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Spring 2019

# Performance Report for Regional Center of Orange County

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 21,990 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in reducing our people who reside in developmental centers, supporting families with children living at home, and reducing the number of adults who reside in larger settings. But, we still need to improve in reducing the number of children who reside in larger settings.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.rcocdd.com

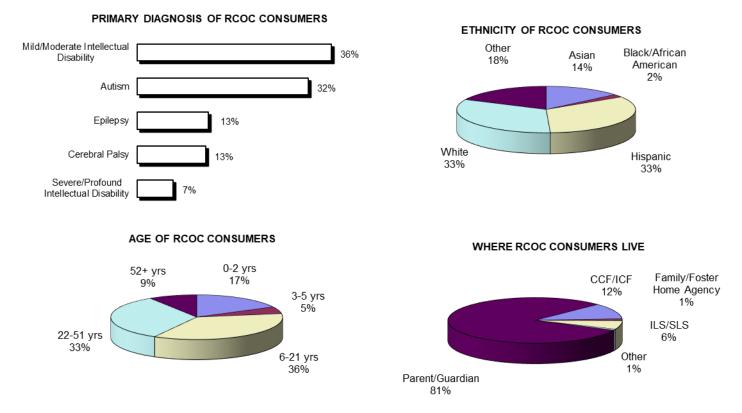
Or contact Jack Stanton at (714) 796-5308.

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Executive Director, Regional Center of Orange County

## Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.



#### How well is RCOC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the end of 2017. And, the second column shows how RCOC was doing at the end of 2018.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	Decemb	per 2017	December 2018		
(based on Lanterman Act)	State Average	RCOC	State Average	RCOC	
Fewer consumers live in developmental centers	0.21%	0.33%	0.12%	0.26%	
More children live with families	99.32%	99.24%	99.38%	99.32%	
More adults live in home settings*	79.61%	76.89%	80.20%	77.45%	
Fewer children live in large facilities (more than 6 people)	0.04%	0.04%	0.04%	0.03%	
Fewer adults live in large facilities (more than 6 people)	2.47%	2.99%	2.31%	2.93%	

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for Regional Center of Orange County, Spring 2019

### Did RCOC meet DDS standards?

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.0%	95.88%
Intake/Assessment timelines for consumers age 3 or older met	98.42%	99.55%
IPP (Individual Program Plan) requirements met	98.37%	N/A
IFSP (Individualized Family Service Plan) requirements met	78.5%	80.1%

Read below to see how well RCOC did in meeting DDS compliance standards:

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is RCOC doing at getting consumers working?

The chart below shows how well RCOC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period					
Areas measured	CA	RCOC	СА	RCOC			
Consumer Earned Income ( Ages 16+): Data Source: Employment Development Department	Jan throug	h Dec 2016	Jan through Dec 2017				
Quarterly number of consumers with earned income	25,236	2,345	27,182	2,341			
Percentage of consumers with earned income		16%	22%	17%	21%		
Average annual wages		\$8,327	\$6,613	\$9,033	\$7,580		
Annual earnings of consumers compared to people with all disa	bilities in California	20	16	20	17		
Data Source: Cornell University Disability Status Report		\$45,	300	\$47	,500		
National Core Indicator Adult Consumer Survey	July 2011-	June 2012	July 2014-June 2015				
Percentage of adults who reported having integrated employment as	a goal in their IPP	27%	30%	27%	30%		
Paid Internship Program		2017-18					
Data Source: Paid Internship Program Survey		CA Average		RCOC			
Number of adults who were placed in competitive, integrated employr	6		1				
in a Paid Internship Program		,		· · · · · · · · · · · · · · · · · · ·			
Percentage of adults who were placed in competitive, integrated emp participation in a Paid Internship Program	loyment following	18%		13%			
Average hourly or salaried wages for adults who participated in a Paie	d Internship Program	\$11	.64	\$11.25			
Average hours worked per week for adults who participated in a Paid	Internship Program	1	8	14			
Incentive Payments							
Data Source: Competitive Integrated Employment Incentive Program							
Average wages for adults engaged in competitive, integrated employr incentive payments have been made	\$11	.93	\$11.20				
Average hours worked for adults engaged in competitive, integrated e whom incentive payments have been made	22		23				
	\$1,500	1	3	5	5		
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,250	2	1	68			
ionowing amounts.	\$1,000	2	9	g	5		

The 2019 employment data was compiled differently from previous years. To obtain these statistics, DDS provided the EDD with the names and social security numbers of individuals ages 16 and older that are Status 2. The EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate. Approximately 87% of the EDD data were deemed accurate enough to report with confidence.

Summary Performance Report for Regional Center of Orange County, Spring 2019

# How well is RCOC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Age Group	Measure	India Ala	erican an or Iska tive	Asi	an		African rican	Hisp	anic	Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Birth to 2	Consumers	0%	0%	17%	18%	1%	1%	38%	36%	0%	0%	20%	20%	22%	25%
DITUTIO Z	Expenditures	0%	0%	24%	23%	1%	1%	34%	33%	0%	0%	18%	19%	23%	23%
3 to 21	Consumers	0%	0%	18%	18%	2%	2%	38%	38%	0%	0%	24%	23%	18%	18%
31021	Expenditures	0%	0%	18%	17%	3%	2%	31%	30%	0%	0%	31%	33%	17%	18%
22 and	Consumers	0%	0%	13%	14%	2%	2%	25%	26%	0%	0%	51%	50%	8%	8%
older	Expenditures	0%	0%	11%	11%	3%	3%	17%	18%	0%	0%	61%	60%	8%	8%

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Measure	Year		Eligible Con se Manager	sumers Receiving nent Only	Percent of Eligible Consumers Receiving Case Management Only			
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older	
American Indian or	2017	0	4	2	0%	27%	13%	
Alaska Native	2018	0	2	2	0%	14%	10%	
Acion	2017	25	371	216	3%	22%	19%	
Asian	2018	31	427	241	3%	25%	20%	
Black/African	2017	0	49	37	0%	29%	18%	
American	2018	4	60	39	6%	34%	17%	
Llienenie	2017	105	1,324	474	5%	37%	22%	
Hispanic	2018	75	1,455	525	4%	40%	23%	
Native Hawaiian or	2017	3	4	2	38%	33%	25%	
Other Pacific Islander	2018	2	6	1	22%	38%	13%	
\//bito	2017	51	543	524	5%	24%	12%	
White	2018	48	543	511	4%	24%	11%	
Other Ethnicity or	2017	40	425	125	3%	26%	18%	
Race	2018	52	481	118	4%	27%	15%	
Total	2017	224	2,720	1,380	4%	29%	16%	
	2018	212	2,974	1,437	4%	31%	16%	

Number and percent of individuals receiving only case management services by age and ethnicity

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more consumers only).

Language	Count o	of UCI	Per Capita Purchase of Service Expenditures			
	2017	2018	2017	2018		
English	17,616	18,296	\$14,417	\$16,166		
Spanish	4,282	4,397	\$15,640	\$8,801		
Vietnamese	1,072	1,127	\$8,687	\$9,940		
Korean	120	148	\$9,756	\$18,061		
Mandarin Chinese	58	66	\$20,128	\$10,155		
Arabic	37	40	10660.8	8808.3		
Tagalog	31	29	18741.2	12349.3		
Farsi (Persian)	17	35	17155.6	19788.9		

## Want more information?

To see the complete report, go to: www.rcocdd.com

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