REGIONAL CENTER OF ORANGE COUNTY

National Core Indicators (NCI) Annual Public Meeting

Board of Directors' Meeting

September 3, 2026

What is NCI?

The National Core Indicators (NCI) Survey is used by the California Department of Developmental Services and Regional Centers to assess performance in services and supports provided to people with Intellectual/Developmental Disabilities (I/DD).

The NCI survey has been used in California since 2010 as a requirement by the Welfare and Institutions Code, Section 4571 to implement a nation-wide quality assessment survey.

Why is the NCI Important?

asks people how they are doing

"Are your families doing healthy?"



There are four types of NCI surveys used in California:

- **Adult In-Person Survey (IPS)** (formally known as the Adult Consumer Survey) The Adult In-Person Survey is conducted face-to-face with an individual who is 18 years or older and receives at least one service from the regional center, in addition to case management.

- **Child Family Survey (CFS)** The Child Family Survey is a written survey that is completed by families of a child (ages 3-17 years old) who lives with them and receives at least one service from a regional center, in addition to case management.

- **Adult Family Survey (AFS)** The Adult Family Survey is a written survey that is completed by families of an adult (age 18 and over) who lives with them and receives at least one service from a regional center, in addition to case management.

- **Family Guardian Survey (FGS)** The Family Guardian Survey is a written survey that is completed by families and conservators of individuals (age 18 and over) who live in a community placement setting, and receives at least one service from a regional center, in addition to case management.

NCI Survey Cycle

Fiscal Year	Type of NCI Survey
2010/2011	Adult In-Person Survey, Child Family Survey, and Adult Family/Family Guardian Survey
2011/2012	Adult In-Person Survey
2012/2013	Child Family Survey
2013/2014	Adult Family / Family Guardian Survey
2014/2015	Adult In-Person Survey
2015/2016	Child Family Survey
2016/2017	Adult Family / Family Guardian Survey
2017/2018	Adult In-Person Survey
2018/2019	Child Family Survey
2019/2020	Adult Family/Family Guardian Survey
2020/2021	Adult In-Person Survey
2021/2022	Adult Family Survey (AFS), Family Guardian Survey (FGS), and Child Family Survey (CFS)
2022/2023	Adult In-Person Survey
2023/2024	Adult Family Survey (AFS), Family Guardian Survey (FGS), and Child Family Survey (CFS)
2024/2025	Adult In-Person Survey
2025/2026	Adult Family Survey (AFS), Family Guardian Survey (FGS), and Child Family Survey (CFS)
2026/2027	Adult In-Person Survey
2027/2028	Adult Family Survey (AFS), Family Guardian Survey (FGS), and Child Family Survey (CFS)

Overall Snapshot | Access | Choice | Community Participation | Information & Planning | Satisfaction

NCI Adult Family Survey 2021-2022

Domains Snapshot By Regional Center

Instructions: *Each checkmark shows when the regional center: (a) has met or exceeded the state average, or (b) was not more than 5 percentage points below the state average for each question. Use topic tabs at top of the page to see survey responses for selected questions. Each question is compared to the state average for the selected regional center.*

Select a Regional Center:

- ○ Alta California
- ○ Central Valley
- ○ East Bay
- ○ Eastern LA
- ○ Far Northern
- ○ Frank D. Lanterman
- ○ Golden Gate
- ○ Harbor
- ○ Inland
- ○ Kern
- ○ North Bay
- ○ North LA County
- ◉ Orange County
- ○ Redwood Coast
- ○ San Andreas
- ○ San Diego
- ○ San Gabriel/Pomona
- ○ South Central LA
- ○ Tri-Counties
- ○ Valley Mountain
- ○ Westside



Access	✓	✓	✓	✓	✓	✓	✓	✓
Choice	✓	✓	✓	✓	✓			
Community Participation	✓	✓	✓					
Information & Planning	✓	✓	✓	✓	✓	✓	✓	✓
Satisfaction	✓	✓	✓	✓				

Overall Snapshot | Access | Choice | Community Participation | Information & Planning | Satisfaction

NCI Family Guardian Survey 2021-2022

Domains Snapshot By Regional Center

Instructions: *Each checkmark shows when the regional center: (a) has met or exceeded the state average, or (b) was not more than 5 percentage points below the state average for each question. Use topic tabs at top of the page to see survey responses for selected questions. Each question is compared to the state average for the selected regional center.*

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- ○ Redwood Coast
- ○ San Andreas
- ○ San Diego
- ○ San Gabriel/Pomona
- ○ South Central LA
- ○ Tri-Counties
- ○ Valley Mountain
- ○ Westside



Access	✓	✓	✓					
Choice	✓	✓	✓					
Community Participation	✓	✓	✓					
Information & Planning	✓	✓	✓	✓	✓	✓	✓	✓
Satisfaction	✓	✓	✓	✓	✓	✓	✓	

Overall Snapshot | Access | Choice | Community Participation | Information & Planning | Satisfaction

NCI Child Family Survey 2021-2022

Domains Snapshot By Regional Center

Instructions: *Each checkmark shows when the regional center: (a) has met or exceeded the state average, or (b) was not more than 5 percentage points below the state average for each question. Use topic tabs at top of the page to see survey responses for selected questions. Each question is compared to the state average for the selected regional center.*



Select a Regional Center:

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- ○ Kern
- ○ North Bay
- ○ North LA County
- ◉ Orange County
- ○ Redwood Coast
- ○ San Andreas
- ○ San Diego
- ○ San Gabriel/Pomona
- ○ South Central LA
- ○ Tri-Counties
- ○ Valley Mountain
- ○ Westside

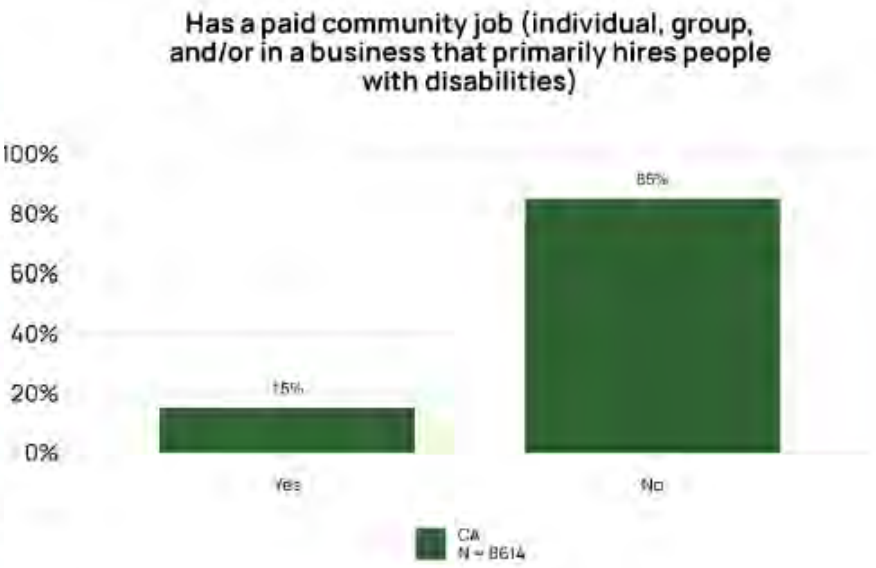
Access	✓ ✓ ✓
Choice	✓ ✓ ✓ ✓ ✓ ✓ ✓
Community Participation	✓ ✓ ✓ ✓ ✓
Information & Planning	✓ ✓ ✓ ✓ ✓ ✓
Satisfaction	✓ ✓ ✓ ✓ ✓ ✓

Employment

Table 41. Has a community job; individual, group and/or in a business that primarily hires people with disabilities

Information may have been obtained through state records.

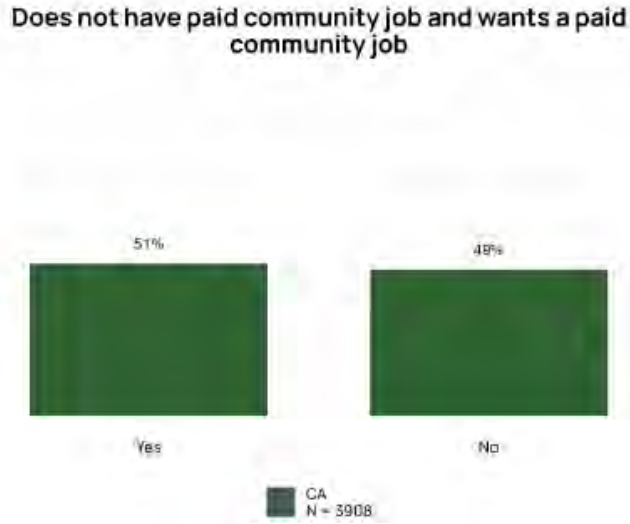
Regional Center	Yes	No	N
ACRC	23%	77%	415
CVRC	7%	93%	405
ELARC	13%	87%	410
FDLRC	12%	88%	402
FNRC	18%	82%	432
GGRC	17%	83%	392
HRC	17%	83%	410
IRC	14%	86%	428
KRC	10%	90%	405
NBRC	25%	75%	400
NLACRC	14%	86%	415
RCEB	14%	86%	410
RCOC	15%	85%	406
RCRC	21%	79%	410
SARC	15%	85%	409
SCLARC	14%	86%	409
SDRC	14%	86%	416
SGPRC	12%	88%	417
TCRC	20%	80%	401
VMRC	10%	90%	415
WRC	21%	79%	407
CA	**15%**	**85%**	**8614**
NCI-IDD	**17%**	**83%**	**27290**



Employment

Table 42. Does not have paid community job and wants a paid community job

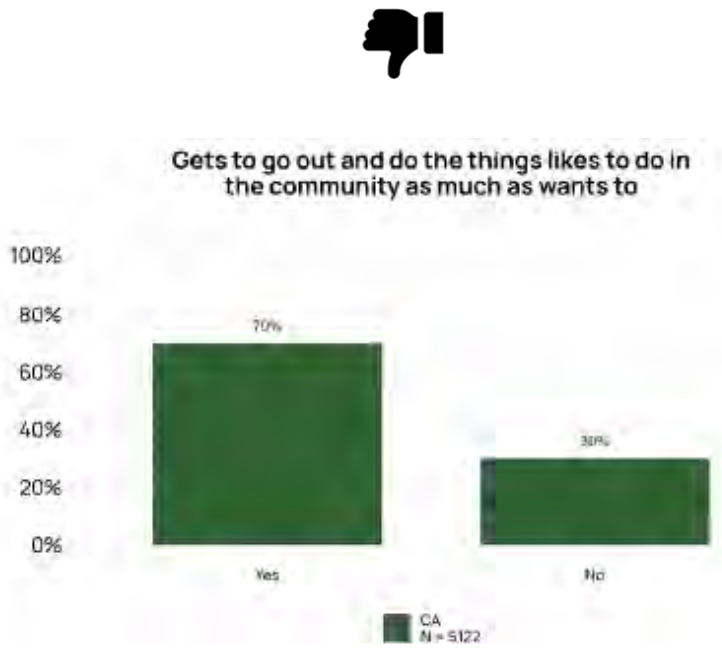
Regional Center	Yes	No	N
ACRC	51%	49%	175
CVRC	46%	54%	253
ELARC	62%	38%	194
FDLRC	55%	45%	199
FNRC	34%	66%	227
GGRC	44%	56%	142
HRC	51%	49%	169
IRC	61%	39%	186
KRC	59%	41%	210
NBRC	40%	60%	156
NLACRC	53%	47%	186
RCEB	52%	48%	178
RCOC	46%	54%	165
RCRC	41%	59%	201
SARC	52%	48%	147
SCLARC	51%	49%	168
SDRC	52%	48%	176
SGPRC	50%	50%	173
TCRC	50%	50%	189
VMRC	49%	51%	220
WRC	61%	39%	194
CA	**51%**	**49%**	**3908**
NCI-IDD	**45%**	**55%**	**10535**



Community Inclusion and Belonging

Table 47. Gets to go out and do the things likes to do in the community as much as wants to

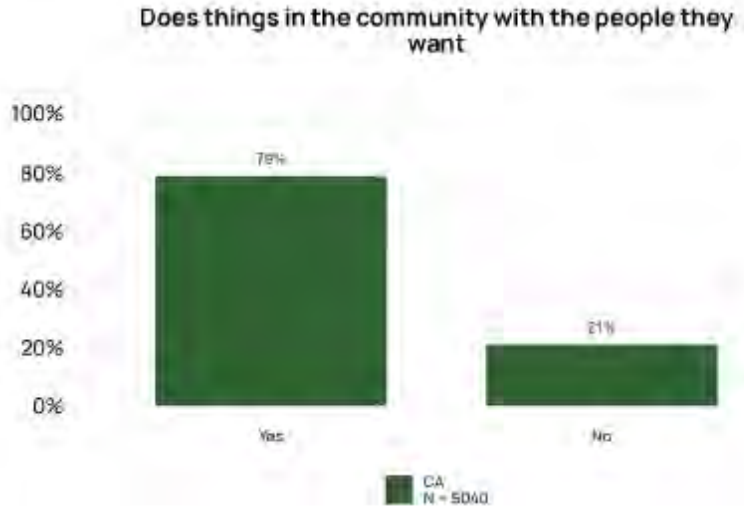
Regional Center	Yes	No	N
ACRC	67%	33%	269
CVRC	72%	28%	294
ELARC	65%	35%	242
FDLRC	75%	25%	267
FNRC	72%	28%	295
GGRC	71%	29%	192
HRC	81%	19%	228
IRC	65%	35%	231
KRC	73%	27%	231
NBRC	70%	30%	254
NLACRC	78%	22%	232
RCEB	72%	28%	239
RCOC	65%	35%	220
RCRC	68%	33%	280
SARC	73%	27%	211
SCLARC	82%	18%	222
SDRC	61%	39%	225
SGPRC	48%	52%	211
TCRC	69%	31%	251
VMRC	72%	28%	253
WRC	69%	31%	275
CA	**70%**	**30%**	**5122**
NCI-IDD	**71%**	**29%**	**16914**



Community Inclusion and Belonging

Table 48. Does things in the community with the people they want

Regional Center	Yes	No	N
ACRC	75%	25%	265
CVRC	81%	19%	286
ELARC	90%	10%	238
FDLRC	84%	16%	261
FNRC	85%	15%	291
GGRC	74%	26%	189
HRC	86%	14%	229
IRC	75%	25%	227
KRC	84%	16%	225
NBRC	67%	33%	253
NLACRC	87%	13%	227
RCEB	81%	19%	233
RCOC	71%	29%	216
RCRC	79%	21%	276
SARC	82%	18%	208
SCLARC	87%	13%	222
SDRC	70%	30%	226
SGPRC	70%	30%	211
TCRC	82%	18%	240
VMRC	85%	15%	246
WRC	83%	17%	271
CA	**79%**	**21%**	**5040**
NCI-IDD	**81%**	**19%**	**16670**

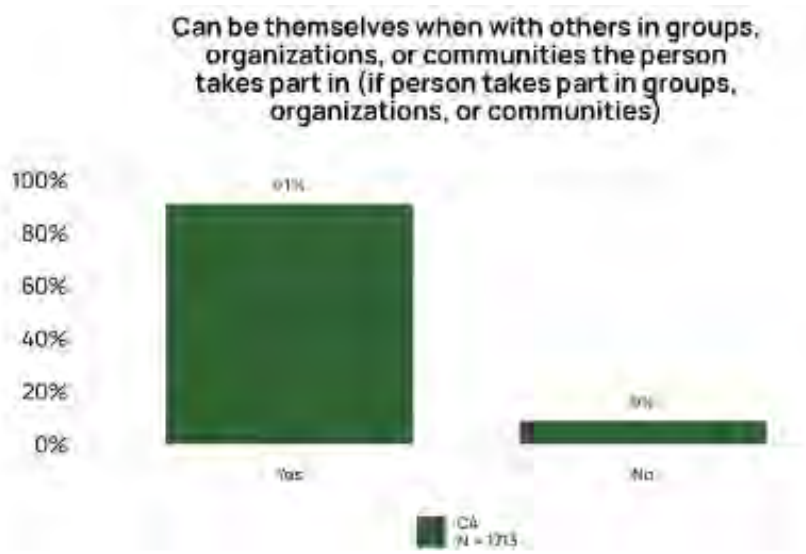


Community Inclusion and Belonging

Table 49. Can be themselves when with others in groups, organizations, or communities the person takes part in (if person takes part in groups, organizations, or communities)

Proxy respondents were allowed for this question

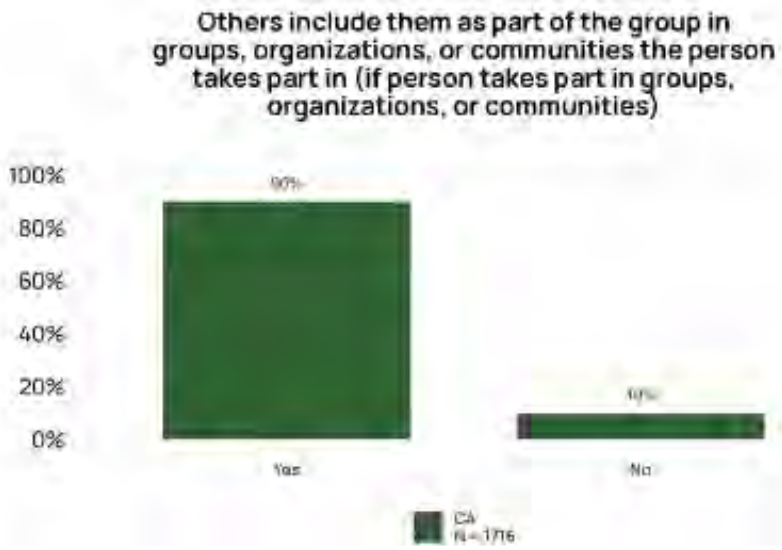
Regional Center	Yes	No	N
ACRC	88%	12%	119
CVRC	71%	29%	84
ELARC	96%	4%	55
FDLRC	95%	5%	75
FNRC	93%	7%	118
GGRC	85%	15%	72
HRC	91%	9%	78
IRC	92%	8%	73
KRC	98%	2%	52
NBRC	85%	15%	66
NLACRC	96%	4%	93
RCEB	95%	5%	82
RCOC	99%	1%	82
RCRC	96%	4%	95
SARC	91%	9%	95
SCLARC	89%	11%	36
SDRC	93%	7%	84
SGPRC	89%	11%	63
TCRC	95%	5%	86
VMRC	92%	8%	113
WRC	83%	17%	92
CA	**91%**	**9%**	**1713**
NCI-IDD	**92%**	**8%**	**8123**



Community Inclusion and Belonging

Table 50. Others include them as part of the group in groups, organizations, or communities the person takes part in (if person takes part in groups, organizations, or communities)

Regional Center	Yes	No	N
ACRC	88%	12%	121
CVRC	73%	27%	84
ELARC	100%	0%	55
FDLRC	97%	3%	76
FNRC	95%	5%	119
GGRC	86%	14%	72
HRC	96%	4%	76
IRC	92%	8%	73
KRC	98%	2%	50
NBRC	91%	9%	66
NLACRC	95%	5%	93
RCEB	90%	10%	82
RCOC	96%	4%	84
RCRC	94%	6%	95
SARC	86%	14%	99
SCLARC	86%	14%	36
SDRC	89%	11%	82
SGPRC	82%	18%	62
TCRC	99%	1%	86
VMRC	86%	14%	111
WRC	88%	12%	94
CA	**90%**	**10%**	**1716**
NCI-IDD	**91%**	**9%**	**8121**

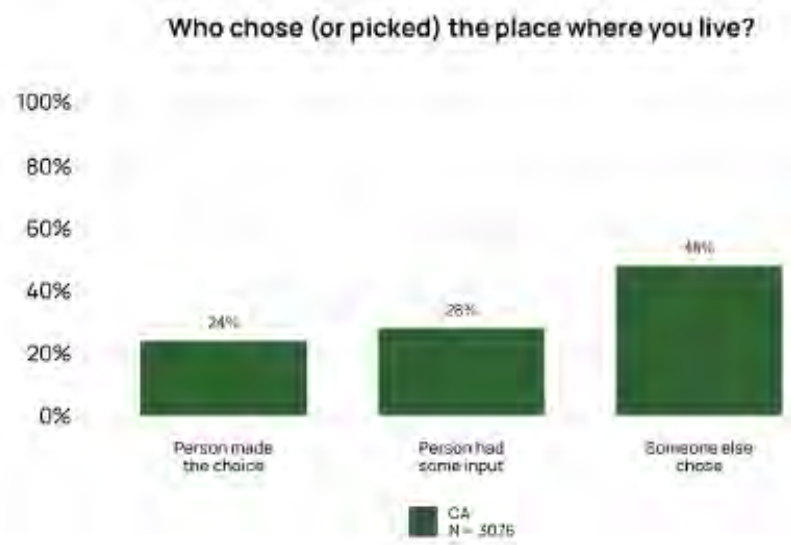


Choice and Decision Making

Table 52. Chose or had some input in choosing where they live if not living in the family home

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	68%	32%	117
CVRC	87%	13%	182
ELARC	42%	58%	98
FDLRC	42%	58%	119
FNRC	58%	42%	236
GGRC	30%	70%	186
HRC	42%	58%	126
IRC	32%	68%	117
KRC	49%	51%	106
NBRC	56%	44%	221
NLACRC	51%	49%	119
RCEB	50%	50%	205
RCOC	40%	60%	170
RCRC	81%	19%	150
SARC	42%	58%	159
SCLARC	32%	68%	78
SDRC	65%	35%	123
SGPRC	32%	68%	148
TCRC	51%	49%	130
VMRC	78%	22%	167
WRC	55%	45%	119
CA	**52%**	**48%**	**3076**
NCI-IDD	**57%**	**43%**	**14383**

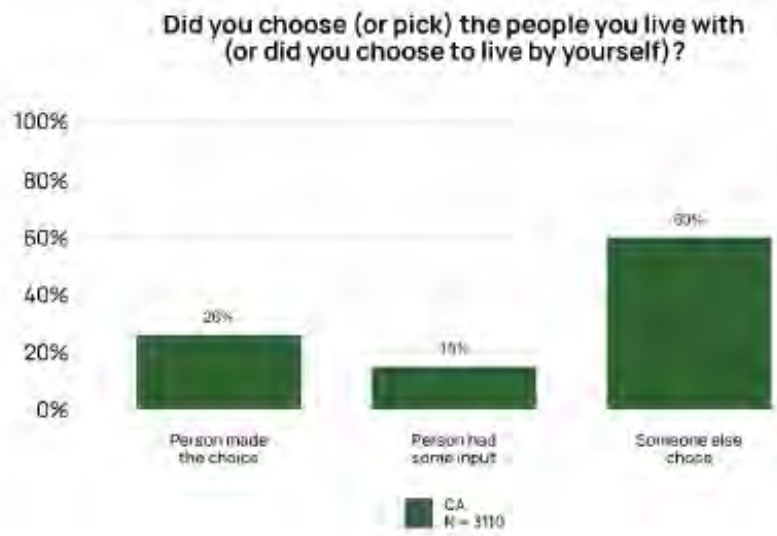


Choice and Decision Making

Table 53. Chose or had some input in choosing their housemates if not living in the family home, or chose to live alone

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	44%	56%	120
CVRC	74%	26%	185
ELARC	63%	37%	98
FDLRC	40%	60%	126
FNRC	55%	45%	231
GGRC	27%	73%	190
HRC	31%	69%	124
IRC	17%	83%	117
KRC	30%	70%	105
NBRC	39%	61%	222
NLACRC	29%	71%	119
RCEB	36%	64%	202
RCOC	21%	79%	169
RCRC	76%	24%	150
SARC	48%	52%	159
SCLARC	26%	74%	78
SDRC	52%	48%	132
SGPRC	17%	83%	151
TCRC	42%	58%	131
VMRC	62%	38%	175
WRC	42%	58%	126
CA	**40%**	**60%**	**3110**
NCI-IDD	**44%**	**56%**	**14534**

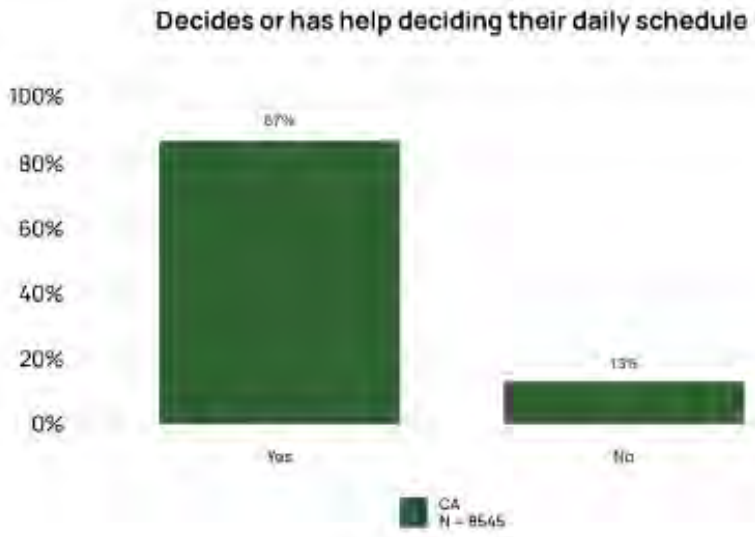


Choice and Decision Making

Table 54. Decides or has help deciding their daily schedule

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	87%	13%	408
CVRC	97%	3%	399
ELARC	95%	5%	405
FDLRC	90%	10%	400
FNRC	91%	9%	430
GGRC	91%	9%	385
HRC	80%	20%	408
IRC	80%	20%	426
KRC	83%	17%	403
NBRC	88%	13%	400
NLACRC	90%	10%	413
RCEB	87%	13%	407
RCOC	89%	11%	403
RCRC	90%	10%	407
SARC	81%	19%	407
SCLARC	85%	15%	408
SDRC	89%	11%	413
SGPRC	83%	17%	415
TCRC	78%	22%	396
VMRC	88%	12%	411
WRC	88%	12%	401
CA	**87%**	**13%**	**8545**
NCI-IDD	**86%**	**14%**	**30381**

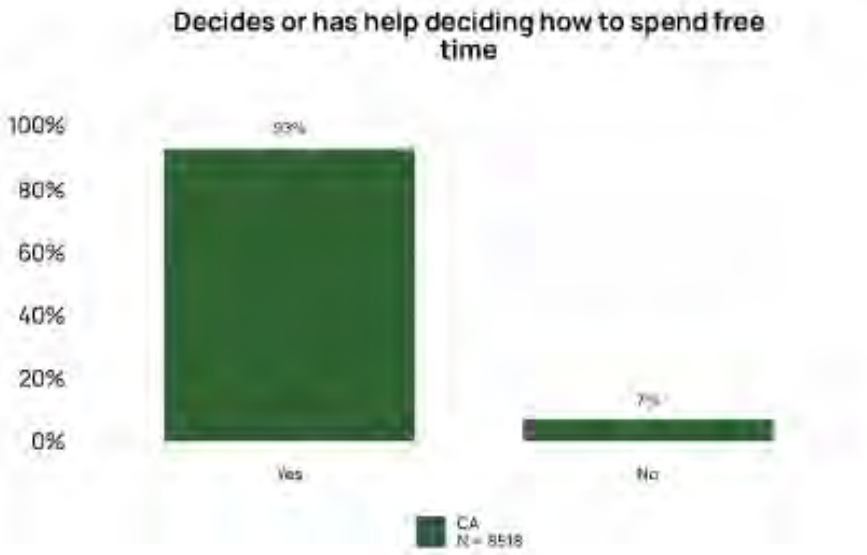


Choice and Decision Making

Table 55. Decides or has help deciding how to spend free time

Proxy respondents were allowed for this question; this is asking about who chooses how the person spends their time when they are not working, attending a day program, or doing other regular daily activity with or without supports.

Regional Center	Yes	No	N
ACRC	96%	4%	406
CVRC	98%	2%	400
ELARC	97%	3%	405
FDLRC	94%	6%	401
FNRC	97%	3%	422
GGRC	95%	5%	390
HRC	92%	8%	408
IRC	89%	11%	427
KRC	91%	9%	400
NBRC	96%	4%	398
NLACRC	93%	7%	409
RCEB	94%	6%	404
RCOC	95%	5%	403
RCRC	96%	4%	404
SARC	89%	11%	405
SCLARC	91%	9%	408
SDRC	92%	8%	411
SGPRC	94%	6%	415
TCRC	88%	12%	399
VMRC	93%	7%	405
WRC	94%	6%	398
CA	**93%**	**7%**	**8518**
NCI-IDD	**93%**	**7%**	**30337**

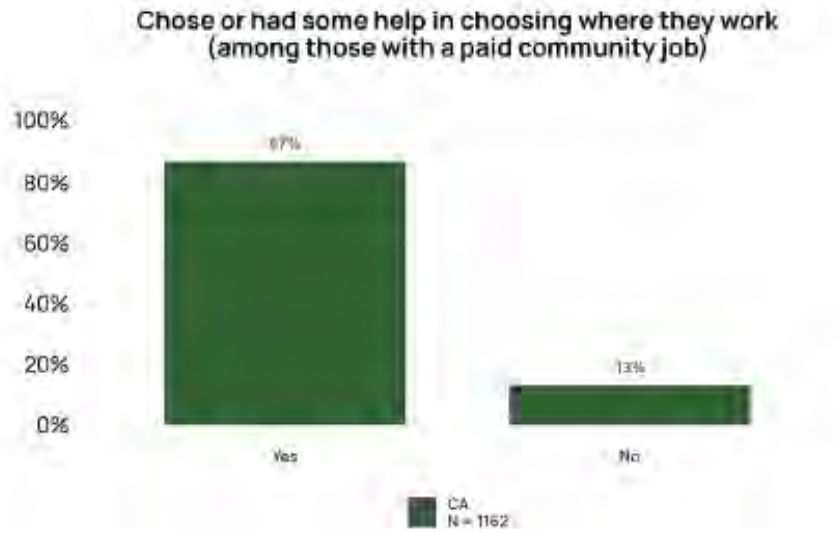


Choice and Decision Making

Table 57. Chose or had some help in choosing where they work (among those with a paid community job)

Proxy respondents were allowed for this question; reported for those determined to have a paid community job based on Background Information section.

Regional Center	Yes	No	N
ACRC	90%	10%	70
CVRC	96%	4%	25
ELARC	100%	0%	45
FDLRC	87%	13%	45
FNRC	92%	8%	75
GGRC	86%	14%	57
HRC	96%	4%	57
IRC	83%	17%	46
KRC	78%	22%	37
NBRC	88%	12%	89
NLACRC	84%	16%	51
RCEB	88%	12%	49
RCOC	85%	15%	53
RCRC	94%	6%	84
SARC	87%	13%	53
SCLARC	85%	15%	52
SDRC	85%	15%	53
SGPRC	83%	18%	40
TCRC	89%	11%	64
VMRC	89%	11%	37
WRC	81%	19%	80
CA	**87%**	**13%**	**1162**
NCI-IDD	**89%**	**11%**	**4055**

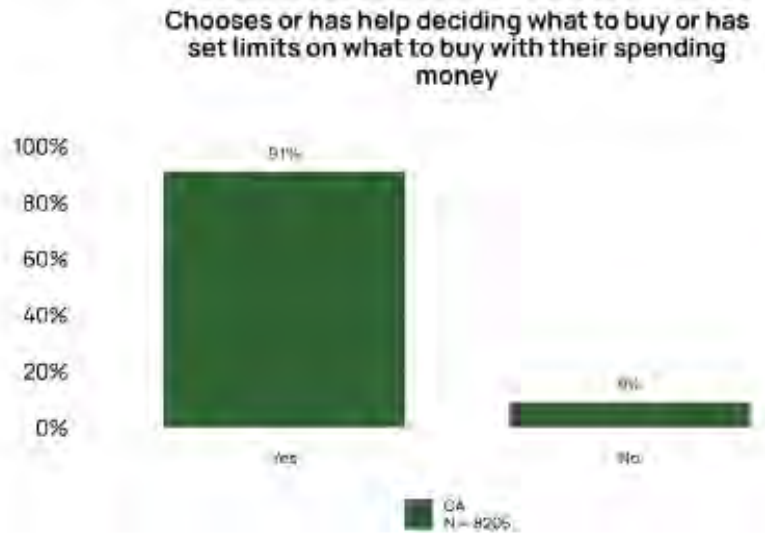


Choice and Decision Making

Table 60. Chooses or has help deciding what to buy or has set limits on what to buy with their spending money

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	92%	8%	400
CVRC	97%	3%	397
ELARC	90%	10%	397
FDLRC	95%	5%	362
FNRC	95%	5%	421
GGRC	93%	7%	363
HRC	91%	9%	399
IRC	89%	11%	406
KRC	85%	15%	388
NBRC	89%	11%	393
NLACRC	92%	8%	404
RCEB	91%	9%	386
RCOC	93%	7%	378
RCRC	95%	5%	385
SARC	87%	13%	394
SCLARC	90%	11%	400
SDRC	92%	8%	376
SGPRC	86%	14%	406
TCRC	84%	16%	370
VMRC	90%	10%	383
WRC	92%	8%	397
CA	**91%**	**9%**	**8205**
NCI-IDD	**89%**	**11%**	**29440**

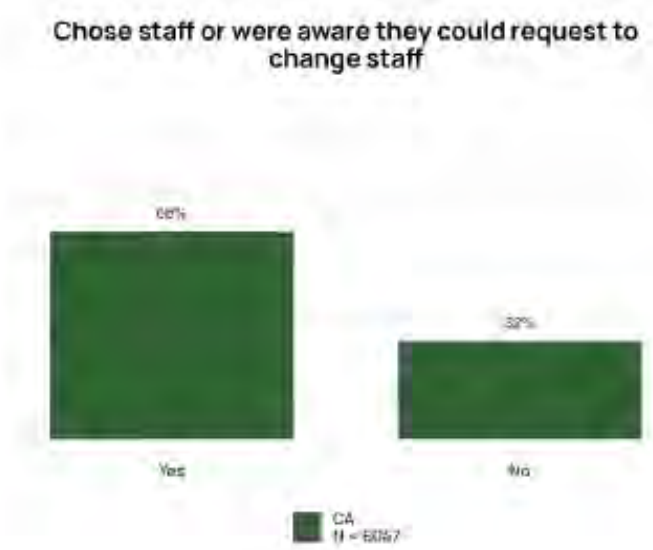


Choice and Decision Making

Table 61. Chose staff or were aware they could request to change staff

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	67%	33%	255
CVRC	79%	21%	261
ELARC	79%	21%	300
FDLRC	70%	30%	285
FNRC	67%	33%	296
GGRC	85%	15%	298
HRC	68%	32%	287
IRC	41%	59%	228
KRC	78%	22%	214
NBRC	49%	51%	312
NLACRC	80%	20%	337
RCEB	86%	14%	330
RCOC	43%	57%	306
RCRC	87%	13%	256
SARC	72%	28%	325
SCLARC	82%	18%	332
SDRC	76%	24%	313
SGPRC	46%	54%	282
TCRC	67%	33%	269
VMRC	65%	35%	284
WRC	69%	31%	277
CA	**68%**	**32%**	**6047**
NCI-IDD	**63%**	**37%**	**24758**

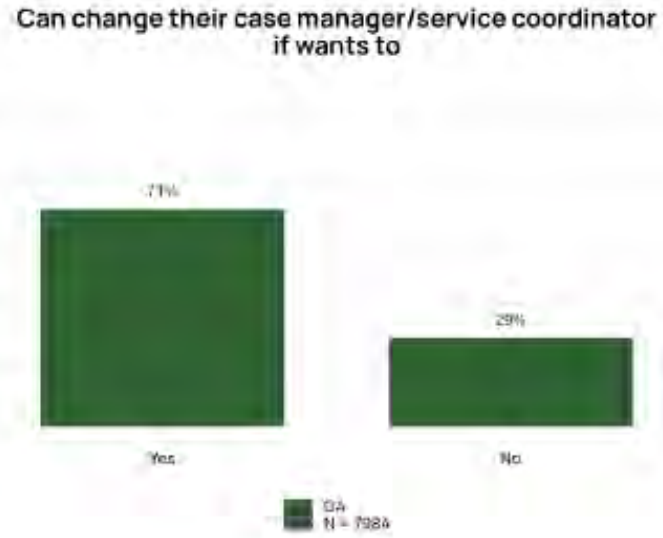


Choice and Decision Making

Table 62. Can change their case manager/service coordinator if wants to

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	74%	26%	398
CVRC	68%	32%	384
ELARC	62%	38%	384
FDLRC	70%	30%	367
FNRC	67%	33%	403
GGRC	62%	38%	360
HRC	70%	30%	383
IRC	76%	24%	405
KRC	75%	25%	366
NBRC	74%	26%	378
NLACRC	80%	20%	380
RCEB	73%	27%	374
RCOC	65%	35%	380
RCRC	72%	28%	376
SARC	72%	28%	389
SCLARC	67%	33%	393
SDRC	81%	19%	375
SGPRC	65%	35%	385
TCRC	57%	43%	364
VMRC	79%	21%	374
WRC	67%	33%	366
CA	**71%**	**29%**	**7984**
NCI-IDD	**74%**	**26%**	**28251**

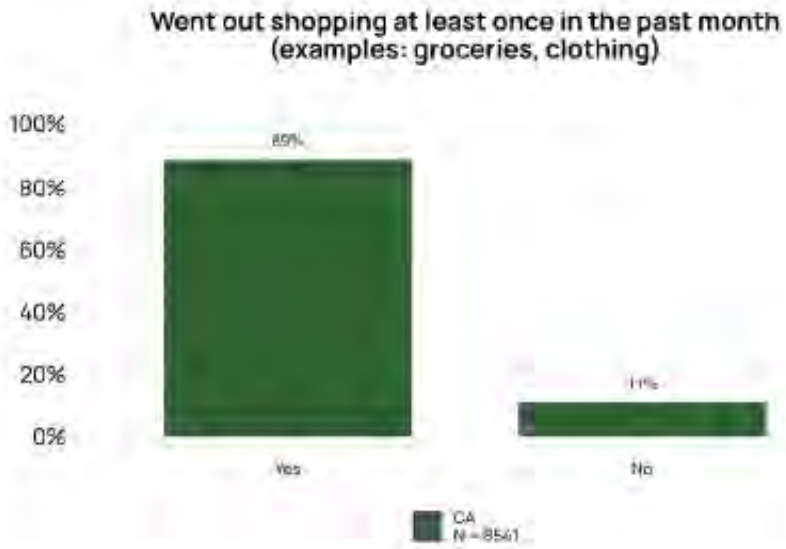


Community Participation

Table 63. Went out shopping at least once in the past month (examples: groceries, clothing)

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	89%	11%	410
CVRC	95%	5%	403
ELARC	89%	11%	403
FDLRC	90%	10%	399
FNRC	83%	17%	428
GGRC	88%	12%	390
HRC	92%	8%	408
IRC	90%	10%	426
KRC	86%	14%	400
NBRC	85%	15%	397
NLACRC	90%	10%	413
RCEB	89%	11%	406
RCOC	90%	10%	401
RCRC	86%	14%	401
SARC	91%	9%	408
SCLARC	92%	8%	407
SDRC	88%	12%	414
SGPRC	89%	11%	415
TCRC	85%	15%	397
VMRC	85%	15%	412
WRC	88%	12%	403
CA	**89%**	**11%**	**8541**
NCI-IDD	**89%**	**11%**	**30126**

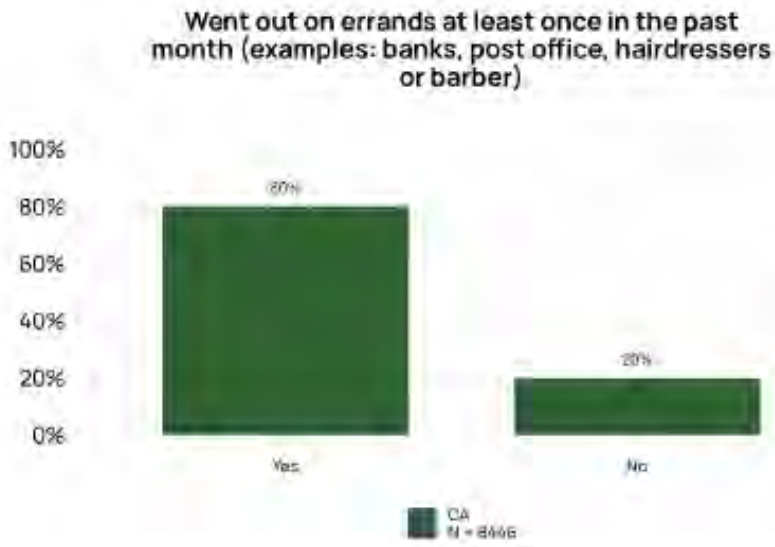


Community Participation

Table 64. Went out on errands at least once in the past month (examples: banks, post office, hairdressers or barber)

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	86%	14%	410
CVRC	95%	5%	402
ELARC	74%	26%	401
FDLRC	77%	23%	396
FNRC	83%	17%	417
GGRC	80%	20%	376
HRC	84%	16%	405
IRC	82%	18%	422
KRC	81%	19%	391
NBRC	82%	18%	392
NLACRC	77%	23%	412
RCEB	84%	16%	400
RCOC	76%	24%	401
RCRC	86%	14%	397
SARC	79%	21%	404
SCLARC	87%	13%	406
SDRC	68%	32%	409
SGPRC	67%	33%	410
TCRC	80%	20%	389
VMRC	80%	20%	406
WRC	76%	25%	400
CA	**80%**	**20%**	**8446**
NCI-IDD	**84%**	**16%**	**29697**

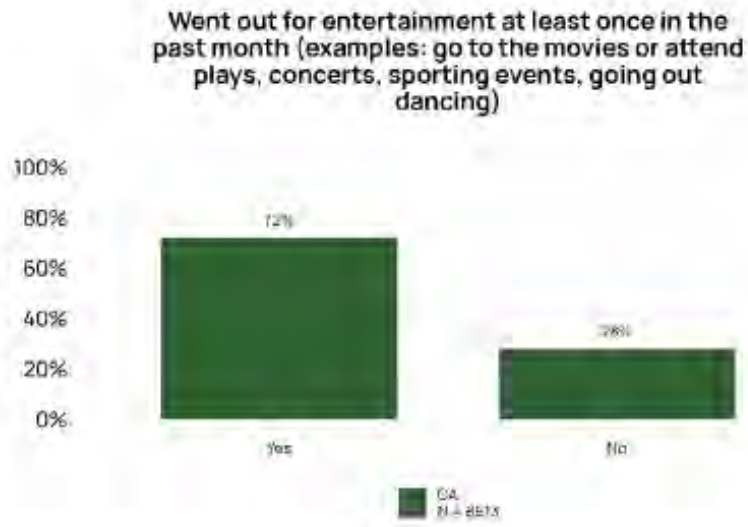


Community Participation

Table 65. Went out for entertainment at least once in the past month (examples: go to the movies or attend plays, concerts, sporting events, going out dancing)

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	65%	35%	412
CVRC	90%	10%	403
ELARC	78%	22%	404
FDLRC	69%	31%	401
FNRC	72%	28%	427
GGRC	64%	36%	381
HRC	83%	17%	409
IRC	73%	27%	424
KRC	74%	26%	393
NBRC	68%	32%	393
NLACRC	76%	24%	410
RCEB	74%	26%	407
RCOC	68%	32%	401
RCRC	71%	29%	400
SARC	78%	22%	407
SCLARC	85%	15%	409
SDRC	63%	37%	414
SGPRC	67%	33%	412
TCRC	64%	36%	396
VMRC	65%	35%	408
WRC	68%	32%	402
CA	**72%**	**28%**	**8513**
NCI-IDD	**75%**	**25%**	**30038**

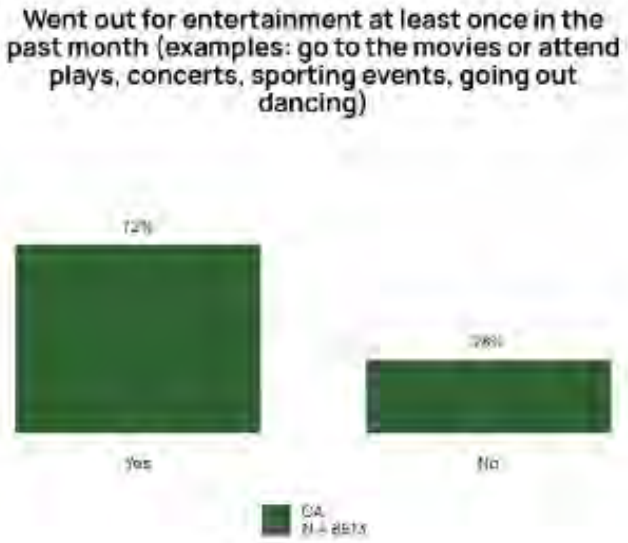


Community Participation

Table 66. Went out to a restaurant or coffee shop at least once in the past month

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	82%	18%	411
CVRC	93%	7%	402
ELARC	86%	14%	403
FDLRC	85%	15%	399
FNRC	77%	23%	426
GGRC	84%	16%	388
HRC	88%	12%	407
IRC	83%	17%	424
KRC	80%	20%	398
NBRC	79%	21%	394
NLACRC	85%	15%	412
RCEB	82%	18%	403
RCOC	85%	15%	400
RCRC	76%	24%	402
SARC	84%	16%	407
SCLARC	91%	9%	407
SDRC	82%	18%	410
SGPRC	84%	16%	415
TCRC	81%	19%	396
VMRC	86%	14%	410
WRC	83%	17%	404
CA	**84%**	**16%**	**8518**
NCI-IDD	**85%**	**15%**	**30114**

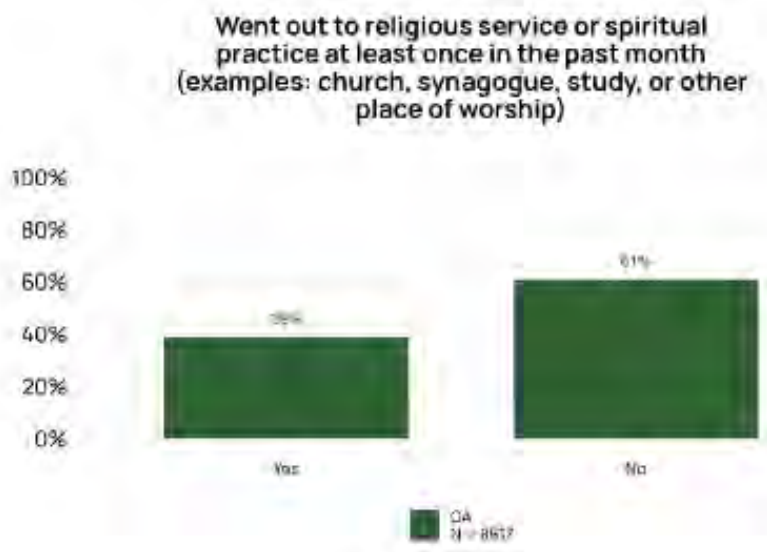


Community Participation

Table 67. Went out to religious service or spiritual practice at least once in the past month (examples: church, synagogue, study, or other place of worship)

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	36%	64%	407
CVRC	50%	50%	401
ELARC	42%	58%	402
FDLRC	39%	61%	399
FNRC	29%	71%	426
GGRC	32%	68%	389
HRC	34%	66%	409
IRC	37%	63%	428
KRC	42%	58%	400
NBRC	30%	70%	394
NLACRC	40%	60%	410
RCEB	38%	62%	402
RCOC	44%	56%	402
RCRC	26%	74%	405
SARC	37%	63%	404
SCLARC	43%	57%	406
SDRC	39%	61%	414
SGPRC	39%	61%	416
TCRC	43%	57%	394
VMRC	40%	60%	405
WRC	35%	65%	404
CA	**39%**	**61%**	**8517**
NCI-IDD	**39%**	**61%**	**29934**

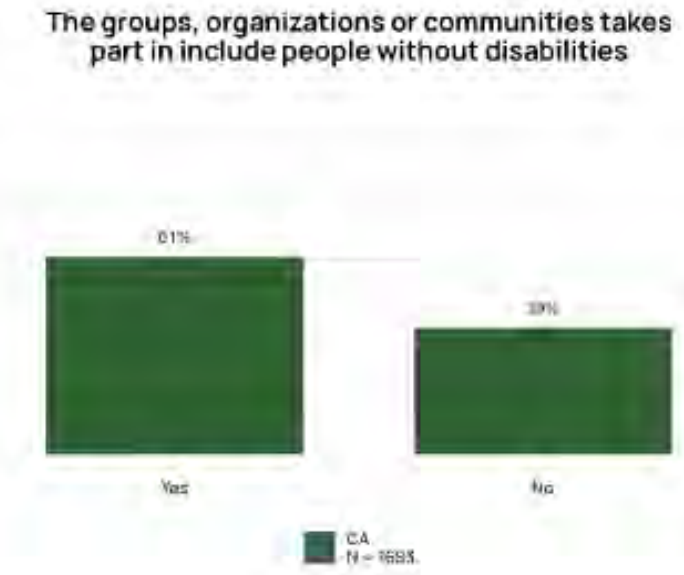


Community Participation

Table 69. The groups, organizations or communities takes part in include people without disabilities

Proxy respondents were allowed for this question

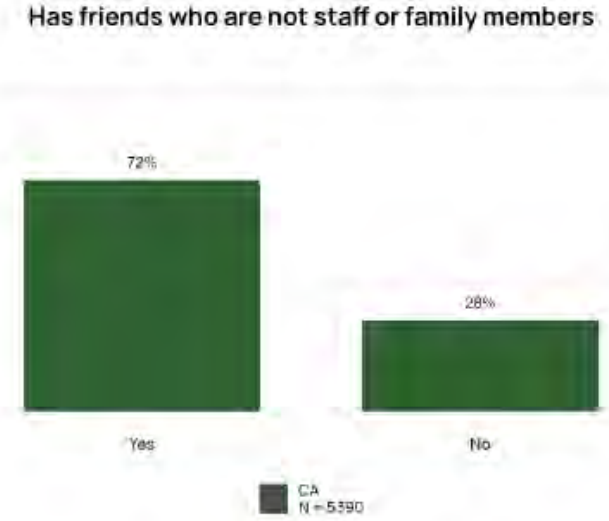
Regional Center	Yes	No	N
ACRC	70%	30%	120
CVRC	65%	35%	83
ELARC	65%	35%	55
FDLRC	76%	24%	71
FNRC	66%	34%	117
GGRC	50%	50%	72
HRC	67%	33%	75
IRC	59%	41%	70
KRC	63%	37%	52
NBRC	56%	44%	64
NLACRC	43%	57%	92
RCEB	53%	47%	79
RCOC	62%	38%	81
RCRC	55%	45%	95
SARC	43%	57%	94
SCLARC	53%	47%	36
SDRC	59%	41%	81
SGPRC	72%	28%	61
TCRC	74%	26%	84
VMRC	70%	30%	108
WRC	59%	41%	93
CA	**61%**	**39%**	**1683**
NCI-IDD	**57%**	**43%**	**8005**



Relationships

Table 70. Has friends who are not staff or family members

Regional Center	Yes	No	N
ACRC	78%	22%	276
CVRC	53%	47%	301
ELARC	76%	24%	261
FDLRC	74%	26%	274
FNRC	79%	21%	313
GGRC	68%	32%	219
HRC	67%	33%	235
IRC	71%	29%	249
KRC	77%	23%	257
NBRC	75%	25%	257
NLACRC	71%	29%	245
RCEB	75%	25%	241
RCOC	67%	33%	229
RCRC	77%	23%	299
SARC	76%	24%	212
SCLARC	67%	33%	224
SDRC	72%	28%	234
SGPRC	81%	19%	232
TCRC	77%	23%	274
VMRC	67%	33%	267
WRC	78%	22%	291
CA	**72%**	**28%**	**5390**
NCI-IDD	**76%**	**24%**	**17638**

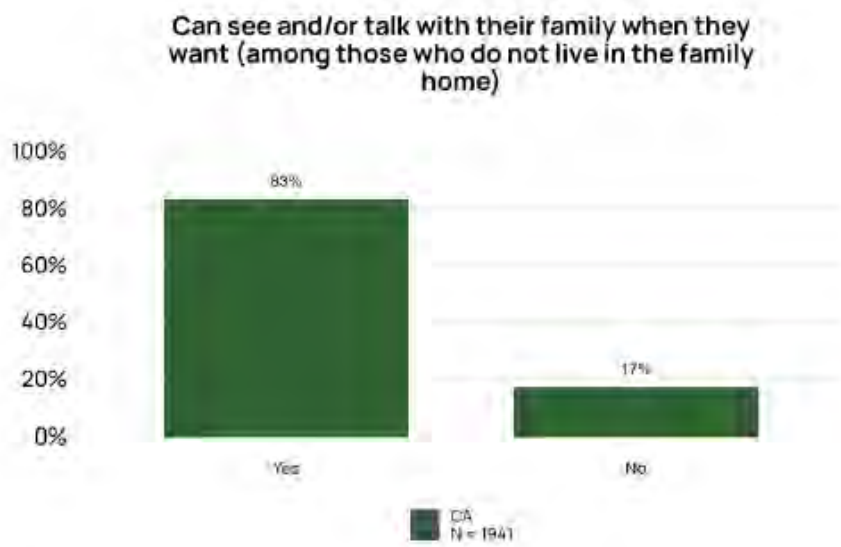


Relationships

Table 75. Can see and/or talk with their family when they want (among those who do not live in the family home)

"Yes" and "Maybe" responses combined.

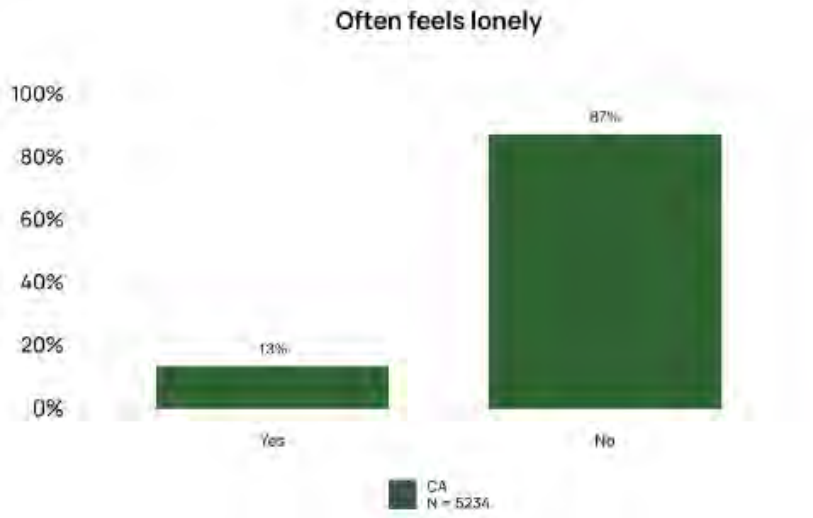
Regional Center	Yes	No	N
ACRC	88%	12%	97
CVRC	78%	22%	133
ELARC	90%	10%	51
FDLRC	89%	11%	81
FNRC	83%	17%	183
GGRC	81%	19%	84
HRC	73%	27%	70
IRC	75%	25%	64
KRC	93%	7%	61
NBRC	79%	21%	145
NLACRC	84%	16%	77
RCEB	91%	9%	115
RCOC	77%	23%	88
RCRC	87%	13%	143
SARC	93%	7%	83
SCLARC	84%	16%	43
SDRC	90%	10%	82
SGPRC	74%	26%	68
TCRC	88%	12%	100
VMRC	74%	26%	97
WRC	86%	14%	76
CA	**83%**	**17%**	**1941**
NCI-IDD	**84%**	**16%**	**8894**



Relationships

Table 76. Often feels lonely

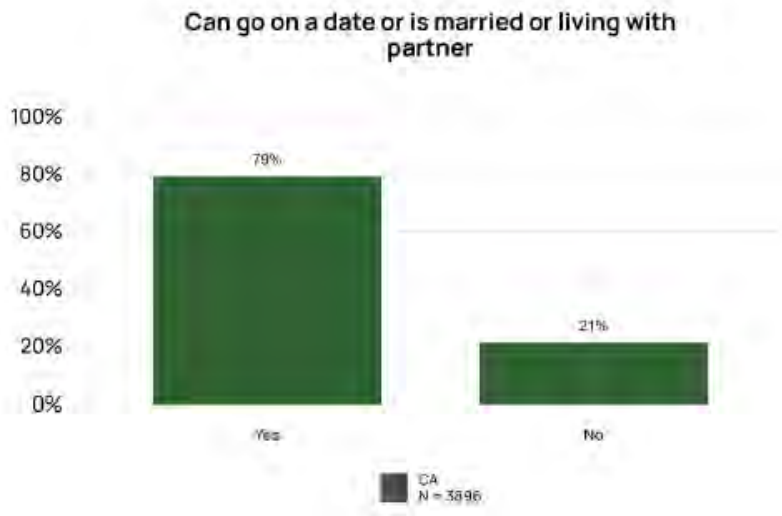
Regional Center	Yes	No	N
ACRC	14%	86%	272
CVRC	28%	72%	291
ELARC	8%	92%	255
FDLRC	12%	88%	257
FNRC	14%	86%	310
GGRC	12%	88%	217
HRC	10%	90%	228
IRC	14%	86%	245
KRC	16%	84%	250
NBRC	14%	86%	257
NLACRC	10%	90%	230
RCEB	10%	90%	239
RCOC	10%	90%	220
RCRC	15%	85%	294
SARC	11%	89%	206
SCLARC	8%	92%	224
SDRC	8%	92%	226
SGPRC	10%	90%	221
TCRC	18%	82%	260
VMRC	15%	85%	255
WRC	13%	87%	277
CA	**13%**	**87%**	**5234**
NCI-IDD	**13%**	**87%**	**17157**



Relationships

Table 77. Can go on a date or is married or living with partner

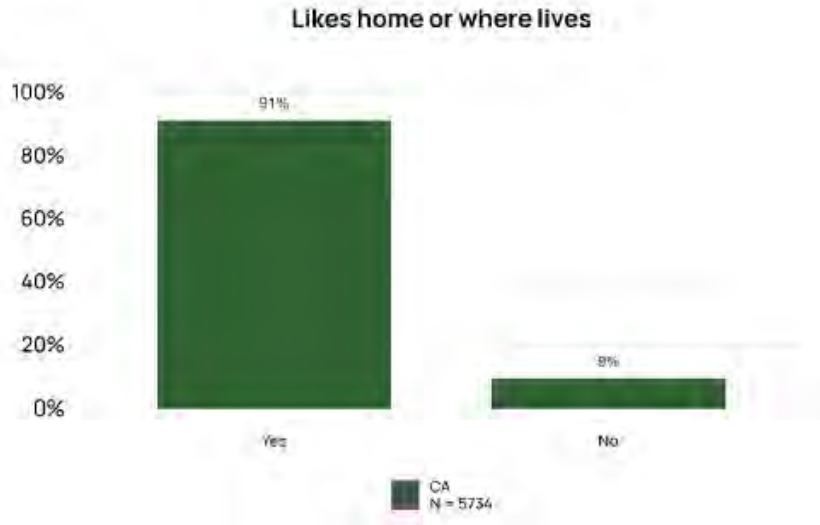
Regional Center	Yes	No	N
ACRC	79%	21%	229
CVRC	84%	16%	218
ELARC	91%	9%	173
FDLRC	77%	23%	168
FNRC	91%	9%	273
GGRC	83%	17%	144
HRC	74%	26%	125
IRC	69%	32%	200
KRC	83%	17%	198
NBRC	71%	29%	231
NLACRC	74%	26%	163
RCEB	92%	8%	176
RCOC	82%	18%	154
RCRC	92%	8%	224
SARC	87%	13%	127
SCLARC	66%	34%	168
SDRC	78%	22%	164
SGPRC	82%	18%	155
TCRC	83%	17%	205
VMRC	72%	28%	208
WRC	80%	20%	193
CA	**79%**	**21%**	**3896**
NCI-IDD	**78%**	**22%**	**13225**



Satisfaction

Table 78. Likes home or where lives

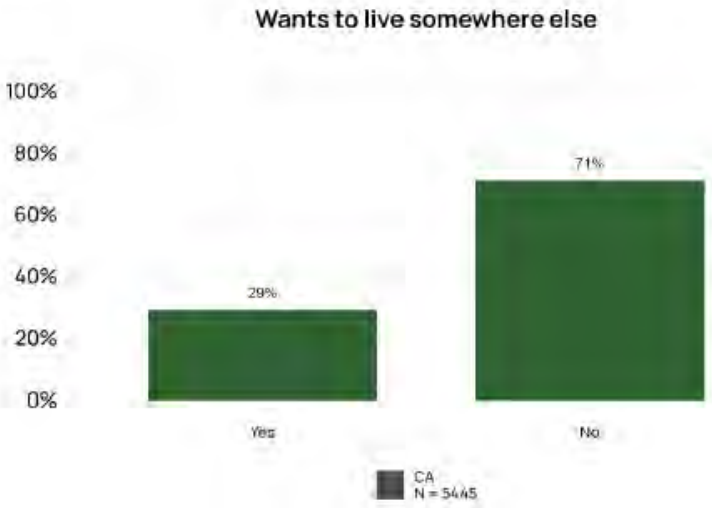
Regional Center	Yes	No	N
ACRC	87%	13%	295
CVRC	92%	8%	315
ELARC	93%	8%	280
FDLRC	85%	15%	279
FNRC	84%	16%	335
GGRC	90%	10%	232
HRC	92%	8%	256
IRC	95%	5%	268
KRC	91%	9%	271
NBRC	87%	13%	271
NLACRC	89%	11%	266
RCEB	91%	9%	250
RCOC	94%	6%	247
RCRC	86%	14%	309
SARC	90%	10%	223
SCLARC	87%	13%	238
SDRC	90%	10%	253
SGPRC	93%	7%	251
TCRC	94%	6%	299
VMRC	93%	7%	289
WRC	88%	12%	307
CA	**91%**	**9%**	**5734**
NCI-IDD	**90%**	**10%**	**18199**



Satisfaction

Table 79. Wants to live somewhere else

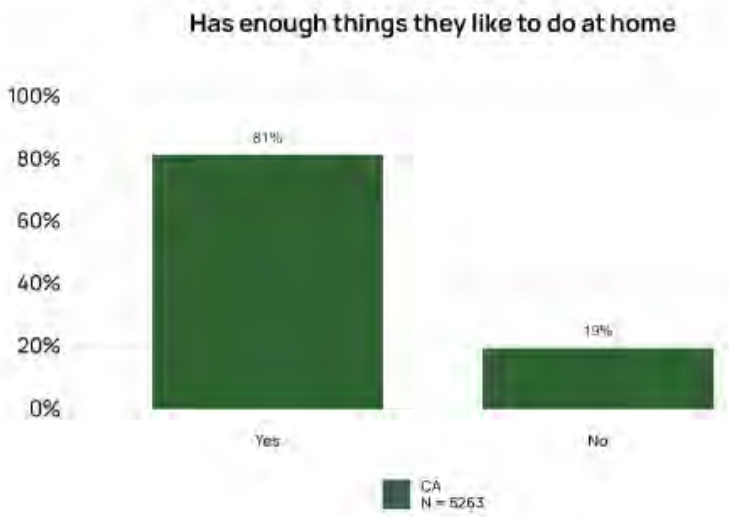
Regional Center	Yes	No	N
ACRC	32%	68%	284
CVRC	43%	57%	300
ELARC	19%	81%	263
FDLRC	31%	69%	263
FNRC	34%	66%	329
GGRC	25%	75%	215
HRC	35%	65%	243
IRC	24%	76%	255
KRC	41%	59%	247
NBRC	33%	67%	265
NLACRC	24%	76%	255
RCEB	26%	74%	235
RCOC	17%	83%	229
RCRC	35%	65%	297
SARC	32%	68%	206
SCLARC	31%	69%	233
SDRC	29%	71%	242
SGPRC	18%	82%	244
TCRC	32%	68%	275
VMRC	24%	76%	274
WRC	29%	71%	291
CA	**29%**	**71%**	**5445**
NCI-IDD	**28%**	**72%**	**17578**



Satisfaction

Table 80. Has enough things they like to do at home

Regional Center	Yes	No	N
ACRC	80%	20%	274
CVRC	80%	20%	300
ELARC	90%	10%	251
FDLRC	82%	18%	261
FNRC	83%	17%	307
GGRC	82%	18%	212
HRC	69%	31%	229
IRC	90%	10%	242
KRC	86%	14%	245
NBRC	83%	17%	258
NLACRC	84%	16%	241
RCEB	82%	18%	239
RCOC	80%	20%	222
RCRC	84%	16%	296
SARC	79%	21%	208
SCLARC	58%	42%	221
SDRC	82%	18%	234
SGPRC	79%	21%	230
TCRC	84%	16%	257
VMRC	84%	16%	257
WRC	83%	17%	279
CA	**81%**	**19%**	**5263**
NCI-IDD	**84%**	**16%**	**17336**

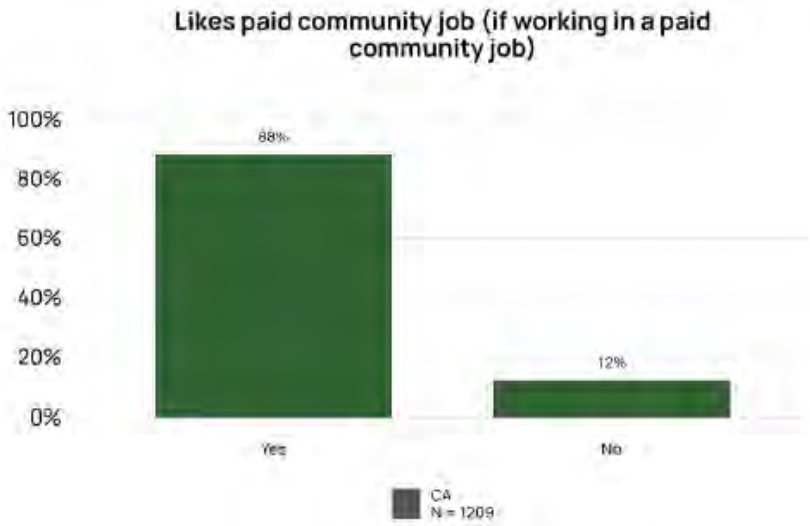


Satisfaction

Table 81. Likes paid community job (if working in a paid community job)

Based on those reported to have a paid community job (from the Background Information Section)

Regional Center	Yes	No	N
ACRC	79%	21%	78
CVRC	86%	14%	29
ELARC	92%	8%	50
FDLRC	84%	16%	45
FNRC	84%	16%	77
GGRC	88%	12%	60
HRC	89%	11%	57
IRC	91%	9%	55
KRC	89%	11%	36
NBRC	90%	10%	88
NLACRC	89%	11%	53
RCEB	82%	18%	50
RCOC	92%	8%	53
RCRC	95%	5%	85
SARC	89%	11%	55
SCLARC	91%	9%	54
SDRC	82%	18%	55
SGPRC	95%	5%	42
TCRC	93%	7%	69
VMRC	92%	8%	39
WRC	87%	13%	79
CA	**88%**	**12%**	**1209**
NCI-IDD	**90%**	**10%**	**3624**

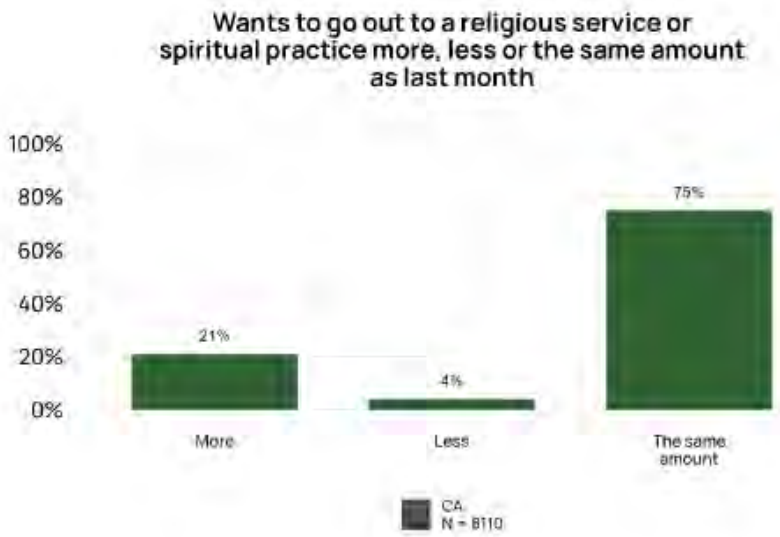


Satisfaction

Table 85. Wants to go out to a religious service or spiritual practice more, less or the same amount as last month

Proxy respondents were allowed for this question

Regional Center	More	Less	The same amount	N
ACRC	28%	6%	66%	394
CVRC	29%	3%	68%	393
ELARC	15%	2%	83%	389
FDLRC	17%	2%	81%	370
FNRC	17%	2%	81%	422
GGRC	15%	2%	83%	374
HRC	17%	3%	80%	396
IRC	20%	7%	72%	407
KRC	29%	6%	65%	360
NBRC	16%	2%	82%	385
NLACRC	13%	3%	84%	398
RCEB	22%	7%	71%	371
RCOC	15%	2%	83%	393
RCRC	18%	3%	79%	394
SARC	27%	5%	68%	366
SCLARC	17%	5%	79%	397
SDRC	20%	3%	77%	379
SGPRC	15%	3%	83%	405
TCRC	24%	6%	70%	371
VMRC	26%	4%	70%	373
WRC	28%	1%	71%	373
CA	**21%**	**4%**	**75%**	**8110**
NCI-IDD	**21%**	**3%**	**76%**	**28554**

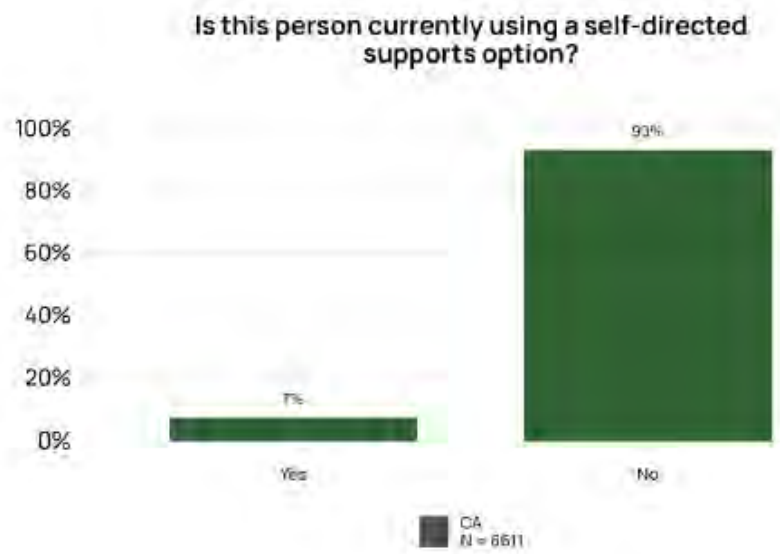


Self-Direction

Table 91. Using a self-directed supports option

Information may have been obtained through state records

Regional Center	Yes	No	N
ACRC	13%	87%	414
CVRC	7%	93%	405
ELARC	6%	94%	410
FDLRC	6%	94%	402
FNRC	7%	93%	431
GGRC	3%	97%	392
HRC	9%	91%	410
IRC	7%	93%	428
KRC	4%	96%	405
NBRC	1%	99%	400
NLACRC	7%	93%	415
RCEB	6%	94%	409
RCOC	10%	90%	406
RCRC	2%	98%	410
SARC	8%	92%	409
SCLARC	6%	94%	409
SDRC	14%	86%	416
SGPRC	5%	95%	417
TCRC	3%	97%	401
VMRC	5%	95%	415
WRC	6%	94%	407
CA	**7%**	**93%**	**8611**
NCI-IDD	**19%**	**81%**	**27890**



Self-Direction

Table 92. People who make decisions or have input in making decisions about the services that are self-directed

Regional Center	Person mostly makes decisions	Person has input, and family/friend helps	Family/friend makes decisions, person does not have input	Case manager/service coordinator or another professional employed by the state	N
ACRC	25%	51%	22%	2%	55
CVRC	21%	63%	17%	0%	24
ELARC	10%	71%	19%	0%	21
FDLRC	17%	42%	42%	0%	24
FNRC	37%	27%	30%	7%	30
GGRC	n/a	n/a	n/a	n/a	n/a
HRC	22%	19%	56%	3%	36
IRC	19%	52%	29%	0%	31
KRC	n/a	n/a	n/a	n/a	n/a
NBRC	n/a	n/a	n/a	n/a	n/a
NLACRC	14%	43%	43%	0%	28
RCEB	16%	32%	48%	4%	25
RCOC	15%	51%	33%	0%	39
RCRC	n/a	n/a	n/a	n/a	n/a
SARC	0%	47%	53%	0%	30
SCLARC	28%	56%	12%	4%	25
SDRC	22%	55%	24%	0%	51
SGPRC	n/a	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a	n/a
VMRC	n/a	n/a	n/a	n/a	n/a
WRC	9%	74%	17%	0%	23
CA	**19%**	**49%**	**30%**	**1%**	**533**
NCI-IDD	**16%**	**41%**	**40%**	**4%**	**3453**

Data display is suppressed (i.e. shown as n/a) for the following Regional Centers with low counts of responses (n<20): GGRC, KRC, NBRC, RCRC, SGPRC, TCRC, VMRC. These responses are retained in weighted average calculations.

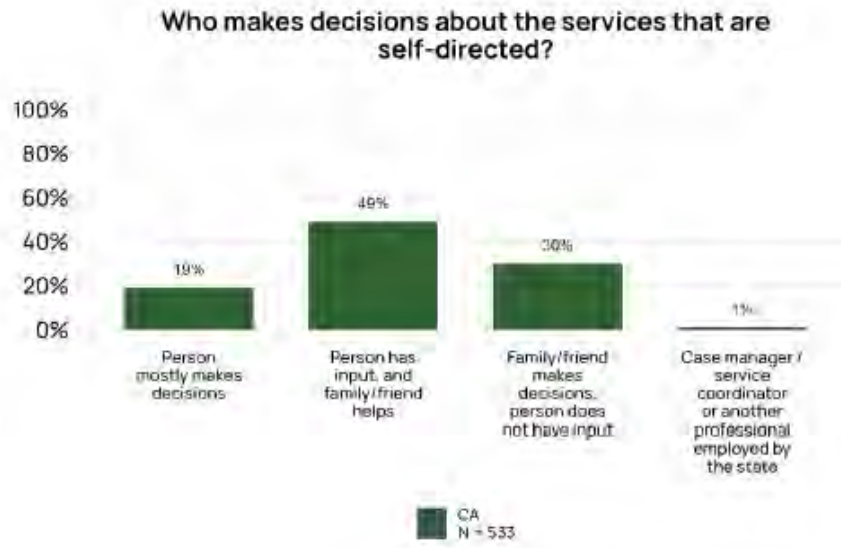


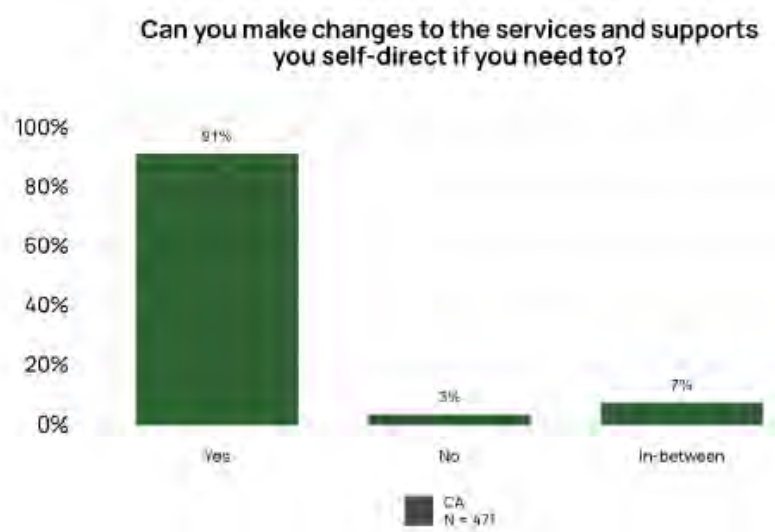
Table 93. Can make changes to individual budget/services if needed

Proxy respondents were allowed for this question

Regional Center	Yes	No	In-between	N
ACRC	89%	6%	4%	47
CVRC	95%	0%	5%	22
ELARC	85%	10%	5%	20
FDLRC	86%	5%	9%	22
FNRC	100%	0%	0%	24
GGRC	n/a	n/a	n/a	n/a
HRC	88%	3%	9%	33
IRC	91%	0%	9%	23
KRC	n/a	n/a	n/a	n/a
NBRC	n/a	n/a	n/a	n/a
NLACRC	86%	7%	7%	28
RCEB	83%	0%	17%	23
RCOC	97%	0%	3%	37
RCRC	n/a	n/a	n/a	n/a
SARC	82%	4%	14%	28
SCLARC	92%	0%	8%	24
SDRC	93%	5%	2%	44
SGPRC	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a
VMRC	n/a	n/a	n/a	n/a
WRC	100%	0%	0%	22
CA	**91%**	**3%**	**7%**	**471**
NCI-IDD	**90%**	**2%**	**8%**	**2984**

Data display is suppressed (i.e. shown as n/a) for the following Regional Centers with low counts of responses (n<20): GGRC, KRC, NBRC, RCRC, SGPRC, TCRC, VMRC. These responses are retained in weighted average calculations.

Self-Direction



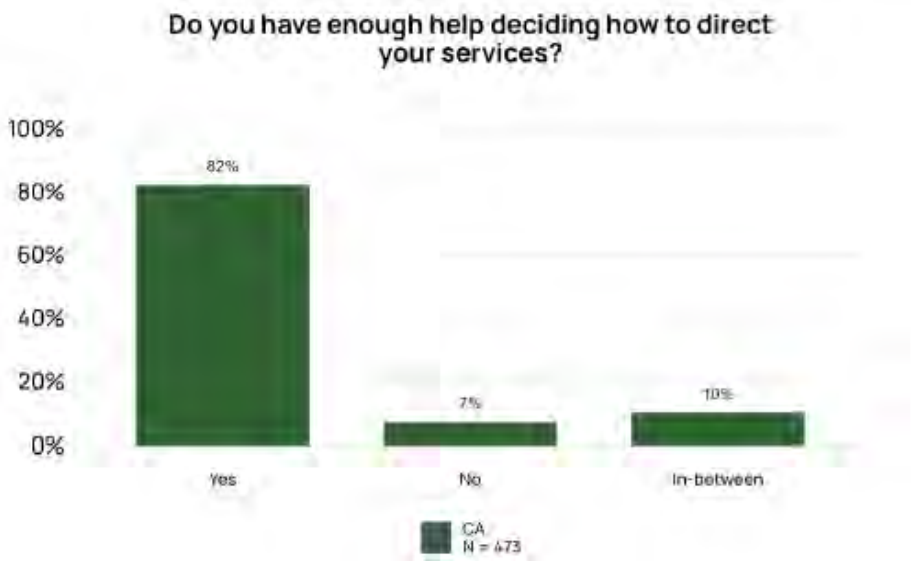
Self-Direction

Table 94. Has enough help deciding how to direct services

Proxy respondents were allowed for this question

Regional Center	Yes	No	In-between	N
ACRC	81%	2%	17%	47
CVRC	91%	5%	5%	22
ELARC	75%	15%	10%	20
FDLRC	91%	9%	0%	22
FNRC	92%	4%	4%	24
GGRC	n/a	n/a	n/a	n/a
HRC	85%	9%	6%	33
IRC	83%	13%	4%	24
KRC	n/a	n/a	n/a	n/a
NBRC	n/a	n/a	n/a	n/a
NLACRC	82%	4%	14%	28
RCEB	87%	9%	4%	23
RCOC	76%	3%	21%	38
RCRC	n/a	n/a	n/a	n/a
SARC	86%	11%	4%	28
SCLARC	92%	4%	4%	24
SDRC	75%	14%	11%	44
SGPRC	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a
VMRC	n/a	n/a	n/a	n/a
WRC	95%	0%	5%	22
CA	**82%**	**7%**	**10%**	**473**
NCI-IDD	**86%**	**5%**	**8%**	**2988**

Data display is suppressed (i.e. shown as n/a) for the following Regional Centers with low counts of responses (n<20): GGRC, KRC, NBRC, RCRC, SGPRC, TCRC, VMRC. These responses are retained in weighted average calculations.



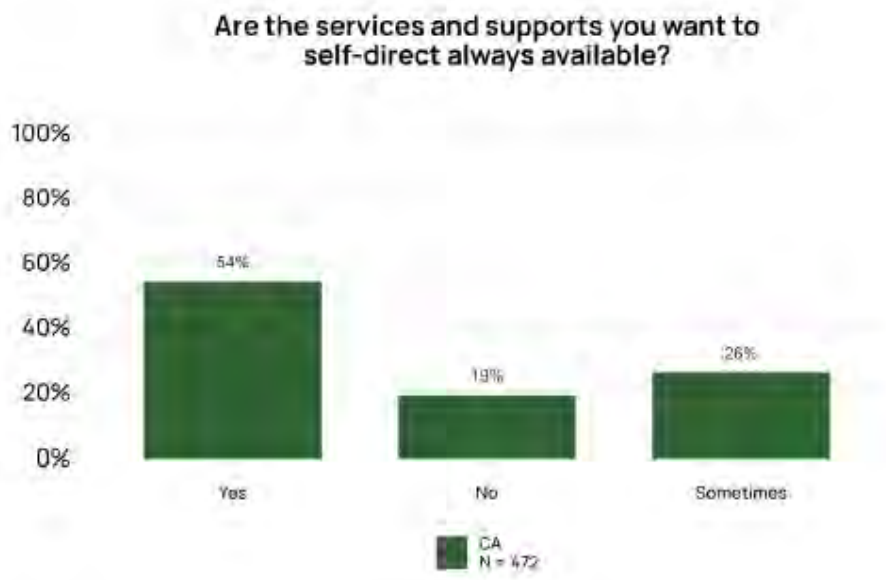
Self-Direction

Table 96. The services and supports they want to self-direct are always available. This includes things like having the services that they want available when they want them and having enough staff to hire.

Proxy respondents were allowed for this question

Regional Center	Yes	No	Sometimes	N
ACRC	63%	13%	24%	46
CVRC	73%	5%	23%	22
ELARC	65%	15%	20%	20
FDLRC	48%	14%	38%	21
FNRC	67%	25%	8%	24
GGRC	n/a	n/a	n/a	n/a
HRC	48%	27%	24%	33
IRC	58%	29%	13%	24
KRC	n/a	n/a	n/a	n/a
NBRC	n/a	n/a	n/a	n/a
NLACRC	43%	32%	25%	28
RCEB	35%	30%	35%	23
RCOC	58%	13%	29%	38
RCRC	n/a	n/a	n/a	n/a
SARC	39%	18%	43%	28
SCLARC	75%	8%	17%	24
SDRC	39%	27%	34%	44
SGPRC	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a
VMRC	n/a	n/a	n/a	n/a
WRC	77%	5%	18%	22
CA	**54%**	**19%**	**26%**	**472**
NCI-IDD	**64%**	**17%**	**19%**	**2984**

Data display is suppressed (i.e. shown as n/a) for the following Regional Centers with low counts of responses (n<20): GGRC, KRC, NBRC, RCRC, SGPRC, TCRC, VMRC. These responses are retained in weighted average calculations.



Self-Direction

Table 97. Gets information about budget and services from financial management service (FMS)

Proxy respondents were allowed for this question

Regional Center	Yes	No	Sometimes	N
ACRC	86%	7%	7%	42
CVRC	91%	0%	9%	22
ELARC	90%	10%	0%	20
FDLRC	95%	5%	0%	22
FNRC	83%	8%	8%	24
GGRC	n/a	n/a	n/a	n/a
HRC	88%	9%	3%	33
IRC	92%	8%	0%	24
KRC	n/a	n/a	n/a	n/a
NBRC	n/a	n/a	n/a	n/a
NLACRC	82%	18%	0%	28
RCEB	65%	25%	10%	20
RCOC	92%	3%	5%	37
RCRC	n/a	n/a	n/a	n/a
SARC	79%	14%	7%	28
SCLARC	96%	4%	0%	24
SDRC	86%	9%	5%	43
SGPRC	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a
VMRC	n/a	n/a	n/a	n/a
WRC	82%	5%	14%	22
CA	**86%**	**9%**	**5%**	**462**
NCI-IDD	**85%**	**10%**	**5%**	**2914**

Data display is suppressed (i.e. shown as n/a) for the following Regional Centers with low counts of responses (n<20): GGRC, KRC, NBRC, RCRC, SGPRC, TCRC, VMRC. These responses are retained in weighted average calculations.

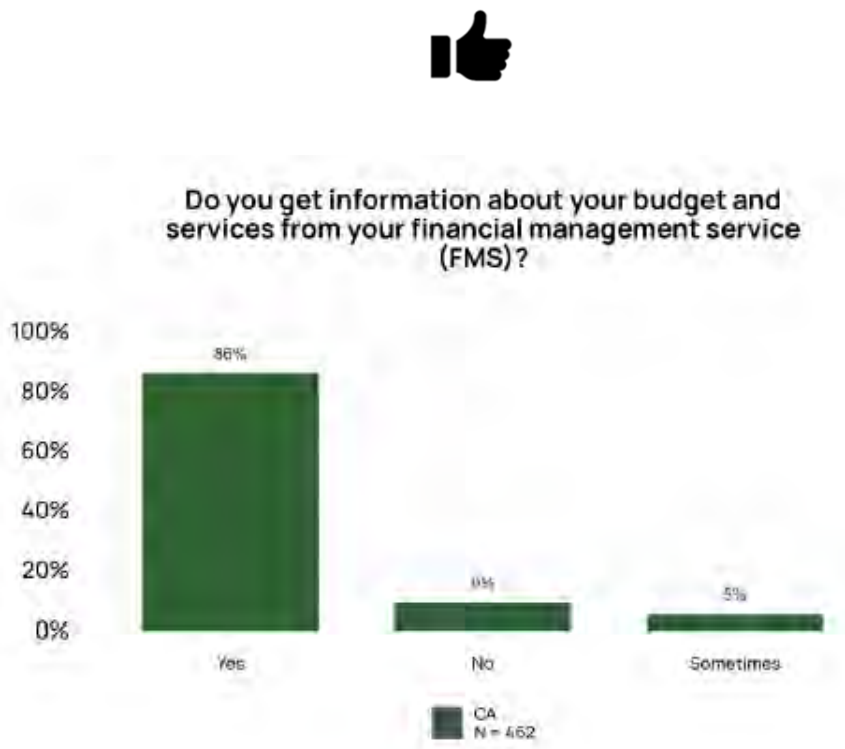


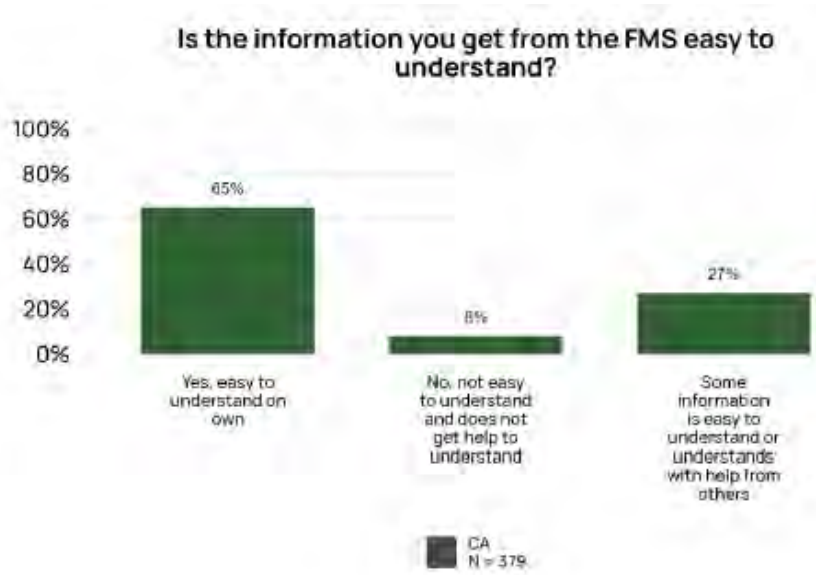
Table 98. Information from FMS is easy to understand

Proxy respondents were allowed for this question

Regional Center	Yes, easy to understand on own	No, not easy to understand and does not get help to understand	Some information is easy to understand or understands with help from others	N
ACRC	55%	10%	35%	31
CVRC	40%	0%	60%	20
ELARC	n/a	n/a	n/a	n/a
FDLRC	75%	0%	25%	20
FNRC	90%	0%	10%	20
GGRC	n/a	n/a	n/a	n/a
HRC	64%	14%	21%	28
IRC	91%	5%	5%	22
KRC	n/a	n/a	n/a	n/a
NBRC	n/a	n/a	n/a	n/a
NLACRC	64%	14%	23%	22
RCEB	n/a	n/a	n/a	n/a
RCOC	79%	0%	21%	34
RCRC	n/a	n/a	n/a	n/a
SARC	64%	9%	27%	22
SCLARC	65%	0%	35%	23
SDRC	53%	22%	25%	36
SGPRC	n/a	n/a	n/a	n/a
TCRC	n/a	n/a	n/a	n/a
VMRC	n/a	n/a	n/a	n/a
WRC	n/a	n/a	n/a	n/a
CA	**65%**	**8%**	**27%**	**379**
NCI-IDD	**68%**	**7%**	**25%**	**2301**

Data display is suppressed (i.e. shown as n/a) for the following Regional Centers with low counts of responses (n<20): ELARC, GGRC, KRC, NBRC, RCEB, RCRC, SGPRC, TCRC, VMRC, WRC. These responses are retained in weighted average calculations.

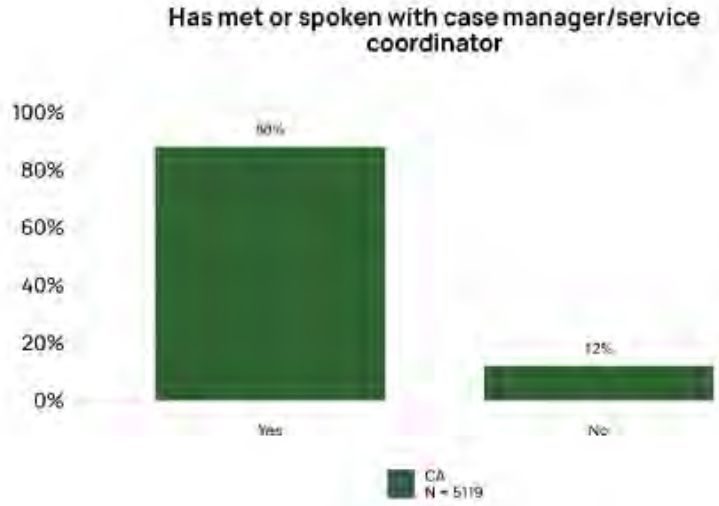
Self-Direction



Service Coordination

Table 101. Has met or spoken with case manager/service coordinator

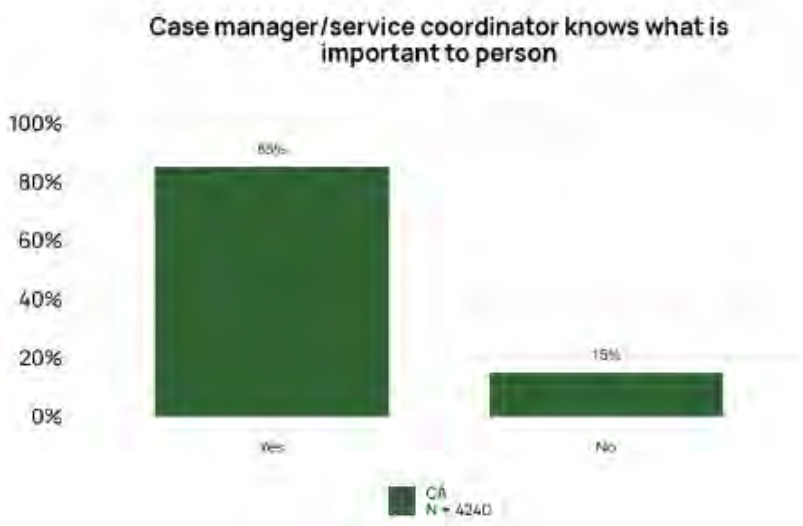
Regional Center	Yes	No	N
ACRC	89%	11%	265
CVRC	86%	14%	301
ELARC	91%	9%	242
FDLRC	85%	15%	251
FNRC	93%	7%	307
GGRC	89%	11%	206
HRC	96%	4%	229
IRC	83%	17%	240
KRC	83%	17%	245
NBRC	90%	10%	254
NLACRC	83%	17%	226
RCEB	90%	10%	237
RCOC	90%	10%	215
RCRC	85%	15%	296
SARC	91%	9%	200
SCLARC	89%	11%	218
SDRC	90%	10%	207
SGPRC	81%	19%	212
TCRC	86%	14%	257
VMRC	88%	12%	243
WRC	90%	10%	268
CA	**88%**	**12%**	**5119**
NCI-IDD	**93%**	**7%**	**16961**



Service Coordination

Table 102. Case manager/service coordinator knows what is important to person

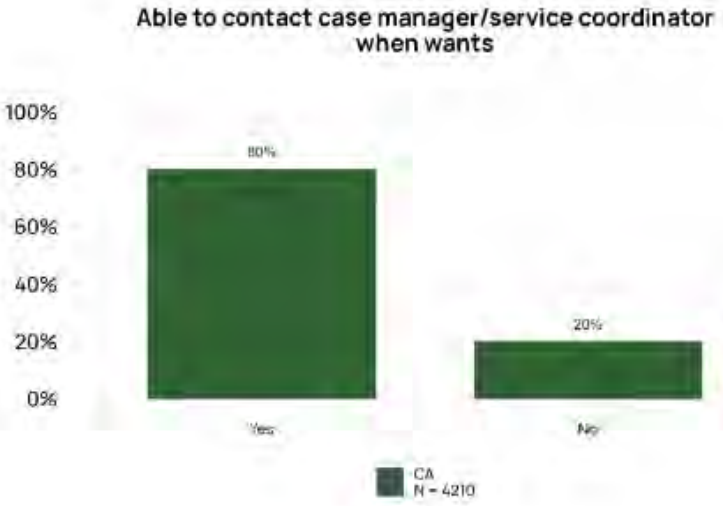
Regional Center	Yes	No	N
ACRC	84%	16%	220
CVRC	91%	9%	252
ELARC	80%	20%	208
FDLRC	82%	18%	197
FNRC	86%	14%	274
GGRC	80%	20%	164
HRC	87%	13%	215
IRC	90%	10%	191
KRC	86%	14%	191
NBRC	85%	15%	223
NLACRC	84%	16%	172
RCEB	87%	13%	201
RCOC	81%	19%	177
RCRC	85%	15%	235
SARC	85%	15%	175
SCLARC	83%	17%	191
SDRC	85%	15%	173
SGPRC	81%	19%	157
TCRC	90%	10%	204
VMRC	86%	14%	202
WRC	86%	14%	218
CA	**85%**	**15%**	**4240**
NCI-IDD	**90%**	**10%**	**14932**



Service Coordination

Table 103. Able to contact case manager/service coordinator when wants

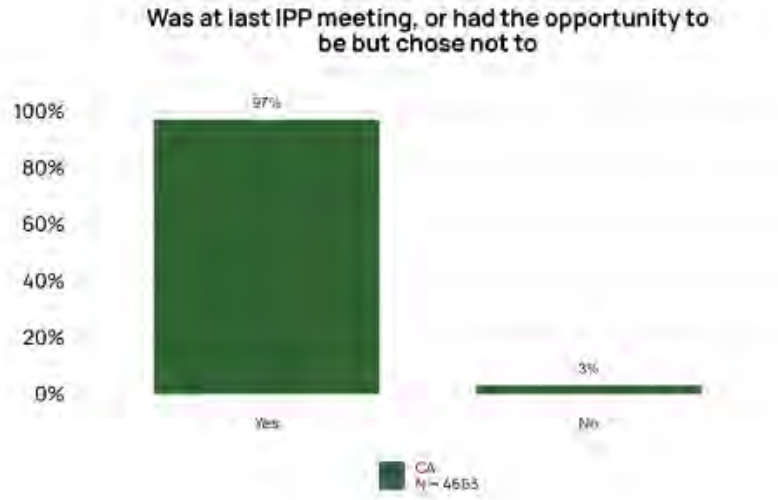
Regional Center	Yes	No	N
ACRC	80%	20%	223
CVRC	83%	17%	247
ELARC	77%	23%	213
FDLRC	76%	24%	191
FNRC	83%	17%	277
GGRC	74%	26%	166
HRC	85%	15%	209
IRC	85%	15%	186
KRC	87%	13%	186
NBRC	68%	32%	225
NLACRC	83%	17%	178
RCEB	66%	34%	197
RCOC	82%	18%	176
RCRC	83%	17%	241
SARC	65%	35%	169
SCLARC	77%	23%	190
SDRC	79%	21%	174
SGPRC	84%	16%	155
TCRC	79%	21%	202
VMRC	86%	14%	195
WRC	83%	17%	210
CA	**80%**	**20%**	**4210**
NCI-IDD	**85%**	**15%**	**14817**



Service Coordination

Table 105. Was at last IPP meeting, or had the opportunity to be but chose not to

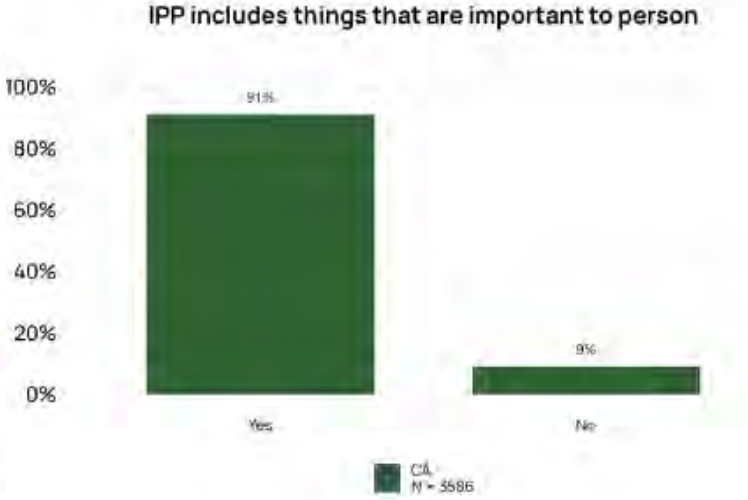
Regional Center	Yes	No	N
ACRC	98%	2%	258
CVRC	99%	1%	270
ELARC	95%	5%	217
FDLRC	96%	4%	186
FNRC	99%	1%	291
GGRC	94%	6%	180
HRC	99%	1%	223
IRC	93%	7%	218
KRC	97%	3%	229
NBRC	94%	6%	234
NLACRC	96%	4%	206
RCEB	99%	1%	222
RCOC	97%	3%	195
RCRC	96%	4%	267
SARC	99%	1%	188
SCLARC	95%	5%	205
SDRC	97%	3%	186
SGPRC	99%	1%	183
TCRC	97%	3%	230
VMRC	97%	3%	235
WRC	94%	6%	240
CA	**97%**	**3%**	**4663**
NCI-IDD	**97%**	**3%**	**15787**



Service Coordination

Table 110. IPP includes things that are important to person

Regional Center	Yes	No	N
ACRC	93%	7%	207
CVRC	82%	18%	244
ELARC	92%	8%	163
FDLRC	89%	11%	132
FNRC	94%	6%	244
GGRC	93%	7%	134
HRC	94%	6%	179
IRC	92%	8%	166
KRC	96%	4%	157
NBRC	94%	6%	172
NLACRC	92%	8%	173
RCEB	91%	9%	174
RCOC	84%	16%	123
RCRC	93%	7%	219
SARC	90%	10%	139
SCLARC	90%	10%	165
SDRC	92%	8%	145
SGPRC	87%	13%	134
TCRC	92%	8%	158
VMRC	93%	7%	198
WRC	92%	8%	160
CA	**91%**	**9%**	**3586**
NCI-IDD	**94%**	**6%**	**13237**

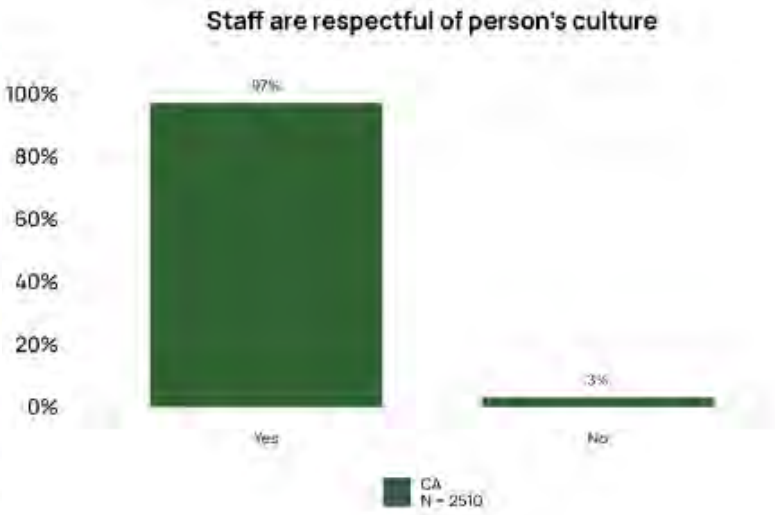


Workforce

Table 112. Staff are respectful of person's culture

Regional Center	Yes	No	N
ACRC	95%	5%	95
CVRC	96%	4%	186
ELARC	99%	1%	166
FDLRC	99%	1%	118
FNRC	96%	4%	158
GGRC	98%	2%	94
HRC	98%	2%	62
IRC	99%	1%	82
KRC	99%	1%	110
NBRC *	92%	8%	110
NLACRC	98%	2%	115
RCEB *	97%	3%	91
RCOC	97%	3%	117
RCRC	96%	4%	138
SARC	91%	9%	97
SCLARC	100%	0%	93
SDRC	95%	5%	157
SGPRC	98%	2%	97
TCRC	99%	1%	151
VMRC	95%	5%	127
WRC	95%	5%	146
CA	**97%**	**3%**	**2510**
NCI-IDD	**94%**	**6%**	**9611**

Table note: Asterisk (*) indicates more than 25% missing or don't know responses.

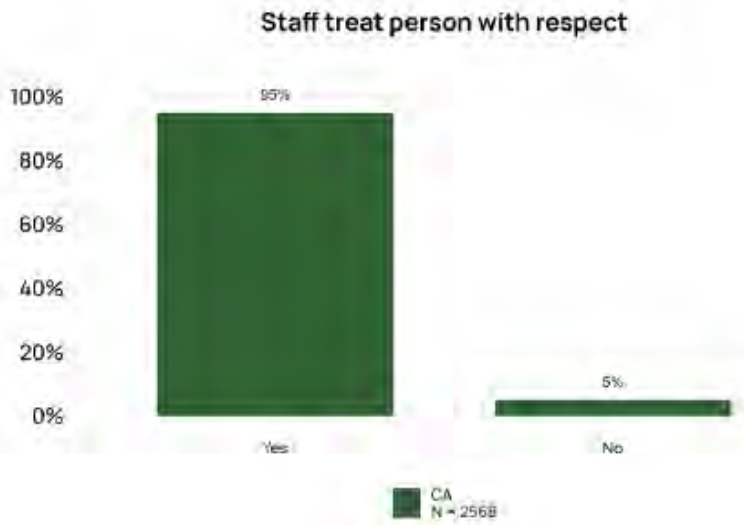


Workforce

Table 113. Staff treat person with respect

Regional Center	Yes	No	N
ACRC	96%	4%	96
CVRC	95%	5%	189
ELARC	98%	2%	172
FDLRC	93%	7%	122
FNRC	95%	5%	157
GGRC	97%	3%	97
HRC	98%	2%	63
IRC	99%	1%	82
KRC	96%	4%	111
NBRC *	87%	13%	112
NLACRC	95%	5%	122
RCEB *	96%	4%	91
RCOC	95%	5%	120
RCRC	95%	5%	139
SARC	89%	11%	98
SCLARC	99%	1%	93
SDRC	96%	4%	160
SGPRC	98%	2%	109
TCRC	97%	3%	155
VMRC	95%	5%	129
WRC	92%	8%	151
CA	**95%**	**5%**	**2568**
NCI-IDD	**92%**	**8%**	**9903**

Table note: Asterisk (*) indicates more than 25% missing or don't know responses.

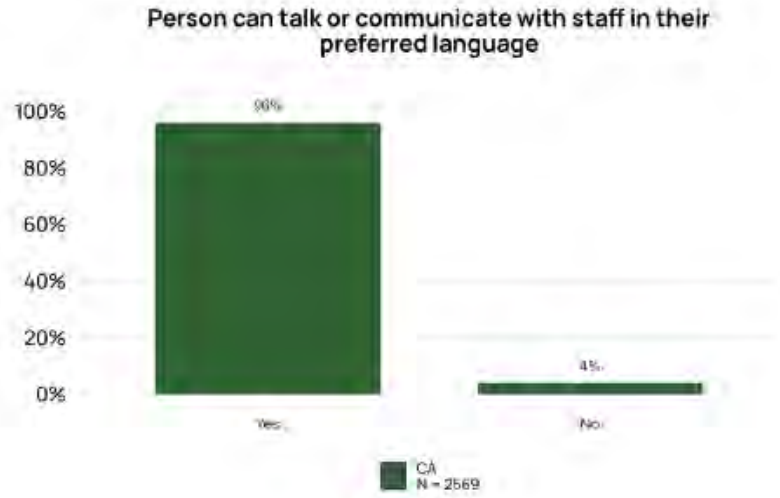


Workforce

Table 114. Person can talk or communicate with staff in their preferred language

Regional Center	Yes	No	N
ACRC	99%	1%	96
CVRC	94%	6%	190
ELARC	99%	1%	171
FDLRC	97%	3%	121
FNRC	100%	0%	159
GGRC	91%	9%	98
HRC	100%	0%	63
IRC	96%	4%	82
KRC	96%	4%	111
NBRC *	88%	13%	112
NLACRC	98%	2%	122
RCEB *	89%	11%	94
RCOC	93%	7%	120
RCRC	98%	2%	138
SARC	96%	4%	97
SCLARC	99%	1%	93
SDRC	97%	3%	159
SGPRC	99%	1%	109
TCRC	98%	2%	155
VMRC	96%	4%	129
WRC	96%	4%	150
CA	**96%**	**4%**	**2569**
NCI-IDD	**96%**	**4%**	**9827**

Table note: Asterisk (*) indicates more than 25% missing or don't know responses.

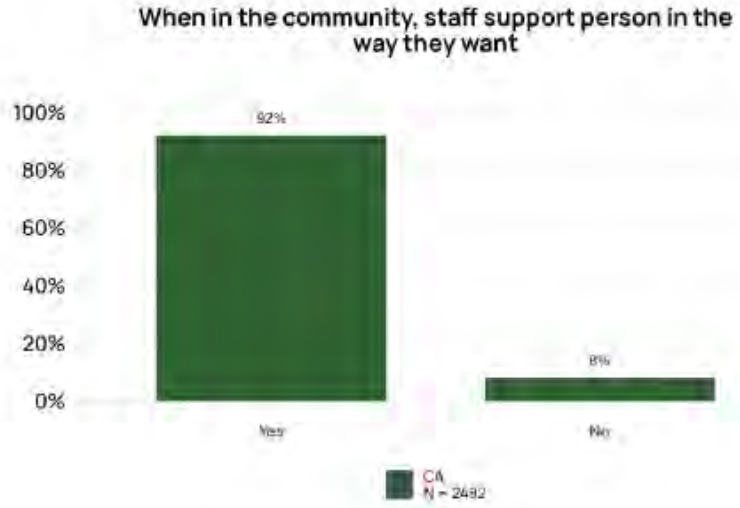


Workforce

Table 116. When in the community, staff support person in the way they want

Regional Center	Yes	No	N
ACRC	90%	10%	91
CVRC	89%	11%	183
ELARC	96%	4%	164
FDLRC	97%	3%	115
FNRC	93%	7%	155
GGRC	90%	10%	90
HRC	92%	8%	62
IRC	96%	4%	79
KRC	99%	1%	108
NBRC *	85%	15%	110
NLACRC	96%	4%	116
RCEB *	90%	10%	92
RCOC	97%	3%	117
RCRC	93%	7%	140
SARC	81%	19%	97
SCLARC	91%	9%	93
SDRC	90%	10%	149
SGPRC	94%	6%	102
TCRC	93%	7%	151
VMRC	88%	12%	123
WRC	88%	12%	145
CA	**92%**	**8%**	**2482**
NCI-IDD	**91%**	**9%**	**9594**

Table note: Asterisk (*) indicates more than 25% missing or don't know responses.

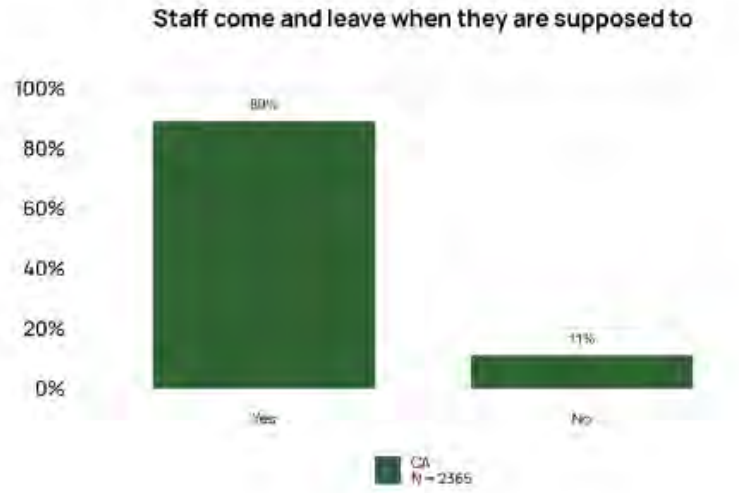


Workforce

Table 117. Staff come and leave when they are supposed to

Regional Center	Yes	No	N
ACRC	87%	13%	90
CVRC	74%	26%	132
ELARC	89%	11%	159
FDLRC	92%	8%	119
FNRC	92%	8%	157
GGRC	88%	12%	82
HRC	92%	8%	60
IRC	95%	5%	77
KRC	95%	5%	103
NBRC *	93%	7%	109
NLACRC	95%	5%	116
RCEB *	92%	8%	86
RCOC	88%	12%	116
RCRC	93%	7%	132
SARC	86%	14%	92
SCLARC	94%	6%	93
SDRC	86%	14%	143
SGPRC	94%	6%	100
TCRC	96%	4%	148
VMRC	83%	17%	109
WRC	87%	13%	142
CA	**89%**	**11%**	**2365**
NCI-IDD	**89%**	**11%**	**9067**

Table note: Asterisk (*) indicates more than 25% missing or don't know responses.



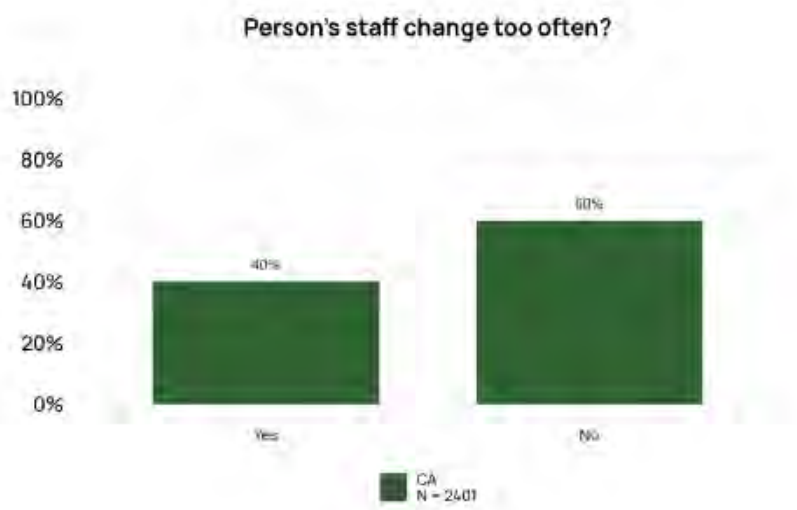
Workforce

Table 118. Person's staff change too often

"Yes, staff do change too often" and "Sometimes or some staff" responses combined.

Regional Center	Yes	No	N
ACRC	38%	62%	91
CVRC	73%	27%	156
ELARC	20%	80%	161
FDLRC	34%	66%	117
FNRC	53%	47%	157
GGRC	46%	54%	83
HRC	24%	76%	58
IRC	30%	70%	77
KRC	39%	61%	108
NBRC *	28%	72%	111
NLACRC	32%	68%	112
RCEB *	39%	61%	92
RCOC	25%	75%	111
RCRC	47%	53%	135
SARC	55%	45%	93
SCLARC	35%	65%	92
SDRC	43%	57%	139
SGPRC	42%	58%	100
TCRC	35%	65%	144
VMRC	43%	58%	120
WRC	31%	69%	144
CA	**40%**	**60%**	**2401**
NCI-IDD	**40%**	**60%**	**9440**

Table note: Asterisk (*) indicates more than 25% missing or don't know responses.

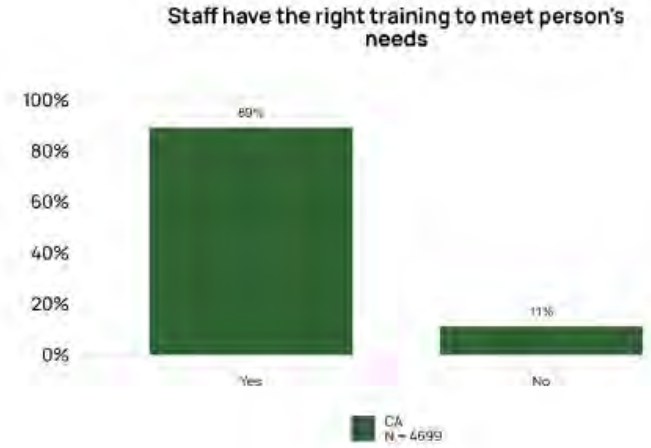


Workforce

Table 119. Staff have the right training to meet person's needs

Proxy respondents (who were not staff) were allowed for this question

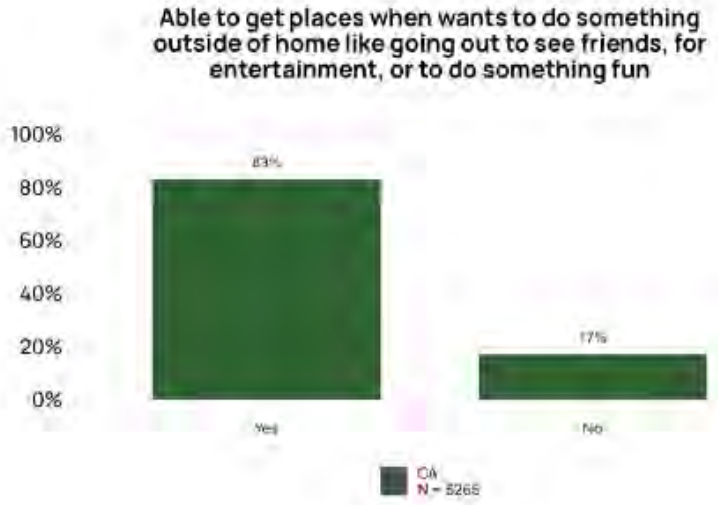
Regional Center	Yes	No	N
ACRC	83%	17%	212
CVRC	93%	7%	215
ELARC	89%	11%	251
FDLRC	91%	9%	237
FNRC	91%	9%	225
GGRC	87%	13%	186
HRC	95%	5%	230
IRC	91%	9%	175
KRC	90%	10%	167
NBRC	90%	10%	215
NLACRC	82%	18%	294
RCEB	84%	16%	224
RCOC	92%	8%	241
RCRC	89%	11%	213
SARC	86%	14%	236
SCLARC	94%	6%	295
SDRC	85%	15%	240
SGPRC	92%	8%	192
TCRC	88%	12%	230
VMRC	88%	12%	206
WRC	88%	12%	215
CA	**89%**	**11%**	**4699**
NCI-IDD	**89%**	**11%**	**19747**



Access

Table 120. Able to get places when wants to do something outside of home like going out to see friends, for entertainment, or to do something fun

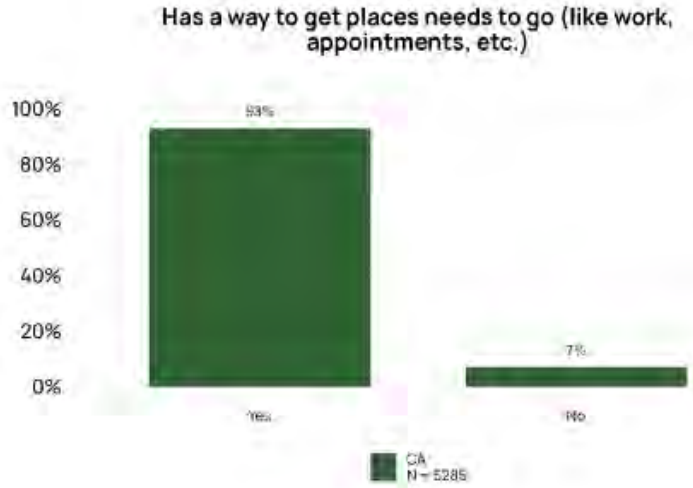
Regional Center	Yes	No	N
ACRC	83%	17%	271
CVRC	77%	23%	299
ELARC	84%	16%	252
FDLRC	85%	15%	260
FNRC	83%	17%	308
GGRC	82%	18%	207
HRC	90%	10%	231
IRC	85%	15%	247
KRC	81%	19%	239
NBRC	83%	17%	256
NLACRC	84%	16%	238
RCEB	85%	15%	240
RCOC	88%	12%	221
RCRC	84%	16%	298
SARC	81%	19%	212
SCLARC	83%	17%	223
SDRC	71%	29%	232
SGPRC	87%	13%	228
TCRC	82%	18%	262
VMRC	77%	23%	256
WRC	90%	10%	285
CA	**83%**	**17%**	**5265**
NCI-IDD	**82%**	**18%**	**17313**



Access

Table 121. Has a way to get places needs to go (like work, appointments, etc.)

Regional Center	Yes	No	N
ACRC	94%	6%	271
CVRC	84%	16%	295
ELARC	91%	9%	250
FDLRC	94%	6%	258
FNRC	94%	6%	311
GGRC	91%	9%	207
HRC	98%	2%	231
IRC	94%	6%	246
KRC	95%	5%	244
NBRC	95%	5%	257
NLACRC	92%	8%	237
RCEB	95%	5%	239
RCOC	96%	4%	226
RCRC	91%	9%	298
SARC	97%	3%	211
SCLARC	94%	6%	224
SDRC	89%	11%	238
SGPRC	97%	3%	232
TCRC	94%	6%	262
VMRC	94%	6%	261
WRC	98%	2%	287
CA	**93%**	**7%**	**5285**
NCI-IDD	**94%**	**6%**	**17403**

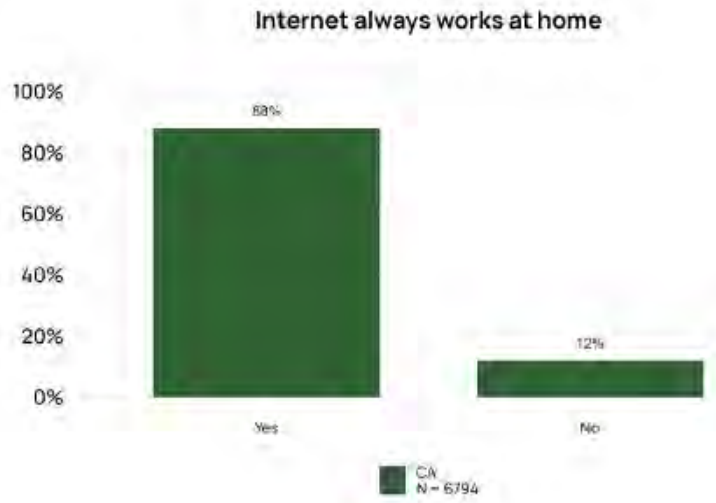


Access

Table 123. Internet always works at home

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	89%	11%	341
CVRC	78%	22%	325
ELARC	86%	14%	332
FDLRC	83%	17%	338
FNRC	84%	16%	327
GGRC	88%	12%	270
HRC	89%	11%	334
IRC	92%	8%	319
KRC	92%	8%	313
NBRC	92%	8%	335
NLACRC	95%	5%	350
RCEB	89%	11%	309
RCOC	91%	9%	321
RCRC	85%	15%	314
SARC	91%	9%	332
SCLARC	83%	17%	347
SDRC	88%	12%	310
SGPRC	93%	7%	282
TCRC	85%	15%	327
VMRC	88%	12%	325
WRC	87%	13%	343
CA	**88%**	**12%**	**6794**
NCI-IDD	**89%**	**11%**	**22007**

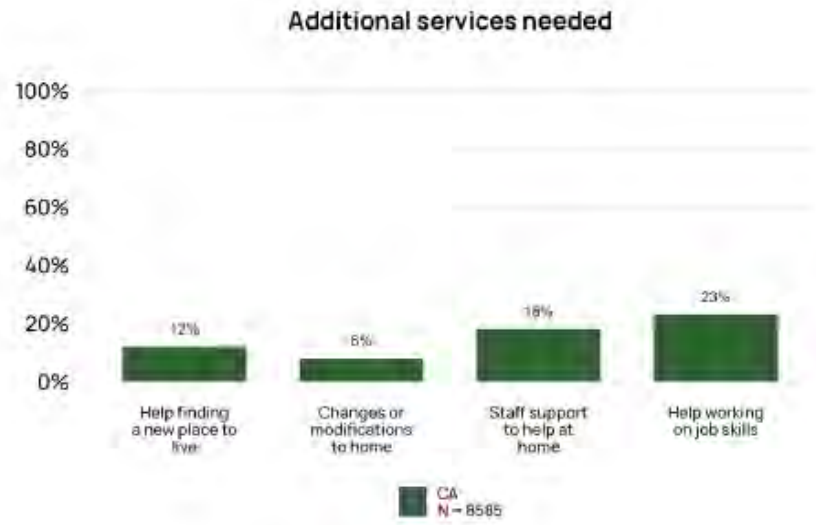


Access

Table 134a. Additional services needed

Categories are not mutually exclusive; therefore, N is not shown. Proxy respondents were allowed for this question.

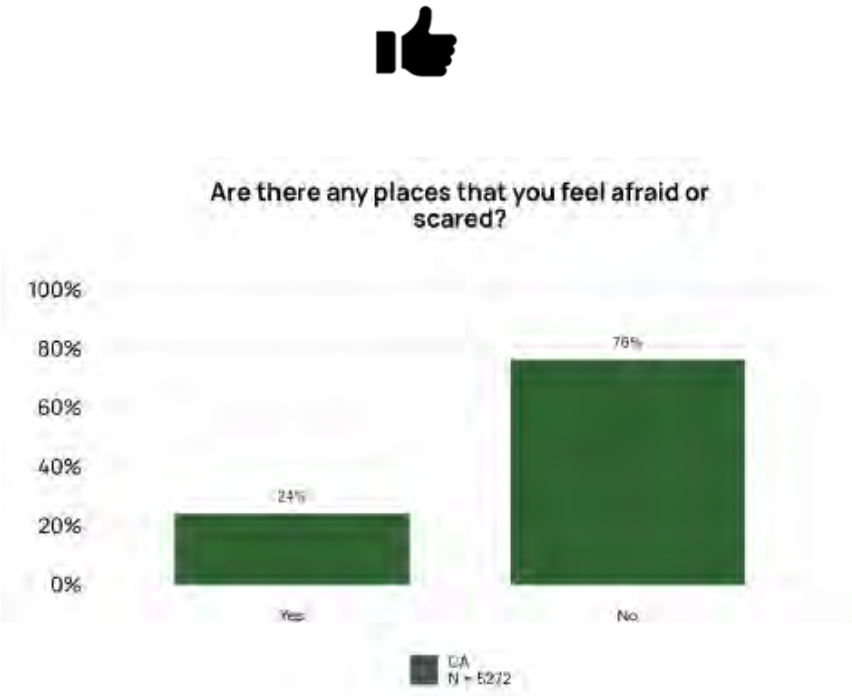
Regional Center	Help finding a new place to live	Changes or modifications to home	Staff support to help at home	Help working on job skills
ACRC	17%	11%	19%	30%
CVRC	8%	5%	6%	10%
ELARC	11%	6%	16%	23%
FDLRC	12%	3%	17%	23%
FNRC	18%	10%	12%	23%
GGRC	11%	7%	11%	14%
HRC	9%	6%	29%	22%
IRC	13%	11%	17%	26%
KRC	13%	17%	21%	27%
NBRC	15%	4%	11%	17%
NLACRC	10%	7%	15%	22%
RCEB	13%	4%	10%	19%
RCOC	7%	6%	13%	23%
RCRC	12%	8%	14%	16%
SARC	17%	7%	15%	24%
SCLARC	7%	8%	47%	33%
SDRC	18%	12%	29%	29%
SGPRC	7%	5%	8%	15%
TCRC	12%	12%	17%	19%
VMRC	16%	9%	16%	25%
WRC	14%	8%	9%	20%
CA	**12%**	**8%**	**18%**	**23%**
NCI-IDD	**12%**	**10%**	**16%**	**19%**



Safety

Table 135. Feels afraid in their home, neighborhood, transport, workplace, day program/at other daily activity and/or other places

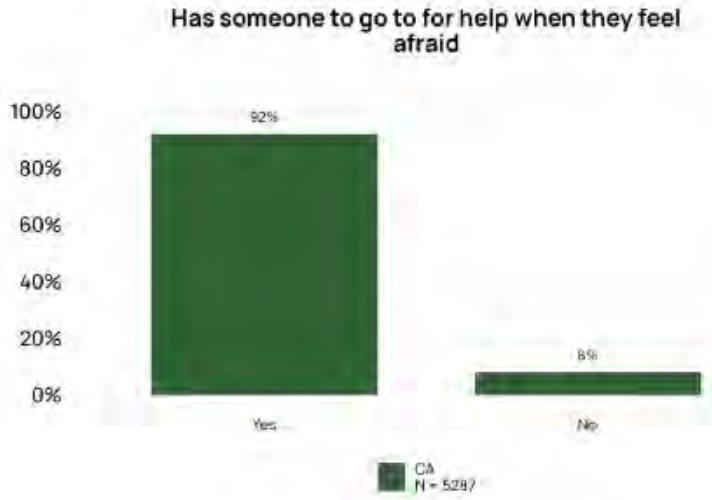
Regional Center	Yes	No	N
ACRC	30%	70%	274
CVRC	42%	58%	300
ELARC	17%	83%	257
FDLRC	17%	83%	262
FNRC	25%	75%	311
GGRC	26%	74%	215
HRC	11%	89%	238
IRC	19%	81%	237
KRC	17%	83%	246
NBRC	20%	80%	254
NLACRC	20%	80%	237
RCEB	26%	74%	239
RCOC	16%	84%	226
RCRC	21%	79%	287
SARC	24%	76%	206
SCLARC	24%	76%	224
SDRC	24%	76%	238
SGPRC	12%	88%	232
TCRC	22%	78%	254
VMRC	41%	59%	259
WRC	28%	72%	276
CA	**24%**	**76%**	**5272**
NCI-IDD	**22%**	**78%**	**17260**



Safety

Table 136. Has someone to go to for help when they feel afraid

Regional Center	Yes	No	N
ACRC	94%	6%	272
CVRC	84%	16%	308
ELARC	95%	5%	254
FDLRC	88%	13%	256
FNRC	94%	6%	312
GGRC	92%	8%	212
HRC	93%	7%	239
IRC	94%	6%	246
KRC	92%	8%	248
NBRC	94%	6%	257
NLACRC	93%	8%	240
RCEB	95%	5%	239
RCOC	92%	8%	221
RCRC	93%	7%	290
SARC	89%	11%	202
SCLARC	86%	14%	222
SDRC	96%	4%	234
SGPRC	95%	5%	228
TCRC	92%	8%	263
VMRC	94%	6%	259
WRC	96%	4%	285
CA	**92%**	**8%**	**5287**
NCI-IDD	**93%**	**7%**	**17372**

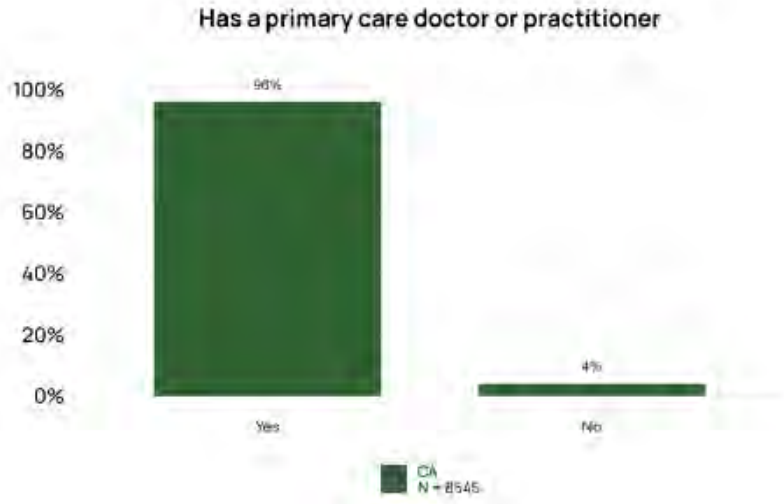


Health

Table 137. Has a primary care doctor or practitioner

Information may have been obtained through state records

Regional Center	Yes	No	N
ACRC	95%	5%	402
CVRC	98%	2%	404
ELARC	98%	2%	406
FDLRC	97%	3%	401
FNRC	95%	5%	427
GGRC	97%	3%	389
HRC	97%	3%	408
IRC	98%	2%	427
KRC	93%	7%	397
NBRC	96%	4%	395
NLACRC	95%	5%	413
RCEB	97%	3%	408
RCOC	96%	4%	406
RCRC	94%	6%	403
SARC	96%	4%	408
SCLARC	99%	1%	409
SDRC	96%	4%	416
SGPRC	94%	6%	417
TCRC	94%	6%	394
VMRC	97%	3%	409
WRC	97%	3%	406
CA	**96%**	**4%**	**8545**
NCI-IDD	**97%**	**3%**	**30141**

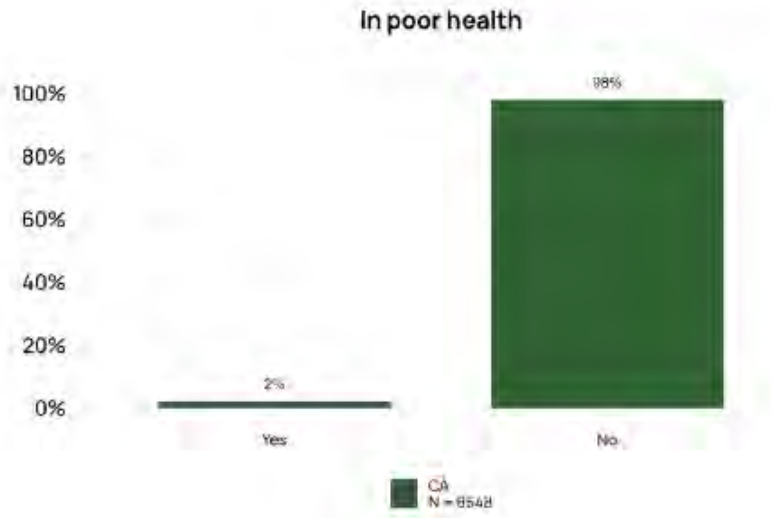


Health

Table 138. In poor health

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	4%	96%	413
CVRC	1%	99%	403
ELARC	2%	98%	402
FDLRC	1%	99%	401
FNRC	2%	98%	426
GGRC	2%	98%	390
HRC	2%	98%	409
IRC	1%	99%	426
KRC	3%	97%	401
NBRC	2%	98%	397
NLACRC	3%	97%	414
RCEB	2%	98%	407
RCOC	2%	98%	402
RCRC	4%	96%	406
SARC	2%	98%	406
SCLARC	1%	99%	409
SDRC	2%	98%	413
SGPRC	3%	97%	412
TCRC	3%	97%	398
VMRC	3%	97%	408
WRC	1%	99%	405
CA	**2%**	**98%**	**8548**
NCI-IDD	**2%**	**98%**	**30337**

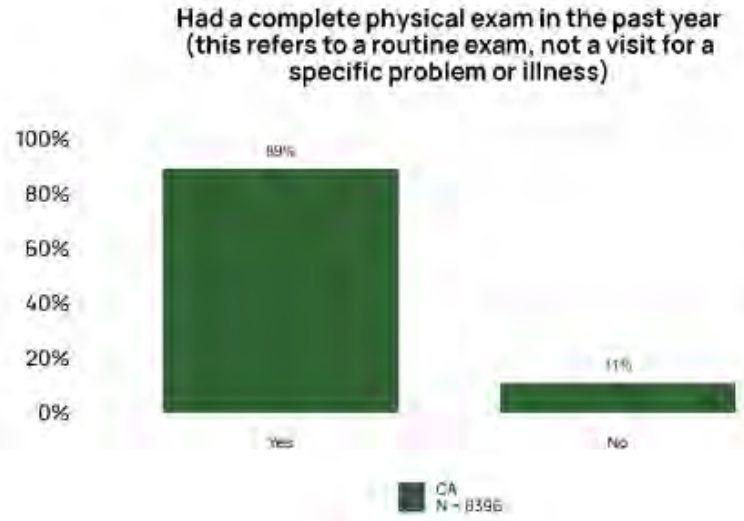


Health

Table 139. Had a complete physical exam in the past year (this refers to a routine exam, not a visit for a specific problem or illness)

Information may have been obtained through state records

Regional Center	Yes	No	N
ACRC	83%	17%	384
CVRC	86%	14%	403
ELARC	91%	9%	402
FDLRC	92%	8%	392
FNRC	81%	19%	415
GGRC	90%	10%	387
HRC	91%	9%	406
IRC	90%	10%	423
KRC	87%	13%	387
NBRC	82%	18%	393
NLACRC	93%	7%	406
RCEB	93%	7%	406
RCOC	91%	9%	400
RCRC	75%	25%	383
SARC	91%	9%	399
SCLARC	97%	3%	408
SDRC	87%	13%	410
SGPRC	90%	10%	408
TCRC	80%	20%	385
VMRC	88%	12%	397
WRC	90%	10%	402
CA	**89%**	**11%**	**8396**
NCI-IDD	**89%**	**11%**	**28280**

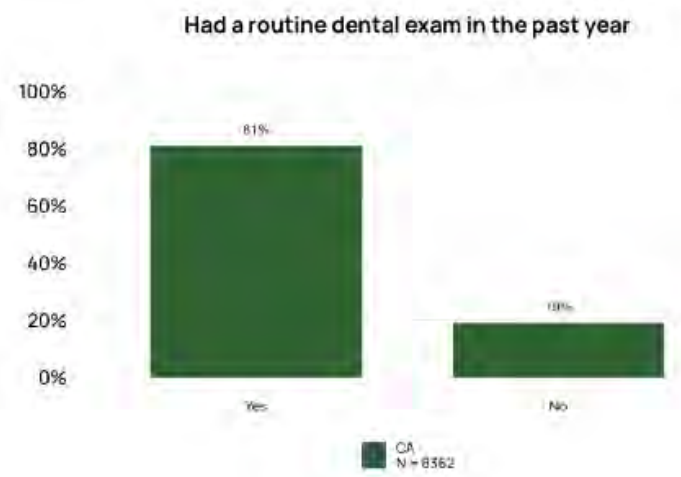


Health

Table 140. Had a routine dental exam in the past year

Information may have been obtained through state records

Regional Center	Yes	No	N
ACRC	76%	24%	395
CVRC	86%	14%	399
ELARC	83%	17%	403
FDLRC	83%	17%	400
FNRC	67%	33%	416
GGRC	82%	18%	374
HRC	85%	15%	408
IRC	80%	20%	413
KRC	76%	24%	386
NBRC	75%	25%	388
NLACRC	84%	16%	412
RCEB	84%	16%	397
RCOC	89%	11%	403
RCRC	77%	23%	391
SARC	79%	21%	394
SCLARC	89%	11%	402
SDRC	82%	18%	407
SGPRC	84%	16%	408
TCRC	81%	19%	387
VMRC	73%	27%	388
WRC	77%	23%	391
CA	**81%**	**19%**	**8362**
NCI-IDD	**80%**	**20%**	**27492**

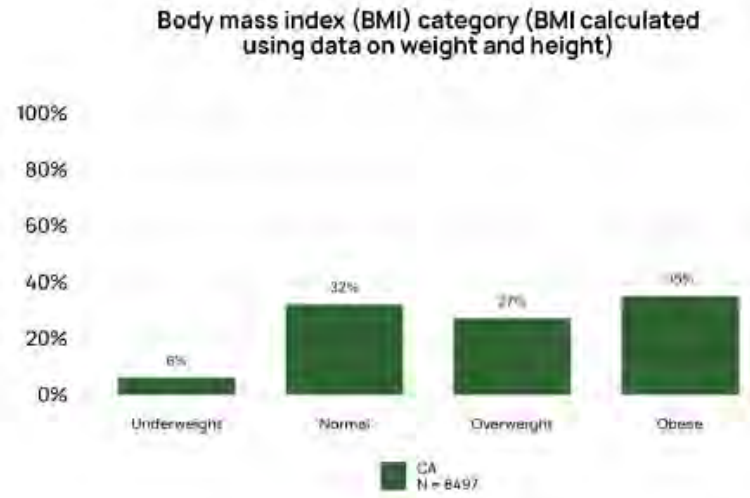


Wellness

Table 155. Body mass index (BMI) category (BMI calculated using data on weight and height)

Information may have been obtained through state records

Regional Center	Underweight	Normal	Overweight	Obese	N
ACRC	6%	35%	26%	33%	403
CVRC	6%	33%	26%	34%	401
ELARC	5%	32%	27%	36%	409
FDLRC	6%	36%	26%	32%	401
FNRC	7%	28%	28%	37%	418
GGRC	6%	37%	29%	28%	388
HRC	6%	30%	28%	36%	408
IRC	7%	30%	25%	38%	422
KRC	6%	28%	31%	36%	399
NBRC	5%	32%	28%	35%	399
NLACRC	5%	35%	25%	34%	408
RCEB	7%	33%	26%	34%	398
RCOC	6%	37%	26%	32%	403
RCRC	5%	30%	26%	40%	409
SARC	6%	32%	28%	34%	405
SCLARC	4%	28%	26%	41%	408
SDRC	9%	32%	30%	30%	400
SGPRC	6%	31%	29%	34%	414
TCRC	8%	34%	23%	34%	392
VMRC	6%	31%	26%	36%	407
WRC	4%	34%	26%	36%	405
CA	**6%**	**32%**	**27%**	**35%**	**8497**
NCI-IDD	**5%**	**29%**	**27%**	**39%**	**27335**

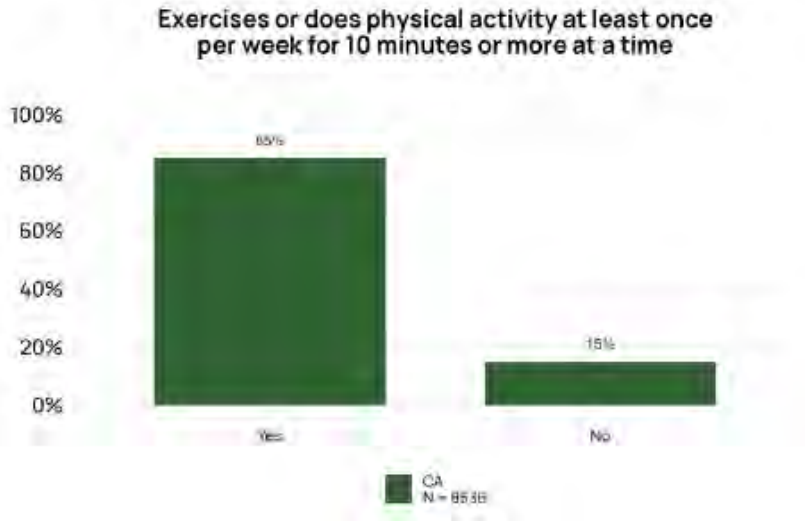


Wellness

Table 156. Exercises or does physical activity at least once per week for 10 minutes or more at a time

Proxy respondents were allowed for this question

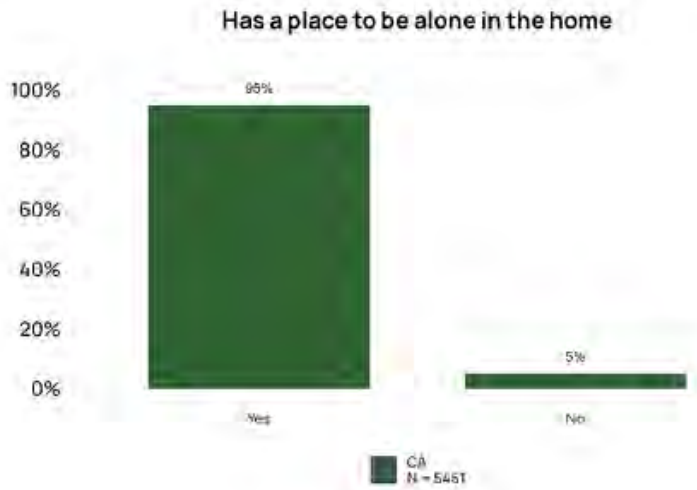
Regional Center	Yes	No	N
ACRC	89%	11%	415
CVRC	94%	6%	401
ELARC	82%	18%	405
FDLRC	92%	9%	400
FNRC	67%	33%	426
GGRC	73%	27%	388
HRC	90%	10%	409
IRC	84%	16%	425
KRC	80%	20%	394
NBRC	77%	23%	395
NLACRC	88%	12%	411
RCEB	89%	11%	404
RCOC	87%	13%	403
RCRC	79%	21%	409
SARC	93%	7%	407
SCLARC	91%	9%	409
SDRC	79%	21%	413
SGPRC	84%	16%	412
TCRC	82%	18%	396
VMRC	82%	18%	411
WRC	87%	13%	403
CA	**85%**	**15%**	**8536**
NCI-IDD	**83%**	**17%**	**30186**



Rights and Respect

Table 160. Has a place to be alone in the home

Regional Center	Yes	No	N
ACRC	95%	5%	281
CVRC	96%	4%	308
ELARC	94%	6%	263
FDLRC	95%	5%	273
FNRC	95%	5%	319
GGRC	95%	5%	215
HRC	93%	7%	245
IRC	96%	4%	256
KRC	95%	5%	258
NBRC	96%	4%	264
NLACRC	94%	6%	244
RCEB	98%	2%	245
RCOC	95%	5%	227
RCRC	96%	4%	302
SARC	96%	4%	204
SCLARC	97%	3%	230
SDRC	94%	6%	245
SGPRC	95%	5%	237
TCRC	93%	7%	272
VMRC	96%	4%	273
WRC	95%	5%	290
CA	**95%**	**5%**	**5451**
NCI-IDD	**97%**	**3%**	**17730**

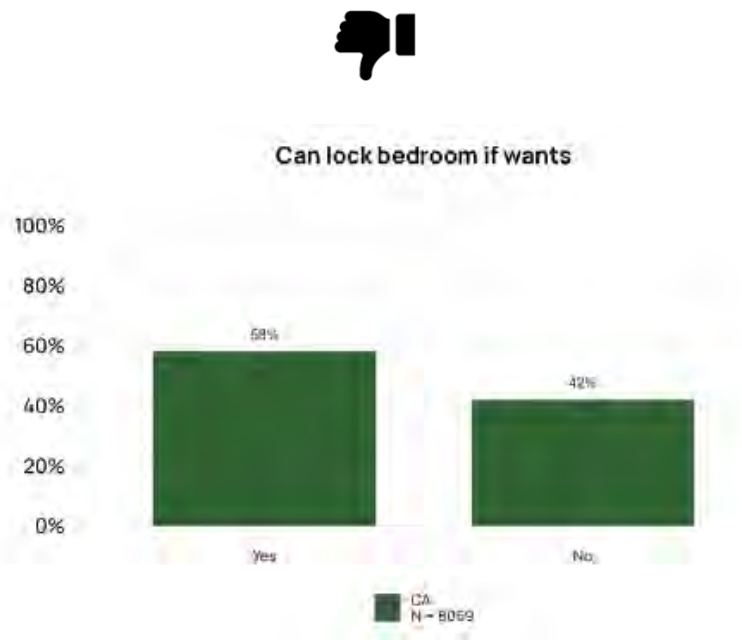


Rights and Respect

Table 163. Can lock bedroom if wants

Proxy respondents were allowed for this question

Regional Center	Yes	No	N
ACRC	58%	42%	378
CVRC	73%	27%	401
ELARC	72%	29%	400
FDLRC	58%	42%	390
FNRC	61%	39%	378
GGRC	56%	44%	366
HRC	57%	43%	396
IRC	43%	57%	418
KRC	58%	42%	377
NBRC	57%	43%	364
NLACRC	58%	42%	401
RCEB	60%	40%	376
RCOC	50%	50%	381
RCRC	57%	43%	338
SARC	63%	37%	393
SCLARC	69%	31%	398
SDRC	60%	40%	393
SGPRC	51%	49%	404
TCRC	54%	46%	358
VMRC	71%	29%	386
WRC	53%	47%	373
CA	**58%**	**42%**	**8069**
NCI-IDD	**60%**	**40%**	**28005**

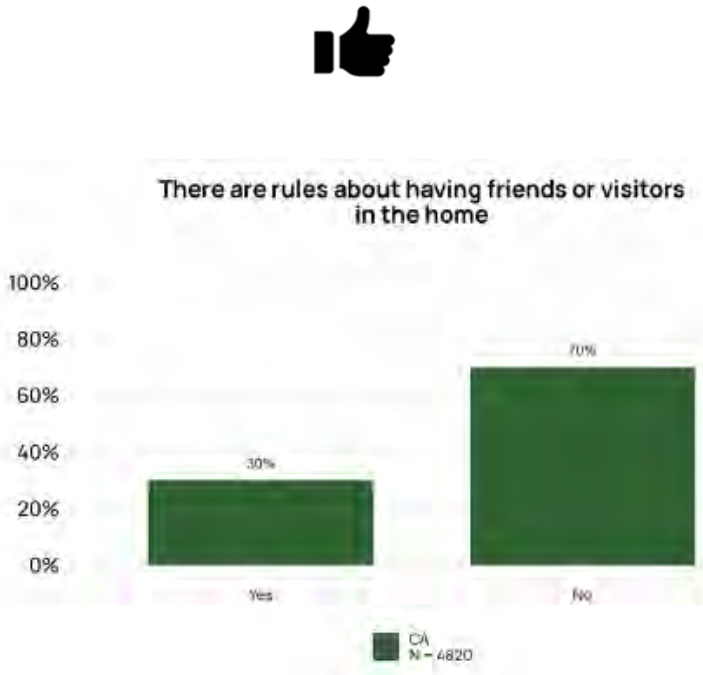


Rights and Respect

Table 168. There are rules about having friends or visitors in the home

Regional Center	Yes	No	N
ACRC	41%	59%	253
CVRC	26%	74%	266
ELARC	14%	86%	233
FDLRC	33%	67%	237
FNRC	24%	76%	291
GGRC	22%	78%	188
HRC	25%	75%	216
IRC	43%	57%	226
KRC	31%	69%	217
NBRC	28%	72%	243
NLACRC	20%	80%	219
RCEB	19%	81%	219
RCOC	18%	83%	200
RCRC	19%	81%	282
SARC	29%	71%	185
SCLARC	19%	81%	212
SDRC	40%	60%	217
SGPRC	20%	80%	205
TCRC *	35%	65%	227
VMRC	44%	56%	235
WRC	34%	66%	249
CA	**30%**	**70%**	**4820**
NCI-IDD	**29%**	**71%**	**16011**

Table note: Asterisk (*) indicates more than 25% missing or don't know responses.

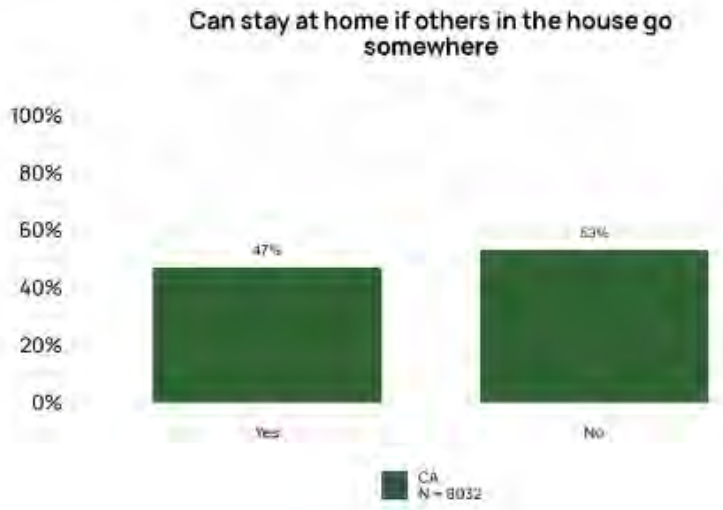


Rights and Respect

Table 169. Can stay at home if others in the house go somewhere

Proxy respondents were allowed for this question

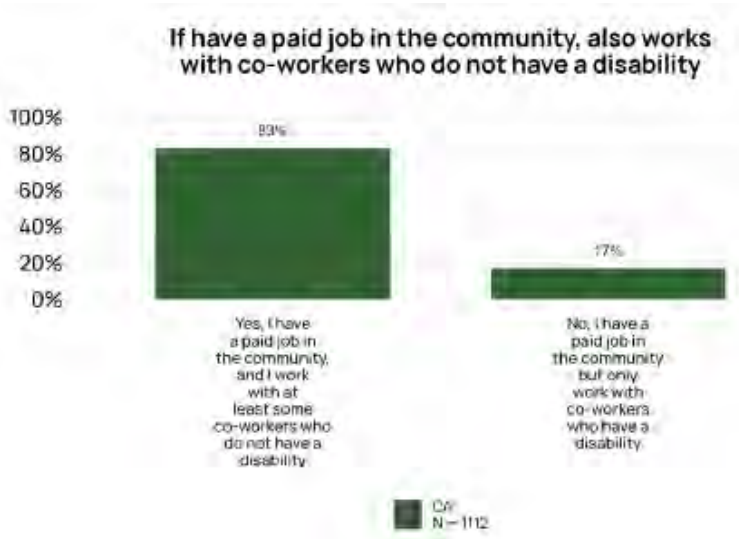
Regional Center	Yes	No	N
ACRC	57%	43%	371
CVRC	33%	67%	394
ELARC	49%	51%	396
FDLRC	51%	49%	393
FNRC	46%	54%	361
GGRC	45%	55%	365
HRC	53%	47%	395
IRC	40%	60%	416
KRC	59%	41%	381
NBRC	53%	47%	369
NLACRC	32%	68%	400
RCEB	58%	42%	375
RCOC	52%	48%	380
RCRC	63%	37%	333
SARC	55%	45%	387
SCLARC	39%	61%	397
SDRC	42%	58%	394
SGPRC	32%	68%	406
TCRC	63%	37%	359
VMRC	57%	43%	382
WRC	43%	57%	378
CA	**47%**	**53%**	**8032**
NCI-IDD	**45%**	**55%**	**28085**



California Specific Questions

Table 170. If have a paid job in the community, also works with co-workers who do not have a disability

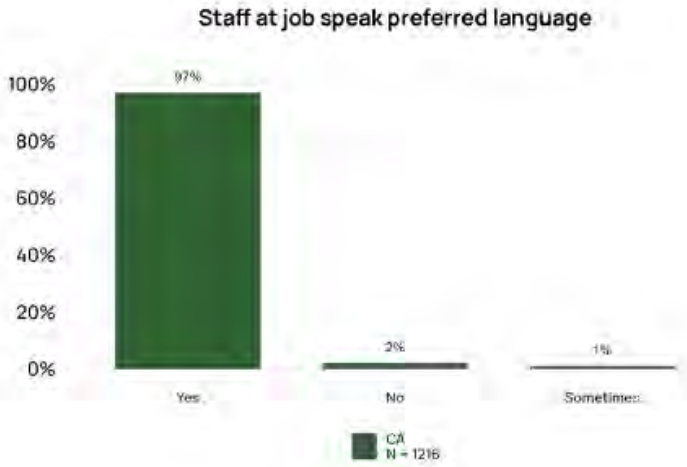
Regional Center	Yes, I have a paid job in the community, and I work with at least some co-workers who do not have a disability	No, I have a paid job in the community but only work with co-workers who have a disability	N
ACRC	94%	6%	72
CVRC	67%	33%	27
ELARC	95%	5%	41
FDLRC	90%	10%	40
FNRC	64%	36%	78
GGRC	77%	23%	52
HRC	96%	4%	52
IRC	76%	24%	50
KRC	76%	24%	38
NBRC	81%	19%	90
NLACRC	87%	13%	46
RCEB	86%	14%	44
RCOC	94%	6%	48
RCRC	72%	28%	74
SARC	89%	11%	47
SCLARC	82%	18%	50
SDRC	71%	29%	51
SGPRC	91%	9%	33
TCRC	85%	15%	65
VMRC	74%	26%	34
WRC	81%	19%	80
CA	**83%**	**17%**	**1112**



California Specific Questions

Table 171. Are there staff at your job who speak your preferred language?

Regional Center	Yes	No	Sometimes	N
ACRC	97%	1%	1%	75
CVRC	100%	0%	0%	30
ELARC	100%	0%	0%	42
FDLRC	98%	2%	0%	49
FNRC	99%	0%	1%	79
GGRC	93%	3%	3%	58
HRC	96%	2%	2%	51
IRC	93%	6%	2%	54
KRC	100%	0%	0%	38
NBRC	92%	2%	6%	101
NLACRC	100%	0%	0%	56
RCEB	99%	1%	0%	68
RCOC	98%	2%	0%	51
RCRC	98%	2%	0%	82
SARC	98%	0%	2%	51
SCLARC	96%	2%	2%	52
SDRC	98%	0%	2%	54
SGPRC	98%	3%	0%	40
TCRC	98%	0%	2%	64
VMRC	90%	5%	5%	41
WRC	96%	3%	1%	80
CA	**97%**	**2%**	**1%**	**1216**

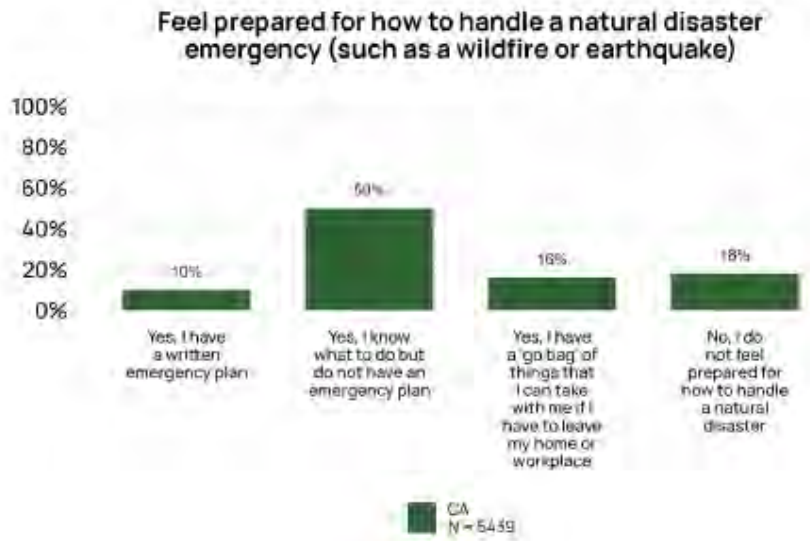


California Specific Questions

Table 176. Feel prepared for how to handle a natural disaster emergency (such as a wildfire or earthquake)

Categories are not mutually exclusive; therefore, N is not shown.

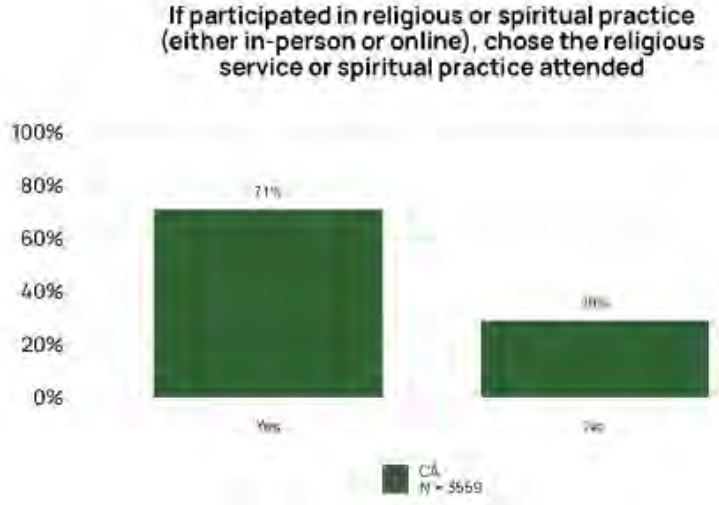
Regional Center	Yes, I have a written emergency plan	Yes, I know what to do but do not have an emergency plan	Yes, I have a 'go bag' of things that I can take with me if I have to leave my home or workplace	No, I do not feel prepared for how to handle a natural disaster
ACRC	10%	43%	20%	18%
CVRC	24%	31%	5%	18%
ELARC	2%	77%	9%	11%
FDLRC	2%	70%	5%	17%
FNRC	8%	50%	32%	16%
GGRC	10%	59%	16%	14%
HRC	6%	50%	19%	31%
IRC	15%	47%	13%	10%
KRC	9%	50%	16%	19%
NBRC	15%	48%	38%	16%
NLACRC	9%	52%	12%	21%
RCEB	8%	56%	23%	20%
RCOC	13%	54%	18%	14%
RCRC	7%	63%	27%	12%
SARC	9%	59%	13%	12%
SCLARC	3%	43%	4%	50%
SDRC	9%	52%	16%	17%
SGPRC	4%	49%	14%	12%
TCRC	9%	47%	24%	21%
VMRC	9%	40%	20%	20%
WRC	4%	54%	17%	19%
CA	**10%**	**50%**	**16%**	**18%**



California Specific Questions

Table 177. If participated in religious or spiritual practice (either in-person or online), chose the religious service or spiritual practice attended

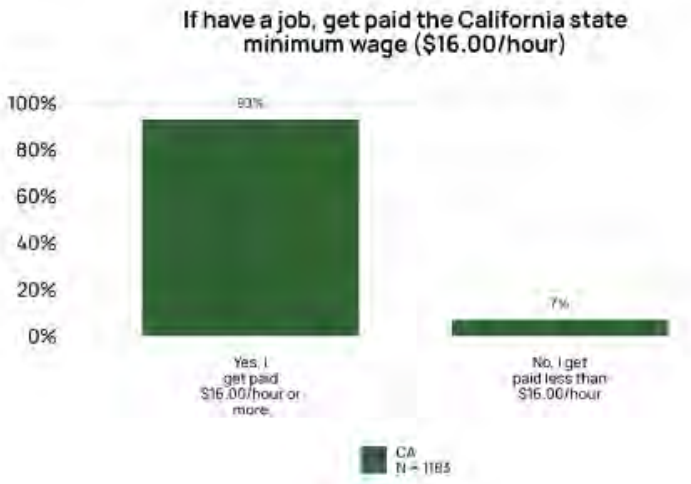
Regional Center	Yes	No	N
ACRC	63%	37%	186
CVRC	91%	9%	231
ELARC	93%	7%	178
FDLRC	73%	27%	158
FNRC	80%	20%	153
GGRC	75%	25%	143
HRC	66%	34%	148
IRC	62%	38%	179
KRC	70%	30%	175
NBRC	60%	40%	126
NLACRC	53%	47%	174
RCEB	80%	20%	163
RCOC	84%	16%	170
RCRC	84%	16%	123
SARC	74%	26%	163
SCLARC	77%	23%	182
SDRC	61%	39%	173
SGPRC	62%	38%	183
TCRC	56%	44%	172
VMRC	72%	28%	200
WRC	62%	38%	179
CA	**71%**	**29%**	**3559**



California Specific Questions

Table 178. If have a job, get paid the California state minimum wage ($16.00/hour)

Regional Center	Yes, I get paid $16.00/hour or more	No, I get paid less than $16.00/hour	N
ACRC	90%	10%	71
CVRC	77%	23%	26
ELARC	95%	5%	42
FDLRC	98%	2%	46
FNRC	94%	6%	85
GGRC	93%	7%	58
HRC	98%	2%	55
IRC	89%	11%	53
KRC	93%	8%	40
NBRC	96%	4%	95
NLACRC	95%	5%	55
RCEB	96%	4%	47
RCOC	92%	8%	53
RCRC	94%	6%	85
SARC	91%	9%	47
SCLARC	84%	16%	56
SDRC	98%	2%	54
SGPRC	95%	5%	41
TCRC	95%	5%	62
VMRC	100%	0%	36
WRC	95%	5%	76
CA	**93%**	**7%**	**1183**



Areas of Concentration & Enhancement

- Increase awareness and encourage getting out into the community as much as individual served likes to.
- Enhance community inclusion and belonging by increasing “things done in the community with people they want to be with”
- Promoting awareness of choices when choosing a place to live and in selecting housemates.
- Empowering to choose the people they live with.
- Increasing awareness of choosing or changing staff.
- Service Coordinator to involve individual served in their IPP meeting and ensure awareness of their ability to request a change of Service Coordinator.
- Increased education on making friendships.
- Increased education on learning the ability to see and talk with their family when they want to.

Areas of Concentration & Enhancement continued

- Continuing advocacy at the State level for rate equity with regards to healthcare. Services and supports for families has declined and families have incredible difficulty accessing psychological, psychiatric, and dental services.
- Continuing advocacy at the State level for Respite rates, families are unable to obtain respite providers about 50% of the time.
- Promoting education to families on Family-to-Family networks in their community.
- Increasing information to families to assist in planning their services.
- Reviewing how to make information we provide easier to understand for individuals and families.
- Enhancing direction of services in Self-Direction.
- Increase focus on including things that are important to individual served into the IPP.
- Empower those served, where appropriate, to be able to lock their door if they so desire.

Strategic Planning

- RCOC values NCI as a way to support long term strategic planning.
- Following the lead of NCI, RCOC developed satisfaction questions pertaining to:
  - Health and Wellness
  - Housing
  - Employment
- From September 1, 2021 to present, as part of the IPP team meeting for all individuals served by RCOC who are 18+ years of age, our Service Coordinators have been asking questions and promoting discussions around health, housing, and employment wants and needs.
- The data obtained from these discussions has helped to guide our efforts in developing resources and supports.

Strategic Planning

- Starting September 1, 2024, as part of the IPP team meeting for all individuals served by RCOC regardless of age, our Service Coordinators ask questions and facilitate discussions directly related to RCOC's strategic goals of:
  - Satisfaction with Services
- The questions being asked are:
  - Overall, are you happy/satisfied with the services funded by RCOC that you/your family currently receive?
  - Overall, are you happy/satisfied with the services and supports funded by other agencies that you/your family currently receive?
  - Are there any services you are not receiving that you feel you/your family need?
- The data obtained from these discussions will continue to be used to guide our efforts in developing service enhancements, resource development, and networking with community partners to continue to create better access across systems.

Additional NCI Resources

NCI Information Portal

- https://www.dds.ca.gov/rc/nci/

Frequently Asked Questions

- https://www.dds.ca.gov/rc/nci/quality-assessment-faq/

10 Easy Steps User-Friendly Guide

- https://www.dds.ca.gov/wp-content/uploads/2019/02/NCI_TenEasySteps_20190212.pdf

Interactive Dashboards

- Overview - https://www.dds.ca.gov/rc/nci/nci-domain-dashboards
- Comprehensive - https://www.dds.ca.gov/rc/nci/nci-interactive-dashboard/

Regional Center NCI Reports

- https://www.dds.ca.gov/rc/nci/

Questions?

This presentation is accessible on our website: https://www.rcocdd.com/nci/

Submit input and questions to nci.input@rcocdd.com