

Consumers with No Purchase of Services by Language

For All Ages

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	25	23	2	8.0%
Other Sign Language	4	4	0	0.0%
English	16,474	13,904	2,570	15.6%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	1	1	0	0.0%
Portuguese	2	2	0	0.0%
Spanish	4,177	3,073	1,104	26.4%
Other Latin	0	0	0	-
Cantonese Chinese	19	16	3	15.8%
Mandarin Chinese	45	38	7	15.6%
Japanese	6	5	1	16.7%
Vietnamese	1,012	789	223	22.0%
Korean	117	102	15	12.8%
Laotian	5	4	1	20.0%
Cambodian	17	10	7	41.2%
Other Asian	17	14	3	17.6%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	7	6	1	14.3%
Other Uralic-Slavic Languages	3	3	0	0.0%
Samoan	0	0	0	-
Tagalog	30	24	6	20.0%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	30	23	7	23.3%
Hebrew	0	0	0	-
Farsi (Persian)	14	14	0	0.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	3	3	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	9	7	2	22.2%
Totals:	22,021	18,067	3,954	18.0%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	4	4	0	0.0%
Other Sign Language	0	0	0	-
English	3,620	3,461	159	4.4%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	1	1	0	0.0%
Portuguese	0	0	0	-
Spanish	843	785	58	6.9%
Other Latin	0	0	0	-
Cantonese Chinese	2	2	0	0.0%
Mandarin Chinese	8	6	2	25.0%
Japanese	2	2	0	0.0%
Vietnamese	168	161	7	4.2%
Korean	7	7	0	0.0%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	3	3	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	3	3	0	0.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Othor Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	4,664	4,438	226	4.8%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	-
English	6,367	4,812	1,555	24.4%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	2	2	0	0.0%
Spanish	2,156	1,405	751	34.8%
Other Latin	0	0	0	-
Cantonese Chinese	6	4	2	33.3%
Mandarin Chinese	14	10	4	28.6%
Japanese	3	2	1	33.3%
Vietnamese	406	310	96	23.6%
Korean	50	41	9	18.0%
Laotian	1	1	0	0.0%
Cambodian	2	2	0	0.0%
Other Asian	5	3	2	40.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	10	5	5	50.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	11	9	2	18.2%
Hebrew	0	0	0	-
Farsi (Persian)	3	3	0	0.0%
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Othor Scandinavian	0	0	0	-
All Other Languages	1	0	1	100.0%
Totals:	9,043	6,614	2,429	26.9%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	18	16	2	11.1%
Other Sign Language	4	4	0	0.0%
English	6,487	5,631	856	13.2%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	1,178	883	295	25.0%
Other Latin	0	0	0	-
Cantonese Chinese	11	10	1	9.1%
Mandarin Chinese	23	22	1	4.3%
Japanese	1	1	0	0.0%
Vietnamese	438	318	120	27.4%
Korean	60	54	6	10.0%
Laotian	4	3	1	25.0%
Cambodian	15	8	7	46.7%
Other Asian	12	11	1	8.3%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	6	5	1	16.7%
Other Uralic-Slavic Languages	2	2	0	0.0%
Samoan	0	0	0	-
Tagalog	20	19	1	5.0%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	16	11	5	31.3%
Hebrew	0	0	0	-
Farsi (Persian)	8	8	0	0.0%
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	8	7	1	12.5%
Totals:	8,314	7,015	1,299	15.6%