

Regional Center of Orange County Fiscal Year 2025 - 2026 Performance Contract



Performance Contract is an outcome-based performance plan that must be developed through meaningful participation with each regional center's local community.

The community is essential to help prioritize the performance areas and also the possible outcomes for those served by regional centers.

In order to ensure involvement, regional centers must conduct at least one public meeting, collect information from the community through focus groups or surveys, and solicit feedback whenever possible on the services and supports available.

Evaluation Criteria for Regional Center Performance

The Department reviews baseline and year-end information to evaluate performance.

Success is demonstrated when:

- 1. The outcome has improved over the prior year's baseline, or**
- 2. The performance exceeds the statewide average, or**
- 3. The performance equals a standard that has been defined by the Department.**

RCOC Fiscal Year 2025-2026

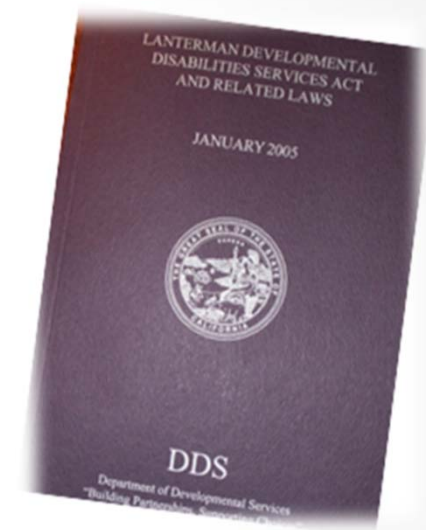
Performance Contract Policy Measures



- **Children Residing with Families**
- **Adults Residing in Home Settings**
- **Children and Adults Residing in Facilities with 7 or More Beds (Excluding DCs)**
- **Duration in Intake Status (Status 0) for Individuals Age 3 and Over**
- **POS Expenditures and Disparity**
- **Number and Percentage of Adults in Employment Settings Earning Wages**
- **Adults Participating in Paid Internship Program and Competitive Integrated Employment**

RCOC Mandates Under The Lanterman Act

- Review Eligibility
- Develop and Monitor Services
- Coordination of Services
- Funding Source
- Due Process



RCOC Today



- 622 employees (404 SC's and 28 Lead SC positions)

- 27,044 persons served

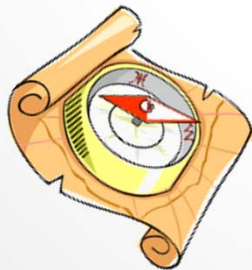


- Approximately 1,650 service providers
- 15 member public Board of Directors made up of persons served and family members

RCOC Guiding Principles

Guiding Principles

- Community Life
- Self-Advocacy/Self-Determination Supports
- Family Supports
- Early Intervention/Prevention
- Education/Lifelong Learning
- Work
- Living Options
- Socialization, Recreation, and Leisure
- Service Planning & Coordination
- Administration & Governance



Purchase of Service Guidelines

- Prenatal Diagnostic Evaluation
- Early Intervention Services
- Therapy Care Services
- Respite Care Services
- Day Care Services
- Adult Day Program
- Support Services: Day Program
- Transportation
- Residential Services
- Psychological, Counseling, and Educational Services
- Medical and Dental Services
- Equipment and Supplies

RCOC'S Dollars 2025-2026

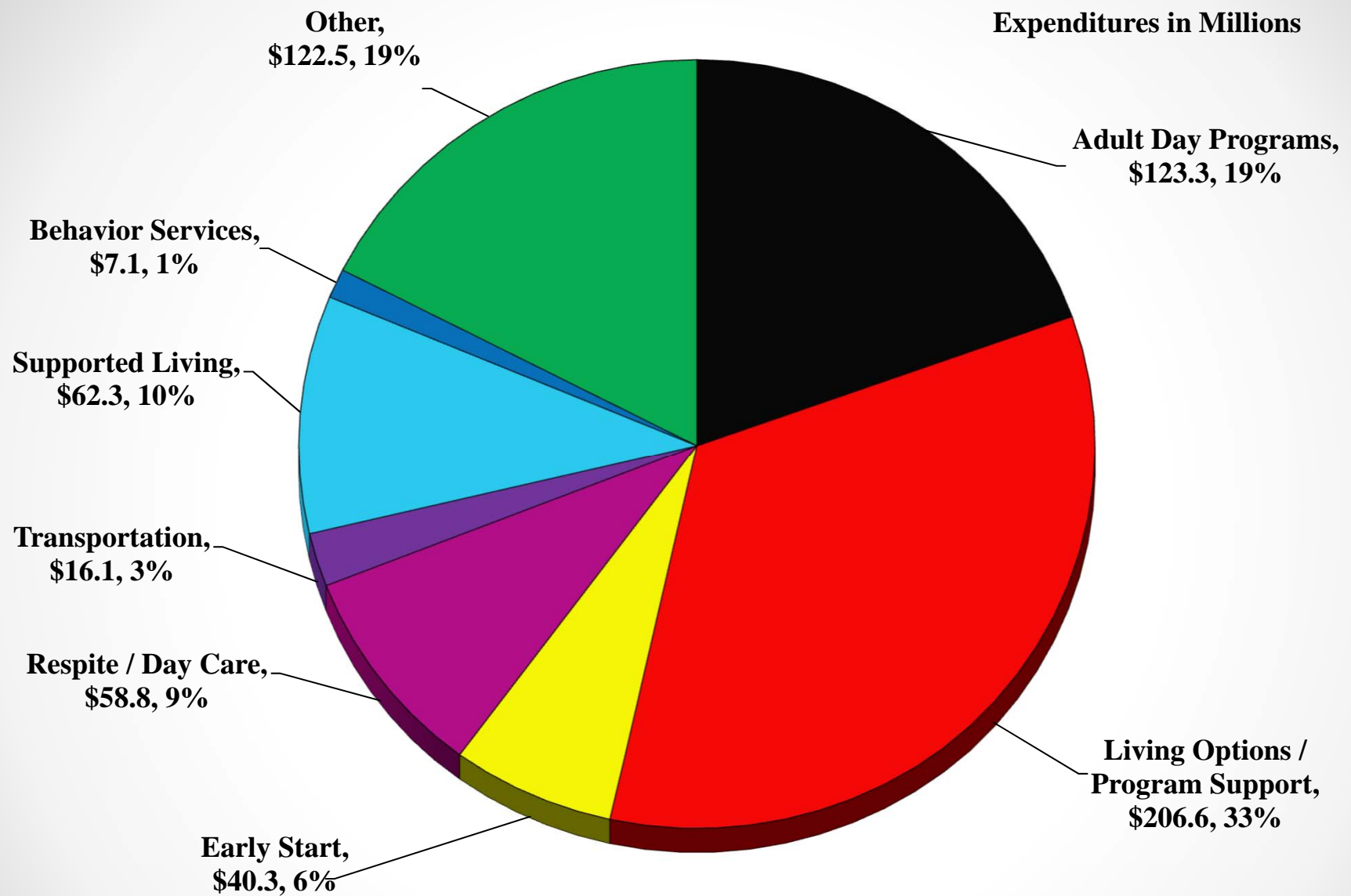
Preliminary Allocation:

**PURCHASE OF SERVICE –
\$737.5 Million**

**OPERATIONS –
\$81.2 Million**



**Fiscal Year 2023-24 Year to Date
Expenditures in Millions**



Regional Center	Total Children Status 1 and 2	Total Adults Status 2	Total DC Status 8	Total Active Caseload Status 1, 2, 8
Inland	26,944	23,323	11	50,278
San Diego	25,693	16,941	21	42,655
North L. A. County	22,423	14,135	12	36,570
Alta	16,558	15,,507	23	32,,088
Central Valley	17,390	12,065	20	29,745
Orange County	13,137	13,898	*	27,044
East Bay	13,550	13,104	16	26,670
South Central L. A.	13,953	9,008	23	22,984
Valley Mountain	13,141	8,007	*	21,158
San Andreas	9,848	10,607	*	20,465
Tri-Counties	11,522	8,373	13	19,908
Harbor	10,266	8,036	*	18,305
San Gabriel / Pomona	8,903	7,874	*	16,783
Eastern Los Angeles	8,668	6,841	*	15,515
Kern	9,054	5,897	*	14,957
Lanterman	8,032	5,524	*	13,557
Westside	6,263	5,265	*	11,530
North Bay	5,274	5,794	*	11,075
Golden Gate	4,506	6,222	*	10,736
Far Northern	5,322	5,003	11	10,336
Redwood Coast	2,414	2,491	*	4,907
	252,861	203,915	220	457,266

**In accordance with California Health and Human Services de-identification guidelines, counts of 1-10 have been suppressed.*

Children* Residing with Families

***(Individuals Under Age 18 with Status 1, 2, 3, U on CMF as of December 2024)**

RC	Foster Home (Child)		Own Home Parent/Guardian		Total Children in Homes		Total Children Status 1, 2, 3, U
	Number	Percent	Number	Percent	Number	Percent	
ACRC	158	1.00%	16,362	98.80%	16,520	99.80%	16,558
CVRC	245	1.40%	17,106	98.40%	17,351	99.80%	17,390
ELARC	132	1.50%	8,523	98.30%	8,655	99.90%	8,668
FDLRC	69	0.90%	7,949	99.00%	8,018	99.80%	8,032
FNRC	178	3.30%	5,113	96.10%	5,291	99.40%	5,322
GGRC	23	0.50%	4,464	99.10%	4,487	99.60%	4,506
HRC	300	2.90%	9,956	97.00%	10,256	99.90%	10,266
IRC	1,041	3.90%	25,824	95.80%	26,865	99.70%	26,944
KRC	193	2.10%	8,835	97.60%	9,028	99.70%	9,054
NBRC	111	2.10%	5,140	97.50%	5,251	99.60%	5,274
NLACRC	991	4.40%	21,394	95.40%	22,385	99.80%	22,423
RCEB	153	1.10%	13,349	98.50%	13,502	99.70%	13,550
RCOC	242	1.80%	12,854	97.90%	13,096	99.70%	13,137
RCRC	67	2.80%	2,333	96.60%	2,400	99.40%	2,414
SARC	61	0.60%	9,740	98.90%	9,801	99.50%	9,848
SCLARC	490	3.50%	13,440	96.30%	13,930	99.80%	13,953
SDRC	291	1.10%	35,305	98.50%	25,596	99.60%	25,693
SGPRC	329	3.70%	8,537	95.90%	8,866	99.60%	8,903
TCRC	185	1.60%	11,309	98.20%	11,494	99.80%	11,522
VMRC	232	1.80%	12,866	97.90%	13,098	99.70%	13,141
WRC	185	3.00%	6,068	96.90%	6,253	99.80%	6,293
Statewide	5,676	2.20%	246,467	97.50%	252,143	99.70%	252,861

Adults* Residing in Home Settings

***(Individuals Ages 18 and over with Status 2, 3, U on CMF as of December 2024)**

RC	Adult FHA		Independent Living		Own Home-Parent		Supported Living		Total Adults in Home Settings		Total Adults Status 2, 3, U
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
ACRC	151	1.0%	2,464	15.9%	10,107	65.2%	676	4.4%	13,398	86.4%	15,507
CVRC	311	2.6%	1,546	12.8%	8,099	67.1%	231	1.9%	10,187	84.4%	12,065
ELARC	**	**	285	4.2%	5,579	81.6%	**	**	6,128	89.6%	6,841
FDLRC	*	*	482	8.7%	4,114	74.5%	**	**	4,694	85.0%	5,524
FNRC	27	0.5%	1,278	25.5%	2,514	50.3%	280	5.6%	4,099	81.9%	5,003
GGRC	136	2.2%	512	8.2%	3,851	61.9%	420	6.8%	4,919	79.1%	6,222
HRC	11	0.1%	288	3.6%	5,949	74.0%	707	8.8%	6,955	86.6%	8,036
IRC	84	0.4%	1,237	5.3%	17,966	77.0%	411	1.8%	19,698	84.5%	23,323
KRC	190	3.2%	451	7.7%	4,139	70.2%	427	7.2%	5,207	88.3%	5,897
NBRC	62	1.1%	672	11.6%	3,397	58.6%	626	10.8%	4,757	82.1%	5,794
NLACRC	54	0.4%	1,061	7.5%	10,663	75.4%	421	3.0%	12,199	86.3%	14,135
RCEB	38	0.3%	1,502	11.5%	8,514	65.0%	539	4.1%	10,593	80.8%	13,104
RCOC	91	0.7%	976	7.0%	9,890	71.2%	489	3.5%	11,446	82.4%	13,898
RCRC	51	2.1%	574	23.0%	1,228	49.3%	475	19.1%	2,328	93.5%	2,491
SARC	37	0.4%	711	6.7%	7,488	70.6%	557	5.3%	8,793	82.9%	10,607
SCLARC	24	0.3%	296	3.3%	6,757	75.0%	533	7.0%	7,710	85.6%	9,008
SDRC	76	0.5%	1,661	9.8%	11,827	69.8%	406	2.4%	13,970	82.5%	16,941
SGPRC	27	0.3%	389	4.9%	5,625	71.4%	116	1.5%	6,157	78.2%	7,874
TCRC	22	0.3%	484	10.1%	5,617	67.1%	693	8.3%	7,180	85.8%	8,373
VMRC	50	0.6%	521	6.5%	5,411	67.6%	505	6.3%	6,487	81.0%	8,007
WRC	26	0.5%	462	8.8%	3,704	70.4%	519	9.9%	4,711	89.5%	5,265
Statewide	1,484	0.7%	18,216	8.9%	142,439	69.9%	9,477	4.7%	171,616	84.2%	203,915

**In accordance with California Health and Human Services de-identification guidelines, counts of 1-10 have been suppressed.*

Children* Residing in Facilities with 7 or More Beds (Excluding DCs) *(Individuals Under Age 18 with Status 1, 2, 3, U on CMF as of December 2024)									
RC	CCF (7+ Beds)		ICF (7+ Beds)		Nursing Facility		Total Children 7+ Beds		Total Children Status 1, 2, 3, U
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
CVRC	*	*	*	*	*	*	*	*	17,390
IRC	*	*	**	**	*	*	17	0.1%	26,944
NBRC	*	*	*	*	*	*	*	*	5,274
SCLARC	*	*	*	*	*	*	*	*	13,953
SDRC	*	*	*	*	*	*	*	*	25,693
SGPRC	*	*	*	*	*	*	15	0.2%	8,903
FDLRC	*	*	*	*	*	*	*	*	8,032
RCOC	*	*	*	*	*	*	*	*	13,137
ACRC	*	*	*	*	*	*	*	*	16,558
Statewide	14	0.0%	32	0.0%	*	*	49	0.0%	135,884

**In accordance with California Health and Human Services de-identification guidelines, counts of 1-10 have been suppressed.*

Adults* Residing in Facilities with 7 or More Beds (Excluding DCs) *(Individuals Ages 18 and Over with Status 2, 3, U on CMF as of December 2024)									
RC	CCF (7+ Beds)		ICF (7+ Beds)		Nursing Facility		Total Adults 7+ Beds		Total Adults Status 2, 3, U
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	
ACRC	93	0.6%	36	0.2%	63	0.4%	192	1.2%	15,507
CVRC	14	0.1%	*	*	33	0.3%	48	0.4%	12,065
ELARC	*	*	*	*	21	0.3%	34	0.5%	6,841
FDLRC	125	2.3%	38	0.7%	70	1.3%	233	4.2%	5,524
FNRC	18	0.4%	*	*	*	*	27	0.5%	5,003
GGRC	96	1.5%	11	0.2%	23	0.4%	130	2.1%	6,222
HRC	*	*	12	0.2%	26	0.3%	48	0.6%	8,036
IRC	56	0.2%	64	0.3%	52	0.2%	172	0.7%	23,323
KRC	14	0.2%	*	*	30	0.5%	46	0.8%	5,897
NBRC	*	*	*	*	14	0.2%	18	0.3%	5,794
NLACRC	77	0.5%	112	0.8%	74	0.5%	263	1.9%	14,135
RCEB	139	1.1%	*	*	49	0.4%	190	1.5%	13,104
RCOC	112	0.8%	15	0.1%	77	0.6%	204	1.5%	13,898
RCRC	*	*	*	*	**	**	19	0.8%	2,491
SARC	79	0.7%	32	0.3%	27	0.3%	138	1.3%	10,607
SCLARC	49	0.5%	45	0.5%	57	0.6%	151	1.7%	9,008
SDRC	101	0.6%	67	0.4%	100	0.6%	268	1.6%	16,941
SGPRC	101	1.3%	130	1.7%	52	0.7%	283	3.6%	7,874
TCRC	28	0.3%	116	1.4%	23	0.3%	167	2.0%	8,373
VMRC	148	1.9%	13	0.2%	42	0.5%	203	2.5%	8,007
WRC	*	*	*	*	20	0.4%	29	0.6%	5,265
Statewide	1,284	0.6%	705	0.4%	874	0.4%	2,863	1.4%	203,915

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Intake Duration, December 2024

	<143 days		143-240 days		>240 days		GRAND TOTAL
	Number	Percent	Number	Percent	Number	Percent	
RCOC	330	100.0%	0	0.0%	0	0.0%	330
<i>Note: The duration in intake (status 0) is calculated by subtracting the status date from the Client Master File date. As of September 30, 2002, persons 36 months of age and over are to be assessed within 120 calendar days following initial intake. Initial Intake shall be performed within 15 working days following the request for assistance. The duration of 142 days or less reflected in the table above approximates the time in terms of calendar days that is allowed for an intake and assessment (calculated as 15 intake working days + 6 associated weekend days +1 potential weekday holiday + 120 assessment days).</i>							

**Individuals with Status 2, 3, U on CMF
as of December 2024 with Current CDER***

RC	Have Current CDER		Total Persons Status 2, 3, U
	Number	Percent	
ACRC	28,640	97.8%	29,281
CVRC	23,839	96.5%	24,706
ELARC	12,834	99.2%	12,944
FDLRC	10,394	89.5%	11,620
FNRC	9,255	97.4%	9,501
GGRC	9,027	96.6%	9,350
HRC	16,328	99.1%	16,471
IRC	35,992	83.1%	43,290
KRC	12,296	97.0%	12,673
NBRC	9,522	99.1%	9,606
NLACRC	30,643	95.3%	32,143
RCEB	21,869	91.5%	23,891
RCOC	23,430	99.5%	23,538
RCRC	4,055	91.5%	4,434
SARC	17,193	99.0%	17,367
SCLARC	19,572	98.6%	19,847
SDRC	35,311	98.0%	36,050
SGPRC	14,115	98.8%	14,291
TCRC	15,708	98.8%	15,906
VMRC	17,582	98.1%	17,929
WRC	9,842	97.3%	10,116
Statewide	377,447	95.6%	394,954

Disparity Measures

In 2018 regional centers added information related to reducing disparities and improving equity in purchase of service expenditures. Regional Center of Orange County elected to include three of four possible measures.

These measures look at expenditures related to three age groups, based on race and ethnicity, primary language, and those persons served who primarily receive case management services.

*** In accordance with DDS data de-identification guidelines, counts of 1-10 have been suppressed.**

**** In accordance with DDS data de-identification guidelines, complimentary cells have been suppressed.**

Birth to 2 Years of Age POS by Ethnicity

Fiscal Year 2023-2024 Birth to 2 Years Ethnicity	Total Persons	Total Authorized Services	Per Capita Expenditures	Utilized
American Indian or Alaska Native	6	\$38,621	\$3,582	55.7%
Asian	931	\$11,417,518	\$7,681	62.6%
Black / African American	94	\$1,298,775	\$6,920	50.1%
Hispanic	2,254	\$23,935,532	\$6,255	58.9%
Native Hawaiian or Other Pacific Islander	7	\$72,40,2	\$6,973	67..4%
White	1,229	\$11,144,260	\$5,159	56.9%
Other Ethnicity or Race / Multi-Cultural	1,130	\$12,180,816	\$6,487	60.2%
Totals	5,651	\$60,087,924	\$6,307	59.3%

Age 3 to 21 Years POS by Ethnicity

Fiscal Year 2023-2024 3 to 21 Years Ethnicity	Total Persons	Total Authorized Services	Per Capita Expenditures	Utilized
American Indian or Alaska Native	16	\$521,799	\$4,618	14.2%
Asian	1,469	\$27,579,138	\$5,252	47.0%
Black / African American	261	\$4,375,491	\$7,853	46.8%
Hispanic	4,817	\$45,908,919	\$4,137	43.4%
Native Hawaiian or Other Pacific Islander	30	\$329,453	\$4,028	36.7%
White	2,370	\$36,737,651	\$8,549	55.1%
Other Ethnicity or Race / Multi-Cultural	2,370	\$31,014,006	\$6,457	49.2%
Totals	12,324	\$146,466,457	\$5,732	48.2%

Age 22 Years and Older

POS by Ethnicity

Fiscal Year 2023-2024 22 Years and Older Ethnicity	Total Persons	Total Authorized Services	Per Capita Expenditures	Utilized
American Indian or Alaska Native	22	\$1,752,140	\$54,697	70.9%
Asian	1,721	\$95,857,290	\$37,522	67.4%
Black / African American	285	\$21,133,070	\$51,204	69.1%
Hispanic	3,251	\$142,949,249	\$29,417	66.9%
Native Hawaiian or Other Pacific Islander	14	\$627,684	\$32,812	73.2%
White	4,877	\$392,461,532	\$58,681	72.9%
Other Ethnicity or Race / Multi-Cultural	1,051	\$61,370,970	\$40,106	68.7%
Totals	1,122	\$7,161,515,936	\$44,991	70.5%

Per Capita POS Expenditures by Primary Language

Fiscal Year 2023-2024 Primary Language All Ages	Total Persons	Total Authorized Services	Per Capita Expenditures	Utilized
Chinese	89	\$1,871,887	\$14,234	67.7%
English	22,915	\$789,858,234	\$23,259	67.5%
Spanish	4,861	\$91,768,371	\$10,930	55.8%
Vietnamese	1,078	\$20,887,583	\$11,974	61.8%
All Other Languages	433	\$18,320,241	\$29,607	70.0%
Totals	29,196	\$922,706,316	\$20,932	66.2%

Birth to 2 Years of Age Case Management Only

Fiscal Year 2023-2024 Birth to 2 Years Ethnicity	Total Persons	Case Management	Percent No Services
American Indian or Alaska Native	6	2	33.3%
Asian	931	44	4.7%
Black / African American	94	4	4.3%
Hispanic	2,254	127	5.6%
Native Hawaiian or Other Pacific Islander	7	1	14.3%
White	1,229	82	6.7%
Other Ethnicity or Race / Multi-Cultural	1,130	68	6%
Totals	5,651	328	5.8%

Age 3 to 21 Years Case Management Only

Fiscal Year 2023-2024 Ages 3 to 21 Years Ethnicity	Total Persons	Case Management	Percent No Services
American Indian or Alaska Native	16	3	18.8%
Asian	2,469	696	28.2%
Black / African American	261	89	34.1%
Hispanic	4,817	1,975	41%
Native Hawaiian or Other Pacific Islander	30	9	30%
White	2,370	690	29.1%
Other Ethnicity or Race / Multi-Cultural	2,361	730	30.9%
Totals	12,234	4,192	34%

Age 22 Years and Older Case Management Only

Fiscal Year 2023-2024 22 Years and Older Ethnicity	Total Persons	Case Management	Percent No Services
American Indian or Alaska Native	22	4	18.2%
Asian	1,721	414	24.1%
Black / African American	285	57	20%
Hispanic	3,251	861	26.5%
Native Hawaiian or Other Pacific Islander	14	4	28.6%
White	4,877	793	16.3%
Other Ethnicity or Race / Multi-Cultural	1,051	262	24.9%
Totals	11,221	2,395	21.3%

Employment and Vocational Measures

Arturo Cazares
Director of Community Services

Employment First

California's Policy - signed into law on October 9, 2013. The policy states that "opportunities for integrated, competitive employment shall be given the highest priority for working age individuals with developmental disabilities, regardless of the severity of their disabilities."

RCOC's Policy - endorsed by RCOC's Board of Directors on March 6, 2014. The policy states that competitive integrated employment will be the first option considered by planning teams for every working age adult served by RCOC.

- **RCOC stopped referrals to Workshops in July of 2014.**
- **RCOC developed the Employment First program model.**

Competitive Integrated Employment

- **Full-time or part-time work for which an individual served is paid minimum wage or greater directly by the employer, in a setting with others who do not have disabilities.**
- **This will also include the individuals served having the same opportunities for advancement and receiving the same benefits as their co-workers who do not have disabilities and are in the same or similar positions.**

California's Minimum Wage History

Effective Date	Old Minimum Wage	New Minimum Wage
1 / 1 / 2014	\$8.50 / hour	\$9.00 / hour
1 / 1 / 2016	\$9.00 / hour	\$10.00 / hour
1 / 1 / 2017	\$10.00 / hour	\$10.50 / hour
1 / 1 / 2018	\$10.50 / hour	\$11.00 / hour
1 / 1 / 2019	\$11.00 / hour	\$12.00 / hour
1 / 1 / 2020	\$12.00 / hour	\$13.00 / hour
1 / 1 / 2021	\$13.00 / hour	\$14.00 / hour
1 / 1 / 2022	\$14.00 / hour	\$15.00 / hour
1 / 1 / 2023	\$15.00 / hour	\$15.50 / hour
1 / 1 / 2024	\$15.50 / hour	\$16.00 / hour
1 / 1 / 2025	\$16.00 / hour	\$16.50 / hour

Employment Development Department

***Based on Persons Served between the ages of 16-64**

	Number of individuals Ages 16-64 with Earned Income		Percentage of Individuals Ages 16-64 with Earned Income		Average Earnings of Individuals Ages 16-64 Compared to all People with Disabilities in CA	
Year	RCOC Average	Statewide Average	RCOC Average	Statewide Average	RCOC Average	Statewide Average
2016	2,494	27,665	22.4%	16.6%	\$5,412	\$6,363
2017	2,496	29,463	21.6%	17.1%	\$6,274	\$7,079
2018	2,588	31,028	21.7%	17.4%	\$7,157	\$7,949
2019	2,607	31,919	20.3%	16.6%	\$7,956	\$8,820
2020	2,503	29,757	18.8%	15.2%	\$6,936	\$8,952
2021	1,839	29,699	13.6%	13.9%	\$11,076	\$11,892
2022	1,964	29,985	14.8%	15.4%	\$12,900	\$13,200
2023	2,269	33,242	15.5%	15.2%	\$13,920	\$14,256

Note: Wage data as of January 2024. Status 2, ages between 16-64.

Important Points:

- More persons are employed, but some may be working fewer hours.
- Persons between the ages of 16-22 are still eligible for school district services.
- Persons over the age of 64 are still working.

National Core Indicators Employment

National Core Indicators Survey	
	Adults With Employment IPP Goal
FY 10/11	22%
FY 11/12	30%
FY 14/15	33%
FY 17/18	43%
Statewide Average for FY 17/18	29%

Paid Internship Program

	FY 2020-2021		FY 2022-2023	
	CA	RCOC	CA	RCOC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	0	256	8
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	14%	0%	10%	9%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$14.25	\$13.98	\$15.96	\$15.91
Average hours worked per week for adults who participated in a Paid Internship Program	17	13	14.5	11.7

Important Point:

- Data for Project SEARCH interns is not included, as interns are not paid.

Competitive Integrated Employment Incentive Payments Program FY 2022-2023

	FY 2020-2021		FY 2022-2023	
	CA	RCOC	CA	RCOC
Average Wages for adults engaged in competitive integrated employment	\$14.81	\$14.40	\$16.51	\$16.11
Average hours per week worked by adults engaged in competitive integrated employment	23	20	20.6	16.9
Total number of \$2,000 incentive payments made	33	84	1,031	124
Total number of \$2,500 incentive payments made	19	63	849	113
Total number of \$3,000 payments made	17	60	804	105

Important Points:

- Increase in CA minimum wage.
- Delayed eligibility for reimbursement.

RCOC

Virtual Chart Data

Employment Entry: Consumer Test002 - TEST002

Status: Review Date: 08/08/2019

Type of Paid Employment: [Definitions](#)

Employment Support Agency:

Name of Employer/Job Site:

Address: [View Map](#)

City / State / Zip / Phone: - -

Job Title:

Type of Job:

Start Date:

End Date:

Hourly Rate: \$0.00 or ☐ Piece Rate

Typical Hourly Rate Range:

Typical Weekly Hours Worked:

Current Benefits Received: ☐ Paid Vacation ☐ Paid Sick Time ☐ Paid Holidays ☐ Health Ins.
☐ Retirement ☐ Other (Please Specify):
☐ None

Does Consumer have a goal related to competitive integrated employment in their IPP?:

Comments

Thank You

