

**Regional Center of Orange County**  
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*Spring 2016*

## **Performance Report for Regional Center of Orange County**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 19,100 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in moving individuals from developmental centers, supporting children living with their families, supporting adults living in their own homes, and reducing the number of children residing in larger facilities. But, we still need to improve in reducing the number of adults living in large facilities in Orange County.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.rcocdd.com](http://www.rcocdd.com)

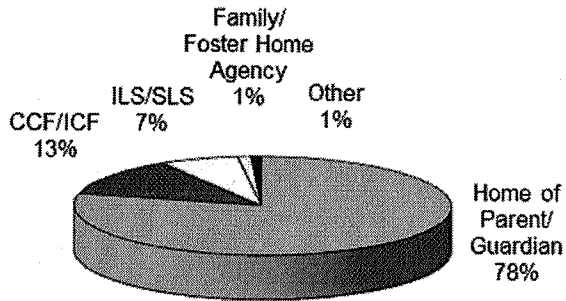
Or contact Jack Stanton at 714) 796-5308.

Executive Director, Regional Center of Orange County

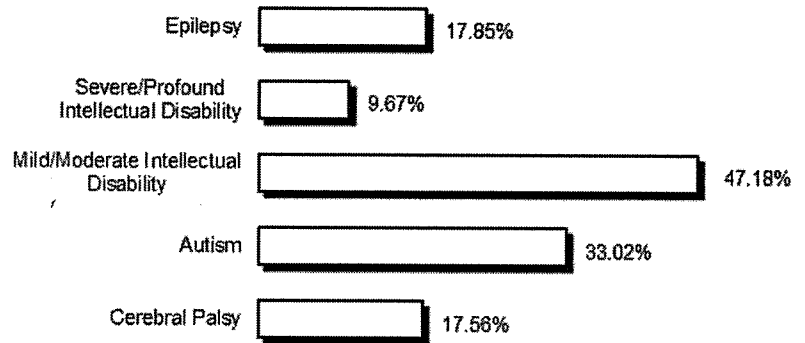
## Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.

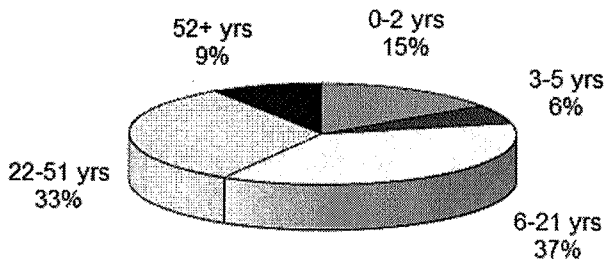
**WHERE RCOC CONSUMERS LIVE**



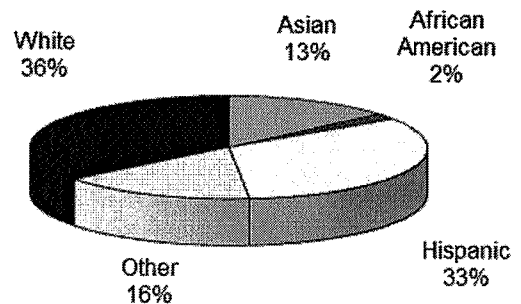
**PRIMARY DIAGNOSIS OF RCOC CONSUMERS**



**AGE OF RCOC CONSUMERS**



**ETHNICITY OF RCOC CONSUMERS**



## How well is RCOC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the beginning of 2015. And, the second column shows how RCOC was doing at the end of 2015.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2014		December 2015	
	State Average	RCOC	State Average	RCOC
Less consumers live in developmental centers	0.42%	0.46%	0.36%	0.41%
More children live with families	99.04%	98.96%	99.15%	99.11%
More adults live in home settings*	77.30%	73.75%	78.04%	74.71%
Less children live in large facilities (more than 6 people)	0.07%	0.05%	0.06%	0.03%
Less adults live in large facilities (more than 6 people)	2.96%	4%	2.78%	3.59%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	96.63%	96.45%
Intake/Assessment timelines for consumers age 3 or older met	99.49%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.67%	99.27%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	71.64%	69.19%

\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

RCOC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well RCOC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured*	State Average	RCOC	State Average	RCOC
	Jan through Dec 2014		Jan through Dec 2015	
Percentage of adults in day services, that interact with people without disabilities:				
None	8%	2%	9%	2%
Few	60%	65%	59%	64%
Most	18%	20%	18%	21%
All	14%	13%	14%	14%
Percentage of adults who engage in paid work:				
Less than 10 hours/week	8%	10%	8%	9%
10-25 hours/week	10%	14%	9%	13%
26-39 hours/week	6%	4%	6%	4%
40+ hours/week	1%	1%	1%	1%
Percentage of adults earning:				
Below minimum wage	62%	58%	60%	55%
Minimum wage	21%	21%	23%	24%
Above minimum wage	16%	20%	16%	20%
Salaried	1%	1%	1%	1%
Earned Income (Adults age 16-64)	Jan through Dec 2014		Jan through June 2015**	
Quarterly number of consumers with earned income	906	1,754	953	2,206
Percentage of consumers with earned income	13%	18%	13%	22%
Average annual wages	\$6,776	\$6,086	\$6,891	\$5,302
Percentage of Adults who reported:	State Average July 2011- June 2012		RCOC July 2011- June 2012	
Having a paid job in a community-based setting	13%		18%	
Having integrated employment as a goal in their IPP	27%		30%	
Unemployed, but wanting a job in the community	39%		46%	

\*Data from CDER, California Employment Development Department, and National Core Indicator Survey

\*\*Average Annual wage is estimated based on the first two quarters of 2015.

RCOC is working hard to establish employment opportunities for adults. This also involves inclusion in paid job sites within our community, volunteer and internship opportunities, and increased work hours and wages for individuals.

**Want more information?**

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Or contact Jack Stanton at 714) 796-5308