

Regional Center of Orange County

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Performance Report for Regional Center of Orange County

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 24,410 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in supporting children in their family homes, supporting adults who choose to live in home-like settings, and reducing the number of children and adults who reside in larger residential homes. We continue working to reduce the number of people who reside within a developmental center setting.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

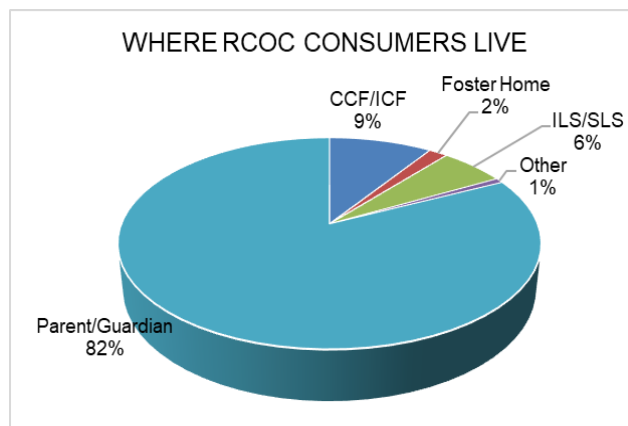
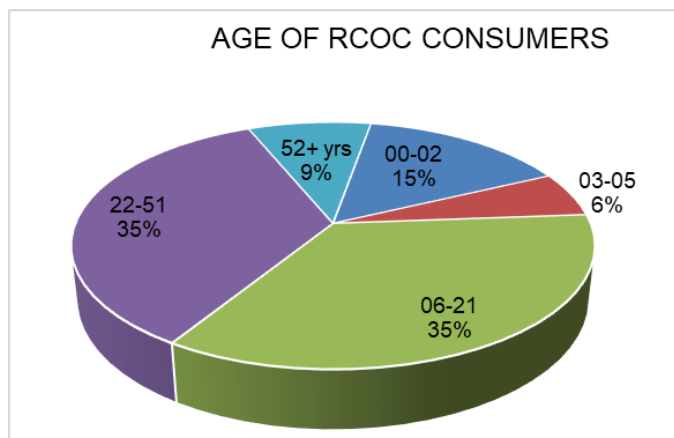
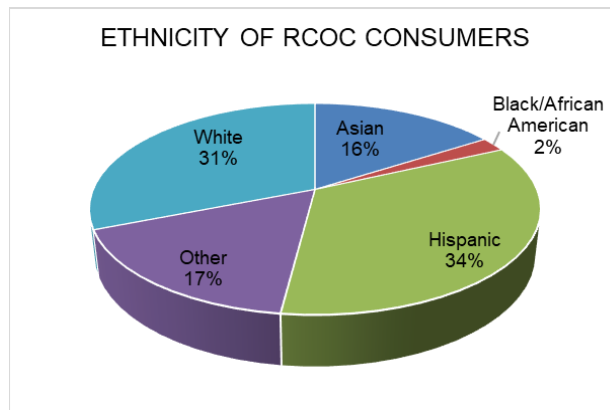
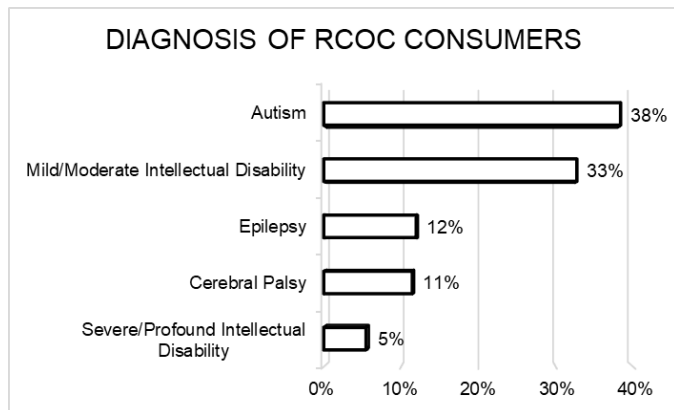
This report is a summary. For more information about the regional center, please go to: www.rcocdd.com or contact Jack Stanton at (714) 796-5308.



Executive Director, Regional Center of Orange County

Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.



How well is RCOC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the end of 2021. And, the second column shows how RCOC was doing at the end of 2022.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2021		December 2022	
	State Average	RCOC	State Average	RCOC
Fewer consumers live in developmental centers	0.06%	0.03%	0.06%	0.04%
More children live with families	99.58%	99.54%	99.61%	99.62%
More adults live in home settings*	82.50%	80.61%	83.01%	81.20%
Fewer children live in large facilities (more than 6 people)	0.03%	0.01%	0.03%	0.01%
Fewer adults live in large facilities (more than 6 people)	1.78%	1.71%	1.67%	1.66%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	99.75%	95.09%
Intake/Assessment timelines for consumers age 3 or older met	100%	98.84%
IPP (<i>Individual Program Plan</i>) requirements met	99.15%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	80.6%	80.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

As you can see, RCOC is consistently meeting all independent and DDS audits. Additionally, RCOC continues to meet our requirements of auditing vendors within the community. RCOC maintains operations expenses within the yearly allocation and does not overspend, maintains participation within the federal waiver program, and works to ensure that CDERs and ESRs are completed in a timely manner, Intake timelines are being met, and IPP/IFSPs requirements are being met.

How well is RCOC doing at getting consumers working?

The chart below shows how well RCOC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	RCOC	CA	RCOC	
Consumer Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2020		Jan through Dec 2021		
Quarterly number of consumers with earned income	28,989	2,431	27,180	1,811	
Percentage of consumers with earned income	15.22%	18.84%	13.88%	13.56%	
Average annual wages	\$8,949	\$6,932	\$11,888	\$11,078	
Annual earnings of consumers compared to people with all disabilities in California Data Source: American Community Survey, five-year estimate	2020		2021		
	\$26,794		\$30,783		
National Core Indicator Adult Consumer Survey	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	43%	35%	48%	
Paid Internship Program Data Source: Paid Internship Program Survey	2020-21		2021-22		
	CA Average	RCOC	CA Average	RCOC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	0	1,527	67	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	14%	0%	12%	12%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$14.25	\$13.98	\$15.08	\$15.28	
Average hours worked per week for adults who participated in a Paid Internship Program	17	13	15	13.28	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$14.81	\$14.40	\$15.63	\$15.36	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	23	20.1274272	22	19	
Total number of Incentive payments made for the fiscal year for the following amounts:*	\$1,500/\$3,000	17	60	25	57
	\$1,250/\$2,500	19	63	42	108
	\$1,000/\$2,000	33	84	55	132

* Competitive integrated employment incentive milestone payments increased effective July 1, 2021 until June 30, 2025.

How well is RCOC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22	20-21	21-22
Birth to 2	Consumers	0%	0%	17%	20%	2%	2%	35%	34%	0%	0%	21%	22%	25%	21%
	Expenditures	0%	0%	20%	29%	1%	1%	32%	32%	0%	0%	19%	16%	28%	21%
3 to 21	Consumers	0%	0%	19%	19%	2%	2%	39%	39%	0%	0%	22%	21%	19%	19%
	Expenditures	0%	0%	15%	16%	2%	2%	28%	26%	0%	0%	36%	36%	19%	20%
22 and older	Consumers	0%	0%	14%	15%	3%	3%	28%	28%	0%	0%	47%	46%	8%	9%
	Expenditures	0%	0%	11%	11%	3%	3%	18%	19%	0%	0%	60%	59%	7%	8%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	20-21	0	7	3	0%	47%	14%
	21-22	0	8	3	0%	57%	15%
Asian	20-21	85	809	337	10%	42%	23%
	21-22	70	915	377	6%	45%	24%
Black/African American	20-21	6	87	58	8%	44%	22%
	21-22	7	111	60	8%	57%	23%
Hispanic	20-21	190	1,990	712	11%	50%	25%
	21-22	130	2,067	770	7%	51%	26%
Native Hawaiian or Other Pacific Islander	20-21	0	12	4	10%	39%	23%
	21-22	4	13	3	21%	59%	23%
White	20-21	90	807	716	8%	36%	15%
	21-22	111	908	758	9%	41%	16%
Other Ethnicity or Race	20-21	132	758	192	10%	39%	23%
	21-22	90	876	209	7%	44%	23%
Total	20-21	503	4,470	2,022	10%	44%	20%
	21-22	412	4,898	2,180	7%	46%	21%

Per capita purchase of service expenditures by individual's primary language
 (for languages chosen by 30 or more consumers only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2020-21	2021-22	2020-21	2021-22
English	19,553	20,607	\$20,140	\$19,787
Spanish	4,499	4,448	\$9,146	\$9,030
Vietnamese	1,084	1,089	\$9,421	\$9,897
Korean	141	153	\$23,888	\$22,029
Mandarin Chinese	67	61	\$7,105	\$7,795
Farsi (Persian)	51	49	\$9,545	\$10,426
Arabic	47	48	\$7,363	\$7,970
American Sign Language	30	39	\$47,662	\$49,894

Want more information?

To see the complete report, go to: www.rcocdd.com
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