

Consumers with No Purchase of Services by Language

For All Ages

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	25	23	2	8.0%
Other Sign Language	4	4	0	0.0%
English	17,389	14,515	2,874	16.5%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	1	1	0	0.0%
Portuguese	4	4	0	0.0%
Spanish	4,280	3,128	1,152	26.9%
Other Latin	0	0	0	-
Cantonese Chinese	17	14	3	17.6%
Mandarin Chinese	58	53	5	8.6%
Japanese	10	9	1	10.0%
Vietnamese	1,069	828	241	22.5%
Korean	119	102	17	14.3%
Laotian	5	4	1	20.0%
Cambodian	16	10	6	37.5%
Other Asian	16	12	4	25.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	10	9	1	10.0%
Other Uralic-Slavic Languages	3	2	1	33.3%
Samoan	0	0	0	-
Tagalog	31	26	5	16.1%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	37	30	7	18.9%
Hebrew	0	0	0	-
Farsi (Persian)	17	17	0	0.0%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	6	5	1	16.7%
Totals:	23,126	18,803	4,323	18.7%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	4	4	0	0.0%
Other Sign Language	0	0	0	-
English	4,083	3,922	161	3.9%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	1	1	0	0.0%
Italian	1	1	0	0.0%
Portuguese	2	2	0	0.0%
Spanish	897	842	55	6.1%
Other Latin	0	0	0	-
Cantonese Chinese	1	1	0	0.0%
Mandarin Chinese	19	18	1	5.3%
Japanese	3	3	0	0.0%
Vietnamese	213	207	6	2.8%
Korean	9	9	0	0.0%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	3	3	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	7	7	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	6	6	0	0.0%
Hindi (Northern India)	2	2	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	5,252	5,029	223	4.2%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	-
English	6,546	4,770	1,776	27.1%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	2	2	0	0.0%
Spanish	2,156	1,352	804	37.3%
Other Latin	0	0	0	-
Cantonese Chinese	5	4	1	20.0%
Mandarin Chinese	17	14	3	17.6%
Japanese	6	5	1	16.7%
Vietnamese	396	281	115	29.0%
Korean	48	39	9	18.8%
Laotian	1	1	0	0.0%
Cambodian	1	1	0	0.0%
Other Asian	4	2	2	50.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	1	0	1	100.0%
Samoan	0	0	0	-
Tagalog	10	6	4	40.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	13	10	3	23.1%
Hebrew	0	0	0	-
Farsi (Persian)	4	4	0	0.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	9,217	6,497	2,720	29.5%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	18	16	2	11.1%
Other Sign Language	4	4	0	0.0%
English	6,760	5,823	937	13.9%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	1,227	934	293	23.9%
Other Latin	0	0	0	-
Cantonese Chinese	11	9	2	18.2%
Mandarin Chinese	22	21	1	4.5%
Japanese	1	1	0	0.0%
Vietnamese	460	340	120	26.1%
Korean	62	54	8	12.9%
Laotian	4	3	1	25.0%
Cambodian	15	9	6	40.0%
Other Asian	12	10	2	16.7%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	5	4	1	20.0%
Other Uralic-Slavic Languages	2	2	0	0.0%
Samoan	0	0	0	-
Tagalog	21	20	1	4.8%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	17	13	4	23.5%
Hebrew	0	0	0	-
Farsi (Persian)	7	7	0	0.0%
Hindi (Northern India)	0	0	0	-
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	6	5	1	16.7%
Totals:	8,657	7,277	1,380	15.9%