

REGIONAL CENTER OF ORANGE COUNTY BOARD OF DIRECTORS' MEETING AGENDA

Date: Thursday, January 11, 2024 Time: 6:00 p.m.

Place: RCOC Board Room, 1525 Tustin Avenue, Santa Ana, California 92705

I.	Closed Session (Board Members Only)	
A.	W&I Code §4663 and §4664	Greg Simonian, Esq.
	1. Pending Litigation, WIC 4663(a)(5) and WIC 4664(a)	
II.	Recess	
III.	General Session	
A.	Pledge of Allegiance/Reading of RCOC's Mission and Vision Statement	John "Chip" Wright
B.	Community Forum for Agenda Items Only***	John "Chip" Wright
C.	Budget and Finance Committee	Sandy Martin
D.	Consent Calendar*	John "Chip" Wright
	 Approval of Board of Directors' Minutes for November 2, 2023** Approval of Amended and Restated Contract of Employment with Executive Director** Budget and Finance Committee** a. Approval of Monthly Sufficiency of Allocation Report, October 2023** b. Approval of Monthly Sufficiency of Allocation Report, November 2023** c. Annual Sufficiency of Allocation Report, Fiscal Year 2023-24** d. Approval of CalPERS Requirement for a Publicly Available Pay Schedule Effective January 22, 2024** e. Approval of Budget Amendment 	
E.	Executive Director's Report	Larry Landauer
	 Recognition of Persons' Served Employment Longevity Annual Sufficiency of Allocation Report (SOAR) for Fiscal Year 2023-24 Approval of Amendment to Property Renovation Agreement with Non-Profit Housing Corporation, Brilliant Corners, for Development of an Adult Residential Facility for Persons with Special Health Care Needs (CPP No. 1617-3/2223-9) ** Operations Report – October 2023** Operations Report – November 2023** Performance Contract Report – October 2023** Performance Contract Report – November 2023** 	Marta Vasquez Jack Stanton
	 8. Employment Update 9. Housing Update 10. Health and Wellness Update 	Arturo Cazares Jack Stanton Bonnie Ivers
F.	Executive Committee	John "Chip" Wright
G.	Board Recruitment and Training Committee**	John "Chip" Wright
H.	Policies and Outcomes Committee	Cliff Amsden
I.	Vendor Advisory Committee**	Rick Perez
J.	Peer Advisory Committee	Yvonne Kluttz
K.	Legislative and Community Awareness Committee	Bruce Hall

	L.	ARCA Report	Sandy Martin
	M.	Community Forum***	John "Chip" Wright
	N.	Chairperson's Report	John "Chip" Wright
	O.	2022 Performance Contract Objectives Outcomes Review	Jack Stanton
IV.		Adjournment	John "Chip" Wright

^{*}All items on the Consent Calendar will be approved by one motion, and there will be no discussion on individual items unless a Board member or a member of the public requests that a specific item be pulled from the Consent Calendar for separate discussion and possible action.

^{**}Attachments for Board members in Board packet.

^{***}This is an opportunity for public comments. Each person is limited to a maximum of three minutes.

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Board Members Present: John "Chip" Wright, Chairperson

(Members in-person, unless otherwise noted) Marcell Bassett

Bruce Hall Amy Jessee Yvonne Kluttz Liza Krassner Sandy Martin Chinh Nguyen Fernando Peña

Board Members Absent: Cliff Amsden

Meena Chockalingam Frances Hernandez Hilda Mendez Jacqueline Nguyen

Rick Perez

Corporate Counsel Present: Greg Simonian, Esq.

Mr. Chip Wright called the meeting to order at 6:11 p.m.

I. General Session

A. Pledge of Allegiance/Reading of RCOC's Mission and Vision Statement

Mr. Fernando Peña led attendees in a recitation of the Pledge of Allegiance. Ms. Amy Jessee read RCOC's Mission and Vision Statement.

B. Community Forum for Agenda Items Only

There were no speakers for community forum.

C. Budget and Finance Committee

Ms. Sandy Martin reported that the Committee approved and recommended for approval all of its items on the consent calendar.

D. Consent Calendar

- 1. Approval of Board of Directors' Minutes for September 7, 2023
- 2. Budget and Finance Committee
 - a. Approval of Monthly Sufficiency of Allocation Report, August 2023

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- b. Approval of Monthly Sufficiency of Allocation Report, September 2023
- c. Approval of Budget Amendment D-3, Fiscal Year 2022-23
- d. Approval of CalPERS Requirement for a Publicly Available Pay Schedule Effective December 25, 2023

M/S/C to approve the consent calendar, as presented

E. Executive Director's Report

2. Approval of Amendment to Property Acquisition Agreement with Non-Profit

Housing Corporation, Brilliant Corners, for Development of an Enhanced Behavioral

Supports Home (CRDP Project No. 2223-3) (out of agenda order)

Mr. Jack Stanton, RCOC's Associate Director of Housing, reported that the Department of Developmental Services (DDS) has approved an additional \$209,700 in Community Resource Development Plan (CRDP) funding for acquisition costs, for a total of \$559,700 for acquisition costs.

M/S/C to approve the Amendment to Property Acquisition Agreement with Non-Profit Housing Corporation, Brilliant Corners, for Development of an Enhanced Behavioral Supports Home (CRDP Project No. 2223-2), as presented

3. <u>Approval of Amendment to Property Renovation Agreement with Non-Profit Housing Corporation, Brilliant Corners, for the Development of an Enhanced Behavioral Supports Home (CRDP Project No. 2223-3)</u>

Mr. Stanton reported that DDS has approved an additional \$214,341 in CRDP funding for renovation costs, for a total of \$614,341 for renovation costs.

M/S/C to approve the Amendment to Property Renovation Agreement with Non-Profit Housing Corporation, Brilliant Corners, for Development of an Enhanced Behavioral Supports Home (CRDP Project No. 2223-3), as presented

4. Approval of Agreement with Goodwill Industries of Orange County for Home and Community-Based Services Funding

Mr. Arturo Cazares, RCOC's Director of Community Services, reported that DDS has allocated \$936,003 in HCBS funding to RCOC, of which \$600,000 has been approved by DDS to be utilized to fund an employment pilot project with Goodwill Industries of Orange County. The pilot project will serve individuals with significant needs who currently or previously worked in a setting where they earned subminimum wage. The pilot project will include highly qualified and trained skills trainer, a supervisor, and a job developer. The expected outcome is for the selected participants to achieve competitive integrated employment by the end of the pilot project.

M/S/C to approve the Agreement with Goodwill Industries of Orange County for Home and Community-Based Services (HCBS) Funding, as presented

5. <u>Approval of Amendment to Agreement with Helen Sanderson Associates for Home and Community-Based Services (HCBS) Funding</u>

Mr. Cazares reported that RCOC previously entered into an agreement with Helen Sanderson Associates (HSA) for HCBS funding for HAS to provide Person-Centered Thinking (PCT) certification training to RCOC vendor staff. DDS has allocated additional HCBS funds for RCOC to use to assist service providers in complying with the HCBS Final Rule, and to support broader work in each community that promotes and sustains ongoing compliance. The additional HCBS funds will bring the total agreement amount to \$336,000. While the Board did not approve the original HCBS funding agreement, the amendment will bring the total over the \$250,000 threshold requiring Board approval.

M/S/C to approve the Amendment to Agreement with Helen Sanderson Associates for Home and Community-Based Services (HCBS) Funding, as presented

1. Recognition of Persons' Served Employment Longevity

The Board of Directors honored five persons served who have worked for the same employer for 22 or more years with a Certificate of Recognition.

Mr. Larry Landauer gave his Executive Director's Report, which included the following highlights:

- California Budget. Mr. Landauer briefly reviewed ARCA's Developmental Services
 Trailer Bill Language effective January 1, 2024. Regional Centers are now awaiting
 guidance from the Department of Developmental Disabilities (DDS) on many of the
 Trailer Bills. Trailer Bill Language is the implementing language of the California
 State Budget Bill. These Trailer Bills are available on RCOC's website.
- DDS' Service Access & Equity Grant Program. Mr. Landauer stated that the Service Access & Equity Grant Program was established to award \$11 million annually to regional centers and community-based organizations to implement strategies to reduce disparities and increase equity in regional center services. Mr. Landauer reported that RCOC has 23 grant applications to review and award funds, under the program.
- Purchase of Service (POS) Expenditures for Fiscal Year 2023-24. Mr. Landauer reported that there is a projected surplus statewide.
- Person Centered Thinking (PCT). Mr. Landauer reported that approximately 98% of Individual Program Plans (IPPs) for Lanterman cases are in the PCT format and that RCOC is providing PCT trainings for new staff and refresher courses for previously trained staff. Mr. Landauer also reported that Ms. Leah Saitz has been promoted to PCT Coordinator.

• *Employment*. Mr. Landauer reported that Mr. Cazares was recognized by the California Association for Postsecondary Education and Disability (CAPED) at its 2023 convention in Monterey. CAPED is an association advocating for and with students with disabilities in postsecondary education.

Mr. Cazares reviewed the Purchase of Service (POS) data by regional center for the Paid Internship Program Service Provider Placement Incentive Payments and the Competitive Integrated Employment Incentive Payments.

 Housing. Mr. Jack Stanton reported that the Orange County's Housing Authority (OCHA) reopened its 2023 housing wait list on September 18, 2023. Mr. Stanton reported that about six to ten persons served by RCOC have received an official notice from OCHA that they are on its waitlist.

Mr. Stanton also reported on new vendor developments from January 2023 through October 2023 that focus on supporting persons served in their homes or providing stable residential settings. Those new developments are as follows: Children's Residential (1); Adult Residential (11); Elderly Residential for persons served who are 59 years and over (4); Intermediate Care Facility/Developmentally Disabled/Nursing (ICFDD/N) (1); Independent Living Services (2); Supported Living (6); In-Home Respite (8). There were also multiple conversions from existing group homes. One conversion home facility went from a child to an adult home and seven (7) Intermediate Care Facility/Habilitative (ICF/H) to Adult Residential. Mr. Stanton stated that in addition to these new developments, new program designs are currently being reviewed and considered for development.

• Legislative and Community Awareness (LCA). Mr. Landauer reviewed media highlights including news coverage of an article by Exceptional Parent Magazine that bylined an article in RCOC's *Dialogue* on Competitive Integrated Employment and Finding Support in the Community such as resources and support groups.

RCOC held its Direct Support Professional Recognition Week in September 2023. Seven outstanding direct care professionals were recognized for their important work.

Mr. Landauer also reported that Ms. Christina Petteruto, RCOC's General Counsel, has been appointed to Governor Gavin Newsom's Advisory Council on Improving Interactions between People with Intellectual and Developmental Disabilities and Law Enforcement.

- *Health and Wellness*. Dr. Bonnie Ivers, RCOC's Clinical Director, presented outcomes of the data collected from the *Healthy Life*, *Happy Life* Program from 2018 to 2023.
- *RCOC News*. Mr. Landauer reported that vendor staffing shortages have improved but low vendor rates continue to affect hiring.

Mr. Landauer also reported that he and his staff continue to work with the Hispanic families group to address their concerns. There have been six meetings thus far with the last two meetings held on September 29, 2023, and October 25, 2023.

• Self-Determination Program (SDP). Mr. Landauer reported that the SDP Local Advisory Committee is scheduled to meet on November 6, 2023.

F. Executive Committee

Mr. Wright reported that the Committee met on October 16, 2023; the next Committee meeting is scheduled for November 20, 2023.

Mr. Wright presented the following agenda item from the Executive Committee for approval:

1. <u>Approval of Renewal of Board Membership for Frances Hernandez for a Three-Year Term Commencing January 1, 2024 and Ending December 31, 2026</u>

M/S/C to approve the Renewal of Board Membership for Frances Hernandez for a Three-Year Term Commencing January 1, 2024 and Ending December 31, 2026, as presented

G. Board Recruitment and Training Committee

Mr. Wright reported that the Committee met on September 9, 2023. The Committee reviewed the Board composition, training topics and discussed recruitment efforts. Mr. Wright also reported that the next Board training scheduled for February 1, 2024 will be on the Self-Determination Program with Person-Centered Thinking.

The next Committee meeting is scheduled for November 13, 2023.

H. Policies and Outcomes Committee

In Mr. Cliff Amsden's absence, Wright reported that the Committee met on October 16, 2023, and reviewed the Conflict of Interest Policy, Zero Tolerance Policy Regarding Abuse and Neglect of Those We Serve and the Policies on the Board-Executive Relationship. The Committee did not recommend revisions to any of the policies reviewed.

The next Committee meeting is scheduled for February 20, 2024.

I. Vendor Advisory Committee

In Mr. Rick Perez's absence, Mr. Landauer reported that the Committee met on October 10, 2023; the next Committee meeting is scheduled for November 14, 2023.

J. Peer Advisory Committee

Ms. Amy Jessee reported that the Committee met on October 18, 2023. At this meeting,

RCOC Board of Directors' Meeting Minutes November 2, 2023

Mr. Wayed Kabir, RCOC's Peer Advocate, gave a presentation about his Podcast: *Ability Beast Talk*. Mr. Kabir explained how he started his podcast over two years ago to create a forum that provides positive affirmations to individuals with disabilities and bring awareness about developmental disabilities.

The next Committee meeting is scheduled for January 17, 2024.

K. Legislative and Community Awareness Report

Ms. Liza Krassner reported that the Committee met on October 10, 2023 and discussed the upcoming holiday events. The next Committee meeting is scheduled for January 9, 2024.

L. ARCA Report

Ms. Krassner reported that ARCA's Board of Directors met on October 20, 2023 in San Diego to discuss administrative matters.

Ms. Krassner also presented the Association of Regional Center Agencies (ARCA) Membership Application and Agreement between ARCA and RCOC. Ms. Krassner stated that a copy of the agreement has been provided to Board members for their review. Mr. Wright will sign the agreement on behalf of the entire Board.

M. Community Forum

There were no speakers for community forum.

N. Chairperson's Report

Mr. Wright recognized and thanked Ms. Liza Krassner and Ms. Amy Jessee for their seven years of service to the Board.

Mr. Wright thanked everyone for joining today's Board of Directors' meeting.

II. Adjournment

Mr. Wright adjourned the meeting at 7:34 p.m.

Yvonne Kluttz, Secretary	

Recorder: Sandra Lomelí

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

DATE: January 11, 2024

TO: RCOC Board of Directors

FROM: J. Chip Wright, Chairperson, Board of Directors

SUBJECT: Approval of Amended and Restated Contract of Employment with

Executive Director

BACKGROUND:

Pursuant to Section 2.01 of RCOC's Bylaws, the Board of Directors shall fix the compensation of the Executive Director and annually review the performance of the Executive Director.

REASON FOR CURRENT ITEM:

The Board completed Executive Director Larry Landauer's annual performance evaluation in closed session at the November 2, 2023 Board meeting, and directed changes to the Executive Director's compensation as reflected in the attached Amended and Restated Contract of Employment.

FISCAL IMPACT:

The Amended and Restated Contract of Employment increases the Executive Director's annual salary by \$8,628.65, and provides for a one-time appreciation award of \$9,617.07.

RECOMMENDATION:

That the Board approve the Amended and Restated Contract of Employment as presented.

ACTION

DISCUSSION

INFO ONLY

X

ACTION/CONSENT

REGIONAL CENTER OF ORANGE COUNTY EXECUTIVE DIRECTOR AMENDED AND RESTATED CONTRACT OF EMPLOYMENT

THIS AMENDED AND RESTATED CONTRACT OF EMPLOYMENT ("Amended Contract") is made and entered into, to be effective this 11th day of January 2024, by and between the REGIONAL CENTER OF ORANGE COUNTY, a California nonprofit public benefit corporation (hereinafter referred to as "RCOC") and LARRY LANDAUER, an individual (hereinafter referred to as "EXECUTIVE DIRECTOR").

RECITALS

WHEREAS, EXECUTIVE DIRECTOR was first hired to serve as Executive Director of RCOC effective April 10, 2009; and,

WHEREAS, at a duly held meeting on November 2, 2023, following completion of the EXECUTIVE DIRECTOR'S annual performance evaluation, the RCOC Board of Directors voted to amend the EXECUTIVE DIRECTOR'S employment contract and authorized the Board Chairperson to sign the Amended Contract on behalf of RCOC; and,

WHEREAS, EXECUTIVE DIRECTOR and RCOC desire to restate in one document the terms of the Amended Contract.

NOW, THEREFORE, the parties hereto agree as follows:

AGREEMENT

- 1. RCOC hereby employs LARRY LANDAUER to serve as EXECUTIVE DIRECTOR for the Regional Center of Orange County, effective April 10, 2009. LARRY LANDAUER shall perform the duties of EXECUTIVE DIRECTOR as prescribed by the laws of the State of California and by the rules, regulations, decisions, and directions of the Board of Directors of the Regional Center of Orange County (hereinafter referred to as "Board").
- 2. During the period of this Amended Contract, EXECUTIVE DIRECTOR agrees that he shall devote his time, skills, labor, and attention to said employment. At no time may EXECUTIVE DIRECTOR undertake outside activities for consideration, including, but not limited to, consultant

work, speaking engagements, writing, lecturing, or other similar professional activities for consideration without prior approval of the Executive Committee of the Board.

3. RCOC shall pay EXECUTIVE DIRECTOR a salary at the annual rate of Two Hundred Seventy-Five Thousand Seven Hundred Sixty-Nine Dollars and Sixty Cents (\$275,769.60), effective January 11, 2024.

Additionally, RCOC shall pay EXECUTIVE DIRECTOR a one-time appreciation award of Nine Thousand Six Hundred Seventeen Dollars and Seven Cents (\$9,617.07), effective January 11, 2024.

- 4. The Executive Committee of the Board shall review the EXECUTIVE DIRECTOR's performance in approximately October of each year, commencing in October 2024. Subject to the EXECUTIVE DIRECTOR's consent and concurrent with his performance review, the Executive Committee of the Board may recommend to the Board adjustments to the compensation, benefits and/or other terms and conditions of the EXECUTIVE DIRECTOR's employment. The Executive Committee of the Board may recommend to the Board a performance bonus at such time(s) and in such amount(s) as it determines to be appropriate to financially compensate EXECUTIVE DIRECTOR for extraordinary performance.
- 5. EXECUTIVE DIRECTOR shall not receive any additional compensation, including, but not limited to, salary, bonus, one-time payment, cost of living adjustment, deferred compensation, or retirement contributions, without the approval of the Board and a written amendment to this Contract of Employment approved by the Board.
- 6. RCOC shall reimburse EXECUTIVE DIRECTOR for all reasonable and necessary expenses incurred for RCOC business. The reimbursement shall be in accordance with the criteria established by the RCOC.
- 7. This Amended Contract shall be effective upon full execution by the parties on January 11, 2024, and shall continue in full force and effect until terminated as provided in this Amended Contract by either party.
- 8. Either party may terminate this Amended Contract at any time for any reason following no less than thirty (30) thirty days' advance written notice provided to the other party.
- 9. The terms and conditions of EXECUTIVE DIRECTOR's employment, including additional employment benefits for the EXECUTIVE DIRECTOR not specifically provided for in this Amended Contract, shall be governed by the Personnel Policies applicable to employees of

RCOC, as amended from time to time, to the extent not inconsistent with the provisions of this Contract of Employment. In the event of any such inconsistency or conflict, the provisions of this Contract of Employment shall govern.

10. This Amended Contract supersedes any and all other agreements, either oral or in writing, between the parties hereto with respect to the employment of EXECUTIVE DIRECTOR by RCOC, and contains all of the covenants and agreements between the parties with respect to that employment in any manner whatsoever. Each party to this Amended Contract acknowledges that no representation, inducement, promise or agreement, orally or otherwise, have been made by any party, or anyone acting on behalf of any party, which is not embodied herein, and that no other agreement, statement or promise not contained in this Amended Contract shall be valid or binding on either party.

11. Any modification of this Amended Contract will be effective only if it is in writing and signed by the parties.

12. The failure of either party to insist on strict compliance with any of the terms, covenants or conditions of this Amended Contract by the other party shall not be deemed a waiver of that term, covenant or condition, nor shall any waiver or relinquishment of any right or power at any one time or times be deemed a waiver or relinquishment of that right or power for all or any other times.

IN WITNESS WHEREOF, the parties hereto have executed and entered into this Amended Contract as of the date first written above.

REGIONAL CENTER OF ORANGE COUNTY, a California nonprofit public benefit corporation **EXECUTIVE DIRECTOR,** an individual

Bv:

CHIP WRIGHT

Chairnerson

Bv:

LARRY LANDAUER

ATTEST:

By:

SANDRA LOMELI,

Clerk to the Board of Directors

Regional Center of Orange County Budget & Finance Committee Meeting Minutes November 2, 2023

Committee Members Present: John "Chip" Wright

Bruce Hall Amy Jessee Fernando Peña

Committee Members Absent: Cliff Amsden

Sandy Martin

Jacqueline Nguyen

Other Board Members Present: Marcell Bassett (arrived at 4:13 p.m.)

Yvonne Kluttz

Board Counsel Present: Greg E. Simonian

RCOC Staff Present: Larry Landauer, Executive Director

Liliana Castillo, Accounting Manager – Vendorization Arturo Cazares, Director of Community Services Nancy Franco, Accounting Manager – OPS Karina Martinez, Accounting Manager – POS Jennifer Montanez, Director of Case Management

Raudel Perez, Administrator

Christina Petteruto, General Counsel

Linda Pham, Accountant

Marta Vasquez, Chief Financial Officer Stacy Wong, Human Resources Director

The meeting was called to order at 4:02 p.m.

1. Approval of Monthly Sufficiency of Allocation Report, August and September 2023

Ms. Marta Vasquez reported that RCOC received the planning allocation for fiscal year 2023-24, and will submit the Sufficiency of Allocation Report (SOAR) to the Department of Developmental Services (DDS) on December 10, 2023.

Ms. Vasquez also reported that occupational, physical and speech therapist vendors received a rate increase effective October 1, 2023. Some vendors will receive a rate increase due to the minimum wage increase effective January 1, 2024.

2. Approval of Budget Amendment D-3, Fiscal Year 2022-23

Ms. Vasquez reported that DDS reduced its allocation for Operations which resulted in a decrease of \$528,602.

3. Approval of CalPERS Requirement for a Publicly Available Pay Schedule Effective December 25, 2023

Ms. Vasquez reported that RCOC's salary schedule has been updated and reflects a 3.23% increase in most salary ranges. These increases are due to the 3.23% minimum wage increase from \$15.50 to \$16.00 per hour effective January 1, 2024. In addition, RCOC's maximum salary for the position of Physician was increased to make it competitive with County of Orange physicians. Due to the compression created by the increase in the Physician salary range, RCOC increased the maximum salary range for the Executive Director by 12%.

M/S/C to approve the monthly SOARs, Budget Amendment and CalPERS Requirement for a Publicly Available Pay Schedule

The meeting adjourned at 4:36 p.m.

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION	X
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	

DATE: January 11, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: Approval of Monthly Sufficiency of Allocation Report, October 2023

BACKGROUND:

Staff presents the monthly sufficiency of allocation report to the Budget and Finance Committee for review and approval. This committee then presents the statement to the Board.

REASON FOR CURRENT ITEM:

The Board has a responsibility to monitor the Center's financial status.

FISCAL IMPACT:

None.

RECOMMENDATION:

That the Board approve the monthly sufficiency of allocation report as presented.

MEMORANDUM

Date: November 2, 2023

To: Board of Directors

From: Budget and Finance Committee

Subject: Highlights – October 2023 Sufficiency of Allocation Report (SOAR)

Purchase of Services (POS)

RCOC submitted its first Sufficiency of Allocation Report (SOAR) for fiscal year 2023-24 to the Department of Developmental Services (DDS) on December 11, 2023. Although RCOC has had a surplus for the past three years; this year's allocation is less than prior year. Like many regional centers, RCOC is projecting a deficit. RCOC's deficit is projected at \$37.8 million. RCOC's deficit will be \$30.4 million if all \$7.4 million of the State Plan Amendment receivables are paid.

The projection includes the fiscal impact of prior years' and current year's rate increases:

- the continuation of prior year minimum wage increases,
- the new minimum wage increase effective January 1, 2024,
- the continuation of the Rate Model increase effective April 1, 2022 and January 1, 2023, (a total of 50% of the difference between the rate calculated by Burns & Associates and the rate as of March 31, 2022) and
- the rate increases for occupational, physical and speech therapy effective October 1, 2023.

The projection also includes the impact of the end of Alternative Non-Residential Services and the projected cost of 554 persons served who will graduate from school to regional center-funded adult day programs. Not included in the SOAR are the rate increases for Personal Assistance Worker Administration (also known as Employer of Record services) and rate adjustments for independent living services effective January 1, 2024.

Year to date, RCOC's caseload increased by 523 persons for an annualized caseload growth of 5%; the regional center system increased by 11,402 persons for an annualized caseload growth of 6.7%.

Operations

RCOC will be within budget for both Operating Expense and Personal Services.

Monthly Sufficiency of Allocation Report As of October 31, 2023

					SOAR		VARIANCE		
			ACTUAL	PROJECTED	PROJECTED	(column A-D)/A)	(column A-D)	CHANGE	
		E-1	SPENT	EXPENDITURES	EXPENDITURES	%	AMOUNT	FROM PRIOR	SPENT
_	PURCHASE OF SERVICE	ALLOCATION	YEAR TO DATE	AT "RUN RATE"	12/10/2023	YEAR T	O DATE	MO. REPORTED	PRIOR YEAR
(1) Lic	censed Residential Care	\$188,040,827	\$65,086,531	\$196,879,495	\$207,254,687	-10%	-\$19,213,860	\$0	\$182,539,369
()	ay Care	1,955,218	420,254	1,705,933	1,955,218	0%	-\$17,213,600 \$0		1,489,577
` ′	ay Training	63,634,597	22,378,199	68,634,597	69,998,669	-10%	-\$6,364,072	-	60,953,470
	abilitation	9,530,560	2,701,903	9,143,539	9,530,560	0%	-\$0,30 4 ,072		8,424,282
()	ransportation	13,582,892	4,193,414	13,183,609	17,836,125	-31%	-\$4,253,233	-	11,589,320
` /	espite	53,665,692	14,994,489	50,325,797	53,665,692	0%	\$0		45,959,594
	ersonal Assistance	53,922,907	16,644,614	55,796,907	56,022,320	-4%	-\$2,099,413		48,336,047
(-)	apported Living	59,505,546	19,142,229	57,426,687	59,505,546	0%	\$0		53,477,301
. /	on-medical	35,415,097	9,659,269	29,477,807	35,415,097	0%	\$0		24,103,486
(-)	edical	12,684,138	3,394,083	10,182,249	12,684,138	0%	\$0		7,918,271
(11) Oth		66,955,872	19,318,624	58,955,872	69,732,092	-4%	-\$2,776,220	0	53,566,136
` /	arly Start (Age 0-3)	39,789,953	13,352,710	40,789,953	42,996,240	-8%	-\$3,206,287		35,739,618
` /	ommunity Placement Plan	100,000	0	-,,	0	0%	n/a		0
` /	<u>-</u>	· · · · · · · · · · · · · · · · · · ·							
(14) Pui	archase of Service Total	598,783,299	191,286,319	592,502,446	636,596,384	-6%	-37,913,085	0	534,096,471
_	OPERATIONS						-\$30,502,406	* If all SPA receiv	ables are paid.
(15) Op	perating Expense (Gross)	11,820,534	3,170,850	9,512,549	11,820,534	0%	C	0	7,784,961
· /	ess Interest Income and SPA Fees	-600,000	-792,178	-2,376,534	-600,000	0%	C		-1,198,997
(-)	-					<u> </u>			, ,
(17) Op	perating Expense (Net)	11,220,534	2,378,672	7,136,016	11,220,534	0%	0	0	6,585,964
(18) Per	ersonal Services	63,481,765	15,359,307	46,077,920	63,481,765	0%	0	0	44,049,322
(19) Far	mily Resource Center/Services	269,299	75,290	225,870	269,299	0%	C	0	269,299
(20) Op	perations Total	74,971,598	17,813,269	53,439,806	74,971,598	0%	0	0	50,904,585
(21) Tot	otal	\$673,754,897	\$209,099,588	\$645,942,252	\$711,567,982	0%	-\$37,913,085	\$0	\$585,001,056

^{*} State Plan Amendment (SPA). Regional centers pay the Day Program and Transportation expenditures for persons who live in Intermediate Care Facilities (ICFs); DDS pays ICFs; ICFs pay regional centers.

** Due to later payment dates, the Spent Year to Date amount (column B) for line items 5 through 11 is approximately one month less than expenditures for Residential Care and Day Training.

STATEMENT OF ASSETS, LIABILITIES AND FUND BALANCES AS OF OCTOBER 31, 2023

ASSETS	GENERAL FUND	CUSTODIAL FUND
CURRENT ASSETS		
Petty cash Checking Savings Money market Payroll Donations Unemployment Certificate of deposit	\$300.00 47,937,992.82 185,532.00 0.00 356,458.30 209,642.40 838,973.54 0.00	\$163,311.59
Total current assets	49,528,899.06	163,311.59
RECEIVABLES		
State claim Client support revenue Due from State - prior years Due from ICF - ICF Supplemental Services	102,097,179.89 88,023.74 13,374,240.64 5,436,315.10	6,625.74
Total receivables	120,995,759.37	6,625.74
PREPAID ITEMS		
Deposits Prepaid expense	293,582.86 0.00	
Total prepaid items	293,582.86	0.00
OTHER ASSETS		
Tenant improvements Building acquisition	303,163.76 63,613.98	
Total other assets	366,777.74	0.00
TOTAL ASSETS	\$171,185,019.03	\$169,937.33
LIABILITIES AND FUND BALANCES		
LIABILITIES		
Accounts payable Due to State - ICF Supplemental Services Loans payable Cash advance Unemployment insurance	\$32,748,166.58 0.00 0.00 137,389,886.47 837,323.58	\$88,023.74
Total liabilities	170,975,376.63	88,023.74
FUND BALANCES		
General Donations Custodial	209,642.40	81,913.59
TOTAL LIABILITIES AND FUND BALANCES	\$171,185,019.03	\$169,937.33
	=======================================	=======================================

REGIONAL CENTER OF ORANGE COUNTY BRIAN'S FUND OCTOBER 31, 2023

Beginning Balance		\$210,409.30
Donations:		
Shab, Sharon T.	\$500.00	
Loan Payments	320.00	
Interest	10.27	
Disbursements:		
Auto Insurance	-1,597.17	
Net Increase (Decrease)		-766.90
Ending Balance		\$209,642.40

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION	X
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	

DATE: January 11, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: Approval of Monthly Sufficiency of Allocation Report, November 2023

BACKGROUND:

Staff presents the monthly sufficiency of allocation report to the Budget and Finance Committee for review and approval. This committee then presents the statement to the Board.

REASON FOR CURRENT ITEM:

The Board has a responsibility to monitor the Center's financial status.

FISCAL IMPACT:

None.

RECOMMENDATION:

That the Board approve the monthly sufficiency of allocation report as presented.

MEMORANDUM

Date: November 2, 2023

To: Board of Directors

From: Budget and Finance Committee

Subject: Highlights – November 2023 Sufficiency of Allocation Report (SOAR)

Purchase of Services (POS)

RCOC submitted its first Sufficiency of Allocation Report (SOAR) for fiscal year 2023-24 to the Department of Developmental Services (DDS) on December 11, 2023. Although RCOC has had a surplus for the past three years; this year's allocation is less than prior year. Like many regional centers, RCOC is projecting a deficit. RCOC's deficit is projected at \$37.8 million. RCOC's deficit will be \$30.4 million if all \$7.4 million of the State Plan Amendment receivables are paid.

The projection includes the fiscal impact of prior years' and current year's rate increases:

- the continuation of prior year minimum wage increases,
- the new minimum wage increase effective January 1, 2024,
- the continuation of the Rate Model increase effective April 1, 2022 and January 1, 2023, (a total of 50% of the difference between the rate calculated by Burns & Associates and the rate as of March 31, 2022) and
- the rate increases for occupational, physical and speech therapy effective October 1, 2023.

The projection also includes the impact of the end of Alternative Non-Residential Services and the projected cost of 554 persons served who will graduate from school to regional center-funded adult day programs. Not included in the SOAR are the rate increases for Personal Assistance Worker Administration (also known as Employer of Record services) and rate adjustments for independent living services effective January 1, 2024.

Year to date, RCOC's caseload increased by 523 persons for an annualized caseload growth of 5%; the regional center system increased by 11,402 persons for an annualized caseload growth of 6.7%.

Operations

RCOC will be within budget for both Operating Expense and Personal Services.

Monthly Sufficiency of Allocation Report As of November 30, 2023

		A	В	С	D	E	F	G	Н
					SOAR		VARIANCE		
			ACTUAL	PROJECTED	PROJECTED	(column A-D)/A)	(column A-D)	CHANGE	
		E-1	SPENT	EXPENDITURES	EXPENDITURES	%	AMOUNT	FROM PRIOR	SPENT
	PURCHASE OF SERVICE	ALLOCATION	YEAR TO DATE	AT "RUN RATE"	12/10/2023	YEAR T	O DATE	MO. REPORTED	PRIOR YEAR
(1)	Licensed Residential Care	\$188,040,827	\$81,285,976	\$196,166,236	\$207,254,687	-10%	-\$19,213,860	\$0	\$182,539,369
(2)	Day Care	1,955,218	498,077	1,711,816	1,955,218	0%	-\$17,213,800 \$(1,489,577
(3)	Day Training	63,634,597	27,046,231	68,461,473	69,998,669	-10%	-\$6,364,072	-	60,953,470
(4)	Habilitation	9,530,560	3,313,660	9,217,053	9,530,560	0%	-\$0,50 4 ,072 \$(8,424,282
(5)	Transportation	13,582,892	5,117,628	12,900,176	17,836,125	-31%	-\$4,253,233	-	11,589,320
(6)	Respite	53,665,692	17,147,518	50,156,701	53,665,692	0%	\$(45,959,594
(7)	Personal Assistance	53,922,907	20,178,625	55,916,172	56,022,320	-4%	-\$2,099,413		48,336,047
(8)	Supported Living	59,505,546	23,423,862	57,452,686	59,505,546	0%	\$(53,477,301
(9)	Non-medical	35,415,097	11,672,833	29,389,553	35,415,097	0%	\$0	0	24,103,486
(10)	Medical	12,684,138	4,183,178	10,039,627	12,684,138	0%	\$0	0	7,918,271
(11)	Other	66,955,872	23,421,585	58,445,678	69,732,092	-4%	-\$2,776,220	0	53,566,136
(12)	Early Start (Age 0-3)	39,789,953	15,975,420	40,888,169	42,996,240	-8%	-\$3,206,287	0	35,739,618
(13)	Community Placement Plan	100,000	0		0	0%	n/a	0	0
(14)	Purchase of Service Total	598,783,299	233,264,593	590,745,339	636,596,384	-6%	-37,913,085	5 0	534,096,471
	OPERATIONS						-\$30,502,406	* If all SPA receiv	ables are paid.
(15)	Operating Expense (Gross)	11,820,534	3,699,494	8,878,786	11,820,534	0%	(0	7,784,961
(16)	Less Interest Income and SPA Fees	-600,000	-973,230	-2,335,752	-600,000	0%	(-1,198,997
(17)	Operating Expense (Net)	11,220,534	2,726,264	6,543,035	11,220,534	0%	(0	6,585,964
(18)	Personal Services	63,481,765	18,995,424	45,589,018	63,481,765	0%	(0	44,049,322
(19)	Family Resource Center/Services	269,299	96,236	230,968	269,299	0%	(0	269,299
(20)	Operations Total	74,971,598	21,817,925	52,363,020	74,971,598	0%	(0	50,904,585
(21)	Total	\$673,754,897	\$255,082,518	\$643,108,359	\$711,567,982	0%	-\$37,913,085	\$0	\$585,001,056

^{*} State Plan Amendment (SPA). Regional centers pay the Day Program and Transportation expenditures for persons who live in Intermediate Care Facilities (ICFs); DDS pays ICFs; ICFs pay regional centers.

** Due to later payment dates, the Spent Year to Date amount (column B) for line items 5 through 11 is approximately one month less than expenditures for Residential Care and Day Training.

STATEMENT OF ASSETS, LIABILITIES AND FUND BALANCES AS OF NOVEMBER 30, 2023

ASSETS	GENERAL FUND	CUSTODIAL FUND
CURRENT ASSETS		
Petty cash Checking Savings Money market Payroll Donations Unemployment Certificate of deposit	\$300.00 49,237,552.03 12,885.71 0.00 366,279.93 206,996.10 839,117.93 0.00	\$113,201.44
Total current assets	50,663,131.70	113,201.44
RECEIVABLES		
State claim Client support revenue Due from State - prior years Due from ICF - ICF Supplemental Services	103,496,011.84 30,159.62 8,876,298.81 4,736,522.66	291.00
Total receivables	117,138,992.93	291.00
PREPAID ITEMS		
Deposits Prepaid expense	293,582.86 0.00	
Total prepaid items	293,582.86	0.00
OTHER ASSETS		
Tenant improvements Building acquisition	303,163.76 63,613.98	
Total other assets	366,777.74	0.00
TOTAL ASSETS	\$168,462,485.23	\$113,492.44
LIABILITIES AND FUND BALANCES		
LIABILITIES		
Accounts payable Due to State - ICF Supplemental Services Loans payable Cash advance Unemployment insurance	\$30,028,106.68 0.00 0.00 137,389,886.47 837,495.98	\$30,159.62
Total liabilities	168,255,489.13	30,159.62
FUND BALANCES		
General Donations Custodial	206,996.10	83,332.82
TOTAL LIABILITIES AND FUND BALANCES	\$168,462,485.23	\$113,492.44
TOTAL DE DELL'ILLO PRODUCTIONO DI L'ANCOLO	=======================================	ψ113,T/2.TT

REGIONAL CENTER OF ORANGE COUNTY BRIAN'S FUND NOVEMBER 30, 2023

Beginning Balance			\$209,642.40
Donations:		\$0.00	
Loan Payments		150.00	
Interest		8.67	
Disbursements:			
Lobby Door and Elevator Repairs Moving Expenses Wish Tree Expense	-\$1,341.00 -1,223.97 -240.00		
Subtotal Disbursements		-2,804.97	
Net Increase (Decrease)			-2,646.30
Ending Balance			\$206,996.10

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION	
ACTION/CONSENT	
DISCUSSION	X
INFO ONLY	

DATE: January 11, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: Annual Sufficiency of Allocation Report (SOAR), Fiscal year 2023-24

BACKGROUND:

In accordance with the contract between regional centers and the Department of Developmental Services (DDS) (Article III, Section 2, paragraph e.), RCOC is required to report on the sufficiency of the Purchase of Service (POS) allocation for fiscal year 2023-24.

REASON FOR CURRENT ITEM:

To provide additional information on the analysis of the sufficiency of the Purchase of Service (POS) allocation.

FISCAL IMPACT:

None.

RECOMMENDATION:

For discussion

4

Date of POS Payments Cut-Off: October 31, 2023

REPORT DATE: December 10, 2023

REGIONAL CENTER OF ORANGE COUNTY

POS EXPENDITURE PROJECTION (PEP) SUMMARY

Fiscal Year 2023-24

Actual Expenditures through October

NON-CPP EXPENDITURES (Regular POS Monthly Claims)

	CURRENT MONTH	Enter Prior Month	CHANGES
	High Estimate	High Estimate	High Estimate
Estimated Cost of Current Services	\$623,571,884	\$0	623,571,884
Estimated Growth	\$12,109,500	\$0	12,109,500

Enter Other Items as necessary, which are not part of the YTD or estimated expenditures which may include but are not limited to:

Deduct allocation for HCBSW Compliance		\$0	0
2. Deduct estimated receipts from ICFs for SPA services.	-7,410,679	0	(7,410,679)
3. One time adjustment of base			0
4. Adjustment for SSI CCF Rate			0
5. SSI/SSP Restoration (Not Yet Paid)			0
6. Supplemental Rate Increase			0
7. State of Emergency (SOE) / COVID			0
8. FEEMA, CARES			0
9. Minimum wage increase effective 1/1/24, DDS sets rate	680,418	0	680,418
10 Minimum wage increase effective 1/1/24, RC sets rate	234,582	0	234,582
TOTAL ESTIMATED EXPENDITURES	\$629,185,705	\$0	\$629,185,705

OUT-OF-HOME CARE

ICF/SNF Facilities

DAY PROGRAMS Day Care

Supported Employment 950-SEP Group

952-SEP Placement

Work Activity Program 954-WAP

OTHER SERVICES

Non-Medical: Professional

Non-Medical: Programs

Home Care: Programs

Transportation Contracts

Other Authorized Services

Medical Service: Professional

Medical Service: Programs

Total Other Services

Respite: In Own Home

Respite: Out of Home

Personal and Incidentals

Other-SSI/SSP Restoration 065

Transportation

Other-SLS 896

Hospital Care

Camps

TOTAL POS

Medical Equipment

Prevention

Day Training

Community Care Facilities

REGIONAL CENTER OF ORANGE COUNTY

Number of remaining Months

FISCAL YEAR: NO. OF MONTHS CLAIMED: iscal Year 2023-24 4

\$182,610,226

\$17,592,082

Regional Centers may opt to use a **NON-CPP EXPENDITURES** different reasonable methodology to calculate Estimated Growth Column 1 Column 2 Column 3 Column 4 Column 5 Column 6 Column 7 Column 8 Column 9 Column 10 # of Mos/Days Projected Costs **Estimated Cost** Enter Ava # of Enter **Enter YTD** Estimated Enter Late Bills to End Of Year Rate for Current of Current Consumers Growth Expenditures Growth Consumer (EOY) Consumers Services per Month Variance. Growth/Mo (Status 1 & 2) Enter % of Jul-Oct Nov-Jun **HIGH** \$0 \$63,589,724 \$2.005.539 2,259 8 \$7,677 \$138,738,744 \$204.334.007 0.0 0.0% \$353,851 \$233,357 9 8 \$19,701 \$1,418,472 \$2,005,680 0.0% \$0 \$0 **Total Out-of-Home Care** \$63.943.575 \$2.238.896 \$140.157.216 \$206.339.687 \$361.348 8 \$1,322,696 0.0% \$0 \$271,174 101 \$1.637 \$1.955.218 \$32,005,497 \$2,675,640 6,211 8 \$1,469 \$72,991,672 \$107,672,809 25.00 0.0% \$1,322,100 \$0 275 \$0 \$1,828,180 8 \$2,119 \$4,661,800 \$6,489,980 0.0% 393 \$654 \$873,723 \$110,681 8 \$2,056,176 \$3,040,580 0.0% \$0 \$0 8 \$0 0.0% \$0 \$0 0 \$0 \$0 \$35,068,748 \$3,057,495 \$81,032,344 \$119,158,587 25.0 0.0% \$1,322,100 **Total Day Programs** \$373,151 1,407 \$827 \$9,308,712 \$12,820,922 0.0% \$0 \$3,139,059 8 2,998 0.0% \$5,947,694 589,193 557 8 13,359,088 19,895,975 25.0 2,698,200 \$700 8 400 6,400 7,100 0.0% \$4,122,275 3.349 8 415 11,118,680 16,715,625 0.0% 1,120,500 1,474,670 75.0 8 0 0.0% \$0 0 0 0 0 \$0 0 0 8 0 0 0 0.0% 0 8 Other-Comm. Activity Services 063 \$12,165,320 0 851 3,973 27,048,184 39,213,504 25.0 0.0% 3,575,700 0 367 8 270,159 0.0% \$102,807 57 167,352 0 8 \$18,734,010 446 11,427 40,771,536 59,505,546 0.0% n \$21,481,933 4.617.549 2.369 8 2.728 51.701.056 77.800.538 25.0 0.0% 2.455.200 8 0.0% \$189.288 173 240 332.160 521.448 0 \$2.690.380 0 22 8 32.976 5.803.776 8.494.156 0.0% 0 \$5,715 0 36 8 59 16,992 22,707 0.0% 0 8 \$1,813,621 1,166 688 6,417,664 8,231,285 0.0% 0 19,938 8 0.0% \$551,483 106 1,473 1,249,104 1,820,525 0 \$12,514,964 5.221.190 4.166 8 1.042 34,727,776 52.463.930 25.0 0.0% 937.800 8 \$129.918 0 14 1.197 134.064 263.982 0.0% 0 8 364 0.0% \$8,736 0 6 17,472 26,208 0 \$83,597,903 175.0 \$10,787,400 \$12,295,691 \$202,180,016 \$298,073,610 0.0%

\$423,369,576

\$623,571,884

200.0

\$12,109,500

REGIONAL CENTER: ORANGE
FISCAL YEAR: 2023-24
NO. OF MONTHS CLAIMED: 12

		_			[
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Day Programs ^{1/}	1		1		2	2	1				1		8
Number of Consumers	6,197	6,211	6,203	5,367	10								£20.005.407
POS Cost POS Avg Cost	\$7,870,146 \$1,269.99	\$8,697,986 \$1,400.42	\$1,276.05	\$7,495,581 \$1,396.61	\$26,436 \$2,643.60								\$32,005,497
Program Days	20	23	20	22	20	19	22	21	21	22	22	20	252
Avg Daily Cost	\$63.50	\$60.89	\$63.80	\$63.48	\$132.18								
YTD Avg Cost	400.00	\$62.19	\$62.73	\$62.92	\$76.77								
Supported Employment Pro													
Number of Consumers	275	275	275	275									** ***
POS Cost POS Avg Cost	\$436,010 \$1,585.49	\$477,117 \$1,734.97	\$438,904 \$1,596.01	\$476,149 \$1,731.45									\$1,828,180
FOS AVG COST													
Program Days	20	23	20	22	20	19	22	21	21	22	22	20	252
Avg Daily Cost	\$79.27	\$75.43	\$79.80	\$78.70									
YTD Avg Cost		\$77.35	\$78.17	\$78.30									
Supported Employment Pro	gram Individ												
Number of Consumers	374	393	366	303									
POS Cost POS Avg Cost	\$239,742 \$641.02	\$252,375 \$642.18	\$213,352 \$582.93	\$168,254 \$555.29									\$873,723
-													
Program Days	20	23	20	22	20	19	22	21	21	22	22	20	252
Avg Daily Cost	\$32.05	\$27.92	\$29.15	\$25.24									
YTD Avg Cost		\$29.99	\$29.71	\$28.59									
Work Activity Program-954	2												
Number of Consumers													
POS Cost POS Avg Cost													\$0
FOS AVG COSI													
Program Days, Max Billing Days	20	23	20	21	20	20	21	20	21	22	22	19	249
Avg Daily Cost YTD Avg Cost													
Transportation 65050													
Number of Consumers	2,167	2,253	2,104	2,099									
POS Cost	\$970,358	\$1,096,782	\$993,603	\$1,061,532									\$4,122,275
POS Avg Cost	\$447.79	\$486.81	\$472.24	\$505.73									
Program Days	20	23	20	22	20	19	22	21	21	22	22	20	252
Avg Daily Cost YTD Avg Cost	\$22.39	\$21.17 \$21.78	\$23.61 \$22.39	\$22.99 \$22.54									
Transportation Contracts 6	5051												
Number of Consumers POS Cost													\$0
POS Cost POS Avg Cost													\$0
Program Days	20	23	20	22	20	19	22	21	21	22	22	20	252
5													

Avg Daily Cost YTD Avg Cost

^{2'}Work Activity Program (WAP) Days displays the number of the maximum billing days noted on the WAP Billable days letter from the Department. Title 17, section 58880 permits vendors to vary from this schedule as long as the vendors do not exceed the maximum of 251 billing days and the vendor sends a revised schedule to the Regional Center(s).

Enter Estimated Late Bills

Jul-Oct

Enter the estimated late bills either on this worksheet or directly on the Non-CPF

The data entered on the Late Bills worksheet automatically posts on the Non-CPP and 0

	NON-CPP
OUT-OF-HOME CARE	
Community Care Facilities	\$2,005,539
ICF/SNF Facilities	233,357
Total Out-of-Home Care	\$2,238,896
DAY PROGRAMS	
Day Care	271,174
Day Training	2,675,640
Supported Employment	
950-SEP Group	
952-SEP Placement	110,681
Work Activity Program	
954-WAP	
Total Day Programs	\$3,057,495
OTHER SERVICES	
Non-Medical: Professional	373,151
Non-Medical: Programs	589,193
Home Care: Programs	
Transportation	1,474,670
Transportation Contracts	
Prevention	
Other-Comm. Activity Services 063	
Other-SSI/SSP Restoration 065 Other-SLS 896	
Other Services	4,617,549
Personal and Incidentals	4,017,549
Hospital Care	
Medical Equipment	
Medical Service: Professional	
Medical Service: Programs	19,938
Respite: In Own Home	5,221,190
Respite: Out of Home	
Camps	
Total Other Services	\$12,295,691
TOTAL LATE BILLS	\$17,592,082
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BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION	X
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	

DATE: January 11, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: Approval of CalPERS Requirement for a Publicly Available Pay Schedule

Effective January 22, 2024

BACKGROUND:

Since August 10, 2011, The California Code of Regulations, Title 2, Section 570.5, has required California Public Employees' Retirement System's (CalPERS's) employers to have pay rates approved by the employer's governing body and pay schedules publicly available. Since February 2, 2011, RCOC has posted its pay schedule on its website and the Board last approved the pay schedule at its meeting on November 2, 2023

REASON FOR CURRENT ITEM:

The title of Organizational Development Manager was added. No titles were removed.

FISCAL IMPACT:

The position of Organizational Development Manager is a promotional opportunity.

The promotion will be approximately.....\$8,500 plus benefits

RECOMMENDATION:

That the Board approve the salary schedule for RCOC's employees effective January 22, 2024.

		Minimum	Midpoint	Maximum
EXECUTIVE DIRECTOR	HR	107.74	125.67	143.61
	BW	8,618.93	10,053.86	11,488.78
	MO	18,674.35	21,783.35	24,892.36
	YR	224,092.16	261,400.24	298,708.32
MEDICAL DIRECTOR	HR	74.73	101.22	127.72
PHYSICIAN	$_{\mathrm{BW}}$	5,978.66	8,097.99	10,217.32
	MO YR	12,953.77	17,545.65	22,137.53
	1 K	155,445.22	210,547.81	265,650.39
CHIEF FINANCIAL OFFICER	HR	74.73	91.53	108.34
GENERAL COUNSEL	BW	5,978.66	7,322.77	8,666.88
	MO YR	12,953.77 155,445.22	15,866.00 190,391.99	18,778.23 225,338.76
	1 IX	155,445.22	170,371.77	223,336.70
CONSULTING PHARMACIST	HR	63.52	74.82	86.13
DIRECTOR: Case Management, Community	BW	5,081.71	5,985.99	6,890.28
Services, Clinical, Finance, HR, IT Services and Supports	MO YR	11,010.37 132,124.47	12,969.65 155,635.85	14,928.94 179,147.23
Services and Supports		132,12,	100,000.00	177,117123
MANAGER, AREA	HR	47.63	58.69	69.75
ASSOCIATE DIRECTOR: Finance, Housing,	BW	3,810.36	4,695.25	5,580.13
IT, Risk Management	MO YR	8,255.78 99,069.30	10,173.03 122,076.40	12,090.29 145,083.50
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	122,070.10	110,000100
PSYCHOLOGIST	HR	44.34	54.63	64.93
MANAGER: Nursing	BW	3,547.17	4,370.77	5,194.36
	MO YR	7,685.54 92,226.53	9,470.00 113,640.00	11,254.46 135,053.46
	I IX	92,220.33	113,040.00	133,033.40
THERAPIST: Occupational, Physical	HR	44.34	52.23	60.12
Speech	BW	3,547.17	4,178.39	4,809.60
NURSE CONSULTANT	MO YR	7,685.54 92,226.53	9,053.17 108,638.02	10,420.79 125,049.50
	I K	92,220.33	100,030.02	123,049.30
CHIEF COUNSELOR, ADMINISTRATOR	HR	38.58	46.46	54.35
MANAGER: Custodian of Records, Employment	BW	3,086.04	3,717.19	4,348.35
Fair Hearings, HR, Network, Organizational Devt. Risk, Safety Net	MO YR	6,686.42 80,236.99	8,053.92 96,646.99	9,421.42 113,056.99
risk, Sulety Fee	110	00,230.77	70,040.77	113,030.77
CLERK TO THE BOARD, MANAGER:	HR	40.15	46.72	53.29
Family Support/Comm. Outreach	BW	3,212.09	3,737.47	4,262.86
COORDINATOR: PCT, Self-Determination SPECIALIST: Federal Programs and Benefits	MO YR	6,959.52 83,514.23	8,097.86 97,174.26	9,236.19 110,834.30
STECHEST. Teacht Programs and Benefits	110	03,314.23	77,174.20	110,054.50
BCBA Masters	HR	37.98	42.68	47.37
	BW	3,038.19	3,414.08	3,789.97
	MO YR	6,582.74 78,992.93	7,397.17 88,766.09	8,211.60 98,539.26
	110	70,772.73	00,700.07	70,557.20
AREA and QA SUPERVISOR, RESOURCE	HR	34.07	42.90	51.74
GROUP LEADER, TRAINING PROGRAMMER ANALYST, MANAGER	BW MO	2,725.27 5,904.76	3,432.27 7,436.58	4,139.27 8,968.41
Accounting and IT, ASST. MAN. Fair Hearings	YR	70,857.07	89,239.01	107,620.96
5 /		,	,	,.
COORDINATOR: Lead Service	HR	33.03	39.95	46.97
Federal Programs and Benefits Deaf and Hard of Hearing Coordinator	BW MO	2,642.69 5,725.82	3,195.97 6,924.59	3,757.67 8,141.61
Dear and Hard of Hearing Coordinator	YR	68,709.89	83,095.14	97,699.35
SERVICE COORDINATOR, HCBS COOR.	HR	32.00	37.16	42.32
ACCOUNTANT, ACCOUNTING SUP. CULTURAL SPECIALIST/COMM. OUT.	BW MO	2,560.00 5,546.67	2,972.99 6,441.48	3,385.98 7,336.30
EXECUTIVE LIAISON; HR SPECIALIST	YR	66,560.00	77,297.80	88,035.61
ACCOCIATE DROCD AMMED ANALYCT	HD	26.69	22.17	37.64
ASSOCIATE PROGRAMMER ANALYST COORDINATOR:	HR BW	2,135.42	32.17 2,573.39	3,011.36
Emergency, IT, Quality Assurance, Systems	MO	4,626.74	5,575.67	6,524.61
	YR	55,520.89	66,908.09	78,295.29
COORDINATOR, Eigel SIR Vander	HD	25.54	20.25	20.06
COORDINATOR: Fiscal, SIR, Vendor SPECIALIST: HRG, Intake	HR BW	25.54 2,043.15	28.25 2,259.99	30.96 2,476.84
Community Navigator, PEER ADVOCATE	MO	4,426.82	4,896.65	5,366.48
	YR	53,121.85	58,759.79	64,397.73
COORDINATOR: Community Resources,	HR	23.76	25.76	27.76
Fair Hearing, Imaging, Operations, Payables	BW	1,900.96	2,060.98	2,221.00
Support Services	MO	4,118.76	4,465.46	4,812.16
SPECIALIST: IT	YR	49,425.07	53,585.50	57,745.93
TECHNICIAN: Accounting Arms IT Intelle-	HR	19.56	22.37	25.19
TECHNICIAN: Accounting, Area, IT, Intake Scanning, Technical Assistant, Receptionist	BW	1,564.62	1,789.78	2,014.95
Account Clerk	MO	3,390.01	3,877.86	4,365.72
	YR	40,680.13	46,534.36	52,388.59
OFFICE AIDE	HR	16.00	16.57	17.14
	BW	1,280.00	1,325.70	1,371.40
	MO	2,773.33	2,872.35	2,971.37
	YR	33,280.00	34,468.25	35,656.49

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

DATE: January 11, 2024

TO: RCOC Board of Directors

FROM: Larry Landauer, Executive Director

ACTION	X
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	

SUBJECT: Approval of Amendment to Property Renovation Agreement with Non-

Profit Housing Corporation, Brilliant Corners, for Development of an Adult Residential Facility for Persons with Special Health Care Needs

(CPP No. 1617-3/2223-9)

BACKGROUND:

The Department of Developmental Services (DDS) made a special allocation to RCOC's Community Placement Plan (CPP) for development of an Adult Residential Facility for Persons with Special Health Care Needs (ARFPSHN) as part of the closure of Fairview Developmental Center. RCOC entered into an agreement with non-profit housing corporation Brilliant Corners for development of the ARFPSHN. Brilliant Corners completed the facility and leased it to a residential service provider. Last year, the residential service provider gave notice to terminate services and no longer operates the home. The residents of the home were moved to other facilities while a new service provider was identified.

REASON FOR CURRENT ITEM:

DDS notified RCOC it will allocate an additional \$141,889 in renovation funding for replacement of the flooring in the ARFPSHN and to assist with holding costs until the new residential service provider begins leasing the home.

FISCAL IMPACT:

DDS will allocate an additional \$141,889 for renovation costs.

RECOMMENDATION:

That the Board approve the Amendment to the Property Renovation Agreement as presented.

AMENDMENT NO. 2 TO AGREEMENT BY AND BETWEEN

REGIONAL CENTER OF ORANGE COUNTY

AND BRILLIANT CORNERS

FOR DEVELOPMENT OF HOUSING

RCOC CPP PROJECT NO. 1617-3/2223-9

This Amendment No. 2	to Agreement ("Amendment") is entered into and effective this
day of	, 2024, by and between the Regional Center of Orange
County, a California nonprofit	corporation, hereinafter referred to as "RCOC," and Brilliant
Corners, a California nonprofit o	corporation, hereinafter referred to as "NPO."

RECITALS

- A. WHEREAS, RCOC and NPO previously entered into an Agreement for Community Placement Plan ("CPP") start-up funding for the renovation of property to be used for an Adult Residential Facility for Persons with Special Healthcare Needs ("ARFPSHN") on June 30, 2017 ("Agreement"); and
- B. WHEREAS, RCOC and NPO subsequently executed an Amendment to the Agreement to increase start-up funding from \$400,000 to \$447,875; and
- C. WHEREAS, the Department of Developmental Services ("DDS") has approved an additional allocation of \$141,889 in funding to be used toward replacement of the flooring in the ARFPSHN and hold over costs while the ARFPSHN is unoccupied;

NOW, THEREFORE, RCOC and NPO hereby agree as follows:

- 1. The project number assigned to the Agreement shall be amended to reflect the updated project number 1617-3/2223-9.
 - 2. Section 2. Of the Agreement is hereby amended to read as follows:

"HOUSING GUIDELINES. The provisions of the "Guidelines for Purchasing and Developing Permanent Housing through the Regional Center Community Placement Plan," as amended, including Appendices "A" through "O," issued by DDS for Fiscal Year 2017-2018 and attached hereto as Exhibit "B" and incorporated herein by reference, ("CPP Guidelines") shall apply to this Agreement. In the event of any inconsistencies between the CPP Guidelines and this Agreement, the CPP Guidelines shall control."

- 3. Section 9.a. of the Agreement is hereby amended to read as follows:
- "9. **MAXIMUM PAYMENT OBLIGATION**. The "Maximum Payment Obligation" of RCOC to NPO under this Agreement shall be Five Hundred Eighty-Nine Thousand, Seven Hundred Sixty Four Dollars (\$589,764) ("CPP Funds").
- a. The Maximum Payment Obligation shall apply to all Work. It is anticipated that the costs associated with completion of the Work may exceed the Maximum Payment Obligation, and NPO shall be solely responsible for the payment of said additional costs. If it is determined that the costs associated with the Work is less than \$589,764, the Maximum Payment Obligation shall be deemed to be that lower amount. In the event that the Maximum Payment Obligation is less than \$589,764, RCOC shall retain the remaining CPP Funds to be returned to DDS."
- 4. Section 11, Disbursement of Renovation Funds, subsection e., of the Agreement is hereby amended to read as follows:
 - "e. <u>Deadline to Expend Funds</u>. Notwithstanding anything in this Agreement to the contrary, the deadline for RCOC to disburse renovation funds to NPO is June 30, 2025. To allow time for processing, NPO must submit all invoices for payment to RCOC no later than March 1, 2025, and NPO must therefore complete all renovations prior to such date, unless directed otherwise in writing by RCOC. All of RCOC's disbursements are conditioned upon NPO's compliance with the project milestones for the Property by such deadline; provided, however, the deadline for NPO to satisfy the Second Milestone for the Property shall be the earlier of the above deadline date or the 90th day after NPO purchases the Property."
 - 5. Section 20.a. of the Agreement is hereby amended to read as follows:
 - "<u>Term of Agreement</u>. The term of this Agreement shall commence on Date of Agreement provided above and shall terminate on June 30, 2025, unless earlier terminated pursuant to the provisions of this Section 20 of this Agreement."
- 6. Exhibit "B" to the Agreement shall be replaced with the Community Placement Plan Housing Guidelines for 2017-2018, as amended.
- 7. Except as set forth above, all provisions of the Agreement shall remain in full force and effect.

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS WHEREOF, RCOC and NPO have executed this Amendment as of the date first set forth above.

REGIONAL CENTER OF ORANGE COUNTY ("RCOC")			
	_		
Larry Landauer, M.S.W., Executive Director			
BRILLIANT CORNERS ("NPO")			
	_		
Name/Title:			



Summary of Information About Persons Served - October 2023

NUMBER OF PERSONS SERVED	25,291	100%
Children - Birth to Age Three Receiving Early Start Services	3,576	14%
Children - Ages Three to Five Receiving Provisional Services	460	2%
Children - Ages Three to 17 Receiving Lanterman Services	8,034	32%
Adults - Ages 18 and Older Receiving Lanterman Services	13,221	52%

Children - Birth to Age Three Receiving Prevention Resource and Referral Services	504
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Children and Adults - Ages Three and Older Receiving Lanterman Services with the Following Diagnoses:

Bitighteses.		
Intellectual Disability	11,548	60%
Epilepsy	2,868	14%
Cerebral Palsy	2,538	13%
Autism	9,989	44%
Fifth Category*	1,943	9%

^{*} condition closely related to intellectual disability and requiring similar treatment Note: Many persons served have more than one diagnosis so the percentage equals more than 100%.

NUMBER OF PERSONS REQUESTING ELIGIBILITY DETERMINATION		515
Early Start / Under Age Three / 45 days to complete determination	301	58%
Lanterman / Over Age Three / 120 days to complete determination	81	16%
Provisional / Up to Age Five / 90 days to complete determination	4	1%

NUMBER OF PERSONS DETERMINED ELIGIBLE		189
Children - Birth to Age Three Eligible for Early Start Services		0
Children and Adults - Ages Three and Older Eligible for Lanterman Services		101
Number of children who received Early Start services	51	
Number of children who received Early Start services and had a diagnosis of autism	37	
Children - Birth to Age Three Eligible for Prevention Resource and Referral Services		0

NUMBER OF CHILDREN NO LONGER ELIGIBLE FOR EARLY START OR PREVENTION RESOURCE AND REFERRAL SERVICES	143
Children - Age Three No Longer Eligible for Early Start Services	143
Children - Age Three No Longer Eligible for Prevention Resource and Referral Services	0

REGIONAL CENTER OF ORANGE COUNTY



OPERATIONS REPORT

OCTOBER 2023 ACTIVITY

Mission Statement

The Regional Center of Orange County (RCOC) is a private non-profit organization that, as mandated by the Lanterman Developmental Disabilities Services Act, collaborates with persons with developmental disabilities, their families and the community to secure individualized services and supports that enhance the quality of life for the people we serve and assist them in realizing their full potential.

COMMUNITY LIFE

Related Guiding Principles

• Persons served are in safe and supportive settings that promote a life of independence, acknowledge diverse cultural perspectives and that respect the inherent risks and valuable learning experiences that come from living in the community.

Provider Monitoring, Technical Support and Special Incident Investigation Activities *Fiscal Year 2023-24*

Type and Number of Reviews	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Annual Review	43	34	33	40		
Unannounced	92	70	53	74		
Total Number of Reviews	135	104	86	114		
Provider Trainings	0	0	0	0		
Technical Support	325	211	133	326		
Corrective Action Plans	0	7	0	5		
Special Incident Investigations*	9	3	4	38		
COVID-19 Checklist	0	0	0	0		

Type and Number of Reviews	Jan.	Feb.	Mar.	Apr.	May	June	Total
Annual Review							150
Unannounced							289
Total Number of Reviews							439
Provider Trainings							0

Provider Trainings				0
Technical Support				995
Corrective Action Plans				12
Special Incident Investigations*				54

* California Code of Regulations, Title 17, Division 2, Chapter 3 - Community Services SubChapter 2 - Vendorization Article 2 - Vendorization Process, Section 54327 requires all vendors, excluding parents and consumers, to report the following special incidents.

Type of Special Incidents (from California Code of Regulations, Title 17)

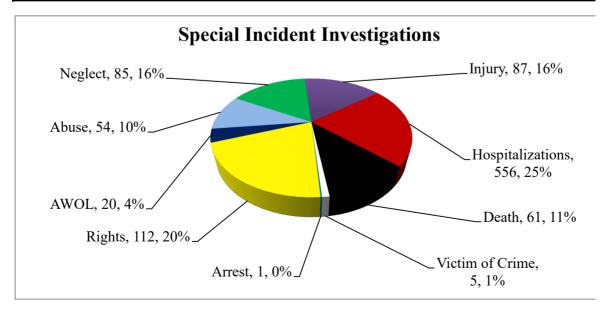
- (A) The consumer is missing and the vendor or long-term health care facility has filed a missing persons report with a law enforcement agency;
- (B) Reasonably suspected abuse/exploitation including:
 - 1. Physical;
 - 2. Sexual;
 - 3. Fiduciary;
 - 4. Emotional/mental; or
 - 5. Physical and/or chemical restraint.
- (C) Reasonably suspected neglect including failure to:
 - 1. Provide medical care for physical and mental health needs;
 - 2. Prevent malnutrition or dehydration;
 - 3. Protect from health and safety hazards;
 - 4. Assist in personal hygiene or the provision of food, clothing or shelter or
 - 5. Exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of an elder or a dependent adult.
- (D) A serious injury/accident including:
 - 1. Lacerations requiring sutures or staples;
 - 2. Puncture wounds requiring medical treatment beyond first aid;
 - 3. Fractures;
 - 4. Dislocations;
 - 5. Bites that break the skin and require medical treatment beyond first aid;
 - 6. Internal bleeding requiring medical treatment beyond first aid;
 - 7. Any medication errors;
 - 8. Medication reactions that require medical treatment beyond first aid; or
 - 9. Burns that require medical treatment beyond first aid.
- (E) Any unplanned or unscheduled hospitalization due to the following conditions:
 - 1. Respiratory illness, including but not limited, to asthma; tuberculosis; and chronic obstructive pulmonary disease;
 - 2. Seizure-related;
 - 3. Cardiac-related, including but not limited to, congestive heart failure; hypertension; and angina;
 - 4. Internal infections, including but not limited to, ear, nose and throat; gastrointestinal; kidney; dental; pelvic; or urinary tract;
 - 5. Diabetes, including diabetes-related complications;
 - 6. Wound/skin care, including but not limited to, cellulitis and decubutus;
 - 7. Nutritional deficiencies, including but not limited to, anemia and dehydration; or
 - 8. Involuntary psychiatric admission;
- (2) The following special incidents regardless of when or where they occurred:
- (A) The death of any consumer, regardless of cause;
- (B) The consumer is the victim of a crime including the following:
 - 1. Robbery, including theft using a firearm, knife, or cutting instrument or other dangerous weapons or methods which force or threaten a victim;
 - 2. Aggravated assault, including a physical attack on a victim using hands, fist, feet or a firearm, knife or cutting instrument or other dangerous weapon;
 - 3. Larceny, including the unlawful taking, carrying, leading, or riding away of property, except for motor vehicles, from the possession or constructive possession of another person;
 - 4. Burglary, including forcible entry; unlawful non-forcible entry; and, attempted forcible entry of a structure to commit a felony or theft therein;
 - 5. Rape, including rape and attempts to commit rape.

Title 17 does not require reporting on arrest or consumer rights violations; however, RCOC includes arrest and rights violations as reportable incidents.

Type and Number of Special Incident Investigations *Fiscal Year 2023-24*

Type of Incident	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
AWOL	4	9	2	5		
Abuse	9	16	11	18		
Neglect	44	16	17	8		
Injury	16	25	15	31		
Hospitalizations - Total	28	29	27	36		
Psychiatric	7	3	2	2		
Medical	21	26	25	34		
Death	17	11	16	17		
Victim of crime	1	1	0	3		
Arrest	1	0	0	0		
Rights	69	7	31	5		
Total	189	114	119	123	0	0

Type of Incident	Jan.	Feb.	Mar.	Apr.	May	June	Total
AWOL							20
Abuse							54
Neglect							85
Injury							87
Hospitalizations - Total							120
Psychiatric							14
Medical							106
Death							61
Victim of Crime							5
Arrest							1
Rights							112
Total	0	0	0	0	0	0	545



COMMUNITY LIFE continued

Provider Audits

Fiscal Year 2023-24

Number of Audits / Appeals / Recoveries

Type of Audit	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Service Billing	0	1	0	0		
Staffing	0	3	0	0		
Level 4I Consultant	0	1	0	0		
P&I (consumer funds)	0	2	0	0		
Total Number of Audits	0	7	0	0		

Number of Appeals / Recoveries (Vendors may appeal after monthly data is reported)

State Appeal	0		
Recovery	4		

Audit Findings (Dollar Amount)

Amount of Recovery	\$0.00	\$62,604.00	\$0.00	\$0.00	\$0.00	\$0.00

Type of Audit	Jan.	Feb.	Mar.	Apr.	May	June	Total
Service Billing							1
Staffing							3
Level 4I Consultant							1
P&I (consumer funds)							2
Total Number of Audits							7

Number of Appeals / Recoveries

Transcer of Tippenis, Tiecover.				
State Appeal				0
Recovery				4

Audit Findings (Dollar Amount)

Amount of Recovery	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$62,604.00

Related Guiding Principles

- Families are informed advocates for their loved ones with developmental disabilities.
- Families are the decision makers for their minor children.
- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Fiscal Year 2023-24

Number of Authorizations for Voucher Services

Type of Service	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Day Care - Family Member	81	84	78	81		
Diapers - Family Member	7	3	3	4		
Nursing Service - Family Member	47	51	52	51		
Respite Service - Family Member	665	656	661	666		
Transportation - Family Member	202	208	210	224		
Total Number of Voucher Authorizations	1,002	1,002	1,004	1,026	0	0

Number of Authorizations for Voucher Services

Type of Service	Jan.	Feb.	Mar.	Apr.	May	June
Day Care - Family Member						
Diapers - Family Member						
Nursing Service - Family Member						
Respite Service - Family Member						
Transportation - Family Member						
Total Number of Voucher Authorizations	0	0	0	0	0	0

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Notifications of Community Events and Activities *Fiscal Year 2023-24*

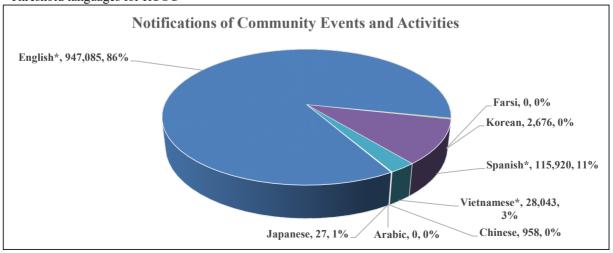
Number of Notifications

Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
English*	153,968	221,278	263,897	307,942		
Farsi						
Korean	555	200	1,839	82		
Spanish*	8,000	39,791	36,187	31,942		
Vietnamese*	9,234	2,792	12,351	3,666		
Chinese			376	582		
Japanese			27			
Arabic				·		
Total Number of Notifications	171,757	264,061	314,677	344,214	0	0

Number of Notifications

Language	Jan.	Feb.	Mar.	Apr.	May	June	Total
English*							947,085
Farsi							0
Korean							2,676
Spanish*							115,920
Vietnamese*							28,043
Chinese							958
Japanese							27
Arabic							0
Total Number of Notifications	0	0	0	0	0	0	1,094,709

* Threshold languages for RCOC



Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach

Fiscal Year 2023-24

Number of Outreach Events

Type of Outreach / Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.			
In Person/Zoom									
English	13	7	7	12					
Spanish	1	3	3	3					
Vietnamese		3	2						
Other Languages			1	1 (Korean)					
In Print									
English		2		1					
Spanish		1							
Vietnamese		1							
Other Languages									
TV / Radio									
English	2								
Spanish									
Vietnamese	5	4	4	5					
Other Languages									
Total Number of Outreach Events	21	21	17	22	0	0			

Number of Outreach Events

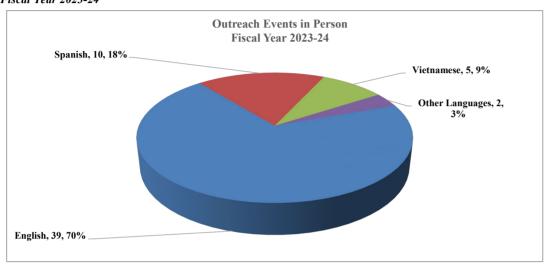
Language	Jan.	Feb.	Mar.	Apr.*	May*	June*	Total
In Person							
English							39
Spanish							10
Vietnamese							5
Other Languages							2
In Print							
English							3
Spanish							1
Vietnamese							1
Other Languages							0
TV / Radio							
English							2
Spanish							0
Vietnamese							18
Other Languages							0
Total Number of Outreach Events	0	0	0	0	0	0	81

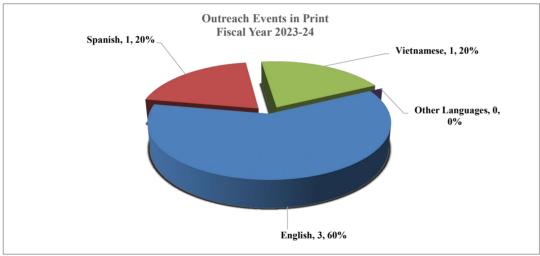
^{*} Virtual Meetings

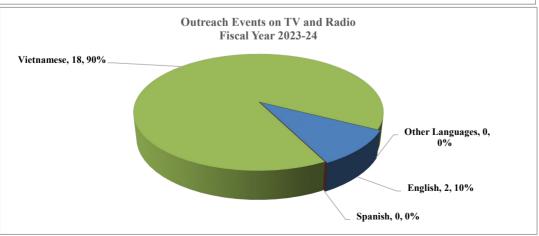
Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach Events in Person, in Print, on TV and Radio Fiscal Year 2023-24







EARLY INTERVENTION / PREVENTION

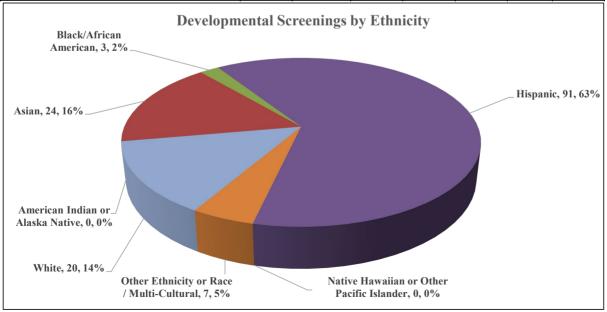
Related Guiding Principles

- Prevention and early intervention services, supports and public awareness activities are designed and implemented to prevent the onset of a disability and/or to improve developmental outcomes.
- Persons served are provided with needed services and supports in a family-focused and collaborative fashion.

Fiscal Year 2023-24

Developmental Screenings by Ethnicity	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
American Indian or Alaska Native	0	0	0	0		
Asian	1	0	7	16		
Black/African American	0	0	3	0		
Hispanic	13	17	54	7		
Native Hawaiian or Other Pacific Islander	0	0	0	0		
Other Ethnicity or Race / Multi-Cultural	2	2	3	0		
White	3	3	14	0		
Total Number Screened	19	22	81	23		
Total Number Referred to RCOC	7	9	24	7		

Developmental Screenings by Ethnicity	Jan.	Feb.	Mar.	Apr.	May	June	Total
American Indian or Alaska Native							0
Asian							24
Black/African American							3
Hispanic							91
Native Hawaiian or Other Pacific Islander							0
Other Ethnicity or Race / Multi-Cultural							7
White							20
Total Number Screened	0	0	0	0	0	0	145
Total Number Referred to RCOC							47

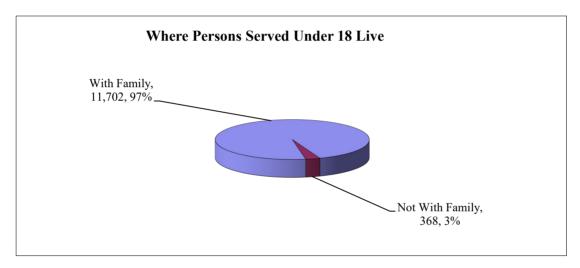


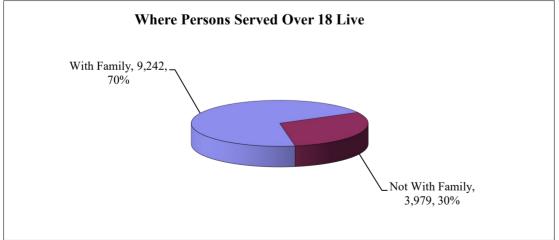
LIVING OPTIONS

Related Guiding Principles

- Culturally-sensitive services and supports are provided so that persons served can make informed choices on where and with whom they live, including owning or renting their own homes.
- Families whose minor or adult children choose to remain in the family home are supported through available resources.
- Persons served live in homes where they receive quality care and can form relationships.

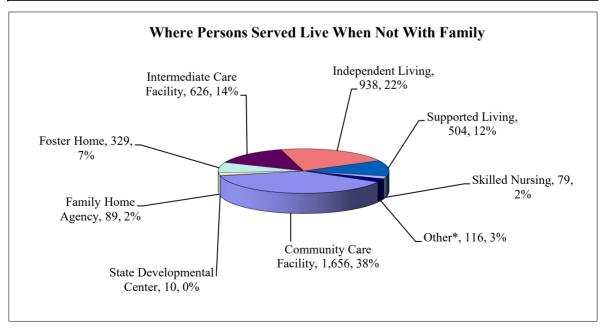
Where Persons Served Live	Persons Served	Persons Served	Persons Served
	All	Under 18	Over 18
With Family	20,944	11,702	9,242
Not With Family	4,347	368	3,979
Totals	25,291	12,070	13,221





Where Persons Served Live	All	Persons Served	Persons Served
where rersons served Live	Persons Served	Under 18	Over 18
Family Home	20,944	11,702	9,242
Community Care Facility	1,656	18	1,638
State Developmental Center	10	0	10
Family Home Agency	89	0	89
Foster Home	329	322	7
Intermediate Care Facility	626	3	623
Independent Living	938	0	938
Supported Living	504	0	504
Skilled Nursing	79	0	79
Other*	116	25	91
Total	25,291	12,070	13,221

Other*			
Acute General Hospital	5	0	5
California Youth Authority	1	1	0
Community Treatment	2	1	1
Correctional Institution	1	0	1
County Jail	3	2	1
Other	0	0	0
Out of State	5	4	1
Psychiatric Treatment	17	2	15
Rehabilitation Center	7	0	7
SDC / State Hospital	8	0	8
Sub-Acute	39	13	26
Transient / Homeless	13	1	12
Total, Other*	101	24	77



Other Living Options

Family Home Agency

A Family Home Agency (FHA) is a private, not-for-profit agency that is vendored to recruit, approve, train, and monitor family home providers, provide services and supports to family home providers, and assist persons served with moving into or relocating from family homes.

Foster Family Agency

Under the California Department of Social Services, county placement agencies use licensed, private Foster Family Agencies (FFAs) for the placement of children. By statute, FFAs are organized and operated on a non-profit basis and are engaged in the following activities: recruiting, certifying, and training foster parents, providing professional support to foster parents, and finding homes or other temporary or permanent placements for children who require more intensive care.

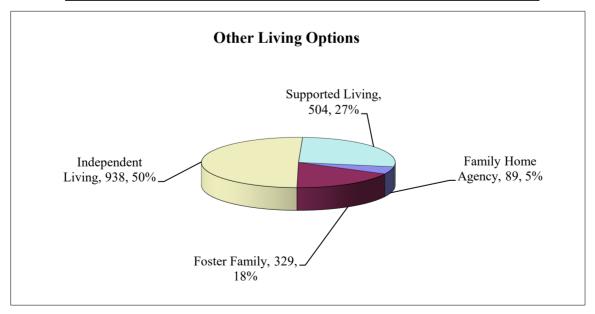
Independent Living

Independent Living services help persons served over 18 with the functional skills necessary to secure a self-sustaining, independent living situation in the community and/or may provide the support necessary to maintain those skills.

Supported Living

Supported Living Services (SLS) support efforts for persons served to live in their own home.

Other Living Options	Total	Under 18	Over 18
Family Home Agency	89	0	89
Foster Family	329	322	7
Independent Living	938	0	938
Supported Living	504	0	504
Total	1,860	322	1,538



<u>Living Options, facilities licensed by the State of California, Departments of Community Care Licensing, or Department of Health Care Services</u>

Health Licensed Facilities

Health facilities are licensed by the State of California, Department of Health Services to provide 24-hour medical residential care. Health facilities are funded by Medi-Cal. Health licensed facilities

General Acute Care Hospitals,

Acute Psychiatric Hospitals,

Skilled Nursing Facilities,

Intermediate Care Facilities.

Intermediate Care Facility – Developmentally Disabled,

Intermediate Care Facility – Developmentally Disabled, – Habilitative,

Intermediate Care Facility – Developmentally Disabled, – Nursing,

Home Health Agencies and

Congregate Living Health Facilities.

Community Care Licensed Facilities

Community Care Facilities (CCFs) are licensed by the State of California, Department of Social Services, Community Care Licensing Division to provide 24-hour non-medical residential care to children and adults with developmental disabilities who are in need of personal services, supervision, and/or assistance essential for self-protection or sustaining the activities of daily living. CCFs are funded by regional centers. Based upon the types of services provided and the persons served, each CCF vendored by a regional center is designated one of the following service levels:

SERVICE LEVEL 1: Limited care and supervision for persons with self-care skills and no behavior problems.

SERVICE LEVEL 2: Care, supervision, and incidental training for persons with some self-care skills and no major behavior problems.

SERVICE LEVEL 3: Care, supervision, and ongoing training for persons with significant deficits in self-help skills, and/or some limitations in physical coordination and mobility, and/or disruptive or self-injurious behavior.

SERVICE LEVEL 4: Care, supervision, and professionally supervised training for persons with deficits in self-help skills, and/or severe impairment in physical coordination and mobility, and/or severely disruptive or self-injurious behavior. Service Level 4 is subdivided into Levels 4A through 4I, in which staffing levels are increased to correspond to the escalating severity of disability levels.

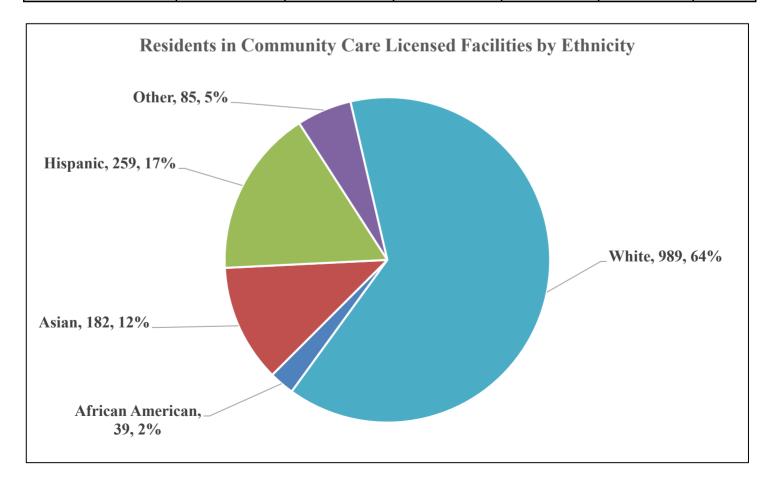
Persons Served Who Reside in Licensed Facilities Funded by RCOC *Fiscal Year 2023-24*

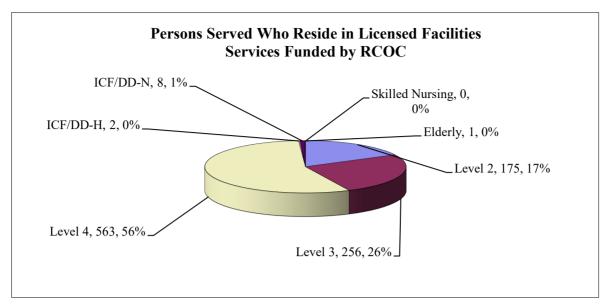
Licensed Facilities	Total	Over 18	Under 18
Level 2	175	175	0
Level 3	256	256	0
Level 4A	32	32	0
Level 4B	3	3	0
Level 4C	49	49	0
Level 4D	36	36	0
Level 4E	17	17	0
Level 4F	56	56	0
Level 4G	32	32	0
Level 4H	1	1	0
Level 4I	337	337	0
Elderly	1	1	0
ICF/DD-H	2	2	0
ICF/DD-N	8	8	0
ICF/DD	0	0	0
Skilled Nursing	0	0	0
Total	1,005	1,005	0

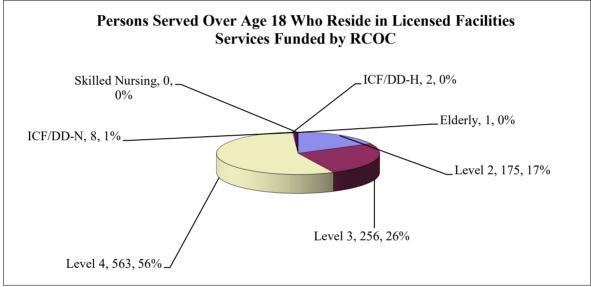
Licensed Facilities Summary	Total	Over 18	Under 18
Level 2	175	175	0
Level 3	256	256	0
Level 4	563	563	0
ICF/DD-H	2	2	0
ICF/DD-N	8	8	0
Elderly	1	1	0
Skilled Nursing	0	0	0
Total	1,005	1,005	0

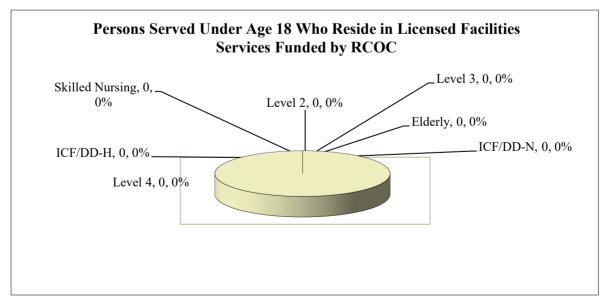
Persons Served Who Reside in Licensed Facilities Funded by RCOC by Ethnicity *Fiscal Year 2023-24*

Licensed Facilities	African American	Asian	Hispanic	Other	White	Total
Level 2	9	23	54	12	205	303
Level 3	11	33	65	23	226	358
Level 4A	0	5	6	2	24	37
Level 4B	0	1	0	0	5	6
Level 4C	3	13	9	2	59	86
Level 4D	0	10	6	2	27	45
Level 4E	0	4	9	2	17	32
Level 4F	3	12	8	2	39	64
Level 4G	0	8	3	2	44	57
Level 4H	0	0	2	0	1	3
Level 4I	13	73	97	38	342	563
Total	39	182	259	85	989	1,554







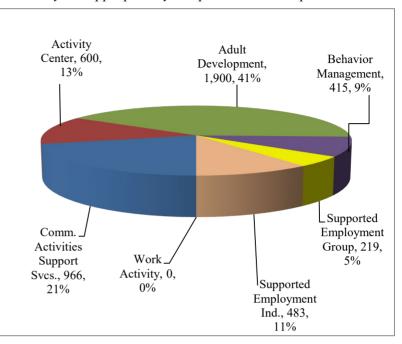


WORK

Related Guiding Principle

• Persons served have the opportunity and support to work in integrated employment settings that are meaningful, valued by the community, and in which they are appropriately compensated and respected.

Adult Day & Employment Services	Persons Served Over 18
Comm. Activities Support Svcs.	966
Activity Center	600
Adult Development	1,900
Behavior Management	415
Supported Employment Group	219
Supported Employment Ind.	483
Work Activity	0
Total	4,583



Definitions:

Community Activities Support Services similar to a Behavior Management Program, this is a behavior management program with an enhanced ration of 1:1 or 1:2 due to severe behavioral challenges.

Activity Center means a day program that serves adults who generally have acquired most basic self-care skills, have some ability to interact with others, are able to make their needs known, and respond to instructions. Activity center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration and employment. Staff ratio ranges from 1:6 to 1:8.

Adult Development Center means a day program that serves adults who are in the process of acquiring self-help skills. Individuals who attend adult development centers generally need sustained support and direction in developing the ability to interact with others, to make their needs known, and to respond to instructions. Adult development center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration, employment, and self-care. Staff ratio ranges from 1:3 to 1:4.

Behavior Management Program means a day program that serves adults with severe behavior disorders and/or dual diagnosis who, because of their behavior problems, are not eligible for or acceptable in any other community-based day program. Staff ratio is 1:3.

Supported Employment Program means a program that meets the requirements of the term supported employment, i.e. services that are provided by a job coach in order to support and maintain an individual with developmental disabilities in employment, and of the terms, integrated work, supported employment placement, allowable supported employment services, group and individualized services. Staff ratio ranges from 1:1 to 1:4.

Work Activity Program includes, but is not limited to, Work Activity centers or settings that provide support to persons served engaged in paid work and have demonstrated that the program is in compliance with Department of Rehabilitation certification standards or are accredited by CARF. Staff ratio ranges from 1:12 to 1:20.

SERVICE PLANNING AND COORDINATION

Related Guiding Principles

- Service coordinators are caring, knowledgeable and competent in service planning, coordination and resources.
- Service coordinators inform families of their rights and the services and supports available to them.
- Service planning and coordination is a collaborative effort between RCOC, persons served and their families to identify needed services and supports.
- Person-centered planning is based upon the choices and preferences of the persons served and their families, and the identification of generic services and natural supports.
- Services and supports assist person served and their families to develop support networks leading to reduced dependence on paid supports.
- Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of persons' served and their families' communities.

Service Coordination Fiscal Year 2023-24

Service Coordination:	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Number of Service Coordinators (SC)	322.0	359.4	355.8	364.5		
Number of Case-Carrying SCs	296.4	328.8	325.3	335.0		
Number of Intake SCs	25.7	30.7	30.7	29.7		
Number of Active Persons Served	23,980	25,484	25,600	25,688		
Caseload Ratio, # of Active Persons Served/SCs	80.9	77.5	78.7	76.7		

Service Coordination:	Jan.	Feb.	Mar.	Apr.	May	June
Number of Service Coordinators (SC)						
Number of Case-Carrying SCs						
Number of Intake SCs						
Number of Active Persons Served						
Caseload Ratio, # of Active Persons Served/SCs						

SERVICE PLANNING AND COORDINATION continued

Fair Hearings
Fiscal Year 2023-24

	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June
Number of Unsettled Hearing Requests*	26	22	20	17								
Eligibility - Lanterman	10	6	6	6								
Behavioral services	1											
Respite	1		1	1								
Day Care												
Self Determination Budget	2	3	4	4								
Personal Assistance												
Other**	6	3	3	3								

^{*} Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.

^{**} Other issues include but are not limited to living options.

umber of New Hearing Requests Filed*	13	7	4	5				
Eligibility - Lanterman	6	4	2	4				
Eligibility - Early Start								
Behavioral services	1							
Respite								
Day Care								
Social/Recreational								
Social Skills Training								
SDP	2	1	1					
Personal Assistance								
Other**	4	2	1	1				

^{*} Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.

^{**} Other issues include but are not limited to living options.

Number of All Meetings Held	4	9	8	8				
Number of Informal Meetings Held	4	6	5	4				
Number of Mediations Held		3	3	4				
Number of SLFHs Held								
Number of Requests in Scheduling*	13	6	4	0				

^{*} Meetings in process of being scheduled; meetings on schedule but not yet held; meetings scheduled but not held due to continuances.

	Number of Requests Pending*	0	0	0	0								
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^{*} State Level Fair Hearing (SLFH) held but awaiting decision.

Νυ	mber of Requests Settled	9	7	8	9				
	Withdrawn by Person Served/Family	1		1	2				
	Settled in Informal	6	5	4	3				
	Settled after further follow-up by RCOC								
	Settled in Mediation	1	2	3	3				
	SLFH Decision	1			1				

State Level Fair Hearing Decisions

Pr	evailing Party							
	Person Served/Family							
	RCOC	1		1				
	Split							

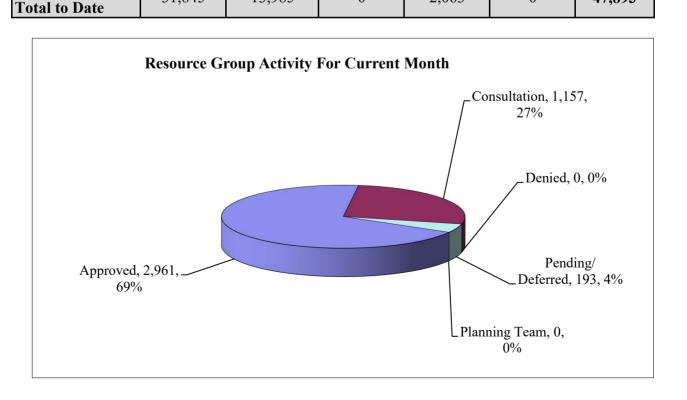
ADMINISTRATION AND GOVERNANCE

Guiding Principle

- RCOC will maximize all alternative sources of funding for necessary services and supports including federal and generic funding.
- The public funds that support the service system are expended in a fashion that is cost-effective, consumer-directed, consistent with good business practices, and that reflect RCOC's Guiding Principles and diligent stewardship.

Resource Group Activity for October 2023 and Fiscal Year to Date

Disposition	Approved	Consultation	Denied	Pending/ Deferred	Planning Team	Total
Adult Day	692	374	0	65	0	1,131
Behavioral	96	68	0	18	0	182
Education	0	0	0	0	0	0
Eligibility/Health	74	6	0	6	0	86
Early Start	562	156	0	27	0	745
Living Options	254	180	0	4	0	438
Supported/Ind.	257	163	0	29	0	449
All Others	1026	210	0	44	0	1,280
Monthly Total	2,961	1,157	0	193	0	4,311
FY 2022-23	31,845	13,985	0	2,063	0	47,893



Operations Report Summary - October 2023

About Persons Served	Early Start	Medicaid Waiver	All Other	SDC	Total	Under 18	Over 18
Number of Persons Served	3,576	8,790	11,612	10	23,988	12,070	13,221
Percentage of Total	15%	37%	48%	0%	100%	50%	55%

Children served in Prevention Resource and Referral Services 458

Persons Served by Residence Status	All	Under 18	Over 18
Family Home	20,944	11,702	9,242
Community Care Facility	1,656	18	1,638
State Developmental Center	10	0	10
Family Home Agency	89	0	89
Foster Home	329	322	7
Intermediate Care Facility	626	3	623
Independent Living	938	0	938
Supported Living	504	0	504
Skilled Nursing	79	0	79
Other	116	25	91
Total	25,291	12,070	13,221

Special Incident Investigations	Year to Date
AWOL	20
Abuse	54
Neglect	85
Injury	87
Hospitalizations - Total	120
Death	61
Victim of crime	5
Arrest	1
Rights	112
Total	545

Number of Licensed Facilities

Community Care Facilities	Total	Under 18	Over 18
Level 2	71	0	71
Level 3	81	0	81
Level 4	209	12	197
Total Community Care Facilities	361	12	349

Intermediate Care Facilities (ICF)		
ICF-DD	0	
ICF-DD/Habilitation	71	
ICF-DD/Nursing	40	
Total ICF Facilities	111	

Total Licensed Facilities	472
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Licensed Facility Monitoring	Year to Date
Annual Review	150
Unannounced	289
Total Number of Reviews	439
Provider Trainings	0
Technical Support	995
Corrective Action Plans	12

Number of Audits	7	
Amount of Recovery from Audits	\$62,604	



Summary of Information About Persons Served - November 2023

NUMBER OF PERSONS SERVED	24,791	100%
Children - Birth to Age Three Receiving Early Start Services	3,539	14%
Children - Ages Three to Five Receiving Provisional Services	460	2%
Children - Ages Three to 17 Receiving Lanterman Services	7,571	31%
Adults - Ages 18 and Older Receiving Lanterman Services	13,221	53%

iving Prevention Resource and Referral Services 503	Children - Birth to Age Three Receiving Prevention
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Children and Adults - Ages Three and Older Receiving Lanterman Services with the Following Diagnoses:

= 1116.112121		
Intellectual Disability	11,534	60%
Epilepsy	2,871	14%
Cerebral Palsy	2,542	13%
Autism	10,044	44%
Fifth Category*	1,951	9%

^{*} condition closely related to intellectual disability and requiring similar treatment

Note: Many persons served have more than one diagnosis so the percentage equals more than 100%.

NUMBER OF PERSONS REQUESTING ELIGIBILITY DETERMINATION		
Early Start / Under Age Three / 45 days to complete determination	250	49%
Lanterman / Over Age Three / 120 days to complete determination	60	12%
Provisional / Up to Age Five / 90 days to complete determination	0	0%

NUMBER OF PERSONS DETERMINED ELIGIBLE					
Children - Birth to Age Three Eligible for Early Start Services					
Children and Adults - Ages Three and Older Eligible for Lanterman Services					
Number of children who received Early Start services	41				
Number of children who received Early Start services and had a diagnosis of autism	26				
Children - Birth to Age Three Eligible for Prevention Resource and Referral Services					

NUMBER OF CHILDREN NO LONGER ELIGIBLE FOR EARLY START OR PREVENTION RESOURCE AND REFERRAL SERVICES	145
Children - Age Three No Longer Eligible for Early Start Services	145
Children - Age Three No Longer Eligible for Prevention Resource and Referral Services	0

REGIONAL CENTER OF ORANGE COUNTY



OPERATIONS REPORT

NOVEMBER 2023 ACTIVITY

Mission Statement

The Regional Center of Orange County (RCOC) is a private non-profit organization that, as mandated by the Lanterman Developmental Disabilities Services Act, collaborates with persons with developmental disabilities, their families and the community to secure individualized services and supports that enhance the quality of life for the people we serve and assist them in realizing their full potential.

COMMUNITY LIFE

Related Guiding Principles

• Persons served are in safe and supportive settings that promote a life of independence, acknowledge diverse cultural perspectives and that respect the inherent risks and valuable learning experiences that come from living in the community.

Provider Monitoring, Technical Support and Special Incident Investigation Activities *Fiscal Year 2023-24*

Type and Number of Reviews	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Annual Review	43	34	33	40	40	
Unannounced	92	70	53	74	55	
Total Number of Reviews	135	104	86	114	95	
Provider Trainings	0	0	0	0	0	
Technical Support	325	211	133	326	283	
Corrective Action Plans	0	7	0	5	14	
Special Incident Investigations*	9	3	4	38	41	
COVID-19 Checklist	0	0	0	0	0	

Type and Number of Reviews	Jan.	Feb.	Mar.	Apr.	May	June	Total
Annual Review							190
Unannounced							344
Total Number of Reviews							534
		-	-	-	-		-
Provider Trainings							0

Provider Trainings				0
Technical Support				1,278
Corrective Action Plans				26
Special Incident Investigations*				95

* California Code of Regulations, Title 17, Division 2, Chapter 3 - Community Services SubChapter 2 - Vendorization Article 2 - Vendorization Process, Section 54327 requires all vendors, excluding parents and consumers, to report the following special incidents.

Type of Special Incidents (from California Code of Regulations, Title 17)

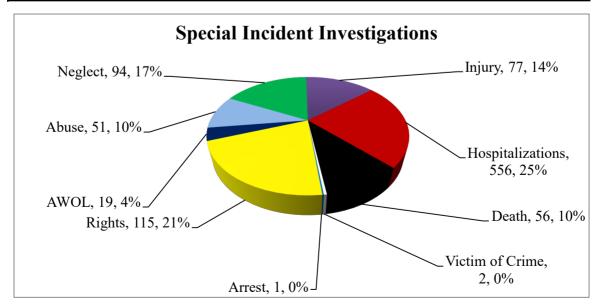
- (A) The consumer is missing and the vendor or long-term health care facility has filed a missing persons report with a law enforcement agency;
- (B) Reasonably suspected abuse/exploitation including:
 - 1. Physical;
 - 2. Sexual;
 - 3. Fiduciary;
 - 4. Emotional/mental; or
 - 5. Physical and/or chemical restraint.
- (C) Reasonably suspected neglect including failure to:
 - 1. Provide medical care for physical and mental health needs;
 - 2. Prevent malnutrition or dehydration;
 - 3. Protect from health and safety hazards;
 - 4. Assist in personal hygiene or the provision of food, clothing or shelter or
 - 5. Exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of an elder or a dependent adult.
- (D) A serious injury/accident including:
 - 1. Lacerations requiring sutures or staples;
 - 2. Puncture wounds requiring medical treatment beyond first aid;
 - 3. Fractures;
 - 4. Dislocations;
 - 5. Bites that break the skin and require medical treatment beyond first aid;
 - 6. Internal bleeding requiring medical treatment beyond first aid;
 - 7. Any medication errors;
 - 8. Medication reactions that require medical treatment beyond first aid; or
 - 9. Burns that require medical treatment beyond first aid.
- (E) Any unplanned or unscheduled hospitalization due to the following conditions:
 - 1. Respiratory illness, including but not limited, to asthma; tuberculosis; and chronic obstructive pulmonary disease;
 - 2. Seizure-related;
 - 3. Cardiac-related, including but not limited to, congestive heart failure; hypertension; and angina;
 - 4. Internal infections, including but not limited to, ear, nose and throat; gastrointestinal; kidney; dental; pelvic; or urinary tract;
 - 5. Diabetes, including diabetes-related complications;
 - 6. Wound/skin care, including but not limited to, cellulitis and decubutus;
 - 7. Nutritional deficiencies, including but not limited to, anemia and dehydration; or
 - 8. Involuntary psychiatric admission;
- (2) The following special incidents regardless of when or where they occurred:
- (A) The death of any consumer, regardless of cause;
- (B) The consumer is the victim of a crime including the following:
 - 1. Robbery, including theft using a firearm, knife, or cutting instrument or other dangerous weapons or methods which force or threaten a victim;
 - 2. Aggravated assault, including a physical attack on a victim using hands, fist, feet or a firearm, knife or cutting instrument or other dangerous weapon;
 - 3. Larceny, including the unlawful taking, carrying, leading, or riding away of property, except for motor vehicles, from the possession or constructive possession of another person;
 - 4. Burglary, including forcible entry; unlawful non-forcible entry; and, attempted forcible entry of a structure to commit a felony or theft therein;
 - 5. Rape, including rape and attempts to commit rape.

Title 17 does not require reporting on arrest or consumer rights violations; however, RCOC includes arrest and rights violations as reportable incidents.

Type and Number of Special Incident Investigations *Fiscal Year 2023-24*

Type of Incident	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
AWOL	4	9	2	4		
Abuse	9	16	11	15		
Neglect	44	16	17	17		
Injury	16	25	15	21		
Hospitalizations - Total	28	29	27	44		
Psychiatric	7	3	2	8		
Medical	21	26	25	36		
Death	17	11	16	12		
Victim of crime	1	1	0	0		
Arrest	1	0	0	0		
Rights	69	7	31	8		
Total	189	114	119	121	0	0

Type of Incident	Jan.	Feb.	Mar.	Apr.	May	June	Total
AWOL							19
Abuse							51
Neglect							94
Injury							77
Hospitalizations - Total							128
Psychiatric							20
Medical							108
Death							56
Victim of Crime							2
Arrest							1
Rights							115
Total	0	0	0	0	0	0	543



COMMUNITY LIFE continued

Provider Audits

Fiscal Year 2023-24

Number of Audits / Appeals / Recoveries

Type of Audit	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Service Billing	0	1	0	0	0	
Staffing	0	3	0	0	0	
Level 4I Consultant	0	1	0	0	2	
P&I (consumer funds)	0	2	0	0	0	
Total Number of Audits	0	7	0	0	2	

Number of Appeals / Recoveries (Vendors may appeal after monthly data is reported)

State Appeal	0		0	
Recovery	4		2	

Audit Findings (Dollar Amount)

Amount of Recovery	\$0.00	\$62,604.00	\$0.00	\$0.00	\$8,013.81	\$0.00

Type of Audit	Jan.	Feb.	Mar.	Apr.	May	June	Total
Service Billing							1
Staffing							3
Level 4I Consultant							1
P&I (consumer funds)							2
Total Number of Audits							7

Number of Appeals / Recoveries

Trumber of Tippenis, Tiecover.				
State Appeal				0
Recovery				4

Audit Findings (Dollar Amount)

Amount of Recovery	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$70,617.81

Related Guiding Principles

- Families are informed advocates for their loved ones with developmental disabilities.
- Families are the decision makers for their minor children.
- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Fiscal Year 2023-24

Number of Authorizations for Voucher Services

Type of Service	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Day Care - Family Member	81	84	78	81	78	
Diapers - Family Member	7	3	3	4	2	
Nursing Service - Family Member	47	51	52	51	49	
Respite Service - Family Member	665	656	661	666	675	
Transportation - Family Member	202	208	210	224	234	
Total Number of Voucher Authorizations	1,002	1,002	1,004	1,026	1,038	0

Number of Authorizations for Voucher Services

Type of Service	Jan.	Feb.	Mar.	Apr.	May	June
Day Care - Family Member						
Diapers - Family Member						
Nursing Service - Family Member						
Respite Service - Family Member						
Transportation - Family Member						
Total Number of Voucher Authorizations	0	0	0	0	0	0

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Notifications of Community Events and Activities *Fiscal Year 2023-24*

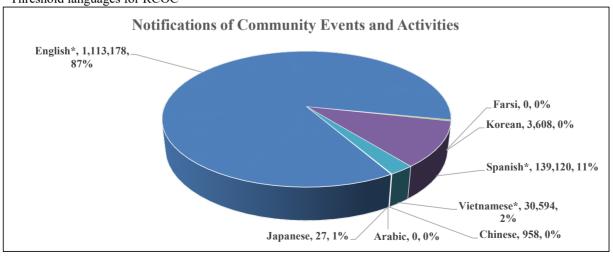
Number of Notifications

Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
English*	153,968	221,278	263,897	307,942	166,093	
Farsi						
Korean	555	200	1,839	82	932	
Spanish*	8,000	39,791	36,187	31,942	23,200	
Vietnamese*	9,234	2,792	12,351	3,666	2,551	
Chinese			376	582		
Japanese			27			
Arabic						
Total Number of Notifications	171,757	264,061	314,677	344,214	192,776	0

Number of Notifications

Language	Jan.	Feb.	Mar.	Apr.	May	June	Total
English*							1,113,178
Farsi							0
Korean							3,608
Spanish*							139,120
Vietnamese*							30,594
Chinese							958
Japanese							27
Arabic							0
Total Number of Notifications	0	0	0	0	0	0	1,287,485

* Threshold languages for RCOC



Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach

Fiscal Year 2023-24

Number of Outreach Events

Type of Outreach / Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.		
In Person/Zoom								
English	13	7	7	12	12			
Spanish	1	3	3	3	1			
Vietnamese		3	2					
Other Languages			1	1 (Korean)				
In Print								
English		2		1	1			
Spanish		1						
Vietnamese		1						
Other Languages								
TV / Radio								
English	2							
Spanish								
Vietnamese	5	4	4	5	5			
Other Languages								
Total Number of Outreach Events	21	21	17	22	19	0		

Number of Outreach Events

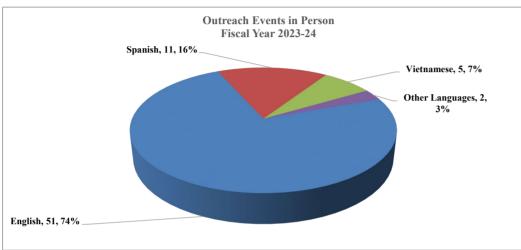
Language	Jan.	Feb.	Mar.	Apr.*	May*	June*	Total	
In Person								
English							51	
Spanish							11	
Vietnamese							5	
Other Languages							2	
In Print								
English							4	
Spanish							1	
Vietnamese							1	
Other Languages							0	
TV / Radio								
English							2	
Spanish							0	
Vietnamese							23	
Other Languages							0	
Total Number of Outreach Events	0	0	0	0	0	0	100	

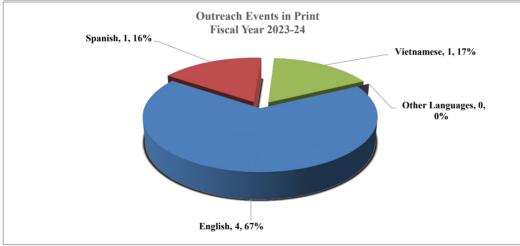
^{*} Virtual Meetings

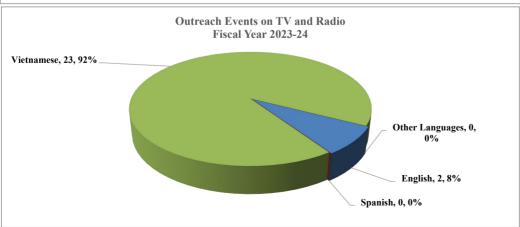
Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach Events in Person, in Print, on TV and Radio Fiscal Year 2023-24







EARLY INTERVENTION / PREVENTION

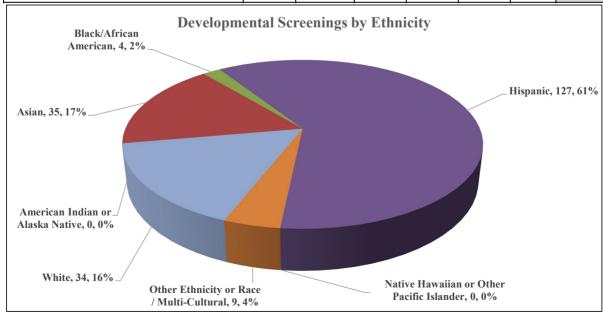
Related Guiding Principles

- Prevention and early intervention services, supports and public awareness activities are designed and implemented to prevent the onset of a disability and/or to improve developmental outcomes.
- Persons served are provided with needed services and supports in a family-focused and collaborative fashion.

Fiscal Year 2023-24

Developmental Screenings by Ethnicity	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
American Indian or Alaska Native	0	0	0	0	0	
Asian	1	0	7	16	11	
Black/African American	0	0	3	0	1	
Hispanic	13	17	54	7	36	
Native Hawaiian or Other Pacific Islander	0	0	0	0	0	
Other Ethnicity or Race / Multi-Cultural	2	2	3	0	2	
White	3	3	14	0	14	
Total Number Screened	19	22	81	23	64	
Total Number Referred to RCOC	7	9	24	7	25	

Developmental Screenings by Ethnicity	Jan.	Feb.	Mar.	Apr.	May	June	Total
American Indian or Alaska Native							0
Asian							35
Black/African American							4
Hispanic							127
Native Hawaiian or Other Pacific Islander							0
Other Ethnicity or Race / Multi-Cultural							9
White							34
Total Number Screened	0	0	0	0	0	0	209
Total Number Referred to RCOC							72

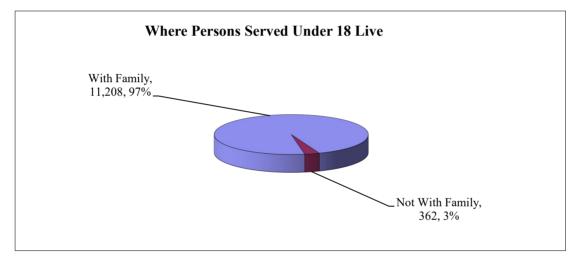


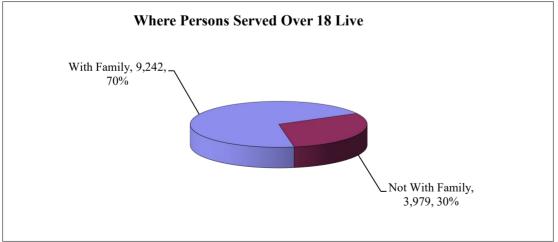
LIVING OPTIONS

Related Guiding Principles

- Culturally-sensitive services and supports are provided so that persons served can make informed choices on where and with whom they live, including owning or renting their own homes.
- Families whose minor or adult children choose to remain in the family home are supported through available resources.
- Persons served live in homes where they receive quality care and can form relationships.

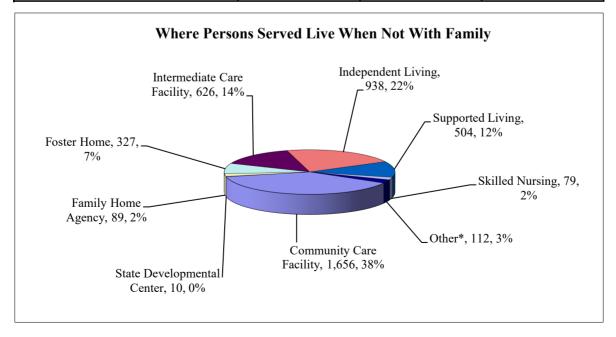
Where Persons Served Live	Persons Served	Persons Served	Persons Served
	All	Under 18	Over 18
With Family	20,450	11,208	9,242
Not With Family	4,341	362	3,979
Totals	24,791	11,570	13,221





Where Persons Served Live	All	Persons Served	Persons Served
where rersons served Live	Persons Served	Under 18	Over 18
Family Home	20,450	11,208	9,242
Community Care Facility	1,656	18	1,638
State Developmental Center	10	0	10
Family Home Agency	89	0	89
Foster Home	327	320	7
Intermediate Care Facility	626	3	623
Independent Living	938	0	938
Supported Living	504	0	504
Skilled Nursing	79	0	79
Other*	112	21	91
Total	24,791	11,570	13,221

Other*			
Acute General Hospital	5	0	5
California Youth Authority	1	1	0
Community Treatment	2	1	1
Correctional Institution	1	0	1
County Jail	3	2	1
Other	0	0	0
Out of State	5	4	1
Psychiatric Treatment	17	2	15
Rehabilitation Center	7	0	7
SDC / State Hospital	8	0	8
Sub-Acute	39	13	26
Transient / Homeless	13	1	12
Total, Other*	101	24	77



Other Living Options

Family Home Agency

A Family Home Agency (FHA) is a private, not-for-profit agency that is vendored to recruit, approve, train, and monitor family home providers, provide services and supports to family home providers, and assist persons served with moving into or relocating from family homes.

Foster Family Agency

Under the California Department of Social Services, county placement agencies use licensed, private Foster Family Agencies (FFAs) for the placement of children. By statute, FFAs are organized and operated on a non-profit basis and are engaged in the following activities: recruiting, certifying, and training foster parents, providing professional support to foster parents, and finding homes or other temporary or permanent placements for children who require more intensive care.

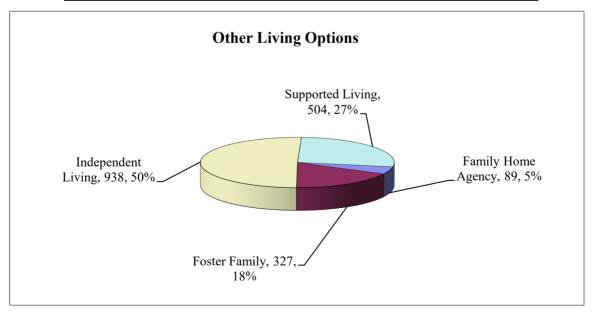
Independent Living

Independent Living services help persons served over 18 with the functional skills necessary to secure a self-sustaining, independent living situation in the community and/or may provide the support necessary to maintain those skills.

Supported Living

Supported Living Services (SLS) support efforts for persons served to live in their own home.

Other Living Options	Total	Under 18	Over 18
Family Home Agency	89	0	89
Foster Family	327	320	7
Independent Living	938	0	938
Supported Living	504	0	504
Total	1,858	320	1,538



LIVING OPTIONS, continued

<u>Living Options, facilities licensed by the State of California, Departments of Community Care Licensing, or Department of Health Care Services</u>

Health Licensed Facilities

Health facilities are licensed by the State of California, Department of Health Services to provide 24-hour medical residential care. Health facilities are funded by Medi-Cal. Health licensed facilities

General Acute Care Hospitals,

Acute Psychiatric Hospitals,

Skilled Nursing Facilities,

Intermediate Care Facilities.

Intermediate Care Facility – Developmentally Disabled,

Intermediate Care Facility – Developmentally Disabled, – Habilitative,

Intermediate Care Facility – Developmentally Disabled, – Nursing,

Home Health Agencies and

Congregate Living Health Facilities.

Community Care Licensed Facilities

Community Care Facilities (CCFs) are licensed by the State of California, Department of Social Services, Community Care Licensing Division to provide 24-hour non-medical residential care to children and adults with developmental disabilities who are in need of personal services, supervision, and/or assistance essential for self-protection or sustaining the activities of daily living. CCFs are funded by regional centers. Based upon the types of services provided and the persons served, each CCF vendored by a regional center is designated one of the following service levels:

SERVICE LEVEL 1: Limited care and supervision for persons with self-care skills and no behavior problems.

SERVICE LEVEL 2: Care, supervision, and incidental training for persons with some self-care skills and no major behavior problems.

SERVICE LEVEL 3: Care, supervision, and ongoing training for persons with significant deficits in self-help skills, and/or some limitations in physical coordination and mobility, and/or disruptive or self-injurious behavior.

SERVICE LEVEL 4: Care, supervision, and professionally supervised training for persons with deficits in self-help skills, and/or severe impairment in physical coordination and mobility, and/or severely disruptive or self-injurious behavior. Service Level 4 is subdivided into Levels 4A through 4I, in which staffing levels are increased to correspond to the escalating severity of disability levels.

LIVING OPTIONS, continued

Persons Served Who Reside in Licensed Facilities Funded by RCOC *Fiscal Year 2023-24*

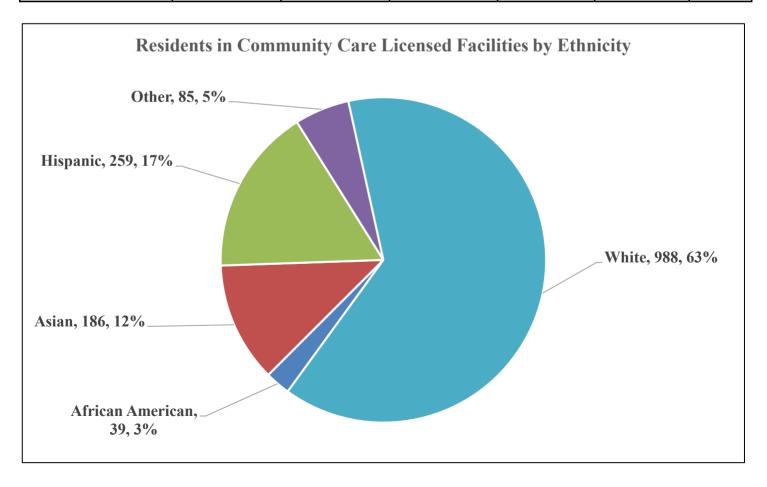
Licensed Facilities	Total	Over 18	Under 18
Level 2	172	172	0
Level 3	254	254	0
Level 4A	33	33	0
Level 4B	4	4	0
Level 4C	48	48	0
Level 4D	34	34	0
Level 4E	17	17	0
Level 4F	56	56	0
Level 4G	32	32	0
Level 4H	1	1	0
Level 4I	334	334	0
Elderly	4	4	0
ICF/DD-H	3	3	0
ICF/DD-N	7	7	0
ICF/DD	0	0	0
Skilled Nursing	0	0	0
Total	999	999	0

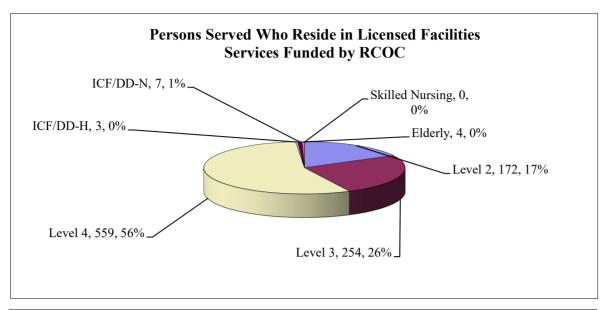
Licensed Facilities Summary	Total	Over 18	Under 18
Level 2	172	172	0
Level 3	254	254	0
Level 4	559	559	0
ICF/DD-H	3	3	0
ICF/DD-N	7	7	0
Elderly	4	4	0
Skilled Nursing	0	0	0
Total	999	999	0

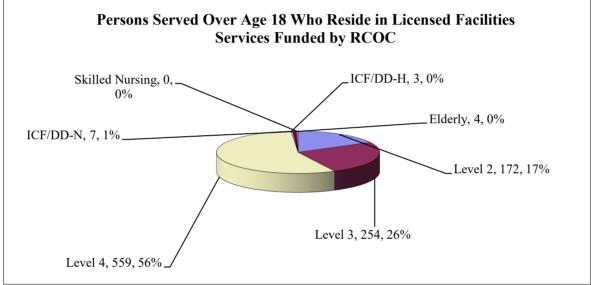
LIVING OPTIONS, continued

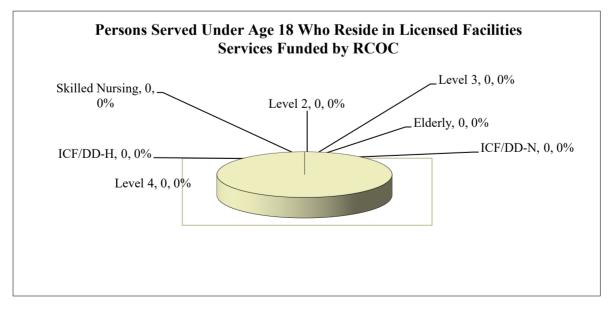
Persons Served Who Reside in Licensed Facilities Funded by RCOC by Ethnicity *Fiscal Year 2023-24*

Licensed Facilities	African American	Asian	Hispanic	Other	White	Total
Level 2	9	24	55	12	207	307
Level 3	11	34	66	23	224	358
Level 4A	0	5	7	2	22	36
Level 4B	0	1	0	0	6	7
Level 4C	3	14	10	2	59	88
Level 4D	0	10	4	2	26	42
Level 4E	0	5	9	2	17	33
Level 4F	3	12	8	2	39	64
Level 4G	0	8	3	2	44	57
Level 4H	0	0	2	0	1	3
Level 4I	13	73	95	38	343	562
Total	39	186	259	85	988	1,557







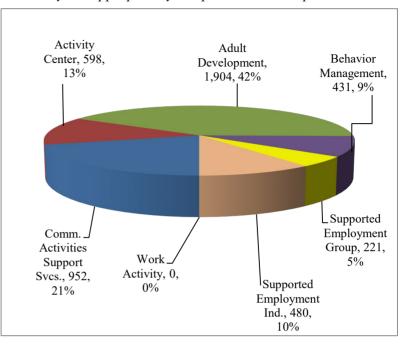


WORK

Related Guiding Principle

• Persons served have the opportunity and support to work in integrated employment settings that are meaningful, valued by the community, and in which they are appropriately compensated and respected.

Adult Day & Employment Services	Persons Served Over 18
Comm. Activities Support Svcs.	952
Activity Center	598
Adult Development	1,904
Behavior Management	431
Supported Employment Group	221
Supported Employment Ind.	480
Work Activity	0
Total	4,586



Definitions:

Community Activities Support Services similar to a Behavior Management Program, this is a behavior management program with an enhanced ration of 1:1 or 1:2 due to severe behavioral challenges.

Activity Center means a day program that serves adults who generally have acquired most basic self-care skills, have some ability to interact with others, are able to make their needs known, and respond to instructions. Activity center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration and employment. Staff ratio ranges from 1:6 to 1:8.

Adult Development Center means a day program that serves adults who are in the process of acquiring self-help skills. Individuals who attend adult development centers generally need sustained support and direction in developing the ability to interact with others, to make their needs known, and to respond to instructions. Adult development center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration, employment, and self-care. Staff ratio ranges from 1:3 to 1:4.

Behavior Management Program means a day program that serves adults with severe behavior disorders and/or dual diagnosis who, because of their behavior problems, are not eligible for or acceptable in any other community-based day program. Staff ratio is 1:3.

Supported Employment Program means a program that meets the requirements of the term supported employment, i.e. services that are provided by a job coach in order to support and maintain an individual with developmental disabilities in employment, and of the terms, integrated work, supported employment placement, allowable supported employment services, group and individualized services. Staff ratio ranges from 1:1 to 1:4.

Work Activity Program includes, but is not limited to, Work Activity centers or settings that provide support to persons served engaged in paid work and have demonstrated that the program is in compliance with Department of Rehabilitation certification standards or are accredited by CARF. Staff ratio ranges from 1:12 to 1:20.

SERVICE PLANNING AND COORDINATION

Related Guiding Principles

- Service coordinators are caring, knowledgeable and competent in service planning, coordination and resources.
- Service coordinators inform families of their rights and the services and supports available to them.
- Service planning and coordination is a collaborative effort between RCOC, persons served and their families to identify needed services and supports.
- Person-centered planning is based upon the choices and preferences of the persons served and their families, and the identification of generic services and natural supports.
- Services and supports assist person served and their families to develop support networks leading to reduced dependence on paid supports.
- Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of persons' served and their families' communities.

Service Coordination Fiscal Year 2023-24

Service Coordination:	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Number of Service Coordinators (SC)	322.0	359.4	355.8	364.5	370.8	
Number of Case-Carrying SCs	296.4	328.8	325.3	335.0	342.3	
Number of Intake SCs	25.7	30.7	30.7	29.7	28.7	
Number of Active Persons Served	23,980	25,484	25,600	25,688	25,734	
Caseload Ratio, # of Active Persons Served/SCs	80.9	77.5	78.7	76.7	75.2	

Service Coordination:	Jan.	Feb.	Mar.	Apr.	May	June
Number of Service Coordinators (SC)						
Number of Case-Carrying SCs						
Number of Intake SCs						
Number of Active Persons Served						
Caseload Ratio, # of Active Persons Served/SCs						

SERVICE PLANNING AND COORDINATION continued

Fair Hearings
Fiscal Year 2023-24

	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June
Number of Unsettled Hearing Requests*	26	22	20	17	15							
Eligibility - Lanterman	10	6	6	6	7							
Behavioral services	1											
Respite	1		1	1	2							
Day Care												
Self Determination Budget	2	3	4	4	2							
Personal Assistance												
Other**	6	3	3	3	2							

^{*} Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.

^{**} Other issues include but are not limited to living options.

umber of New Hearing Requests Filed*	13	7	4	5	6				
Eligibility - Lanterman	6	4	2	4	3				
Eligibility - Early Start									
Behavioral services	1								
Respite					2				
Day Care									
Social/Recreational									
Social Skills Training									
SDP	2	1	1						
Personal Assistance									
Other**	4	2	1	1	1				

^{*} Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.

^{**} Other issues include but are not limited to living options.

Number of All Meetings Held	4	9	8	8	6				
Number of Informal Meetings Held	4	6	5	4	5				
Number of Mediations Held		3	3	4	1				
Number of SLFHs Held									
Number of Requests in Scheduling*	13	6	4	0	5				

^{*} Meetings in process of being scheduled; meetings on schedule but not yet held; meetings scheduled but not held due to continuances.

	Number of Requests Pending*	0	0	0	0	0							
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^{*} State Level Fair Hearing (SLFH) held but awaiting decision.

Νυ	mber of Requests Settled	9	7	8	9	4				
	Withdrawn by Person Served/Family	1		1	2	1				
	Settled in Informal	6	5	4	3	3				
	Settled after further follow-up by RCOC									
	Settled in Mediation	1	2	3	3					
	SLFH Decision	1			1					

State Level Fair Hearing Decisions

Pr	evailing Party							
	Person Served/Family							
	RCOC	1		1				
	Split							

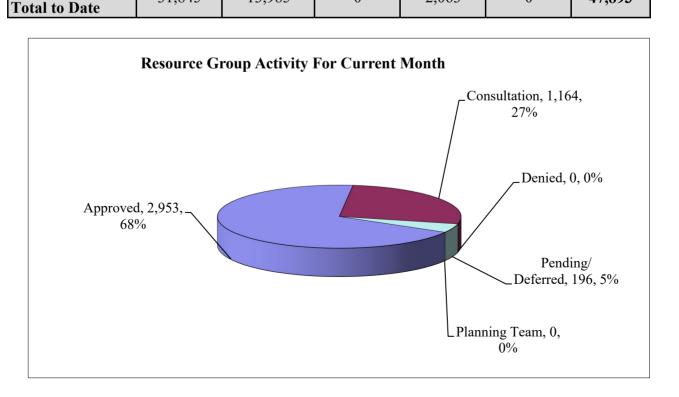
ADMINISTRATION AND GOVERNANCE

Guiding Principle

- RCOC will maximize all alternative sources of funding for necessary services and supports including federal and generic funding.
- The public funds that support the service system are expended in a fashion that is cost-effective, consumer-directed, consistent with good business practices, and that reflect RCOC's Guiding Principles and diligent stewardship.

Resource Group Activity for November 2023 and Fiscal Year to Date

Disposition	Approved	Consultation	Denied	Pending/ Deferred	Planning Team	Total
Adult Day	690	374	0	65	0	1,129
Behavioral	96	68	0	18	0	182
Education	0	0	0	0	0	0
Eligibility/Health	74	6	0	6	0	86
Early Start	555	151	0	30	0	736
Living Options	254	180	0	4	0	438
Supported/Ind.	258	163	0	29	0	450
All Others	1026	222	0	44	0	1,292
Monthly Total	2,953	1,164	0	196	0	4,313
FY 2022-23	31,845	13,985	0	2,063	0	47,893



Operations Report Summary - November 2023

About Persons Served	Early Start	Medicaid Waiver	All Other	SDC	Total	Under 18	Over 18
Number of Persons Served	3,539	8,763	11,676	10	23,988	11,570	13,221
Percentage of Total	15%	37%	49%	0%	100%	48%	55%

Children served in Prevention Resource and Referral Services 458

Persons Served by Residence Status	All	Under 18	Over 18
Family Home	20,450	11,208	9,242
Community Care Facility	1,656	18	1,638
State Developmental Center	10	0	10
Family Home Agency	89	0	89
Foster Home	327	320	7
Intermediate Care Facility	626	3	623
Independent Living	938	0	938
Supported Living	504	0	504
Skilled Nursing	79	0	79
Other	112	21	91
Total	24,791	11,570	13,221

Special Incident Investigations	Year to Date
AWOL	19
Abuse	51
Neglect	94
Injury	77
Hospitalizations - Total	128
Death	56
Victim of crime	2
Arrest	1
Rights	115
Total	543

Number of Licensed Facilities

Community Care Facilities	Total	Under 18	Over 18
Level 2	71	0	71
Level 3	81	0	81
Level 4	211	12	199
Total Community Care Facilities	363	12	351

Intermediate Care Facilities (ICF)		
ICF-DD	0	
ICF-DD/Habilitation	71	
ICF-DD/Nursing	40	
Total ICF Facilities	111	

Licensed Facility Monitoring	Year to Date
Annual Review	190
Unannounced	344
Total Number of Reviews	534
Provider Trainings	0
Technical Support	1,278
Corrective Action Plans	26

Number of Audits	7
Amount of Recovery from Audits	\$70,618

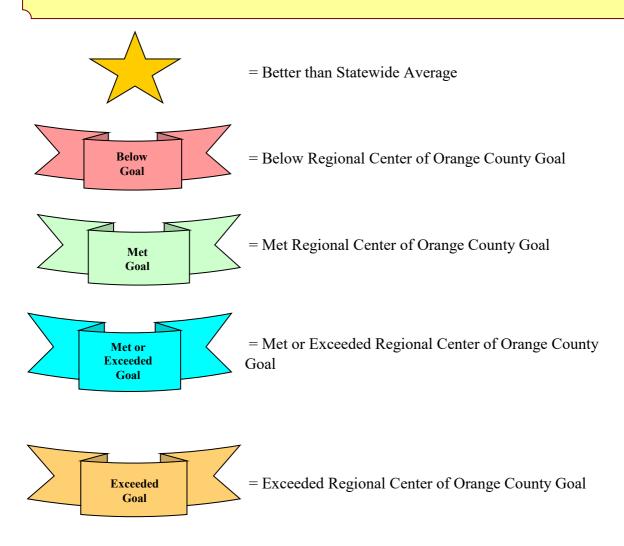


Performance Contract Summary

RCOC as of 11/01/2023 All RCOC# Goal Percentage Attained Attained Developmental Center (DC) 25,677 10 0 0.04% -10 Children in Foster Homes (FH) 12,323 313 315 2.54% -2 Children Own Home Parent/Guardian 12,323 11,963 11,300 97.08% 663 Total # Children (FH,Parent/Guardian) 12,323 12,276 11,615 99.62% 661 Adult FHA 13,344 86 110 0.64% -24 Independent Living (IL) 13,344 937 924 7.02% 13 Adults Residing Own Home - Parent 13,344 9401 9,150 70.45% 251 Supported Living (SL) 13,344 491 512 3.68% -21 Total # Adults (FHA, IL,Parent/Guardian, SL) 13,344 10,915 10,696 81.80% 219 Children Residing in a ICF (7+ beds) 12,323 0 0 0% 0 Children Residing in A Nursing Facility (7+ beds) 12,323 0 0	J					
Children in Foster Homes (FH) 12,323 313 315 2,54% -2 Children Own Home Parent/Guardian 12,323 11,963 11,300 97.08% 663 Total # Children (FH,Parent/Guardian) 12,323 12,276 11,615 99.62% 661 Adults FHA 13,344 86 110 0.64% -24 Independent Living (IL) 13,344 9,401 9,150 70.45% 251 Supported Living (SL) 13,344 491 512 3.68% -21 Total # Adults (FHA, IL,Parent/Guardian, SL) 13,344 491 512 3.68% -21 Children Residing in a CCF (7+ beds) 12,323 0 0 0% 0 Children Residing in a CF (7+ beds) 12,323 0 0 0% 0 Ohlidren Residing in a Nursing Facility (7+ beds) 12,323 0 0 0% 0 Total Children Residing in T+ bed facilities 12,323 0 0 0% 0 Adults Residing in Alexanding in CF (7+ beds) 1	RCOC as of 11/01/2023	All	RCOC#	Goal	Percentage	
Children Own Home Parent/Guardian 12,323 11,963 11,300 97.08% 663 Total # Children (FH,Parent/Guardian) 12,323 12,276 11,615 99.62% 661 Adult FHA 13,344 86 110 0.64% -24 Independent Living (IL) 13,344 937 924 7.02% 13 Adults Residing Own Home - Parent 13,344 9,401 9,150 70.45% 251 Supported Living (SL) 13,344 491 512 3.68% -21 Total # Adults (FHA, IL,Parent/Guardian, SL) 13,344 10,915 10,696 81.80% 219 Children Residing in a CCF (7+ beds) 12,323 0 0 0% 0 Children Residing in a Nursing Facility (7+ beds) 12,323 0 0 0% 0 Otal Children Residing in 7+ bed facilities 12,323 0 0 0% 0 Otal Children Residing in 7+ bed facilities 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds)	Developmental Center (DC)	25,677	10	0	0.04%	-10
Total # Children (FH,Parent/Guardian) 12,323 12,276 11,615 99.62% 661	Children in Foster Homes (FH)	12,323	313	315	2.54%	-2
Adult FHA	Children Own Home Parent/Guardian	12,323	11,963	11,300	97.08%	663
Independent Living (IL)	Total # Children (FH,Parent/Guardian)	12,323	12,276	11,615	99.62%	661
Adults Residing Own Home - Parent 13,344 9,401 9,150 70.45% 251 Supported Living (SL) 13,344 491 512 3.68% -21 Total # Adults (FHA, IL,Parent/Guardian, SL) 13,344 10,915 10,696 81.80% 219 Children Residing in a CCF (7+ beds) 12,323 0 0 0 0% 0 Children Residing in a ICF (7+ beds) 12,323 0 0 0 0% 0 Children Residing in a Nursing Facility (7+ beds) 12,323 0 0 0 0% 0 Children Residing in 7+ bed facilities 12,323 0 0 0 0% 0 Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days 247 247 100% 100% 100% Total Individuals Over Age 3 with 121-240 days 247 0 0% 0% 0% Total Individuals Over Age 3 Over 240 days 247 0 0% 0% 0% Adults with Integrated Employment Goal 13,344 207 Avg. Wage per Hour After Incentive Payment 13,344 \$1,40 Number of Persons Served with Earned Income 13,344 \$7,656 Number of Adults in CIE After Paid Intern 13,344 0% Percentage Adults Transitioned Internship to CIE 13,344 0% Percentage Adults Transitioned Internship to CIE 13,344 0%	Adult FHA	13,344	86	110	0.64%	-24
Supported Living (SL) 13,344 491 512 3.68% -21 Total # Adults (FHA, IL,Parent/Guardian, SL) 13,344 10,915 10,696 81.80% 219 Children Residing in a CCF (7+ beds) 12,323 0 0 0% 0 Children Residing in a ICF (7+ beds) 12,323 0 0 0% 0 Children Residing in a Nursing Facility (7+ beds) 12,323 0 0 0% 0 Total Children Residing in 7+ bed facilities 12,323 0 0 0% 0 Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 74 74 0.55% 0 Total Individuals Over Age 3 with <=120 days	Independent Living (IL)	13,344	937	924	7.02%	13
Total # Adults (FHA, IL, Parent/Guardian, SL) 13,344 10,915 10,696 81.80% 219 Children Residing in a CCF (7+ beds) 12,323 0 0 0% 0 Children Residing in a ICF (7+ beds) 12,323 0 0 0% 0 Children Residing in a Nursing Facility (7+ beds) 12,323 0 0 0% 0 Total Children Residing in 7+ bed facilities 12,323 0 0 0% 0 Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Adults Residing Own Home - Parent	13,344	9,401	9,150	70.45%	251
Children Residing in a CCF (7+ beds) 12,323 0 0 0% 0 Children Residing in a ICF (7+ beds) 12,323 0 0 0% 0 Children Residing in a Nursing Facility (7+ beds) 12,323 0 0 0% 0 Total Children Residing in 7+ bed facilities 12,323 0 0 0% 0 Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Supported Living (SL)	13,344	491	512	3.68%	-21
Children Residing in a ICF (7+ beds) 12,323 0 0 0% 0 Children Residing in a Nursing Facility (7+ beds) 12,323 0 0 0% 0 Total Children Residing in 7+ bed facilities 12,323 0 0 0% 0 Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Total # Adults (FHA, IL, Parent/Guardian, SL)	13,344	10,915	10,696	81.80%	219
Children Residing in a Nursing Facility (7+ beds) 12,323 0 0 0% 0 Total Children Residing in 7+ bed facilities 12,323 0 0 0% 0 Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Children Residing in a CCF (7+ beds)	12,323	0	0	0%	0
Total Children Residing in 7+ bed facilities 12,323 0 0 0% 0 Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Children Residing in a ICF (7+ beds)	12,323	0	0	0%	0
Adults Residing in a CCF (7+ beds) 13,344 113 114 0.85% 1 Adults Residing in a ICF (7+ beds) 13,344 16 6 0.12% -10 Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Children Residing in a Nursing Facility (7+ beds)	12,323	0	0	0%	0
Adults Residing in a ICF (7+ beds) Adults Residing in a Nursing Facility (7+ beds) Total Adults Residing in 7+ bed facilities 13,344 74 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days Total Individuals Over Age 3 with 121-240 days Total Individuals Over Age 3 Over 240 days Total Individuals Over Age 3 Over 240 days Adults with Integrated Employment Goal Total Number of Incentive Payment Number of Persons Served with Earned Income 13,344 1,726 Percentage of 16-64 Earned Income 13,344 87,656 Number of Adults in CIE After Paid Intern Percentage Adults Transitioned Internship to CIE 13,344 0%	Total Children Residing in 7+ bed facilities	12,323	0	0	0%	0
Adults Residing in a Nursing Facility (7+ beds) 13,344 74 74 0.55% 0 Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Adults Residing in a CCF (7+ beds)	13,344	113	114	0.85%	1
Total Adults Residing in 7+ bed facilities 13,344 203 194 1.52% -9 Total Individuals Over Age 3 with <=120 days	Adults Residing in a ICF (7+ beds)	13,344	16	6	0.12%	-10
Total Individuals Over Age 3 with <=120 days Total Individuals Over Age 3 with 121-240 days Total Individuals Over Age 3 Over 240 days Adults with Integrated Employment Goal Total Number of Incentive Payments Made Avg. Wage per Hour After Incentive Payment Number of Persons Served with Earned Income Percentage of 16-64 Earned Income Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern Percentage Adults Transitioned Internship to CIE 13,344 247 0 0% 0% 0% 0% 0% 0% 0% 0% 0%	Adults Residing in a Nursing Facility (7+ beds)	13,344	74	74	0.55%	0
Total Individuals Over Age 3 with 121-240 days Total Individuals Over Age 3 Over 240 days Adults with Integrated Employment Goal Total Number of Incentive Payments Made Avg. Wage per Hour After Incentive Payment Number of Persons Served with Earned Income Percentage of 16-64 Earned Income 13,344 207 13,344 1,726 Percentage of 16-64 Earned Income 13,344 22% Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Total Adults Residing in 7+ bed facilities	13,344	203	194	1.52%	-9
Total Individuals Over Age 3 Over 240 days Adults with Integrated Employment Goal Total Number of Incentive Payments Made Avg. Wage per Hour After Incentive Payment Number of Persons Served with Earned Income Percentage of 16-64 Earned Income 13,344 207 13,344 \$14.40 Percentage of 16-64 Earned Income 13,344 22% Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Total Individuals Over Age 3 with <=120 days	247	247	100%	100%	100%
Adults with Integrated Employment Goal Total Number of Incentive Payments Made 13,344 207 Avg. Wage per Hour After Incentive Payment Number of Persons Served with Earned Income 13,344 1,726 Percentage of 16-64 Earned Income 13,344 22% Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Total Individuals Over Age 3 with 121-240 days	247	0	0%	0%	0%
Total Number of Incentive Payments Made 13,344 207 Avg. Wage per Hour After Incentive Payment 13,344 \$14.40 Number of Persons Served with Earned Income 13,344 1,726 Percentage of 16-64 Earned Income 13,344 22% Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Total Individuals Over Age 3 Over 240 days	247	0	0%	0%	0%
Avg. Wage per Hour After Incentive Payment 13,344 \$14.40 Number of Persons Served with Earned Income 13,344 1,726 Percentage of 16-64 Earned Income 13,344 22% Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Adults with Integrated Employment Goal	13,344	48%	65%		
Number of Persons Served with Earned Income 13,344 Percentage of 16-64 Earned Income 13,344 22% Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Total Number of Incentive Payments Made	13,344	207			
Percentage of 16-64 Earned Income Annual Earnings of 16-64 13,344 \$7,656 Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Avg. Wage per Hour After Incentive Payment	13,344	\$14.40			
Annual Earnings of 16-64 Number of Adults in CIE After Paid Intern 13,344 Percentage Adults Transitioned Internship to CIE 13,344 0%	Number of Persons Served with Earned Income	13,344	1,726			
Number of Adults in CIE After Paid Intern 13,344 0 Percentage Adults Transitioned Internship to CIE 13,344 0%	Percentage of 16-64 Earned Income	13,344	22%			
Percentage Adults Transitioned Internship to CIE 13,344 0%	Annual Earnings of 16-64	13,344	\$7,656			
	Number of Adults in CIE After Paid Intern	13,344	0			
Total Annual Expenditures Race/Ethnicity 25,677	Percentage Adults Transitioned Internship to CIE	13,344	0%			
	Total Annual Expenditures Race/Ethnicity	25,677				



Performance Contract 2023-2024 Cover Sheet



There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



Performance Contract 2023-2024

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualifed audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	96.33
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28



Performance Contract 2023-2024

I. Developmental Center

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

• Implementation of Community Placement Plan/Resource Development Plan for FYs 2021-2022 and 2022-2023.

Progress: In FY 2019-2020, RCOC moved the last persons served from Fairview Developmental Center into the community. The remaining individuals are served at Porterville Developmental Center where they remain for competency issues. During Public Meetings in August 2022, RCOC had 8 persons served, or 0.03%, in Developmental Centers.

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All Consumers	Consumers in DC			
Statewide Average	0.06%	384,188	233			
RCOC Public Hearing 8/17/22	0.03%	23,394	8	Goal	%	# Attained
RCOC 11/01/23	0.04%	25,677	10	0	0.04%	-10
Analysis as of Public Hearing	RCOC % of DD pop		6.09%	RCOC %	% of DC pop	3.43%



Number of Persons Served Residing DC's





-	Total				N. 1
	Active Caseload	Goal	DC	%	Number Attained
Jan-23	24,544	0	10	0.04%	-10
Feb-23	24,616	0	10	0.04%	-10
Mar-23	24,769	0	10	0.04%	-10
Apr-23	24,906	0	9	0.04%	-9
May-23	25,035	0	10	0.04%	-10
Jun-23	25,232	0	10	0.04%	-10
Jul-23	25,350	0	10	0.04%	-10
Aug-23	25,477	0	10	0.04%	-10
Sep-23	25,600	0	10	0.04%	-10
Oct-23	25,677	0	10	0.04%	-10
Nov-23		0			
Dec-23		0			
Jan-24		0			
Feb-24		0			
Mar-24		0			
Apr-24		0			
May-24		0			
Jun-24		0			



Performance Contract 2023-2024

II. Children Residing with Families (Child is defined as under 18 years of age)

Planned Activities

Statement: The Regional Center of Orange County (RCOC) ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in an effort to support programs, trainings, and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e. respite placements).
- RCOC will insure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will insure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and thier caregivers.



Progress: A. During public meetings, RCOC had 284, or 2.64%, of children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All Children	Children in FH			
Statewide Average	2.66%	197,711	5,256	C - 1	0/	# Attained
RCOC Public Hearing 8/17/22	2.64%	10,752	284	Goal	%	
RCOC 11/01/23	2.54%	12,323	313	315	2.54%	-2
Analysis as of Public Hearing	RCOC %	of DD pop.	5.44%	RCOC %	of FH pop.	5.40%



	Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jan-23	11,574	315	316	2.73%	1
Feb-23	11,616	315	313	2.69%	-2
Mar-23	11,706	315	308	2.63%	-7
Apr-23	11,832	315	315	2.66%	0
May-23	11,915	315	312	2.62%	-3
Jun-23	12,053	315	323	2.68%	8
Jul-23	12,129	315	321	2.65%	6
Aug-23	12,217	315	322	2.64%	7
Sep-23	12,295	315	323	2.63%	8
Oct-23	12,323	315	313	2.54%	-2
Nov-23		315			
Dec-23		315			
Jan-24		315			
Feb-24		315			
Mar-24		315			
Apr-24		315			
May-24		315			
Jun-24		315			

Below Goal



Progress: B. During public meetings, RCOC had 10,425, or 96.96%, of children in own-home-parent/guadian.

B. Number and % of regional center children in own home-parent/guardian.

	%	All Children	Children in own home Parent/ Guardian			
Statewide Average	96.94%	197,711	191,657			
RCOC Public Hearing 8/17/22	96.96%	10,752	10,425	Goal	%	# Attained
RCOC 11/01/23	97.08%	12,323	11,963	11,300	97.08%	663
Analysis as of Public Hearing	RCOC %	of DD pop.	5.44%	RCOC %	of Home	96.96%



		Children				Exc	eeded
_		in own	Children in			G	Goal
		home	Own Home		l		
	Total	Parent/	Parent/		Numb	er	
	Children	Guardian	Gaurdian	%	Attair	ned	
Jan-23	11,574	11,300	11,220	96.94%	-8	0	
Feb-23	11,616	11,300	11,264	96.97%	-3	6	
Mar-23	11,706	11,300	11,359	97.04%	59)	
Apr-23	11,832	11,300	11,475	96.89%	17	5	
May-23	11,915	11,300	11,561	97.03%	26	1	
Jun-23	12,053	11,300	11,688	96.97%	38	8	
Jul-23	12,129	11,300	11,765	97.00%	46	5	
Aug-23	12,217	11,300	11,850	97.00%	55	0	
Sep-23	12,295	11,300	11,926	97.00%	62	6	
Oct-23	12,323	11,300	11,963	97.08%	66	3	
Nov-23		11,300					
Dec-23		11,300					
Jan-24		11,300					
Feb-24		11,300					
Mar-24		11,300					
Apr-24		11,300					
May-24		11,300					
Jun-24		11,300					



Progress: C. During public meetings, RCOC had 10,079, or 99.46%, of children in homes.

C. Total number and % of regional center children in homes (this is a total of sections A and B above).

		Total			
		Number			
	All	Children in			
%	Children	Homes			
99.65%	197,611	196,913			
99.60%	10,752	10,709	Goal	%	# Attained
99.62%	12,323	12,276	11,615	99.62%	661
RCOC %	of DD pop	5.44%	RCOC 9	% Homes	87.24%
	99.65% 99.60% 99.62%	%Children99.65%197,61199.60%10,752	%All Children ChildrenNumber Children in Homes99.65%197,611196,91399.60%10,75210,70999.62%12,32312,276	All Children Number Children in Homes 99.65% 197,611 196,913 99.60% 10,752 10,709 Goal 99.62% 12,323 12,276 11,615	All Children Number Children in Homes 99.65% 197,611 196,913 99.60% 10,752 10,709 Goal % 99.62% 12,323 12,276 11,615 99.62%

	Total		Total		
	Children		Number		
	Status		Children in		Number
	1&2	Goal	Homes	%	Attained
Jan-23	11,574	11,615	11,536	99.67%	-79
Feb-23	11,616	11,615	11,577	99.66%	-38
Mar-23	11,706	11,615	11,667	99.67%	52
Apr-23	11,832	11,615	11,790	99.65%	175
May-23	11,915	11,615	11,873	99.65%	258
Jun-23	12,053	11,615	12,011	99.65%	396
Jul-23	12,129	11,615	12,086	99.65%	471
Aug-23	12,217	11,615	12,172	99.63%	557
Sep-23	12,295	11,615	12,249	99.63%	634
Oct-23	12,323	11,615	12,276	99.62%	661
Nov-23		11,615			
Dec-23		11,615			
Jan-24		11,615			
Feb-24		11,615			
Mar-24		11,615			
Apr-24		11,615			
May-24		11,615			
Jun-24		11,615			

Exceeded Goal



Performance Contract 2023-2024

III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served reside.

Objective: Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviwed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successionary maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunities to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 99, or 0.78%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

		Total]		
		Adults	Adults in			
	Percentage	Status 2	FHA			
Statewide Average	0.82%	186,242	1,529			
RCOC Public Hearing 8/17/22	0.78%	12,634	99	Goal	%	# Attained
RCOC 11/01/23	0.64%	13,344	86	110	0.64%	-24
Analysis as of Public Hearing	RCOC % o	f DD pop	6.78%	RCOC % o	of FHA pop	6.47%

	Total Adults		Adults in		Numbe	Below Goal
	Status 2	Goal	FHA	%	Attained	
Jan-23	12,970	110	91	0.70%	-19	
Feb-23	12,990	110	90	0.69%	-20	
Mar-23	13,053	110	90	0.69%	-20	
Apr-23	13,065	110	90	0.69%	-20	
May-23	13,110	110	90	0.69%	-20	
Jun-23	13,179	110	89	0.68%	-21	
Jul-23	13,211	110	90	0.68%	-20	
Aug-23	13,250	110	89	0.67%	-21	
Sep-23	13,295	110	87	0.65%	-23	
Oct-23	13,344	110	86	0.64%	-24	
Nov-23		110				
Dec-23		110				
Jan-24		110				
Feb-24		110				
Mar-24		110				
Apr-24		110				
May-24		110				
Jun-24		110				



Progress: B. During public meetings, RCOC had 903, or 7.15%, of adults residing in independent living.

B. Total number and % of regional center adults in independent living.

		Total Adults	Adults in Independent			
	Percentage	Status 2	Living			
Statewide Average	9.48%	186,242	17,651			
RCOC Public Hearing 8/17/22	7.15%	12,634	903	Goal	%	# Attained
RCOC 11/01/23	7.02%	13,344	937	924	7.02%	13
Analysis of Public Hearing	RCOC % o	of DD pop	6.78%	RCOC 4	of IL pop	5.12%

	Total Adults		Adults in Independent		Exce Go	
	Status 2	Goal	Living	%	Attained	
Jan-23	12,970	924	907	6.99%	-17	
Feb-23	12,990	924	912	7.02%	-12	
Mar-23	13,053	924	917	7.03%	-7	
Apr-23	13,065	924	924	7.07%	0	
May-23	13,110	924	930	7.09%	6	
Jun-23	13,179	924	935	7.09%	11	
Jul-23	13,211	924	937	7.09%	13	
Aug-23	13,250	924	934	7.05%	10	
Sep-23	13,295	924	935	7.03%	11	
Oct-23	13,344	924	937	7.02%	13	
Nov-23		924				
Dec-23		924				
Jan-24		924				
Feb-24		924				
Mar-24		924				
Apr-24		924				
May-24		924				
Jun-24		924				



Progress: C. During public meetings, RCOC had 8,719, or 69.01%, of adults residing in own homeparent.

C. Total number and % of regional center adults residing in own home-parent.

			Adults			
		Total	Residing			
		Adults	Own Home -			
	Percentage	Status 2	Parent			
Statewide Average	67.43%	186,242	125,589			
RCOC Public Hearing 8/17/22	69.01%	12,634	8,719	Goal	%	# Attained
RCOC 11/01/23	70.45%	13,344	9,401	9,150	70.45%	251
Analysis of Public Hearing	RCOC % o	f DD pop	6.78%	RCOC % o	f own home	6.94%



	Total		Residing	_	Exceed Goal
	Adults		Own Home -		Number
	Status 2	Goal	Parent	%	Attained
Jan-23	12,970	9,150	9,052	69.79%	-98
Feb-23	12,990	9,150	9,072	69.84%	-78
Mar-23	13,053	9,150	9,120	69.87%	-30
Apr-23	13,065	9,150	9,132	69.90%	-18
May-23	13,110	9,150	9,181	70.03%	31
Jun-23	13,179	9,150	9,241	70.12%	91
Jul-23	13,211	9,150	9,263	70.12%	113
Aug-23	13,250	9,150	9,305	70.23%	155
Sep-23	13,295	9,150	9,346	70.30%	196
Oct-23	13,344	9,150	9,401	70.45%	251
Nov-23		9,150			
Dec-23		9,150			
Jan-24		9,150			
Feb-24		9,150			
Mar-24		9,150			
Apr-24		9,150			
May-24	_	9,150		_	
Jun-24		9,150			

Adults



Progress: D. During public meetings, RCOC had 496, or 3.93%, of adults residing in supported living.

D. Total number and % of regional center adults residing in supported living.

			Adults			
		Total	Residing in			
		Adults	Supported			
	Percentage	Status 2	Living			
Statewide Average	5.02%	186,242	9,359			
RCOC Public Hearing 8/17/22	3.93%	12,634	496	Goal	%	# Attained
RCOC 11/01/23	3.68%	13,344	491	512	3.68%	-21
Analysis of Public Hearing	RCOC % o	f DD pop	6.78%	RCOC %	of SL pop	5.30%

			Adults			
	Total		Residing			
	Adults		Supported		Number	I
	Status 2	Goal	Living	%	Attained	
Jan-23	12,970	512	492	3.79%	-20	
Feb-23	12,990	512	493	3.80%	-19	
Mar-23	13,053	512	499	3.82%	-13	
Apr-23	13,065	512	498	3.81%	-14	
May-23	13,110	512	498	3.80%	-14	
Jun-23	13,179	512	500	3.79%	-12	
Jul-23	13,211	512	499	3.78%	-13	
Aug-23	13,250	512	495	3.74%	-17	
Sep-23	13,295	512	495	3.72%	-17	
Oct-23	13,344	512	491	3.68%	-21	
Nov-23		512				
Dec-23		512				
Jan-24		512				
Feb-24		512				
Mar-24		512				
Apr-24		512				1
May-24		512				l
Jun-24		512]

Below



Progress: E. During public meetings, RCOC had 10,217, or 80.97%, of adults residing in home settings.

E. Total number and % of regional center adults in home settings (this is a total of sections A, B, C, and D above).

			Total			
			Number			
		Total	Adults in			
		Adults	Home			
	Percentage	Status 2	Settings			
Statewide Average	82.75%	186,242	154,119			
RCOC Public Heaing 8/17/22	80.97%	12,634	10,217	Goal	%	# Attained
RCOC 11/01/23	81.80%	13,344	10,915	10,696	81.80%	219
Analysis of Public Hearing	RCOC % c	of DD pop	6.78%	RCOC %	of Home	6.63%

ı			m . 1			
			Total			
			Number			Exceeded Goal
	Total		Adults in			Guai
	Adults		Home		Number	
	Status 2	Goal	Settings	%	Attained	
Jan-23	12,970	10,696	10,542	81.28%	-154	
Feb-23	12,990	10,696	10,567	81.35%	-129	
Mar-23	13,053	10,696	10,626	81.41%	-70	
Apr-23	13,065	10,696	10,644	81.47%	-52	
May-23	13,110	10,696	10,699	81.61%	3	
Jun-23	13,179	10,696	10,765	81.68%	69	
Jul-23	13,211	10,696	10,789	81.67%	93	
Aug-23	13,250	10,696	10,823	81.68%	127	
Sep-23	13,295	10,696	10,863	81.71%	167	
Oct-23	13,344	10,696	10,915	81.80%	219	
Nov-23		10,696				
Dec-23		10,696				
Jan-24		10,696				
Feb-24		10,696				
Mar-24		10,696				
Apr-24		10,696				
May-24		10,696				
Jun-24		10,696]



Performance Contract 2023-2024

IV. Children Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenign behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 0, or 0.00%, of children residing in a Community Care Facility (CCF) 7+ beds. Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF 7+ beds.

		Total	Children			
		Children	Residing in			
		Status	CCF 7+			
	Percentage	1&2	Beds			
Statewide Average	0.01%	197,711	13			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 11/01/23	0.00%	12,323	0	0	0.00%	0
Analysis of Public Hearing	RCOC % o	f DD pop	5.44%	RCOC %	of CCF 7+	0.00%



	Total		Residing	4	G	
	Children		CCF 7+		Number	
	Status 1&2	Goal	Beds	%	Attained	
Jan-23	11,574	0	1	0.01%	-1	
Feb-23	11,616	0	1	0.01%	-1	
Mar-23	11,706	0	1	0.01%	-1	
Apr-23	11,832	0	1	0.01%	-1	
May-23	11,915	0	1	0.01%	-1	
Jun-23	12,053	0	1	0.01%	-1	
Jul-23	12,129	0	1	0.01%	-1	
Aug-23	12,217	0	1	0.01%	-1	
Sep-23	12,295	0	0	0.00%	0	
Oct-23	12,323	0	0	0.00%	0	
Nov-23		0				
Dec-23		0				
Jan-24		0				
Feb-24		0				
Mar-24		0				
Apr-24		0				
May-24		0				
Jun-24		0				

Children

Met



Progress: B. During public meetings, RCOC had 0, or 0.00%, of children residing in an Intermediate Care Facility (ICF) 7+ beds.

B. Total number and % of regional center children residing in an ICF 7+ beds.

		Total	Children			
		Children	Residing in			
		Status	an ICF 7+			
	Percentage	1&2	beds			
Statewide Average	0.02%	197,711	34			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 11/01/23	0.00%	12,323	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of	f DD pop	5.44%	RCOC %	of ICF 7+	0.00%



	Total		Residing		
	Children		ICF 7+		Number
	Status 1&2	Goal	Beds	%	Attained
Jan-23	12,574	0	0	0.00%	0
Feb-23	11,616	0	0	0.00%	0
Mar-23	11,706	0	0	0.00%	0
Apr-23	11,832	0	0	0.00%	0
May-23	11,915	0	0	0.00%	0
Jun-23	12,053	0	0	0.00%	0
Jul-23	12,129	0	0	0.00%	0
Aug-23	12,217	0	0	0.00%	0
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23		0			
Dec-23		0			
Jan-24		0			
Feb-24		0			
Mar-24		0			
Apr-24		0			
May-24		0			
Jun-24		0			

Children



Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

C. Total number and % of regional center children residing in a nursing facility.

		Total	Children			
		Children	Residing in			
		Status	a Nursing			
	Percentage	1&2	Facility			
Statewide Average	0.00%	197,711	7			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 11/01/23	0.00%	12,323	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of	f DD pop	5.44%	RCOC	% of NF	0.00%



	Total Children		Children Residing in a Nursing Facility			let pal	
	Status 1&2	Goal	(NF)	%	Attained		
Jan-23	12,574	0	0	0.00%	0		
Feb-23	11,616	0	0	0.00%	0		
Mar-23	11,706	0	0	0.00%	0		
Apr-23	11,832	0	0	0.00%	0		
May-23	11,915	0	0	0.00%	0		
Jun-23	12,053	0	0	0.00%	0		
Jul-23	12,129	0	0	0.00%	0		
Aug-23	12,217	0	0	0.00%	0		
Sep-23	12,295	0	0	0.00%	0		
Oct-23	12323	0	0	0.00%	0		
Nov-23		0					
Dec-23		0					
Jan-24		0					
Feb-24		0					
Mar-24		0					
Apr-24		0					
May-24		0					
Jun-24		0					



Progress: D. During public meetings, RCOC had 0, or 0.00%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D.Total number and % of regional center children residing in a facility with 7+ beds (this is a total of sections A, B, and C above).

			Total			
		Total	Children			
		Children	Residing in			
		Status	a 7+ Bed			
	Percentage	1&2	Facility			
Statewide Average	0.03%	197,711	54			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 11/01/23	0.00%	12,323	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of	f DD pop	5.44%	RCOC %	7+ Bed	0.00%
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	Total		Children		
	Children		Residing in		Number
	Status 1&2	Goal	7+ Bed	%	Attained
Jan-23	11,574	0	1	0.01%	-1
Feb-23	11,616	0	1	0.01%	-1
Mar-23	11,706	0	1	0.01%	-1
Apr-23	11,832	0	1	0.01%	-1
May-23	11,915	0	1	0.01%	-1
Jun-23	12,053	0	1	0.01%	-1
Jul-23	12,129	0	1	0.01%	-1
Aug-23	12,217	0	1	0.01%	-1
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23		0			
Dec-23		0			
Jan-24		0			
Feb-24		0			
Mar-24		0			
Apr-24		0			
May-24		0			
Jun-24		0			

Total

Met Goal



Performance Contract 2023-2024

V. Adults Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilties have more choices in living options regardless of the severity of their disabilities.

Objective: RCOC will place ony those adults with medical issues or challenging behaviors in seven bed or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 122, or 0.97%, of adults residing in a CCF 7+ bed. Placements to 7+ CCF are at family request and/or due to specialized services. RCOC has several long term vendors with 7+ bed homes, and will continue to work together to implement Trailer Bill Language regarding the use of these homes.

A. Total number and % of regional center adults residing in a Community Care Facility (CCF) 7+ beds.

	Percentage	Total Adults Status 2	Adults in CCF 7+ Beds			
Statewide Average	0.79%	186,242	1,466			
RCOC Public Hearing 8/17/22	0.97%	12,634	122	Goal	%	# Attained
RCOC 11/01/23	0.85%	13,344	113	114	0.85%	1
Analysis of Public Hearing	RCOC % o	f DD pop	6.78%	RCOC % A	dult 7+ CCF	8.32%

			Adults			
	Total		Residing			
	Adults		in CCF		Numbe	r
	Status 2	Goal	7+ Beds	%	Attaine	d
Jan-23	12,970	114	120	0.93%	-6	
Feb-23	12,990	114	121	0.93%	-7	
Mar-23	13,053	114	119	0.91%	-5	
Apr-23	13,065	114	118	0.90%	-4	
May-23	13,110	114	118	0.90%	-4	
Jun-23	13,179	114	117	0.89%	-3	
Jul-23	13,211	114	115	0.87%	-1	
Aug-23	13,250	114	115	0.87%	-1	
Sep-23	13,295	114	113	0.85%	1	
Oct-23	13,344	114	113	0.85%	1	
Nov-23		114				
Dec-23		114				
Jan-24		114				
Feb-24		114				
Mar-24		114				
Apr-24		114				
May-24		114				
Jun-24		114	_	_		

Met Goal



Progress: B. During public meetings, RCOC had 12, or 0.09%, of adults residing in an Intermediate Care Facility (ICF) 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

B. Total number and % of regional center adults residing in an ICF 7+ beds.

			Adults			
		Total	Residing			
		Adults	ICF 7+			
	Percentage	Status 2	Beds			
Statewide Average	0.41%	186,242	755			
RCOC Public Hearing 8/17/22	0.09%	12,634	12	Goal	%	# Attained
RCOC 11/01/23	0.12%	13,344	16	6	0.12%	-10
Analysis of Public Hearing	RCOC % of DD pop		6.78%	RCOC % ICF 7+		1.59%



Total Residing Adults ICF 7+ Number Status 2 **%** Goal Beds Attained Jan-23 12,970 6 14 0.11% -8 12,990 Feb-23 13 0.10%-7 6 Mar-23 13,053 6 13 0.10% -7 Apr-23 13,065 6 14 0.11% -8 -8 May-23 13,110 6 14 0.11% Jun-23 -9 13,179 6 15 0.11% 13,211 -9 Jul-23 15 0.11% 6 -9 Aug-23 13,250 6 15 0.11% Sep-23 13,295 6 16 0.12% -10 Oct-23 13,344 6 16 0.12%-10 Nov-23 6 Dec-23 6 Jan-24 6 Feb-24 6 Mar-24 6 Apr-24 6 May-24 6 Jun-24 6

Adults

Below Goal



Progress: C. During public meetings, RCOC had 78, or 0.62%, of adults residing in a nursing facility (NF). Placements to nursing facilities are at family reqest and/or due to medical or specialized services.

C. Total number and % of regional center adults residing in a nursing facility.

		Total Adults	Adults Residing			
	Percentage	Status 2	in NF			
Statewide Average	0.52%	186,242	967			
RCOC Public Hearing 8/17/22	0.62%	12,634	78	Goal	%	# Attained
RCOC 11/01/23	0.55%	13,344	74	74	0.55%	0
Analysis of Public Hearing	RCOC % DD pop		6.78%	RCOC	% NF	8.07%

	Total		Adults		
	Adults		Residing		Number
	Status 2	Goal	in NF	%	Attained
Jan-23	12,970	74	79	0.61%	-5
Feb-23	12,990	74	80	0.62%	-6
Mar-23	13,053	74	91	0.70%	-17
Apr-23	13,065	74	91	0.70%	-17
May-23	13,110	74	81	0.62%	-7
Jun-23	13,179	74	79	0.60%	-5
Jul-23	13,211	74	75	0.57%	-1
Aug-23	13,250	74	75	0.57%	-1
Sep-23	13,295	74	74	0.56%	0
Oct-23	13,344	74	74	0.55%	0
Nov-23		74			
Dec-23		74			
Jan-24		74			
Feb-24		74			
Mar-24		74			
Apr-24		74			
May-24		74			
Jun-24		74	_	_	

Met Goal



Progress: D. During public meetings, RCOC had 212, or 1.68%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D. Total number and % of adults residing in a facility with 7+ beds (this is a total of sections A, B, and C above).

			Total			
			Adults			
		Total	Residing			
		Adults	in 7+			
	Percentage	Status 2	Bed			
Statewide Average	1.71%	186,242	3,188			
RCOC Public Hearing 8/17/22	1.68%	12,634	212	Goal	%	# Attained
RCOC 11/01/23	1.52%	13,344	203	194	1.52%	-9
Analysis of Public Meeting	RCOC % of DD pop		6.78%	RCOC % 7+ Bed		6.65%



			Adults			
	Total		Residing			Γ
	Adults		in 7+		Number	
	Status 2	Goal	Beds	%	Attained	
Jan-23	12,970	194	194	1.64%	-19	
Feb-23	12,990	194	214	1.65%	-20	
Mar-23	13,053	194	223	1.71%	-29	
Apr-23	13,065	194	223	1.71%	-29	
May-23	13,110	194	213	1.62%	-19	
Jun-23	13,179	194	211	1.60%	-17	
Jul-23	13,211	194	205	1.55%	-11	
Aug-23	13,250	194	205	1.55%	-11	
Sep-23	13,295	194	203	1.53%	-9	
Oct-23	13,344	194	203	1.52%	-9	
Nov-23		194				
Dec-23		194				
Jan-24		194				
Feb-24		194				
Mar-24		194				
Apr-24		194				
May-24		194				ĺ
Jun-24	_	194				

Total

Below Goal



Performance Contract 2023

VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration of individuals age 3 and over who are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the Intake process is within mandated timeline.

• RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.



Progress: A. During public meetings, RCOC had 222, or 98.23%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <=120 days.

			Total #		
		Total #	Over Age 3		
		Age 3 or	with <=120		
	Percentage	Over	Days		
Statewide Average	95.05%	9,095	8,645		
RCOC Public Hearing 8/17/22	98%	226	222	Goal	% Attained
RCOC 11/01/23	100%	247	247	100%	100%



	Total		Number	
-	Number		Individuals	
	Individuals		Over Age 3	
	Age 3 or		with <=120	%
	Over	Goal	Days	Attained
Jan-23	242	100%	240	99.17%
Feb-23	262	100%	260	99.24%
Mar-23	237	100%	237	100%
Apr-23	285	100%	285	100%
May-23	317	100%	317	100%
Jun-23	290	100%	290	100%
Jul-23	297	100%	295	99.33%
Aug-23	283	100%	283	100%
Sep-23	273	100%	269	98.53%
Oct-23	247	100%	247	100%
Nov-23		100%		
Dec-23		100%		
Jan-24		100%		
Feb-24		100%		
Mar-24		100%		
Apr-24		100%		
May-24		100%		
Jun-24		100%		

Total

Met Goal



Progress: B. During public meetings, RCOC had 4, or 1.77%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

			Total		
		Total	Number of		
		Number	Individuals		
		Individual	Over Age 3		
		s Age 3	With 121-		
	Percentage	and Over	240 Days		
Statewide Average	3.83%	9,095	348		
RCOC Public Hearing 8/17/22	2.00%	226	4	Goal	% Attained
RCOC 11/01/23	0%	247	0	0%	0%



-	Total Number of Individuals Age 3 or		Total Number Individuals Over Age 3 With 121-		Met Goal
	Over	Goal	240 Days	%	l
Jan-23	242	0%	1	0.41%	l
Feb-23	262	0%	1	0.38%	l
Mar-23	237	0%	0	0%	l
Apr-23	285	0%	0	0%	l
May-23	317	0%	0	0%	l
Jun-23	290	0%	0	0%	l
Jul-23	297	0%	2	0.67%	l
Aug-23	283	0%	0	0%	l
Sep-23	273	0%	4	1.47%	l
Oct-23	247	0%	0	0%	l
Nov-23		0%			l
Dec-23		0%			l
Jan-24		0%			l
Feb-24		0%			l
Mar-24		0%			l
Apr-24		0%			1
May-24		0%			1
Jun-24		0%			



Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

			Total		
		Total	Number		
		Number	Individuals		
		Individual	Over Age 3		
		s Age 3 or	Over 240		
	Percentage	Over	Days		
Statewide Average	1.12%	9,095	102		
RCOC Public Meeting 8/17/22	0%	226	0	Goal	% Attained
RCOC 11/01/23	0%	247	0	0%	0%



	Total		Number	
	Number		Individuals	
	Individuals		Over Age 3	
	Age 3 or		Over 240	%
	Over	Goal	Days	Attained
Jan-23	242	0%	1	0.41%
Feb-23	262	0%	1	0.38%
Mar-23	237	0%	0	0%
Apr-23	285	0%	0	0%
May-23	317	0%	0	0%
Jun-23	290	0%	0	0%
Jul-23	297	0%	0	0%
Aug-23	283	0%	0	0%
Sep-23	273	0%	0	0%
Oct-23	247	0%	0	0%
Nov-23		0%		
Dec-23		0%		
Jan-24		0%		
Feb-24		0%		
Mar-24		0%		
Apr-24		0%		
May-24		0%		
Jun-24	_	0%	_	

Total

Met Goal



VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making competitive integrated employment (CIE) the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of thier choosing. RCOC will make incentive payments to vendors who assist individuals obtain CIE and maintain those positions over time.

Progress: A. Results from the National Core Indicator surveys conducted in FY 2014-15, 47% of those interviewed indicated a desire for work in the community. For FY 2021-22, 48% of those interviewed also expressed a desire for employment in their community.

A. Percentage of adults who reported having integrated employment as a goal in their IPP.

	Percentage	
RCOC FY 2011-12	46%	Goal
RCOC FY 2014-15	47%	50%
RCOC FY 2018-19	57%	65%
RCOC FY 2020-21	48%	70%



Progress: B. RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestonse related to length of employment.

B. Total number of 30 day, 6 month, and 12 month incentive payments made within the fiscal year.

Fiscal Year	30 Day	6 Month	12 Month
2017-18	155	97	78
2018-19	151	128	83
2019-20	131	115	90
2020-21	84	63	60
Goal	110	85	75

Progress: C. RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in CIE when incentive payments have been made on their behalf.

Fiscal Year	Hours Week	Wage
2017-18	23.5	\$11.31
2018-19	21	\$12.06
2019-20	22	\$13.06
2020-21	20	\$14.40
Goal	24	\$15.50



VIII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of competitive integrated employment (CIE) as the first option for persons served.

Objective: RCOC service coordinators will implement Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings (ITP) through the school and Individual Program Planning (IPP) meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on CIE as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into CIE.

Progress: A. Results from the Employment Development Department (EDD) conducted in 2019 indicate that 2,335 persons served ages 16-64 had earned income. In 2020, 1,726 persons served ages 16-64 had earned income.

A. Number of persons served ages 16-64 with earned income.



		Statewide
	RCOC	Avg.
2016	2,085	1,201
2017	2,341	1,294
2018	3,336	1,311
2019	2,335	1,341
2020	1,726	1,082



Progress: B. Results from the EDD in 2019 indicate that 20% of persons served ages 16-64 reported having earned income. In 2020, the percentage of persons served ages 16-64 reporting earned income was 22.22%.

B. Percentage of persons served ages 16-64 reporting earned income.



		Statewide
	RCOC	Avg.
2017	21%	17%
2018	21%	16%
2019	20%	16%
2020	22%	19%

Progress: C. Results from the EDD in 2018 indicate that average annual wages for persons served ages 16-64 was \$8,806. In 2019, the average annual wage for persons served ages 16-64 was \$9,578. This measure will also compare average annual wages of all people with disabilities

C. Annual earnings of age group 16-64 of people with intellectual disabilities, compared with all persons with disabilities in California.

		Statewide
	RCOC	Avg.
2017	\$7,580	\$9,033
2018	\$8,806	\$10,317
2019	\$9,578	\$11,327
2020	\$7,656	\$9,733



Progress: D. In FY 2016-17, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests and lead into CIE opportunites. In 2020 RCOC had 11 individuals within a PIP that resulted in employment, and for 2021 that number decreased to 0 individuals.

D. Number of adults placed in CIE following participation in a PIP.

	Total
2017-18	1
2018-19	7
2019-20	11
2020-21	0

Progress: E. RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began ni FY 2016-17. In FY 2020-21, 0% of adults transitioned from an Internship to Competitive Employment.

E. Percentage of adults who transitioned from internship to competitive employment.

	% Adults
2018-19	
2019-20	14%
2020-21	0%

Progress: F. RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in PIP during the previous fiscal year.

	Hours Week	Wage
2018-19	18	\$12.34
2019-20	13	\$13.43
2020-21	13	\$13.98



IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

Statement: RCOC works to ensure that the support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.

Objective: RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support groups leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.



Progress: A. Review of fiscal year 2017-18 purchase of service data and client master file (CMF) for initial data source. Fiscal year 2020-21 data reflects either an increase or decrease in services and expenditures related to disparity criteria.

A. Percent of total annual purchase of service (POS) expenditures by individuals ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

Birth to Age 2				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	7 ↑	0.08% ↑	\$27,709 ↑	46.8% ↓
Asian	888 ↑	19% ↑	\$6,974,303 ↓	62.3% ↓
Black/African American	78 ↑	1.42% ↑	\$521,436 ↑	57.1% ↑
Hispanic	1,808 ↓	32.71% ↓	\$11,986,479 ↓	58.1%↓
Native Hawaiian or Other Pacific Islander	12↑	0.24% ↑	\$89,096 ↑	64.6% ↑
Other Ethnicity or Race / Multi- Cultural	1,314 ↓	27.2% ↑	\$9,968,093 ↓	60.8% ↑
White	1,067 ↑	19.31% ↑	\$7,075,012 ↓	57% ↓
Totals	5,174 ↓	100.0%	\$36,642,130 ↓	

Age 3 to 21 Years				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	15 ↑	0.9% ↑	\$94,851 ↓	49.9% ↓
Asian	1,913 ↑	16.68% ↓	\$17,881,688 ↑	51.6% ↓
Black/African American	199 ↑	2% ↑	\$2,162,089 ↑	55.1% ↓
Hispanic	3,974 ↑	28.43% ↓	\$30,489,363 ↑	56.7% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	0.2% ↑	\$217,214 ↑	57% ↓
Other Ethnicity or Race / Multi- Cultural	1,933 ↑	19.97% ↑	\$21,410,236 ↑	53.5% ↓
White	2,213 ↓	32.62% ↓	\$34,978,597 ↑	63.8% ↓
Totals	10,265 ↑	100.0%	\$107,234,038 ↑	



Age 22 and Over				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	22 ↓	0.3% ↔	\$1,474,983 ↑	82.8% ↓
Asian	1,442 ↑	11.3% ↓	\$53,498,601 ↑	74.6% ↓
Black/African American	261 ↑	2.7% ↓	\$12,799,478 ↑	80.7% ↓
Hispanic	2,793 ↑	18.76% ↓	\$88,798,778 ↑	76.7% ↓
Native Hawaiian or Other Pacific Islander	12 ↑	1%	\$349,818 ↑	71.6% ↓
Other Ethnicity or Race / Multi- Cultural	848 ↑	7.5% ↑	\$35,244,572 ↑	78% ↓
White	4,757 ↑	59.39% ↑	\$281,084,614 ↑	79.3% ↓
Totals	10,135 ↑	100.0%	\$473,250,844 ↑	



Progress: B. Review of fiscal year 2020-21 POS date and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3-21; Age 22 and older.

Birth to 2 Years			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	7 ↑	0 ↓	0.0% ↓
Asian	888 ↑	77 ↑	8.7% ↑
Black/African American	78 ↑	4 ↑	5.1% ↑
Hispanic	1,808 ↓	181 ↑	10% ↑
Native Hawaiian or Other Pacific Islander	12 ↑	0	0.0%
Other Ethnicity or Race / Multi- Cultural	1,314 ↓	70 ↑	8.6% ↑
White	1,067 ↑	70 ↑	6.6% ↑
Totals	5,174↓	445 ↑	8.6% ↑

Age 3 to 21 Years			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	15	7 ↑	46.7% ↑
Asian	1,913 ↑	779 ↑	40.7% ↑
Black/African American	199 ↑	83 ↑	41.7% ↑
Hispanic	3,974 ↑	1,984 ↑	46.9% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	11	61.1% ↑
Other Ethnicity or Race / Multi- Cultural	1,933 ↑	742 ↑	38.4% ↑
White	2,213 ↑	789 ↑	35.7% ↑
Totals	10,265 ↑	4,395 ↑	42.8% ↑



Age 22 and Older			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	22 ↓	3 ↓	13.6% ↓
Asian	1,442 ↑	337 ↑	23.4% ↑
Black/African American	261 ↑	58 ↑	22.2% ↑
Hispanic	2,793 ↑	712 ↑	25.5% ↑
Native Hawaiian or Other Pacific Islander	12 ↑	4 ↑	33.3% ↑
Other Ethnicity or Race / Multi- Cultural	848 ↑	192 ↑	22.6% ↑
White	4,757 ↑	716↑	15.1% ↑
Totals	10,135 ↑	2,022 ↑	20% ↑



Progress: C. Review of fiscal year 2020-21 POS and CMF data. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service (POS) expenditures by individual's primary language for all ages (30 or more people with identified language).

Primary Language	Total People	POS Authorized Per Capita	Percentage Utilized
ASL (American Sign Langauge)	30 ↑	\$47,662 ↓	84.1% ↑
English	19,553 ↑	\$20,140 ↓	74.2% ↓
Spanish	4,499 ↓	\$9,146↑	68.3% ↓
Mandarin Chinese	67 ↓	\$7,105 ↓	58.7% ↓
Vietnamese	1,084 ↑	\$9,421 ↓	69.3% ↓
Korean	141 ↑	\$23,888 ↑	77.8% ↓
Tagalog	20 ↓	\$29,933 ↑	81.2% ↓
Arabic	47 ↑	\$7,363 ↑	61.4%↓
Farsi	51	\$9,545	64%

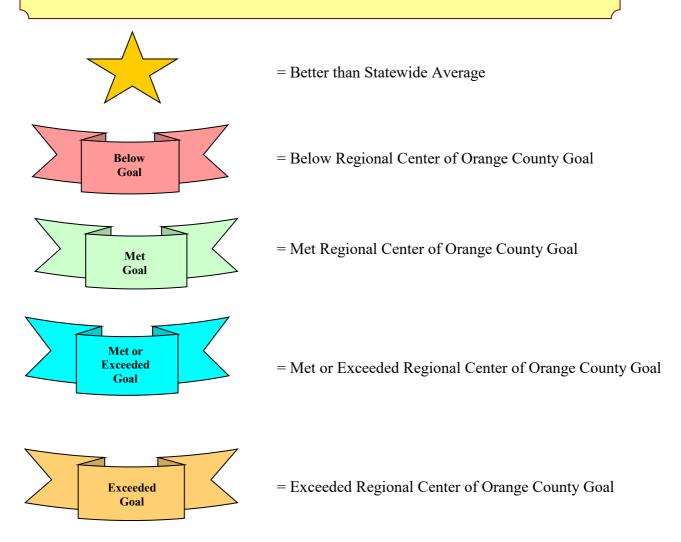


Performance Contract Summary

of orange county	Jonifuc	Dumm	u y		
RCOC as of 12/01/2023	All	RCOC#	Goal	Percentage	# Attained
Developmental Center (DC)	25,722	9	0	0.04%	-9
Children in Foster Homes (FH)	12,332	315	315	2.55%	0
Children Own Home Parent/Guardian	12,332	11,972	11,300	97.08%	672
Total # Children (FH,Parent/Guardian)	12,332	12,287	11,615	99.64%	672
Adult FHA	13,381	86	110	0.64%	-24
Independent Living (IL)	13,381	935	924	6.99%	11
Adults Residing Own Home - Parent	13,381	9,440	9,150	70.55%	290
Supported Living (SL)	13,381	492	512	3.68%	-20
Total # Adults (FHA, IL, Parent/Guardian, SL)	13,381	10,953	10,696	81.85%	257
Children Residing in a CCF (7+ beds)	12,332	0	0	0%	0
Children Residing in a ICF (7+ beds)	12,332	0	0	0%	0
Children Residing in a Nursing Facility (7+ beds)	12,332	0	0	0%	0
Total Children Residing in 7+ bed facilities	12,332	0	0	0%	0
Adults Residing in a CCF (7+ beds)	13,381	112	114	0.84%	2
Adults Residing in a ICF (7+ beds)	13,381	16	6	0.12%	-10
Adults Residing in a Nursing Facility (7+ beds)	13,381	75	74	0.56%	-1
Total Adults Residing in 7+ bed facilities	13,381	203	194	1.52%	-9
Total Individuals Over Age 3 with <=120 days	274	274	100%	100%	100%
Total Individuals Over Age 3 with 121-240 days	274	0	0%	0%	0%
Total Individuals Over Age 3 Over 240 days	274	0	0%	0%	0%
Adults with Integrated Employment Goal	13,381	48%	65%		
Total Number of Incentive Payments Made	13,381	207			
Avg. Wage per Hour After Incentive Payment	13,381	\$14.40			
Number of Persons Served with Earned Income	13,381	1,726			
Percentage of 16-64 Earned Income	13,381	22%			
Annual Earnings of 16-64	13,381	\$7,656			
Number of Adults in CIE After Paid Intern	13,381	0			
Percentage Adults Transitioned Internship to CIE	13,381	0%			
Total Annual Expenditures Race/Ethnicity	25,722				



Performance Contract 2023-2024 Cover Sheet



There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualifed audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	96.46
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28



I. Developmental Center

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

• Implementation of Community Placement Plan/Resource Development Plan for FYs 2021-2022 and 2022-2023.

Progress: In FY 2019-2020, RCOC moved the last persons served from Fairview Developmental Center into the community. The remaining individuals are served at Porterville Developmental Center where they remain for competency issues. During Public Meetings in August 2022, RCOC had 8 persons served, or 0.03%, in Developmental Centers.

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All Consumers	Consumers in DC			
Statewide Average	0.06%	384,188	233			
RCOC Public Hearing 8/17/22	0.03%	23,394	8	Goal	%	# Attained
RCOC 12/01/23	0.03%	25,722	9	0	0.03%	-9
Analysis as of Public Hearing	RCOC %	of DD pop	6.09%	RCOC %	% of DC pop	3.43%



Number of Persons Served Residing DC's





	Total				
,	Active				Number
	Caseload	Goal	DC	%	Attained
Jan-23	24,544	0	10	0.04%	-10
Feb-23	24,616	0	10	0.04%	-10
Mar-23	24,769	0	10	0.04%	-10
Apr-23	24,906	0	9	0.04%	-9
May-23	25,035	0	10	0.04%	-10
Jun-23	25,232	0	10	0.04%	-10
Jul-23	25,350	0	10	0.04%	-10
Aug-23	25,477	0	10	0.04%	-10
Sep-23	25,600	0	10	0.04%	-10
Oct-23	25,677	0	10	0.04%	-10
Nov-23	25,722	0	9	0.03%	-9
Dec-23		0			
Jan-24		0			
Feb-24		0			
Mar-24		0			
Apr-24		0			
May-24		0			
Jun-24		0			



II. Children Residing with Families (Child is defined as under 18 years of age)

Planned Activities

Statement: The Regional Center of Orange County (RCOC) ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in an effort to support programs, trainings, and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e. respite placements).
- RCOC will insure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will insure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and thier caregivers.



Progress: A. During public meetings, RCOC had 284, or 2.64%, of children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All Children	Children in FH			
Statewide Average	2.66%	197,711	5,256	C1	0/	# A 44 - 1 1
RCOC Public Hearing 8/17/22	2.64%	10,752	284	Goal	%	# Attained
RCOC 12/01/23	2.55%	12,332	315	315	2.55%	0
Analysis as of Public Hearing	RCOC %	of DD pop.	5.44%	RCOC %	of FH pop.	5.40%



	Total Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jan-23	11,574	315	316	2.73%	1
Feb-23	11,616	315	313	2.69%	-2
Mar-23	11,706	315	308	2.63%	-7
Apr-23	11,832	315	315	2.66%	0
May-23	11,915	315	312	2.62%	-3
Jun-23	12,053	315	323	2.68%	8
Jul-23	12,129	315	321	2.65%	6
Aug-23	12,217	315	322	2.64%	7
Sep-23	12295	315	323	2.63%	8
Oct-23	12323	315	313	2.54%	-2
Nov-23	12332	315	315	2.55%	0
Dec-23		315			
Jan-24		315			
Feb-24		315			
Mar-24		315			
Apr-24		315			
May-24		315			
Jun-24		315			

Met Goal



Progress: B. During public meetings, RCOC had 10,425, or 96.96%, of children in own-home-parent/guadian.

B. Number and % of regional center children in own home-parent/guardian.

	%	All Children	Children in own home Parent/ Guardian			
Statewide Average	96.94%	197,711	191,657			
RCOC Public Hearing 8/17/22	96.96%	10,752	10,425	Goal	%	# Attained
RCOC 12/01/23	97.08%	12,332	11,972	11,300	97.08%	672
Analysis as of Public Hearing	RCOC %	of DD pop.	5.44%	RCOC %	6 of Home	96.96%



		Children				Exc	eeded
_		in own	Children in			G	Goal
		home	Own Home		_		
	Total	Parent/	Parent/		Numb	er	Ì
	Children	Guardian	Gaurdian	%	Attain	ed	Ì
Jan-23	11,574	11,300	11,220	96.94%	-80)	Ì
Feb-23	11,616	11,300	11,264	96.97%	-36	5	Ì
Mar-23	11,706	11,300	11,359	97.04%	59)	Ì
Apr-23	11,832	11,300	11,475	96.89%	17:	5	Ì
May-23	11,915	11,300	11,561	97.03%	26	1	Ì
Jun-23	12,053	11,300	11,688	96.97%	388	8	Ì
Jul-23	12,129	11,300	11,765	97.00%	46:	5	Ì
Aug-23	12,217	11,300	11,850	97.00%	550	0	Ì
Sep-23	12,295	11,300	11,926	97.00%	620	6	Ì
Oct-23	12,323	11,300	11,963	97.08%	66.	3	Ì
Nov-23	12,332	11,300	11,972	97.08%	672	2	Ì
Dec-23		11,300					Ì
Jan-24		11,300					Ì
Feb-24		11,300					Ì
Mar-24		11,300					Ì
Apr-24		11,300					Ì
May-24		11,300					Ì
Jun-24		11,300					I



Progress: C. During public meetings, RCOC had 10,079, or 99.46%, of children in homes.

C. Total number and % of regional center children in homes (this is a total of sections A and B above).

		All	Total Number Children in			
	%	Children	Homes			
Statewide Average	99.65%	197,611	196,913			
RCOC Public Hearing 8/17/22	99.60%	10,752	10,709	Goal	%	# Attained
RCOC 12/01/23	99.64%	12,332	12,287	11,615	99.64%	672
Analysis of Public Hearing	RCOC %	of DD pop	5.44%	RCOC 9	% Homes	87.16%
	Т-4-1		T-4-1		7	5/
	Total Children		Total Number		/	eeded
	Status		Children in		Nuntoer	oal
	1&2	Goal	Homes	%	Attained	
Jan-23	11,574	11,615	11,536	99.67%	-79	
Feb-23	11,616	11,615	11,577	99.66%	-38	
Mar-23	11,706	11,615	11,667	99.67%	52	
Apr-23	11,832	11,615	11,790	99.65%	175	
May-23	11,915	11,615	11,873	99.65%	258	
Jun-23	12,053	11,615	12,011	99.65%	396	
Jul-23	12,129	11,615	12,086	99.65%	471	
Aug-23	12,217	11,615	12,172	99.63%	557	
Sep-23	12,295	11,615	12,249	99.63%	634	
Oct-23	12,323	11,615	12,276	99.62%	661	
Nov-23	12,332	11,615	12,287	99.64%	672	
Dec-23		11,615				
Jan-24		11,615				
Feb-24		11,615				
Mar-24		11,615				
Apr-24		11,615				
May-24		11,615				
Jun-24		11,615				



III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served reside.

Objective: Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviwed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successionary maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunities to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 99, or 0.78%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

		Total				
		Adults	Adults in			
	Percentage	Status 2	FHA			
Statewide Average	0.82%	186,242	1,529			
RCOC Public Hearing 8/17/22	0.78%	12,634	99	Goal	%	# Attained
RCOC 12/01/23	0.64%	13,381	86	110	0.64%	-24
Analysis as of Public Hearing	RCOC % of DD	рор	6.78%	RCOC ∜	fFHA pop	6.470/

	Total				Goal
	Adults		Adults in		Number
	Status 2	Goal	FHA	%	Attained
Jan-23	12,970	110	91	0.70%	-19
Feb-23	12,990	110	90	0.69%	-20
Mar-23	13,053	110	90	0.69%	-20
Apr-23	13,065	110	90	0.69%	-20
May-23	13,110	110	90	0.69%	-20
Jun-23	13,179	110	89	0.68%	-21
Jul-23	13,211	110	90	0.68%	-20
Aug-23	13,250	110	89	0.67%	-21
Sep-23	13,295	110	87	0.65%	-23
Oct-23	13,344	110	86	0.64%	-24
Nov-23	13,381	110	86	0.64%	-24
Dec-23		110			
Jan-24		110			
Feb-24		110			
Mar-24		110			
Apr-24		110			
May-24		110			•
Jun-24		110			



Progress: B. During public meetings, RCOC had 903, or 7.15%, of adults residing in independent living.

B. Total number and % of regional center adults in independent living.

	Percentage	Total Adults Status 2	Adults in Independent Living			
Statewide Average	9.48%	186,242	17,651			
RCOC Public Hearing 8/17/22	7.15%	12,634	903	Goal	%	# Attained
RCOC 12/01/23	6.99%	13,381	935	924	6.99%	11
Analysis of Public Hearing	RCOC % o	f DD pop	6.78%	RCC%	of IL pop	5 1 29/7
						7
	Total Adults		Adults in Independent		Exceeded Goal	
	Status 2	Goal	Living	%	Attained	
Jan-23	12,970	924	907	6.99%	-17	
Feb-23	12,990	924	912	7.02%	-12	
Mar-23	13,053	924	917	7.03%	-7	
Apr-23	13,065	924	924	7.07%	0	
May-23	13,110	924	930	7.09%	6	
Jun-23	13,179	924	935	7.09%	11	
Jul-23	13,211	924	937	7.09%	13	
Aug-23	13,250	924	934	7.05%	10	
Sep-23	13,295	924	935	7.03%	11	
Oct-23	13,344	924	937	7.02%	13	
Nov-23	13,381	924	935	6.99%	11	
Dec-23		924				
Jan-24		924				
Feb-24		924				
Mar-24		924				
Apr-24		924				
May-24		924				
Jun-24		924				



Progress: C. During public meetings, RCOC had 8,719, or 69.01%, of adults residing in own home-parent.

C. Total number and % of regional center adults residing in own home-parent.

		Adults			
	Total	Residing			
	Adults	Own Home -			
Percentage	Status 2	Parent			
67.43%	186,242	125,589			
69.01%	12,634	8,719	Goal	%	# Attained
70.55%	13,381	9,440	9,150	70.55%	290
RCOC % o	f DD pop	6.78%	RCOC % of	own home	6.94%
	67.43% 69.01% 70.55%	PercentageAdults67.43%186,24269.01%12,634	PercentageStatus 2Parent67.43%186,242125,58969.01%12,6348,71970.55%13,3819,440	Percentage Status 2 Parent 67.43% 186,242 125,589 69.01% 12,634 8,719 Goal 70.55% 13,381 9,440 9,150	Percentage Status 2 Parent 67.43% 186,242 125,589 69.01% 12,634 8,719 Goal % 70.55% 13,381 9,440 9,150 70.55%



					Lxceeded
	Total		Residing		Goal
	Adults		Own Home -		Number
	Status 2	Goal	Parent	%	Attained
Jan-23	12,970	9,150	9,052	69.79%	-98
Feb-23	12,990	9,150	9,072	69.84%	-78
Mar-23	13,053	9,150	9,120	69.87%	-30
Apr-23	13,065	9,150	9,132	69.90%	-18
May-23	13,110	9,150	9,181	70.03%	31
Jun-23	13,179	9,150	9,241	70.12%	91
Jul-23	13,211	9,150	9,263	70.12%	113
Aug-23	13,250	9,150	9,305	70.23%	155
Sep-23	13,295	9,150	9,346	70.30%	196
Oct-23	13,344	9,150	9,401	70.45%	251
Nov-23	13,381	9,150	9,440	70.55%	290
Dec-23		9,150			
Jan-24		9,150			
Feb-24		9,150			
Mar-24		9,150			
Apr-24		9,150			
May-24		9,150			
Jun-24		9,150		_	
•					

Adults



Progress: D. During public meetings, RCOC had 496, or 3.93%, of adults residing in supported living.

D. Total number and % of regional center adults residing in supported living.

			Adults			
		Total	Residing in			
		Adults	Supported			
	Percentage	Status 2	Living			
Statewide Average	5.02%	186,242	9,359			
RCOC Public Hearing 8/17/22	3.93%	12,634	496	Goal	%	# Attained
RCOC 12/01/23	3.68%	13,381	492	512	3.68%	-20
Analysis of Public Hearing	RCOC % o	of DD pop	6.78%	RCOC %	of SL pop	5.30%

	T . 1		Adults		Below
	Total		Residing		Goal
	Adults		Supported		Number
	Status 2	Goal	Living	%	Attained
Jan-23	12,970	512	492	3.79%	-20
Feb-23	12,990	512	493	3.80%	-19
Mar-23	13,053	512	499	3.82%	-13
Apr-23	13,065	512	498	3.81%	-14
May-23	13,110	512	498	3.80%	-14
Jun-23	13,179	512	500	3.79%	-12
Jul-23	13,211	512	499	3.78%	-13
Aug-23	13,250	512	495	3.74%	-17
Sep-23	13,295	512	495	3.72%	-17
Oct-23	13,344	512	491	3.68%	-21
Nov-23	13,381	512	492	3.68%	-20
Dec-23		512			
Jan-24		512			
Feb-24		512			
Mar-24		512			
Apr-24		512			
May-24		512			
Jun-24		512			



Progress: E. During public meetings, RCOC had 10,217, or 80.97%, of adults residing in home settings.

E. Total number and % of regional center adults in home settings (this is a total of sections A, B, C, and D above).

			Total			
			Number			
		Total	Adults in			
		Adults	Home			
	Percentage	Status 2	Settings			
Statewide Average	82.75%	186,242	154,119			
RCOC Public Heaing 8/17/22	80.97%	12,634	10,217	Goal	%	# Attained
RCOC 12/01/23	81.85%	13,381	10,953	10,696	81.85%	257
Analysis of Public Hearing	RCOC % c	of DD pop	6.78%	RCOC %	of Home	6.63%

			Total		Exceeded	
			Number		Goal	
	Total		Adults in			
	Adults		Home		Number	
	Status 2	Goal	Settings	%	Attained	
Jan-23	12,970	10,696	10,542	81.28%	-154	
Feb-23	12,990	10,696	10,567	81.35%	-129	
Mar-23	13,053	10,696	10,626	81.41%	-70	
Apr-23	13,065	10,696	10,644	81.47%	-52	
May-23	13,110	10,696	10,699	81.61%	3	
Jun-23	13,179	10,696	10,765	81.68%	69	
Jul-23	13,211	10,696	10,789	81.67%	93	
Aug-23	13,250	10,696	10,823	81.68%	127	
Sep-23	13,295	10,696	10,863	81.71%	167	
Oct-23	13,344	10,696	10,915	81.80%	219	
Nov-23		10,696				
Dec-23		10,696				
Jan-24		10,696				
Feb-24		10,696				
Mar-24		10,696				
Apr-24		10,696				
May-24		10,696				
Jun-24		10,696				



IV. Children Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenign behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 0, or 0.00%, of children residing in a Community Care Facility (CCF) 7+ beds. Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF 7+ beds.

		Total	Children			
		Children	Residing in			
		Status	CCF 7+			
	Percentage	1&2	Beds			
Statewide Average	0.01%	197,711	13			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 12/01/23	0.00%	12,332	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of	f DD pop	5.44%	RCOC %	of CCF 7+	0.00%
·						



					Goal
	Total		Residing		Goai
	Children		CCF 7+		Number
	Status 1&2	Goal	Beds	%	Attained
Jan-23	11,574	0	1	0.01%	-1
Feb-23	11,616	0	1	0.01%	-1
Mar-23	11,706	0	1	0.01%	-1
Apr-23	11,832	0	1	0.01%	-1
May-23	11,915	0	1	0.01%	-1
Jun-23	12,053	0	1	0.01%	-1
Jul-23	12,129	0	1	0.01%	-1
Aug-23	12,217	0	1	0.01%	-1
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23		0			
Jan-24		0			
Feb-24		0			
Mar-24		0			
Apr-24		0			
May-24		0			
Jun-24		0			

Children



Progress: B. During public meetings, RCOC had 0, or 0.00%, of children residing in an Intermediate Care Facility (ICF) 7+ beds.

B. Total number and % of regional center children residing in an ICF 7+ beds.

		Total	Children			
		Children	Residing in			
		Status	an ICF 7+			
	Percentage	1&2	beds			
Statewide Average	0.02%	197,711	34			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 12/01/23	0.00%	12,332	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of	f DD pop	5.44%	RCOC %	of ICF 7+	0.00%
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	Total		Residing		Goal
	Children		ICF 7+		Number
	Status 1&2	Goal	Beds	%	Attained
Jan-23	12,574	0	0	0.00%	0
Feb-23	11,616	0	0	0.00%	0
Mar-23	11,706	0	0	0.00%	0
Apr-23	11,832	0	0	0.00%	0
May-23	11,915	0	0	0.00%	0
Jun-23	12,053	0	0	0.00%	0
Jul-23	12,129	0	0	0.00%	0
Aug-23	12,217	0	0	0.00%	0
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23		0			
Jan-24		0			
Feb-24		0			
Mar-24		0			
Apr-24		0			
May-24		0			
Jun-24		0			

Children



Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

C. Total number and % of regional center children residing in a nursing facility.

		Total	Children			
		Children	Residing in			
		Status	a Nursing			
	Percentage	1&2	Facility			
Statewide Average	0.00%	197,711	7			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 12/01/23	0.00%	12,332	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of	f DD pop	5.44%	RCOC (% of NF	0.00%



			Children		Met Goal	
	Total		Residing in a Nursing			
	Children		Facility		Number	
	Status 1&2	Goal	(NF)	%	Attained	
Jan-23	12,574	0	0	0.00%	0	
Feb-23	11,616	0	0	0.00%	0	
Mar-23	11,706	0	0	0.00%	0	
Apr-23	11,832	0	0	0.00%	0	
May-23	11,915	0	0	0.00%	0	
Jun-23	12,053	0	0	0.00%	0	
Jul-23	12,129	0	0	0.00%	0	
Aug-23	12,217	0	0	0.00%	0	
Sep-23	12,295	0	0	0.00%	0	
Oct-23	12,323	0	0	0.00%	0	
Nov-23	12,332	0	0	0.00%	0	
Dec-23		0				
Jan-24		0				
Feb-24		0				
Mar-24		0				
Apr-24		0				
May-24		0				
Jun-24		0				



Progress: D. During public meetings, RCOC had 0, or 0.00%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D.Total number and % of regional center children residing in a facility with 7+ beds (this is a total of sections A, B, and C above).

			Total			
		Total	Children			
		Children	Residing in			
		Status	a 7+ Bed			
	Percentage	1&2	Facility			
Statewide Average	0.03%	197,711	54			
RCOC Public Hearing 8/17/22	0.00%	10,752	0	Goal	%	# Attained
RCOC 12/01/23	0.00%	12,332	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of	f DD pop	5.44%	RCOC %	% 7+ Bed	0.00%
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	Total		Children		Goal
	Children		Residing in		Number
	Status 1&2	Goal	7+ Bed	%	Attained
Jan-23	11,574	0	1	0.01%	-1
Feb-23	11,616	0	1	0.01%	-1
Mar-23	11,706	0	1	0.01%	-1
Apr-23	11,832	0	1	0.01%	-1
May-23	11,915	0	1	0.01%	-1
Jun-23	12,053	0	1	0.01%	-1
Jul-23	12,129	0	1	0.01%	-1
Aug-23	12,217	0	1	0.01%	-1
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23		0			
Jan-24		0			
Feb-24		0			
Mar-24		0			
Apr-24		0			
May-24		0			
Jun-24		0			

Total

Met



V. Adults Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilties have more choices in living options regardless of the severity of their disabilities.

Objective: RCOC will place ony those adults with medical issues or challenging behaviors in seven bed or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 122, or 0.97%, of adults residing in a CCF 7+ bed. Placements to 7+ CCF are at family request and/or due to specialized services. RCOC has several long term vendors with 7+ bed homes, and will continue to work together to implement Trailer Bill Language regarding the use of these homes.

A. Total number and % of regional center adults residing in a Community Care Facility (CCF) 7+ beds.

	Percentage	Total Adults Status 2	Adults in CCF 7+ Beds			
Statewide Average	0.79%	186,242	1,466			
RCOC Public Hearing 8/17/22	0.97%	12,634	122	Goal	%	# Attained
RCOC 12/01/23	0.84%	13,381	112	114	0.84%	2
Analysis of Public Hearing	RCOC % o	f DD pop	6.78%	RCOC % A	dult 7+ CCF	8.32%

	Total		Adults Residing			Exceeded Goal
	Adults		in CCF		Number l	
	Status 2	Goal	7+ Beds	%	Attained	
Jan-23	12,970	114	120	0.93%	-6	
Feb-23	12,990	114	121	0.93%	-7	
Mar-23	13,053	114	119	0.91%	-5	
Apr-23	13,065	114	118	0.90%	-4	
May-23	13,110	114	118	0.90%	-4	
Jun-23	13,179	114	117	0.89%	-3	
Jul-23	13,211	114	115	0.87%	-1	
Aug-23	13,250	114	115	0.87%	-1	
Sep-23	13,295	114	113	0.85%	1	
Oct-23	13,344	114	113	0.85%	1	
Nov-23	13,381	114	112	0.84%	2	
Dec-23		114				
Jan-24		114				
Feb-24		114				
Mar-24		114				
Apr-24		114				
May-24		114				
Jun-24		114				



Progress: B. During public meetings, RCOC had 12, or 0.09%, of adults residing in an Intermediate Care Facility (ICF) 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

B. Total number and % of regional center adults residing in an ICF 7+ beds.

			Adults			
		Total	Residing			
		Adults	ICF 7+			
	Percentage	Status 2	Beds			
Statewide Average	0.41%	186,242	755			
RCOC Public Hearing 8/17/22	0.09%	12,634	12	Goal	%	# Attained
RCOC 12/01/23	0.12%	13,381	16	6	0.12%	-10
Analysis of Public Hearing	RCOC % of DD pop		6.78%	RCOC % ICF 7+		1.59%



-	Total		Residing		
	Adults		ICF 7+		Number
	Status 2	Goal	Beds	%	Attained
Jan-23	12,970	6	14	0.11%	-8
Feb-23	12,990	6	13	0.10%	-7
Mar-23	13,053	6	13	0.10%	-7
Apr-23	13,065	6	14	0.11%	-8
May-23	13,110	6	14	0.11%	-8
Jun-23	13,179	6	15	0.11%	-9
Jul-23	13,211	6	15	0.11%	-9
Aug-23	13,250	6	15	0.11%	-9
Sep-23	13,295	6	16	0.12%	-10
Oct-23	13,344	6	16	0.12%	-10
Nov-23	13,381	6	16	0.12%	-10
Dec-23		6			
Jan-24		6			
Feb-24		6			
Mar-24		6			
Apr-24		6			
May-24		6			
Jun-24		6			

Adults

Below Goal



Progress: C. During public meetings, RCOC had 78, or 0.62%, of adults residing in a nursing facility (NF). Placements to nursing facilities are at family reqest and/or due to medical or specialized services.

C. Total number and % of regional center adults residing in a nursing facility.

				i			
		Total	Adults				
		Adults	Residing				
	Percentage	Status 2	in NF				
Statewide Average	0.52%	186,242	967				
RCOC Public Hearing 8/17/22	0.62%	12,634	78	Goal	%	# Attained	
RCOC 12/01/23	0.56%	13,381	75	74	0.56%	-1	
Analysis of Public Hearing	RCOC % DD po	p	6.78%	RCOC % NF		8.07%	1
						Polow	
	Total		Adults			Below Goal	
	Adults		Residing		Number		
	Status 2	Goal	in NF	%	Attained		
Jan-23	12,970	74	79	0.61%	-5		
Feb-23	12,990	74	80	0.62%	-6		
Mar-23	13,053	74	91	0.70%	-17		
Apr-23	13,065	74	91	0.70%	-17		
May-23	13,110	74	81	0.62%	-7		
Jun-23	13,179	74	79	0.60%	-5		
Jul-23	13,211	74	75	0.57%	-1		
Aug-23		74	75	0.57%	-1		
Sep-23		74	74	0.56%	0		
Oct-23	13,344	74	74	0.55%	0		
Nov-23	13,381	74	75	0.56%	-1		
Dec-23		74					
Jan-24		74					
Feb-24		74					
Mar-24		74					
Apr-24		74					
May-24		74					

74

Jun-24



Progress: D. During public meetings, RCOC had 212, or 1.68%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D. Total number and % of adults residing in a facility with 7+ beds (this is a total of sections A, B, and C above).

			Total Adults			
		Total	Residing			
		Adults	in 7+			
	Percentage	Status 2	Bed			
Statewide Average	1.71%	186,242	3,188			
RCOC Public Hearing 8/17/22	1.68%	12,634	212	Goal	%	# Attained
RCOC 12/01/23	1.52%	13,381	203	194	1.52%	-9
Analysis of Public Meeting	RCOC % of DD	pop	6.78%	RCOC % 7+	Bed	6.65%



			Adults		
	Total		Residing		
	Adults		in 7+		Number
	Status 2	Goal	Beds	%	Attained
Jan-23	12,970	194	194	1.64%	-19
Feb-23	12,990	194	214	1.65%	-20
Mar-23	13,053	194	223	1.71%	-29
Apr-23	13,065	194	223	1.71%	-29
May-23	13,110	194	213	1.62%	-19
Jun-23	13,179	194	211	1.60%	-17
Jul-23	13,211	194	205	1.55%	-11
Aug-23	13,250	194	205	1.55%	-11
Sep-23	13,295	194	203	1.53%	-9
Oct-23	13,344	194	203	1.52%	-9
Nov-23	13,381	194	203	1.52%	-9
Dec-23		194			
Jan-24		194			
Feb-24		194			
Mar-24		194			
Apr-24		194			
May-24		194			
Jun-24		194	_	_	_

Total

Below Goal



Performance Contract 2023

VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration of individuals age 3 and over who are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the Intake process is within mandated timeline.

• RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.



Progress: A. During public meetings, RCOC had 222, or 98.23%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <=120 days.

			Total #		
		Total #	Over Age 3		
		Age 3 or	with <=120		
_	Percentage	Over	Days		
Statewide Average	95.05%	9,095	8,645		
RCOC Public Hearing 8/17/22	98.00%	226	222	Goal	% Attained
RCOC 12/01/23	100.00%	274	274	100.00%	100.00%



	Total		Number		
_	Number		Individuals		
	Individuals		Over Age 3		T
	Age 3 or		with <=120	%	
	Over	Goal	Days	Attained	
Jan-23	242	100%	240	99.17%	
Feb-23	262	100%	260	99.24%	Ī
Mar-23	237	100%	237	100%	J
Apr-23	285	100%	285	100%	J
May-23	317	100%	317	100.00%	1
Jun-23	290	100%	290	100.00%	1
Jul-23	297	100%	295	99.33%	Ī
Aug-23	283	100%	283	100.00%	Ī
Sep-23	273	100%	269	98.53%	
Oct-23	247	100%	247	100.00%	J
Nov-23	274	100%	274	100.00%	Ī
Dec-23		100%			
Jan-24		100%			Ī
Feb-24		100%			Ī
Mar-24		100%			
Apr-24		100%			Ī
May-24		100%			l
Jun-24		100%			

Total

Met Goal



Progress: B. During public meetings, RCOC had 4, or 1.77%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

			Total		
		Total	Number of		
		Number	Individuals		
		Individual	Over Age 3		
		s Age 3	With 121-		
	Percentage	and Over	240 Days		
Statewide Average	3.83%	9,095	348		
RCOC Public Hearing 8/17/22	2.00%	226	4	Goal	% Attained
RCOC 12/01/23	0.00%	274	0	0.00%	0.00%



-	Total Number of Individuals Age 3 or		Total Number Individuals Over Age 3 With 121-		Met Goal	
	Over	Goal	240 Days	%		
Jan-23	242	0.00%	1	0.41%		
Feb-23	262	0.00%	1	0.38%		
Mar-23	237	0.00%	0	0.00%		
Apr-23	285	0.00%	0	0.00%		
May-23	317	0.00%	0	0.00%		
Jun-23	290	0.00%	0	0.00%		
Jul-23	297	0.00%	2	0.67%		
Aug-23	283	0.00%	0	0.00%		
Sep-23	273	0.00%	4	1.47%		
Oct-23	247	0.00%	0	0.00%		
Nov-23	274	0.00%	0	0.00%		
Dec-23		0.00%				
Jan-24		0.00%				
Feb-24		0.00%				
Mar-24		0.00%				
Apr-24		0.00%				
May-24		0.00%				
Jun-24		0.00%				



Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

			Total		
		Total	Number		
		Number	Individuals		
		Individual	Over Age 3		
		s Age 3 or	Over 240		
	Percentage	Over	Days		
Statewide Average	1.12%	9,095	102		
RCOC Public Meeting 8/17/22	0.00%	226	0	Goal	% Attained
RCOC 12/01/23	0.00%	274	0	0.00%	0.00%



	Total		Number		
	Number		Individuals		\downarrow
	Individuals		Over Age 3		
	Age 3 or		Over 240	%	
	Over	Goal	Days	Attained	
Jan-23	242	0%	1	0.41%	
Feb-23	262	0%	1	0.38%	
Mar-23	237	0%	0	0.00%	
Apr-23	285	0%	0	0.00%	
May-23	317	0%	0	0.00%	
Jun-23	290	0%	0	0.00%	
Jul-23	297	0%	0	0.00%	
Aug-23	283	0%	0	0.00%	
Sep-23	273	0%	0	0.00%	
Oct-23	247	0%	0	0.00%	
Nov-23	274	0%	0	0.00%	
Dec-23		0%			
Jan-24		0%			
Feb-24		0%			
Mar-24		0%			
Apr-24		0%			
May-24		0%			
Jun-24		0%			

Total

Met Goal



Performance Contract 2023-2024

VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making competitive integrated employment (CIE) the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of thier choosing. RCOC will make incentive payments to vendors who assist individuals obtain CIE and maintain those positions over time.

Progress: A. Results from the National Core Indicator surveys conducted in FY 2014-15, 47% of those interviewed indicated a desire for work in the community. For FY 2021-22, 48% of those interviewed also expressed a desire for employment in their community.

A. Percentage of adults who reported having integrated employment as a goal in their IPP.

	Percentage	
RCOC FY 2011-12	46%	Goal
RCOC FY 2014-15	47%	50%
RCOC FY 2018-19	57%	65%
RCOC FY 2020-21	48%	70%



Progress: B. RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestonse related to length of employment.

B. Total number of 30 day, 6 month, and 12 month incentive payments made within the fiscal year.

Fiscal Year	30 Day	6 Month	12 Month
2017-18	155	97	78
2018-19	151	128	83
2019-20	131	115	90
2020-21	84	63	60
Goal	110	85	75

Progress: C. RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in CIE when incentive payments have been made on their behalf.

Fiscal Year	Hours Week	Wage
2017-18	23.5	\$11.31
2018-19	21	\$12.06
2019-20	22	\$13.06
2020-21	20	\$14.40
Goal	24	\$15.50



Performance Contract 2023-2024

VIII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of competitive integrated employment (CIE) as the first option for persons served.

Objective: RCOC service coordinators will implement Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings (ITP) through the school and Individual Program Planning (IPP) meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on CIE as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into CIE.

Progress: A. Results from the Employment Development Department (EDD) conducted in 2019 indicate that 2,335 persons served ages 16-64 had earned income. In 2020, 1,726 persons served ages 16-64 had earned income.

A. Number of persons served ages 16-64 with earned income.



		Statewide
	RCOC	Avg.
2016	2,085	1,201
2017	2,341	1,294
2018	3,336	1,311
2019	2,335	1,341
2020	1,726	1,082



Progress: B. Results from the EDD in 2019 indicate that 20% of persons served ages 16-64 reported having earned income. In 2020, the percentage of persons served ages 16-64 reporting earned income was 22.22%.

B. Percentage of persons served ages 16-64 reporting earned income.



		Statewide
	RCOC	Avg.
2017	21%	17%
2018	21%	16%
2019	20%	16%
2020	22%	19%

Progress: C. Results from the EDD in 2018 indicate that average annual wages for persons served ages 16-64 was \$8,806. In 2019, the average annual wage for persons served ages 16-64 was \$9,578. This measure will also compare average annual wages of all people with disabilities

C. Annual earnings of age group 16-64 of people with intellectual disabilities, compared with all persons with disabilities in California.

		Statewide
	RCOC	Avg.
2017	\$7,580	\$9,033
2018	\$8,806	\$10,317
2019	\$9,578	\$11,327
2020	\$7,656	\$9,733



Progress: D. In FY 2016-17, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests and lead into CIE opportunites. In 2020 RCOC had 11 individuals within a PIP that resulted in employment, and for 2021 that number decreased to 0 individuals.

D. Number of adults placed in CIE following participation in a PIP.

	Total
2017-18	1
2018-19	7
2019-20	11
2020-21	0

Progress: E. RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began ni FY 2016-17. In FY 2020-21, 0% of adults transitioned from an Internship to Competitive Employment.

E. Percentage of adults who transitioned from internship to competitive employment.

	% Adults
2018-19	
2019-20	14%
2020-21	0%

Progress: F. RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in PIP during the previous fiscal year.

	Hours Week	Wage
2018-19	18	\$12.34
2019-20	13	\$13.43
2020-21	13	\$13.98



Performance Contract 2023-2024

IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

Statement: RCOC works to ensure that the support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.

Objective: RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support groups leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.



Progress: A. Review of fiscal year 2017-18 purchase of service data and client master file (CMF) for initial data source. Fiscal year 2020-21 data reflects either an increase or decrease in services and expenditures related to disparity criteria.

A. Percent of total annual purchase of service (POS) expenditures by individuals ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

Birth to Age 2				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	7 ↑	0.08% ↑	\$27,709 ↑	46.8% ↓
Asian	888 ↑	19% ↑	\$6,974,303 ↓	62.3% ↓
Black/African American	78 ↑	1.42% ↑	\$521,436 ↑	57.1%↑
Hispanic	1,808 ↓	32.71% ↓	\$11,986,479 ↓	58.1%↓
Native Hawaiian or Other Pacific Islander	12↑	0.24% ↑	\$89,096 ↑	64.6% ↑
Other Ethnicity or Race / Multi- Cultural	1,314 ↓	27.2% ↑	\$9,968,093 ↓	60.8% ↑
White	1,067 ↑	19.31% ↑	\$7,075,012 \	57% ↓
Totals	5,174 ↓	100.0%	\$36,642,130 ↓	

Age 3 to 21 Years				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	15 ↑	0.9% ↑	\$94,851 ↓	49.9% ↓
Asian	1,913 ↑	16.68% ↓	\$17,881,688 ↑	51.6% ↓
Black/African American	199 ↑	2% ↑	\$2,162,089 ↑	55.1% ↓
Hispanic	3,974 ↑	28.43% ↓	\$30,489,363 ↑	56.7% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	0.2% ↑	\$217,214 ↑	57% ↓
Other Ethnicity or Race / Multi- Cultural	1,933 ↑	19.97% ↑	\$21,410,236 ↑	53.5% ↓
White	2,213 ↓	32.62% ↓	\$34,978,597 ↑	63.8% ↓
Totals	10,265 ↑	100.0%	\$107,234,038 ↑	



Age 22 and Over				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	22 ↓	0.3% ↔	\$1,474,983 ↑	82.8% ↓
Asian	1,442 ↑	11.3% ↓	\$53,498,601 ↑	74.6% ↓
Black/African American	261 ↑	2.7% ↓	\$12,799,478 ↑	80.7% ↓
Hispanic	2,793 ↑	18.76% ↓	\$88,798,778 ↑	76.7% ↓
Native Hawaiian or Other Pacific Islander	12 ↑	1%	\$349,818 ↑	71.6% ↓
Other Ethnicity or Race / Multi- Cultural	848 ↑	7.5% ↑	\$35,244,572 ↑	78% ↓
White	4,757 ↑	59.39% ↑	\$281,084,614 ↑	79.3% ↓
Totals	10,135 ↑	100.0%	\$473,250,844 ↑	



Progress: B. Review of fiscal year 2020-21 POS date and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3-21; Age 22 and older.

Birth to 2 Years			
	Total	Case	Percent No
Ethnicity	Eligible	Management	Services
American Indian or Alaska Native	7 ↑	0 ↓	0.0% ↓
Asian	888 ↑	77 ↑	8.7% ↑
Black/African American	78 ↑	4 ↑	5.1% ↑
Hispanic	1,808 ↓	181 ↑	10% ↑
Native Hawaiian or Other Pacific	12 ↑	0	0.0%
Islander	12	U	0.070
Other Ethnicity or Race / Multi-	1,314 ↓	70 ↑	8.6% ↑
Cultural	1,314 ↓	70	8.070
White	1,067 ↑	70 ↑	6.6% ↑
Totals	5,174↓	445 ↑	8.6% ↑

Age 3 to 21 Years			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	15	7 ↑	46.7% ↑
Asian	1,913 ↑	779 ↑	40.7% ↑
Black/African American	199 ↑	83 ↑	41.7% ↑
Hispanic	3,974 ↑	1,984 ↑	46.9% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	11	61.1% ↑
Other Ethnicity or Race / Multi- Cultural	1,933 ↑	742 ↑	38.4% ↑
White	2,213 ↑	789 ↑	35.7% ↑
Totals	10,265 ↑	4,395 ↑	42.8% ↑



Age 22 and Older			
	Total	Case	Percent No
Ethnicity	Eligible	Management	Services
American Indian or Alaska Native	22 ↓	3 ↓	13.6% ↓
Asian	1,442 ↑	337 ↑	23.4% ↑
Black/African American	261 ↑	58 ↑	22.2% ↑
Hispanic	2,793 ↑	712 ↑	25.5% ↑
Native Hawaiian or Other Pacific	12 ↑	4 ↑	33.3% ↑
Islander	12	4	33.370
Other Ethnicity or Race / Multi-	010 1	102 ↑	22.60/. ↑
Cultural	848 ↑	192 ↑	22.6% ↑
White	4,757 ↑	716 ↑	15.1% ↑
Totals	10,135 ↑	2,022 ↑	20% ↑



Progress: C. Review of fiscal year 2020-21 POS and CMF data. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service (POS) expenditures by individual's primary language for all ages (30 or more people with identified language).

Primary Language	Total People	POS Authorized Per Capita	Percentage Utilized
ASL (American Sign Langauge)	30 ↑	\$47,662 ↓	84.1% ↑
English	19,553 ↑	\$20,140 ↓	74.2% ↓
Spanish	4,499 ↓	\$9,146 ↑	68.3% ↓
Mandarin Chinese	67 ↓	\$7,105 ↓	58.7% ↓
Vietnamese	1,084 ↑	\$9,421 ↓	69.3% ↓
Korean	141 ↑	\$23,888 ↑	77.8% ↓
Tagalog	20 ↓	\$29,933 ↑	81.2% ↓
Arabic	47 ↑	\$7,363 ↑	61.4%↓
Farsi	51	\$9,545	64%

Regional Center of Orange County Board Recruitment and Training Committee November 13, 2023 Videoconference Minutes

Committee Members Present: John "Chip" Wright, Chair

Bruce Hall Sandy Martin Hilda Mendez Chinh Nguyen Fernando Peña

Committee Member Absent: Frances Hernandez

RCOC Staff Present: Larry Landauer, Executive Director

Jerrod Bonner, Director of Information Technology Arturo Cazares, Director of Community Services Jennifer Montanez, Director of Case Management

Marta Vasquez, Chief Financial Officer Stacy Wong, Director of Human Resources

Mr. Chip Wright called the videoconference meeting to order at 5:02 p.m.

I. Board Recruitment

A. Review Board Members' Terms of Office and Upcoming Turnover

Mr. Wright reviewed the current Terms of Office and the Committee discussed upcoming term end dates.

B. Discuss Recruitment Needs – Review of Board Applicant Interview

The Committee discussed recruitment efforts and the need to recruit new members to ensure compliance with the composition requirements of the Lanterman Act. Much discussion ensued about recruitment efforts and Committee members following up with potential Board applicants. The Committee also discussed Board composition and DDS' method for calculating compliance.

II. Board Development and Training

A. Discuss Board Training Schedule and Topics

The Committee reviewed and discussed the upcoming training topics and completed the training plan for calendar year 2024.

Board Recruitment and Training Committee Minutes November 13, 2023

III. Community Forum

No community members were present at the meeting.

Mr. Wright adjourned the meeting at 5:32 p.m.

Recorder: Sandra Lomelí

Regional Center of Orange County Vendor Advisory Committee November 14, 2023 Videoconference Minutes

Members: Adult Behavior Management Programs

Chair, Atrem Behmanesh, present Co-Chair, Ryan Perez, absent

Adult Day Programs

Chair, Rick Perez, present Co-Chair, Member Pending

Adult Family Home/Foster Family Agency

Chair, Member Pending Co-Chair, Member Pending

Behavior Services

Chair, Cindy Hebert, present Co-Chair, Junie Lazo-Pearson, present

Community Care Facilities

Chair, Member Pending Co-Chair, Member Pending

Early Intervention

Chair, Junie Lazo-Pearson, present Co-Chair, Pam Alexander, absent

Habilitation

Chair, Marina Margaryan, present Co-Chair, Jodean Hudson, absent

Independent/Supported Living

Chair, Christine Molina, absent Co-Chair, Ana Sandoval, present

Intermediate Care Facilities

Chair, Rich Mraule, absent Co-Chair, Member Pending

Support Services/Allied Health

Chair, Andrew Velasco, present Co-Chair, Alex Saldana, absent

Liaisons: CalOptima

Liaison Pending

Orange County Transit Authority

Melissa Mungia, present Christina Blanco, absent

RCOC Staff Present: Liliana Castillo, Accounting Manager - Vendorization

Wayed Kabir, Peer Advocate

Karina Martinez, Accounting Manager - Payables

Jennifer Montanez, Director of Support Services
Jack Stanton, Associate Director of Housing
Marta Vasquez, Chief Financial Officer
Sean Watson, Associate Director of Risk Management

Call to Order

Mr. Rick Perez welcomed all attendees and called the videoconference meeting to order at 2:02 p.m.

I. RCOC Update

In Mr. Larry Landauer's absence, Ms. Jennifer Montanez, RCOC's Director of Support Services, reported that there is a projected surplus statewide. Ms. Montanez also reported that a copy of the Association of Regional Center Agencies (ARCA) Developmental Services Trailer Bill Language (TBL), which lists the bills signed into law that may affect regional centers and service providers in California effective January 1, 2024, was emailed to all Committee members for their review.

A. Vendor Update

Ms. Marta Vasquez, RCOC's Chief Financial Officer, reported that the Direct Service Professional (DSP) Training Stipend Certifications were sent out via DocuSign for verification of names of individuals who have completed the DSP trainings and may be eligible for the DSP training stipends. Ms. Vasquez stated that certifications for September and October 2023 trainings submitted by November 27, 2023, would be paid on November 30, 2023. Certifications for November trainings are due by December 15, 2023, to be paid on December 28, 2023.

Ms. Vasquez also noted that both the DSP Training Stipend Agreement and the DSP Training Stipend Certification must be completed and submitted before payment can be issued.

II. Board Report

Mr. Perez reported that a Board of Directors meeting was held on November 2, 2023.

III. Peer Advisory Committee (PAC) Report

Mr. Wayed Kabir, RCOC's Peer Advocate, reported that on his Podcast: *Ability Beast Talk*, he plans on hosting various topics on developmental disabilities along with monthly shows such as "*The Landauer Hour*" with Mr. Larry Landauer and "*RCOC's Community Hour*" with Mr. Arturo Cazares.

IV. Liaison Reports

A. CalOptima – Liaison pending

No representative from CalOptima was present and no report was provided.

B. Orange County Transportation Authority (OCTA) – Melissa Mungia (present)

Ms. Melissa Mungia reported that OCTA's ACCESS ridership is up to 82% of pre-pandemic levels and that OCTA is working with First Transit, OCTA's ACCESS subcontractor, to ensure driver resources. She also reported that services changes to Sunday's OC Bus will have no impact to OC ACCESS services.

V. Member Reports

A. Adult Behavior Management – Atrem Behmanesh (present)

B. Adult Day Programs – Rick Perez (present)

Ms. Atrem Behmanesh reported that the two subcommittees met today and discussed the DSP Training Stipend Program, Special Incident Reporting and the Department of Developmental Services' ornament collection efforts to decorate a Christmas tree for the 92nd Annual Capitol Tree Lighting.

C. Adult Family Home Agency/Foster Family Agency (AFHA/FFA) – Member Pending

Mr. Jack Stanton, RCOC's Associate Director of Housing, reported that the subcommittee is scheduled to meet soon and elect a new subcommittee Chair.

D. Behavior Services – Cindy Hebert (present)

Ms. Cindy Hebert reported that the subcommittee meeting is scheduled for December 7, 2023.

E. Community Care Facilities (CCF) – Member Pending

Mr. Perez reported that the subcommittee did not meet.

F. Early Intervention – Junie Lazo-Pearson (present)

Ms. Junie Lazo-Pearson reported that the subcommittee last met in October 2023 and discussed the early start program changes with Dr. Bonnie Ivers, RCOC's Clinical Director.

The next subcommittee meeting is scheduled for January 2024.

G. Habilitation – Marina Margaryan (present)

Ms. Marina Margaryan reported that the subcommittee is scheduled to meet in January 2024.

H. Independent Living/Supported Living (IL/SL) – Christine Molina (absent)

In Ms. Christine Molina's absence, Ms. Ana Sandoval reported that the subcommittee met today and discussed the upcoming changes in California's minimum wage and sick pay requirements.

I. Intermediate Care Facilities (ICF) – Rich Mraule (absent)

In Mr. Rich Mraule's absence, Mr. Stanton reported that the subcommittee did not meet.

J. Support Services/Allied Health – Andrew Velasco (present)

Mr. Andrew Velasco reported that the subcommittee met today and discussed the minimum wage increase for 2024, the DSP Training Stipend Program and the HIPAA Privacy Rule compliance requirements for emails.

VI. Community Forum

There were no speakers for community forum.

VII. Adjournment

Mr. Perez adjourned the meeting at 2:16 p.m.

The next VAC meeting is scheduled for January 9, 2024.

Recorder: Sandra Lomelí