

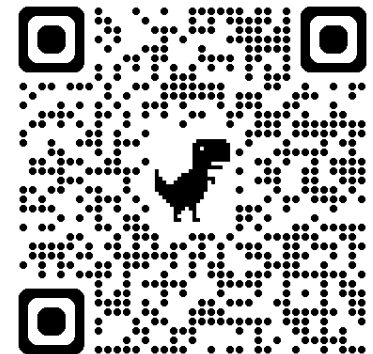
June 6, 2025

To: Regional Center of Orange County Individuals Served, Families, Employees, and Community Members (including State Council on Developmental Disabilities and Vendor Advisory Committee).

The Department of Developmental Services (DDS) has found the Regional Center of Orange County (RCOC) to be out of compliance with the requirements in Section 4640.6(c) of the Welfare and Institutions Code (WIC). This section in the law requires that regional centers maintain service coordinator-to-persons served caseload ratios at or below specified averages.

RCOC did not meet the required caseload ratios for the highlighted categories noted in the following table:

Regional Center	On Waiver	Under 6 Years	Movers Within Last 12 Months	Over 5 Years, Non-Waiver, Non-Mover	Complex Needs	Low or No POS
WIC Required Ratios	1:62	1:40	1:45	1:66	1:25	1:40
RCOC Number of Individuals Served	8,381	6,186	0	12,342	54	240
RCOC Ratios	1:75	1:55	N/A	1:73	1:52	1:40



In Fiscal Year 2023-24, RCOC hired 78 case-carrying Service Coordinators and experienced a loss of 31. In Fiscal Year 2024-25, RCOC hired 107 case-carrying Service Coordinators and experienced a loss of 37. RCOC has hired 117 additional case-carrying Service Coordinators across fiscal years 2023 through 2025. Service Coordinators that departed from RCOC did so for various reasons, including personal/family obligations, retirement, or relocation to another city/state.

In accordance with WIC, Section 4640.6(g)(1), RCOC must hold a public meeting to receive stakeholder input in developing a Plan Of Correction (POC). RCOC invites you to attend this public meeting webinar on Tuesday, July 8, 2025 at 5:30 p.m. To register, please visit

https://rcocdd.zoom.us/webinar/register/WN_kegWvyU6QgKtRs3xj8S8-Q

If you would like to provide input but are unable to attend this webinar, please send an e-mail to input@rcocdd.com, or FAX to (714) 796-5200, or mail to Regional Center of Orange County, Attention: Larry Landauer, Executive Director, 1525 North Tustin Avenue, Santa Ana, California, 92705.