistance-wipa</a>

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<b>Child Care</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Child Care Law Center</b> 1220 Seventh Street Berkley, CA 94710	Legal services and publications related to child - care laws including the Americans with Disabilities Act (ADA).	Anyone	415-558-8005 <a href="https://www.childcarelaw.org/">https://www.childcarelaw.org/</a>
<b>Children’s Home Society of California</b> 333 South Anita Drive, Suite 350 Orange, CA 92868	Assistance for families in locating licensed child - care programs. Online portal provides free referrals to licensed childcare programs.	Financial assistance can be available for low-income families living in Orange County.	714- 543-2273 Or 949-364-6605 <a href="https://chs-ca.org/">https://chs-ca.org/</a>
<b>Community Care Licensing</b> 750 The City Drive, Suite 250 Orange, CA 92868	They promote the health, safety, and quality of life of each person in community care through the administration of an effective and collaborative regulatory enforcement system.	Any community care facility or resident of a community care facility.	714-703-2800 <a href="https://www.cdss.ca.gov/infore-sources/community-care-licensing">https://www.cdss.ca.gov/infore-sources/community-care-licensing</a>
<b>Diagnosis Specific</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Braille Institute</b> 527 N. Dale Avenue Anaheim, CA 92801	Provides an array of free services and programs, including classes such as orientation and mobility, independent living skills, library services, a <i>Vistas</i> shop, Youth Programs and other benefits. Low vision consultations.	People of all ages living with vision impairments.	714-821-5000 <a href="https://www.brailleinstitute.org/locations/anaheim/">https://www.brailleinstitute.org/locations/anaheim/</a>
<b>Center For Autism &amp; Neurodevelopmental Disorders</b> 19200 Jamboree Road, Suite 1100 Irvine, CA 92612	Developmental assessments, treatment for children birth to 22 years of age and educational opportunities for parents and professionals.	Call for additional information.	657-579-4100 <a href="https://www.thecenter4autism.org/">https://www.thecenter4autism.org/</a>
<b>Down Syndrome Association of Orange County</b> 151 Kalmus Drive, Suite M-5 Costa Mesa, CA 92626	Information and resources for persons with Down syndrome and their families.	Anyone is welcome to contact the association for information and resources.	714-540-5794 <a href="https://www.dsaoc.org/">https://www.dsaoc.org/</a>
<b>Down Syndrome Achievement Center – GiGi’s Playhouse</b> 25282 McIntyre Street, Suite A Laguna Hills, CA 92653	Offers free therapeutic, educational and research-driven programs to individuals of all ages with Down syndrome.	All ages with Down syndrome.	949-367-5606 <a href="https://gigisplayhouse.org/oran-gecounty/">https://gigisplayhouse.org/oran-gecounty/</a>
<b>Down Syndrome Children’s Clinic at Rady Children’s Health (formerly CHOC).</b> CHOC (main campus) 1201 W. La Veta Avenue Orange, CA 92868	Outpatient clinic provides diagnosis and treatment of neurological conditions and assesses the need for specialty pediatric referrals.	Patients up to 22 years of age diagnosed with Down syndrome.	1-888-770-2462 714-671-8469 <a href="https://choc.org/neuroscience/down-syndrome-program/">https://choc.org/neuroscience/down-syndrome-program/</a>

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<p><b>Down Syndrome Primary Care Clinic for Adults at UCI Family Health Center</b></p> <p>800 N. Main Street Santa Ana, CA 92701</p>	<p>Provides primary care with a focus on those transitioning from pediatric to adult care. Health screening and disease prevention. Specialist referrals, as needed, and involvement of families in educating and anticipating the needs of the adult with Down syndrome.</p>	<p>Patients diagnosed with Down syndrome who are transitioning from pediatric to adult care.</p>	<p>657-282-6355</p>
<p><b>Epilepsy Support Network</b></p> <p>1500 Adams Avenue, Suite 301 Costa Mesa, CA 92626</p>	<p>Staff and parent training on seizure disorders. Support groups for family members who have a child with epilepsy and for teens and adults with epilepsy.</p>	<p>Individuals and families touched by epilepsy.</p>	<p>714-916-0456</p> <p><a href="https://esnoc.org/">https://esnoc.org/</a></p>
<p><b>National Organization for Rare Disorders (NORD)</b></p> <p>1779 Massachusetts Avenue, Suite 500 Washington, DC 20036</p>	<p>Federation of voluntary health organizations and individuals dedicated to helping people with rare or "orphan" diseases and assisting the organizations that serve them.</p>	<p>Services for individuals of all ages depending on the program. Anyone can request information.</p>	<p>1-800-999-6673</p> <p><a href="https://rarediseases.org/">https://rarediseases.org/</a></p>
<p><b>Orange County Deaf Advocacy Center (newly known as <u>Sensory Impaired Guidance Network</u> - SIGN)</b></p> <p>2255 W. Ball Road, Suite 2430 Anaheim, CA 92814</p>	<p>Provide education, tools &amp; resources to help clients move towards independence. <i>Please note that an appointment is REQUIRED before visiting the office.</i></p>	<p>Services for deaf, hard of hearing, blind, low vision and individuals with autism.</p>	<p>714-699-3323 (voice &amp; text)</p> <p><a href="https://deafadvocacy.org/">https://deafadvocacy.org/</a></p>
<p><b>Orange County Deaf Equal Access Foundation (OC DEAF)</b></p> <p>6022 W. Cerritos Avenue Cypress, CA 90630</p>	<p>Provide advocacy services, communication access, employment services, independent living skills, information and resources and peer counseling. Monday-Thursday via videophone or in person. Friday's videophone or in person by appointment only.</p>	<p>Services for all ages: deaf, hard of hearing, deafblind and deaf disabled people.</p>	<p>714-503-0669 Videophone 714-826-9792 (voice &amp; TTY)</p> <p><a href="https://ocdeaf.org/">https://ocdeaf.org/</a></p>
<p><b>The Autism Community in Action (TACA)</b></p> <p>17752 Sky Park Circle, Suite 140 Irvine, CA 92614</p>	<p>Provide education, tools &amp; resources to help families overcome challenges and take action.</p>	<p>Services for families living with autism.</p>	<p>949-640-4401</p> <p><a href="https://tacanow.org/">https://tacanow.org/</a></p>

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<b>Wrightslaw (Website)</b>	Reliable information about special education law, education law, and advocacy for children with disabilities. There are thousands of articles, cases, and free resources on various topics.	Not Applicable.	<a href="https://www.wrightslaw.com/">https://www.wrightslaw.com/</a>
<b>Emergency Assistance</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Orange County 2-1-1</b>	Health and Human Services Hotline for help in finding services needed, i.e. where to go for a hot meal, where to get free low-cost health care, information on child care, care for aging parents, and a variety of other resources in Orange County and Southern California.	Available 24 hours per day, 7 days per week. It is confidential and multilingual assistance is available.	2-1-1 or 1-888-600-4357 <a href="https://www.211oc.org/">https://www.211oc.org/</a>
<b>Salvation Army of Orange County</b>	Family Services that helps meet a variety of basic needs including rental and utility bill assistance, clothing, household items, and food. At 5 locations in O.C.	Required documentation includes picture I.D., proof of address and amount of rent, birth certificates, proof of income.	Santa Ana 714-545-2937 <a href="https://orangecounty.salvationarmy.org/orange_county_ca/">https://orangecounty.salvationarmy.org/orange_county_ca/</a>
<b>S.O.S. (Share Our Selves)</b>  20151 SW Birch Street, Suite 100, 200 & 225 Newport Beach, CA 92660	Emergency food and emergency financial aid available. Provides a walk-in medical clinic. Dental clinic appointments available once per month. Homeless, pediatric, women's health and pharmacy services.	Resident of Orange County.	949-270-2100 <a href="https://shareourselves.org/">https://shareourselves.org/</a>
<b>Employment</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Department of Rehabilitation (DOR)</b>	Work in partnership with person served to provide services and advocacy resulting in employment, independent living and equality for individuals with disabilities. Vocational rehabilitation, Blind Field Services.	Disabled adults age 18 years old and older.	714-662-6030 (Santa Ana Office) <a href="https://www.dor.ca.gov/">https://www.dor.ca.gov/</a>
<b>Family and Caregiver Resources</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Comfort Connection Family Resource Center</b>  1525 N. Tustin Avenue Santa Ana, CA 92705	Support for families and adults concerned with individuals having special needs. Lending library, parent support, monthly educational workshops and resource information.	Serving all of Orange County.	714-558-5400 Email: <a href="mailto:CCFRC@rcocdd.com">CCFRC@rcocdd.com</a> <a href="https://www.rcocdd.com/family-support/cfrc/">https://www.rcocdd.com/family-support/cfrc/</a>
<b>Families and Communities Together (FaCT)</b>	FaCT is a network of Family Resource Centers (FRCs) which provides essential family support services, education and resources to child and families.	Serving all of Orange County.	<a href="https://www.factoc.org/">https://www.factoc.org/</a>

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<b>Caregiver Resource Center OC</b> 130 W. Bastanchury Road Fullerton, CA 92835	Information and referral, educational classes, family support groups, caregiver training, for caregivers of adults with brain injury or other impairment.	Caregivers	1-800-543-8312 714-446-5030 <a href="https://www.caregiveroc.org/">https://www.caregiveroc.org/</a>
<b>Family Support Network</b> 1894 N. Main Street Orange, CA 92865	Offers a variety of family support services free of charge to families.	Children and adults with developmental disabilities and their families.	714-447-3301 <a href="https://www.fsn-oc.org/">https://www.fsn-oc.org/</a>

*Contact Comfort Connection at 714-558-5400 for a listing of various local FRCs in your area.*

<b>Financial</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Volunteer Income Tax Assistance (VITA)</b>	VITA program offers free tax help to people who generally make \$67,000 or less, persons with disabilities, and the elderly and limited English-speaking taxpayers who need assistance in preparing their own tax returns. IRS-certified volunteers provide free basic income tax return preparation with electronic filing to qualified individuals.	Low - income people and the individuals we serve.	1-800-906-9887 <a href="https://www.irs.gov/individuals/free-tax-return-preparation-for-qualifying-taxpayers">https://www.irs.gov/individuals/free-tax-return-preparation-for-qualifying-taxpayers</a>

<b>Food</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Meals on Wheels</b>	A nutritious meal created to address the specific health conditions of the senior, a safety check around the house and an assessment of any changes that might impact future medical needs.	Generally elderly and disabled.	1-888-998-6325 <a href="https://www.mealsonwheelsamerica.org/">https://www.mealsonwheelsamerica.org/</a>
<b>The OC Food Bank</b>	A program of Community Action Partnership Orange County offers several programs such as Senior Food Box on a monthly basis, assistance with applying for CalFresh, Clementine the Mobile Food Trolley, Farm 2 Family, The Giving Farm, assistance with the Pandemic Electronic Benefits Transfer (P-EBT) and a monthly diaper bank.	Low-income families and individuals throughout Orange County.	714-897-6670 <a href="https://www.capoc.org/oc-food-bank/">https://www.capoc.org/oc-food-bank/</a>

*Please visit <https://padlet.com/CCFRC/FoodPantry> for an up-to-date listing of food banks in Orange County.*

<b>Healthcare</b>	<b>Description of Service</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
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<b>CalOptima Health</b> 505 City Parkway West Orange, CA 92868	Medi-Cal managed health care program for Orange County residents.	Medi-Cal beneficiaries in Orange County.	714-246-8400 1-888-587-8088 TTY: 711 <a href="https://www.caloptima.org/en">https://www.caloptima.org/en</a>
<b>CalOptima Health Community Liaison/RCOC</b>	Consultation and assistance for persons served by RCOC in navigating the CalOptima system.	Individuals served by RCOC and members of CalOptima.	For more information contact your Service Coordinator.
<b>Smile, California (Denti –Cal)</b>	A dental program contracted with Medi-Cal/CalOptima to provide members with dental services.	Medi-Cal/CalOptima Members.	1-800-322-6384 1-800-735-2922 (TTY) <a href="https://smilecalifornia.org/">https://smilecalifornia.org/</a>
<b>Lestonnac Free Clinic</b>  (Orange, Fullerton, Los Alamitos)	Medical, dental and vision services offered at 3 locations in O.C. Patients are responsible for paying for medication and lab orders.	Free healthcare services to low income (under 200% federal poverty guidelines) and uninsured residents of Southern California. Proof of income required.	<a href="https://www.lestonnacfreeclinic.org">https://www.lestonnacfreeclinic.org</a> <b>Orange</b> 714-633-4600 <b>Los Alamitos</b> 562-493-4466 <b>Fullerton</b> 714-399-4571
<b>Medi-Cal</b>	Routine and emergency medical care, lab tests, hospitalization, medical products, prescription pharmaceuticals and other medically necessary items or care. In-home private duty nursing for medically fragile children and adults.	California residents with low income, disabilities and the elderly. If all other requirements are met: all ages are eligible for full scope Medi-Cal regardless of immigration status.	1-800-281-9799 714-834-8500 (TTY) <a href="https://ssa.ocgov.com/health-care-services">https://ssa.ocgov.com/health-care-services</a> <a href="http://www.BenefitsCal.com">www.BenefitsCal.com</a>
<b>Medicare</b>	Provides individuals with medical insurance through the Medicare program.	Federally funded health insurance program for aged 65 or older, blind or disabled. Certain people younger than 65 can qualify if disabled.	1-800-772-1213 <a href="https://www.ssa.gov/medicare">https://www.ssa.gov/medicare</a>
<b>National Alliance for Hispanic Health Helpline</b>	A bilingual, toll-free service designed to help Hispanic families connect with basic health information, local health providers and federally supported programs, including the State Children's Health Insurance Program.	Designed for Hispanic and Spanish speaking families.	1-866-783-2645 <a href="https://healthvamericas.org/help-line">https://healthvamericas.org/help-line</a>

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<b>Orange County Medical Association (Website)</b>	Website is a physician locator. Providing phone & fax numbers along with other information regarding your physician.	Everyone is welcome to visit the website.	949-398-8100 <a href="https://www.ocma.org/">https://www.ocma.org/</a>
<b>Planned Parenthood Orange</b>	Planned Parenthood offers health education, sex and relationship, reproductive health, and appropriate personal behavior. Also, provides reproductive healthcare, birth control, prenatal care, STD testing, and treatment for males and females. Bilingual staff.	Accepts Medi-Cal or you may qualify for a state-funded program or a lower fee scale. If you worry about cost, talk to them about how you can get health care that fits your budget.	714-922-4100 <a href="https://www.plannedparenthood.org/planned-parenthood-orange-san-bernardino">https://www.plannedparenthood.org/planned-parenthood-orange-san-bernardino</a>
<b>Shriners for Children Medical Center (Southern California)</b>  909 S. Fair Oaks Avenue Pasadena, CA 91105	Care for orthopedic conditions, prosthetics and orthotics, hand disorders, burn scars and cleft lip and palate.	Care is provided for children under age 18 regardless of family's ability to pay.	626-389-9300 Patients 1-844-251-7972 Referrals <a href="https://www.shrinerschildrens.org/en">https://www.shrinerschildrens.org/en</a>
<b>Vision Service Plan (VSP)</b>	Administers vision services, eye exams and eyeglasses.	Anyone needing a low cost vision plan.	1-800-877-7195 TTY: 711 <a href="https://www.vsp.com/">https://www.vsp.com/</a>
<b>Healthcare with Social Services</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Korean Community Services (KCS)</b>  7212 Orangethorpe Avenue, Suite 9A Buena Park, CA 90621	Diverse programs aimed at improving life for Koreans within the community. Referral and navigation assistance for families with children who have developmental delays. Provides monthly wellness market, health counseling services, Medi-Cal application assistance, immigration services and community support.	Korean and Spanish speaking families who have Medi-Cal, Medicare or uninsured. Offers sliding fee scale.	714-503-6550 for in-person and/or telehealth appointments  <a href="https://www.kcsinc.org/">https://www.kcsinc.org/</a>
<b>Southland Integrated Services. Inc.</b>  9862 Chapman Avenue Garden Grove, CA 92841	Provides the following programs: CHANGES in which they dispute resolution services involving gas and electricity bills; Assists with telephone bills; Citizenship & Immigration Services; Early Intervention Services for Older Adults; Food distribution; transportation for seniors with non-emergency medical appointments; telecommunication education, and yoga classes.	Homeless, mental illness, and receive Medi-Cal. Adults, elderly and when applicable, children.	714-620-7000  <a href="https://www.southlandintegrated.org/">https://www.southlandintegrated.org/</a>
<b>Healthcare/Social Services Enrollment</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>

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<b>Coalition of Orange County Health Centers</b> 600 City Parkway West, Suite 200 Orange, CA 92862	Assistance finding health care for uninsured, Medi-Cal beneficiaries and application assistance for Covered California.	For children of families with no medical insurance and limited financial resources.	714-352-5990 <a href="https://coalitionoc.org/">https://coalitionoc.org/</a>
<b>Community Health Initiative of Orange County (CHIOC)</b> 1505 E. 17 <sup>th</sup> Street, Suite 121 Santa Ana, CA 92705	Connects individuals and families with affordable healthcare and social services. Provides education and assistance with enrollment to healthcare and benefit programs such as CalOptima, Covered California, CalWorks, CalFresh, WIC, LIHWAP, CARE, California Lifeline and many more.	Individual and families who reside in Orange County.	714-619-4050 1-855-927-8333 <a href="https://www.chioc.org/">https://www.chioc.org/</a>
<b>Homelessness</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Family Solutions Collaborative AccessPoint Network</b>	The Family Solutions Collaborative is a coalition of the leading family service nonprofits in Orange County, and was formed to streamline the process for homeless families to be connected to the services that they need.	Homeless and at-risk families.	Dial 211 1-888-600-4357 <a href="https://familysolutionscollaborative.org/">https://familysolutionscollaborative.org/</a>
<b>Family Promise of Orange County</b>	Aims to create a pathway of support for families experiencing housing instability and insecurity. Offers 4 core programs: Prevention, Short-term Housing, Family Support Services and Stabilization.	Families must have at least one child under 18.	657-482-3798 For screening for eligibility and to schedule an Intake. 714-787-3487 Press 1 <a href="https://www.familypromiseorangecounty.org/">https://www.familypromiseorangecounty.org/</a>
<b>HIS OC (Homeless Intervention Services of OC)</b>	Multiple programs that assist those that are homeless or at risk of being homeless. Shelters, transitional housing program, transitional aged youth, HomeShare and Home Share PLUS and supportive service programs. Is also connected to CalAIM.	Are homeless or at risk of being homeless.	714-993-5774 extension 1019 <a href="https://his-oc.org/">https://his-oc.org/</a>
<b>Homeless Assistance CalWORKs</b>	The CalWORKs Homeless Assistance Program is limited to once every 12 months, with exceptions. Provides payments for up to 16 days of temporary shelter (e.g., a motel/hotel). May assist families with paying for the cost of securing a new permanent residence or preventing eviction.	Available to families with children who are currently or will be eligible to the CalWORKs program and are homeless, or at risk of homelessness.	<a href="https://www.ssa.ocgov.com/cash-calfresh/calworks/emergency-assistance/homeless-assistance-calworks">https://www.ssa.ocgov.com/cash-calfresh/calworks/emergency-assistance/homeless-assistance-calworks</a>
<b>Housing</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>

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<p><b>Anaheim Housing Authority</b></p> <p>201 S. Anaheim Boulevard Anaheim, CA 92805</p>	<p>Rental subsidies for very low - income families (Section 8) rentals. No emergency housing. Provides counseling, education and outreach to buyers, owners and renters.</p>	<p>For low income, the elderly or people with disabilities. Preference is given to those who live or work in Anaheim.</p>	<p>714-765-4311 Dial 311</p> <p><a href="https://anaheim.net/668/housing-authority">https://anaheim.net/668/housing-authority</a></p>
<p><b>California Department of Public Health (Licensing and Certification program)</b></p>	<p>Regulates health care facilities to ensure their compliance with state licensing and federal certification regulations. L&amp;C also certifies nurse assistants, home health aides, and hemodialysis technicians; licenses nursing home administrators; and investigates complaints against them.</p>	<p>All health care facilities and programs or the resident of a health care licensed facility.</p>	<p>1-800-228-5234</p> <p><a href="https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/ContactUs.aspx">https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/ContactUs.aspx</a></p>
<p><b>Community Care Licensing</b></p> <p>750 The City Drive, Suite 250 Orange, CA 92868</p>	<p>Responsible for licensing and monitoring community care facilities (board and care homes, group homes, small family homes, adult residential facilities and residential facilities for the elderly).</p>	<p>Any community care facility or resident of a community care facility.</p>	<p>714-703-2800 Child Care 714-703-2840 Adult Care</p> <p><a href="https://cdss.ca.gov/inforesources/community-care-licensing">https://cdss.ca.gov/inforesources/community-care-licensing</a></p>
<p><b>Fair Housing Council of OC</b></p> <p>2021 E. 4<sup>th</sup> Street, Suite 122 Santa Ana, CA 92705</p>	<p>Information and support regarding fair housing laws and regulations. The Council can assist with fair housing enforcement, HUD counseling, landlord-tenant issues and mediation.</p>	<p>Anyone can call for assistance. Services in English, Spanish and Vietnamese.</p>	<p>714-569-0823 1-800-698-FAIR</p> <p><a href="https://www.fairhousingoc.org/">https://www.fairhousingoc.org/</a></p>
<p><b>Garden Grove Housing Authority</b></p> <p>11277 Garden Grove Boulevard, Suite 100 Garden Grove, CA 92843</p>	<p>Provides rental assistance and housing vouchers.</p>	<p>For low income, the elderly or people with disabilities.</p>	<p>714-741-5150</p> <p><a href="https://ggcity.org/housing-authority">https://ggcity.org/housing-authority</a></p>
<p><b>U.S Department of Housing and Urban Development (HUD)</b></p> <p>34 Civic Center Plaza, Room 7015 Santa Ana, CA 92701</p>	<p>Provides information regarding renting, buying, home accessibility, Fair Housing rights and many other topics. Allocates federal monies and grants to housing authority agencies to provide rental assistance and housing vouchers to low-income residents.</p>	<p>Everyone is welcomed.</p> <p>For rental subsidies, must be low income, elderly or people with disabilities.</p>	<p>213-894-8000 714-796-5577 Santa Ana TTY: 213-894-8133</p> <p><a href="https://www.hud.gov/">https://www.hud.gov/</a></p>

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<b>Orange County Housing Authority</b>  1501 E. Saint Andrew Place Santa Ana, CA 92705	Provides rental assistance and housing vouchers. Serves all of Orange County. EXCEPT Anaheim, Garden Grove and Santa Ana. (Refer to the individual entries for these other cities.)	For low income, elderly or people with disabilities.	714-480-2700  <a href="https://www.ochousing.org/">https://www.ochousing.org/</a>
<b>Santa Ana Housing Authority</b>  20 Civic Center Plaza Santa Ana, CA 92702	Provides rental assistance and housing vouchers.	For low-income Orange County residents with primary focus on those living or working in Santa Ana.	714-667-2284  <a href="https://www.santa-ana.org/departments/housing-authority/">https://www.santa-ana.org/departments/housing-authority/</a>
<b>Immigration</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<i>Comfort Connection has an extensive listing of agencies helping with immigration issues. Call 714-558-5400 to receive this list.</i>			
<b>Mental Health</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Child Guidance Center</b>  600 West Santa Ana Boulevard, Suite 202 Santa Ana, CA 92701	Child Guidance Center provides evidence-based mental health services, from our flagship Parent-Child Interaction Therapy program to intensive approaches for addressing the impact of trauma on children and families.	Works with families having Medi-Cal only.	714-953-4455  <a href="https://www.childguidancecenteroc.org/">https://www.childguidancecenteroc.org/</a>
<b>Children &amp; Youth Behavioral Health</b>	Children and Youth Behavioral Health (CYBH) provides a broad range of services for behaviorally, emotionally or mentally disordered children and adolescents.	Children and Adolescents	1-855-625-4657 OCLinks <a href="https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/children-youth-services">https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/children-youth-services</a>
<b>National Suicide Prevention Lifeline</b>  <b>Didi Hirsch Orange County Suicide Prevention Hotline</b> 2000 E. 4 <sup>th</sup> Street, Suite 201 Santa Ana, CA 92705	Support for those struggling with suicide.	Anyone contemplating suicide.	9-8-8 24 HR Suicide Prevention Life Line  1-800-852-8336 Teen Line 6-10 pm Crisis: text TEEN to 839863  1-877-727-4747 Korean Crisis Line
<b>NAMI (National Alliance of Mental Illness)– Orange County</b>  16480 S. Harbor Boulevard, Suite 101 Fountain Valley, CA 92708	Provides direct services, advocacy, information, hospital support groups, support groups, peer connector, and more services. Visit their website to learn more about the array of services.	Families and individuals living with mental illness.	714-544-8488  <a href="https://www.namiooc.org/">https://www.namiooc.org/</a>

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<b>NAMI OC Warmline</b>	24/7 Emotional Support	Anyone with a non-crisis. Crisis prevention.	714-991-6412 Call 1-866-610-5357 Text Free confidential telephone service. <a href="https://www.namioc.org/oc-warmline">https://www.namioc.org/oc-warmline</a>
<b>OC Links</b>	Free and confidential telephone and online chat service that connects Orange County residents to mental health and substance misuse services 24/7. Behavioral health, information, referrals, crisis response and more.	Anyone with mental health and/or substance use.	1-855-OC-LINKS 1-855-625-4657  <a href="https://www.ocalthinfo.com/services-programs/mental-health-crisis-recovery/navigation-help-resources/oc-links">https://www.ocalthinfo.com/services-programs/mental-health-crisis-recovery/navigation-help-resources/oc-links</a>
<b>USC Telehealth</b>	Online clinic that uses videoconferencing to provide evidence-based clinical interventions for individuals and families. Telehealth provides clients with “face to face”, online counseling and psychotherapy services.	Individuals ages 12 - 92.	1-866-740-6502  <a href="https://dworakpeck.usc.edu/TBHC">https://dworakpeck.usc.edu/TBHC</a>
<b>Western Youth Services</b>	Western Youth Services provides outpatient mental health services primarily for Orange County. Services including but not limited to clinical interventions, clinical and psycho-diagnostic assessment, family therapy, crisis intervention, treatment planning, discharge planning, and case management, linkage to other services, mental health consultations, mediation support, Therapeutic Behavioral Services and advocacy.	Medi-Cal eligible clients up to age twenty-one years old.	1-888-312-0406  <a href="https://www.westernyouthservices.org/">https://www.westernyouthservices.org/</a>
<b>Protective Services</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Adult Protective Services</b>	Prevention of neglect, abuse or exploitation of adults unable to protect their own interests.	Elders 60 or older or dependent adults who are physically, mentally, or developmentally disabled 18-59 who live in OC.	24 HR Hotline: 1-800-451-5155  <a href="https://ssa.ocgov.com/abuse/elder/">https://ssa.ocgov.com/abuse/elder/</a>

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<b>Child Protective Services</b>	Investigation of suspected abuse of children under age 18.	Must live in OC.	24 HR Hotline: 1-800-207-4464 714-940-1000  <a href="https://ssa.ocgov.com/abuse-reporting/child-abuse">https://ssa.ocgov.com/abuse-reporting/child-abuse</a>
<b>Seniors</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>
<b>Multipurpose Senior Services Program (MSSP)</b>	Offers case management, personal care services, respite care, housing assistance, transportation, chores services, protective services, and many more services. CalOptima administers the program.	Age 65 or older, Medi-Cal individuals who, but for the provision of such services, would require the Nursing Facility level. Individuals shall only be enrolled in one HCBS waiver at any a time.	714-825-3000  <a href="https://aging.ca.gov/Providers_and_Partners/Multipurpose_Senior_Services_Program/#pp-di">https://aging.ca.gov/Providers_and_Partners/Multipurpose_Senior_Services_Program/#pp-di</a>  CalOptima MSSP: 714-347-5780
<b>Office on Aging</b>  1300 S. Grand Avenue, Building B Santa Ana, CA 92705	Information and referrals on any senior issue, social services, health and medical services, legal services, counseling, social security information, shared housing, employment, nutrition programs and income assistance programs.	Serves Orange County. Services are free of charge. For persons age 60 and above.	1-800-510-2020 714-480-6450  <a href="https://www.officeonaging.ocgov.com/">https://www.officeonaging.ocgov.com/</a>
<b>Senior Health Outreach Prevention Program (SHOPP)</b>	County of Orange Health Care Agency community outreach and public health nursing home visitation program. Offering services such as health screening, behavioral health assessment and evaluation, intervention, linkages, short term case management and consultation/education. This service is more for the family of the person served rather than the person served.	Older adults in Orange County.	714-834-7747  <a href="https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/older-adult-60-services/older-adult-wellness-0">https://www.ochealthinfo.com/services-programs/mental-health-crisis-recovery/older-adult-60-services/older-adult-wellness-0</a>
<b>University of California at Irvine (UCI) Health Clinic</b>	Provides support to seniors experiencing age-related decline by offering comprehensive medical and psychiatric services. Assists in identifying and connecting individuals with the most appropriate course of treatment for frail and elderly adults. Services include a Health Assessment Program and a Memory Assessment Program.	Men and women over 60 years of age, who need the best course of medical treatment.	714-456-7007  <a href="https://www.ucihealth.org/medical-services/programs/senior-health">https://www.ucihealth.org/medical-services/programs/senior-health</a>
<b>Transportation</b>	<b>Description of Services</b>	<b>Eligibility</b>	<b>Phone Number/Website</b>

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<p><b>Disabled Parking Placard</b> Local DMV</p>	<p>Placard allows use of handicapped parking spaces.</p>	<p>Those with impaired mobility in one or both lower extremities, both hands, visual problems or require the aid of assistive devices. Specific cardiovascular or respiratory illness require medical certification.</p>	<p><a href="https://www.dmv.ca.gov/portal/dmv-virtual-office/dppp-application/">https://www.dmv.ca.gov/portal/dmv-virtual-office/dppp-application/</a></p>
<p><b>Driver's Education &amp; Training Handicap Driver Training</b>  Serving all Southern California.</p>	<p>Assists those in need of drivers training with special needs.</p>	<p>Persons with different medical conditions or a developmental disability.</p>	<p>Frank Boutelle Cell: 951-515-5125 1-833-307-2255  <a href="https://handicapdrivertraining.com/">https://handicapdrivertraining.com/</a></p>
<p><b>Driver Rehabilitation &amp; Training Program</b></p>	<p>A hospital-based program requiring a physician's referral, medical history records, and health insurance information. A valid driver's license or instruction permit is needed for any on-road evaluation and training.</p>	<p>People with age-related changes, amputation, brain injury, cerebral palsy, chronic disabilities, diabetes, multiple sclerosis, polio, spina bifida, spinal cord injury, stroke, medically at risk seniors, and others may benefit from this program.</p>	<p>562-385-7111  <a href="https://dhs.lacounty.gov/rancho/patient-programs-and-services/driver-rehabilitation-and-training-program/">https://dhs.lacounty.gov/rancho/patient-programs-and-services/driver-rehabilitation-and-training-program/</a></p>
<p><b>Helping Hands</b>  18601 Airport Way Santa Ana, CA 92707</p>	<p>Helping Hands team at John Wayne Airport is there to assist individuals with special needs. This service is provided at no charge and is available daily from 6:00 a.m. – 11:00 p.m. Submit request form online, 72 hours in advance.</p>	<p>Individuals with disabilities, such as Autism.</p>	<p>949-852-4000  <a href="https://www.ocair.com/travelers/services/helping-hands/">https://www.ocair.com/travelers/services/helping-hands/</a></p>
<p><b>Kanor Driving</b>  5663 Lincoln Avenue, Suite A Cypress, CA 90630</p>	<p>Offers driver training program for individuals with ADHD, Asperger's syndrome, high functioning autism, Cerebral Palsy and other functional challenges. They may request an evaluation from an Occupational Therapist prior to beginning services.</p>	<p>Teens 15 ½-17 ½ and adults with disabilities, such as Autism, Cerebral Palsy and other functional challenges.</p>	<p>714-821-4578  <a href="https://kanor.net">https://kanor.net</a></p>

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<p><b>Orange County Transportation Authority (OCTA)</b>  • ACCESS (Paratransit)</p> <p>550 S. Main Street  Orange, CA 92868</p>	<p>Offers shared-ride service to qualified applicants whose physical or cognitive limitations prevent them from utilizing the regular fixed-route OC bus service. Shared-ride services include: curb-to-curb service, subscription service, and same-day taxi service.</p> <p>Bus Passes, Metrolink, Express Lanes information.</p>	<p>Eligibility is based on a person's functional abilities and limitations due to a disability, not a specific diagnosis or disability. May be valid for up to 5 years.</p>	<p>714-560-6282  Bus Information and Fares  714-636-7433</p> <p><a href="https://www.octa.net/">https://www.octa.net/</a>  <a href="https://www.octa.net/getting-around/bus/oc-access/overview/">https://www.octa.net/getting-around/bus/oc-access/overview/</a></p>
Utilities	Description of Services	Eligibility	Phone Number/Website
<p><b>Affordable Connectivity Program</b></p> <p>Orange Service Center  2100 W. Orangewood Avenue  Suite 201  Orange, CA 92868</p>	<p>Free specialized communications equipment.</p>	<p>Reside in California. Have telephone Service. Get certified as having one or more of the following disabilities: hearing, vision, mobility, speech, cognitive.</p>	<p>1-800-806-1191  TTY: 1-800-806-4474</p> <p><a href="https://caconnect.org/service/">https://caconnect.org/service/</a></p>
<p><b>California Alternate Rates for Energy (CARE)</b></p> <p><b>California Family Electric Rate Assistance (FERA)</b></p>	<p><b>CARE:</b> Low-income customers may receive a 30 - 35% discount on their electricity bill and a 20% discount on their natural gas bill.  <b>FERA:</b> 18% discount on electricity bill.</p>	<p><b>CARE:</b> Income limits. May also be eligible if member receives SSI, CalFresh, WIC, or Medi-Cal.  <b>FERA:</b> If income slightly exceeds CARE guidelines.</p>	<p>1-800-655-4555</p> <p><a href="https://www.cpuc.ca.gov/industries-and-topics/electrical-energy/electric-costs/care-fera-program">https://www.cpuc.ca.gov/industries-and-topics/electrical-energy/electric-costs/care-fera-program</a></p>
<p><b>Low Income Home Energy Assistance Program (LIHEAP)</b></p>	<p>Low-income households may receive one-time support to pay past due utility bill. May assist households with a disconnection or other crisis regarding a utility bill. May provide free energy efficiency upgrades to lower monthly utility bills. Energy budget counseling.</p>	<p>Income guidelines. Contact your local energy agency to determine your eligibility.</p>	<p>1-866-675-6623</p> <p><a href="https://www.csd.ca.gov/pages/liheapprogram.aspx">https://www.csd.ca.gov/pages/liheapprogram.aspx</a></p>
<p><b>Medical Baseline Allowance Program</b></p>	<p>Provides an additional 16.5 kilowatt-hours of electricity per day at the lowest rate for individuals that rely upon in-home electrically-powered medical equipment or other qualifying medical devices.</p>	<p>Any household with a family member dependent upon electrically-powered medical equipment, are temperature sensitive and require air conditioning or require more heat due to an illness; may require signature from physician.</p>	<p>1-800-655-4555  1-800-950-2356</p> <p><a href="https://www.sce.com/residential/assistance/medical-baseline?from=/medicalbaseline">https://www.sce.com/residential/assistance/medical-baseline?from=/medicalbaseline</a></p>

*The organizations listed on the Generic and Community Resource List are provided as resources and are not to be considered as recommendations by the Regional Center of Orange County.*

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