



## Performance Contract Summary

| RCOC 5/01/18  | All    | RCOC #  | Goal    | Percentage | # Attained |
|---|--------|---------|---------|------------|------------|
| Developmental Center (DC)   | 21,110 | 61      | 56      | 0.29%      | -5         |
| Children in Foster Homes (FH)   | 10,154 | 176     | 175     | 1.73%      | 1          |
| Children Own Home Parent/Guardian   | 10,154 | 9,900   | 9,800   | 97.50%     | 100        |
| Total # Children (FH,Parent/Guardian)   | 10,154 | 10,076  | 9,975   | 99.23%     | 101        |
| Adult FHA   | 10,895 | 88      | 100     | 0.81%      | -12        |
| Independent Living (IL)   | 10,895 | 842     | 850     | 7.73%      | -8         |
| Adults Residing Own Home - Parent   | 10,895 | 7,000   | 6,985   | 64.25%     | 15         |
| Supported Living (SL)   | 10,895 | 474     | 471     | 4.35%      | 3          |
| Total # Adults (FHA, IL,Parent/Guardian, SL)                                    | 10,895 | 8,404   | 8,406   | 77.14%     | -2         |
| Children Residing in a CCF (7+ beds)  | 10,154 | 3       | 0       | 0.03%      | -3         |
| Children Residing in a ICF (7+ beds)  | 10,154 | 2       | 0       | 0.02%      | -2         |
| Children Residing in a Nursing Facility (7+ beds)                               | 10,154 | 0       | 0       | 0.00%      | 0          |
| Total Children Residing in 7+ bed facilities                                    | 10,154 | 5       | 0       | 0.05%      | -5         |
| Adults Residing in a CCF (7+ beds)  | 10,895 | 154     | 149     | 1.41%      | -5         |
| Adults Residing in a ICF (7+ beds)  | 10,836 | 81      | 88      | 0.75%      | 7          |
| Adults Residing in a Nursing Facility (7+ beds)                                 | 10,836 | 81      | 83      | 0.75%      | 2          |
| Total Adults Residing in 7+ bed facilities                                      | 10,836 | 316     | 320     | 2.92%      | 4          |
| Total Individuals Over Age 3 with <=120 days                                    | 226    | 225     | 100.00% | 100.00%    | 99.56%     |
| Total Individuals Over Age 3 with 121-240 days                                  | 226    | 1       | 0.00%   | 0.44%      | 0.44%      |
| Total Individuals Over Age 3 Over 240 days                                      | 226    | 0       | 0.00%   | 0.00%      | 0.00%      |
| Adults with Integrated Employment Goal  | 10,895 | 47%     | 50%     |            |            |
| Total Number of Incentive Payments Made   | 10,895 |         |         |            |            |
| Avg. Wage and Hour After Incentive Payment                                      | 10,895 |         |         |            |            |
| Number of 16-64 Earned Income   | 10,895 | 1,754   |         |            |            |
| Percentage of 16-64 Earned Income   | 10,895 | 17.90%  |         |            |            |
| Annual Earnings of 16-64  | 10,895 | \$6,086 |         |            |            |
| Number of Adults in CIE After Paid Intern                                       | 10,895 |         |         |            |            |
| Percentage Adults Transitioned Internship to CIE                                | 10,895 |         |         |            |            |
| Total Annual Expenditures Residence/Ethnicity                                   | 21,110 |         |         |            |            |
| Number and Percent Race/Ethnicity Satisfied with Services                       | 21,110 |         |         |            |            |
| Number and Percent Families by Race/Ethnicity IPP/IFSP Includes Needed Services | 21,110 |         |         |            |            |

## Performance Contract 2018 Cover Sheet



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



## Performance Contract 2018

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

| <b>Compliance Measure</b>  | <b>Outcome</b> |
|--|----------------|
| Unqualified audit with no material findings                                  | Yes            |
| Substantial compliance with DDS fiscal audit                                 | Yes            |
| Accuracy percent of POS fiscal projections                                   | Yes            |
| Operates within OPS budget   | Yes            |
| Certified to participate in Waiver   | Yes            |
| Compliance with vendor audit requirements per contract, Article III, sec. 10 | Met            |
| CDER/ESR current   | 99.88          |
| Intake/Assessment and IFSP (0-2)   | 99.52          |
| IPP development biennial   | Annual, 99.46  |
| IFSP development   | 69.28          |

## Performance Contract 2018

### I. Developmental Center

#### A. Total number and % of regional center caseload in developmental centers

|                               | Percentage              | All consumers | Consumers in DC         |      |       |            |
|-------------------------------|-------------------------|---------------|-------------------------|------|-------|------------|
| Statewide Average             | 0.26%                   | 312,488       | 809                     |      |       |            |
| RCOC Public Hearing 8/16 /17  | 0.35%                   | 20,523        | 72                      | Goal | %     | # Attained |
| RCOC 5/01/18                  | 0.29%                   | 21,110        | 61                      | 56   | 0.29% | -5         |
| Analysis as of Public Hearing | RCOC % of DD population | 6.57%         | RCOC % of DC population |      |       | 8.90%      |

#### Planned Activities

**Statement:** The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a state developmental center (SDC) into a less restrictive environment within their home communities.

**Objective:** RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan for FYs 2016-2017 and 2017-2018.

**Progress:** In FY 2016/2017 RCOC has moved 8 consumer from the Developmental Centers into the community. During Public Meetings in August 2017, RCOC had 72 or 0.35% in Developmental Centers. During this period RCOC's overall caseload grew as a result of families and residents requesting a case transfer to continue to reside in Orange County.

#### Number of Consumers Residing DCs

|        | Total Active Caseload | Goal | DC | %     | Number Attained |
|--------|-----------------------|------|----|-------|-----------------|
| Jan-18 | 20,936                | 56   | 67 | 0.32% | -11             |
| Feb-18 | 20,943                | 56   | 66 | 0.32% | -10             |
| Mar-18 | 21,070                | 56   | 62 | 0.29% | -6              |
| Apr-18 | 21,049                | 56   | 61 | 0.29% | -5              |
| May-18 |                       | 56   |    |       |                 |
| Jun-18 |                       | 56   |    |       |                 |
| Jul-18 |                       | 56   |    |       |                 |
| Aug-18 |                       | 56   |    |       |                 |
| Sep-18 |                       | 56   |    |       |                 |
| Oct-18 |                       | 56   |    |       |                 |
| Nov-18 |                       | 56   |    |       |                 |
| Dec-18 |                       | 56   |    |       |                 |





## Performance Contract 2018

### II. Children Residing with Families (Child is defined as under 18 years of age).

#### Planned Activities

**Statement:** The Regional Center of Orange County ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

**Objectives:** Service Coordinators continue to identify, publicize and facilitate access to supports and services for children with developmental disabilities who are considered at risk for out-of-home placement. RCOC will hold an annual presentation on supports for consumers including residential and vocational (day services) and other generic resources.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in an effort to support programs, training and services that are designed to provide equal access to child care for children with special needs
- Continue to develop innovative resources for children 0-3 years old (i.e., respite placement).
- RCOC will ensure that consumers are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will assure that families receive full information about the developmental needs of the consumer and services available.
- RCOC will assure that consumers and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a NCI survey of consumers and their caregivers.



**Progress:** A. During public meetings, RCOC had 160, or 1.62%, children caseload in foster homes.

**A. Number and % of regional center children caseload in foster homes**

|                               | Percentage              | All children consumers | Consumers in FH | Goal                    | %     | # Attained |
|-------------------------------|-------------------------|------------------------|-----------------|-------------------------|-------|------------|
| Statewide Average             | 2.63%                   | 153,091                | 4,033           |                         |       |            |
| RCOC Public Hearing 8/16 /17  | 1.62%                   | 9,880                  | 160             |                         |       |            |
| RCOC 5/01/18                  | 1.73%                   | 10,154                 | 176             | 175                     | 1.73% | 1          |
| Analysis as of Public Hearing | RCOC % of DD population |                        | 6.45%           | RCOC % of FH population |       | 3.97%      |



|        | Total Children Status 1&2 | Goal | Child Consumers in Foster Homes | %     | Number Attained |
|--------|---------------------------|------|---------------------------------|-------|-----------------|
| Jan-18 | 10,052                    | 175  | 144                             | 1.43% | -31             |
| Feb-18 | 10,041                    | 175  | 151                             | 1.50% | -24             |
| Mar-18 | 10,128                    | 175  | 165                             | 1.63% | -10             |
| Apr-18 | 10,154                    | 175  | 176                             | 1.73% | 1               |
| May-18 |                           | 175  |                                 |       |                 |
| Jun-18 |                           | 175  |                                 |       |                 |
| Jul-18 |                           | 175  |                                 |       |                 |
| Aug-18 |                           | 175  |                                 |       |                 |
| Sep-18 |                           | 175  |                                 |       |                 |
| Oct-18 |                           | 175  |                                 |       |                 |
| Nov-18 |                           | 175  |                                 |       |                 |
| Dec-18 |                           | 175  |                                 |       |                 |



**Progress: B.** During public meetings, RCOC had 9,643, or 97.60%, of children caseload in own home-parent/guardian.

**Number and % of regional center children caseload in own home-parent/guardian**

|                               | Percentage              | All children consumers | Consumers in own home Parent/Guardian | Goal                    | %      | # Attained |
|-------------------------------|-------------------------|------------------------|---------------------------------------|-------------------------|--------|------------|
| Statewide Average             | 96.65%                  | 153,091                | 147,958                               |                         |        |            |
| RCOC Public Hearing 8/16 /17  | 97.60%                  | 9,880                  | 9,643                                 |                         |        |            |
| RCOC 5/01/18                  | 97.50%                  | 10,154                 | 9,900                                 | 9,800                   | 97.50% | 100        |
| Analysis as of Public Hearing | RCOC % of DD population |                        | 6.45%                                 | RCOC % of FH population |        | 6.52%      |



|        | Total Children Status 1&2 | Goal  | Consumers in own home Parent/Guardian | %      | Number Attained |
|--------|---------------------------|-------|---------------------------------------|--------|-----------------|
| Jan-18 | 10,052                    | 9,800 | 9,832                                 | 97.81% | 32              |
| Feb-18 | 10,041                    | 9,800 | 9,813                                 | 97.73% | 13              |
| Mar-18 | 10,128                    | 9,800 | 9,889                                 | 97.64% | 89              |
| Apr-18 | 10,154                    | 9,800 | 9,900                                 | 97.50% | 100             |
| May-18 |                           | 9,800 |                                       |        |                 |
| Jun-18 |                           | 9,800 |                                       |        |                 |
| Jul-18 |                           | 9,800 |                                       |        |                 |
| Aug-18 |                           | 9,800 |                                       |        |                 |
| Sep-18 |                           | 9,800 |                                       |        |                 |
| Oct-18 |                           | 9,800 |                                       |        |                 |
| Nov-18 |                           | 9,800 |                                       |        |                 |
| Dec-18 |                           | 9,800 |                                       |        |                 |



**Progress:** C. During public meetings, RCOC had 9,803, or 99.22%, of children caseload in homes.

Total number and % of regional center children caseload in homes (This is a total of sections A and B above).

|                               | Percentage              | All children consumers | Total Number Children Consumers in Homes |                         |        |            |
|-------------------------------|-------------------------|------------------------|--|-------------------------|--------|------------|
| Statewide Average             | 99.28%                  | 153,091                | 151,991                                  |                         |        |            |
| RCOC Public Hearing 8/16/17   | 99.22%                  | 9,880                  | 9,803                                    | Goal                    | %      | # Attained |
| RCOC 5/01/18                  | 99.23%                  | 10,154                 | 10,076                                   | 9,975                   | 99.23% | 101        |
| Analysis as of Public Hearing | RCOC % of DD population |                        | 6.45%                                    | RCOC % of FH population |        | 6.45%      |

|        | Total Children Status 1&2 | Goal  | Total Number Children Consumers in Homes | %      | Number Attained |
|--------|---------------------------|-------|--|--------|-----------------|
| Jan-18 | 10,052                    | 9,975 | 9,976                                    | 99.24% | 1               |
| Feb-18 | 10,041                    | 9,975 | 9,964                                    | 99.23% | -11             |
| Mar-18 | 10,128                    | 9,975 | 10,054                                   | 99.27% | 79              |
| Apr-18 | 10,154                    | 9,975 | 10,076                                   | 99.23% | 101             |
| May-18 |                           | 9,975 |  |        |                 |
| Jun-18 |                           | 9,975 |  |        |                 |
| Jul-18 |                           | 9,975 |  |        |                 |
| Aug-18 |                           | 9,975 |  |        |                 |
| Sep-18 |                           | 9,975 |  |        |                 |
| Oct-18 |                           | 9,975 |  |        |                 |
| Nov-18 |                           | 9,975 |  |        |                 |
| Dec-18 |                           | 9,975 |  |        |                 |







## Performance Contract 2018

### III. Adults Residing in Home Settings

#### Planned Activities

**Statement:** RCOC works with consumers and their caregivers and advocates to empower and enable them to assert the consumer's rights to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the consumer resides.

**Objective:** Using the Person Centered Individual Program Planning process, Service Coordinators will continue to identify regional center adult consumers who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successional maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their Program Design.
- RCOC will ensure that consumers are provided opportunities for safety awareness training on a regular and as needed basis.
- Review and revise services, e.g. respite and family support.
- RCOC will assure that consumers and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a NCI survey of consumers and their caregivers.



**Progress:** A. During public meetings, RCOC had 81, or 0.86%, of adult caseload residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in Adult FHA.

|                               | Percentage | Total Adult consumers status 2 | Consumers in Adult FHA |                         |       |                         |
|-------------------------------|------------|--------------------------------|------------------------|-------------------------|-------|-------------------------|
| Statewide Average             | 0.98%      | 158,588                        | 1,554                  |                         |       |                         |
| RCOC Public Hearing 8/16 /17  | 0.86%      | 10,571                         | 91                     | Goal                    | %     | # Attained              |
| RCOC 5/01/18                  | 0.81%      | 10,895                         | 88                     | 100                     | 0.81% | -12                     |
| Analysis as of Public Hearing |            |                                |                        | RCOC % of DD population | 6.67% | RCOC % of FH population |
|                               |            |                                |                        |                         |       | 5.86%                   |



|        | Total Adults Status 2 | Goal | Consumers in Adult FHA | %     | Number Attained |
|--------|-----------------------|------|------------------------|-------|-----------------|
| Jan-18 | 10,817                | 100  | 94                     | 0.87% | -6              |
| Feb-18 | 10,836                | 100  | 99                     | 0.86% | -7              |
| Mar-18 | 10,880                | 100  | 92                     | 0.85% | -8              |
| Apr-18 | 10,895                | 100  | 88                     | 0.81% | -12             |
| May-18 |                       | 100  |                        |       |                 |
| Jun-18 |                       | 100  |                        |       |                 |
| Jul-18 |                       | 100  |                        |       |                 |
| Aug-18 |                       | 100  |                        |       |                 |
| Sep-18 |                       | 100  |                        |       |                 |
| Oct-18 |                       | 100  |                        |       |                 |
| Nov-18 |                       | 100  |                        |       |                 |
| Dec-18 |                       | 100  |                        |       |                 |



**Progress: B.** During public meetings, RCOC had 838, or 7.93%, of adult caseload residing in independent living.

Total number and % of regional center adult caseload residing in independent living.

|                               | Percentage | Total Adult consumers status 2 | Consumers in Independent Living | Goal | %                             | # Attained |
|-------------------------------|------------|--------------------------------|---------------------------------|------|-------------------------------|------------|
| Statewide Average             | 10.89%     | 158,588                        | 17,267                          |      |                               |            |
| RCOC Public Hearing 8/16/17   | 7.93%      | 10,571                         | 838                             | 850  |                               |            |
| RCOC 5/01/18                  | 7.73%      | 10,895                         | 842                             | 850  | 7.73%                         | -8         |
| Analysis as of Public Hearing |            |                                | RCOC % of DD population 6.67%   |      | RCOC % of FH population 4.85% |            |



|        | Total Adults Status 2 | Goal | Consumers in Independent Living | %     | Number Attained |
|--------|-----------------------|------|---------------------------------|-------|-----------------|
| Jan-18 | 10,817                | 850  | 835                             | 7.72% | -15             |
| Feb-18 | 10,836                | 850  | 830                             | 7.66% | -20             |
| Mar-18 | 10,880                | 850  | 839                             | 7.71% | -11             |
| Apr-18 | 10,895                | 850  | 842                             | 7.73% | -8              |
| May-18 |                       | 850  |                                 |       |                 |
| Jun-18 |                       | 850  |                                 |       |                 |
| Jul-18 |                       | 850  |                                 |       |                 |
| Aug-18 |                       | 850  |                                 |       |                 |
| Sep-18 |                       | 850  |                                 |       |                 |
| Oct-18 |                       | 850  |                                 |       |                 |
| Nov-18 |                       | 850  |                                 |       |                 |
| Dec-18 |                       | 850  |                                 |       |                 |



**Progress:** C. During public meetings, RCOC had 6,676, or 63.15%, of adult caseload residing in own home-parent.

Total number and % of regional center adult caseload residing in own home-parent

|                               | Percentage | Total Adult consumers status 2 | Consumers Residing Own Home - Parent | Goal  | %                             | # Attained |
|-------------------------------|------------|--------------------------------|--------------------------------------|-------|-------------------------------|------------|
| Statewide Average             | 61.92%     | 158,588                        | 98,190                               |       |                               |            |
| RCOC Public Hearing 8/16/17   | 63.15%     | 10,571                         | 6,676                                |       |                               |            |
| RCOC 5/01/18                  | 64.25%     | 10,895                         | 7,000                                | 6,985 | 64.25%                        | 15         |
| Analysis as of Public Hearing |            |                                | RCOC % of DD population 6.67%        |       | RCOC % of FH population 6.80% |            |



|        | Total Adults Status 2 | Goal  | Consumers Residing Own Home - Parent | %      | Number Attained |
|--------|-----------------------|-------|--------------------------------------|--------|-----------------|
| Jan-18 | 10,817                | 6,985 | 6,924                                | 64.01% | -61             |
| Feb-18 | 10,836                | 6,985 | 6,947                                | 64.11% | -38             |
| Mar-18 | 10,880                | 6,985 | 6,977                                | 64.13% | -8              |
| Apr-18 | 10,895                | 6,985 | 7,000                                | 64.25% | 15              |
| May-18 |                       | 6,985 |                                      |        |                 |
| Jun-18 |                       | 6,985 |                                      |        |                 |
| Jul-18 |                       | 6,985 |                                      |        |                 |
| Aug-18 |                       | 6,985 |                                      |        |                 |
| Sep-18 |                       | 6,985 |                                      |        |                 |
| Oct-18 |                       | 6,985 |                                      |        |                 |
| Nov-18 |                       | 6,985 |                                      |        |                 |
| Dec-18 |                       | 6,985 |                                      |        |                 |



**Progress:** D. During public meetings, RCOC had 464, or 4.39%, of adult caseload residing in supported living.

Total number and % of regional center adult caseload residing in supported living

|                               | Percentage              | Total Adult consumers status 2 | Consumers Residing Supported Living | Goal                    | %     | # Attained |
|-------------------------------|-------------------------|--------------------------------|-------------------------------------|-------------------------|-------|------------|
| Statewide Average             | 5.49%                   | 158,588                        | 8,701                               |                         |       |            |
| RCOC Public Hearing 8/16/17   | 4.39%                   | 10,571                         | 464                                 |                         |       |            |
| RCOC 5/01/18                  | 4.35%                   | 10,895                         | 474                                 | 471                     | 4.35% | 3          |
| Analysis as of Public Hearing | RCOC % of DD population |                                | 6.67%                               | RCOC % of FH population |       | 5.33%      |



|        | Total Adults Status 2 | Goal | Consumers Residing Supported Living | %     | Number Attained |
|--------|-----------------------|------|-------------------------------------|-------|-----------------|
| Jan-18 | 10,817                | 471  | 471                                 | 4.35% | 0               |
| Feb-18 | 10,836                | 471  | 472                                 | 4.36% | 1               |
| Mar-18 | 10,880                | 471  | 474                                 | 4.36% | 3               |
| Apr-18 | 10,895                | 471  | 474                                 | 4.35% | 3               |
| May-18 |                       | 471  |                                     |       |                 |
| Jun-18 |                       | 471  |                                     |       |                 |
| Jul-18 |                       | 471  |                                     |       |                 |
| Aug-18 |                       | 471  |                                     |       |                 |
| Sep-18 |                       | 471  |                                     |       |                 |
| Oct-18 |                       | 471  |                                     |       |                 |
| Nov-18 |                       | 471  |                                     |       |                 |
| Dec-18 |                       | 471  |                                     |       |                 |



**Progress:** E. During public meetings, RCOC had 8,069, or 76.33%, of adult caseload residing in home-settings.

Total number and % of regional center adults in home settings  
(This is a total of sections A, B, C and D above).

|                               | Percentage | Total Adult consumers status 2 | Total Number Consumers Home Settings | Goal                    | %      | # Attained |
|-------------------------------|------------|--------------------------------|--------------------------------------|-------------------------|--------|------------|
| Statewide Average             | 79.27%     | 158,588                        | 125,712                              |                         |        |            |
| RCOC Public Hearing 8/16 /17  | 76.33%     | 10,571                         | 8,069                                |                         |        |            |
| RCOC 5/01/18                  | 77.14%     | 10,895                         | 8,404                                | 8,406                   | 77.14% | -2         |
| Analysis as of Public Hearing |            | RCOC % of DD population        | 6.67%                                | RCOC % of FH population | 6.42%  |            |



|        | Total Adults Status 2 | Goal  | Total Number Consumers Home Settings | %      | Number Attained |
|--------|-----------------------|-------|--------------------------------------|--------|-----------------|
| Jan-18 | 10,817                | 8,406 | 8,324                                | 76.95% | -82             |
| Feb-18 | 10,836                | 8,406 | 8,342                                | 76.98% | -64             |
| Mar-18 | 10,880                | 8,406 | 8,382                                | 77.04% | -24             |
| Apr-18 | 10,895                | 8,406 | 8,404                                | 77.14% | -2              |
| May-18 |                       | 8,406 |                                      |        |                 |
| Jun-18 |                       | 8,406 |                                      |        |                 |
| Jul-18 |                       | 8,406 |                                      |        |                 |
| Aug-18 |                       | 8,406 |                                      |        |                 |
| Sep-18 |                       | 8,406 |                                      |        |                 |
| Oct-18 |                       | 8,406 |                                      |        |                 |
| Nov-18 |                       | 8,406 |                                      |        |                 |
| Dec-18 |                       | 8,406 |                                      |        |                 |



## Performance Contract 2018

### IV. Children Residing in Facilities with Seven or More Beds (Excluding DCs)

#### Planned Activities

**Statement:** RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for time limited periods when smaller facilities cannot meet needs.

**Objective:** RCOC will place only those children with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these consumers.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to insure the least restrictive environment is supported.



**Progress:** A. During public meetings, RCOC had 1, or 0.01%, of children caseload residing in a CCF (7+ beds). Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

**A. Total number and % of regional center children caseload residing in a CCF (7+ beds)**

|                               | Percentage | Total Children consumers status 1 & 2 | Children Residing in a CCF (7+ beds) | Goal | %                             | # Attained |
|-------------------------------|------------|---------------------------------------|--------------------------------------|------|-------------------------------|------------|
| Statewide Average             | 0.02%      | 153,091                               | 35                                   |      |                               |            |
| RCOC Public Hearing 8/16/17   | 0.01%      | 9,880                                 | 1                                    |      |                               |            |
| RCOC 5/01/18                  | 0.03%      | 10,154                                | 3                                    | 0    | 0.03%                         | -3         |
| Analysis as of Public Hearing |            |                                       | RCOC % of DD population 6.45%        |      | RCOC % of FH population 2.86% |            |



|        | Total Children consumers status 1&2 | Goal | Children Residing in a CCF (7+ beds) | %     | Number Attained |
|--------|-------------------------------------|------|--------------------------------------|-------|-----------------|
| Jan-18 | 10,052                              | 0    | 3                                    | 0.03% | -3              |
| Feb-18 | 10,041                              | 0    | 2                                    | 0.02% | -2              |
| Mar-18 | 10,128                              | 0    | 2                                    | 0.02% | -2              |
| Apr-18 | 10,154                              | 0    | 3                                    | 0.03% | -3              |
| May-18 |                                     | 0    |                                      |       |                 |
| Jun-18 |                                     | 0    |                                      |       |                 |
| Jul-18 |                                     | 0    |                                      |       |                 |
| Aug-18 |                                     | 0    |                                      |       |                 |
| Sep-18 |                                     | 0    |                                      |       |                 |
| Oct-18 |                                     | 0    |                                      |       |                 |
| Nov-18 |                                     | 0    |                                      |       |                 |
| Dec-18 |                                     | 0    |                                      |       |                 |



**Progress: B.** During public meetings, RCOC had 2, or 0.02% of children residing in an ICF (7+ beds). Placements to 7+ bed ICF facilities are at family request and/or due to specialized services.

Total number and % of regional center children caseload residing in an ICF (7+ beds)

|                               | Percentage | Total Children consumers status 1 & 2 | Children Residing in a ICF (7+ beds) |                         |       |            |
|-------------------------------|------------|---------------------------------------|--------------------------------------|-------------------------|-------|------------|
| Statewide Average             | 0.02%      | 153,091                               | 27                                   |                         |       |            |
| RCOC Public Hearing 8/16 /17  | 0.02%      | 9,880                                 | 2                                    | Goal                    | %     | # Attained |
| RCOC 5/01/18                  | 0.02%      | 10,154                                | 2                                    | 0                       | 0.02% | -2         |
| Analysis as of Public Hearing |            | RCOC % of DD population               | 6.45%                                | RCOC % of FH population | 7.41% |            |



|        | Total Children consumers status 1&2 | Goal | Children Residing in a ICF (7+ beds) | %     | Number Attained |
|--------|-------------------------------------|------|--------------------------------------|-------|-----------------|
| Jan-18 | 10,052                              | 0    | 2                                    | 0.02% | -2              |
| Feb-18 | 10,041                              | 0    | 2                                    | 0.02% | -2              |
| Mar-18 | 10,128                              | 0    | 2                                    | 0.02% | -2              |
| Apr-18 | 10,154                              | 0    | 2                                    | 0.02% | -2              |
| May-18 |                                     | 0    |                                      |       |                 |
| Jun-18 |                                     | 0    |                                      |       |                 |
| Jul-18 |                                     | 0    |                                      |       |                 |
| Aug-18 |                                     | 0    |                                      |       |                 |
| Sep-18 |                                     | 0    |                                      |       |                 |
| Oct-18 |                                     | 0    |                                      |       |                 |
| Nov-18 |                                     | 0    |                                      |       |                 |
| Dec-18 |                                     | 0    |                                      |       |                 |



**Progress: C.** During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center children caseload residing in a nursing facility

|                               | Percentage | Total Children consumers status 1 & 2 | Children Residing in a Nursing Facility (7+ beds) |                         |       |            |
|-------------------------------|------------|---------------------------------------|---|-------------------------|-------|------------|
| Statewide Average             | 0.00%      | 153,091                               | 4   |                         |       |            |
| RCOC Public Hearing 8/16 /17  | 0.00%      | 9,880                                 | 0   | Goal                    | %     | # Attained |
| RCOC 5/01/18                  | 0.00%      | 10,154                                | 0   | 0                       | 0.00% | 0          |
| Analysis as of Public Hearing |            | RCOC % of DD population               | 6.45%   | RCOC % of FH population | 0.00% |            |



|        | Total Children consumers status 1&2 | Goal | Children Residing in a Nursing Facility (7+ beds) | %     | Number Attained |
|--------|-------------------------------------|------|---|-------|-----------------|
| Jan-18 | 10,052                              | 0    | 0   | 0.00% | 0               |
| Feb-18 | 10,041                              | 0    | 0   | 0.00% | 0               |
| Mar-18 | 10,128                              | 0    | 0   | 0.00% | 0               |
| Apr-18 | 10,154                              | 0    | 0   | 0.00% | 0               |
| May-18 |                                     | 0    |   |       |                 |
| Jun-18 |                                     | 0    |   |       |                 |
| Jul-18 |                                     | 0    |   |       |                 |
| Aug-18 |                                     | 0    |   |       |                 |
| Sep-18 |                                     | 0    |   |       |                 |
| Oct-18 |                                     | 0    |   |       |                 |
| Nov-18 |                                     | 0    |   |       |                 |
| Dec-18 |                                     | 0    |   |       |                 |



**Progress:** D. During public meetings, RCOC had 3, or 0.03%, of children caseload residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center children caseload residing in a facility with 7+ beds (This is a total of sections A, B and C above).

|                               | Percentage              | Total Children consumers status 1 & 2 | Total Children Residing in 7+ bed facilities | Goal                    | %     | # Attained |
|-------------------------------|-------------------------|---------------------------------------|--|-------------------------|-------|------------|
| Statewide Average             | 0.04%                   | 153,091                               | 66   |                         |       |            |
| RCOC Public Hearing 8/16 /17  | 0.03%                   | 9,880                                 | 3  | Goal                    | %     | # Attained |
| RCOC 5/01/18                  | 0.05%                   | 10,154                                | 5  | 0                       | 0.05% | -5         |
| Analysis as of Public Hearing | RCOC % of DD population |                                       | 6.45%  | RCOC % of FH population |       | 4.55%      |



|        | Total Children consumers status 1&2 | Goal | Total Children Residing in 7+ bed facilities | %     | Number Attained |
|--------|-------------------------------------|------|--|-------|-----------------|
| Jan-18 | 10,052                              | 0    | 5  | 0.05% | -5              |
| Feb-18 | 10,041                              | 0    | 4  | 0.04% | -4              |
| Mar-18 | 10,128                              | 0    | 4  | 0.04% | -4              |
| Apr-18 | 10,154                              | 0    | 4  | 0.05% | -5              |
| May-18 |                                     | 0    |  |       |                 |
| Jun-18 |                                     | 0    |  |       |                 |
| Jul-18 |                                     | 0    |  |       |                 |
| Aug-18 |                                     | 0    |  |       |                 |
| Sep-18 |                                     | 0    |  |       |                 |
| Oct-18 |                                     | 0    |  |       |                 |
| Nov-18 |                                     | 0    |  |       |                 |
| Dec-18 |                                     | 0    |  |       |                 |



## Performance Contract 2018

### V. Adults Residing in Facilities with Seven or More Beds (Excluding DCs)

#### Planned Activities

**Statement:** RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disability.

**Objective:** RCOC will place only those adults with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these consumers and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these consumers.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to insure the least restrictive environment is supported.



**Progress:** A. During public meetings, RCOC had 158, or 1.49%, of adult caseload residing in a CCF (7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services. RCOC also has several long-term care providers with facilities in this category. RCOC will continue to work with these vendors to implement Trailer Bill Language regarding use of these programs.

**A. Total number and % of regional center adult caseload residing in a CCF (7+ beds)**

|                               | Percentage | Total Adult consumers status 2 | Adults Residing in a CCF (7+ beds) | Goal                    | %     | # Attained |
|-------------------------------|------------|--------------------------------|------------------------------------|-------------------------|-------|------------|
| Statewide Average             | 1.19%      | 158,858                        | 1,895                              |                         |       |            |
| RCOC Public Hearing 8/16 /17  | 1.49%      | 10,571                         | 158                                |                         |       |            |
| RCOC 5/01/18                  | 1.41%      | 10,895                         | 154                                | 149                     | 1.41% | -5         |
| Analysis as of Public Hearing |            | RCOC % of DD population        | 6.65%                              | RCOC % of FH population | 8.34% |            |



|        | Total Adults Status 2 | Goal | Adults Residing in a CCF (7+ beds) | %     | Number Attained |
|--------|-----------------------|------|------------------------------------|-------|-----------------|
| Jan-18 | 10,817                | 149  | 158                                | 1.46% | -9              |
| Feb-18 | 10,836                | 149  | 156                                | 1.44% | -7              |
| Mar-18 | 10,880                | 149  | 156                                | 1.43% | -7              |
| Apr-18 | 10,895                | 149  | 154                                | 1.41% | -5              |
| May-18 |                       | 149  |                                    |       |                 |
| Jun-18 |                       | 149  |                                    |       |                 |
| Jul-18 |                       | 149  |                                    |       |                 |
| Aug-18 |                       | 149  |                                    |       |                 |
| Sep-18 |                       | 149  |                                    |       |                 |
| Oct-18 |                       | 149  |                                    |       |                 |
| Nov-18 |                       | 149  |                                    |       |                 |
| Dec-18 |                       | 149  |                                    |       |                 |



**Progress:** B. During public meetings, RCOC had 94, or 0.89%, of adult caseload residing in an ICF (7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in an ICF (7+ beds)

|                               | Percentage | Total Adult consumers status 2 | Adults Residing in a ICF (7+ beds) | Goal                    | %     | # Attained |
|-------------------------------|------------|--------------------------------|------------------------------------|-------------------------|-------|------------|
| Statewide Average             | 0.65%      | 158,858                        | 1,027                              |                         |       |            |
| RCOC Public Hearing 8/16/17   | 0.89%      | 10,571                         | 94                                 | Goal                    |       |            |
| RCOC 5/01/18                  | 0.74%      | 10,895                         | 81                                 | 88                      | 0.74% | 7          |
| Analysis as of Public Hearing |            | RCOC % of DD population        | 6.65%                              | RCOC % of FH population | 9.15% |            |



|        | Total Adults Status 2 | Goal | Adults Residing in a ICF (7+ beds) | %     | Number Attained |
|--------|-----------------------|------|------------------------------------|-------|-----------------|
| Jan-18 | 10,817                | 88   | 80                                 | 0.74% | 8               |
| Feb-18 | 10,836                | 88   | 81                                 | 0.75% | 7               |
| Mar-18 | 10,880                | 88   | 81                                 | 0.74% | 7               |
| Apr-18 | 10,895                | 88   | 81                                 | 7.40% | 7               |
| May-18 |                       | 88   |                                    |       |                 |
| Jun-18 |                       | 88   |                                    |       |                 |
| Jul-18 |                       | 88   |                                    |       |                 |
| Aug-18 |                       | 88   |                                    |       |                 |
| Sep-18 |                       | 88   |                                    |       |                 |
| Oct-18 |                       | 88   |                                    |       |                 |
| Nov-18 |                       | 88   |                                    |       |                 |
| Dec-18 |                       | 88   |                                    |       |                 |



**Progress:** C. During public meetings, RCOC had 85, or .80%, of adult caseload residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in a nursing facility

|                               | Percentage | Total Adult consumers status 2 | Adults Residing in a Nursing Facility (7+ beds) | Goal | %                             | # Attained |
|-------------------------------|------------|--------------------------------|---|------|-------------------------------|------------|
| Statewide Average             | 0.71%      | 158,858                        | 1,121   |      |                               |            |
| RCOC Public Hearing 8/16 /17  | 0.80%      | 10,571                         | 85  | Goal |                               |            |
| RCOC 5/01/18                  | 0.74%      | 10,895                         | 81  | 83   | 0.74%                         | 2          |
| Analysis as of Public Hearing |            |                                | RCOC % of DD population 6.65%                   |      | RCOC % of FH population 7.58% |            |



|        | Total Adults Status 2 | Goal | Adults Residing in a Nursing Facility (7+ beds) | %     | Number Attained |
|--------|-----------------------|------|---|-------|-----------------|
| Jan-18 | 10,817                | 83   | 92  | 0.85% | -9              |
| Feb-18 | 10,836                | 83   | 85  | 0.78% | -2              |
| Mar-18 | 10,880                | 83   | 84  | 0.77% | -1              |
| Apr-18 | 10,895                | 83   | 81  | 0.74% | 2               |
| May-18 |                       | 83   |   |       |                 |
| Jun-18 |                       | 83   |   |       |                 |
| Jul-18 |                       | 83   |   |       |                 |
| Aug-18 |                       | 83   |   |       |                 |
| Sep-18 |                       | 83   |   |       |                 |
| Oct-18 |                       | 83   |   |       |                 |
| Nov-18 |                       | 83   |   |       |                 |
| Dec-18 |                       | 83   |   |       |                 |



**Progress:** D. During public meetings, RCOC had 337, or 3.19%, of adult caseload residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in a facility with 7+ beds (This is a total of sections A, B and C above).

|                               | Percentage | Total Adult consumers status 2 | Total Adults Residing in 7+ bed facilities | Goal                    | %     | # Attained |
|-------------------------------|------------|--------------------------------|--|-------------------------|-------|------------|
| Statewide Average             | 2.55%      | 158,858                        | 4,043                                      |                         |       |            |
| RCOC Public Hearing 8/16 /17  | 3.19%      | 10,571                         | 337  | 320                     | 2.90% | 4          |
| RCOC 5/01/18                  | 2.90%      | 10,895                         | 316  |                         |       |            |
| Analysis as of Public Hearing |            | RCOC % of DD population        | 6.65%                                      | RCOC % of FH population | 8.34% |            |



|        | Total Adults Status 2 | Goal | Total Adults Residing in 7+ bed facilities | %     | Number Attained |
|--------|-----------------------|------|--|-------|-----------------|
| Jan-18 | 10,817                | 320  | 330  | 3.05% | -10             |
| Feb-18 | 10,836                | 320  | 322  | 2.97% | -2              |
| Mar-18 | 10,880                | 320  | 321  | 2.95% | -1              |
| Apr-18 | 10,895                | 320  | 316  | 2.90% | 4               |
| May-18 |                       | 320  |  |       |                 |
| Jun-18 |                       | 320  |  |       |                 |
| Jul-18 |                       | 320  |  |       |                 |
| Aug-18 |                       | 320  |  |       |                 |
| Sep-18 |                       | 320  |  |       |                 |
| Oct-18 |                       | 320  |  |       |                 |
| Nov-18 |                       | 320  |  |       |                 |
| Dec-18 |                       | 320  |  |       |                 |



## Performance Contract 2018

### VI. Intake Duration

**Planned Activities**

**Statement:** Management and Service Coordinator staff receive a monthly report on the duration individuals ages 3 and over are in the intake process.

**Objective:** RCOC will continue to ensure that the duration of individuals ages 3 and over in the intake process is within mandated timeline.

- RCOC will provide consumers and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

**Progress:** A. During public meetings, RCOC had 259, or 99.62%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <= 120 days

|                             | Percentage | Total #<br>Age 3 or<br>Over | Total # Over<br>Age 3 with<br><=120 days | Goal    | % Attained |
|-----------------------------|------------|-----------------------------|--|---------|------------|
| Statewide Average           | 97.91%     | 5,511                       | 5,396                                    |         |            |
| RCOC Public Hearing 8/16/17 | 99.62%     | 260                         | 259                                      |         |            |
| RCOC 5/01/18                | 99.56%     | 226                         | 225                                      | 100.00% | 99.56%     |



|        | Total Number<br>Individuals<br>Age 3 or Over | Goal    | Total Number<br>Individuals<br>Over Age 3<br>with <=120<br>days | %<br>Attained |
|--------|--|---------|---|---------------|
| Jan-18 | 178  | 100.00% | 178   | 100.00%       |
| Feb-18 | 179  | 100.00% | 179   | 100.00%       |
| Mar-18 | 196  | 100.00% | 196   | 100.00%       |
| Apr-18 | 226  | 100.00% | 225   | 99.56%        |
| May-18 |  | 100.00% |   |               |
| Jun-18 |  | 100.00% |   |               |
| Jul-18 |  | 100.00% |   |               |
| Aug-18 |  | 100.00% |   |               |
| Sep-18 |  | 100.00% |   |               |
| Oct-18 |  | 100.00% |   |               |
| Nov-18 |  | 100.00% |   |               |
| Dec-18 |  | 100.00% |   |               |



**Progress:** B. During public meetings, RCOC had 1, or 0.38%, of regional center individuals over age 3 with 121-240 days.

**B. Total number and % of regional center individuals over age 3 with 121-240 days**

|                             | Percentage | Total Number Individuals Age 3 or Over | Total Number Individuals Over Age 3 with 121-240 days | Goal  | % Attained |
|-----------------------------|------------|--|---|-------|------------|
| Statewide Average           | 1.85%      | 5,511                                  | 102   |       |            |
| RCOC Public Hearing 8/16/17 | 0.38%      | 260                                    | 1   |       |            |
| RCOC 5/01/18                | 0.44%      | 226                                    | 1   | 0.00% | 0.44%      |



|        | Total Number Individuals Age 3 or Over | Goal  | Total Number Individuals Over Age 3 with 121-240 days | %     |
|--------|--|-------|---|-------|
| Jan-18 | 178                                    | 0.00% | 0   | 0.00% |
| Feb-18 | 179                                    | 0.00% | 0   | 0.00% |
| Mar-18 | 196                                    | 0.00% | 0   | 0.00% |
| Apr-18 | 226                                    | 0.00% | 1   | 0.44% |
| May-18 |  | 0.00% |   |       |
| Jun-18 |  | 0.00% |   |       |
| Jul-18 |  | 0.00% |   |       |
| Aug-18 |  | 0.00% |   |       |
| Sep-18 |  | 0.00% |   |       |
| Oct-18 |  | 0.00% |   |       |
| Nov-18 |  | 0.00% |   |       |
| Dec-18 |  | 0.00% |   |       |





**Progress:** C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days

|                             | Percentage | Total Number Individuals Age 3 or Over | Total Number Individuals Over Age 3 Over 240 days | Goal  | %     |
|-----------------------------|------------|--|---|-------|-------|
| Statewide Average           | 0.24%      | 5,511                                  | 13  |       |       |
| RCOC Public Hearing 8/16/17 | 0.00%      | 260                                    | 0   |       |       |
| RCOC 5/01/18                | 0.00%      | 226                                    | 0   | 0.00% | 0.00% |



|        | Total Number Individuals Age 3 or Over | Goal  | Total Number Individuals Over Age 3 Over 240 days | % Attained |
|--------|--|-------|---|------------|
| Jan-18 | 178                                    | 0.00% | 0   | 0.00%      |
| Feb-18 | 179                                    | 0.00% | 0   | 0.00%      |
| Mar-18 | 196                                    | 0.00% | 0   | 0.00%      |
| Apr-18 | 226                                    | 0.00% | 0   | 0.00%      |
| May-18 |  | 0.00% |   |            |
| Jun-18 |  | 0.00% |   |            |
| Jul-18 |  | 0.00% |   |            |
| Aug-18 |  | 0.00% |   |            |
| Sep-18 |  | 0.00% |   |            |
| Oct-18 |  | 0.00% |   |            |
| Nov-18 |  | 0.00% |   |            |
| Dec-18 |  | 0.00% |   |            |





## Performance Contract 2018

### VII. National Core Indicators (NCI) Employment

Planned Activities

**Statement:** RCOC has adopted an Employment First Policy making integrated competitive employment the first option considered by planning teams for every working adult served by RCOC.

**Objective:** RCOC will implement its Employment First Policy by providing people served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing. RCOC will make incentive payments to vendors who assist individuals obtain competitive, integrated employment and maintain those positions over time.

**Progress:** A. Results from the National Core Indicator Surveys conducted in FY 2011/2012, 46% of the people interviewed who did not have a job in the community, reported wanting one. In FY 2014/2015 47% of those interviewed indicating a desire for work in the community.

A. Percentage of adults who reported having integrated employment as a goal in their

|                | Percentage |      |
|----------------|------------|------|
| RCOC FY 10/11  | 40%        |      |
| RCOC FY 11/12  | 46%        | Goal |
| RCOC FY 14/15* | 47%        | 50%  |

\*NOTE: Surveys are being conducted again in FY 17/18



**Progress: B.** RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestones related to length of employment.

B. Total number of \$1000, \$1250, and \$1500 incentive payments made within the fiscal year.

| FY        | \$1,000 | \$1,250 | \$1,500 |
|-----------|---------|---------|---------|
| 2016/2017 | 95      | 38      | 0       |
| 2017/2018 |         |         |         |

\*NOTE: Incentive payments started in FY 16/17, partial year data



**Progress: C.** RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in competitive, integrated employment when incentive payments have been made on their behalf.

| Fiscal Year | Hours Week | Wage    |
|-------------|------------|---------|
| 2016/2017   | 17         | \$10.77 |
| 2017/2018   |            |         |



## Performance Contract 2018

### VII. Employment Development Department (EDD) Employment

#### Planned Activities

**Statement:** RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of integrated competitive employment as the first option for people with intellectual disabilities.

**Objective:** RCOC service coordinators will implement the Employment First Policy by providing people served and families information on job preparation and procurement at annual Individual Transition Meetings through the school and Individual Program Planning meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on competitive employment as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into Competitive Integrated Employment (CIE).

**Progress:** A. Results from the Employment Development Department (EDD) conducted in 2015 indicate that 2,175 consumers ages 16-64 had earned income. In 2016, 2,085 consumers ages 16-64 had earned income.

A. Number of consumers ages 16-64 with earned income.

|      | RCOC  | Statewide Avg. |
|------|-------|----------------|
| 2013 | 1,207 | 839            |
| 2014 | 1,754 | 906            |
| 2015 | 2,175 | 962            |
| 2016 | 2,085 | 1,033          |



**Progress: B.** Results from the Employment Development Department in 2015 indicate that 27% of people ages 16-64 reported having earned income. In 2016 the percentage of people ages 16-64 reporting earned income was 19.8%.

B. Percentage of people ages 16-64 reporting earned income.

|      | RCOC   | Statewide Avg. |
|------|--------|----------------|
| 2013 | 12.80% | 12%            |
| 2014 | 17.90% | 13.10%         |
| 2015 | 27%    | 16%            |
| 2016 | 19.80% | 14.20%         |





**Progress: C.** Results from the Employment Development Department in 2015 indicate that average annual wages for people ages 16-64 were \$5,681. In 2016 the average annual wages for people ages 16-64 were \$5,975.

C. Annual earnings of age group 16-64 as compared with all people with disabilities in California.

|      | RCOC    | Statewide Avg. |
|------|---------|----------------|
| 2013 | \$6,691 | \$6,697        |
| 2014 | \$6,086 | \$7,044        |
| 2015 | \$5,681 | \$7,248        |
| 2016 | \$5,975 | \$7,631        |



**Progress: D.** In FY 2016/2017 RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests, and lead into opportunities for competitive integrated employment. The PIP was initiated in FY 2016/2017. RCOC currently has 5 individuals within a paid internship.

D. Number of adults placed in competitive, integrated employment following participation in a Paid Internship Program.

| Total     |   |
|-----------|---|
| 2016/2017 | 0 |
| 2017/2018 |   |

\*Note: Individuals have participated in PIP for less than 12 months total.



**Progress: E.** RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began in FY 16/17 and has been in place less than 12 months total.

E. Percentage of adults who transitioned from internship to competitive employment.

| % of Adults |    |
|-------------|----|
| 2016/2017   | NA |
| 2017/2018   |    |

\*Note: PIP has been in place less than 12 months, no transitions have currently been made.



**Progress: F.** RCOC will monitor the hourly/salaried wages and hours worked per week for people who participated in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in Paid Internship Program.

|           | Hours Wk. | Wage    |
|-----------|-----------|---------|
| 2016/2017 | 18        | \$10.13 |
| 2017/2018 |           |         |



## Performance Contract 2018

### IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

**Statement:** RCOC works to insure that support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.

**Objective:** RCOC service coordinators will work with consumers and families to develop IPP goals and objectives to address their choice of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of consumers and family members to insure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for consumers when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful consumer and family participation and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support group leaders, family support groups, social services agencies, faith-based organizations, educational agencies, and providing information via e-mail in the primary language of the family

**Progress:** A. Review of fiscal year 2015-2016 purchase of service data and client master file (CMF). Initial data generation will be compared to subsequent FY information.



**Progress:** A. Review of fiscal year 2015-2016 purchase of service data and client master file (CMF) . Initial data generation will be compared to subsequent FY information.

A. Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

**Birth to 2 Years Old**

| Ethnicity              | Total Persons | Percentage of Expenditures | Total POS (authorized) | Percent Utilized |
|------------------------|---------------|----------------------------|------------------------|------------------|
| Asian                  | 719           | 19.93%                     | \$6,297,111            | 66.30%           |
| Black/African American | 56            | 1.79%                      | \$564,963              | 62.30%           |
| Filipino               | 62            | 1.55%                      | \$489,944              | 60.50%           |
| Hispanic               | 1,819         | 33.10%                     | 10,459,545             | 61.20%           |
| Native American        | 7             | 0.11%                      | \$34,855               | 46.40%           |
| Other                  | 993           | 23.13%                     | \$7,309,267            | 62.20%           |
| Polynesian             | 7             | 0.12%                      | \$38,154               | 55.50%           |
| White                  | 1,001         | 20.27%                     | \$6,406,818            | 61.00%           |
|                        |               | 100.00%                    | \$31,600,657           |                  |

**Age 3 Years to 21 Years**

| Ethnicity              | Total Persons | Percentage of Expenditures | Total POS (authorized) | Percent Utilized |
|------------------------|---------------|----------------------------|------------------------|------------------|
| Asian                  | 1,417         | 20.16%                     | \$20,068,764           | 67.50%           |
| Black/African-American | 165           | 3.22%                      | \$3,207,943            | 70.70%           |
| Filipino               | 196           | 1.91%                      | \$1,902,950            | 67.30%           |
| Hispanic               | 3,458         | 34.60%                     | \$34,444,272           | 65.70%           |
| Native American        | 7             | 0.04%                      | \$34,855               | 46.40%           |
| Other                  | 993           | 7.34%                      | \$7,309,267            | 62.20%           |
| Polynesian             | 7             | 0.04%                      | \$38,154               | 58.70%           |
| White                  | 2,290         | 32.69%                     | \$32,546,533           | 67.60%           |
|                        |               | 100.00%                    | \$99,552,738           |                  |

**Age 22 Years and Older**

| Ethnicity              | Total Persons | Percentage of Expenditures | Total POS (authorized) | Percent Utilized |
|------------------------|---------------|----------------------------|------------------------|------------------|
| Asian                  | 932           | 8.68%                      | \$20,447,051           | 83.70%           |
| Black/African-American | 197           | 2.31%                      | \$5,441,913            | 84.00%           |
| Filipino               | 143           | 1.58%                      | \$3,719,368            | 84.90%           |
| Hispanic               | 2,022         | 18.35%                     | \$43,217,311           | 81.70%           |
| Native American        | 15            | 0.30%                      | \$718,146              | 93%              |
| Other                  | 642           | 7.66%                      | \$18,052,715           | 85.50%           |
| Polynesian             | 7             | 0.07%                      | \$175,576              | 78.80%           |
| White                  | 4,356         | 61.04%                     | \$143,800,987          | 85.70%           |
|                        |               | 100.00%                    | \$235,573,067          |                  |



**Progress:** B. Review of fiscal year 2015-2016 purchase of service data and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity:  
 Birth to age 2; Age 3-21; 22 and older.

Birth to 2 Years Old

| Ethnicity              | Total Eligible | Case Management | % of Total Caseload |
|------------------------|----------------|-----------------|---------------------|
| Asian                  | 719            | 23              | 3.20%               |
| Black/African-American | 56             | 1               | 1.80%               |
| Filipino               | 62             | 2               | 3.20%               |
| Hispanic               | 1,819          | 111             | 6.10%               |
| Native American        | 7              | 0               | 0.00%               |
| Other                  | 993            | 39              | 3.90%               |
| Polynesian             | 7              | 0               | 0.00%               |
| White                  | 1,001          | 50              | 5.00%               |

Age 3 Years to 21 Years

| Ethnicity              | Total Eligible | Case Management | % of Total Caseload |
|------------------------|----------------|-----------------|---------------------|
| Asian                  | 1,417          | 257             | 18.10%              |
| Black/African-American | 165            | 48              | 29.10%              |
| Filipino               | 196            | 62              | 31.60%              |
| Hispanic               | 3,458          | 1,164           | 33.70%              |
| Native American        | 13             | 2               | 15.40%              |
| Other                  | 1,496          | 355             | 23.70%              |
| Polynesian             | 8              | 3               | 37.50%              |
| White                  | 2,290          | 538             | 23.50%              |

Age 22 Years and Older

| Ethnicity              | Total Eligible | Case Management | % of Total Caseload |
|------------------------|----------------|-----------------|---------------------|
| Asian                  | 932            | 192             | 20.60%              |
| Black/African-American | 197            | 33              | 16.80%              |
| Filipino               | 143            | 11              | 7.70%               |
| Hispanic               | 2,022          | 457             | 22.60%              |
| Native American        | 15             | 3               | 20%                 |
| Other                  | 642            | 105             | 16.40%              |
| Polynesian             | 7              | 0               | 0.00%               |
| White                  | 4,356          | 498             | 11.40%              |



**Progress:** B. Review of fiscal year 2015-2016 purchase of service data and Client Master File. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service expenditures by individual's primary language for all ages (30 or more people with language).

| <b>Primary Language</b> | <b>Total People</b> | <b>POS Authorized Per Capita</b> | <b>Percent Utilized</b> |
|-------------------------|---------------------|----------------------------------|-------------------------|
| English                 | 16,474              | \$18,699                         | 78.10%                  |
| Spanish                 | 4,177               | \$11,567                         | 73.40%                  |
| Mandarin Chinese        | 45                  | \$17,881                         | 73.10%                  |
| Vietnamese              | 1,012               | \$13,309                         | 76%                     |
| Korean                  | 117                 | \$23,093                         | 79.80%                  |
| Tagalog                 | 30                  | \$20,762                         | 83.70%                  |
| Arabic                  | 30                  | \$14,973                         | 71.30%                  |