



Dialogue

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Summer 2007

Consumer Spotlight

Jennifer Apalategui

Every June 6, Jennifer Apalategui and Carole Cooper celebrate a special anniversary. It is a tradition that began 35 years ago when foster parent Carole and her family welcomed the three-month-old Jennifer into their home. This year, the two went shopping and had lunch together. Sometimes they do other things to celebrate, but one thing is certain: with Jennifer and Carole involved, it is going to be fun!

Jennifer has been a Sports Ambassador for Special Olympics for the past two years.

The two women laugh a lot, and it is easy to see that they share a zest for life and love spending time together. Their weekends are always very busy. When asked what activity she most enjoys doing with her mother, Jennifer – “Jen” for short – says: “Everything!”

An avid participant in Special Olympics for more than 25 years, Jennifer has Down syndrome. She bowls and plays bocce ball, but her favorite event is floor hockey. She plays for Jordan Secondary Learning

Center, the Garden Grove school she graduated from in 1994. In addition to her athletic activities, Jennifer has been a Sports Ambassador for Special Olympics for the past two years. In that role, she participates in fund-raising events, as well as regional games. Sometimes, she even gets to meet celebrities! When professional football star Vince Ferragamo organized a golf tournament to raise money for Special Olympics, Jennifer had her picture taken with him and the photo appeared on the event brochure.

Jennifer, who lives in Brea with Carole and her husband Barry, also



Jennifer Apalategui (right) and her mother Carole Cooper (left) attended the 1999 RCOC Spotlight Awards as guests of Goodwill.

enjoys watching sports and attending games, especially baseball and football. She is a big fan of the Angels. She really gets into the spirit of the events, wearing her Angels hat and shirt to games and rooting for her

See **Jennifer Apalategui** page 11

Submit Spotlight Nominations Now!

If you know someone who deserves a Spotlight Award, now is the time to nominate that person or organization. A complete nomination packet is inserted with this issue of *Dialogue*. It includes a welcoming letter, a two-page nomination form with rules and instructions, and a page with descriptions of the award categories. Nominations must be postmarked by **August 31, 2007**, so get started now to make sure you meet the deadline.

Note for consumers: If you would like help filling out the nomination form, please contact your RCOC service coordinator.

Dialogue

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Dialogue can also be read online at RCOC's Web site: www.rcocdd.com.

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2007-2008 Board Meetings

September 6 • November 1

January 10 • March 6 • May 1

The public is invited to attend. Meetings begin at 6 p.m. and are held in the Regional Center Board Room at 801 Civic Center Drive West, Santa Ana.

RCOC Administration

Bill Bowman, *Chief Executive Officer*

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From the Board

RCOC Board Welcomes Input from RCOC Families

By Christian Dubia, Jr.,
RCOC Board of Directors
Chair, Policies & Outcomes Committee

As a member of RCOC's Board of Directors, I get asked questions about how the Board makes policy decisions. Given the enormous impact these decisions can have on the lives of people with developmental disabilities, my fellow Board members and I think it is important that you know about our decision-making process and how you can make your voice heard.

It is important that you know about the decision-making process and how you can make your voice heard.

In approaching this topic, perhaps the best place to start is by explaining the role of the Board. While our Board consists mostly of parents and consumers, and a key responsibility of the Board is to act as advocates for people with developmental disabilities, as members we do not represent ourselves as individuals or any special interest group. Rather, we represent and are accountable to RCOC's "owners" — the entire community of Orange County and

the citizens of the State of California. Working together, we set the overall policy and direction for RCOC. Speaking with one voice, we make our expectations clear to RCOC's Chief Executive Officer Bill Bowman, delegating to him the authority and responsibility for meeting those expectations.

We take our role seriously, and consider each policy decision very carefully. Among the ways that we are able to discern and monitor the impact of our decisions is through presentations delivered by RCOC staff at Board meetings. It is equally important, though, for us to hear directly from you about the job RCOC is doing and specific areas that you think can be improved.

That is one of the reasons that Board meetings are open to the public, and that there is time during each meeting for members of the public to speak. We also seek input from parents at community forums arranged by the school districts and through responses to NCI surveys. Individuals also may communicate with the Board through the RCOC Web site at www.rcocdd.com.

The Board wants to hear directly from you about the job RCOC is doing.

Information about upcoming meetings appears to the left of this column. We hope to see you — and hear from you — at our next meeting.

CEO's Corner

RCOC Broadens Family Support to Meet Growing Needs

By Bill Bowman, Chief Executive Officer

With more than 7,000 consumers under age 18 (some 3,300 of them under age 3), RCOC has made it a priority to identify emerging trends to ensure that we stay on the forefront of meeting the needs of these consumers and families.



One important source of information about these issues is the National Core Indicators (NCI) project that surveys RCOC consumers and families. Just one year ago, I shared with you several new and expanded family support initiatives RCOC had launched in response to NCI feedback and other sources.

RCOC has made it a priority to identify emerging trends.

The response has been overwhelmingly positive to the steps we took to expand behavioral services, broaden access to appropriate day care, and increase awareness of special education advocacy services available through RCOC.

We know, however, that more needs to be done.

This is clear from the most recent NCI data. And, the NCI findings are echoed in the feedback received in meetings that RCOC staff and board members have initiated with the Community Advisory Committees (CAC) of the 13 Special Education Local Plan Areas (SELPA) in Orange County. The input RCOC has received from parents involved in these CAC meetings has been extremely valuable as we seek to identify and address their current and emerging needs and concerns.

Here are some of the directions that RCOC is now pursuing to help parents meet the evolving challenges of raising children with developmental disabilities.

Seeking to Expand Capacity

The capacity of our community to deliver respite care and behavioral services has not kept up with recent increases in the need for these essential services. To ensure that every family that is authorized to receive these services has prompt and ready access to them, RCOC is moving aggressively to recruit new service providers. We are also exploring different types of models for delivering these and other family support services.

More Family Counseling

Strong families, capable of dealing with the challenges of having a child with a developmental disability, are necessary for maintaining the

Lanterman Act promise of community life. Thus, RCOC is exploring several new approaches to providing family counseling to help at-risk families learn effective strategies for coping with the pressures they face and ensure a stable home for the child.

Assessing Family Needs

While the feedback we have received tells us that increasing numbers of families benefit from these types of services and supports, we know that sometimes needs are not obvious – even to the parent or the service coordinator visiting the home. RCOC is working to equip service coordinators with new tools and techniques to discover and address such underlying needs before challenges to a family become severe.

Strong families are necessary for maintaining the Lanterman Act promise of community life.

Committed to Meeting Needs

It is no secret that, in spite of generally good economic news, the State of California continues to operate at a deficit. However, no regional center has a better record than RCOC for fiscal effectiveness and good stewardship of tax dollars. Moving forward, we will continue to demonstrate that we can maintain those principles as we develop the resources to meet our families' growing and evolving needs.

Consumer Advisory Team Update

July Meeting Features Consumers Modeling Summer Fashions

By Jay Connor, CAT Chairman

In July, Consumer Advisory Team members learned how to be fashionable during summer activities and also avoid getting sunburned. The “Fun in the Sun” fashion show

(right) Beth Gruber models a casual summer look of jeans, tank top and sunglasses.

(far right) Wearing a colorful blue sundress, Sylvia Delgado is ready for a pool party or lunch with friends.

(below) Janice Retz of Independent Endeavor who organized the fashion show, pictured with Jay Connor (front) who modeled a tropical shirt and wide brim hat. Pictured on the right, enjoying the fashion show, is Chris “Woody” Parker.

featured consumers modeling clothing and hats that both look good and provide protection from the sun’s harmful rays.

On behalf of the whole team, I want to thank Janice Retz of Independent Endeavor for organizing the fashion show. As you can see from the pictures here, it was a fun and informative meeting!



(above) With her crisp white shirt and wide brimmed hat, Sue Gaxiola will be able to stay cool even in the summer heat.



Todd Henderson (left) and Shannon Gulley (right) look cool and ready to enjoy a day at the beach. Pictured on the right is Celeste Whipple.

Upcoming CAT Meeting Dates

September 19

October 17

November 21

December 19

CAT meetings are from 10 a.m. to noon at RCOC’s Santa Ana office, 801 Civic Center Drive West. Call Betty Bath at (714) 796-5263 ahead of time to let her know you will be there.

Making Great Friends!

WHAT IS A FRIEND?

"A friend is someone who makes me feel totally acceptable" – Ene Riisna

WHY ARE FRIENDS IMPORTANT?

- Friends make life pleasant and enjoyable.
- Friends help us when we are lonely and sad.
- Friends make the good things in life even better.
- Friends can help make life easier.

HOW DO I KNOW IF SOMEONE WILL BE A GOOD FRIEND?

- A friend is someone I like to be with and who likes to be with me.
- A friend is someone who cares about me.
- A friend is someone I can trust.
- A friend is someone my parents or caregiver thinks is a good friend, too.
- A friend won't ask me to do bad things.
- A friend does not want to hurt me.
- A friend is someone who makes me feel good when I am with them.

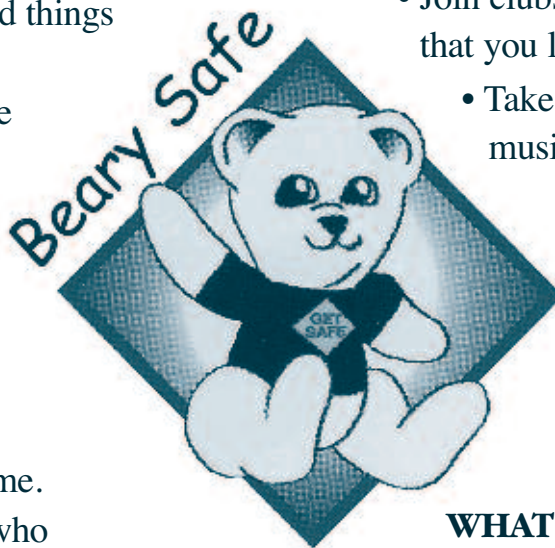
HOW DO I KNOW IF SOMEONE MAY NOT BE A FRIEND?

- They hurt my feelings.
- They do things that are wrong.

- They ask me to do things that I don't think are right.
- They ask me for money.
- They don't want to spend time with me.
- I get into a bad mood whenever I am with them.
- They ask me to keep secrets from my parents, caregivers, or other friends.

HOW DO I MAKE NEW FRIENDS?

- Join clubs and groups that do things that you like.
- Take a fun class, like karate, art, music, bowling, yoga or swimming.
- Participate in events with your school, church, or community.
- Introduce yourself to new people at your school or day program and ask them about themselves.



WHAT ARE YOUR THOUGHTS ON FRIENDSHIP?

A friend is someone who _____

One of my favorite things to do with my friend is _____

*Until next time Safety Friends,
Safety Stu, the GET SAFE™ team,
and Beary Safe*



Things To Do in OC

Here in Orange County, there is no shortage of fun things to do. Listed below are just a few of the social and recreation opportunities available to adults with developmental disabilities. Be sure to call for more information if you are interested.

Sports

Special

Olympics is an international program of year-round sports training and athletic competition involving more than one million children and adults with intellectual disabilities and closely associated developmental disabilities.

Events during the year include individual and team sports such as bowling, swimming, softball, basketball, volleyball, soccer and many others. Contact the Orange County chapter at (714) 564-8374 or visit the Web site at www.sosc.org.

Dancing

The City of Placentia has monthly dances for adults (18 and up) with special needs. The dances are on the second Friday of every month at Backs Community Building, 201 North Bradford Avenue in Placentia. Contact Felipe Zambrano by phone at (714) 993-8232, by email at fzambrano@placentia.org, or visit the Web site at www.placentia.org.

Fitness

Central Orange County YMCA has weekly swimming classes for adults who want to get in shape and become better swimmers. The classes are on Thursdays from 7:30-8:30 p.m. at the YMCA, 2300 University Drive in Newport Beach. Contact Julianne at (949) 642-9990.

Volunteering

The Volunteer Center of Greater Orange County

works with hundreds of organizations that need volunteers, so if you want to help others maybe they can help you find the right group. Contact

Patricia Vaca at (714) 953-5757, extension 102.

You can also email her

at pvaca@volunteercenter.org or visit the Web site at www.volunteercenter.org.

Overnight Trips

YMCA New Horizons in Tustin organizes camping trips and other excursions to events and fun places all over Southern California.

Depending on where they are going, some trips start on Saturday morning and return the next day in the afternoon, and some go from Monday to Friday. You have to be at least 15 years old to participate. Contact Yolanda Gonzalez at (714) 838-0181, extension 118 or visit the Website at www.ymcaoc.org.

Planning for the Future

The Comfort Connection Family Resource Center will host **Planning for the Future**, a free estate planning presentation for parents, on Tuesday, Oct. 23 from 6:30-8:30 p.m. at RCOC's Santa Ana Office, Board Room B, 801 Civic Center Drive West in Santa Ana.

A panel of experts will present an overview of special needs trusts, conservatorship, and other important end-of-life planning issues that concern parents of children with developmental disabilities. There will also be opportunities to ask questions. Spanish and Vietnamese translation is available upon advance request.

For more information and to request a translator, contact Martha Gallegos at (714) 558-5404. Space is limited, so if you wish to attend, please RSVP by calling (714) 558-5403.

All of these activities and many more are featured in the Comfort Connection Family Resource Center's *Recreation Resource Guide*. To get information on activities that match your interests or to get a free copy of the guide, call the Resource Center at (714) 558-5400.

Behavior Management Workshops for Parents

Four separate Behavior Management Workshops are being offered later this year by Regional Center of Orange County. Free to parents, the workshops include four, five or seven sessions. To gain the most value from the workshops, parents are encouraged to attend all sessions in a series.

The four-session “Basic” workshops cover essential principles of positive behavior management, with a practical focus on helping parents of children with developmental disabilities change their own behavior and that of their children. When a fifth session is offered, the focus of the fifth session is toilet training. The seven-session “Social Skills Training” workshop is focused on helping parents nurture social skills among children ages 13-18.

In all of the workshops, parents are actively involved, and invited to discuss the specific behavioral challenges they are confronting. Advance reservations are required and group size is typically limited to 40-45 families. Contact your service coordinator or Thelma Day at (714) 796-5223 for additional information regarding dates, times and locations, and to register.

NOTE: Child care is not provided, so please do not bring children to the workshops.

Basic Behavior Management Workshop (4 sessions)

Presented in Spanish by Jose Rios, MS, BCBA

When: Wednesday evenings – Sept. 12, Sept. 19, Sept. 26 and Oct. 3

Time: 6:30 - 9 p.m.

Location: RCOC Orange Office
3111 N. Tustin Street, Suite 150

Social Skills Training Workshop (7 sessions)

Presented in English by Melissa Sweitzer, Ph.D and Maria Garcia, parent training consultant

When: Thursday evenings– Sept. 13, Sept. 20, Sept. 27, Oct. 4, Oct. 11, Oct. 18 and Nov. 8

Time: 6:30 – 9 p.m.

Location: RCOC Irvine Office
46 Discovery, Suite 200

Behavior Management Workshop with Toilet Training (5 sessions)

Presented in English by Joyce Tu, Ed.D, BCBA

When: Tuesday evenings – Oct. 2, Oct. 9, Oct. 16, Oct. 23 and Oct. 30

Time: 6:30 – 9 p.m.

Location: RCOC Orange Office
3111 N. Tustin Street, Suite 150

Behavior Management Workshop with Toilet Training (5 sessions)

Presented in Vietnamese by Quynh T. Nguyen, MA, BCBA and Thang C. Do, MA and Julie C. Kim, BA

When: Thursday evenings – Oct. 4, Oct. 11, Oct. 18, Oct. 25 and Nov. 1

Time: 6:30 – 9 p.m.

Location: RCOC Westminster Office
13950 Milton Avenue, Suite 200

Child Find Program Helps Identify Children for Early Start

If your child is enrolled in Early Start, or began receiving services as an Early Start consumer, chances are good that the Child Find program played a part in identifying the need for early intervention.

Funded by both the federal government and the state, Child Find encompasses a broad range of outreach and education activities. These activities are aimed at ensuring that every child with a developmental delay or disability is identified and receives early intervention services as soon as possible.

In Orange County, Child Find efforts are coordinated by RCOC and the Department of Education.

Orange County's efforts to locate children who might benefit from early intervention services are especially aggressive. For example, during June 2007, RCOC was providing services to 2.28 percent of all children in Orange County under the age of

three. That figure significantly outperforms the California state average of 1.95 percent and even exceeds the federal standard of 2 percent. Also, while RCOC as a whole serves about 6.8 percent of all consumers (adults and children) in the regional center system, its share of Early Start participants is much higher — around 10-11 percent of the total.

"For the vast majority of children, early intervention provides the boost they need to reach their developmental milestones," said RCOC Children and Family Resources Director Pat Glancy. "We actively seek out these children and initiate Early Start services promptly. By being very intensive and individualized with those services, we have a phenomenal success rate. Around 80 percent of children achieve age-typical development by the time they turn three years old."

John Zeimantz is the Early Start Training and Standards Coordinator in charge of the Child Find program for RCOC, though many staff members at all levels of the organization are involved in various activities. These range from weekly visits to local neonatal intensive care units by RCOC nurse consultants, to outreach to practicing physicians and training for pediatric residents at Children's Hospital of Orange County (CHOC) and UCI Medical Center. It also includes frequent educational presentations



Photos courtesy of Family Support Network.

about child development, developmental milestones and Early Start services to parent organizations and other public agencies that serve families with babies and young children.

Another key component of Child Find in Orange County involves frequent health and developmental screening events. Currently being underwritten by a grant from the Orange County Children and Families Commission (Prop. 10) to the Family Support Network, these half-day events typically screen anywhere from 40 to 80 children in the areas of gross and fine motor skills, speech and language, vision, hearing, general health and mental health.

Whether at screening events, speaking to parent groups or addressing a group of pediatricians, John said that the main message he stresses is very simple: don't wait.

"If you have a concern, or you're just not sure about your child's development, act on that concern and call regional center," he said.



One Family's Experiences With Autism

Great strides have been made in the decade or so since 12-year-old Thomas and 11-year-old Timothy were diagnosed with autism. Pediatricians are more aware of autism. There are more programs employing research-based therapies. And all involved with Early Start are working together more effectively to secure prompt early intervention services for at-risk children.

One thing that never changes, though, is the critical role of loving parents who are astute observers of their children, dedicated teachers, and vigorous advocates.

The experiences of this Orange County family demonstrate both aspects of the still-unfolding story of autism.

When Thomas was a toddler, his mother Tu Hoang shared concerns about his behavior with her son's doctors. Unfamiliar with autism, they told her not to worry. But their assurances were misguided. Thomas was nearly three years old when staff at their church's day care facility suggested that the family contact the Garden Grove Unified School District for help. It was there that Thomas was evaluated and received an autism diagnosis.

As the school district worked with Thomas over the course of the next year, the concerned mom began learning everything she could about autism. Now equipped with more knowledge than most pediatricians at the time, she shared concerns about her second son Timothy. Soon after, Timothy also was diagnosed with autism and eligible for services through the school district and RCOC.

By the time daughter Jasmine was born in late 2002, the autism community had undergone major changes. Recognizing some familiar behavior patterns in her baby girl, Tu asked for an assessment and Jasmine was

enrolled in Early Start at 11 months of age. The results of early intervention for her were outstanding. By age three, a combination of speech, occupational and ABA (Applied Behavior Analysis) therapies enabled Jasmine to "graduate" from Early Start, having reached her age-typical developmental milestones with no further need for RCOC services.

Theresa Ta and Van Chau, the RCOC service coordinators who have worked with them say the family's efforts on behalf of their own children also have a positive effect

on the community at-large. Tu is dedicated to helping parents of children with autism – she calls them the "special ones" – better understand their child's needs, what they can do, and the opportunities available to them through the school district and RCOC, they say. Both Van and Theresa often ask her to speak with new families about her experiences.

In addition to her parent support activities, the busy mom also has taken the initiative to share autism information with doctors and others in her community. She hopes that better educated medical professionals will ensure that children with developmental delays receive the early intervention services they need.

Committed to being her children's best advocate and best teacher, Tu regularly attends RCOC's behavior management workshops for parents and is deeply involved in every aspect of her children's programs. She asks questions of every therapist who works with them, learning more about autism and things she can do to support their work. Whether they are playing in the park or simply driving somewhere in the car, Tu views every experience with her children as a teaching opportunity.

"These are special kids, who need special care and special loving," she said, expressing the views of so many parents who hope that better understanding will lead to greater acceptance of children with autism and other developmental disabilities.



Jasmine, Thomas and Timothy enjoying time together.

News from CalOptima

Open Enrollment Time Is Almost Here

CalOptima's annual Open Enrollment period is from September 15, 2007 to December 15, 2007. This is the time each year that you can ask to change your health network for any reason. If you make a change, the health network change will start January 1, 2008. If you want to keep your health network the same, you do not have to do anything.



What should I do?

- Read all Open Enrollment information you receive from CalOptima
- Find out if your doctor is planning to move to another CalOptima health network
- If your doctor is changing health networks, you will need to change to your doctor's new health network to stay with your doctor

How do I change health networks?

- Call CalOptima's Customer Service Department at (714) 246-8500 or toll-free at 1-888-587-8088, Monday through Friday, from 8 a.m. to 5:30 p.m. Members with hearing or speech impairments can call our TDD line at (714) 246-8523
- Ask for a Health Network Selection form
- Complete the form and return it to CalOptima no later than December 15, 2007

If you are not sure what to do or have questions, feel free to call CalOptima's Customer Service Department at the number listed above.

Autism Experts Lead Seminars for Parents and Professionals

Some of the world's top experts on autism regularly visit Orange County, and they want to share their expertise and latest research results with you.

The autism speaker series, organized by RCOC's Chief Operating Officer Janis White, Ed.D, provides both parents and professionals the opportunity to become better educated on a variety of useful topics. There will be two more presentations this year:

Ten Positive Ways to Change Your Child's Behavior

By Gary LaVigna, Ph.D, BCBA
September 5, 2007

Social Skills Instruction Across the School Years

By William Frea, Ph.D, Erin McNerney, Ph.D, Sabrina Daneshvar, Ph.D and Faye Carter, MA, BCBA
November 7, 2007

Taking place from 4-8 p.m. at RCOC's Santa Ana office, the events are part of a collaboration between RCOC, the Orange County Department of Education, Interagency Autism Group, For OC Kids and the Orange County Health Care Agency.

Around 250 people attend, so **pre-registration is required**. The cost for parents, including a dinner snack, is \$30. Professionals applying for Continuing Education (CE) hours pay an additional \$10 fee. In-home respite may be available, so contact your service coordinator. With advance notice, Spanish and Vietnamese translation is available.

For more information, or to be put in the mailing list to learn about future events, call RCOC's Karen Schaeffer at (714) 796-5330.

Jennifer Apalategui
(continued from page 1)

favorite players, pitchers Francisco Rodriguez (#57) and Jered Weaver (#36).

The two sports fans are also often in the stands cheering Carole's grandchildren (Jennifer's nieces and nephews) who participate in sports. Jennifer is very close to her seven nieces and nephews.

"They grew up together," said Carole. "But she lets them know that she's the aunt."

Jennifer even traveled to Chicago last year to attend graduation ceremonies for her oldest nephew, Billy, who had



When her nephew Bill Campbell (left) graduated from Navy boot camp in Chicago, Jennifer (right) attended the ceremony.

just completed boot camp with the U.S. Navy. With Billy now stationed in Guam, Jennifer keeps in touch by sending personalized greeting cards that she creates on her home computer.

"She is the one who remembers birthdays and anniversaries," said Carole. A thoughtful person, Jennifer remembers not only family members'



For Mother's Day this year, Jennifer (front) and her four sisters surprised their mother with a family reunion in Palm Springs. Pictured (back row, l-r) are: Tammy Curtis, Lisa Bolicsek, Leslie Hudson, and Denise Campbell.

special days, but also friends' and co-workers' birthdays – designing special cards, with pictures she makes herself, for them.

With job placement and job coaching assistance from Goodwill Industries of Orange County, Jennifer has worked for Eastwood Insurance in Yorba Linda for the past five years. She does a lot of different activities on the job, but the thing she likes doing best is scanning documents on the computer. That suits both her meticulous nature and her interest in the computer.

Another interest of Jennifer's is travel. She is especially close to Carole's youngest biological daughter, Leslie, who now lives in New Hampshire, and visits her there each year. But Jennifer is particularly fond of cruises, and participates frequently in activities organized through New Horizons. Most recently, she joined a three-day trip to Catalina Island. Last year, she took part in a five-day cruise to Mazatlan, Mexico. She also participated in a

week-long camping trip to Yosemite. While Jennifer decided that tent camping is not something she wants to do again, Carole notes that the staff at New Horizons are always complimentary about Jennifer.

"They always say she's a delight to have along on the trips," she said.

Jennifer has always been sociable and popular.

"Everybody seems to like her," said Carole. No doubt, Jennifer's friendliness and thoughtfulness toward others are among the reasons people like being around her. For example, since one of her co-workers has a hearing impairment, Jennifer has worked to learn some sign language so they can communicate better. She also has learned some Spanish, and wants to learn more, since some of her friends at work speak the language.

"She's a really neat person," said Carole, clearly proud of the young woman who at age 35 is now as much her friend as her daughter.

Parent Connection Seeks Volunteers

Parent Connection is a program designed to help parents/family members who have a child with special needs. Your experience as a parent can be very meaningful to another parent who needs emotional support, and RCOC is hosting a training session for parents who are interested in volunteering.

This three-hour training is designed to provide you with tips on giving emotional support, as well as information on valuable resources that are currently available in Orange County. This is also a great opportunity to network with other parents!

Once you complete the training, we will contact you periodically to connect with other families by phone. We ask you to commit at least three hours during the year following the training.

When: Tuesday, October 2, 2007
(schedule to be determined)


Where: RCOC Santa Ana Office
801 Civic Center Drive West, Suite 100

For additional information and to RSVP, contact Melissa Jones (English) at (714) 200-2618 or Maria Pecina (Spanish) at (714) 558-5401. For information on future trainings in Vietnamese, please contact Minh Nguyen at (714) 200-2644.

Regional Center of Orange County Locations

Santa Ana Office	Orange Office	Irvine Office	Westminster Office
801 Civic Center Dr. West 24-hr Phone: (714) 796-5100	3111 N. Tustin, Suite 150 24-hr Phone: (714) 796-3700	46 Discovery, Suite 200 24-hr Phone: (714) 796-4060	13950 Milton Ave., Suite 200 24-hr Phone: (714) 796-2900

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