

Regional Center of Orange County 2016 Performance Contract



Beginning January 1, 1993 Senate Bill 1383 (McCorquodale) passed, requiring the Department of Developmental Services (DDS) to enter into five-year outcome-based performance contracts with each of the regional centers. The initial data which was gathered showed that there needed to be a refinement to the way in which system and individual outcomes were not only established but also measured. This has led to an effort to develop a comprehensive system of accountability for all those who serve consumers and their families.

Outcome-based performance plans must be developed through meaningful participation with each regional center's local community. The community is essential to help prioritize the performance areas and also the possible outcomes for those served by regional centers. In order to insure involvement, regional centers must conduct at least one public meeting, collect information from the community through focus groups or surveys, and solicit feedback whenever possible on the services and supports available.

Evaluation Criteria for Regional Center Performance

The Department reviews baseline and year-end information to evaluate performance. Success is demonstrated when :

1. The outcome has improved over the prior year's baseline, or
2. The performance exceeds the statewide average, or
3. The performance equals a standard that has been defined by the Department

RCOC 2016 Performance Contract

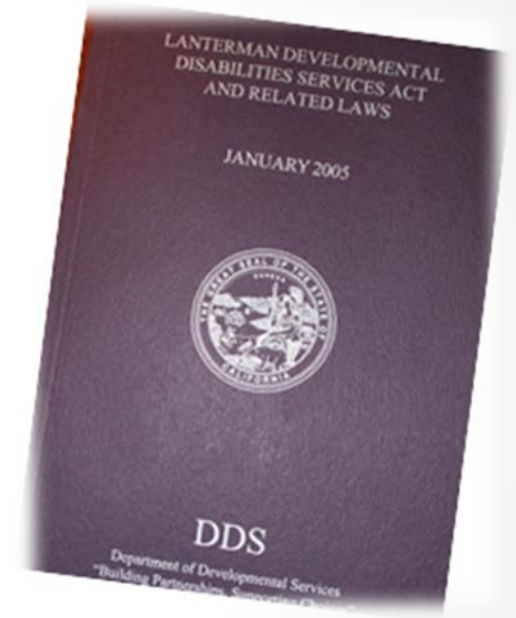
Policy Measures



- Developmental Center (DC) Population
- Children Residing with Families
- Adults Residing in Home Settings
- Children and Adults Residing in Facilities with Seven or More Beds (Excluding DC's)
- Duration in Intake Status (Status 0) for Individuals Age 3 and Over
- Percentage of Adults in Employment Settings

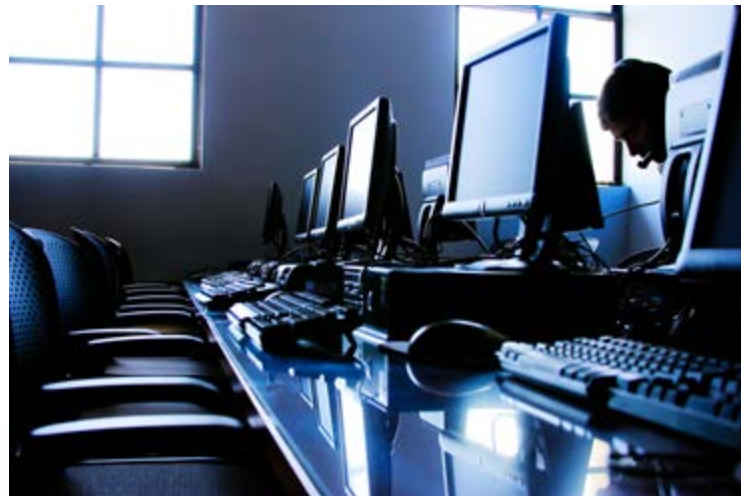
RCOC MANDATES UNDER THE LANTERMAN ACT

- Review Eligibility
- Due Process
- Coordination of Services
- Develop and Monitor Services
- Funding Source



RCOC ORGANIZATIONAL REQUIREMENTS

- Infrastructure
- Human Resources
- Management
- Information & Technology Systems
- Communications



RCOC TODAY



- 388 employees (259 SC's, 67%)
- 18,923 consumers
- Approx. 1600 service providers
- 16 member public Board of Directors made up of consumers, family members, and community partners



RCOC GUIDING PRINCIPLES

Guiding Principles

- Community Life
- Self-Determination Supports
 - Family Support
- Early Intervention/Prevention
- Education/Lifelong Learning
 - Work
 - Recreation & Leisure
 - Service Planning & Coordination
- Administration & Governance



Purchase of Service Guidelines

- Prenatal Diagnostic Evaluation
- Early Intervention Services
 - Therapy Care Services
 - Respite Care Services
 - Day Care Services
 - Adult Day Program
- Support Services: Day Program
 - Transportation
 - Residential Services
- Psychological, Counseling, and Educational Services
- Medical and Dental Services
 - Equipment and Supplies

RCOC'S DOLLARS

2015/2016

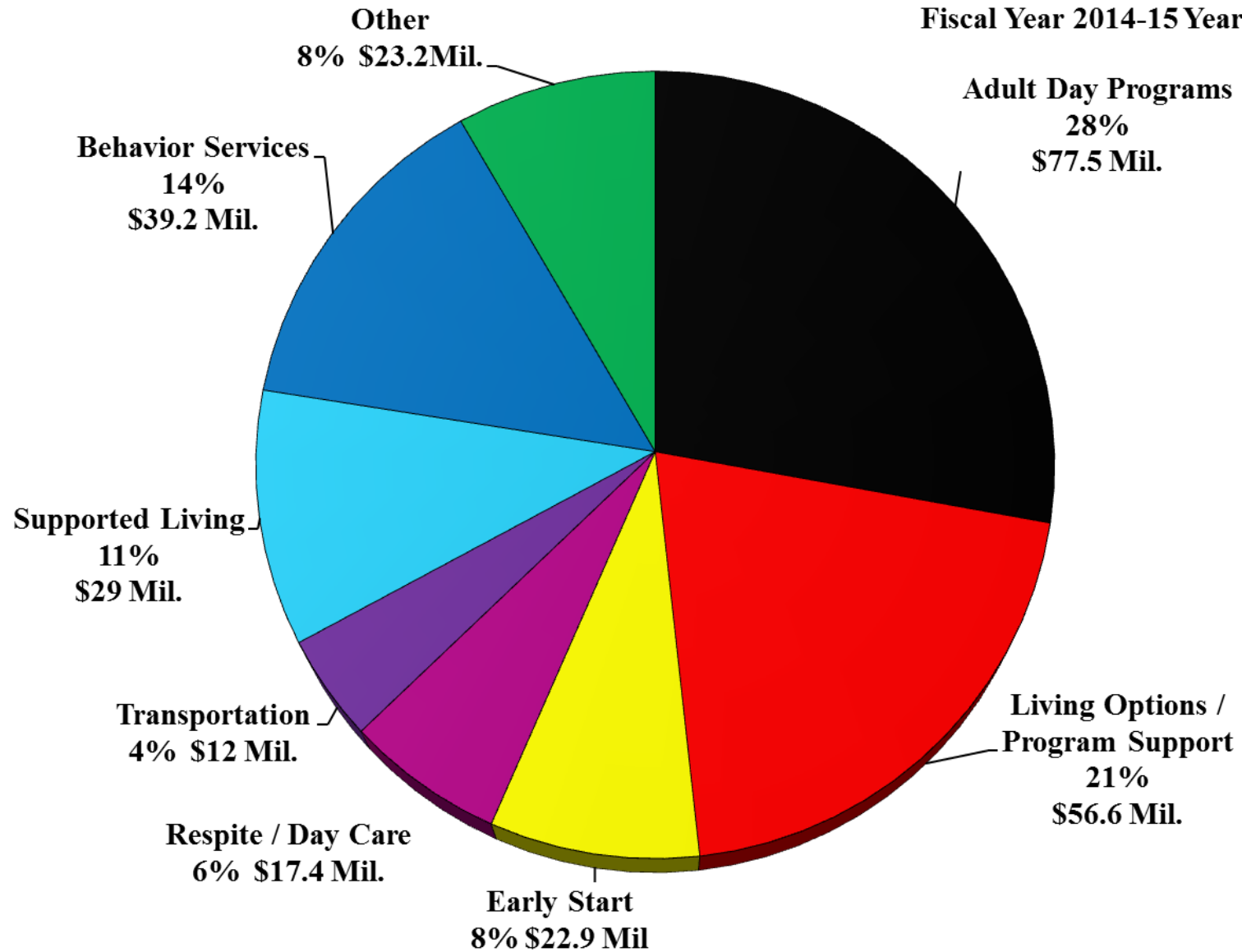
Allocation:

**PURCHASE OF SERVICE -
\$283.8 Million**

OPERATIONS - \$36.6 Million



Fiscal Year 2014-15 Year to Date



CONSUMER STATUS CODE LEGEND

0 = Diag and Evaluation

1 = High-Risk Infant

2 = Active Client

3 = At-Risk (Mother)

4 = Inactive

5 = Closed Transfer

6 = Closed not ID

7 = Closed Deceased

8 = Dev Center Client

9, X = Closed Other

Regional Center	Total Children Status 1 and 2	Total DC Status 8	Total Adults Status 2	Total Active Caseload Status 1, 2, 8
Inland	13,719	32	15,584	29,335
San Diego	11,192	66	11,721	22,979
North Los Angeles	11,502	47	9,474	21,023
Alta	8,573	77	11,054	19,704
Orange County	9,125	81	9,717	18,923
East Bay	7,774	139	9,900	17,813
Central Valley	7,708	103	9,056	16,867
San Andreas	7,311	19	7,805	15,135
Tri-Counties	6,561	27	6,134	12,722
South Central L.A.	6,012	64	6,307	12,383
San Gabriel Pomona	5,752	20	6,565	12,337
Valley Mountain	5,877	26	5,895	11,798
Harbor	5,920	34	5,811	11,765
East Los Angeles	5,523	16	4,926	10,465
Lanternman	5,158	19	3,932	9,109
Golden Gate	3,396	114	5,167	8,677
Westside	4,237	24	3,862	8,123
North Bay	3,144	96	4,819	8,059
Kern	3,450	53	4,167	7,670
Far Northern	2,717	23	4,306	7,046
Redwood Coast	1,274	9	2,042	3,325
	135,925	1,089	148,244	285,258

**Number and Percent of Total Population with Active Status (Status 1, 2 & 8)
Who Are In Developmental Centers (Status 8) as of June 2015
(Based on CMF Status Codes)**

Regional Center	Developmental Center Caseload		Total Active Caseload
	Number	Percent	
Alta	77	0.39%	19,704
Central Valley	103	0.61%	16,867
East Bay	139	0.78%	17,813
East Los Angeles	16	0.15%	10,465
Far Northern	23	0.33%	7,046
Golden Gate	114	1.31%	8,677
Harbor	34	0.29%	11,765
Inland	32	0.11%	29,335
Kern	53	0.69%	7,670
Lanterman	19	0.21%	9,109
North Bay	96	1.19%	8,059
North L. A. County	47	0.22%	21,023
Orange County	81	0.43%	18,923
Redwood Coast	9	0.27%	3,325
San Andreas	19	0.13%	15,135
San Diego	66	0.29%	22,979
San Gabriel/Pomona	20	0.16%	12,337
South Central L. A.	64	0.52%	12,383
Tri-Counties	27	0.21%	12,722
Valley Mountain	26	0.22%	11,798
Westside	24	0.30%	8,123
Statewide Avg. Percent	1,089	0.38%	285,258

Children* Residing with Families
***Individuals Under Age 18 with Status 1 or 2 on CMF as of June 2015**

Regional Center	Foster Home (Child)		Own Home-Parent/Guardian		Total Children in Homes		Total Children Status 1 and 2
	Number	Percent	Number	Percent	Number	Percent	
Alta	190	2.22%	8,315	96.99%	8,505	99.21%	8,573
Central Valley	169	2.19%	7,453	96.69%	7,622	98.88%	7,708
East Bay	108	1.39%	7,573	97.41%	7,681	98.80%	7,774
East Los Angeles	57	1.03%	5,378	97.37%	5,435	98.41%	5,523
Far Northern	131	4.82%	2,561	94.26%	2,692	99.08%	2,717
Golden Gate	40	1.18%	3,315	97.61%	3,355	98.79%	3,396
Harbor	199	3.36%	5,708	96.42%	5,907	99.78%	5,920
Inland	497	3.62%	13,074	95.30%	13,571	98.92%	13,719
Kern	76	2.20%	3,339	96.78%	3,415	98.99%	3,450
Lanterman	53	1.03%	5,087	98.62%	5,140	99.65%	5,158
North Bay	57	1.81%	3,057	97.23%	3,114	99.05%	3,144
North L. A. County	483	4.20%	10,953	95.23%	11,436	99.43%	11,502
Orange County	127	1.39%	8,914	97.69%	9,041	99.08%	9,125
Redwood Coast	57	4.47%	1,207	94.74%	1,264	99.22%	1,274
San Andreas	82	1.12%	7,126	97.47%	7,208	98.59%	7,311
San Diego	214	1.91%	10,895	97.35%	11,109	99.26%	11,192
San Gabriel/Pomona	215	3.74%	5,452	94.78%	5,667	98.52%	5,752
South Central L. A.	183	3.04%	5,800	96.47%	5,983	99.52%	6,012
Tri-Counties	89	1.36%	6,426	97.94%	6,515	99.30%	6,561
Valley Mountain	136	2.31%	5,696	96.92%	5,832	99.23%	5,877
Westside	114	2.69%	4,110	97.00%	4,224	99.69%	4,237
Statewide Avg. Percent	3,277	2.41%	131,439	96.70%	134,716	99.11%	135,925

**Adults Residing in the Home of a Parent or Guardian
Based on Individuals Ages 18 and Over with Status 2
on CMF as of June 2015**

Regional Center	Own Home-Parent		Total Adults
	Number	Percent	Status 2
Alta	6,098	55.17%	11,054
Central Valley	5,201	57.43%	9,056
East Bay	5,642	56.99%	9,900
East Los Angeles	3,692	74.95%	4,926
Far Northern	1,776	41.24%	4,306
Golden Gate	2,807	54.33%	5,167
Harbor	3,837	66.03%	5,811
Inland	10,389	66.66%	15,584
Kern	2,392	57.40%	4,167
Lanternman	2,586	65.77%	3,932
North Bay	2,371	49.20%	4,819
North L. A. County	6,053	63.89%	9,474
Orange County	5,875	60.46%	9,717
Redwood Coast	824	40.35%	2,042
San Andreas	4,801	61.51%	7,805
San Diego	7,035	60.02%	11,721
San Gabriel/Pomona	3,905	59.48%	6,565
South Central L. A.	4,340	68.81%	6,307
Tri-Counties	3,335	54.37%	6,134
Valley Mountain	3,331	56.51%	5,895
Westside	2,379	61.60%	3,862
Statewide Avg. Percent	88,669	59.81%	148,244

**Adults Residing in an Adult Family Home Agency Home
Based on Individuals Ages 18 and Over with Status 2
on CMF as of June 2015**

Regional Center	Adult FHA		Total Adults
	Number	Percent	Status 2
Alta	121	1.09%	11,054
Central Valley	270	2.98%	9,056
East Bay	15	0.15%	9,900
East Los Angeles	15	0.30%	4,926
Far Northern	17	0.39%	4,306
Golden Gate	92	1.78%	5,167
Harbor	52	0.89%	5,811
Inland	64	0.41%	15,584
Kern	178	4.27%	4,167
Lanterman	3	0.08%	3,932
North Bay	48	1.00%	4,819
North L. A. County	50	0.53%	9,474
Orange County	76	0.78%	9,717
Redwood Coast	85	4.16%	2,042
San Andreas	37	0.47%	7,805
San Diego	79	0.67%	11,721
San Gabriel/Pomona	46	0.70%	6,565
South Central L. A.	45	0.71%	6,307
Tri-Counties	26	0.42%	6,134
Valley Mountain	68	1.15%	5,895
Westside	14	0.36%	3,862
Statewide Avg. Percent	1,401	0.95%	148,244

**Adults Residing in an Independent Living Setting
Based on Individuals Ages 18 and Over with Status 2
on CMF as of June 2015**

Regional Center	Independent Living		Total Adults
	Number	Percent	Status 2
Alta	2,142	19.38%	11,054
Central Valley	1,386	15.30%	9,056
East Bay	1,413	14.27%	9,900
East Los Angeles	257	5.22%	4,926
Far Northern	1,326	30.79%	4,306
Golden Gate	507	9.81%	5,167
Harbor	170	2.93%	5,811
Inland	1,170	7.51%	15,584
Kern	403	9.67%	4,167
Lanterman	301	7.66%	3,932
North Bay	521	10.81%	4,819
North L. A. County	1,183	12.49%	9,474
Orange County	809	8.33%	9,717
Redwood Coast	380	18.61%	2,042
San Andreas	654	8.38%	7,805
San Diego	1,586	13.53%	11,721
San Gabriel/Pomona	509	7.75%	6,565
South Central L. A.	184	2.92%	6,307
Tri-Counties	863	14.07%	6,134
Valley Mountain	536	9.09%	5,895
Westside	493	12.77%	3,862
Statewide Avg. Percent	16,793	11.33%	148,244

**Adults Residing in a Supported Living Setting
Based on Individuals Ages 18 and Over with Status 2
on CMF as of June 2015**

Regional Center	Supported Living		Total Adults
	Number	Percent	Status 2
Alta	492	4.45%	11,054
Central Valley	150	1.66%	9,056
East Bay	379	3.83%	9,900
East Los Angeles	217	4.41%	4,926
Far Northern	215	4.99%	4,306
Golden Gate	354	6.85%	5,167
Harbor	607	10.45%	5,811
Inland	427	2.74%	15,584
Kern	528	12.67%	4,167
Lanterman	93	2.37%	3,932
North Bay	725	15.04%	4,819
North L. A. County	320	3.38%	9,474
Orange County	443	4.56%	9,717
Redwood Coast	551	26.98%	2,042
San Andreas	440	5.64%	7,805
San Diego	209	1.78%	11,721
San Gabriel/Pomona	101	1.54%	6,565
South Central L. A.	510	8.09%	6,307
Tri-Counties	649	10.58%	6,134
Valley Mountain	538	9.13%	5,895
Westside	356	9.22%	3,862
Statewide Avg. Percent	8,304	5.60%	148,244

Adults* Residing in Home Settings
***Individuals Ages 18 and Over with Status 2 on CMF as of June 2015**

Regional Center	Adult FHA		Indep. Living		Own Home-Parent		Supp. Living		Total Adults in Home Settings		Total Adults
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Status 2
Alta	121	1.09%	2,142	19.38%	6,098	55.17%	492	4.45%	8,853	80.09%	11,054
Central Valley	270	2.98%	1,386	15.30%	5,201	57.43%	150	1.66%	7,007	77.37%	9,056
East Bay	15	0.15%	1,413	14.27%	5,642	56.99%	379	3.83%	7,449	75.24%	9,900
East Los Angeles	15	0.30%	257	5.22%	3,692	74.95%	217	4.41%	4,181	84.88%	4,926
Far Northern	17	0.39%	1,326	30.79%	1,776	41.24%	215	4.99%	3,334	77.43%	4,306
Golden Gate	92	1.78%	507	9.81%	2,807	54.33%	354	6.85%	3,760	72.77%	5,167
Harbor	52	0.89%	170	2.93%	3,837	66.03%	607	10.45%	4,666	80.30%	5,811
Inland	64	0.41%	1,170	7.51%	10,389	66.66%	427	2.74%	12,050	77.32%	15,584
Kern	178	4.27%	403	9.67%	2,392	57.40%	528	12.67%	3,501	84.02%	4,167
Lanternman	3	0.08%	301	7.66%	2,586	65.77%	93	2.37%	2,983	75.86%	3,932
North Bay	48	1.00%	521	10.81%	2,371	49.20%	725	15.04%	3,665	76.05%	4,819
North L. A. County	50	0.53%	1,183	12.49%	6,053	63.89%	320	3.38%	7,606	80.28%	9,474
Orange County	76	0.78%	809	8.33%	5,875	60.46%	443	4.56%	7,203	74.13%	9,717
Redwood Coast	85	4.16%	380	18.61%	824	40.35%	551	26.98%	1,840	90.11%	2,042
San Andreas	37	0.47%	654	8.38%	4,801	61.51%	440	5.64%	5,932	76.00%	7,805
San Diego	79	0.67%	1,586	13.53%	7,035	60.02%	209	1.78%	8,909	76.01%	11,721
San Gabriel/Pomona	46	0.70%	509	7.75%	3,905	59.48%	101	1.54%	4,561	69.47%	6,565
South Central L. A.	45	0.71%	184	2.92%	4,340	68.81%	510	8.09%	5,079	80.53%	6,307
Tri-Counties	26	0.42%	863	14.07%	3,335	54.37%	649	10.58%	4,873	79.44%	6,134
Valley Mountain	68	1.15%	536	9.09%	3,331	56.51%	538	9.13%	4,473	75.88%	5,895
Westside	14	0.36%	493	12.77%	2,379	61.60%	356	9.22%	3,242	83.95%	3,862
Statewide Avg. %	1,401	0.95%	16,793	11.33%	88,669	59.81%	8,304	5.60%	115,167	77.69%	148,244

Children* Residing in Facilities with Seven or More Beds (Excluding DCs)

*Individuals Under Age 18 with Status 1 or 2 on CMF as of June 2015

Regional Center	CCF (7+ Beds)		ICF (7+ Beds)		Nursing Facility		Total Children/7+ Beds		Total Children
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Status 1 and 2
Alta	2	0.02%	0	0.00%	0	0.00%	2	0.02%	8,573
Central Valley	0	0.00%	1	0.01%	0	0.00%	1	0.01%	7,708
East Bay	1	0.01%	0	0.00%	0	0.00%	1	0.01%	7,774
East Los Angeles	1	0.02%	5	0.09%	0	0.00%	6	0.11%	5,523
Far Northern	1	0.04%	0	0.00%	0	0.00%	1	0.04%	2,717
Golden Gate	1	0.03%	0	0.00%	0	0.00%	1	0.03%	3,396
Harbor	0	0.00%	0	0.00%	0	0.00%	0	0.00%	5,920
Inland	1	0.01%	18	0.13%	3	0.02%	22	0.16%	13,719
Kern	1	0.03%	1	0.03%	0	0.00%	2	0.06%	3,450
Lanterman	0	0.00%	0	0.00%	0	0.00%	0	0.00%	5,158
North Bay	2	0.06%	0	0.00%	0	0.00%	2	0.06%	3,144
North L. A. County	1	0.01%	0	0.00%	1	0.01%	2	0.02%	11,502
Orange County	4	0.04%	0	0.00%	0	0.00%	4	0.04%	9,125
Redwood Coast	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1,274
San Andreas	1	0.01%	0	0.00%	0	0.00%	1	0.01%	7,311
San Diego	9	0.08%	0	0.00%	6	0.05%	15	0.13%	11,192
San Gabriel/Pomona	5	0.09%	10	0.17%	0	0.00%	15	0.26%	5,752
South Central L. A.	2	0.03%	0	0.00%	1	0.02%	3	0.05%	6,012
Tri-Counties	0	0.00%	1	0.02%	0	0.00%	1	0.02%	6,561
Valley Mountain	1	0.02%	0	0.00%	0	0.00%	1	0.02%	5,877
Westside	0	0.00%	1	0.02%	0	0.00%	1	0.02%	4,237
Statewide Avg. Percent	33	0.02%	37	0.03%	11	0.01%	81	0.06%	135,925

Adults* Residing in Facilities with Seven or More Beds (Excluding DCs)

*Individuals Ages 18 and Over with Status 2 on CMF as of June 2015

Regional Center	CCF (7+ Beds)		ICF (7+ Beds)		Nursing Facility		Total Adults/7+ Beds		Total Adults
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Status 2
Alta	207	1.87%	48	0.43%	94	0.85%	349	3.16%	11,054
Central Valley	13	0.14%	0	0.00%	61	0.67%	74	0.82%	9,056
East Bay	217	2.19%	3	0.03%	74	0.75%	294	2.97%	9,900
East Los Angeles	5	0.10%	4	0.08%	31	0.63%	40	0.81%	4,926
Far Northern	63	1.46%	0	0.00%	20	0.46%	83	1.93%	4,306
Golden Gate	141	2.73%	7	0.14%	46	0.89%	194	3.75%	5,167
Harbor	17	0.29%	13	0.22%	60	1.03%	90	1.55%	5,811
Inland	84	0.54%	59	0.38%	78	0.50%	221	1.42%	15,584
Kern	16	0.38%	1	0.02%	21	0.50%	38	0.91%	4,167
Lanterman	177	4.50%	81	2.06%	65	1.65%	323	8.21%	3,932
North Bay	19	0.39%	15	0.31%	46	0.95%	80	1.66%	4,819
North L. A. County	92	0.97%	112	1.18%	56	0.59%	260	2.74%	9,474
Orange County	156	1.61%	119	1.22%	90	0.93%	365	3.76%	9,717
Redwood Coast	15	0.73%	0	0.00%	18	0.88%	33	1.62%	2,042
San Andreas	95	1.22%	18	0.23%	35	0.45%	148	1.90%	7,805
San Diego	125	1.07%	94	0.80%	99	0.84%	318	2.71%	11,721
San Gabriel/Pomona	222	3.38%	252	3.84%	44	0.67%	518	7.89%	6,565
South Central L. A.	89	1.41%	71	1.13%	62	0.98%	222	3.52%	6,307
Tri-Counties	55	0.90%	162	2.64%	34	0.55%	251	4.09%	6,134
Valley Mountain	207	3.51%	17	0.29%	49	0.83%	273	4.63%	5,895
Westside	15	0.39%	5	0.13%	24	0.62%	44	1.14%	3,862
Statewide Avg. Percent	2,030	1.37%	1,081	0.73%	1,107	0.75%	4,218	2.85%	148,244

**Duration in Intake Status (Status 0) for Individuals Ages 3 and Over
Based on CMF as of June 2015**

Regional Center	<= 142 DAYS		143-240 DAYS		OVER 240 DAYS		GRAND TOTAL
	Number	Percent	Number	Percent	Number	Percent	
Alta	342	99.13%	3	0.87%	0	0.00%	345
Central Valley	364	100.00%	0	0.00%	0	0.00%	364
East Bay	261	100.00%	0	0.00%	0	0.00%	261
East Los Angeles	169	100.00%	0	0.00%	0	0.00%	169
Far Northern	195	97.50%	5	2.50%	0	0.00%	200
Golden Gate	157	100.00%	0	0.00%	0	0.00%	157
Harbor	180	100.00%	0	0.00%	0	0.00%	180
Inland	372	98.41%	6	1.59%	0	0.00%	378
Kern	191	85.27%	29	12.95%	4	1.79%	224
Lanternman	190	97.94%	4	2.06%	0	0.00%	194
North Bay	129	100.00%	0	0.00%	0	0.00%	129
North L. A. County	584	100.00%	0	0.00%	0	0.00%	584
Orange County	211	100.00%	0	0.00%	0	0.00%	211
Redwood Coast	111	99.11%	1	0.89%	0	0.00%	112
San Andreas	183	98.92%	2	1.08%	0	0.00%	185
San Diego	418	97.66%	10	2.34%	0	0.00%	428
San Gabriel/Pomona	190	97.44%	5	2.56%	0	0.00%	195
South Central L. A.	298	93.42%	16	5.02%	5	1.57%	319
Tri-Counties	145	100.00%	0	0.00%	0	0.00%	145
Valley Mountain	208	94.98%	6	2.74%	5	2.28%	219
Westside	113	99.12%	0	0.00%	1	0.88%	114
Statewide Totals and Avg. Percents	5,010	97.99%	87	1.70%	16	0.31%	5,113

**Individuals with Status 2 on CMF as of June 2015
with Current CDER***

Regional Center	Have Current CDER		Grand Total Persons
	Number	Percent	with Status 1 & 2
Alta	18,023	98.99%	18,207
Central Valley	14,289	99.14%	14,413
East Bay	15,777	97.74%	16,142
East Los Angeles	9,042	99.03%	9,131
Far Northern	6,299	98.02%	6,426
Golden Gate	7,398	99.28%	7,452
Harbor	9,856	97.60%	10,098
Inland	24,643	95.53%	25,795
Kern	6,838	99.61%	6,865
Lanternman	7,598	98.19%	7,738
North Bay	6,808	96.84%	7,030
North L. A. County	17,993	99.36%	18,108
Orange County	15,988	99.89%	16,006
Redwood Coast	2,905	95.18%	3,052
San Andreas	13,060	99.11%	13,177
San Diego	19,330	96.41%	20,049
San Gabriel/Pomona	10,400	99.05%	10,500
South Central L. A.	10,861	98.15%	11,066
Tri-Counties	10,060	98.91%	10,171
Valley Mountain	10,007	98.95%	10,113
Westside	6,824	98.09%	6,957
Statewide Avg. Percent	243,999	98.19%	248,496

Percentage of Adults with Integrated Competitive Employment options based on NCI survey data

	Adults Paid Employment	Adults Integrated Employment IPP Goal	Adults Desired Employment
FY 10/11	10%	22%	40%
FY 11/12	18%	30%	46%
FY 14/15 Goal	22%	38%	50%
Statewide Avg. %	13%	27%	39%

Employment Development Department

	Avg. number consumers 16-64 with earned income per quarter		Percentage of consumers 16-64 with earned income		Average annual wages for consumers 16-64	
	RCOC Avg.	Statewide Avg.	RCOC Avg.	Statewide Avg.	RCOC	Statewide
2013	1,207	839	12.80%	12%	\$6,691	\$6,697
2014	1,754	906	17.90%	13.10%	\$6,086	\$7,044

Thank You

