

# Expenditure Data for Fiscal Year 2020-21 Public Stakeholders' Meeting

Presented by  
Larry Landauer, Executive Director  
March 16, 2022



[www.rcocdd.com](http://www.rcocdd.com)



Before We  
Begin  
-  
POS  
Expenditure  
Resources  
Available  
Online

## POS expenditure presentations in English, Spanish and Vietnamese

- <https://www.rcocdd.com/about-rcoc/transparency-and-accountability/diversity-and-disparity-in-pos/>
- **English** – <https://www.rcocdd.com/wp-content/uploads/about/transparency/posmeeting/POSMeeting03162022ENG.pdf>
- **Español** – <https://www.rcocdd.com/wp-content/uploads/about/transparency/posmeeting/POSMeeting03162022ESP.pdf>
- **Tiếng Việt** – <https://www.rcocdd.com/wp-content/uploads/about/transparency/posmeeting/POSMeeting03162022VIET.pdf>

## POS expenditure data reports for fiscal years 2011/2012 to 2020/2021

- <https://www.rcocdd.com/about-rcoc/transparency-and-accountability/pos-expenditures/>

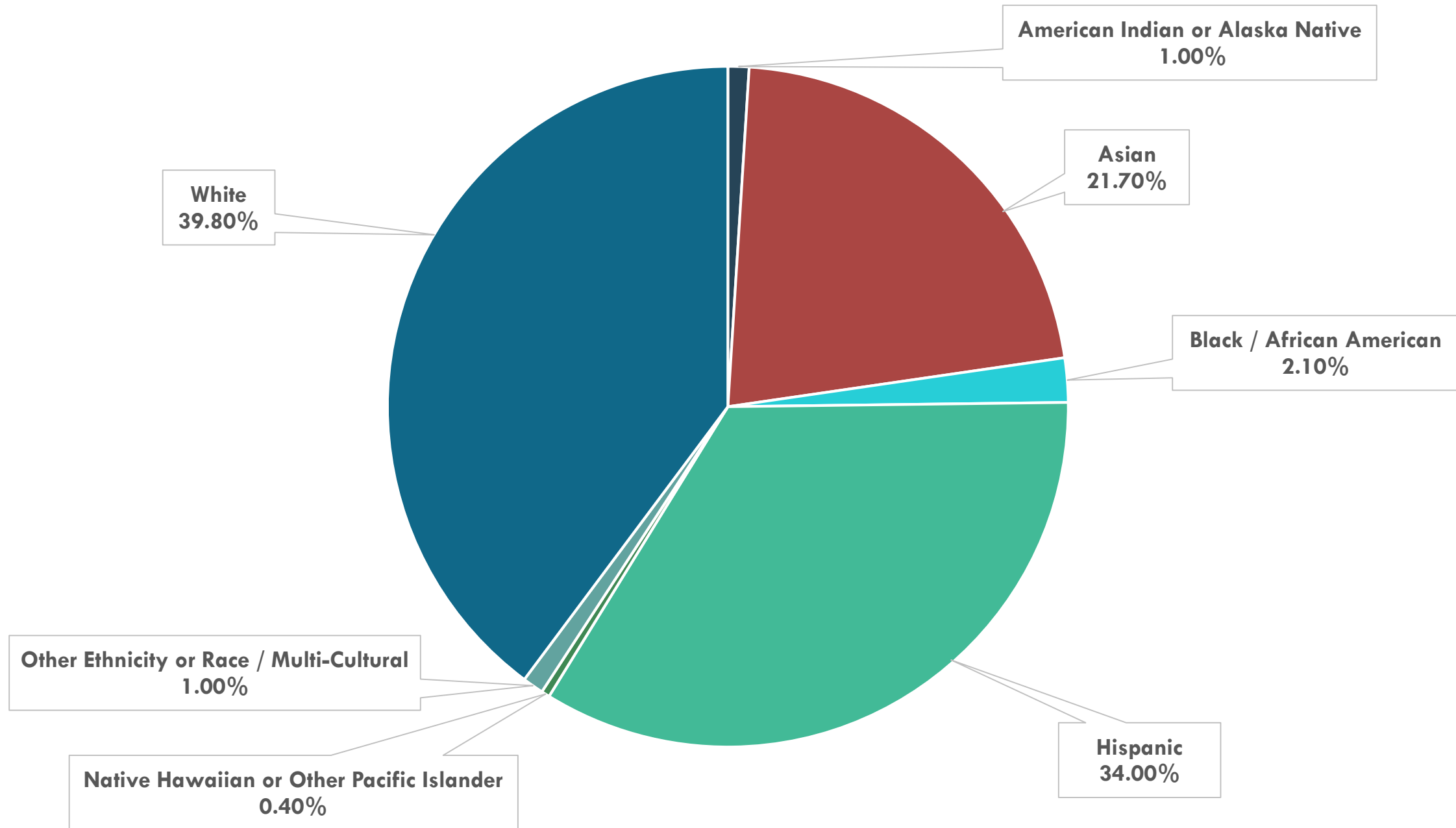
# Why We Are Here Tonight

- To share what RCOC is currently doing to meet the needs of our diverse community
- To provide information about Regional Center of Orange County's (RCOC's) purchase of service expenditures based on ethnicity, language, and disability
- To seek input from you about how we can continue to enhance our practices to ensure we are meeting the needs of all individuals and families we serve

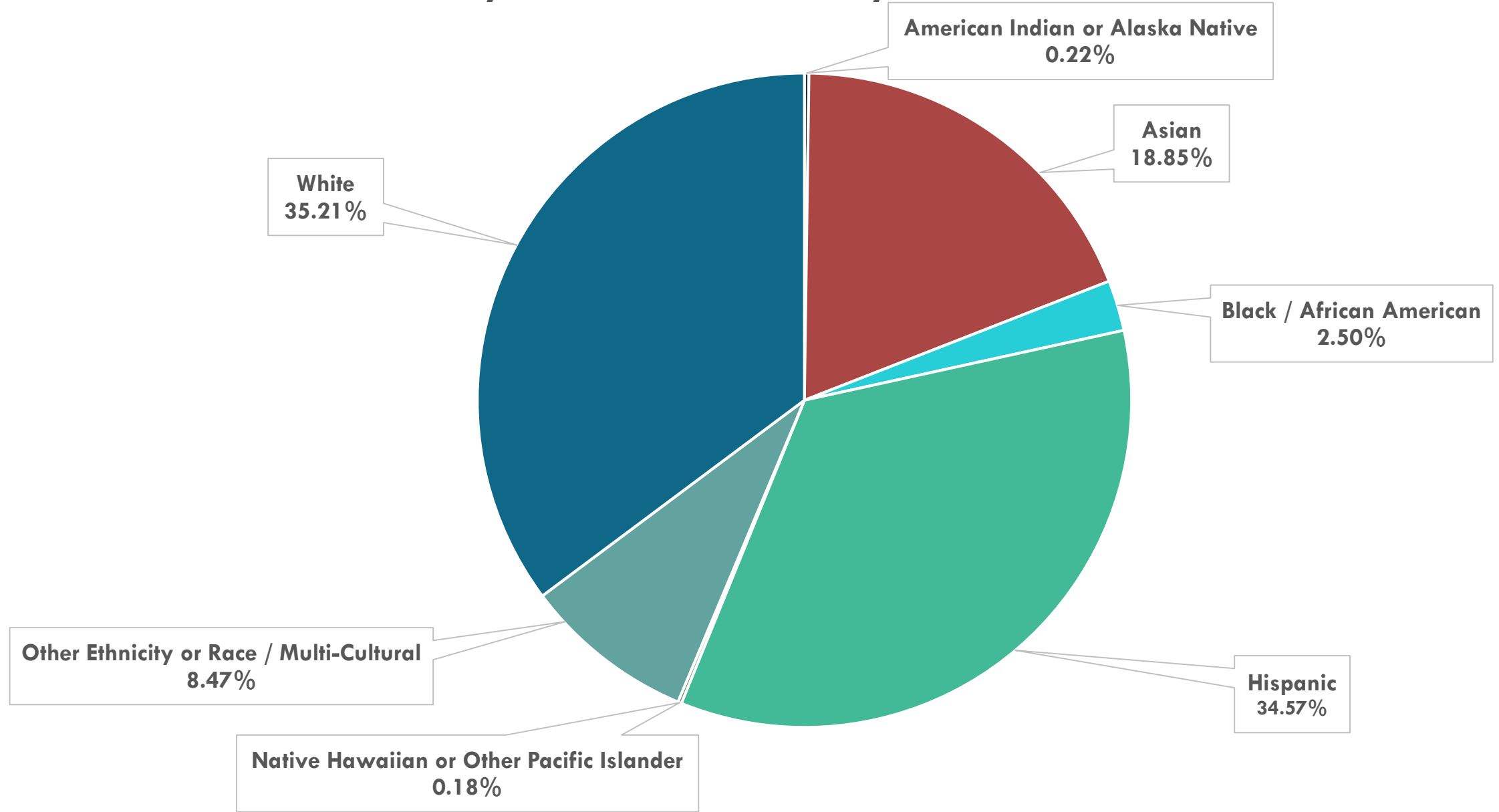
# Who Are We?

- RCOC is one of 21 regional centers in California
- RCOC serves approximately 23,500 individuals with developmental disabilities in Orange County
- RCOC is the fifth largest regional center
- RCOC's Purchase of Service (POS) allocation in fiscal year 2020-21 was \$482.8 million
- RCOC has 317 Service Coordinators
  - 75% are bilingual

# Ethnicity of Orange County (2020 census)

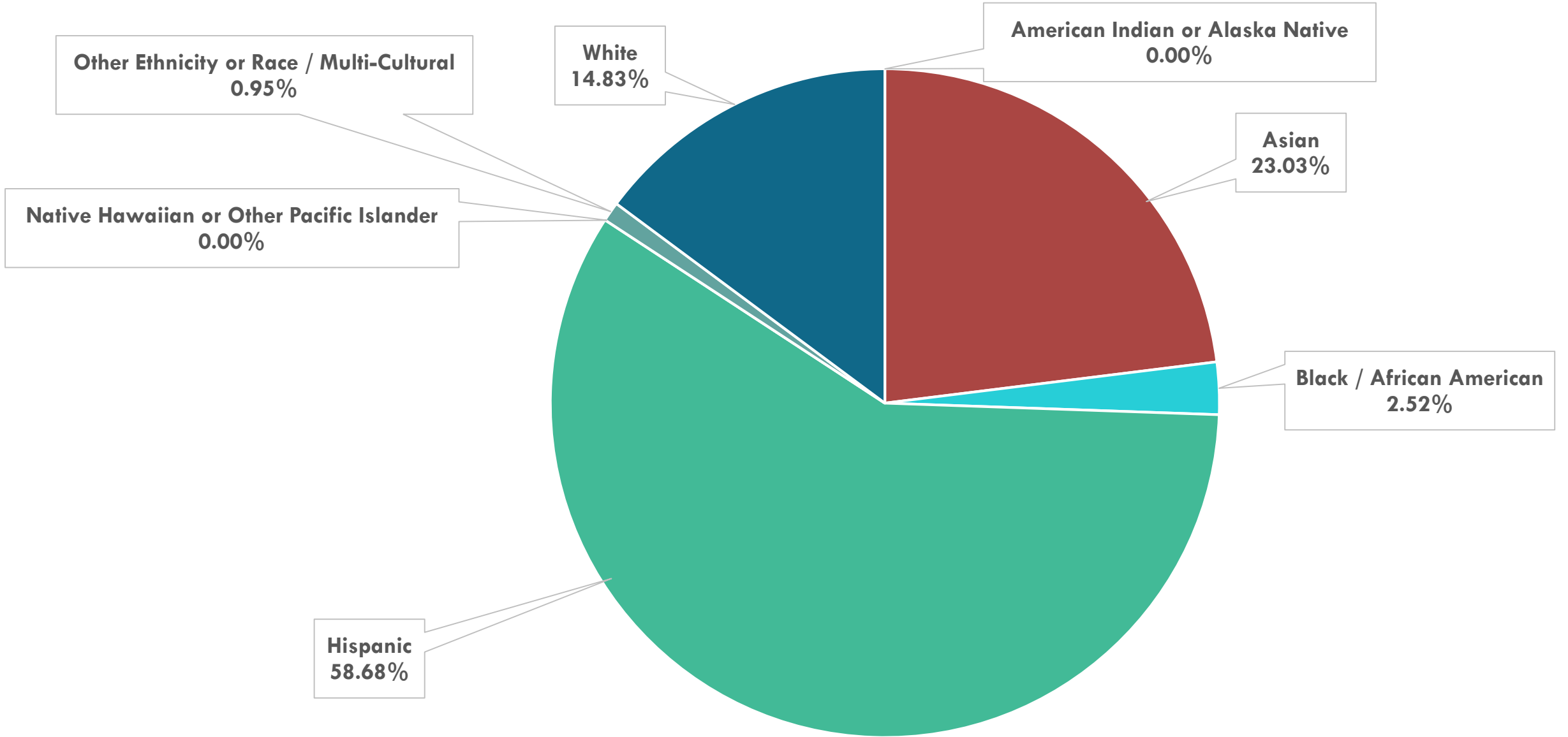


# Ethnicity of Persons Served by RCOC



NOTE: Based on self-report at the time eligibility is determined; total count of persons served was 23,436 as of February 9, 2022

# Ethnicity of RCOC Service Coordinators



NOTE: Based on self-report at the of hire; total count of RCOC Service Coordinators was 317 as of February 9, 2022

# RCOC's Guiding Principles

- RCOC's Board of Directors has a set of Guiding Principles that communicate their values to the community
  - Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the needs of the individual family, and are consistent with their cultural norms and customs
  - Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of their community



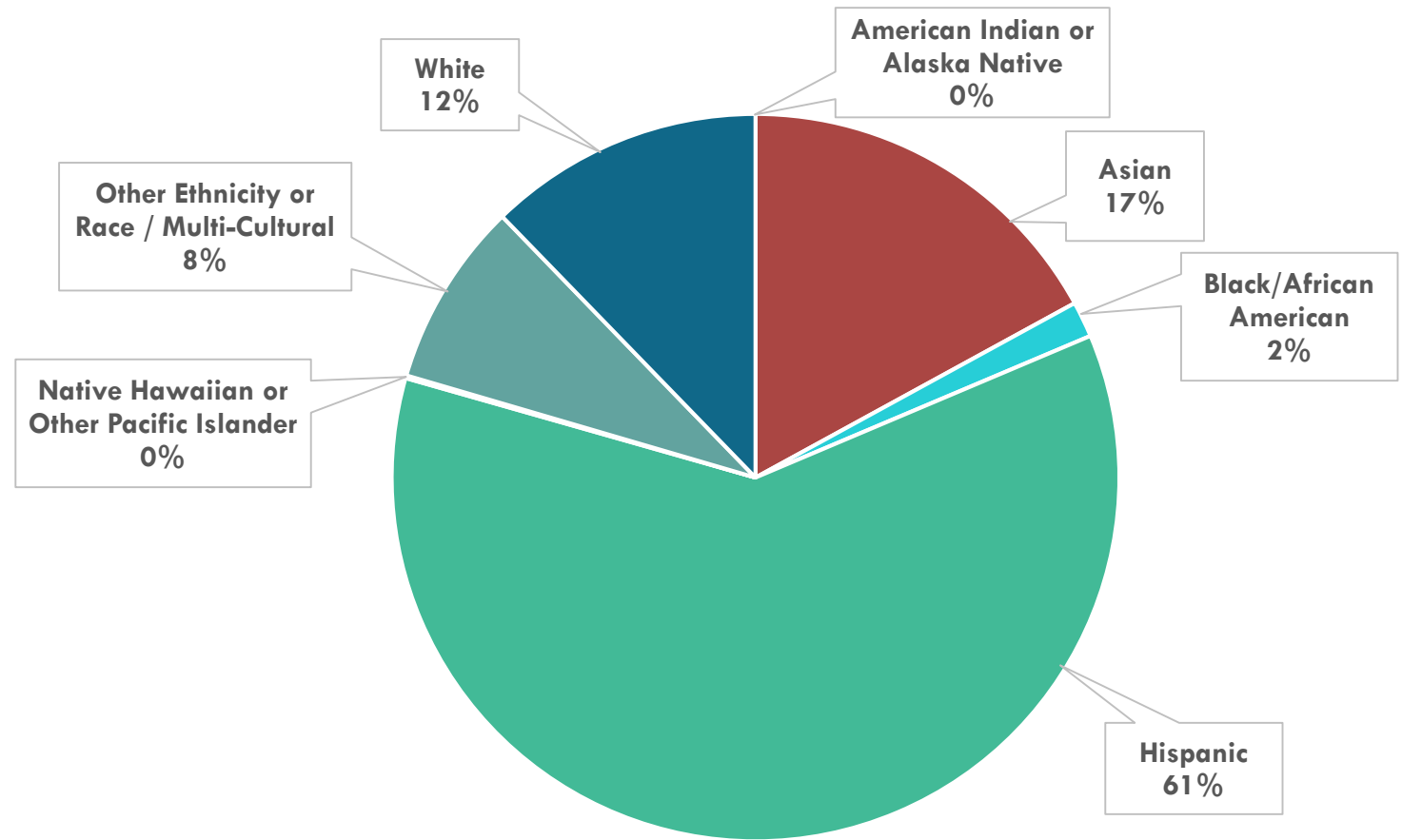
## RCOC's Commitment

- RCOC is committed to meeting the needs of those it serves regardless of age, ethnicity, race, language or diagnosis
- RCOC follows the Lanterman Act, which designates the IPP process as the method to guide person-centered planning and development of individualized services

# Serving Our Diverse Community

- Family outreach and support

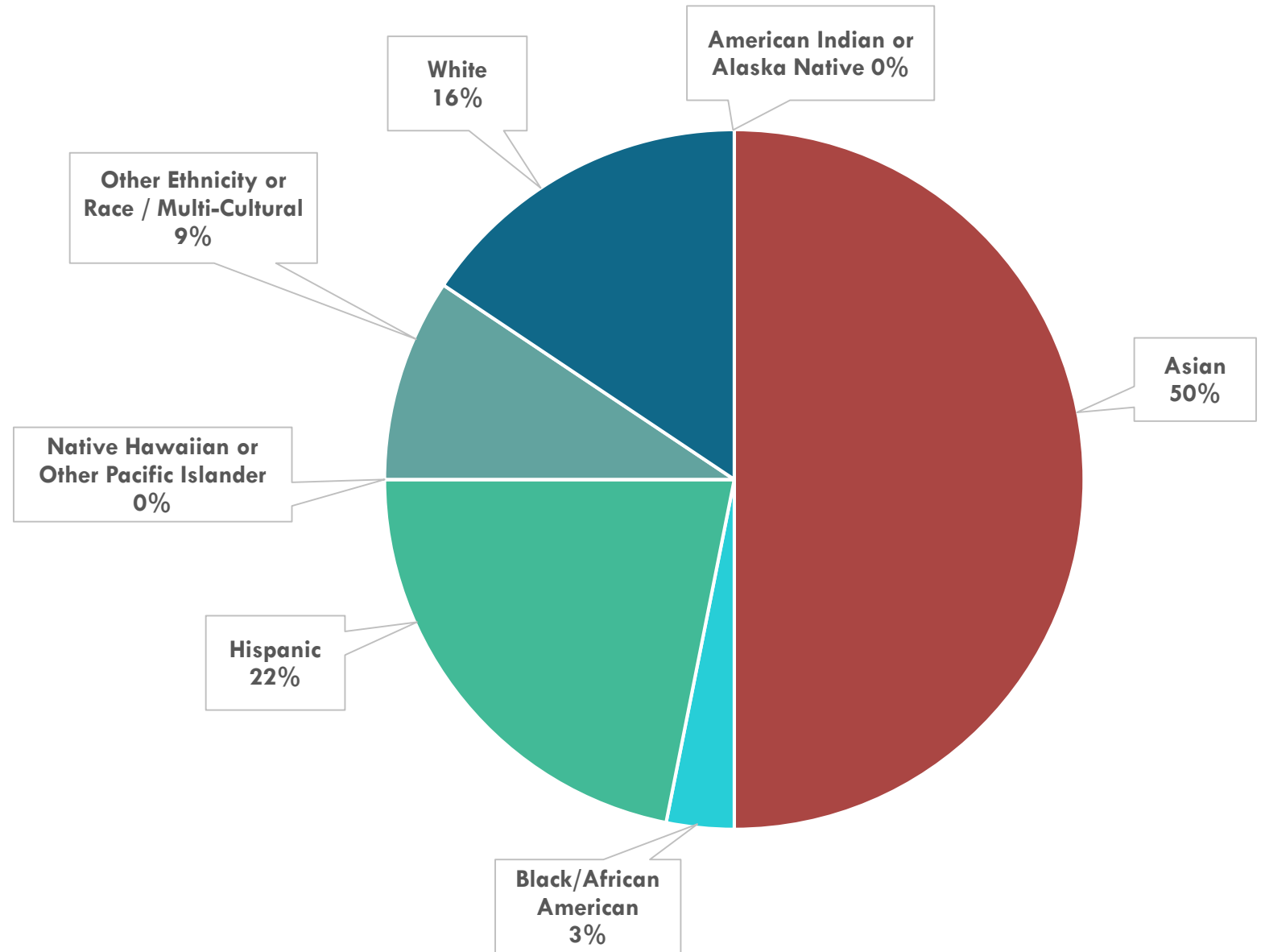
- Family Mentor Programs
  - Started November 2018
  - 816 families have been involved



- Parent support groups

# Serving Our Diverse Community

- Developmental screenings in 2020-2021



# Serving Our Diverse Community

- Service Coordinators are trained in person-centered thinking and planning, over 17,300 Person-Centered Individual Program Plans (IPPs) implemented; 87% of all IPPs
- Created a new position for Spanish-speaking Education Resource Specialist who helps parents work with their school districts
- 1:40 caseloads for 200 Hispanic individuals with no or low services (intensive case management services)

# Serving Our Diverse Community

- Simplification and translation of more documents
- Provision of interpreting services and updated equipment
- Collaboration with outside agencies
  - Parent Support Group Leaders
  - Family Support Network
  - Social Services Agency
  - Mental Health Services

# Serving Our Diverse Community

- Community outreach
  - Community clinics
  - Faith-based organizations
  - Local Education Agencies
  - Children's Home Society
  - Information via e-mail in language of family

# Understanding Expenditure Data in Context

- Represents expenditures for fiscal year 2020-21
- Based on what regional centers paid for services provided to persons served during that time period
- Persons served count – total numbers are greater than current/actual caseload. Persons served included in data if they received services at any time during fiscal year
- Multiple diagnoses – many persons served have more than one diagnosis so some are counted in more than one category
  - For example, diagnosis of autism and epilepsy, counted in both categories

# Understanding Expenditure Data in Context

- The needs of the individuals we serve are different
- Some services are more expensive than others
- The expenditure data do not answer questions about why differences exist
- Differences in expenditures do not tell us whether individuals' needs are being met



Understanding  
Expenditure  
Data in  
Context

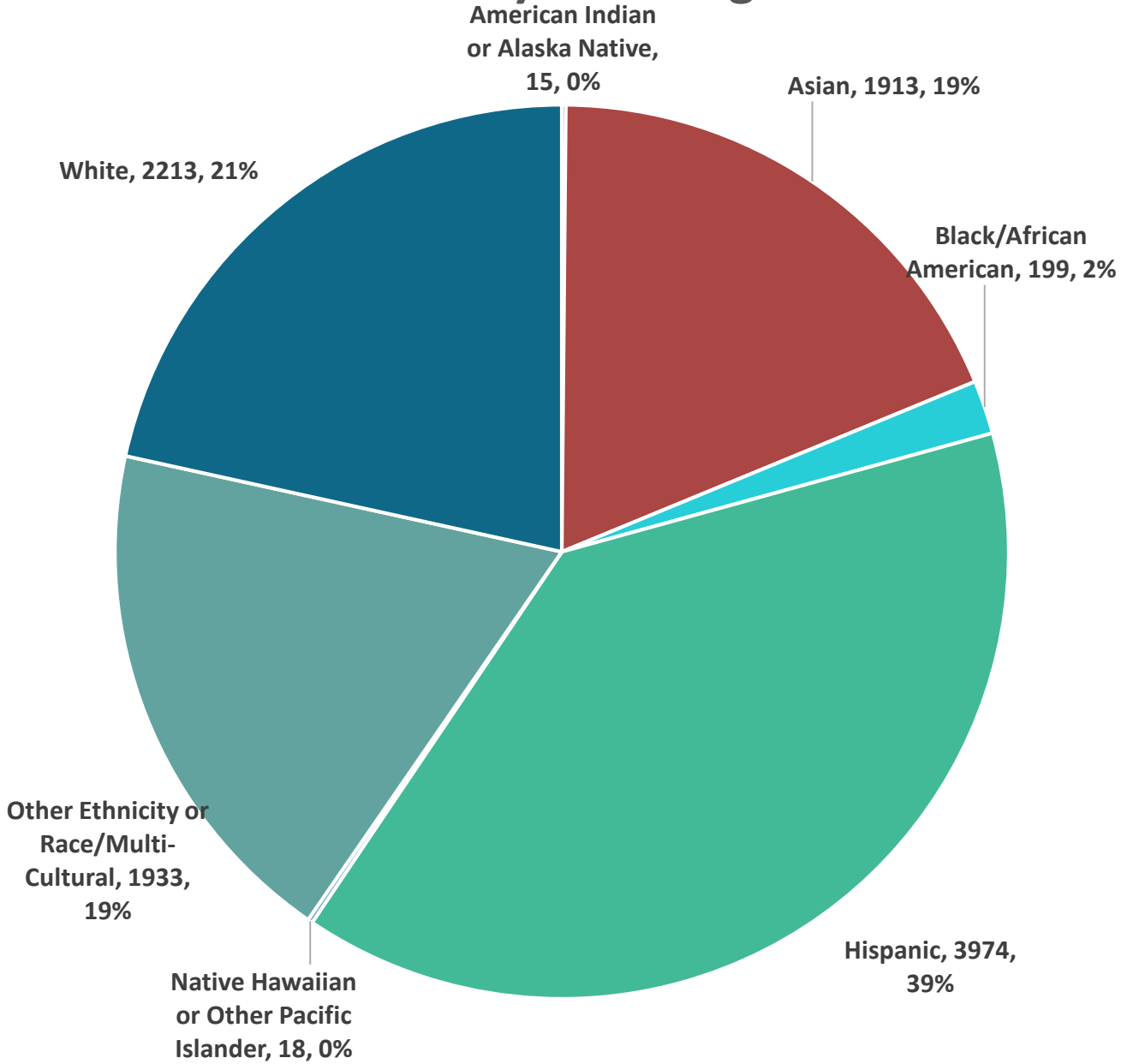
# Expenditures Based on Age of Persons Served

## Understanding Expenditure Data in Context

- For individuals ages 3 through 21, the school district will be the primary funding source for most services
- RCOC spends more for individuals over the age of 22 for services such as day programs and residential care
  - Under 3            \$21.8 million
  - 3-21                \$61.6 million
  - Over 22            \$370.2 million
  - Total                \$453.6 million

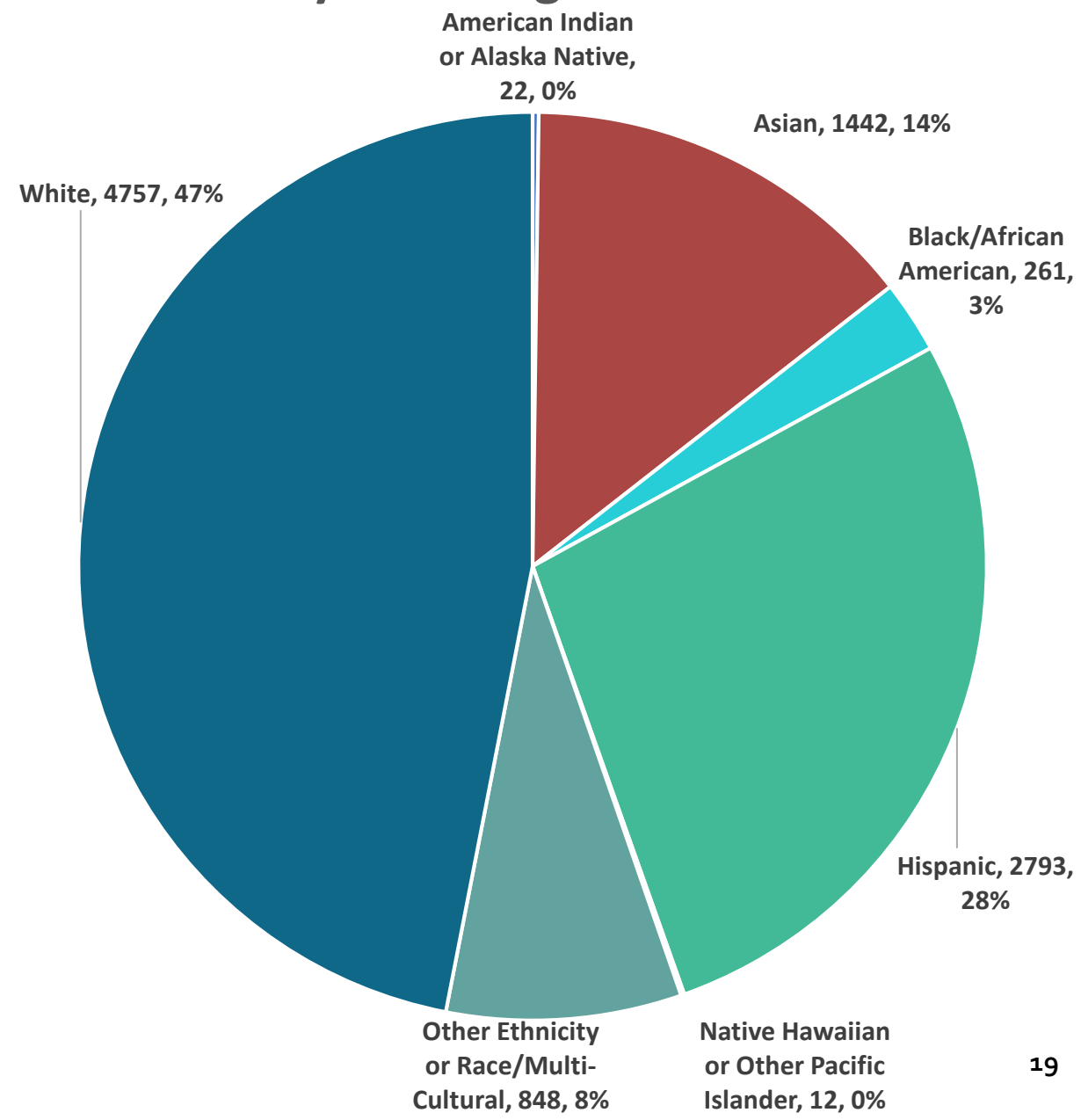
# Ethnic Groups - Fiscal Year 20/21

## 3 to 21 years of age

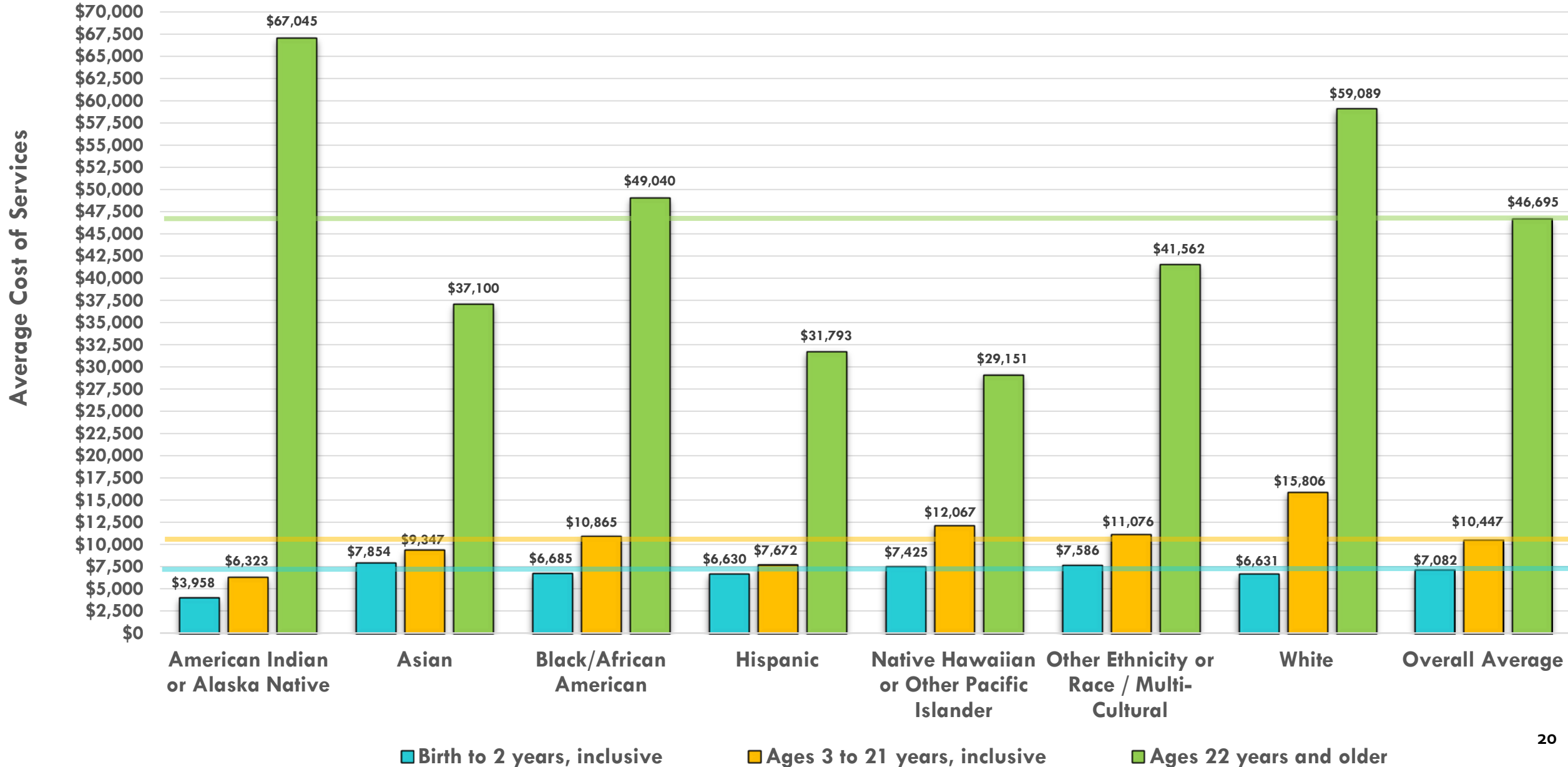


# Ethnic Groups - Fiscal Year 20/21

## 22 years of age and older



# Average Cost of Services for Persons Served by Ethnicity and Age



## What We've Learned So Far

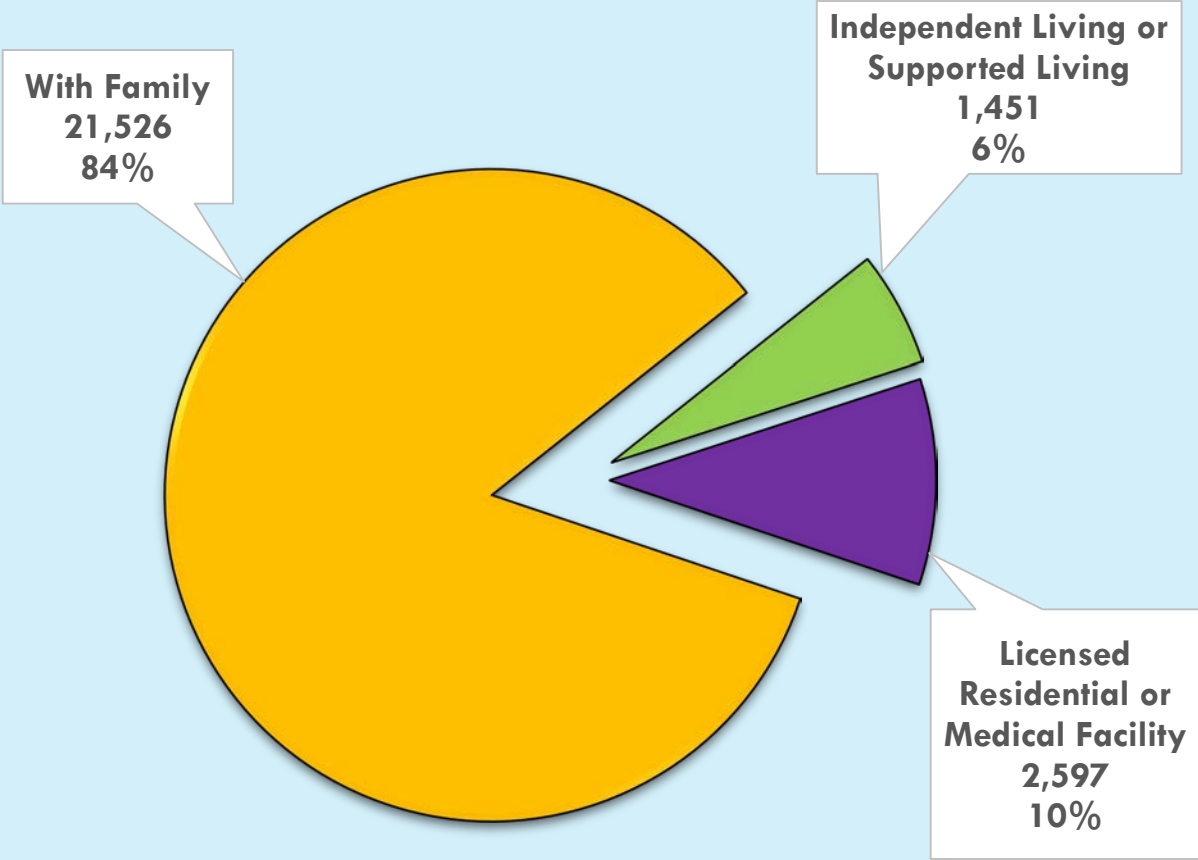
- White individuals are older compared to Hispanics and Asians and the largest group living outside of the home (as we will see in the next section)
- Hispanic individuals are younger compared to Asians and Whites and the largest school-age group
- Services for adults (22+) are more numerous, and typically more costly than for school-age individuals (3 to 21)
- Differences in expenditures exist across ethnicities regardless of whether a loved one is school age or an adult

Understanding  
Expenditure  
Data in  
Context

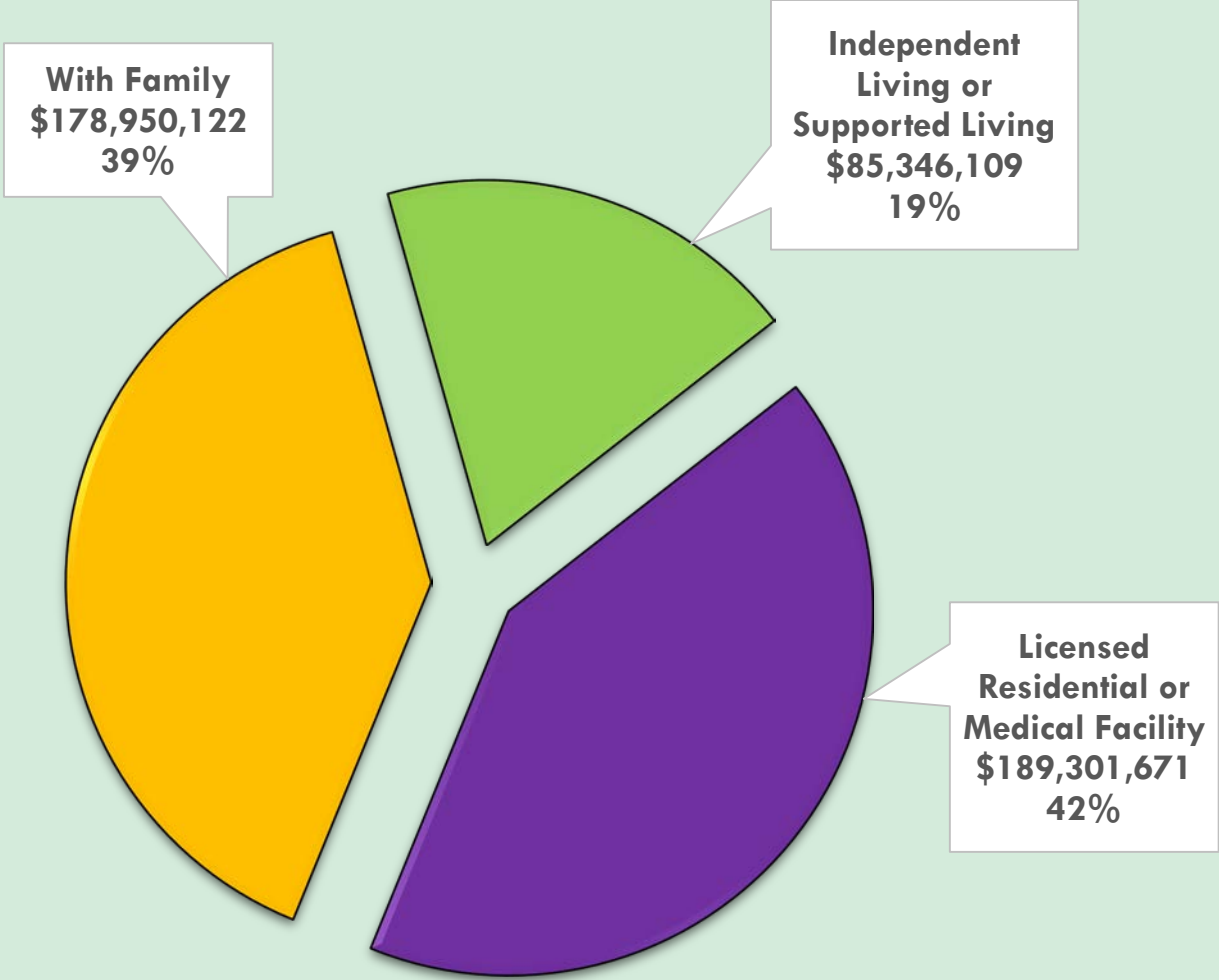
# Expenditures Based on Where Persons Served Live

# POS Expenditures Based on Where Persons Served Live

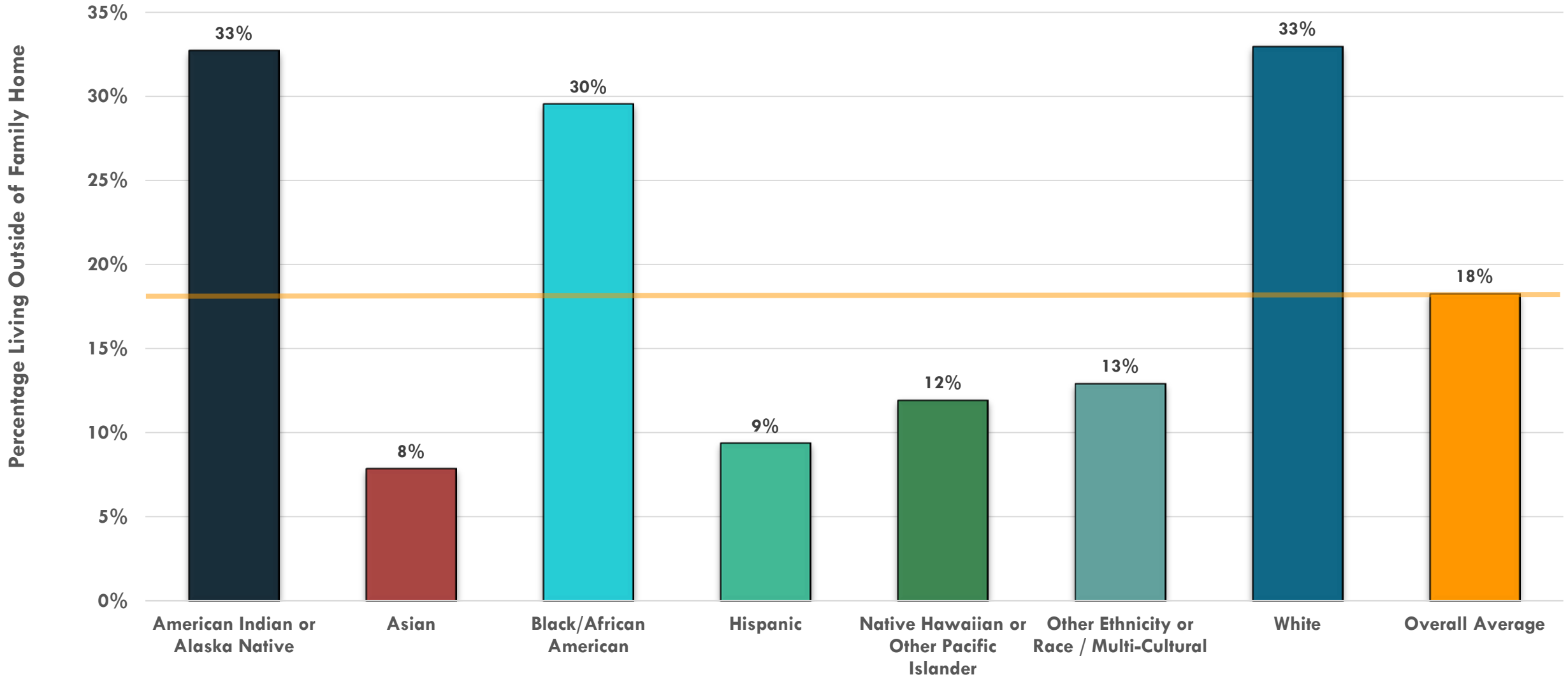
## Where Persons Served Live



## POS Expenditures by Residence Type

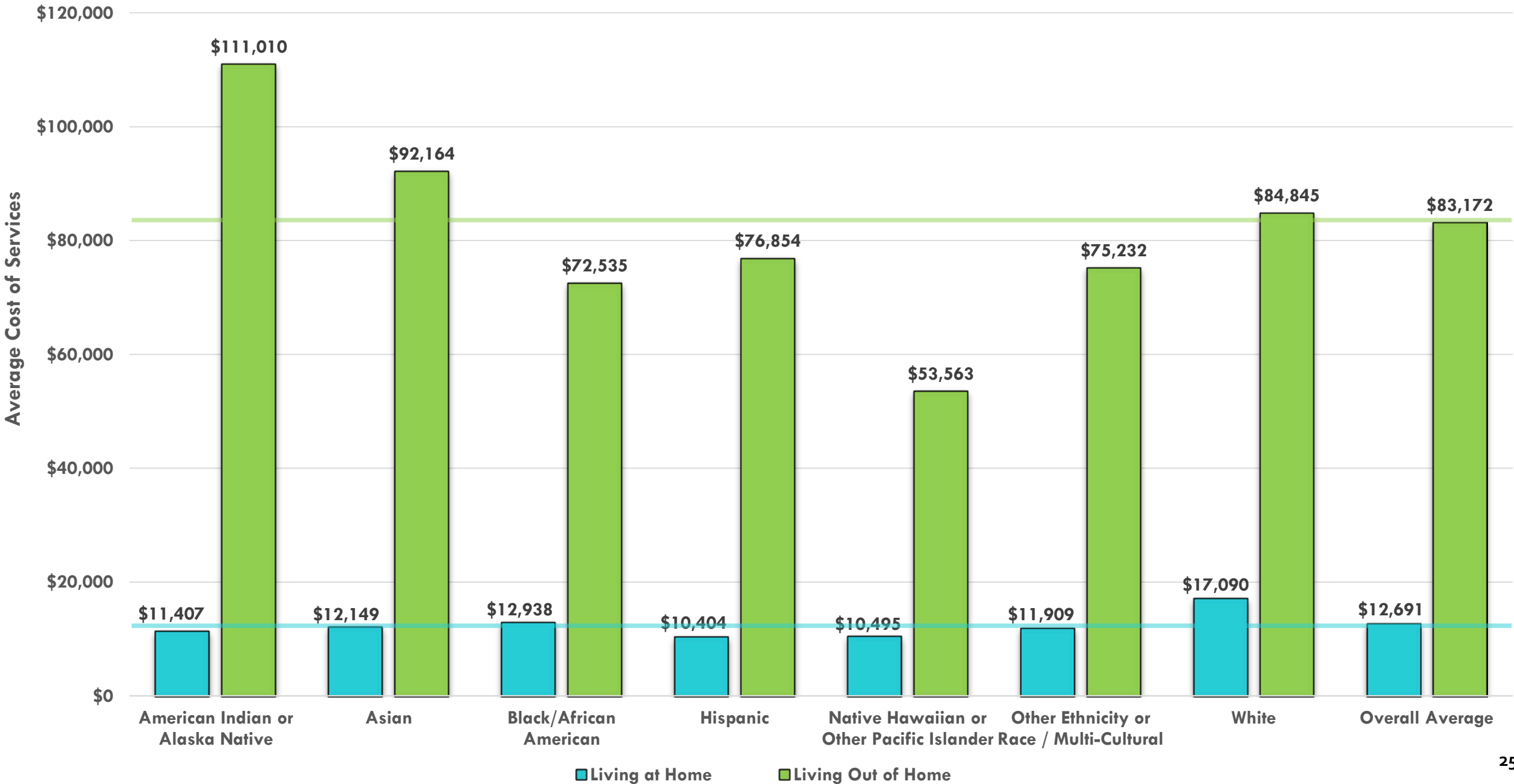


# Ethnicity of Persons Served by RCOC Living Outside of the Family Home





### Average Cost of Services for Persons Served by Ethnicity, Residence Type and Across All Ages



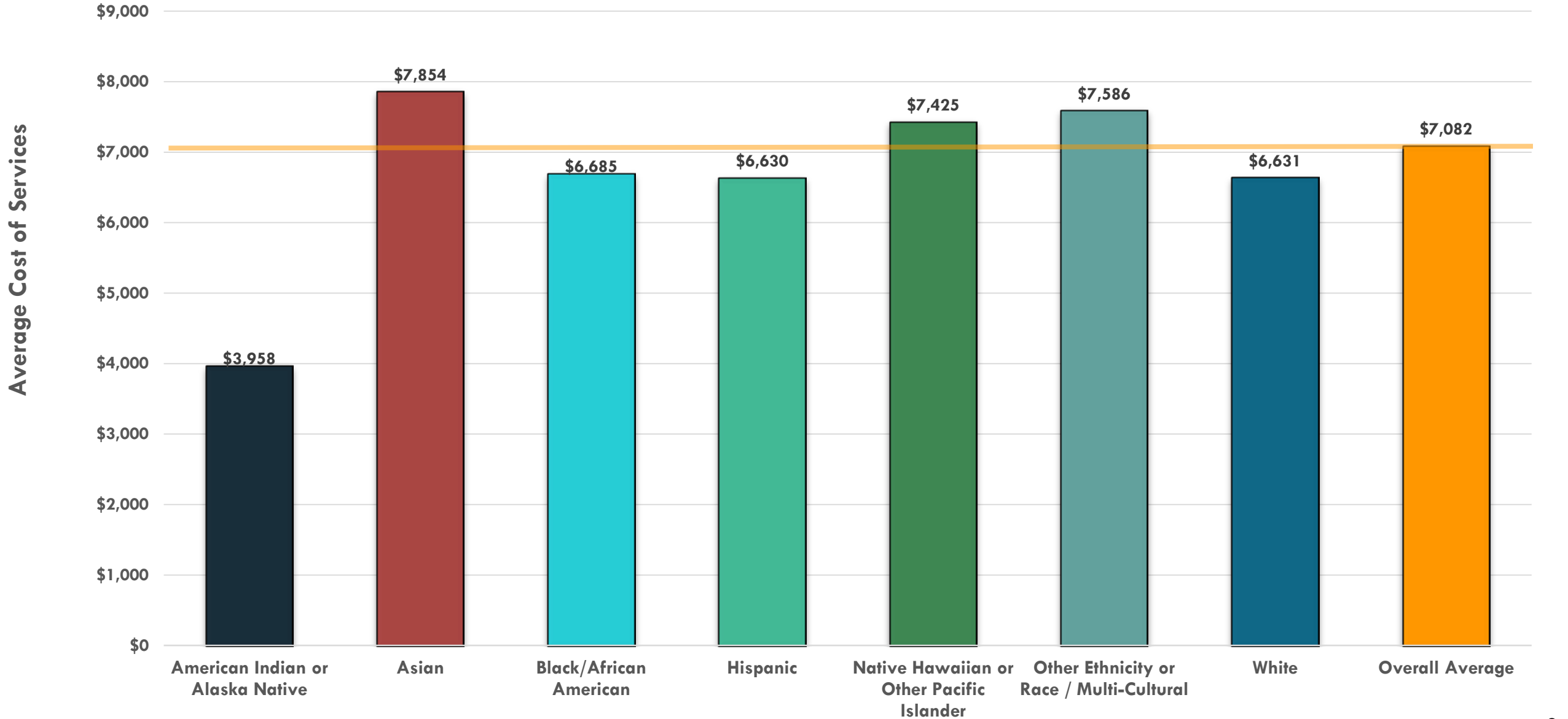
## What We've Learned So Far

- Whether a loved one lives at home with their family or away from home may vary depending on the family's customs
- Living away from home is more costly than living with family
- White individuals are older compared to Hispanics and Asians and the largest group living outside of the home
- Differences in expenditures exist across ethnicities regardless of whether a loved one lives at home or away from home

Overall Expenditure Data  
for  
Fiscal Year 2020-21

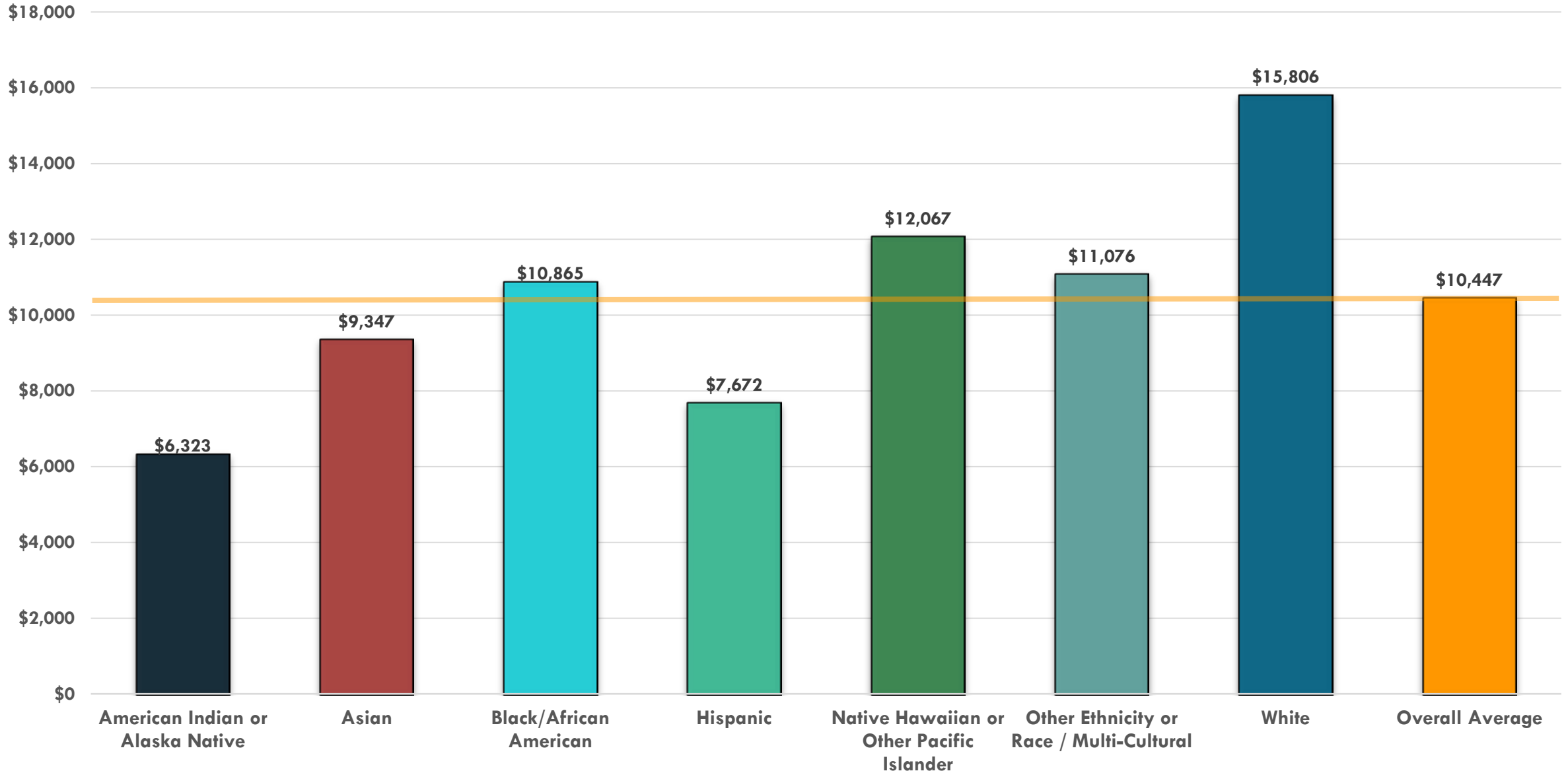


# Average Cost of Services for Persons Served Birth to Two Years of Age by Ethnicity

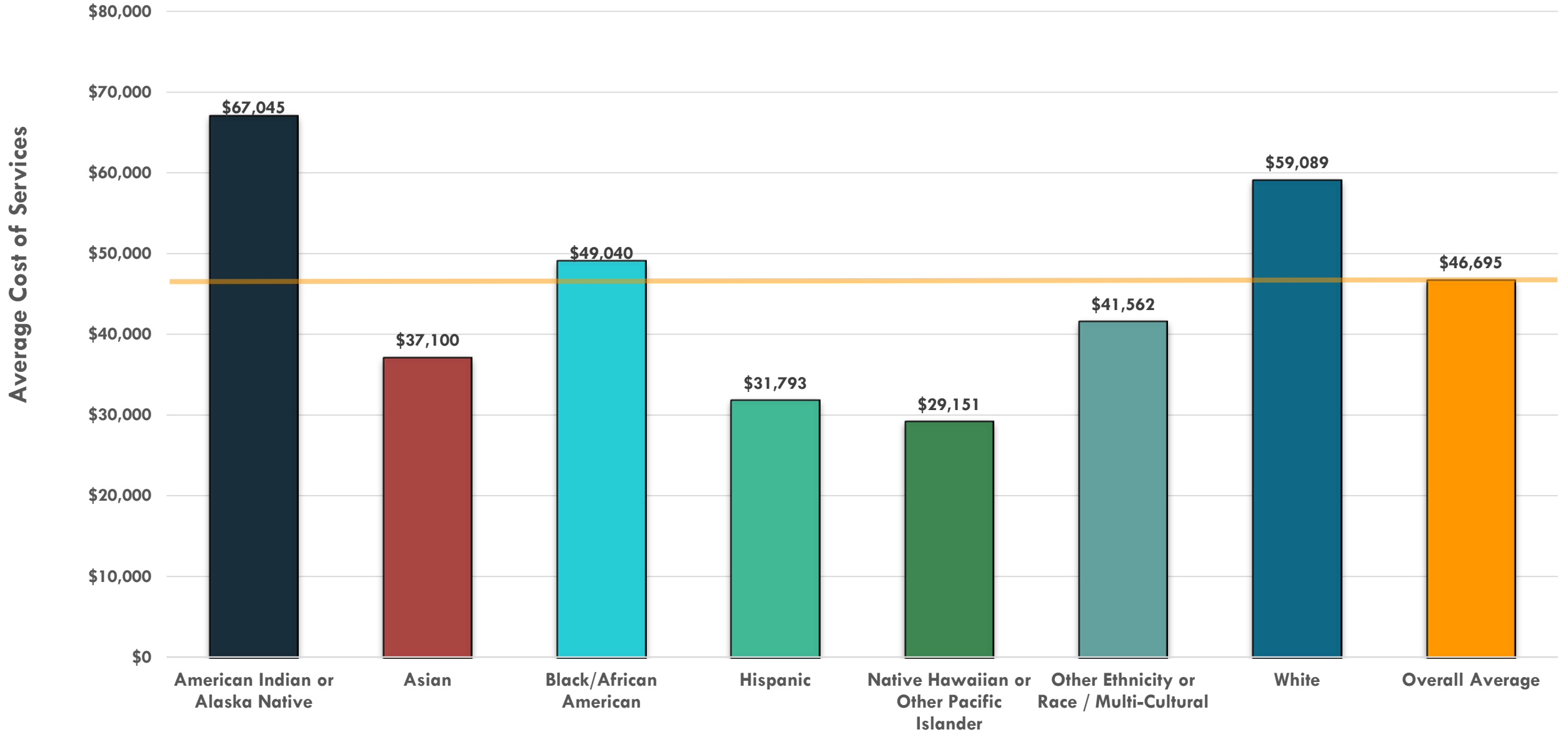


# Average Cost of Services for Persons Served 3 to 21 Years of Age by Ethnicity

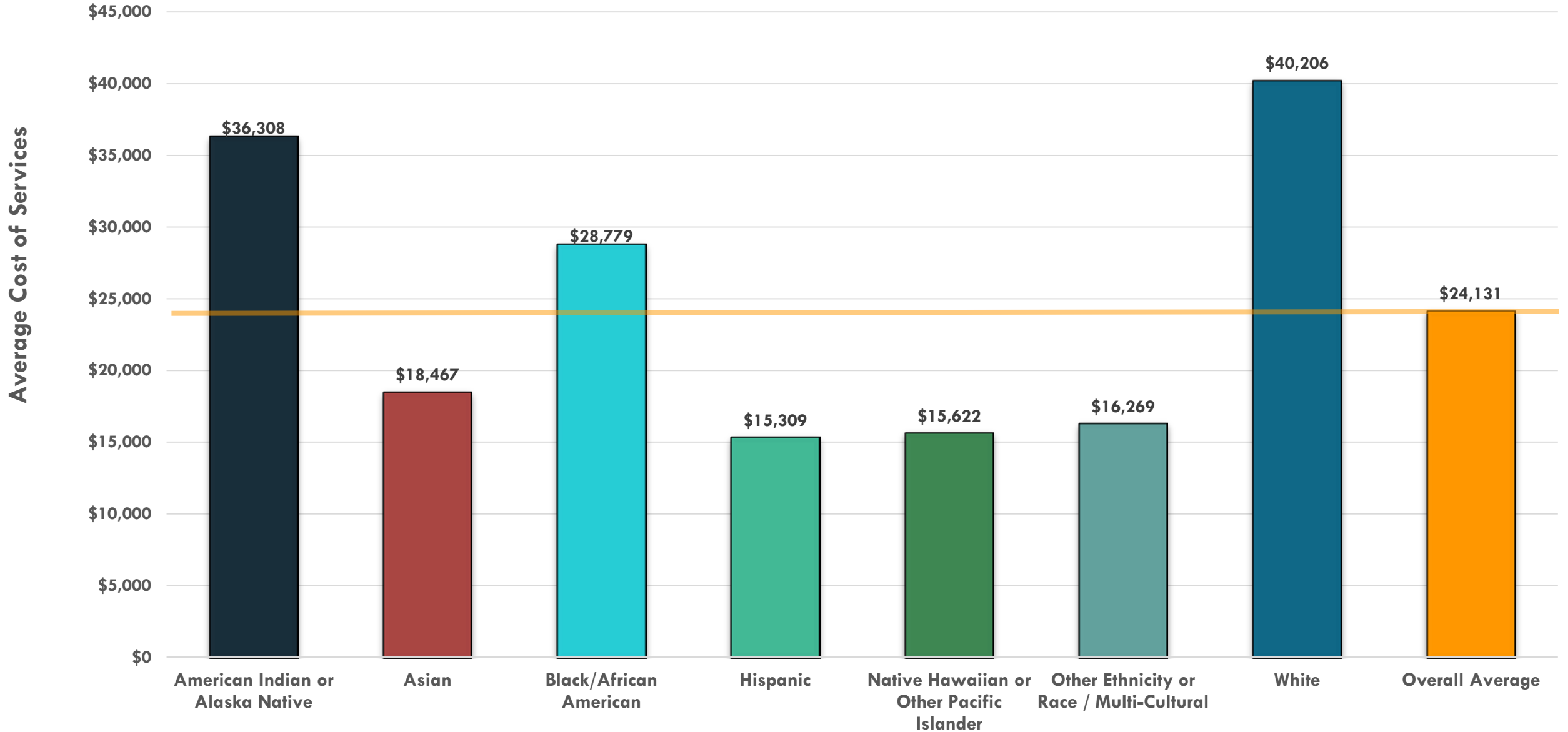
Average Cost of Services



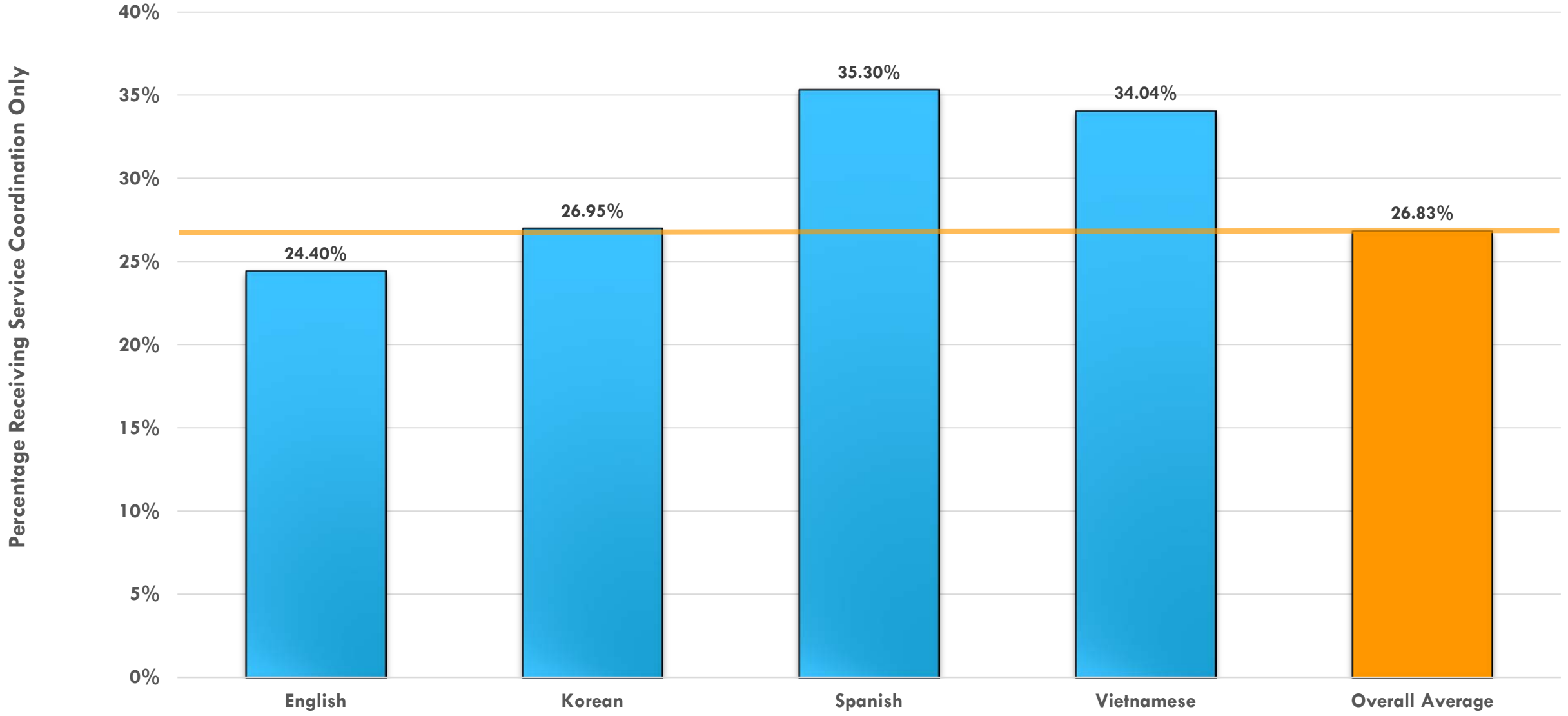
# Average Cost of Services for Persons Served 22 Years of Age and Older by Ethnicity



# Average Cost of Services for Persons Served All Ages by Ethnicity

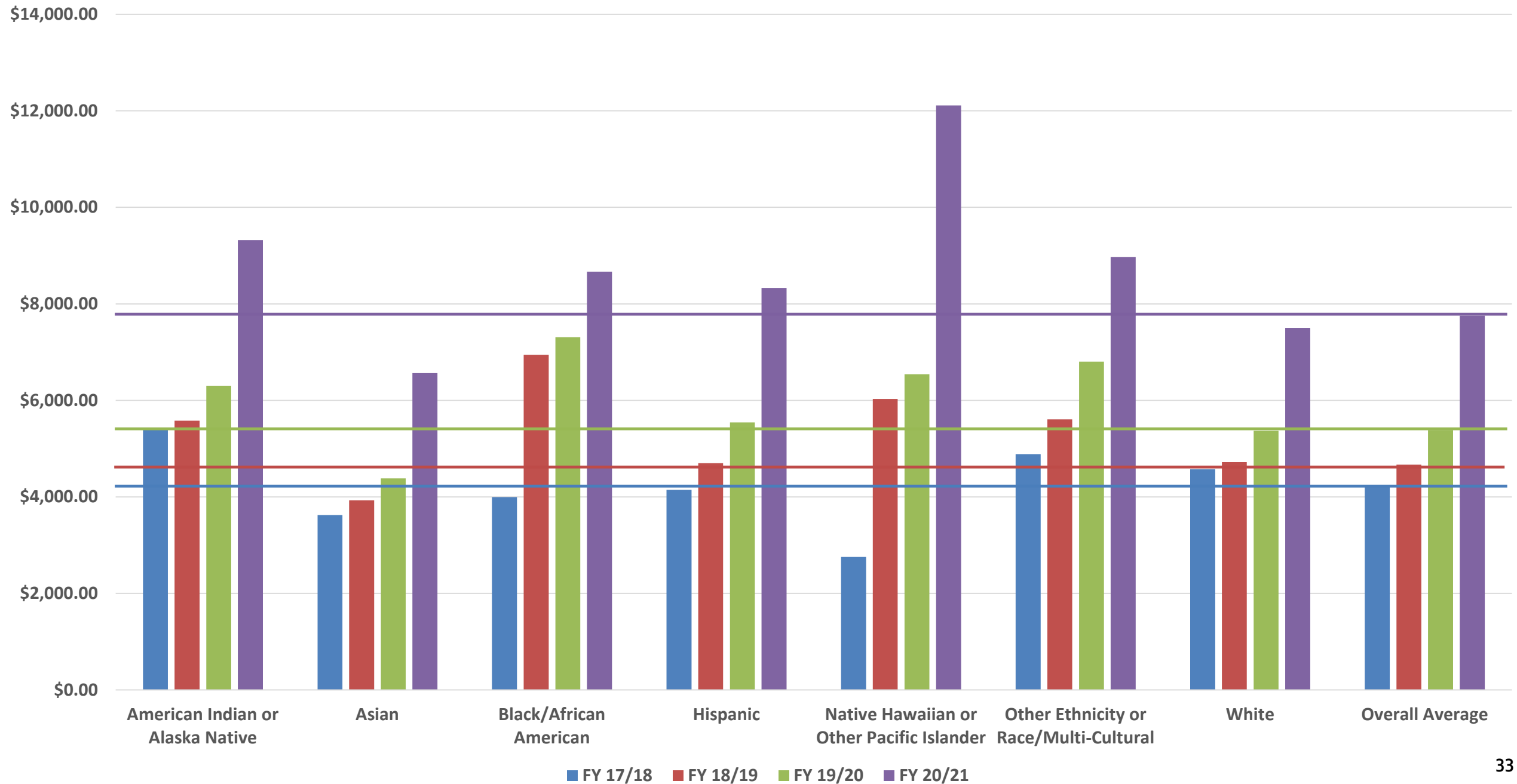


# Percentage of Persons Served Receiving Service Coordination Only by Primary Language

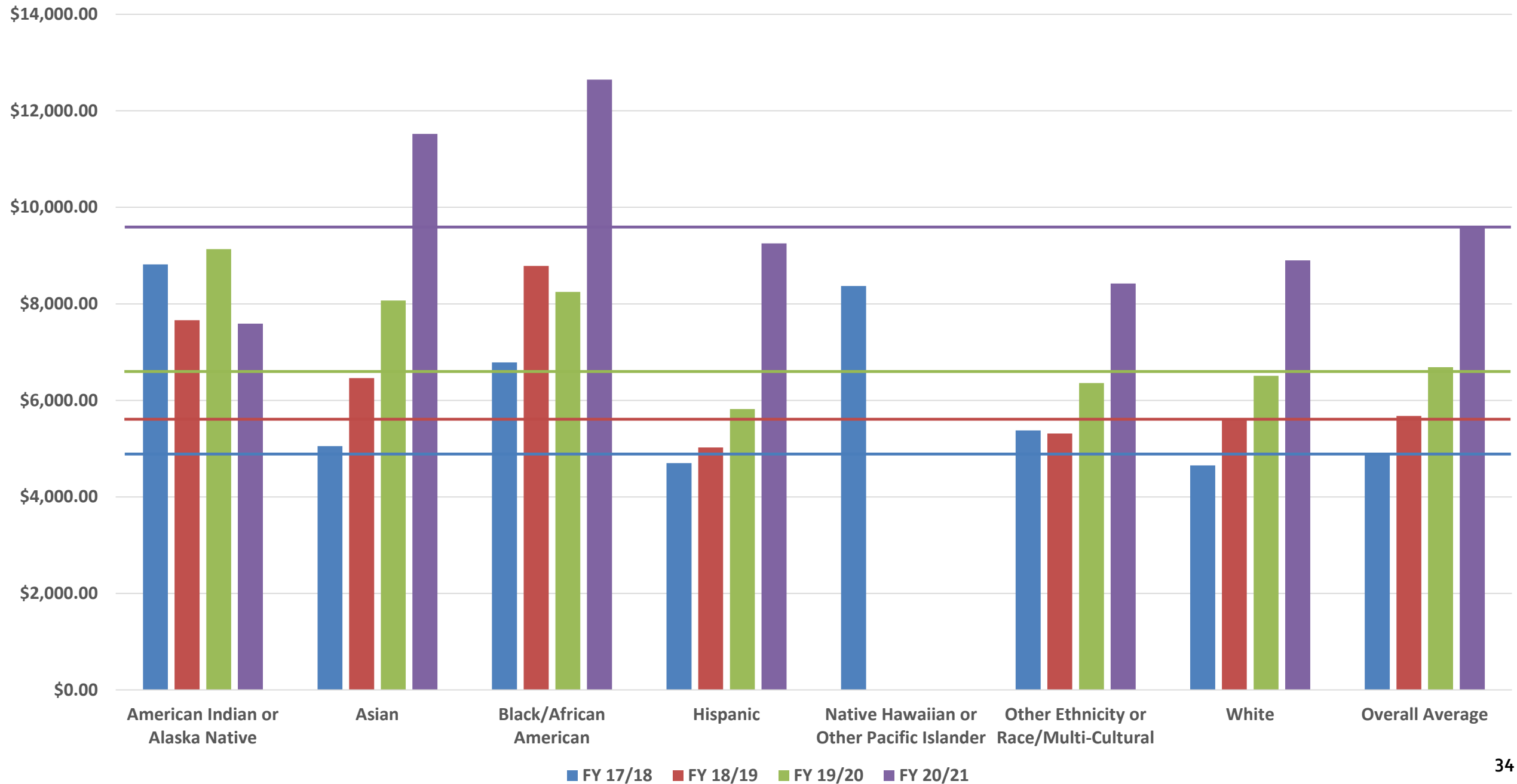




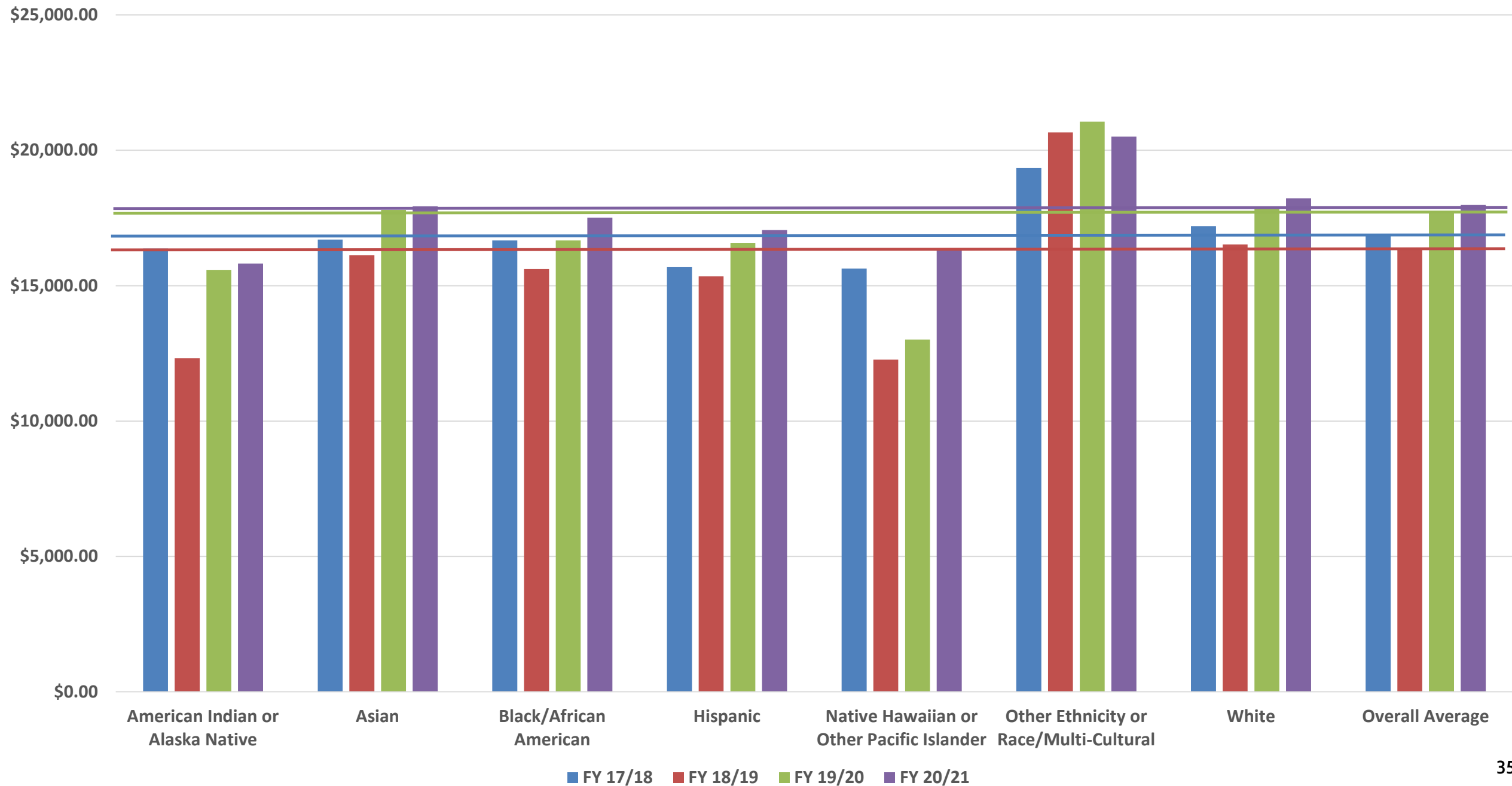
# Average Amount Paid Per Individual Receiving Respite Services (All Ages)



# Average Amount Paid Per Individual Receiving Participant Directed Services (All Ages)



# Average Amount Paid Per Individual Receiving Day Program Services (22+)



## What We've Learned So Far

- An individual's age and choice of residence may impact expenditures
- Differences in expenditures exist across ethnicities regardless of age and residence type
- The expenditure data do not tell us whether individuals' needs are being met or whether individuals are satisfied with the services they receive

What Other  
Information  
Can Help Us  
Understand  
Expenditure  
Data?

# *National Core Indicators (NCI)*

# National Core Indicators (NCI) Surveys in a Nutshell...

- NCI is a voluntary effort by public developmental disabilities agencies to measure and track their own performance
- The core indicators are standard measures used across states to assess the outcomes of services provided to individuals and families
- Indicators address key areas of concern including employment, rights, service planning, community inclusion, choice, and health and safety



# Core Indicators of Interest

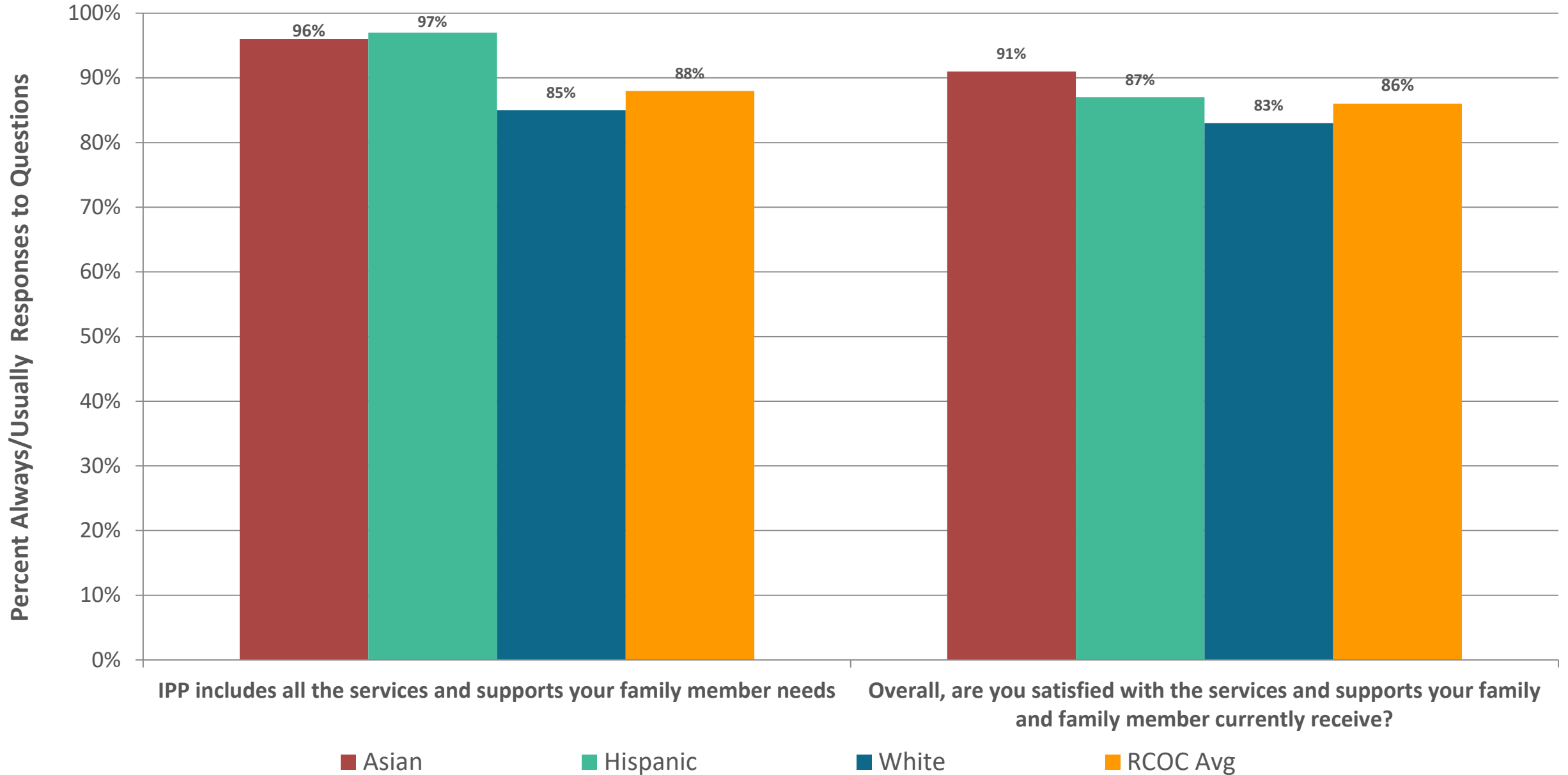
- Access and Support Delivery
  - Services and supports meet needs of persons served and their families
  - Services delivered in a way that is respectful to the family's culture
  - Support workers/translators available to provide information, services/supports in the person's/family's primary language

# More Core Indicators of Interest

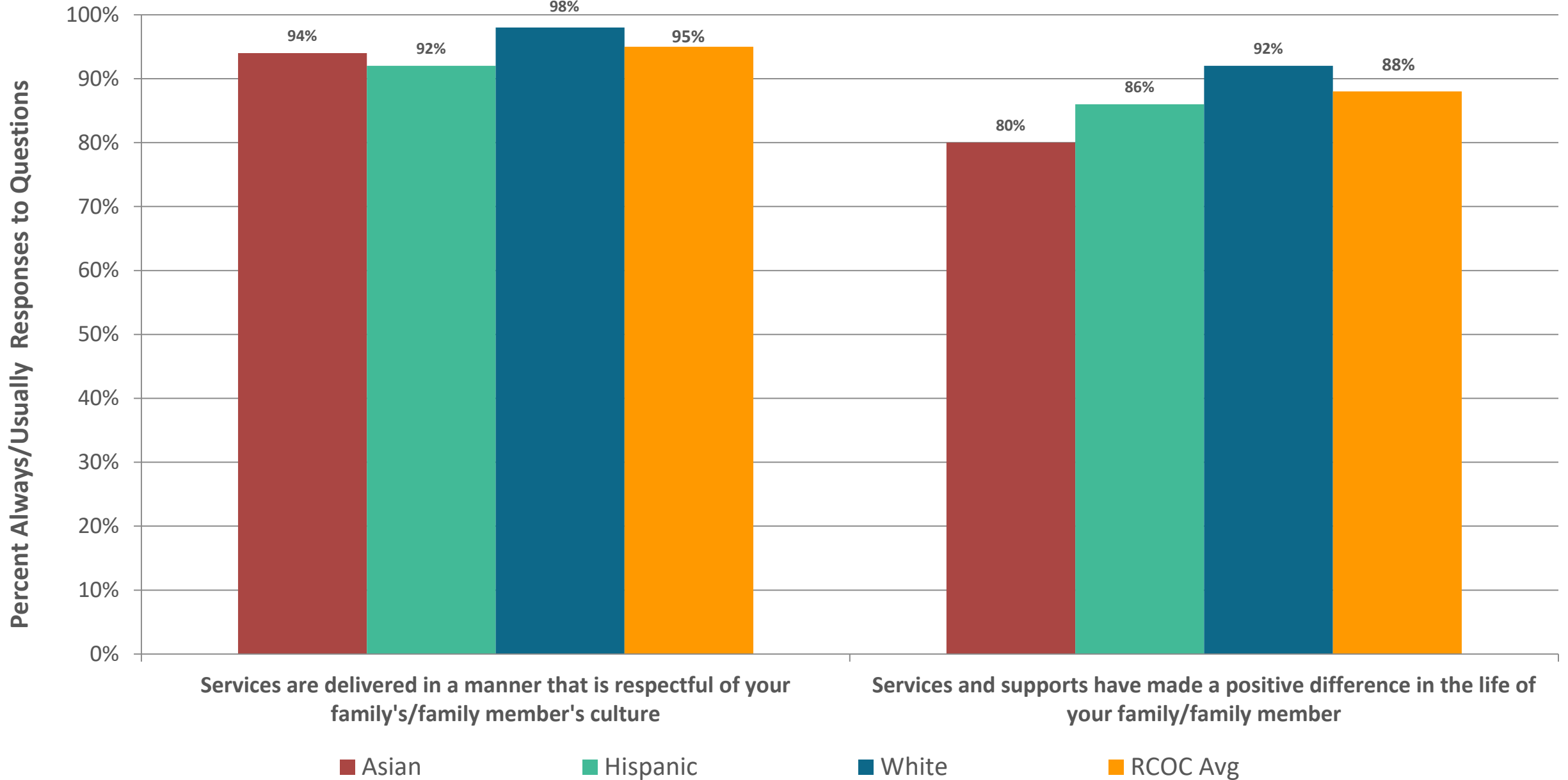
- Satisfaction
  - Satisfaction with services and supports received
- Family Outcomes
  - Services/supports make a difference in family's lives



# NCI RCOC Adult Family Survey Results by Ethnicity

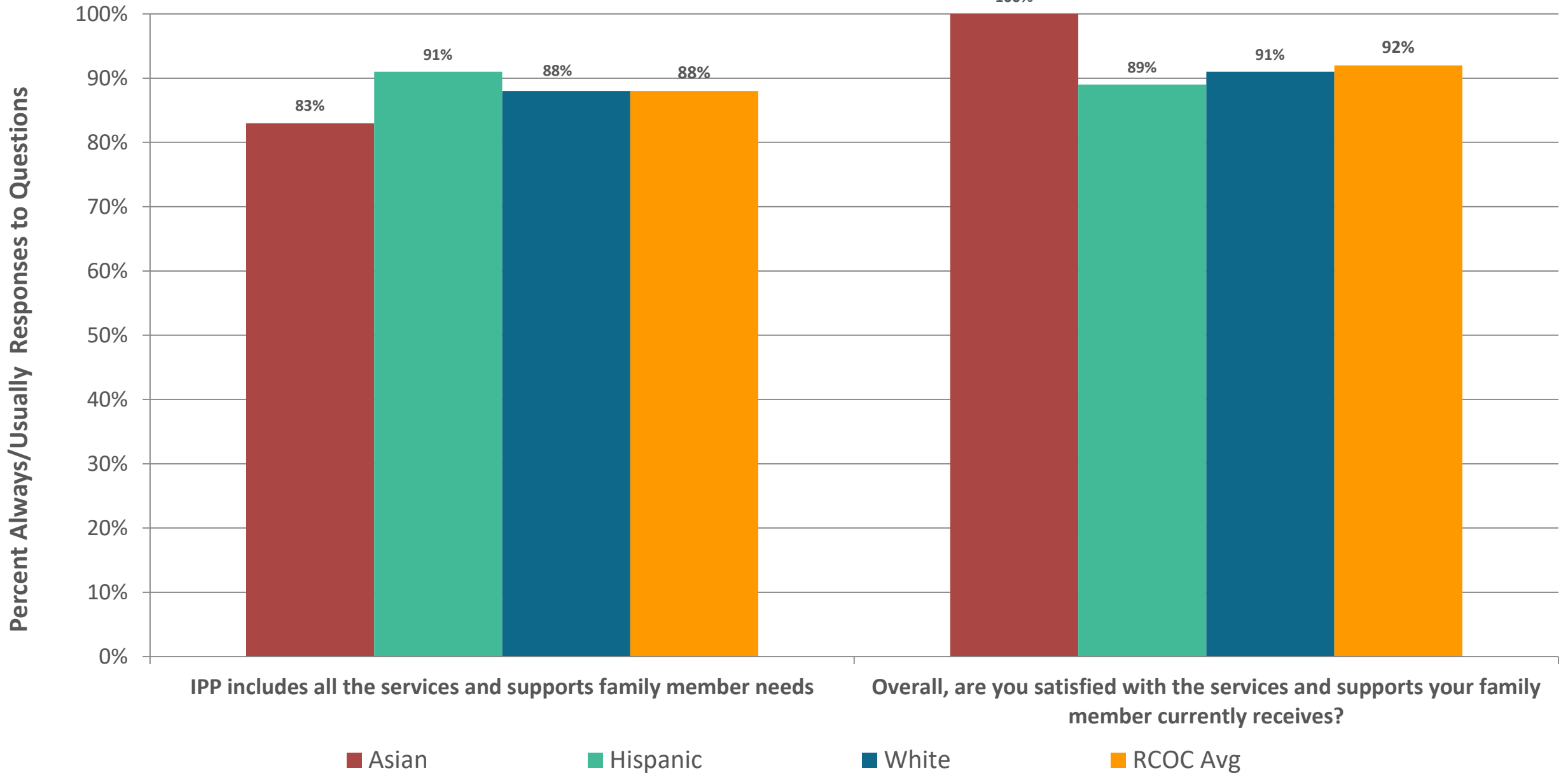


# NCI RCOC Adult Family Survey Results by Ethnicity



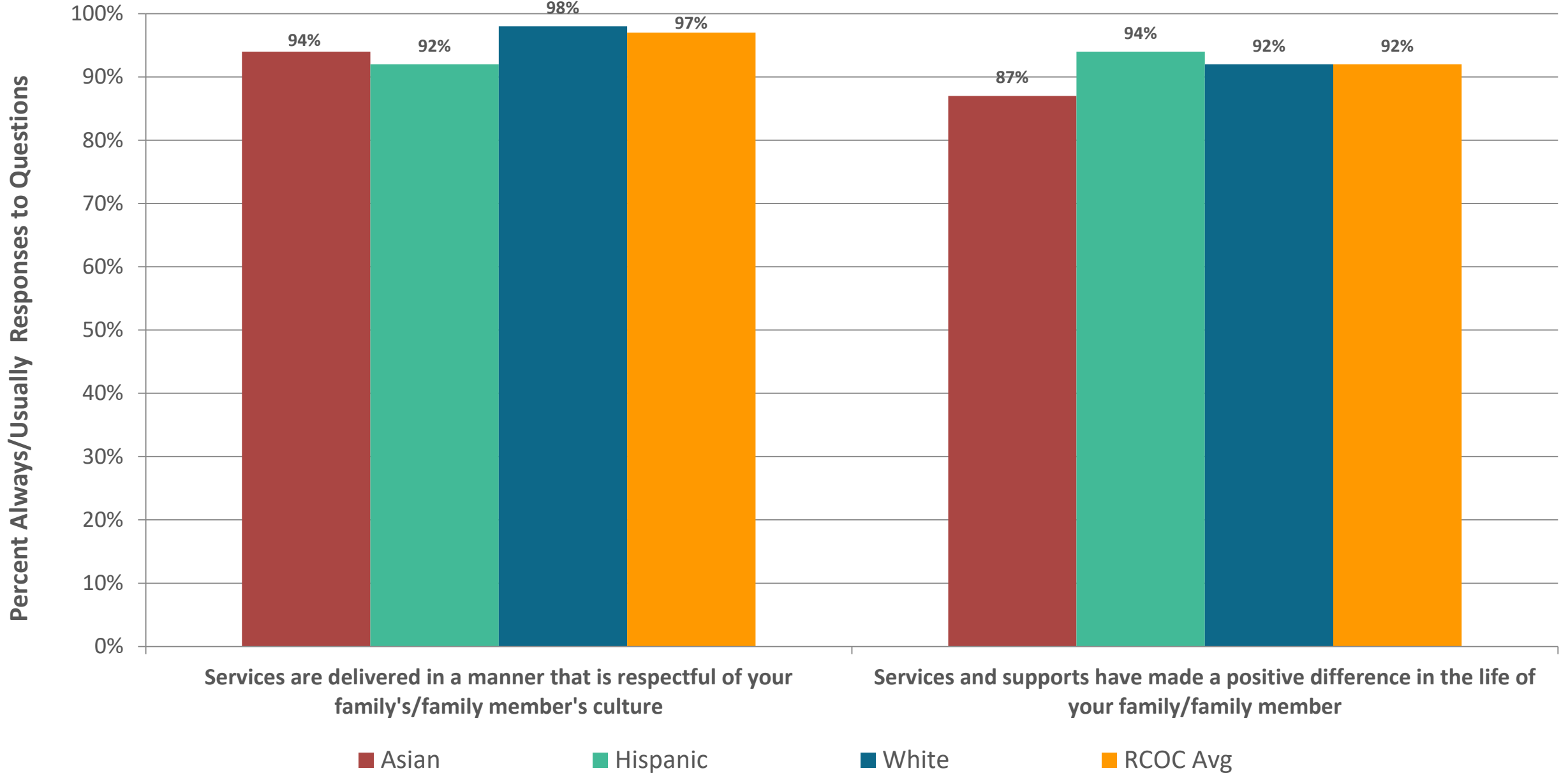
NOTE: Based on results from NCI Adult Family Surveys returned by 275 families in FY16/17

# NCI RCOC Family Guardian Survey Results by Ethnicity



NOTE: Based on results from NCI Family Guardian Surveys returned by 237 families in FY16/17

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## RCOC's Commitment

- RCOC is committed to meeting the needs of those it serves regardless of age, ethnicity, race, language or diagnosis
- RCOC follows the Lanterman Act, which designates the IPP process as the method to guide person-centered planning and development of individualized services

# Learning From Our Community

How can we continue to enhance our practices to ensure we are meeting the needs of all individuals and families we serve?