

## Consumers with No Purchase of Services by Language

**For All Ages**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	39	36	3	7.7%
Other Sign Language	5	5	0	0.0%
English	20,607	15,447	5,160	25.0%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	2	2	0	0.0%
Italian	0	0	0	
Portuguese	4	4	0	0.0%
Spanish	4,448	2,827	1,621	36.4%
Other Latin	0	0	0	
Cantonese Chinese	15	11	4	26.7%
Mandarin Chinese	61	34	27	44.3%
Japanese	6	5	1	16.7%
Vietnamese	1,089	701	388	35.6%
Korean	153	109	44	28.8%
Laotian	5	2	3	60.0%
Cambodian	14	8	6	42.9%
Other Asian	13	10	3	23.1%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	1	1	0	0.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	5	4	1	20.0%
Other Uralic-Slavic Languages	3	2	1	33.3%
Samoan	0	0	0	
Tagalog	19	15	4	21.1%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	48	29	19	39.6%
Hebrew	0	0	0	
Farsi (Persian)	49	33	16	32.7%
Hindi (Northern India)	1	0	1	100.0%
Urdu (Pakistan India)	3	2	1	33.3%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
<b>Totals:</b>	<b>26,592</b>	<b>19,288</b>	<b>7,304</b>	<b>27.5%</b>

## Consumers with No Purchase of Services by Language

**For Birth to age 2 years, inclusive**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	8	8	0	0.0%
Other Sign Language	0	0	0	
English	4,789	4,510	279	5.8%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	1	1	0	0.0%
Italian	0	0	0	
Portuguese	1	1	0	0.0%
Spanish	588	549	39	6.6%
Other Latin	0	0	0	
Cantonese Chinese	0	0	0	
Mandarin Chinese	10	10	0	0.0%
Japanese	0	0	0	
Vietnamese	183	171	12	6.6%
Korean	8	8	0	0.0%
Laotian	0	0	0	
Cambodian	0	0	0	
Other Asian	0	0	0	
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	0	0	0	
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	3	3	0	0.0%
Hebrew	0	0	0	
Farsi (Persian)	3	2	1	33.3%
Hindi (Northern India)	0	0	0	
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
<b>Totals:</b>	<b>5,596</b>	<b>5,265</b>	<b>331</b>	<b>5.9%</b>

## Consumers with No Purchase of Services by Language

**For age 3 years to 21 years, inclusive**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	4	4	0	0.0%
Other Sign Language	0	0	0	
English	7,688	4,351	3,337	43.4%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	0	0	0	
Italian	0	0	0	
Portuguese	3	3	0	0.0%
Spanish	2,245	1,103	1,142	50.9%
Other Latin	0	0	0	
Cantonese Chinese	5	3	2	40.0%
Mandarin Chinese	33	11	22	66.7%
Japanese	3	2	1	33.3%
Vietnamese	430	194	236	54.9%
Korean	62	38	24	38.7%
Laotian	1	0	1	100.0%
Cambodian	2	1	1	50.0%
Other Asian	1	1	0	0.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	1	1	0	0.0%
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	0	0	0	
Other Uralic-Slavic Languages	0	0	0	
Samoan	0	0	0	
Tagalog	3	3	0	0.0%
Guamanian	0	0	0	
Other Pacific Island	0	0	0	
Arabic	31	16	15	48.4%
Hebrew	0	0	0	
Farsi (Persian)	29	18	11	37.9%
Hindi (Northern India)	0	0	0	
Urdu (Pakistan India)	1	0	1	100.0%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
<b>Totals:</b>	<b>10,542</b>	<b>5,749</b>	<b>4,793</b>	<b>45.5%</b>

## Consumers with No Purchase of Services by Language

**For age 22 years and older**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	27	24	3	11.1%
Other Sign Language	5	5	0	0.0%
English	8,130	6,586	1,544	19.0%
Armenian	0	0	0	
Somali	0	0	0	
Swahili	0	0	0	
Nigerian	0	0	0	
Amharic	0	0	0	
Aramaic / Chaldean	0	0	0	
French	1	1	0	0.0%
Italian	0	0	0	
Portuguese	0	0	0	
Spanish	1,615	1,175	440	27.2%
Other Latin	0	0	0	
Cantonese Chinese	10	8	2	20.0%
Mandarin Chinese	18	13	5	27.8%
Japanese	3	3	0	0.0%
Vietnamese	476	336	140	29.4%
Korean	83	63	20	24.1%
Laotian	4	2	2	50.0%
Cambodian	12	7	5	41.7%
Other Asian	12	9	3	25.0%
Dutch	0	0	0	
German	0	0	0	
Hmong	0	0	0	
Thai	0	0	0	
Mien	0	0	0	
Other Germanic	0	0	0	
Hungarian	0	0	0	
Russian	4	3	1	25.0%
Other Uralic-Slavic Languages	3	2	1	33.3%
Samoan	0	0	0	
Tagalog	16	12	4	25.0%
Guamanian	1	0	1	100.0%
Other Pacific Island	1	1	0	0.0%
Arabic	14	10	4	28.6%
Hebrew	0	0	0	
Farsi (Persian)	17	13	4	23.5%
Hindi (Northern India)	1	0	1	100.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	
Danish	0	0	0	
Norwegian	0	0	0	
Swedish	0	0	0	
Other Scandinavian	0	0	0	
All Other Languages	0	0	0	
<b>Totals:</b>	<b>10,454</b>	<b>8,274</b>	<b>2,180</b>	<b>20.9%</b>