

**Consumers with No Purchase of Services  
by Language**

<b>For All Ages</b>				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	18	17	1	5.6%
OTHER SIGN LANGUAGE	3	3	0	0.0%
ENGLISH	14,562	12,077	2,485	17.1%
ARMENIAN	1	1	0	0.0%
SOMALI	0	0	0	-
SWAHILI	0	0	0	-
NIGERIAN	0	0	0	-
AMHARIC	0	0	0	-
FRENCH	0	0	0	-
ITALIAN	0	0	0	-
PORTUGUESE	4	3	1	25.0%
SPANISH	3,892	2,759	1,133	29.1%
OTHER LATIN	0	0	0	-
CANTONESE CHINESE	23	20	3	13.0%
MANDARIN CHINESE	38	32	6	15.8%
JAPANESE	4	4	0	0.0%
VIETNAMESE	936	725	211	22.5%
KOREAN	129	110	19	14.7%
LAOTIAN	6	4	2	33.3%
CAMBODIAN	19	12	7	36.8%
OTHER ASIAN	13	12	1	7.7%
DUTCH	0	0	0	-
GERMAN	0	0	0	-
HMONG	0	0	0	-
THAI	0	0	0	-
MIEN	0	0	0	-
OTHER GERMANIC	0	0	0	-
HUNGARIAN	0	0	0	-
RUSSIAN	9	8	1	11.1%
OTHER URALIC-SLAVIC LANGUAGES	4	4	0	0.0%
SAMOAN	0	0	0	-
TAGALOG	22	17	5	22.7%
GUAMANIAN	1	0	1	100.0%
OTHER PACIFIC ISLAND	3	1	2	66.7%
ARABIC	33	26	7	21.2%
HEBREW	0	0	0	-
FARSI (PERSIAN)	3	3	0	0.0%
HINDI(NORTHERN INDIA)	0	0	0	-
URDU(PAKISTAN INDIA)	1	0	1	100.0%
OTHER INDO-IRANIAN LANG	0	0	0	-
DANISH	0	0	0	-
NORWEGIAN	0	0	0	-
SWEDISH	0	0	0	-
OTH. SCANDINAVIAN	0	0	0	-
ALL OTHER LANGUAGES	58	50	8	13.8%
<b>Totals:</b>	<b>19,782</b>	<b>15,888</b>	<b>3,894</b>	<b>19.7%</b>

**Consumers with No Purchase of Services  
by Language**

*For Birth to age 2 years, inclusive*

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	1	1	0	0.0%
OTHER SIGN LANGUAGE	0	0	0	
ENGLISH	3,054	2,767	287	9.4%
ARMENIAN	0	0	0	
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	0	0	0	
FRENCH	0	0	0	
ITALIAN	0	0	0	
PORTUGUESE	1	1	0	0.0%
SPANISH	927	853	74	8.0%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	5	5	0	0.0%
MANDARIN CHINESE	7	7	0	0.0%
JAPANESE	2	2	0	0.0%
VIETNAMESE	174	163	11	6.3%
KOREAN	17	16	1	5.9%
LAOTIAN	0	0	0	
CAMBODIAN	0	0	0	
OTHER ASIAN	3	3	0	0.0%
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	0	0	0	
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	1	1	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	1	1	0	0.0%
SAMOAN	0	0	0	
TAGALOG	2	2	0	0.0%
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	0	0	0	
ARABIC	8	8	0	0.0%
HEBREW	0	0	0	
FARSI (PERSIAN)	0	0	0	
HINDI(NORTHERN INDIA)	0	0	0	
URDU(PAKISTAN INDIA)	0	0	0	
OTHER INDO-IRANIAN LANG	0	0	0	
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	2	2	0	0.0%
<b>Totals:</b>	<b>4,205</b>	<b>3,832</b>	<b>373</b>	<b>8.9%</b>

**Consumers with No Purchase of Services  
by Language**

*For age 3 years to 21 years, inclusive*

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	3	2	1	33.3%
OTHER SIGN LANGUAGE	0	0	0	
ENGLISH	5,764	4,257	1,507	26.1%
ARMENIAN	1	1	0	0.0%
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	0	0	0	
FRENCH	0	0	0	
ITALIAN	0	0	0	
PORTUGUESE	3	2	1	33.3%
SPANISH	2,017	1,176	841	41.7%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	6	6	0	0.0%
MANDARIN CHINESE	10	6	4	40.0%
JAPANESE	2	2	0	0.0%
VIETNAMESE	351	258	93	26.5%
KOREAN	58	46	12	20.7%
LAOTIAN	1	1	0	0.0%
CAMBODIAN	2	1	1	50.0%
OTHER ASIAN	2	1	1	50.0%
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	0	0	0	
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	4	4	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	1	1	0	0.0%
SAMOAN	0	0	0	
TAGALOG	5	2	3	60.0%
GUAMANIAN	0	0	0	
OTHER PACIFIC ISLAND	0	0	0	
ARABIC	10	7	3	30.0%
HEBREW	0	0	0	
FARSI (PERSIAN)	0	0	0	
HINDI(NORTHERN INDIA)	0	0	0	
URDU(PAKISTAN INDIA)	0	0	0	
OTHER INDO-IRANIAN LANG	0	0	0	
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	12	9	3	25.0%
<b>Totals:</b>	<b>8,252</b>	<b>5,782</b>	<b>2,470</b>	<b>29.9%</b>

**Consumers with No Purchase of Services  
by Language**

**For age 22 years and older**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	14	14	0	0.0%
OTHER SIGN LANGUAGE	3	3	0	0.0%
ENGLISH	5,744	5,053	691	12.0%
ARMENIAN	0	0	0	
SOMALI	0	0	0	
SWAHILI	0	0	0	
NIGERIAN	0	0	0	
AMHARIC	0	0	0	
FRENCH	0	0	0	
ITALIAN	0	0	0	
PORTUGUESE	0	0	0	
SPANISH	948	730	218	23.0%
OTHER LATIN	0	0	0	
CANTONESE CHINESE	12	9	3	25.0%
MANDARIN CHINESE	21	19	2	9.5%
JAPANESE	0	0	0	
VIETNAMESE	411	304	107	26.0%
KOREAN	54	48	6	11.1%
LAOTIAN	5	3	2	40.0%
CAMBODIAN	17	11	6	35.3%
OTHER ASIAN	8	8	0	0.0%
DUTCH	0	0	0	
GERMAN	0	0	0	
HMONG	0	0	0	
THAI	0	0	0	
MIEN	0	0	0	
OTHER GERMANIC	0	0	0	
HUNGARIAN	0	0	0	
RUSSIAN	4	3	1	25.0%
OTHER URALIC-SLAVIC LANGUAGES	2	2	0	0.0%
SAMOAN	0	0	0	
TAGALOG	15	13	2	13.3%
GUAMANIAN	1	0	1	100.0%
OTHER PACIFIC ISLAND	3	1	2	66.7%
ARABIC	15	11	4	26.7%
HEBREW	0	0	0	
FARSI (PERSIAN)	3	3	0	0.0%
HINDI(NORTHERN INDIA)	0	0	0	
URDU(PAKISTAN INDIA)	1	0	1	100.0%
OTHER INDO-IRANIAN LANG	0	0	0	
DANISH	0	0	0	
NORWEGIAN	0	0	0	
SWEDISH	0	0	0	
OTH. SCANDINAVIAN	0	0	0	
ALL OTHER LANGUAGES	44	39	5	11.4%
<b>Totals:</b>	<b>7,325</b>	<b>6,274</b>	<b>1,051</b>	<b>14.3%</b>