



REGIONAL CENTER OF ORANGE COUNTY

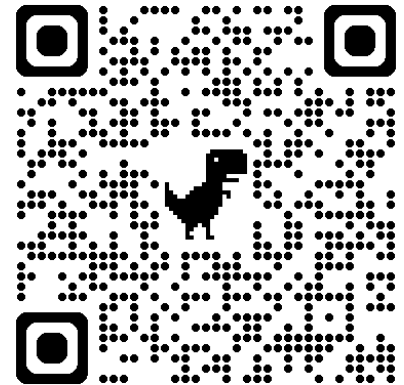
May 18, 2026

To: Regional Center of Orange County Individuals Served, Families, Employees, and Community Members (including State Council on Developmental Disabilities and Vendor Advisory Committee).

The Department of Developmental Services (DDS) has found the Regional Center of Orange County (RCOC) to be out of compliance with the requirements in Section 4640.6(c) of the Welfare and Institutions Code (WIC). This section in the law requires that regional centers maintain service coordinator-to-persons served caseload ratios at or below specified averages.

RCOC did not meet the required caseload ratios for the highlighted categories noted in the following table:

Regional Center	On Waiver	Under 6 Years	Movers Within Last 12 Months	Over 5 Years, Non-Waiver, Non-Mover	Complex Needs	Low or No POS
WIC Required Ratios	1:62	1:40	1:45	1:66	1:25	1:40
RCOC Number of Individuals Served	8,562	6,181	2	13,724	51	226
RCOC Ratios	1:74	1:46	1:27	1:74	1:35	1:40



In Fiscal Year 2024-25, RCOC hired 107 case-carrying Service Coordinators and experienced a loss of 37, which resulted in a net increase of 70 Service Coordinators.

In Fiscal Year 2025-26, RCOC hired 113 case-carrying Service Coordinators and experienced a loss of 19, which resulted in a net increase of 94 Service Coordinators. Out of the 94 Service Coordinators hired, 60 were hired between February and March of 2026 and will decrease the caseload ratios reported above. Service Coordinators that departed from RCOC did so for various reasons, including personal/family obligations, retirement, or relocation to another city/state.

In accordance with WIC, Section 4640.6(g)(1), RCOC must hold a public meeting to receive stakeholder input in developing a Plan of Correction (POC). RCOC invites you to attend this public meeting webinar on Thursday, June 18, 2026, at 5:30 p.m. To register, please visit https://rcocdd.zoom.us/webinar/register/WN_r3beAfrHTXqb_woy00x1QQ

If you would like to provide input but are unable to attend this webinar, please send an e-mail to input@rcocdd.com, or FAX to (714) 796-5200, or mail to Regional Center of Orange County, Attention: Larry Landauer, Executive Director, 1525 North Tustin Avenue, Santa Ana, California, 92705.