

**Consumers with No Purchase of Services  
by Language**

<b>For All Ages</b>				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	30	25	5	16.7%
Other Sign Language	5	5	0	0.0%
English	19,553	14,783	4,770	24.4%
Armenian	1	1	0	0.0%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	1	0	1	100.0%
Italian	0	0	0	
Portuguese	3	3	0	0.0%
Spanish	4,499	2,911	1,588	35.3%
Other Latin	0	0	0	
Cantonese Chinese	15	9	6	40.0%
Mandarin Chinese	67	40	27	40.3%
Japanese	7	5	2	28.6%
Vietnamese	1,084	715	369	34.0%
Korean	141	103	38	27.0%
Laotian	5	3	2	40.0%
Cambodian	16	9	7	43.8%
Other Asian	13	8	5	38.5%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	1	1	0	0.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	4	2	2	50.0%
Other Uralic-Slavic Languages	3	2	1	33.3%
Samoan	0	0	0	
Tagalog	20	16	4	20.0%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	47	25	22	46.8%
Hebrew	0	0	0	
Farsi (Persian)	51	41	10	19.6%
Hindi (Northern India)	1	0	1	100.0%
Urdu (Pakistan India)	4	3	1	25.0%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	1	1	0	0.0%
<b>Totals:</b>	<b>25,574</b>	<b>18,712</b>	<b>6,862</b>	<b>26.8%</b>

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**Consumers with No Purchase of Services  
by Language**

**For Birth to age 2 years, inclusive**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	2	2	0	0.0%
Other Sign Language	0	0	0	
English	4,263	3,913	350	8.2%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	0	0	0	
Italian	0	0	0	
Portuguese	1	1	0	0.0%
Spanish	689	619	70	10.2%
Other Latin	0	0	0	
Cantonese Chinese	1	1	0	0.0%
Mandarin Chinese	11	9	2	18.2%
Japanese	1	1	0	0.0%
Vietnamese	186	164	22	11.8%
Korean	3	3	0	0.0%
Laotian	0	0	0	
Cambodian	0	0	0	
Other Asian	0	0	0	
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	0	0	0	
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	0	0	0	
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	4	3	1	25.0%
Hebrew	0	0	0	
Farsi (Persian)	11	11	0	0.0%
Hindi (Northern India)	0	0	0	
Urdu (Pakistan India)	2	2	0	0.0%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
<b>Totals:</b>	<b>5,174</b>	<b>4,729</b>	<b>445</b>	<b>8.6%</b>

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**Consumers with No Purchase of Services  
by Language**

**For age 3 years to 21 years, inclusive**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	5	4	1	20.0%
Other Sign Language	0	0	0	
English	7,403	4,408	2,995	40.5%
Armenian	1	1	0	0.0%
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	0	0	0	
Italian	0	0	0	
Portuguese	2	2	0	0.0%
Spanish	2,261	1,149	1,112	49.2%
Other Latin	0	0	0	
Cantonese Chinese	4	2	2	50.0%
Mandarin Chinese	37	17	20	54.1%
Japanese	2	0	2	100.0%
Vietnamese	429	216	213	49.7%
Korean	58	36	22	37.9%
Laotian	1	1	0	0.0%
Cambodian	3	2	1	33.3%
Other Asian	1	0	1	100.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	1	1	0	0.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	0	0	0	
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	4	3	1	25.0%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	27	10	17	63.0%
Hebrew	0	0	0	
Farsi (Persian)	25	18	7	28.0%
Hindi (Northern India)	0	0	0	
Urdu (Pakistan India)	1	0	1	100.0%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
<b>Totals:</b>	<b>10,265</b>	<b>5,870</b>	<b>4,395</b>	<b>42.8%</b>

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**Consumers with No Purchase of Services  
by Language**

**For age 22 years and older**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	23	19	4	17.4%
Other Sign Language	5	5	0	0.0%
English	7,887	6,462	1,425	18.1%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	1	0	1	100.0%
Italian	0	0	0	
Portuguese	0	0	0	
Spanish	1,549	1,143	406	26.2%
Other Latin	0	0	0	
Cantonese Chinese	10	6	4	40.0%
Mandarin Chinese	19	14	5	26.3%
Japanese	4	4	0	0.0%
Vietnamese	469	335	134	28.6%
Korean	80	64	16	20.0%
Laotian	4	2	2	50.0%
Cambodian	13	7	6	46.2%
Other Asian	12	8	4	33.3%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	4	2	2	50.0%
Other Uralic-Slavic Languages	3	2	1	33.3%
Samoan	0	0	0	
Tagalog	16	13	3	18.8%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	16	12	4	25.0%
Hebrew	0	0	0	
Farsi (Persian)	15	12	3	20.0%
Hindi (Northern India)	1	0	1	100.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	1	1	0	0.0%
<b>Totals:</b>	<b>10,135</b>	<b>8,113</b>	<b>2,022</b>	<b>20.0%</b>

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