

Regional Center of Orange County
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Performance Report for Regional Center of Orange County

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 22,240 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in serving individuals who previously resided in Developmental Centers, supporting children living at home with families, ensuring that adults have opportunities to live in settings of their choosing, and decreasing the number of children and adults residing in larger residential setting.

While RCOC was able to demonstrate improvement across all areas, we will continue to work towards all goal areas identified to better serve the community.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

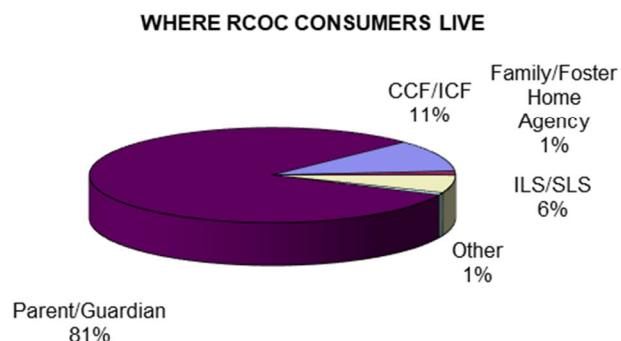
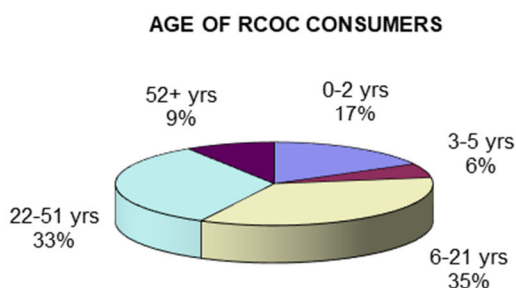
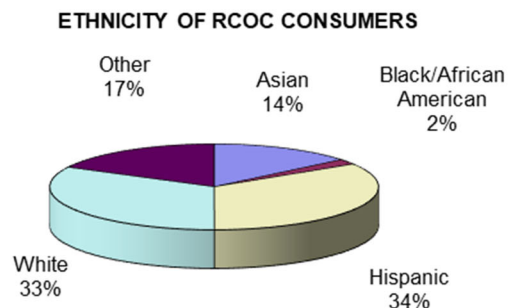
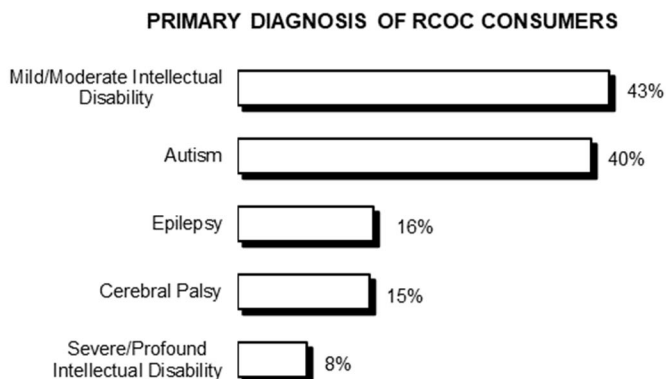
This report is a summary. For more information about the regional center, please go to: www.rcocdd.com or contact Jack Stanton at (714) 796-5308.

A handwritten signature in blue ink, appearing to be 'L. Landauer', is written over a light blue horizontal line.

Executive Director, Regional Center of Orange County

Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.



How well is RCOC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the end of 2019. And, the second column shows how RCOC was doing at the end of 2020.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	RCOC	State Average	RCOC
Fewer consumers live in developmental centers	0.08%	0.04%	0.07%	0.04%
More children live with families	99.44%	99.34%	99.51%	99.44%
More adults live in home settings*	80.84%	78.17%	81.71%	79.74%
Fewer children live in large facilities (more than 6 people)	0.04%	0.05%	0.04%	0.04%
Fewer adults live in large facilities (more than 6 people)	2.15%	2.39%	1.92%	1.81%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	95.77%	99.93%
Intake/Assessment timelines for consumers age 3 or older met	99.49%	95.09%
IPP (<i>Individual Program Plan</i>) requirements met	99.44%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	85.3%	86.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is RCOC doing at getting consumers working?

The chart below shows how well RCOC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	RCOC	CA	RCOC	
Consumer Earned Income (Ages 16 and above): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019		
Quarterly number of consumers with earned income	27,526	3,336	28,170	2,335	
Percentage of consumers with earned income	16%	21%	16%	20%	
Average annual wages	\$10,317	\$8,806	\$11,327	\$9,578	
Annual earnings of consumers compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019		
	\$47,600		Data not available*		
National Core Indicator Adult Consumer Survey	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	30%	29%	43%	
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20		
	CA Average	RCOC	CA Average	RCOC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	7	8	11	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	21%	9%	14%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$12.34	\$13.31	\$13.43	
Average hours worked per week for adults who participated in a Paid Internship Program	17	18	16	13	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$12.06	\$13.52	\$13.06	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	21	21	22	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	83	22	90
	\$1,250	39	128	28	115
	\$1,000	43	151	34	131

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is RCOC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Consumers	0%	0%	16%	15%	1%	1%	37%	37%	0%	0%	20%	19%	26%	27%
	Expenditures	0%	0%	20%	20%	1%	1%	33%	33%	0%	0%	18%	18%	27%	28%
3 to 21	Consumers	0%	0%	19%	19%	2%	2%	39%	39%	0%	0%	24%	22%	17%	18%
	Expenditures	0%	0%	17%	15%	2%	2%	27%	26%	0%	0%	37%	38%	17%	18%
22 and older	Consumers	0%	0%	14%	14%	3%	3%	26%	27%	0%	0%	49%	48%	8%	8%
	Expenditures	0%	0%	11%	11%	3%	3%	18%	18%	0%	0%	60%	60%	7%	8%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	1	2	1	13%	15%	5%
	19-20	1	3	4	20%	19%	17%
Asian	18-19	32	466	466	4%	26%	20%
	19-20	19	551	284	2%	29%	21%
Black/African American	18-19	2	67	67	3%	40%	17%
	19-20	2	69	42	3%	39%	17%
Hispanic	18-19	108	1,564	1,564	5%	41%	21%
	19-20	82	1,847	586	4%	47%	22%
Native Hawaiian or Other Pacific Islander	18-19	1	10	10	14%	53%	30%
	19-20	0	11	3	0%	58%	27%
White	18-19	43	522	522	4%	23%	17%
	19-20	47	582	591	5%	26%	13%
Other Ethnicity or Race	18-19	59	411	411	4%	25%	11%
	19-20	52	531	155	4%	29%	20%
Total	18-19	246	3,042	3,042	4%	31%	16%
	19-20	203	3,594	1,665	4%	35%	17%

Per capita purchase of service expenditures by individual's primary language
 (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2018-19	2019-20	2018-19	2019-20
English	18,838	19,167	\$16,911	\$19,419
Spanish	4,527	4,575	\$8,081	\$8,842
Vietnamese	1,166	1,118	\$9,625	\$10,513
Korean	156	143	\$18,785	\$22,092
Mandarin Chinese	74	74	\$8,264	\$10,029
Arabic	42	49	\$7,877	\$7,234
Farsi (Persian)	36	46	\$12,092	\$9,784

Want more information?

To see the complete report, go to: www.rcocdd.com

Or contact Jack Stanton at (714) 796-5308.