



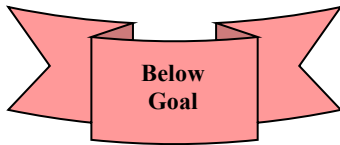
## Performance Contract Summary

RCOC as of 2/01/2021	All	RCOC #	Goal	Percentage	# Attained
Developmental Center (DC)	22,323	9	0	0.03%	-9
Children in Foster Homes (FH)	10,267	228	245	2.22%	-17
Children Own Home Parent/Guardian	10,267	9,980	10,350	97.20%	-370
Total # Children (FH,Parent/Guardian)	10,267	10,208	10,595	99.43%	-387
Adult FHA	12,047	103	109	0.85%	-6
Independent Living (IL)	12,047	886	899	7.35%	-13
Adults Residing Own Home - Parent	12,047	8,141	8,250	67.58%	-109
Supported Living (SL)	12,047	494	508	4.10%	-14
Total # Adults (FHA, IL,Parent/Guardian, SL)	12,047	9,624	9,766	79.89%	-142
Children Residing in a CCF (7+ beds)	10,267	1	0	0.01%	-1
Children Residing in a ICF (7+ beds)	10,267	2	0	0.02%	-2
Children Residing in a Nursing Facility (7+ beds)	10,267	0	0	0%	0
Total Children Residing in 7+ bed facilities	10,267	3	0	0.03%	-3
Adults Residing in a CCF (7+ beds)	12,047	126	120	1.05%	-6
Adults Residing in a ICF (7+ beds)	12,047	12	14	0.10%	2
Adults Residing in a Nursing Facility (7+ beds)	12,047	78	78	0.65%	0
Total Adults Residing in 7+ bed facilities	12,047	216	212	1.79%	-4
Total Individuals Over Age 3 with <=120 days	148	145	100%	97.97%	97.97%
Total Individuals Over Age 3 with 121-240 days	148	3	0%	2.03%	2.03%
Total Individuals Over Age 3 Over 240 days	148	0	0%	0.00%	0.00%
Adults with Integrated Employment Goal	12,032	57%	65%		
Total Number of Incentive Payments Made	12,032	362			
Avg. Wage per Hour After Incentive Payment	12,032	\$12.06			
Number of Persons Served with Earned Income	12,032	3,336			
Percentage of 16-64 Earned Income	12,032	21%			
Annual Earnings of 16-64	12,032	\$8,806			
Number of Adults in CIE After Paid Intern	12,032	7			
Percentage Adults Transitioned Internship to CIE	12,032	21%			
Total Annual Expenditures Race/Ethnicity	22,346				

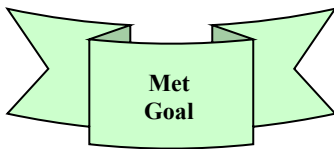
**Performance Contract 2021 Cover Sheet**



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



**Performance Contract 2021**

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualified audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	99.98
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28

## Performance Contract 2021

### I. Developmental Center

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All consumers	Consumers in DC	Goal	%	# Attained
Statewide Average	0.08%	353,922	266			
RCOC Public Hearing 8/19/20	0.03%	22,370	7	0	0.04%	-9
RCOC 2/01/21	0.04%	22,323	9			
Analysis as of Public Hearing	RCOC % of DD population		6.32%	RCOC % of DC population		2.63%

#### Planned Activities

**Statement:** The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

**Objective:** RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan for FYs 2018-2019 and 2019-2020.

**Progress:** In FY 2019-2020, RCOC moved the last persons served from Fairview Developmental Center into the community. The remaining individuals are served at Porterville Developmental Center where they remain for competency issues. During Public Meetings in August 2020, RCOC had 7 persons served, or 0.03%, in Developmental Centers.

#### Number of Persons Served Residing DCs



	Total Active Caseload	Goal	DC	%	Number Attained
Jan-21	22,323	0	9	0.04%	-9
Feb-21		0			
Mar-21		0			
Apr-21		0			
May-21		0			
Jun-21		0			
Jul-21		0			
Aug-21		0			
Sep-21		0			
Oct-21		0			
Nov-21		0			
Dec-21		0			



## Performance Contract 2021

### II. Children Residing with Families (*Child is defined as under 18 years of age*)

#### Planned Activities

**Statement:** The Regional Center of Orange County ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

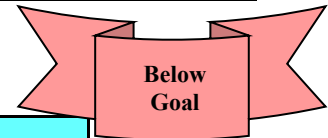
**Objectives:** Service Coordinators continue to identify, publicize and facilitate access to supports and services for children with developmental disabilities who are considered at risk for out-of-home placement. RCOC will hold an annual presentation on supports and services for persons served including residential and vocational (day services) and other generic resources.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in effort to support programs, trainings and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e., respite placement).
- RCOC will ensure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will assure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and their caregivers.

**Progress:** A. During public meetings, RCOC had 234, or 2.23%, children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All Children	Children in FH	Goal	%	# Attained
Statewide Average	2.77%	178,127	4,938			
RCOC Public Hearing 8/19/20	2.23%	10,502	234			
RCOC 2/01/21	2.22%	10,267	228	245	2.22%	-17
Analysis as of Public Hearing	RCOC % of DD population	5.90%	RCOC % of FH population	4.74%		



	Total Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jan-21	10,267	245	228	2.22%	-17
Feb-21		245			
Mar-21		245			
Apr-21		245			
May-21		245			
Jun-21		245			
Jul-21		245			
Aug-21		245			
Sep-21		245			
Oct-21		245			
Nov-21		245			
Dec-21		245			

**Progress:** B. During public meetings, RCOC had 10,202, or 97.14%, of children in own home-parent/guardian.

B. Number and % of regional center children in own home-parent/guardian.

	Percentage	All Children	Children in own home Parent/Guardian	Goal	%	# Attained
Statewide Average	96.71%	178,127	172,258			
RCOC Public Hearing 8/19/20	97.14%	10,502	10,202			
RCOC 2/01/21	97.20%	10,267	9,980	10,350	97.20%	-370
Analysis as of Public Hearing	RCOC % of DD population	5.90%	RCOC % of FH population	5.92%		



	Total Children Status 1&2	Goal	Children in own home Parent/Guardian	%	Number Attained
Jan-21	9,980	10,500	10,350	97.20%	-370
Feb-21		10,500			
Mar-21		10,500			
Apr-21		10,500			
May-21		10,500			
Jun-21		10,500			
Jul-21		10,500			
Aug-21		10,500			
Sep-21		10,500			
Oct-21		10,500			
Nov-21		10,350			
Dec-21		10,350			



**Progress:** C. During public meetings, RCOC had 10,436, or 99.37%, of children in homes.

C. Total number and % of regional center children in homes *(This is a total of sections A and B above).*

	Percentage	All Children	Total Number Children in Homes	Goal	%	# Attained
Statewide Average	99.48%	178,127	177,196			
RCOC Public Hearing 8/19/20	99.37%	10,502	10,436			
RCOC 2/01/21	99.43%	10,267	10,208	10,595	99.43%	-387
Analysis as of Public Hearing	RCOC % of DD population	5.90%	RCOC % of FH population	5.89%		

	Total Children Status 1&2	Goal	Total Number Children in Homes	%	Number Attained
Jan-21	10,267	10,720	10,208	99.43%	-387
Feb-21		10,720			
Mar-21		10,720			
Apr-21		10,720			
May-21		10,720			
Jun-21		10,720			
Jul-21		10,720			
Aug-21		10,720			
Sep-21		10,720			
Oct-21		10,720			
Nov-21		10,595			
Dec-21		10,595			





## Performance Contract 2021

### III. Adults Residing in Home Settings

#### Planned Activities

**Statement:** RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served resides.

**Objective:** Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successory maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.

**Progress:** A. During public meetings, RCOC had 101, or 0.85%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

	Percentage	Total Adults Status 2	Adults in FHA	Goal	%	# Attained
Statewide Average	0.93%	175,529	1,638			
RCOC Public Hearing 8/19/20	0.85%	11,861	101			
RCOC 2/01/21	0.85%	12,047	103	109	0.85%	-6
Analysis as of Public Hearing	RCOC % of DD population	6.76%	RCOC % of FH population	6.17%		

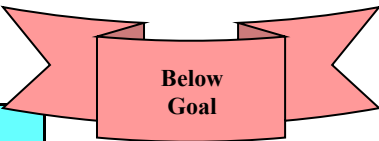


	Total Adults Status 2	Goal	Adults in FHA	%	Number Attained
Jan-21	12,047	109	103	0.85%	-6
Feb-21		109			
Mar-21		109			
Apr-21		109			
May-21		109			
Jun-21		109			
Jul-21		109			
Aug-21		109			
Sep-21		109			
Oct-21		109			
Nov-21		109			
Dec-21		109			

**Progress:** B. During public meetings, RCOC had 863, or 7.55%, of adults residing in independent living.

B. Total number and % of regional center adults residing in independent living.

	Percentage	Total Adults Status 2	Adults in Independent Living	Goal	%	# Attained	
Statewide Average	10.06%	175,529	17,660				
RCOC Public Hearing 8/19/20	7.55%	11,434	863				
RCOC 2/01/21	7.35%	12,047	886	899	7.35%	-13	
Analysis as of Public Hearing				RCOC % of DD population	6.51%	RCOC % of FH population	4.89%

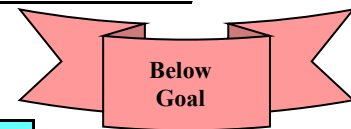


	Total Adults Status 2	Goal	Adults in Independent Living	%	Number Attained
Jan-21	12,047	899	886	7.35%	-13
Feb-21		899			
Mar-21		899			
Apr-21		899			
May-21		899			
Jun-21		899			
Jul-21		899			
Aug-21		899			
Sep-21		899			
Oct-21		899			
Nov-21		899			
Dec-21		899			

**Progress:** C. During public meetings, RCOC had 7,477, or 63.04%, of adults residing in own home-parent.

C. Total number and % of regional center adults residing in own home-parent.

	Percentage	Total Adults status 2	Adults Residing Own Home - Parent	Goal	%	# Attained
Statewide Average	64.98%	175,529	114,052			
RCOC Public Hearing 8/19/20	63.04%	11,861	7,477			
RCOC 2/01/21	67.58%	12,047	8,141	8,250	67.58%	-109
Analysis as of Public Hearing		RCOC % of DD population	6.76%	RCOC % of FH population		6.56%



	Total Adults Status 2	Goal	Adults Residing Own Home - Parent	%	Number Attained
Jan-21	12,047	8,250	8,141	67.58%	-109
Feb-21		8,250			
Mar-21		8,250			
Apr-21		8,250			
May-21		8,250			
Jun-21		8,250			
Jul-21		8,250			
Aug-21		8,250			
Sep-21		8,250			
Oct-21		8,250			
Nov-21		8,250			
Dec-21		8,250			

**Progress:** D. During public meetings, RCOC had 488, or 4.27%, of adults residing in supported living.

D. Total number and % of regional center adults residing in supported living.

	Percentage	Total Adults status 2	Adults Residing Supported Living	Goal	%	# Attained
Statewide Average	5.28%	175,529	9,260			
RCOC Public Hearing 8/19/20	4.27%	11,434	488	508	4.10%	-14
RCOC 2/01/21	4.10%	12,047	494			
Analysis as of Public Hearing	RCOC % of DD population	6.51%	RCOC % of FH population	5.27%		



	Total Adults Status 2	Goal	Adults Residing Supported Living	%	Number Attained
Jan-21	12,047	508	494	4.10%	-14
Feb-21		508			
Mar-21		508			
Apr-21		508			
May-21		508			
Jun-21		508			
Jul-21		508			
Aug-21		508			
Sep-21		508			
Oct-21		508			
Nov-21		508			
Dec-21		508			

**Progress:** E. During public meetings, RCOC had 9,936, or 83.77%, of adults residing in home-settings.

E. Total number and % of regional center adults in home settings *(This is a total of sections A, B, C and D above).*

	Percentage	Total Adults status 2	Total Number Adults in Home Settings	Goal	%	# Attained
Statewide Average	81.25%	175,529	142,610			
RCOC Public Hearing 8/19/20	83.77%	11,861	9,936			
RCOC 2/01/21	79.89%	12,047	9,624	9,766	79.89%	-142
Analysis as of Public Hearing		RCOC % of DD population	6.76%	RCOC % of FH population	6.97%	

	Total Adults Status 2	Goal	Total Number Adults in Home Settings	%	Number Attained
Jan-21	12,047	9,766	9,624	78.79%	-142
Feb-21		9,766			
Mar-21		9,766			
Apr-21		9,766			
May-21		9,766			
Jun-21		9,766			
Jul-21		9,766			
Aug-21		9,766			
Sep-21		9,766			
Oct-21		9,766			
Nov-21		9,766			
Dec-21		9,766			

**Below Goal**



## Performance Contract 2021

### IV. Children Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

#### Planned Activities

**Statement:** RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

**Objective:** RCOC will place only those children with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.

**Progress:** A. During public meetings, RCOC had 2, or 0.02%, of children residing in a Community Care Facility (CCF)(7+ beds). Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF (7+ beds).

	Percentage	Total Children Status 1 & 2	Children Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	0.02%	178,127	28			
RCOC Public Hearing 8/19/20	0.02%	10,502	2			
RCOC 2/01/21	0.01%	10,267	1	0	0.01%	-1
Analysis as of Public Hearing		RCOC % of DD population	5.90%	RCOC % of FH population	7.14%	



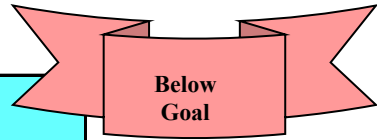
	Total Children status 1&2	Goal	Children Residing in a CCF (7+ beds)	%	Number Attained
Jan-21	10,267	0	1	0.01%	-1
Feb-21		0			
Mar-21		0			
Apr-21		0			
May-21		0			
Jun-21		0			
Jul-21		0			
Aug-21		0			
Sep-21		0			
Oct-21		0			
Nov-21		0			
Dec-21		0			



**Progress:** B. During public meetings, RCOC had 2, or 0.02% of children residing in an Immediate Care Facility (CCF)(7+ beds). Placements to 7+ bed ICF facilities are at family request and/or due to specialized services.

B. Total number and % of regional center children residing in an ICF (7+ beds).

	Percentage	Total Children Status 1 & 2	Children Residing in an ICF (7+ beds)			
Statewide Average	0.02%	178,127	35			
RCOC Public Hearing 8/19/20	0.02%	10,502	2	Goal	%	# Attained
RCOC 2/01/21	0.02%	10,267	2	0	0.02%	-2
Analysis as of Public Hearing		RCOC % of DD population	5.90%	RCOC % of FH population		5.71%



	Total Children Status 1&2	Goal	Children Residing in a ICF (7+ beds)	%	Number Attained
Jan-21	10,267	0	2	0.02%	-2
Feb-21		0			
Mar-21		0			
Apr-21		0			
May-21		0			
Jun-21		0			
Jul-21		0			
Aug-21		0			
Sep-21		0			
Oct-21		0			
Nov-21		0			
Dec-21		0			

**Progress:** C. During public meetings, RCOOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

C. Total number and % of regional center children residing in a nursing facility.

	Percentage	Total Children Status 1 & 2	Children Residing in a Nursing Facility (7+ beds)	Goal	%	# Attained
Statewide Average	0.00%	178,127	5			
RCOC Public Hearing 8/19/20	0.00%	10,502	0			
RCOC 2/01/21	0.00%	10,267	0	0	0.00%	0
Analysis as of Public Hearing	RCOC % of DD population	5.90%	RCOC % of FH population	0.00%		



	Total Children status 1&2	Goal	Children Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-21	10,267	0	0	0.00%	0
Feb-21		0			
Mar-21		0			
Apr-21		0			
May-21		0			
Jun-21		0			
Jul-21		0			
Aug-21		0			
Sep-21		0			
Oct-21		0			
Nov-21		0			
Dec-21		0			



**Progress:** D. During public meetings, RCOC had 4, or 0.04%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D. Total number and % of regional center children residing in a facility with 7+ beds *(This is a total of sections A, B and C above).*

	Percentage	Total Children Status 1 & 2	Total Children Residing in 7+ bed facilities	Goal	%	# Attained
Statewide Average	0.04%	178,127	68			
RCOC Public Hearing 8/19/20	0.04%	10,502	4			
RCOC 2/01/21	0.03%	10,267	3	0	0.03%	-3
Analysis as of Public Hearing			RCOC % of DD population 5.90%			RCOC % of FH population 5.88%



	Total Children Status 1&2	Goal	Total Children Residing in 7+ bed facilities	%	Number Attained
Jan-21	10,267	0	3	0.03%	-3
Feb-21		0			
Mar-21		0			
Apr-21		0			
May-21		0			
Jun-21		0			
Jul-21		0			
Aug-21		0			
Sep-21		0			
Oct-21		0			
Nov-21		0			
Dec-21		0			



## Performance Contract 2021

### V. Adults Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

#### Planned Activities

**Statement:** RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disabilities.

**Objective:** RCOC will place only those adults with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.

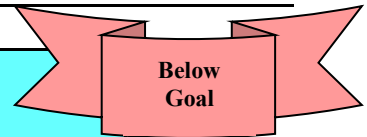


**Progress:** A. During public meetings, RCOC had 140, or 1.18%, of adults residing in a CCF (7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services. RCOC also has several long-term care providers with facilities in this category. RCOC will continue to work with these vendors to implement Trailer Bill Language regarding use of these programs.

A. Total number and % of regional center adult caseload residing in a Community Care Facility (CCF)(7+ beds).

	Percentage	Total Adults Status 2	Adults Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	0.94%	175,529	1,646			
RCOC Public Hearing 8/19/20	1.18%	11,861	140			
RCOC 2/01/21	1.05%	12,047	126	120	1.05%	-6
Analysis as of Public Hearing	RCOC % of DD population	6.76%	RCOC % of FH population	8.51%		

	Total Adults Status 2	Goal	Adults Residing in a CCF (7+ beds)	%	Number Attained
Jan-21	12,047	120	126	1.05%	-6
Feb-21		120			
Mar-21		120			
Apr-21		120			
May-21		120			
Jun-21		120			
Jul-21		120			
Aug-21		120			
Sep-21		120			
Oct-21		120			
Nov-21		120			
Dec-21		120			



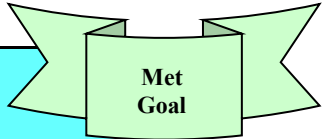
**Progress:** B. During public meetings, RCOC had 21, or 0.12%, of adults residing in an Intermediate Care Facility (ICF)(7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services.

B. Total number and % of regional center adults residing in an ICF (7+ beds).

	Percentage	Total Adults status 2	Adults Residing in a ICF (7+ beds)	Goal	%	# Attained
Statewide Average	0.56%	175,529	975			
RCOC Public Hearing 8/19/20	0.18%	11,861	21			
RCOC 2/01/21	0.10%	12,047	12	14	0.10%	2
Analysis as of Public Hearing	RCOC % of DD population	6.76%	RCOC % of FH population	2.15%		



	Total Adults Status 2	Goal	Adults Residing in a ICF (7+ beds)	%	Number Attained
Jan-21	12,047	14	12	0.10%	2
Feb-21		14			
Mar-21		14			
Apr-21		14			
May-21		14			
Jun-21		14			
Jul-21		14			
Aug-21		14			
Sep-21		14			
Oct-21		14			
Nov-21		14			
Dec-21		14			

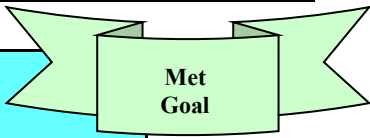


**Progress:** C. During public meetings, RCOC had 93, or 0.78%, of adults residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

C. Total number and % of regional center adult caseload residing in a nursing facility.

	Percentage	Total Adults status 2	Adults Residing in a Nursing Facility (7+ beds)	Goal	%	# Attained
Statewide Average	0.61%	175,529	1,068			
RCOC Public Hearing 8/19/20	0.78%	11,861	93			
RCOC 2/01/21	0.65%	12,047	78	78	0.65%	0
Analysis as of Public Hearing	RCOC % of DD population	6.76%	RCOC % of FH population	8.71%		

	Total Adults Status 2	Goal	Adults Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-21	12,047	78	78	0.65%	0
Feb-21		78			
Mar-21		78			
Apr-21		78			
May-21		78			
Jun-21		78			
Jul-21		78			
Aug-21		78			
Sep-21		78			
Oct-21		78			
Nov-21		78			
Dec-21		78			



**Met Goal**

**Progress:** D. During public meetings, RCOC had 254, or 2.14%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D. Total number and % of regional center adults residing in a facility with 7+ beds (*This is a total of sections A, B and C above*).

	Percentage	Total Adults Status 2	Total Adults Residing in 7+ bed facilities			
Statewide Average	2.06%	175,529	3,618			
RCOC Public Hearing 8/19/20	2.14%	11,861	254	Goal	%	# Attained
RCOC 2/01/21	1.79%	12,047	216	212	1.79%	-4
Analysis as of Public Hearing	RCOC % of DD population	6.76%	RCOC % of FH population	7.02%		



	Total Adults Status 2	Goal	Total Adults Residing in 7+ bed facilities	%	Number Attained
Jan-21	12,047	212	216	1.79%	-4
Feb-21		212			
Mar-21		212			
Apr-21		212			
May-21		212			
Jun-21		212			
Jul-21		212			
Aug-21		212			
Sep-21		212			
Oct-21		212			
Nov-21		212			
Dec-21		212			

**Below Goal**



## Performance Contract 2021

### VI. Intake Duration

#### Planned Activities

**Statement:** Management and Service Coordinator staff receive a monthly report on the duration of individuals ages 3 and over who are in the intake process.

**Objective:** RCOC will continue to ensure that the duration of individuals ages 3 and over in the intake process is within mandated timeline.

- RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

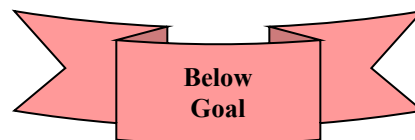
**Progress:** A. During public meetings, RCOC had 123, or 100%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <= 120 days.

	Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 days	Goal	% Attained
Statewide Average	91.44%	4,648	4,250		
RCOC Public Hearing 8/19/20	100%	123	123	Goal	% Attained
RCOC 2/01/21	98.71%	148	145	100%	97.97%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 days	% Attained
Jan-21	148	100%	145	97.97%
Feb-21		100%		
Mar-21		100%		
Apr-21		100%		
May-21		100%		
Jun-21		100%		
Jul-21		100%		
Aug-21		100%		
Sep-21		100%		
Oct-21		100%		
Nov-21		100%		
Dec-21		100%		



**Progress:** B. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 with 121-240 days	Goal	% Attained
Statewide Average	7.42%	4,648	345		
RCOC Public Hearing 8/19/20	0%	123	0		
RCOC 2/01/21	2.03%	148	3	0%	2.03%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with 121-240 days	%
Jan-21	148	0.00%	3	2.03%
Feb-21		0.00%		
Mar-21		0.00%		
Apr-21		0.00%		
May-21		0.00%		
Jun-21		0.00%		
Jul-21		0.00%		
Aug-21		0.00%		
Sep-21		0.00%		
Oct-21		0.00%		
Nov-21		0.00%		
Dec-21		0.00%		



**Progress:** C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 days	Goal	%
Statewide Average	1.14%	4,648	53		
RCOC Public Hearing 8/19/20	0%	123	0		
RCOC 2/01/21	0.00%	148	0	0%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 days	% Attained
Jan-21	148	0%	0	0%
Feb-21		0%		
Mar-21		0%		
Apr-21		0%		
May-21		0%		
Jun-21		0%		
Jul-21		0%		
Aug-21		0%		
Sep-21		0%		
Oct-21		0%		
Nov-21		0%		
Dec-21		0%		



**Progress: B.** RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestones related to length of employment.

B. Total number of \$1,000, \$1,250, and \$1,500 incentive payments made within the fiscal year.

Fiscal Year	\$1,000	\$1,250	\$1,500
2016-2017	95	38	0
2017-2018	155	97	78
2018-2019	151	128	83

\*NOTE: Incentive payments started in FY 2016-17, partial year data

**Progress: C.** RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in competitive, integrated employment when incentive payments have been made on their behalf.

Fiscal Year	Hours Week	Wage
2016-2017	17	\$10.77
2017-2018	23.5	\$11.31
2018-2019	21	\$12.06



**Performance Contract 2021**

**VII. National Core Indicators (NCI) Employment**

**Planned Activities**

**Statement:** RCOC has adopted an Employment First Policy making integrated competitive employment the first option considered by planning teams for every working adult served by RCOC.

**Objective:** RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing. RCOC will make incentive payments to vendors who assist individuals obtain competitive, integrated employment and maintain those positions over time.

**Progress:** A. Results from the National Core Indicator Surveys conducted in FY 2014-2015, 47% of those interviewed indicating a desire for work in the community. For FY 2018-2019 57% of those interviewed expressed a desire for paid employment in their community.

A. Percentage of adults who reported having integrated employment as a goal in their IPPs.

	Percentage	
RCOC FY 2010-11	40%	
RCOC FY 2011-12	46%	Goal
RCOC FY 2014-15	47%	50%
RCOC FY 2018-19	57%	65%



**Progress: D.** In FY 2016-2017, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests, and lead into opportunities for competitive integrated employment. The PIP was initiated in FY 2016-2017. In 2018 RCOC had 1 individual within a paid internship that resulted in employment, and for 2019 that number increased to 7 individuals.

D. Number of adults placed in competitive, integrated employment following participation in a Paid Internship Program.

	Total
2016-2017	0
2017-2018	1
2018-2019	7

**Progress: E.** RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began in FY 2016-17. In FY 2018-2019, 21% of adults transitioned from an Internship to Competitive Employment.

E. Percentage of adults who transitioned from internship to competitive employment.

	% of Adults
2016-2017	NA
2017-2018	13%
2018-2019	21%

**Progress: F.** RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in Paid Internship Program during the previous fiscal year.

	Hours Wk.	Wage
2016-2017	18	\$10.13
2017-2018	14.25	\$11.25



**Progress: B.** Results from the Employment Development Department in 2017 indicate that 21% of persons served ages 16-64 reported having earned income. In 2018, the percentage of persons served ages 16-64 reporting earned income was 21%.

B. Percentage of people ages 16-64 reporting earned income.

	RCOC	Statewide Avg.
2013	12.80%	12%
2014	17.90%	13.10%
2015	27%	16%
2016	22%	17%
2017	21%	17%
2018	21%	16%

**Progress: C.** Results from the Employment Development Department in 2017 indicate that average annual wage for persons served ages 16-64 was \$7,580. In 2018, the average annual wage for persons served ages 16-64 was \$8,806. This measure will also compare average annual wages of all people with disabilities.

C. Annual earnings of age group 16-64 of people with intellectual disabilities, compared with all persons with disabilities in California.

	RCOC	Statewide Avg.
2013	\$6,691	\$6,697
2014	\$6,086	\$7,044
2015	\$5,681	\$7,248
2016	\$6,613	\$8,327
2017	\$7,580	\$9,033
2018	\$8,806	\$10,317



## Performance Contract 2021

### VIII. Employment Development Department (EDD) Employment

#### Planned Activities

**Statement:** RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of integrated competitive employment as the first option for persons served.

**Objective:** RCOC service coordinators will implement the Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings through the school and Individual Program Planning meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on competitive employment as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into Competitive Integrated Employment (CIE).

**Progress:** A. Results from the Employment Development Department (EDD) conducted in 2016 indicate that 2,085 persons served ages 16-64 had earned income. In 2018, 3,336 persons served ages 16-64 had earned income.

A. Number of persons served ages 16-64 with earned income.

	RCOC	Statewide Avg.
2015	2,175	962
2016	2,085	1,201
2017	2,341	1,294
2018	3,336	1311





## Performance Contract 2021

### IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

**Statement:** RCOC works to ensure that support services are flexible and innovative in meeting the family's needs as they evolve over time; are tailored to the preferences of the individual family; and are consistent with their cultural norms and customs.

**Objective:** RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support group leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.

**Progress:** A. Review of fiscal year 2017-18 purchase of service data and client master file (CMF) for initial data resource. Fiscal year 2018-19 data reflects either an increase or decrease in services and expenditures related to disparity criteria.



**Progress:** A. Review of fiscal year 2018-19 purchase of service data and client master file (CMF). Initial data generation will be compared to subsequent FY information.

A. Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	8 ↓	0.3% ↑	\$106,6804 ↑	74.8% ↑
Asian	923 ↓	19.1% ↓	\$7,862,556 ↑	63.5% ↓
Black/African American	72 ↑	1.1% ↑↑	\$463,399 ↑	56.9% ↓
Hispanic	2204 ↑	34.1% ↓	\$14,029,406 ↑	58.5% ↓
Native Hawaiian or Other Pacific Islander	7↑	0.0%	\$13,315 ↓	41.8% ↓
Other Ethnicity or Race / Multi-Cultural	1,514 ↑	26.9% ↑	\$11,063,412 ↑	60.6% ↑
White	1,146 ↑	18.4% ↓	\$7,546,391 ↓	60.7% ↓
<b>Totals</b>	<b>5,874 ↑</b>	<b>100.0%</b>	<b>\$41,085,159 ↑</b>	<b>60.5% ↓</b>

**Age 3 Years to 21 Years**

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	13 ↓	0.1% ↔	\$119,773 ↓	68.4% ↑
Asian	1,804 ↑	17.5% ↓	\$15,208,333 ↓	66.6% ↓
Black/African American	167 ↓ ↑	1.7% ↓	\$1,476,695 ↓	66.8% ↑
Hispanic	3,796 ↑	28.3% ↓	\$24,672,656 ↓	62.7% ↓
Native Hawaiian or Other Pacific Islander	19 ↑	0.1% ↑	\$78,995 ↑	67.2% ↑
Other Ethnicity or Race / Multi-Cultural	1,654 ↓	18.3% ↓	\$15,925,185 ↓	63% ↓
White	2,304 ↑	34% ↑	\$29,615,939 ↓	71.9% ↓
<b>Totals</b>	<b>9,757 ↑</b>	<b>100.0%</b>	<b>\$87,097,575 ↓</b>	<b>66.7% ↑</b>

**Age 22 Years and Older**

Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	21 ↑	0.3% ↔	\$1,044,925 ↑	89% ↑
Asian	1,309 ↑	11.1% ↓	\$38,395,565 ↑	83.2% ↓
Black/African American	237 ↑	3% ↑	\$10,535,654 ↑	85.2% ↑
Hispanic	2,455 ↑	18.9% ↑	\$65,155,229 ↑	82.2% ↑
Native Hawaiian or Other Pacific Islander	10 ↑	0.1%	\$249,373 ↑	81.1% ↓
Other Ethnicity or Race / Multi-Cultural	717 ↓	7.1% ↓	\$24,503,779 ↑	83.2% ↓
White	4610 ↑	59.5 ↑%	\$205,617,093 ↑	85.6% ↓
<b>Totals</b>	<b>9,359 ↑</b>	<b>100.0%</b>	<b>\$345,501,617 ↑</b>	<b>84.3% ↓</b>



**Progress:** B. Review of fiscal year 2018-19 purchase of service data and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3-21; 22 and older.

**Birth to 2 Years Old**

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	8 ↓	1 ↑	12.5% ↑
Asian	923 ↓	32 ↔	3.5% ↑
Black/African American	72 ↑	2 ↓	2.8% ↓
Hispanic	2,204 ↑	108 ↑	4.9% ↑
Native Hawaiian or Other Pacific Islander	7 ↑	1 ↔	14.3% ↓
Other Ethnicity or Race / Multi-Cultural	1,514 ↑	59 ↑	3.9% ↑
White	1,146 ↑	43 ↓	3.8% ↓
<b>Totals</b>	<b>5,874 ↑</b>	<b>246 ↑</b>	<b>4.2% ↑</b>

**Age 3 Years to 21 Years**

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	13 ↓	2 ↔	15.4% ↑
Asian	1,804 ↑	466 ↑	25.8% ↑
Black/African American	167 ↓	67 ↑	40.1% ↑
Hispanic	3,796 ↑	1,564 ↑	41.2% ↑
Native Hawaiian or Other Pacific Islander	19 ↑	10 ↑	52.6% ↑
Other Ethnicity or Race / Multi-Cultural	1,654 ↓	411 ↓	24.9% ↓
White	2,304 ↑	522 ↓	22.7% ↓
<b>Totals</b>	<b>9,757 ↑</b>	<b>3,042 ↑</b>	<b>31.2% ↓</b>

**Age 22 Years and Older**

Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	21 ↑	1 ↓	4.8% ↓
Asian	1,309 ↑	258 ↑	19.7% ↔
Black/African American	237 ↑	39 ↔	19.7% ↑
Hispanic	2,455 ↑	526 ↑	21.4% ↓
Native Hawaiian or Other Pacific Islander	10 ↑	3 ↑	30% ↑
Other Ethnicity or Race / Multi-Cultural	717 ↓	125 ↑	17.4% ↓
White	4,610 ↑	503 ↓	10.9% ↓
<b>Totals</b>	<b>9,359 ↑</b>	<b>1,455 ↑</b>	<b>15.5% ↓</b>



**Progress:** C. Review of fiscal year 2018-19 purchase of service data and Client Master File. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service expenditures by individual's primary language for all ages (30 or more people with language).

<b>Primary Language</b>	<b>Total People</b>	<b>POS Authorized Per Capita</b>	<b>Percentage Utilized</b>
English	18,838 ↑	\$21,155 ↑	79.94% ↑
Spanish	4,527 ↑	\$11,257 ↓	71.78% ↓
Mandarin Chinese	74 ↑	\$11,539 ↓	71.62% ↑
Vietnamese	1,166 ↑	\$12,436 ↓	77.40% ↑
Korean	156 ↑	\$22,686 ↓	82.81% ↑
Tagalog	26 ↓	\$26,022 ↑	81.11% ↑
Arabic	42 ↑	\$11,639 ↓	67.68% ↑