

Regional Center of Orange County
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Spring 2020

Performance Report for Regional Center of Orange County

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 22,380 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in supporting children at home with their families, reducing the amount of adults residing in larger facilities, reducing the number of people living in a developmental center, and increasing the amount of adults living in home settings. But, we still need to improve in reducing the number of children residing in larger residential settings.

This past year we have seen the closure of the Fairview Developmental Center as well as another large Intermediate Care Facility in Orange County, allowing many people to move into smaller community settings suited to meet their individual needs.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.rcocdd.com.

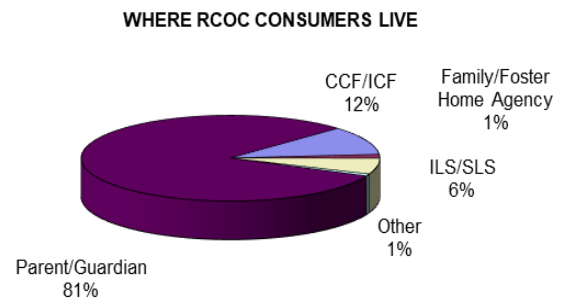
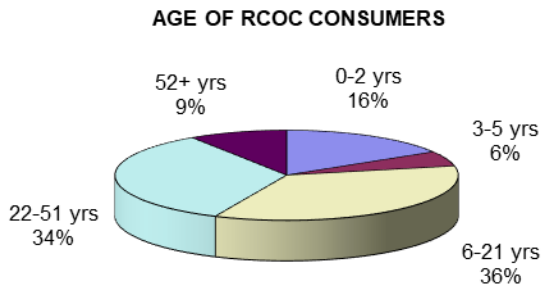
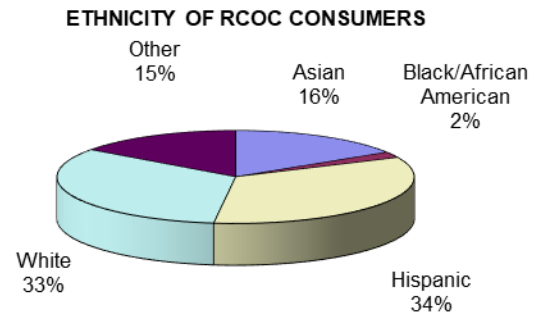
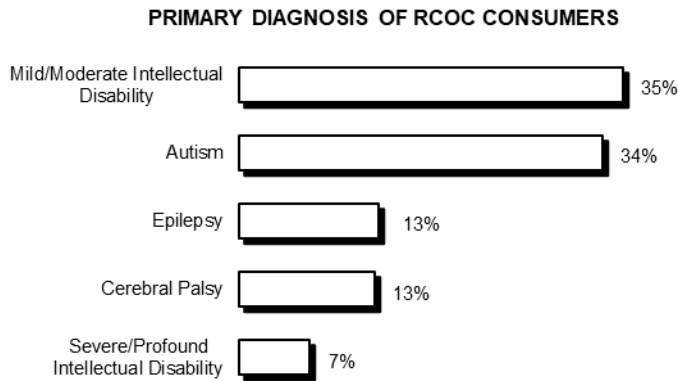
Or contact Jack Stanton at (714) 796-5308

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Executive Director, Regional Center of Orange County

Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.



How well is RCOC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the end of 2018. And, the second column shows how RCOC was doing at the end of 2019.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	RCOC	State Average	RCOC
Fewer consumers live in developmental centers	0.12%	0.26%	0.08%	0.04%
More children live with families	99.38%	99.32%	99.44%	99.34%
More adults live in home settings*	80.20%	77.45%	80.84%	78.17%
Fewer children live in large facilities (more than 6 people)	0.04%	0.03%	0.04%	0.05%
Fewer adults live in large facilities (more than 6 people)	2.31%	2.93%	2.15%	2.39%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.0%	95.77%
Intake/Assessment timelines for consumers age 3 or older met	98.42%	99.49%
IPP (<i>Individual Program Plan</i>) requirements met	98.37%	99.44%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	78.5%	85.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is RCOC doing at getting consumers working?

The chart below shows how well RCOC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	RCOC	CA	RCOC
Consumer Earned Income (Ages 16 to 64): Data Source: Employment Development Department	Jan through Dec 2017		Jan through Dec 2018	
Quarterly number of consumers with earned income	27,182	2,341	27,526	3,336
Percentage of consumers with earned income	17%	21%	16%	21%
Average annual wages	\$9,033	\$7,580	\$10,317	\$8,806
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2017		2018	
	\$47,500		Data not Available*	
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	30%	29%	43%
Paid Internship Program Data Source: Paid Internship Program Survey	2017-18		2018-19	
	CA Average	RCOC	CA Average	RCOC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	1	9	7
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	13%	13%	21%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$11.25	\$12.45	\$12.34
Average hours worked per week for adults who participated in a Paid Internship Program	18	14	17	18
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$11.20	\$12.76	\$12.06
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	23	22	21
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	55	27
	\$1,250	21	68	39
	\$1,000	29	95	43
				83
				128
				151

To obtain these statistics, DDS provided the EDD with client data, and the EDD matched that information to their database and returned individual-specific wage data including employment locations, business name and type. DDS then analyzed the data for accuracy and only reported to regional centers the information deemed most accurate.

*The Cornell University 2018 Disability Status Report was not available at the time that this report was finalized.

How well is RCOC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Consumers	0%	0%	17%	18%	1%	1%	38%	36%	0%	0%	20%	20%	22%	25%
	Expenditures	0%	0%	24%	23%	1%	1%	34%	33%	0%	0%	18%	19%	23%	23%
3 to 21	Consumers	0%	0%	18%	18%	2%	2%	38%	38%	0%	0%	24%	23%	18%	18%
	Expenditures	0%	0%	18%	17%	3%	2%	31%	30%	0%	0%	31%	33%	17%	18%
22 and older	Consumers	0%	0%	13%	14%	2%	2%	25%	26%	0%	0%	51%	50%	8%	8%
	Expenditures	0%	0%	11%	11%	3%	3%	17%	18%	0%	0%	61%	60%	8%	8%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	2017-18	0	4	2	0%	27%	13%
	2018-19	0	2	2	0%	14%	10%
Asian	2017-18	25	371	216	3%	22%	19%
	2018-19	31	427	241	3%	25%	20%
Black/African American	2017-18	0	49	37	0%	29%	18%
	2018-19	4	60	39	6%	34%	17%
Hispanic	2017-18	105	1,324	474	5%	37%	22%
	2018-19	75	1,455	525	4%	40%	23%
Native Hawaiian or Other Pacific Islander	2017-18	3	4	2	38%	33%	25%
	2018-19	2	6	1	22%	38%	13%
White	2017-18	51	543	524	5%	24%	12%
	2018-19	48	543	511	4%	24%	11%
Other Ethnicity or Race	2017-18	40	425	125	3%	26%	18%
	2018-19	52	481	118	4%	27%	15%
Total	2017-18	224	2,720	1,380	4%	29%	16%
	2018-19	212	2,974	1,437	4%	31%	16%

Per capita purchase of service expenditures by individual's primary language
 (for languages chosen by 30 or more consumers only).

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2017-18	2018-19	2017-18	2018-19
English	18,296	18,838	\$16,166	\$16,911
Spanish	4,397	4,527	\$8,801	\$8,081
Vietnamese	1,127	1,166	\$9,940	\$9,625
Korean	148	156	\$18,061	\$18,785
Mandarin Chinese	66	74	\$10,155	\$8,264
Arabic	40	42	\$8,808	\$7,877
Farsi (Persian)	35	36	\$19,789	\$12,092
American Sign Language	24	30	\$47,402	\$51,760

Want more information?

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