



May 27, 2025

Mr. Ernie Cruz, Deputy Director  
Community Services Division  
Department of Developmental Services  
via email [oco@dds.ca.gov](mailto:oco@dds.ca.gov)

Dear Ernie:

Re: Annual Public Stakeholders' Meeting Regarding Purchase of Service Expenditure Data for Fiscal Year 2023-24

In accordance with Welfare and Institution (W&I) Code §4519.5(g), the Regional Center of Orange County (RCOC) held its annual public meeting regarding Purchase of Service (POS) expenditure data for fiscal year 2023-24 on Wednesday, March 12, 2025 at 5:30 p.m.

In effort to accommodate the majority of its community and promote attendance, RCOC held this public meeting via webinar for convenience of location and during the early evening hours to allow working families an opportunity to attend. Additionally, RCOC has experienced a higher number of attendees by hosting this meeting virtually as opposed to in-person. The five-year average number of individuals who attended virtually from 2021 – 2025 was 88, and the five-year average number individuals who attended in-person from 2016 – 2020 was 18.

RCOC provided the required 30-days' advance notice of this meeting in English, Spanish, Vietnamese, and Korean with a post on its website. Notice of this meeting was sent via email to 40,717 persons served and their families, vendors, the State Council on Developmental Disabilities (SCDD), Disability Rights California's Office of Clients' Rights Advocacy (DRC/OCRA), and several within the Department of Developmental Services (DDS). RCOC also mailed flyers to 1,161 individuals and families in our database without email addresses.

To consider the appropriate cultural and linguistic needs of its community, RCOC provided simultaneous interpretation in Spanish, Vietnamese, and Korean throughout the meeting, including the Q & A segment that followed the presentation. Translated materials and closed captioning were also available in these languages. Although subject to availability, interpreters are available in many other languages upon request and with at least seven days' advance notice, including American Sign Language (ASL).

While the data presented at this meeting indicate that expenditure disparities do exist, it does not explain why. The data does not indicate whether the individual's needs are being met. The costs of services vary, as do the needs of each individual we serve.

RCOC has been holding successful public meetings regarding purchase of service expenditures for several years in English, Spanish, and Vietnamese languages, and now includes interpretation for Korean speakers in our community. Every year RCOC improves the presentation to make it more accessible and transparent. Purchase of Service Guidelines and a list of all services RCOC provides has been added to our website in English, Spanish, Vietnamese, and Korean.

RCOC respectfully submits this report and required attachments as indicated in the Public Meeting Annual Report Template to DDS.

Please let us know if you require anything else.

A handwritten signature in blue ink, appearing to read 'Larry Landauer', with a stylized, flowing script.

Larry Landauer  
Executive Director

Enclosures



**Regional Center of Orange County  
Annual Public Meeting Regarding  
Purchase of Service Expenditure Data  
Wednesday, March 12, 2025, 5:30 PM  
Webinar Summary Notes**

**I. Expenditure Data Presentation**

Ms. Jennifer Montanez, Director of Case Management, and Mr. Arturo Cazares, Director of Community Services, co-presented information and data regarding RCOC's Purchase Of Service (POS) authorization, utilization and expenditure based on ethnicity, race, language, and disability for fiscal year 2023-24.

**II. Summary of Public Comments/Suggestions/Questions**

In advance of the Question and Answer segment, Ms. Montanez reminded attendees that this public forum is for questions, comments or suggestions related only to the purchase of service data and information just presented. Attendees should contact their assigned Service Coordinators for follow-up regarding individual cases.

Public input and questions not related to individual cases included these topics:

- Webinar/meeting format, permissions, and controls,
- Further review of disparity data and expenditures,
- Access to list of all services available for all disabilities regardless of individual diagnosis,
- Instructions for submitting reimbursement claims,
- If the meeting transcript be publically available,
- If the meeting was recorded and posted to RCOC's website.

Reports and public input emails are attached for further details.

**III. Adjournment**

- a. Ms. Montanez adjourned the meeting at 6:37 p.m.

**DEPARTMENT OF DEVELOPMENTAL SERVICES**  
**REGIONAL CENTER PURCHASE OF SERVICE PUBLIC MEETINGS SUMMARY, RECOMMENDATIONS**  
**AND PLAN TO PROMOTE EQUITY AND REDUCE DISPARITIES ANNUAL REPORT TEMPLATE**

As indicated in Welfare and Institutions (W&I) Code section 4519.5(g) and (i), regional centers are required to hold public meetings for community members within three months of posting annual purchase of service data on their websites. Regional centers submit an annual report to the Department of Developmental Services (Department) by May 31<sup>st</sup>. The Department reviews and provides feedback to the regional centers on the report, prior to its posting by August 31<sup>st</sup>. The following pages include the required components of the report. A list of questions is provided to assist regional centers when preparing the report in addition to the inclusion of regional center's public meeting notes, public comments, presentation materials and a plan with recommendations for increasing equitable access in purchase of services and supports.

**Regional center name:** **Regional Center of Orange County**

**Person filling out report:** Larry Landauer, Executive Director

**Date of completion:** May 30, 2025

**PROPER MEETING COMMUNITY INCLUSION**

W&I Code section 4519.5 (g) " ...each regional center shall meet with stakeholders (community members) in one or more public meetings regarding the (purchase of service) data... consider the language needs of the community and shall schedule the meetings at times and locations designed to result in a high turnout by the public and underserved communities."

1. **How many meetings did your regional center conduct?** 1
2. **Did your regional center hold at least one meeting by March 31<sup>st</sup>?** **Yes**
3. **How were the meetings scheduled to accommodate community participation? Select all that apply.**
  - ☒ Webinar (e.g., GoToMeeting, YouTube)
  - ☒ Virtual platform (e.g., Zoom)
  - ☐ In-person
  - ☐ Hybrid
  - ☐ Other

If "Other" selected enter here.

**PROPER MEETING NOTIFICATION**

W&I Code section 4519.5(g) "...regional centers shall inform the department of the scheduling of those public meetings 30 days prior to the meeting. Notice of the meetings shall also be posted on the regional center's internet website 30 days prior to the meeting and shall be sent to individual stakeholders and groups representing underserved communities in a timely manner."

4. **Was the Department informed at least 30 days prior to ALL meetings?** **Yes**
5. **How was the Department informed? Through indirect notification (RC meetings, eblast, social media)**
6. **Were notices of ALL meetings held, posted on the regional center's website 30 days prior to each meeting(s)?** **Yes**
7. **Select the best option that represents when individual community members impacted by disparities and barriers to equitable access to services and supports were informed? 30 days or more**

**8. What outreach efforts were utilized to inform individual community members impacted by disparities and barriers to equitable access to services and supports of the meeting(s)? Select all that apply.**

- ☒ Newsletter/Eblast
- ☒ POS meeting specific email
- ☒ Public meeting
- ☒ Social media
- ☒ Community partners
- ☒ Website (e.g., event page or calendar)
- ☐ Blog post
- ☐ Everbridge or another type of automated phone recording
- ☒ Mail
- ☐ Text
- ☐ Phone call by regional center staff
- ☐ Other

If "Other" selected enter here.

**CULTURALLY AND LINGUISTICALLY APPROPRIATE**

W&I Code section 4519.5(g) "The regional center shall provide participants of these meetings with the data and any associated information related to improvements in the provision of developmental services to underserved communities and shall conduct a discussion of the data and the associated information in a manner that is culturally and linguistically appropriate for that community, including providing alternative communication services."

**9. What languages were offered during the meeting(s)? Select all that apply.**

- ☒ English
- ☒ Spanish
- ☐ Mandarin
- ☐ Cantonese
- ☐ Hmong
- ☒ Korean
- ☒ Vietnamese
- ☐ ASL
- ☒ Other

Selected items reflect the languages requested by attendees for live interpretation during this public meeting. Many other languages, including ASL, are available with seven days' advance notice and are subject to interpreter availability.

**10. Did the meeting(s) include any of the following? Select all that apply.**

- ☒ Meeting(s) held in several languages
- ☒ Closed captioning provided
- ☒ Materials were provided in several languages
- ☒ Information was presented in plain language (i.e. easy to understand)
- ☐ Other

If "Other" selected enter here.

**11. Describe how the cultural and linguistic needs of the communities were considered.**

RCOC provided notice of this public meeting in multiple languages with a post to its website, e-blast to everyone in its database with an email address, and materials were mailed to those without an email address.

**ACTIONS TO IMPROVE PUBLIC ATTENDANCE AND PARTICIPATION**

W&I Code section 4519.5(i)(1)(A) "Actions the regional center took to improve public attendance and participation at stakeholder meetings, including, but not limited to, attendance and participation by underserved communities."

**12. Was the goal or purpose of the meeting communicated? If so, describe how?**

Yes. Information was provided regarding POS authorization, utilization and expenditure via website post, e-blast, mail, and verbally/orally during the webinar/presentation.

**13. What methods were used to provide an environment that allowed attendees to feel comfortable and interact with each other? Select all that apply.**

- ☐ Allowed for small group conversations
- ☒ Introduced staff in attendance
- ☐ Allowed attendees to introduce themselves
- ☐ Provided chat rooms (e.g., zoom chat function)
- ☐ Chat feature was enabled
- ☒ Opportunity for public comment
- ☒ Provided opportunities to ask questions
- ☒ Other

RCOC employs the same structure for conducting a public meeting regardless of the meeting platform (virtual or in-person). With respect and consideration for everyone's time, attendees are informed that input, suggestions, and questions would be addressed immediately following, but not during, the presentation, and community feedback is always welcome via email to [pos.input@rcocdd.com](mailto:pos.input@rcocdd.com).

**14. Based on attendance did you observe any of the following? Select all that apply.**

- ☒ Attendees engaged in public comment
- ☐ Innovative ideas suggested by attendees
- ☒ Diverse perspectives shared by attendees
- ☒ Attendees requested additional explanation/clarification on the information shared
- ☐ Other

If "Other" selected enter here.

**15. Overall, how many individuals from the public attended the meeting(s)? Select best estimate. 50-100**

**16. What efforts did the regional center take to improve public attendance and participation, including any new strategies? Select all that apply.**

- ☒ Collaborated with community partners
- ☐ Offered focus groups
- ☒ Offered meetings in multiple languages
- ☐ Offered multiple meeting opportunities

- ☒ Outreach through group meetings
- ☒ Outreach via flyers/public service announcements/social media
- ☒ Provided translated materials
- ☐ Shared via Everbridge
- ☒ Offered meetings virtually
- ☒ Offered meetings during non-business hours or on weekends
- ☐ Not applicable
- ☒ Other

RCOC's Family Resource Center staff routinely meet with parent support groups, participate in community resource fairs, and attend various community collaborative meetings with outside organizations throughout Orange County, including OC Social Services Agency (OCSSA), Family Support Network (FSN), Boat People SOS (BPSOS), Being Built Together (BBT), Seesaw Communities, Chinese Parents Association for the Disabled (CPAD), Center for Autism & Neurodevelopmental Disorders (CAND), Early Childhood Mental Health Collaborative, and Vietnamese Parents with Disabled Children Association (VPDCA). Outreach efforts also include a weekly radio talk show in Vietnamese and interviews with Little Saigon TV in Westminster. A special e-blast was sent these agencies, organizations, support groups, and local education agencies.

**17. Who were the meeting(s) attendees? Select all that apply.**

- ☒ Self-advocates
- ☒ Parents/family members
- ☒ Regional center staff
- ☒ Board members
- ☒ Community advocates
- ☒ Community based organizations
- ☒ Department staff
- ☐ Other

If "Other" selected enter here.

**18. List the names of the partner agencies, community partners, and community-based organizations that participated in the meeting(s).**

Attendees included: OC Social Services Agency (OCSSA), State Council on Developmental Disabilities (SCDD), Disability Rights California's Office of Clients' Rights Advocacy (DRC/OCRA), Department of Developmental Services (DDS), BHH Respite Services, Speech and Language Development Center (SLDC), and Learn Behavioral.

**COPIES OF MINUTES AND ATTENDEE COMMENTS**

W&I Code section 4519.5 (i)(1)(B) "Copies of minutes from the meeting and attendee comments"

- 19. Does the regional center report include a copy of the meeting minutes (notes) and a copy of the raw attendee comments?** Yes
- 20. Which of the following themes reflect what attendees expressed as important, challenges and barriers faced? Select as top concern, concern or not a concern for each.**

	Top Concern	Concern	Not a Concern
Regional center services satisfaction	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Case management satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Lack of regional center knowledge/service options	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Lack of community trainings	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Concern with language and cultural competency	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Service coordinator/staff training concerns	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caseload concerns	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Communication/outreach concerns	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Lack of regional center trust	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Unmet needs	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Service accessibility concerns	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transportation issues	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Rates and vendorization concerns	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Vendor concerns	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Lack of community, regional center, and other community member collaboration	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Need for advocacy training and support	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

21. Were there any additional topics or themes mentioned in the meeting(s) that are not listed in question 20? Please list and indicate if they were a top concern (mentioned by multiple people).

None.

### IDENTIFIED DISPARITIES IN POS DATA

W&I Code section 4519.5 (i)(1)(C) "Whether the data...indicate a need to reduce disparities in the purchase of services among consumers in the regional center's catchment area."

22. Did the regional center report data about number of instances when written copies of individual program plans (IPP) were provided at the request of consumers or their legal representatives more than 45 days for threshold languages and 60 days for non-threshold languages after request was made? **Yes**
23. Summarize the type of disparities that were identified and discussed (e.g., by race/ethnicity, primary language, residence, age, diagnosis, etc.)

Referenced in question #20 and attached summary notes.

### REGIONAL CENTER'S RECOMMENDATIONS AND PLANS TO PROMOTE EQUITY AND REDUCE DISPARITIES

W&I Code section 4519.5 (i)(1)(C) "...If the data do indicate that need, the regional center's recommendations and plan to promote equity, and reduce disparities, in the purchase of services."



24. What other venues were utilized, in addition to holding the POS annual meetings, to gather information to develop the regional center's recommendations and plan<sup>1</sup> to promote equity and reduce disparities?

Select all that apply.

- ☐ Other regional center meetings
- ☐ Feedback requested from support groups
- ☐ Recommendations from focus groups
- ☒ Surveys
- ☒ Call for public input (e.g., social media, eblasts, website)
- ☒ Other

Each year, RCOC improves its presentation to promote accessibility and transparency based on input received from the community. RCOC provides a dedicated email address on its website for the community to submit input at any time: [pos.input@rcocdd.com](mailto:pos.input@rcocdd.com).

25. Does the regional center's attached report include how the prior year's recommendations and plan were implemented? Yes

### REPORTS POSTED ON INTERNET WEBSITES

W&I Code section 4519.5 (c)(1)(B).

The Department posted final, de-identified Fiscal Year 2023/24 Annual POS reports on its website. Regional centers shall post a link on its internet website to the reports on the Department's webpage.

26. Did the regional center post a link on its internet website to the reports on the Department's webpage? Yes

### IDENTIFIED RESTORED SERVICES IN POS DATA

W&I Code section 4519.5(a)(8) "the numbers, percentages, and total and per capita expenditure and authorization amounts, by age, as applicable, according to race or ethnicity and preferred language, for all combined residence types and for consumers living in the family home, regarding the following service types..."

27. Did the regional center report data on the numbers, percentages and total and per capita expenditure and authorization amounts, by age, as applicable, according to race or ethnicity and preferred language, for all combined residence types and for individuals living in the family home, specific to the following service types: Select all that apply:

- ☒ Camping and associated travel expenses
- ☒ Social recreation activities
- ☒ Educational services
- ☒ Nonmedical therapies, including, but not limited to, specialized recreation, art, dance and music

<sup>1</sup> Regional center to attach recommendations and plan.

# Expenditure Data Fiscal Year 2023/2024 Public Stakeholders' Meeting

Presented by Arturo Cazares, Director of Community Services, and  
Jennifer Montanez, Director of Case Management  
March 12, 2025



REGIONAL CENTER  
OF ORANGE COUNTY

[www.rcocdd.com](http://www.rcocdd.com)



# Interpretation

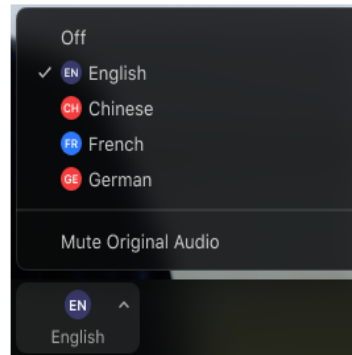
## Listening to language interpretation

 Windows |  macOS

1. In your meeting/webinar controls, click **Interpretation**.



2. Click the language that you would like to hear.



3. (Optional) To only hear the interpreted language, click **Mute Original Audio**.

Purchase of Service  
(POS) Expenditure  
Resources  
Available Online

❖ Purchase of Service (POS) expenditure presentation in English, Spanish, Vietnamese and Korean

<https://www.rcocdd.com/about-rcoc/transparency-and-accountability/diversity-and-disparity-in-pos/>

POS Expenditure  
Resources  
Available Online

❖ POS expenditure data reports for fiscal years  
2011/2012 to 2023/2024

<https://www.rcocdd.com/about-rcoc/transparency-and-accountability/pos-expenditures/>

## Why We Are Here Tonight

- ❖ To share what the Regional Center of Orange County (RCOC) is currently doing to meet the needs of our diverse community

## Why We Are Here Tonight

- ❖ To provide information about RCOC's purchase of service expenditures based on ethnicity, language, and disability

## Why We Are Here Tonight

- ❖ To seek input from you about how we can continue to enhance our practices to ensure we are meeting the needs of all individuals and families we serve



Who Are We?

❖ RCOC is one of 21 regional centers in California

## Who Are We?

- ❖ RCOC serves approximately 27,100 individuals with developmental disabilities in Orange County

Who Are We?

❖ RCOC is the sixth largest regional center

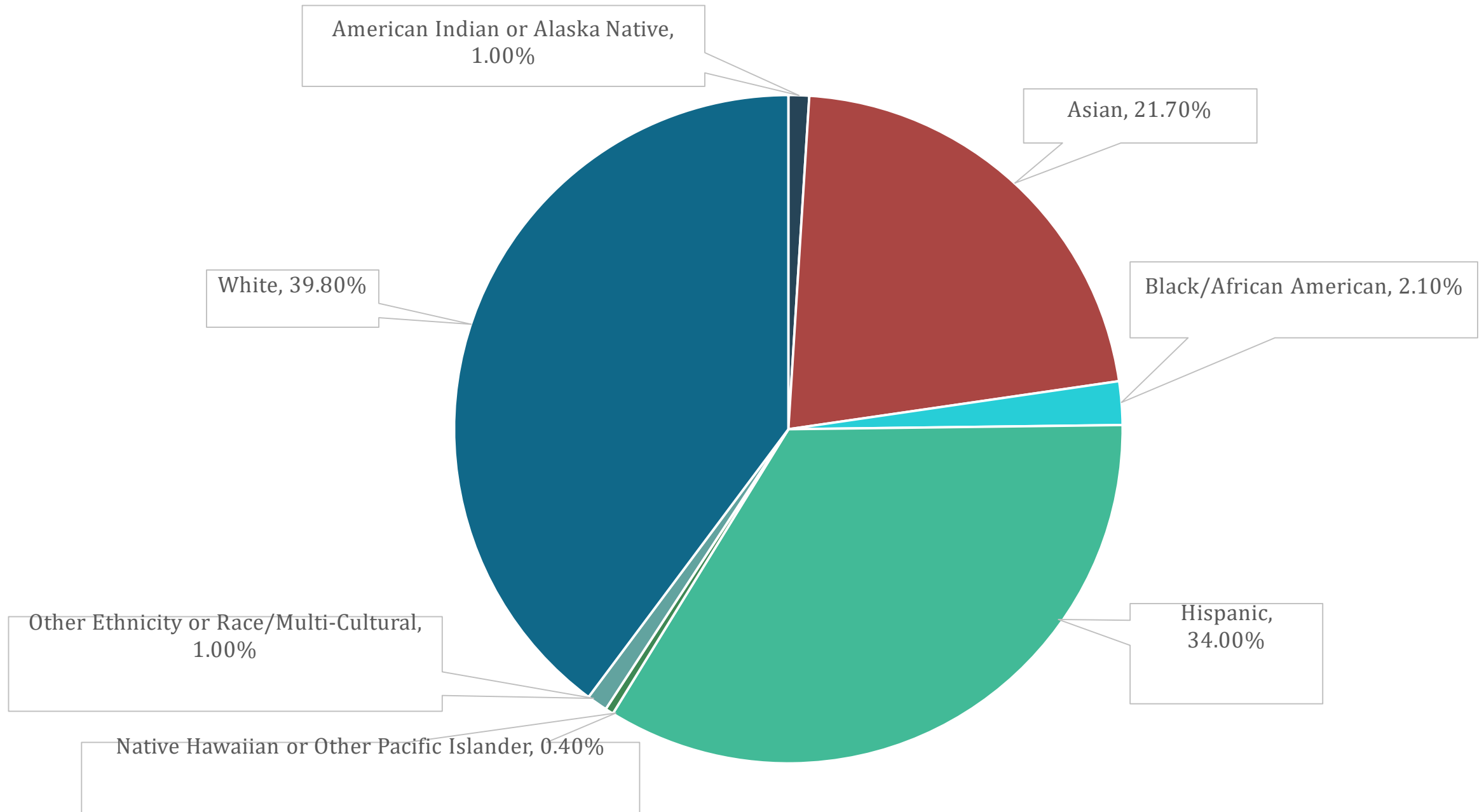
Who Are We?

❖ RCOC's Purchase of Service (POS) allocation in fiscal year 2023/2024 was \$678.3 million

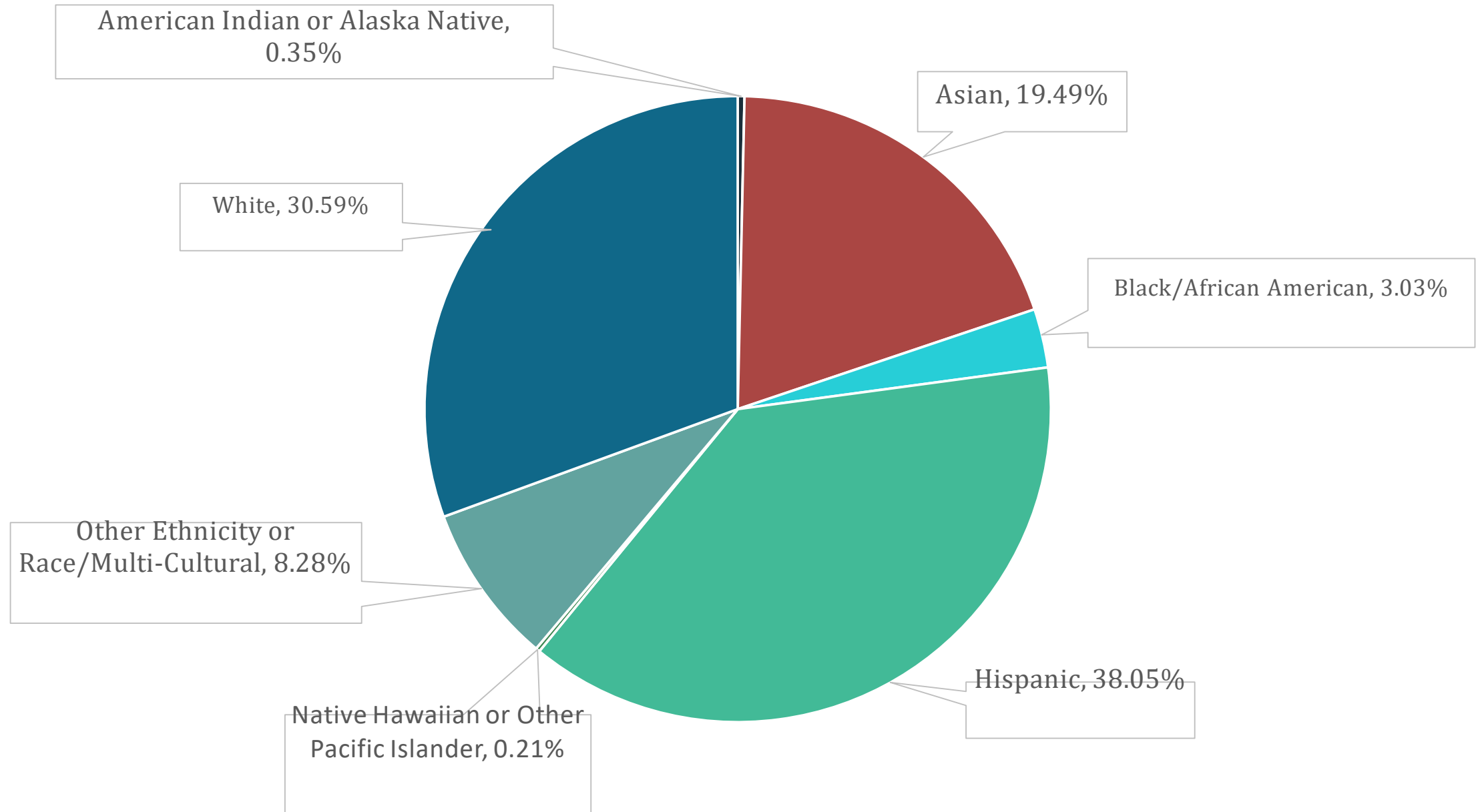
## Who Are We?

- ❖ RCOC has 444 Service Coordinators - 71% are bilingual

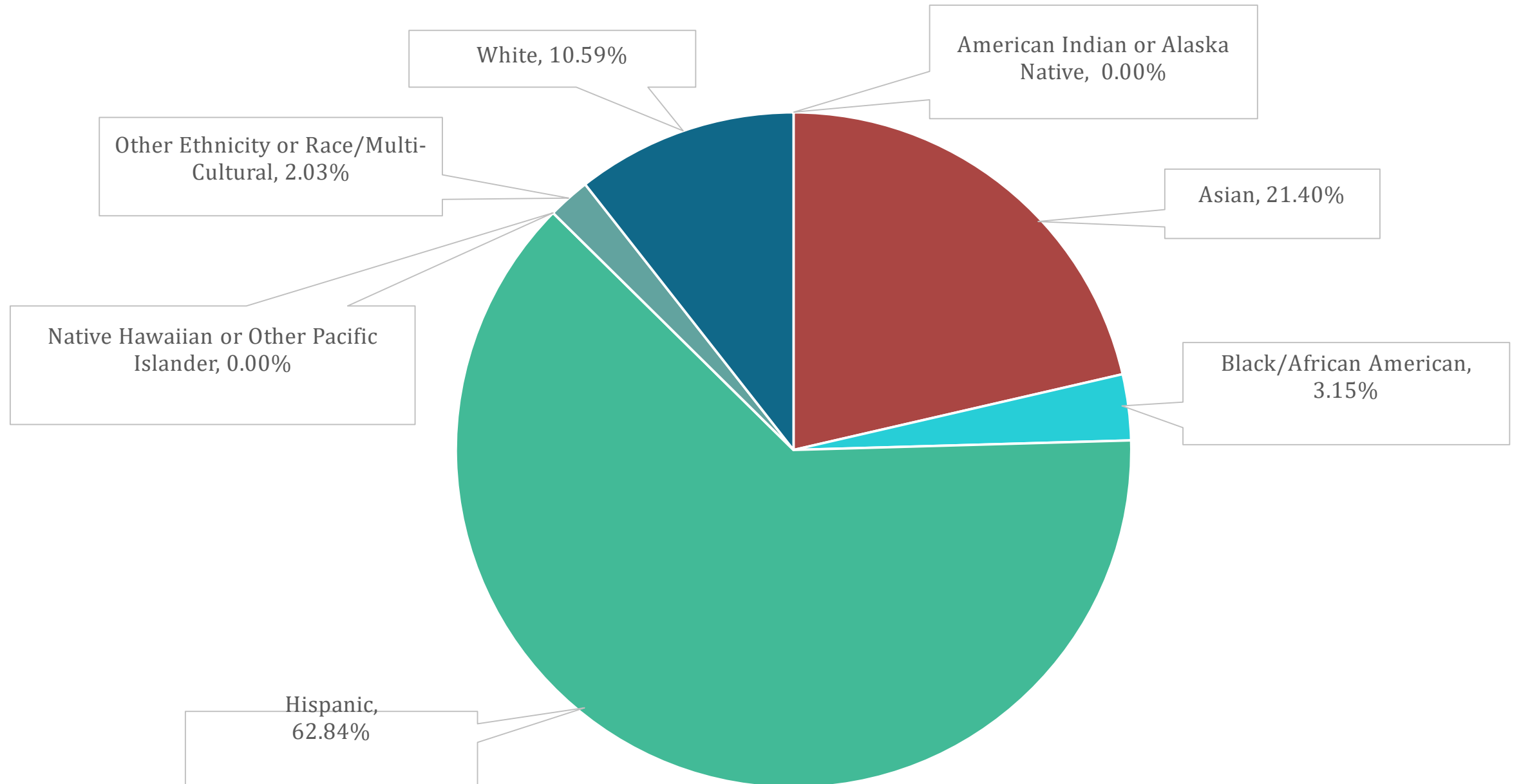
## Ethnicity of Orange County (2020 census)



## Ethnicity of Persons Served by RCOC



## Ethnicity of RCOC Service Coordinators





## RCOC's Guiding Principles

- ❖ RCOC's Board of Directors has adopted Guiding Principles that communicate their values to the community

## RCOC's Guiding Principles

- ❖ Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the needs of the individual family, and are consistent with their cultural norms and customs

## RCOC's Guiding Principles

- ❖ Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of their community

## RCOC's Commitment

- ❖ RCOC is committed to meeting the needs of those it serves regardless of age, ethnicity, race, language or diagnosis

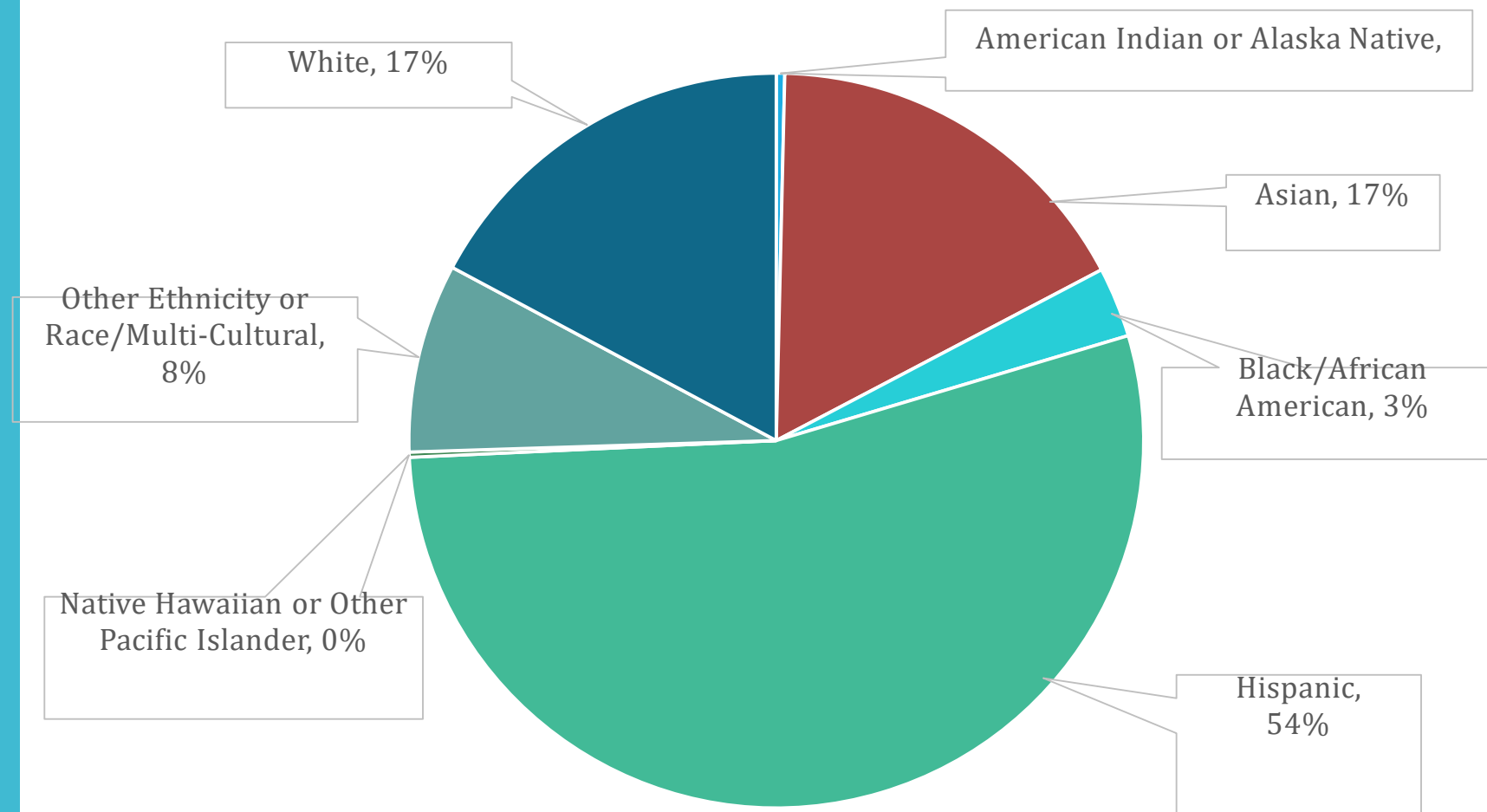
## RCOC's Commitment

- ❖ RCOC follows the Lanterman Act, which designates the Individual Program Plan (IPP) process as the method to guide person-centered planning and development of individualized services

# Serving Our Diverse Community

## ❖ Family outreach and support

- Family Mentor Programs
  - Started November 2018
  - 3,502 families have been involved

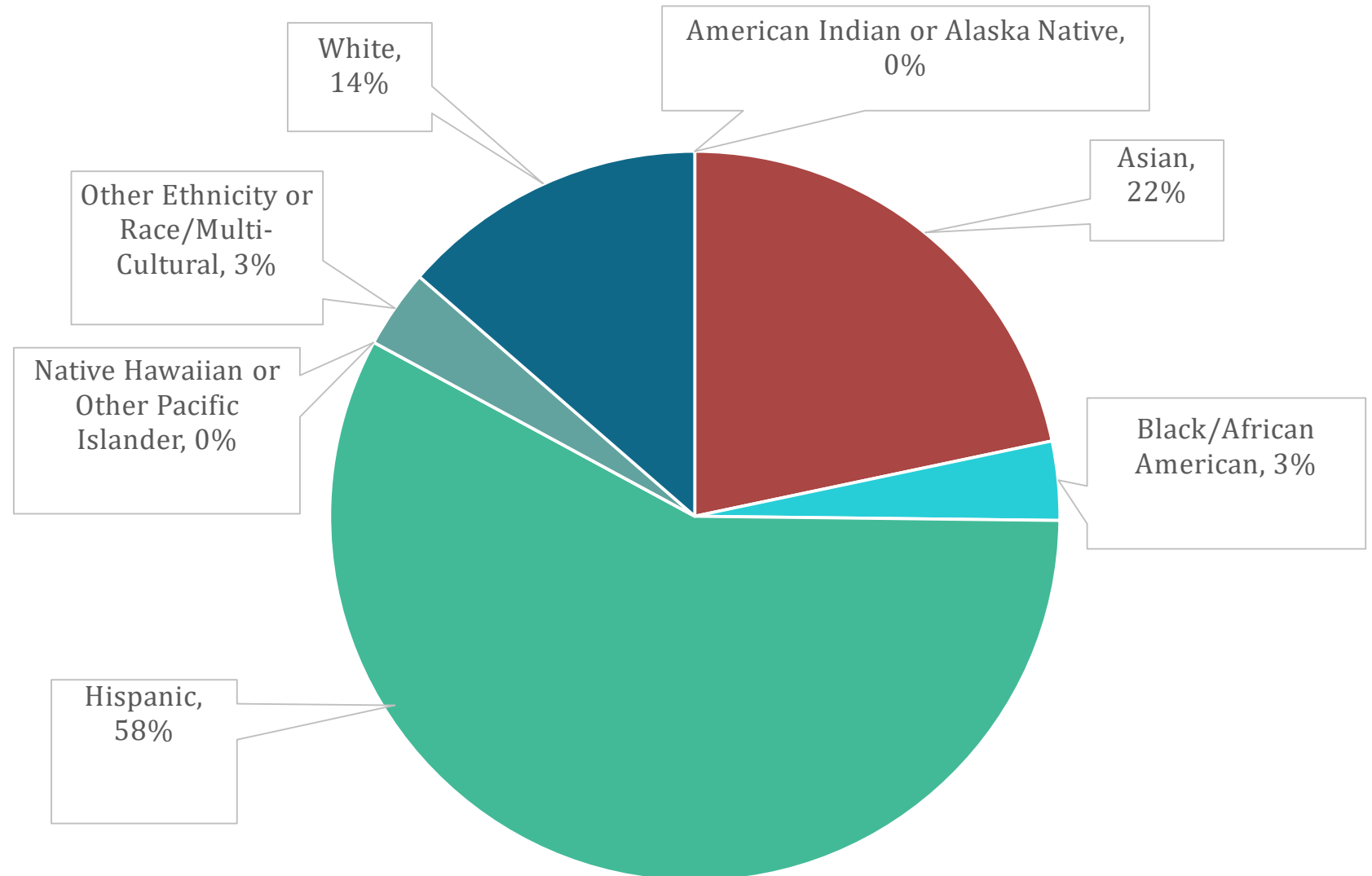


Serving Our Diverse  
Community

❖ Parent support groups

## Serving Our Diverse Community

### ❖ Developmental screenings in 2023/2024





## Serving Our Diverse Community

- ❖ Service Coordinators receive Cultural Competency and Implicit Bias training. Also trained in person-centered thinking and planning. All individuals served have a Person-Centered Individual Program Plan (IPP) implemented

## Serving Our Diverse Community

- ❖ Created a new position for Spanish-speaking Education Resource Specialist who helps parents work with their school districts

## Serving Our Diverse Community

- ❖ 1:40 caseloads for 240 Hispanic individuals with no or low services (intensive case management services)

## Serving Our Diverse Community

- ❖ Expansion and Simplification of translation services and documents

## Serving Our Diverse Community

- ❖ Expansion of interpretation services and enhancements to technological equipment

## Serving Our Diverse Community

### ❖ Collaboration with outside agencies

- Parent Support Group Leaders
- Family Support Groups (Family Support Network)
- Social Services Agency
- Mental Health Services

# Serving Our Diverse Community

## ❖ Community outreach

- Community clinics
- Faith-based organizations
- Local Education Agencies
- Children's Home Society
- Information via e-mail in language of family

## Serving Our Diverse Community

### ❖ Community outreach

- Community Survey conducted by Thompson Policy Institute
- Leadership Forum through Thompson Policy Institute
- Streamlined process for approval of social recreational services



## Serving Our Diverse Community

### ❖ Community outreach

- Streamlined process for approval of respite services up to 24 hours per month
- Comprehensive Service Listings for Children, Adolescents, and Adults in 10 languages
- Redesigned website launched Fall 2023

# Serving Our Diverse Community

## ❖ Community outreach

- Created Community Navigator Positions
- Informational Workshops for Spanish-speaking families
- IPP Satisfaction Survey

## Understanding Expenditure Data in Context

❖ Represents expenditures for fiscal year  
2023/2024

## Understanding Expenditure Data in Context

- ❖ Based on what regional centers paid for services provided to persons served during that time period

## Understanding Expenditure Data in Context

- ❖ Persons served count – total numbers are greater than current/actual caseload. Persons served included in data if they received services at any time during fiscal year

## Understanding Expenditure Data in Context

- ❖ Multiple diagnoses – many persons served have more than one diagnosis so some are counted in more than one category
  - For example, diagnosis of autism and epilepsy, counted in both categories

## Understanding Expenditure Data in Context

- ❖ The needs of the individuals we serve are different

## Understanding Expenditure Data in Context

- ❖ Some services are more expensive than others



## Understanding Expenditure Data in Context

- ❖ The expenditure data do not answer questions about why differences exist

## Understanding Expenditure Data in Context

- ❖ Differences in expenditures do not tell us whether individuals' needs are being met

## Understanding Expenditure Data in Context

### ❖ Expenditures Based on Age of Persons Served

## Understanding Expenditure Data in Context

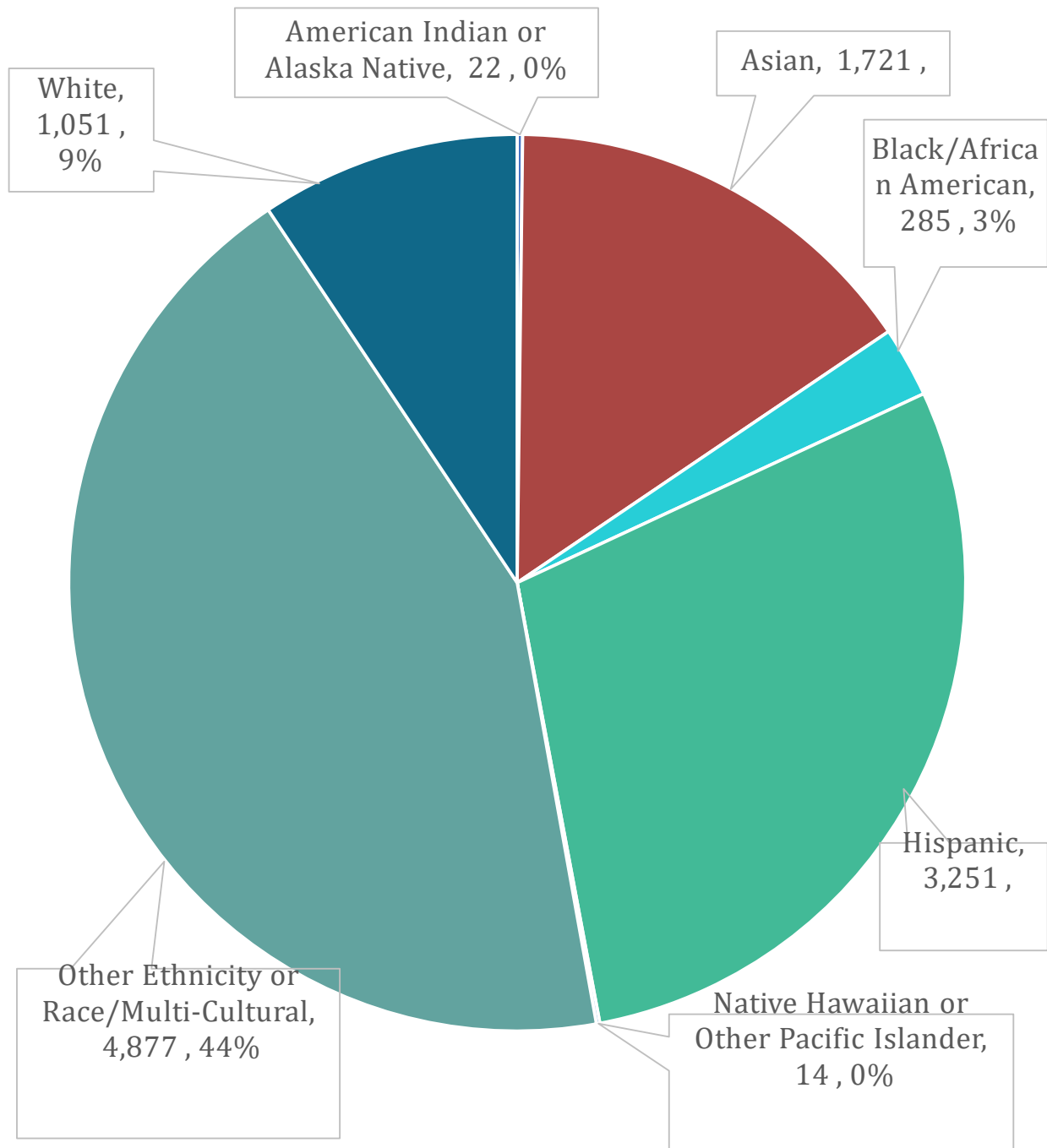
- ❖ For individuals ages 3 through 21, the school district will be the primary funding source for most services

## Understanding Expenditure Data in Context

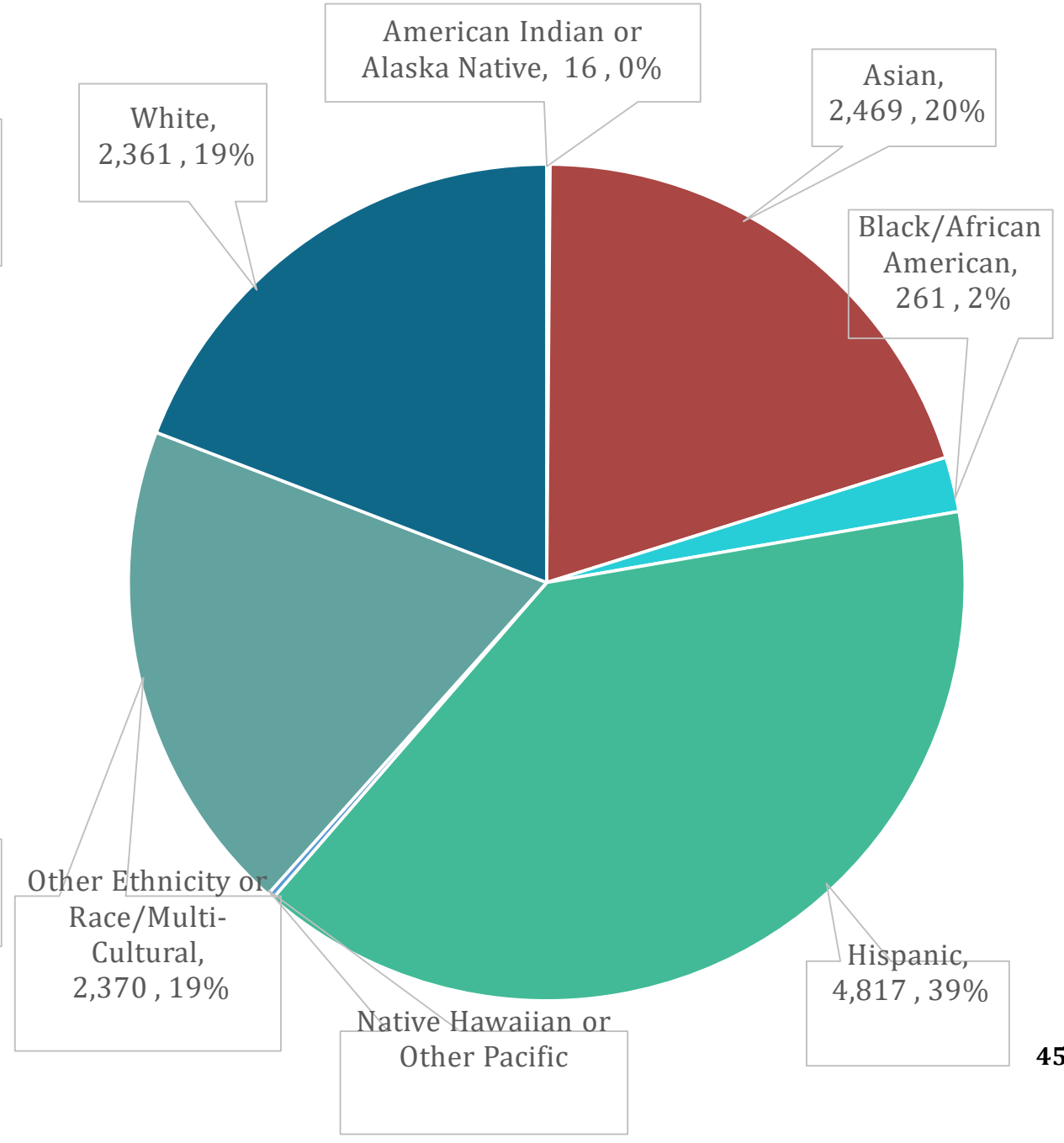
❖ RCOC spends more for individuals over the age of 22 for services such as day programs and residential care

• Under 3	\$35.6	million	6%
• 3-21	\$70.6	million	12%
• Over 22	\$504.8	million	82%
• Total	\$611.1	million	

Ethnic Groups - Fiscal Year 2023/2024 - 22 years of age and older

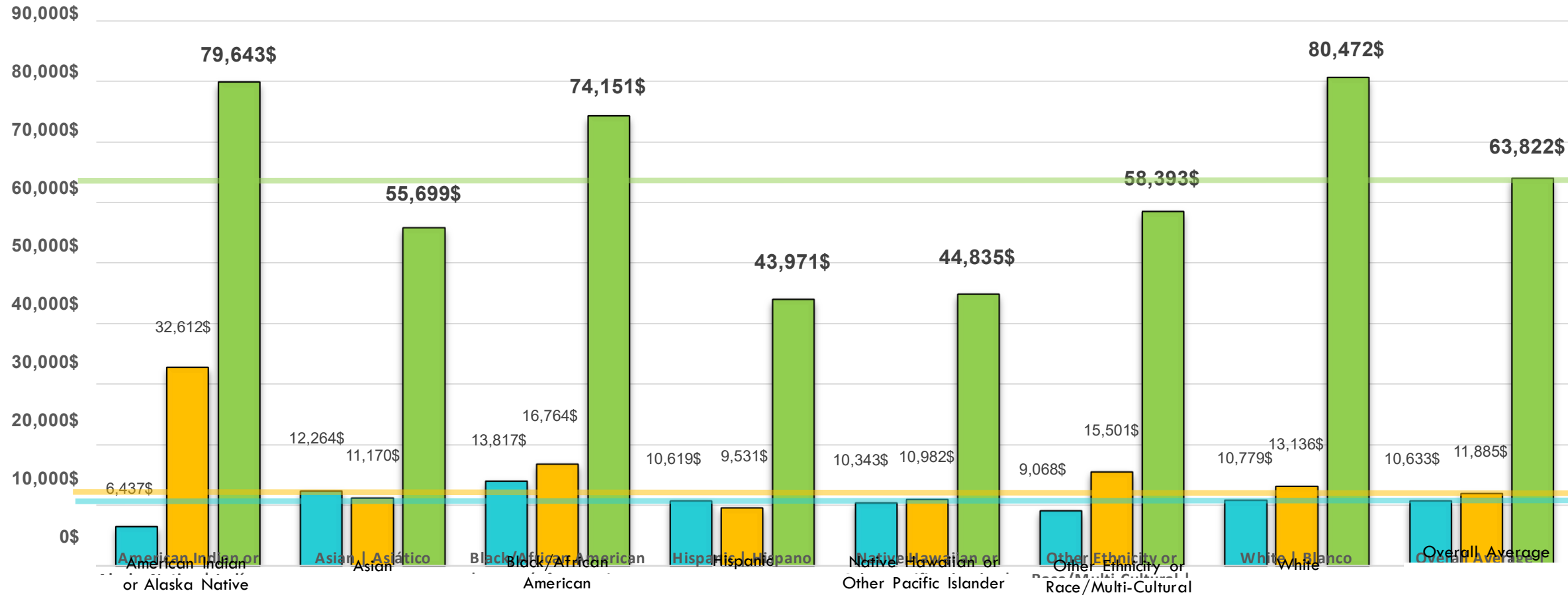


Ethnic Groups - Fiscal Year 2023/2024 - 3 to 21 years of age



# Average Cost of Services for Persons Served by Ethnicity and Age

Average Cost of Services



Birth to 2 years, inclusive | Del nacimiento a los dos años, inclusivo

Ages 3 to 21 years, inclusive | Del tres a 21 años, inclusivo

Ages 22 years and older | 22 o más años



## What We've Learned So Far

- ❖ White individuals are older compared to Hispanics and Asians and the largest group living outside of the home (as we will see in the next section)



## What We've Learned So Far

- ❖ Hispanic individuals are younger compared to Asians and Whites and the largest school-age group

## What We've Learned So Far

- ❖ Services for adults (22+) are more numerous, and typically more costly than for school-age individuals (3 to 21)

## What We've Learned So Far

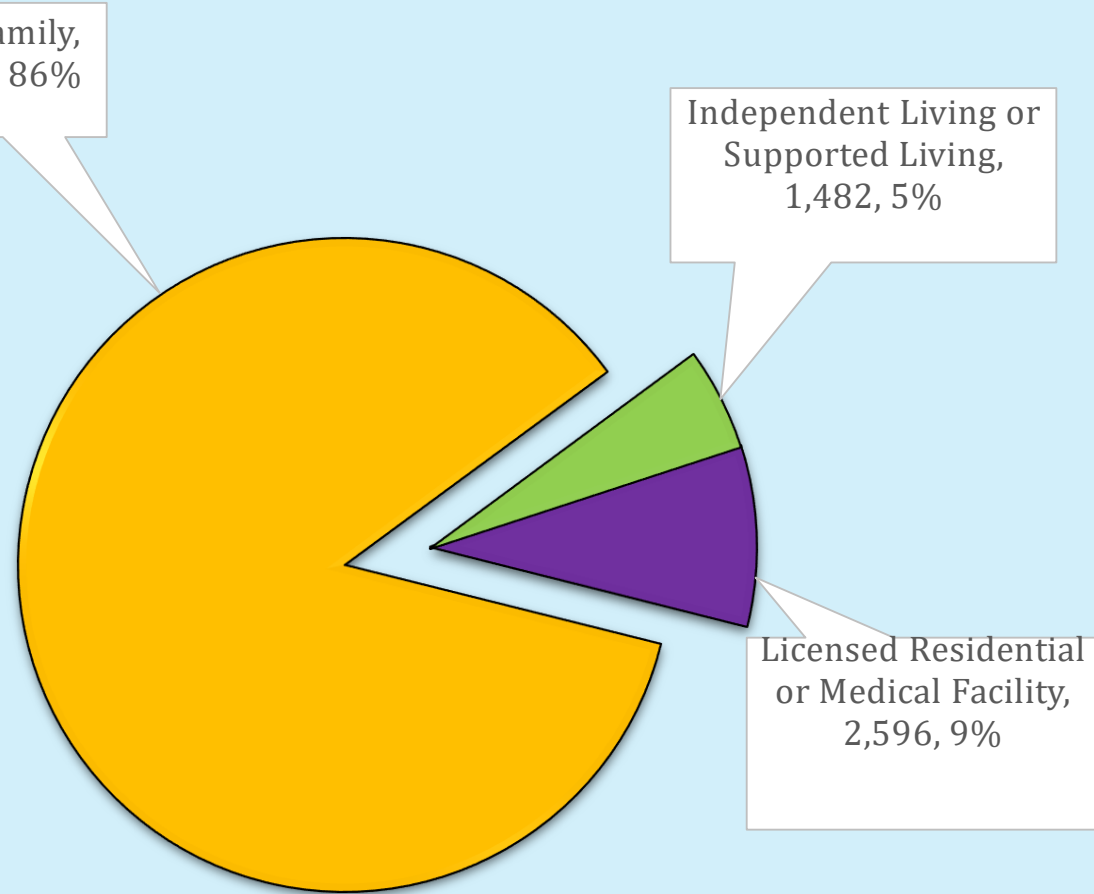
- ❖ Differences in expenditures exist across ethnicities regardless of whether a loved one is school age or an adult

## Understanding Expenditure Data in Context

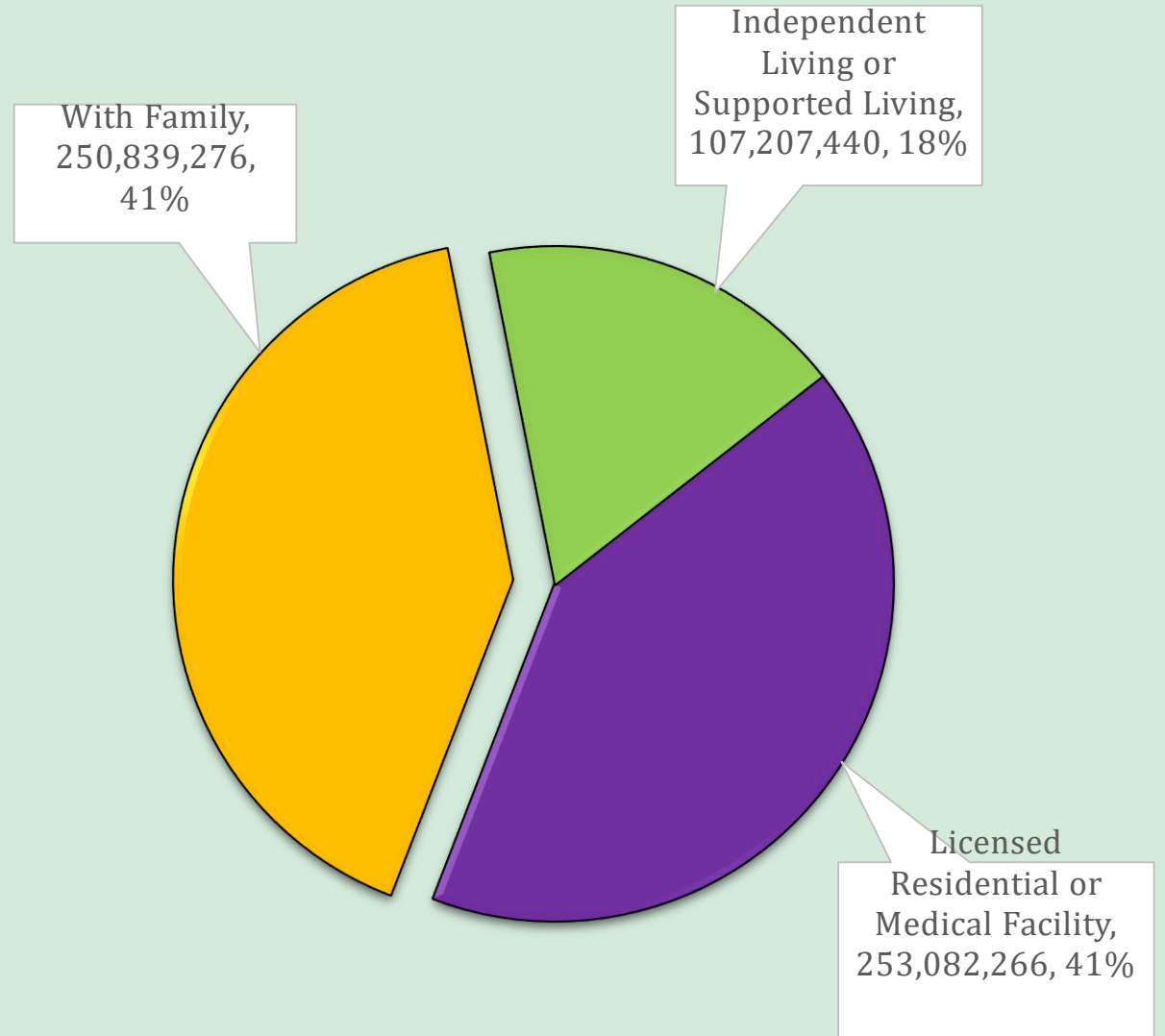
### ❖ Expenditures Based on Where Persons Served Live

## POS Expenditures Based on Where Persons Served Live

Where Persons Served Live

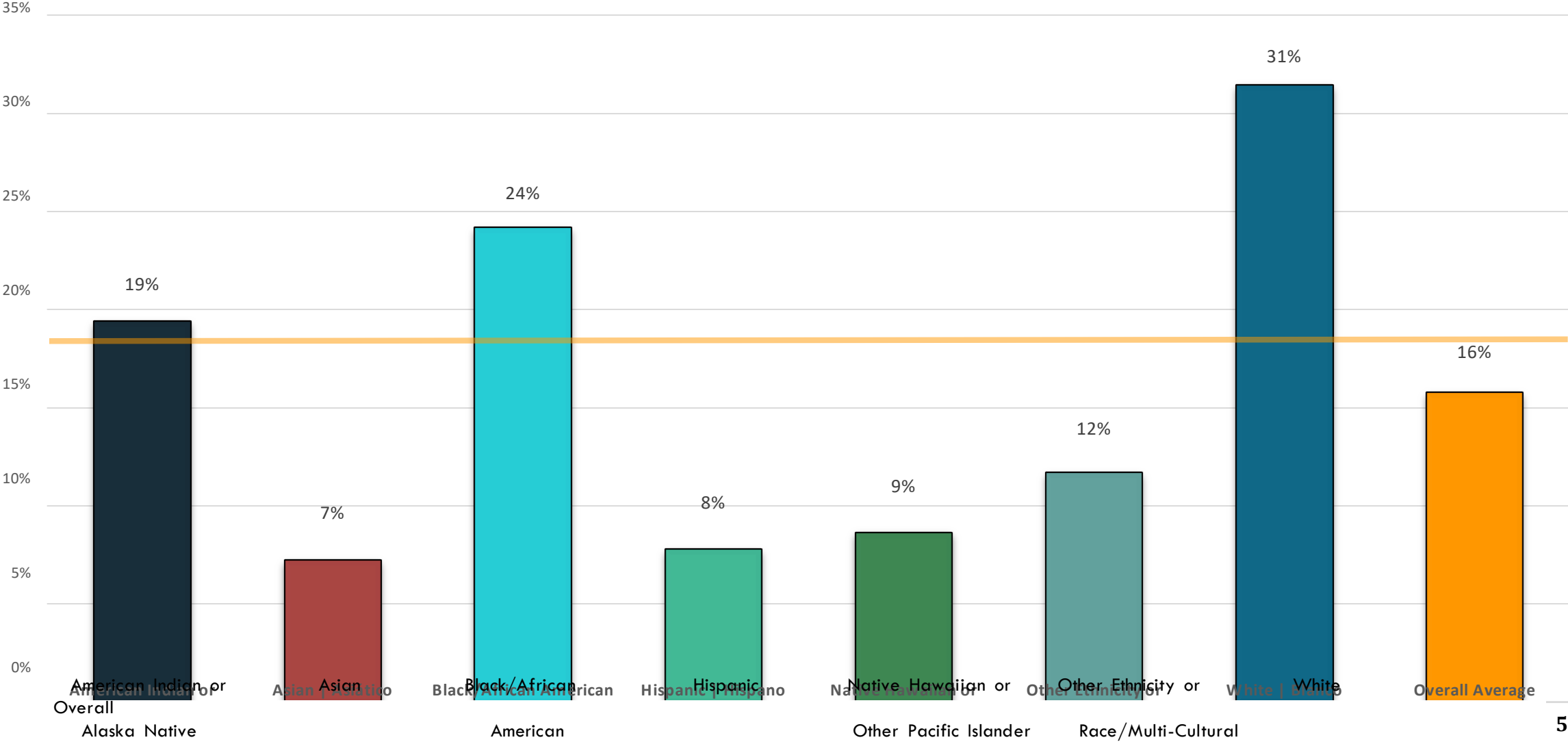


POS Expenditures by Residence Type

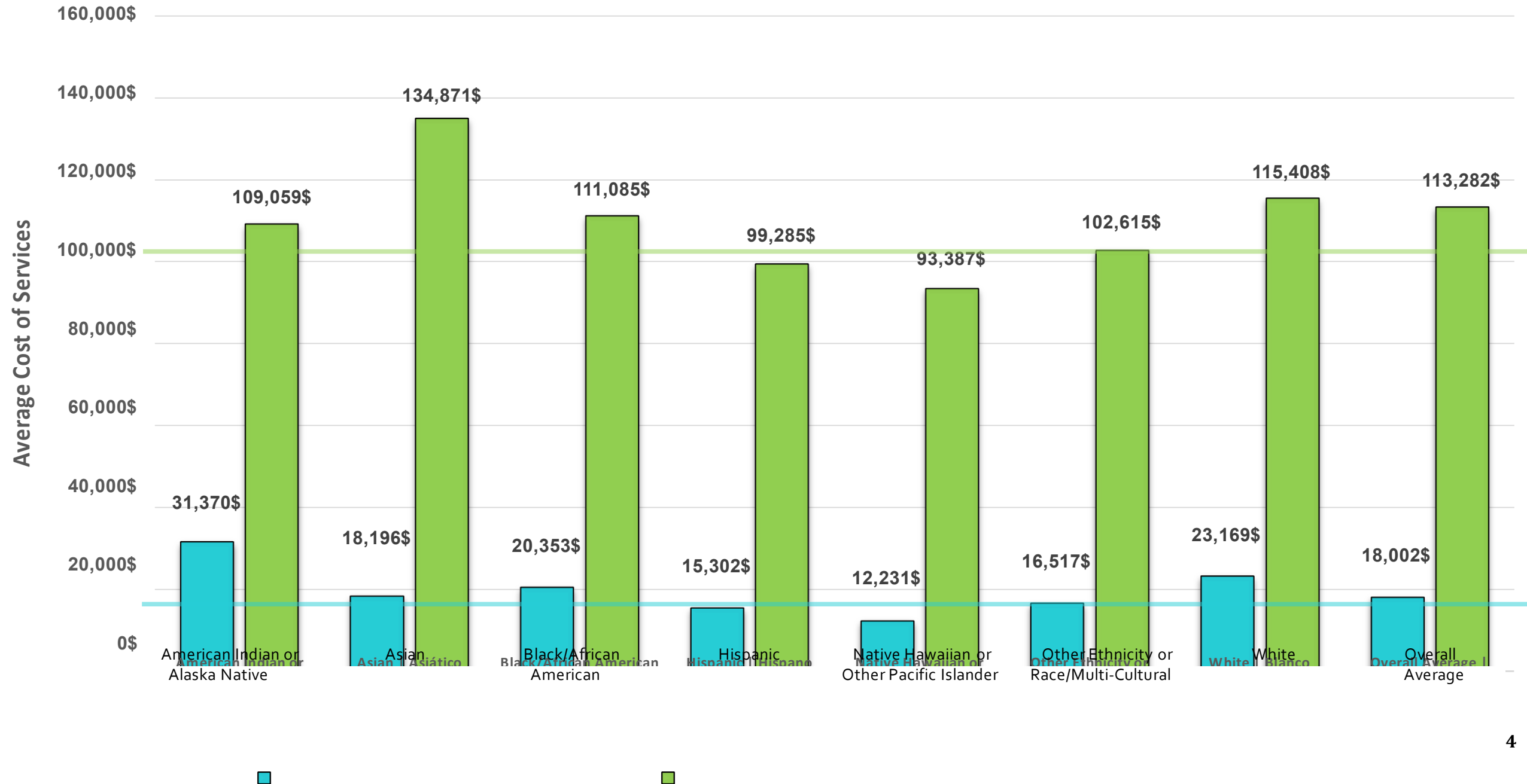


# Ethnicity of Persons Served by RCOC Living Outside of the Family Home

Percentage Living at Home with Family



Average Cost of Services for Persons Served by Ethnicity, Residence Type and Across All Ages



## What We've Learned So Far

- ❖ Whether a loved one lives at home with their family or away from home may vary depending on the family's customs



## What We've Learned So Far

- ❖ Living away from home is more costly than living with family

## What We've Learned So Far

- ❖ White individuals are older compared to Hispanics and Asians and the largest group living outside of the home

## What We've Learned So Far

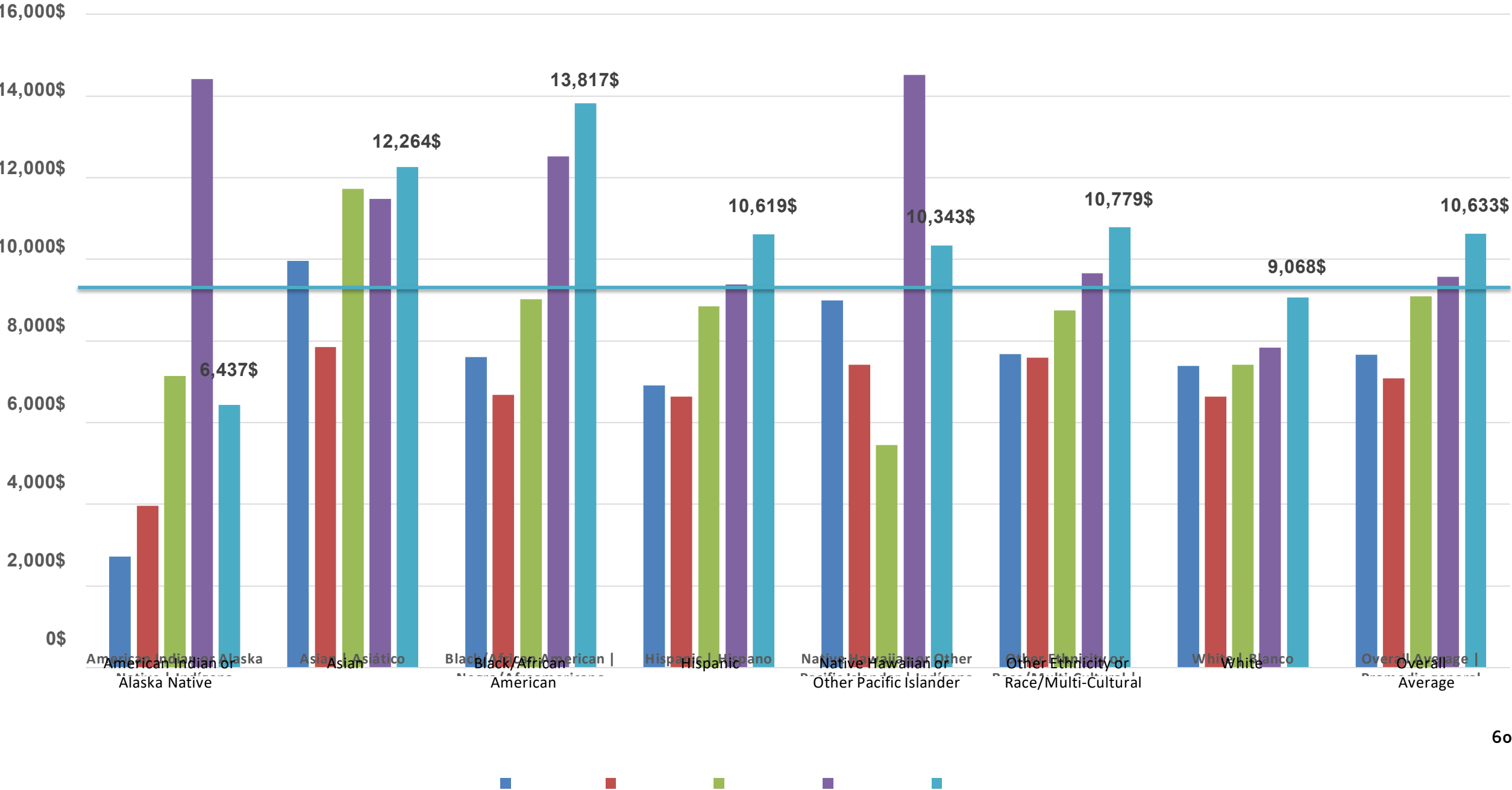
- ❖ Differences in expenditures exist across ethnicities regardless of whether a loved one lives at home or away from home

# Overall Expenditure Data for Fiscal Year 2023/2024

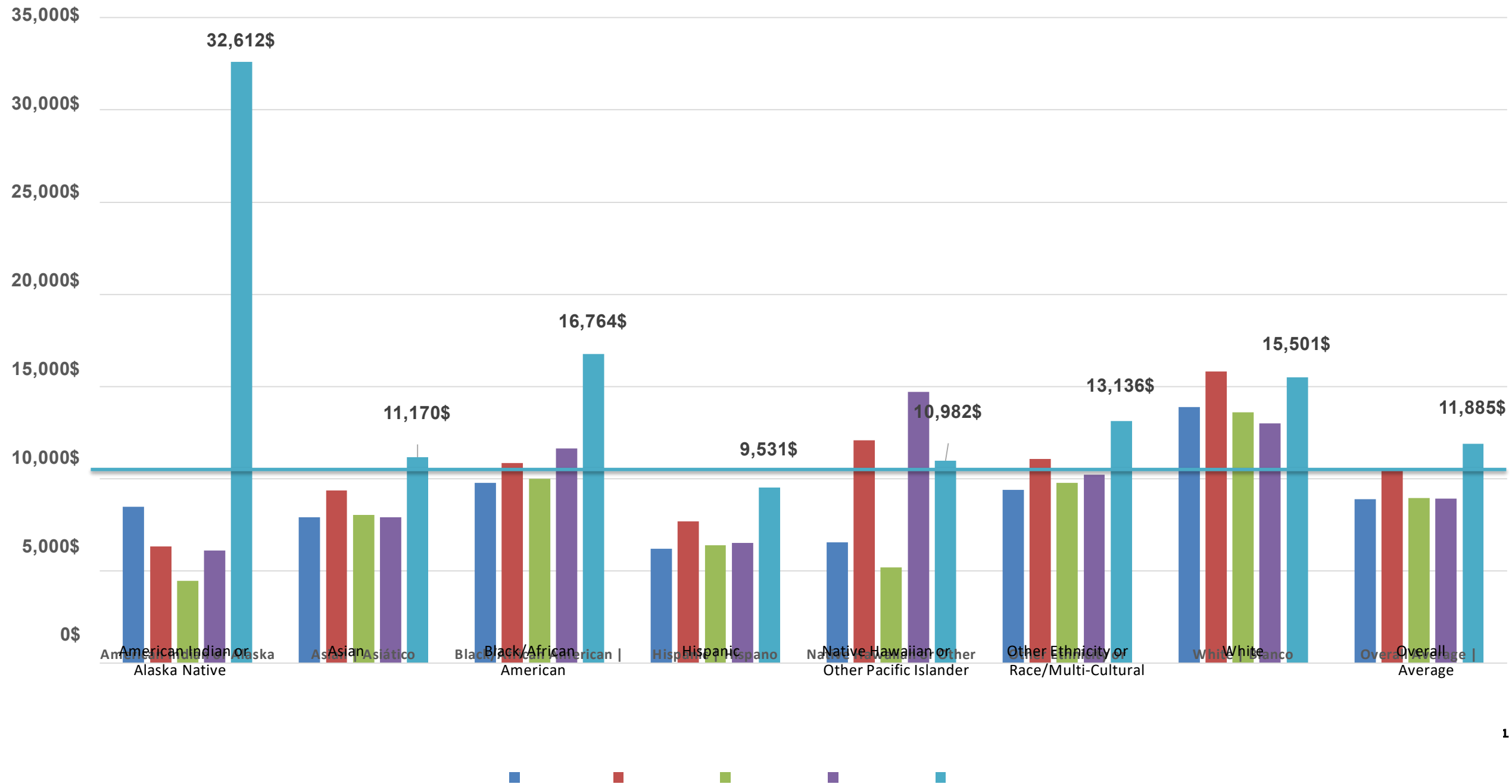


REGIONAL CENTER  
OF ORANGE COUNTY

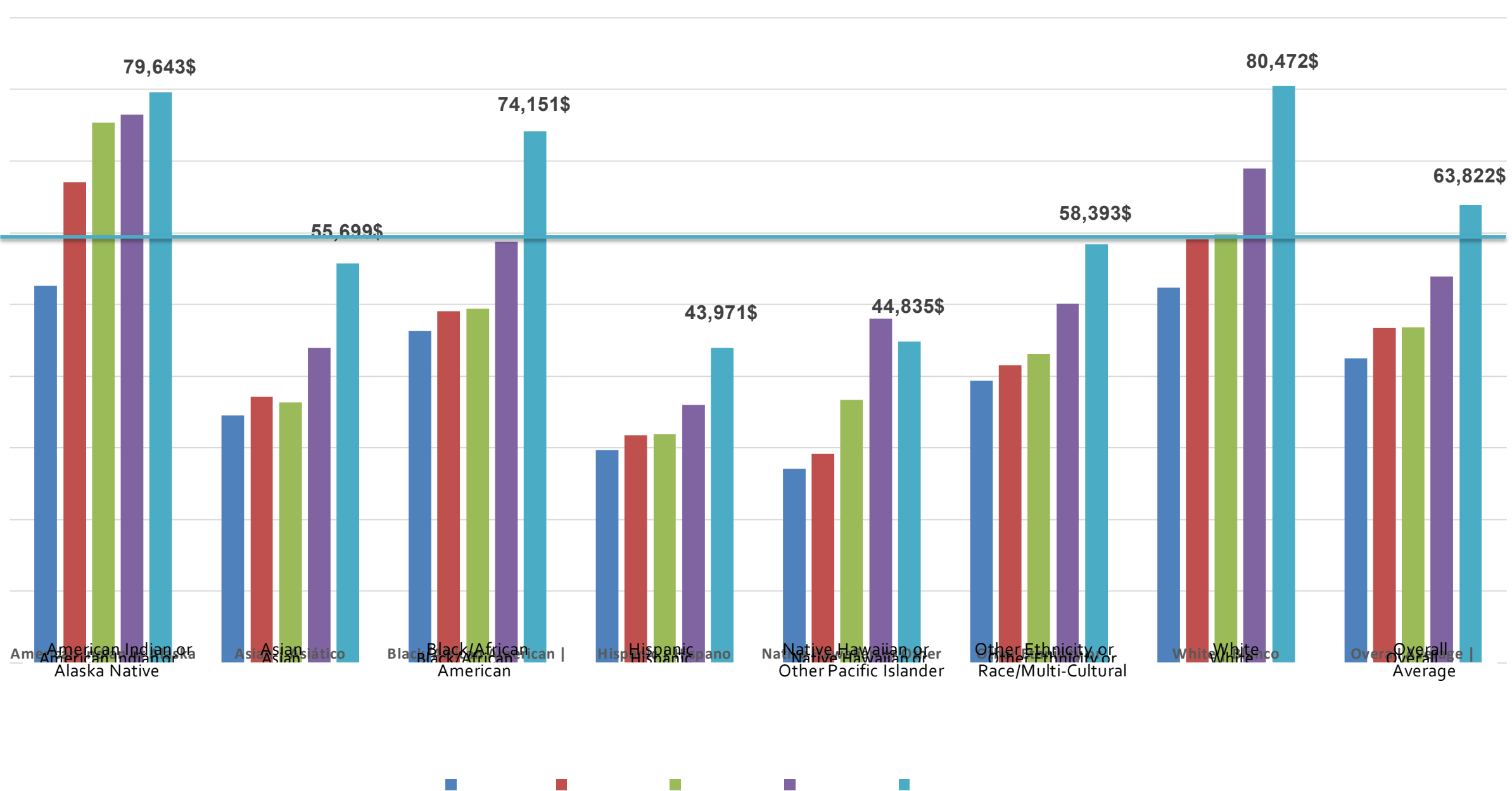
Average Cost of Services for Persons Served Birth to Two Years of Age by Ethnicity



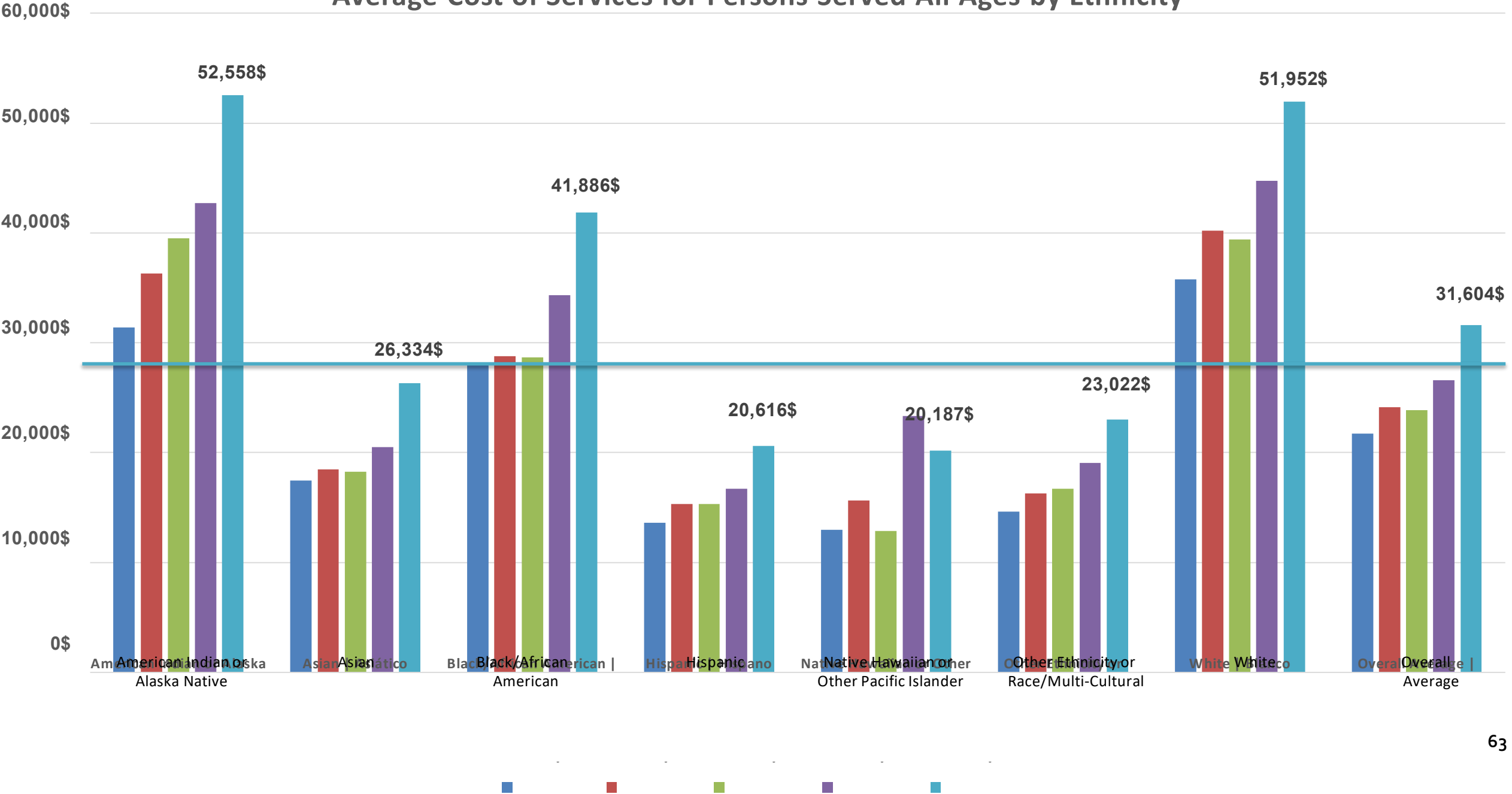
# Average Cost of Services for Persons Served Three to Twenty One Years of Age by Ethnicity



# Average Cost of Services for Persons Served Twenty Two Years of Age and Older by Ethnicity



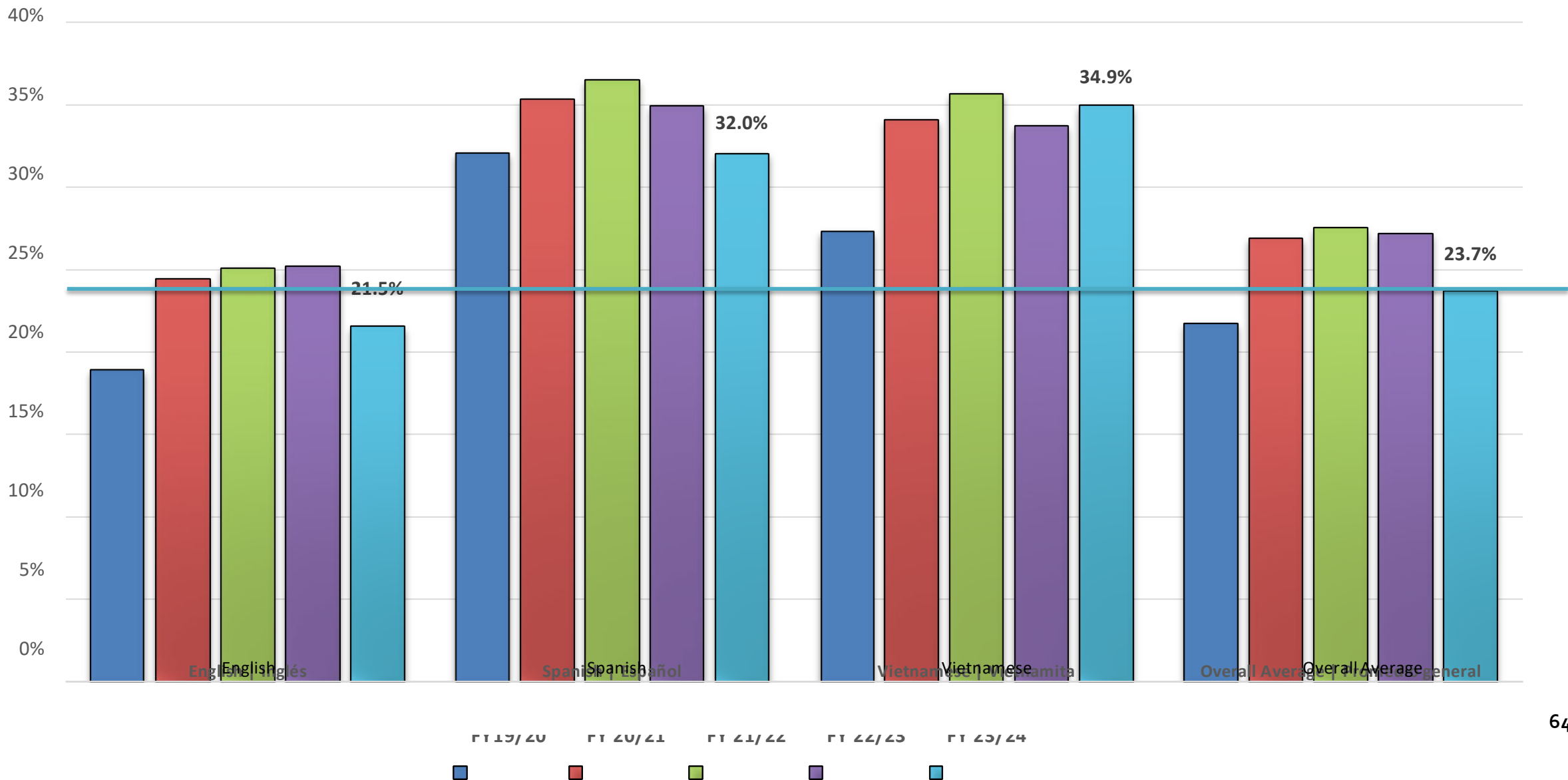
Average Cost of Services for Persons Served All Ages by Ethnicity



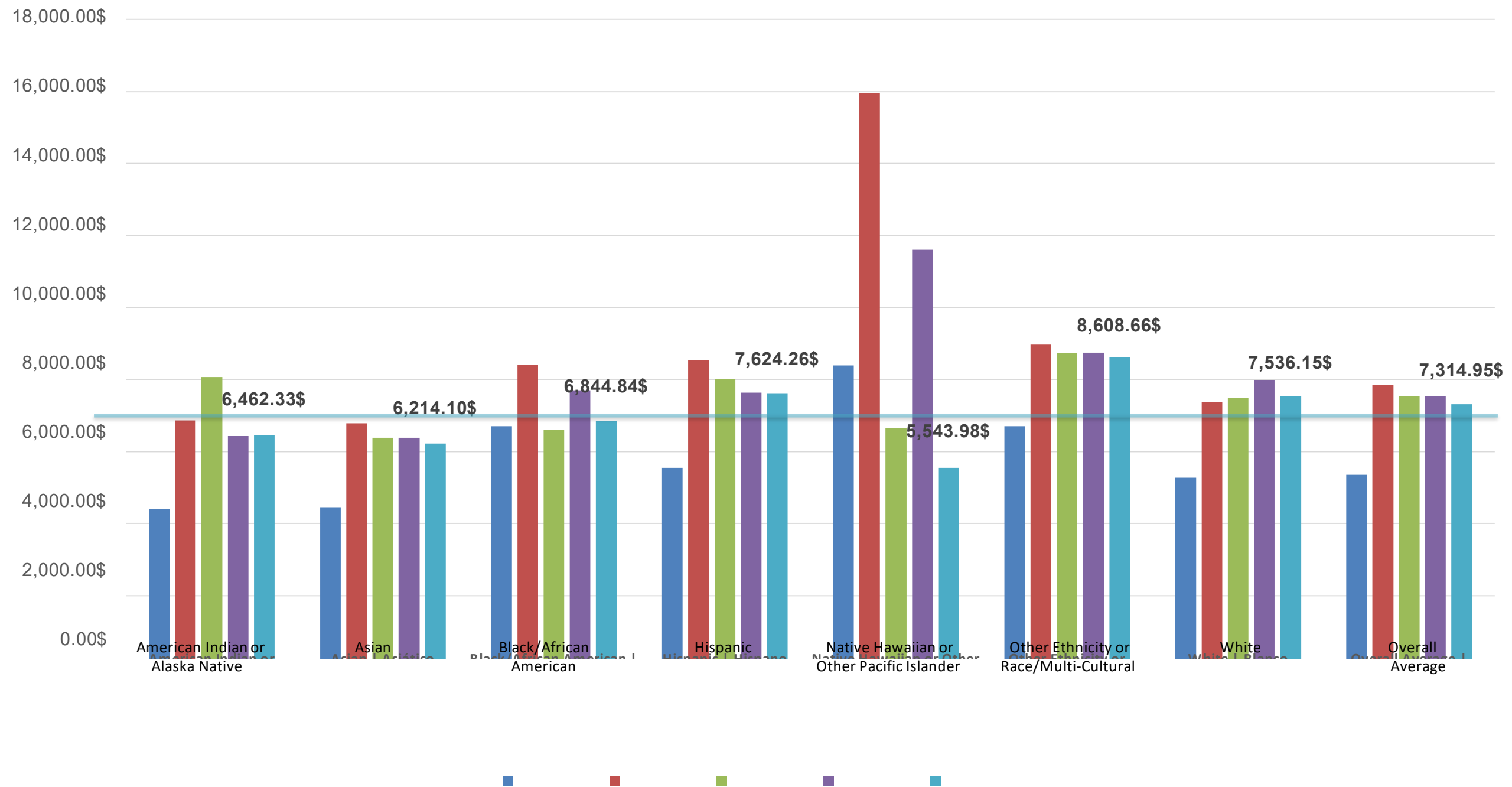


# Percentage of Persons Served Receiving Service Coordination Only by Primary Language

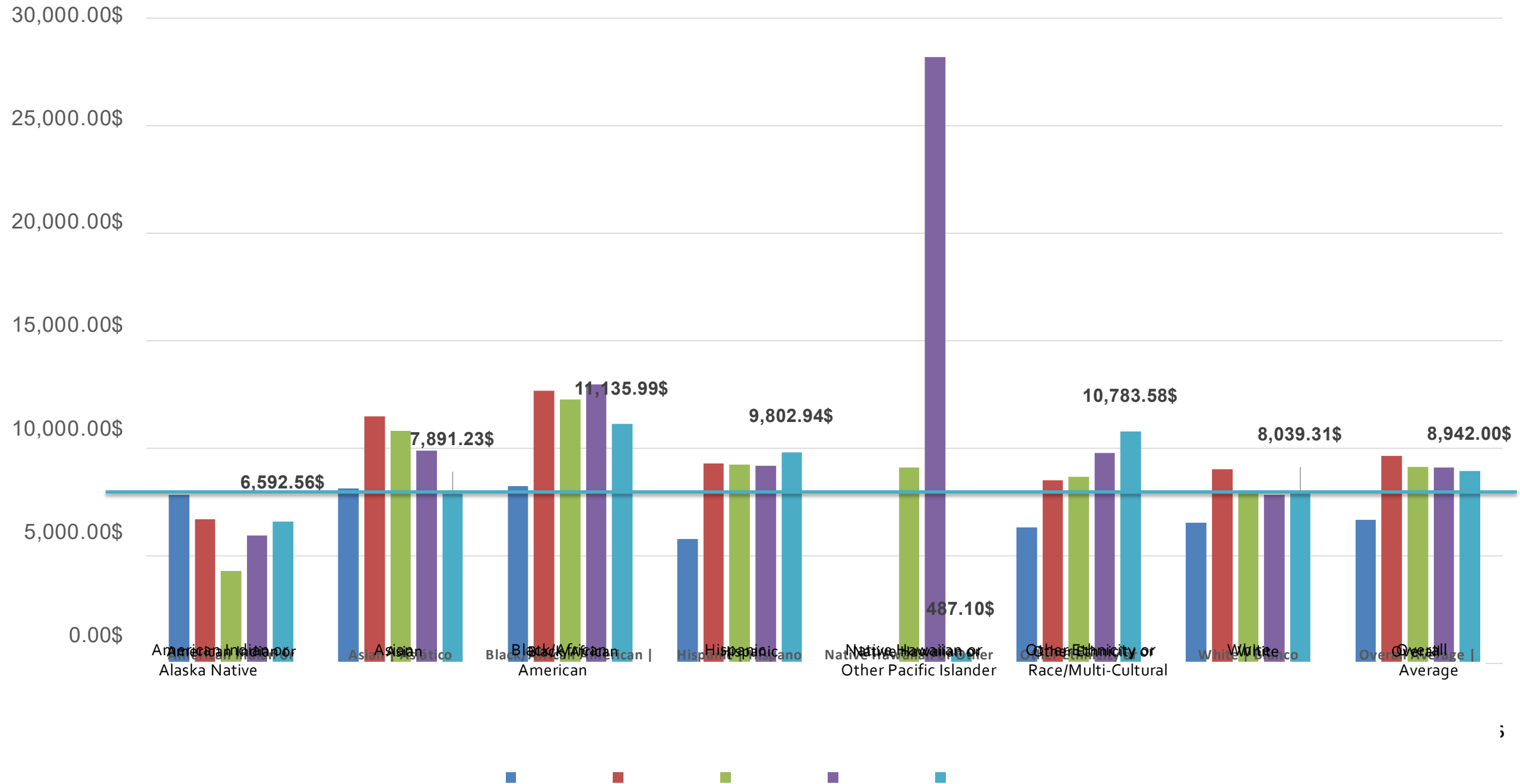
Percentage Receiving Service Coordination Only



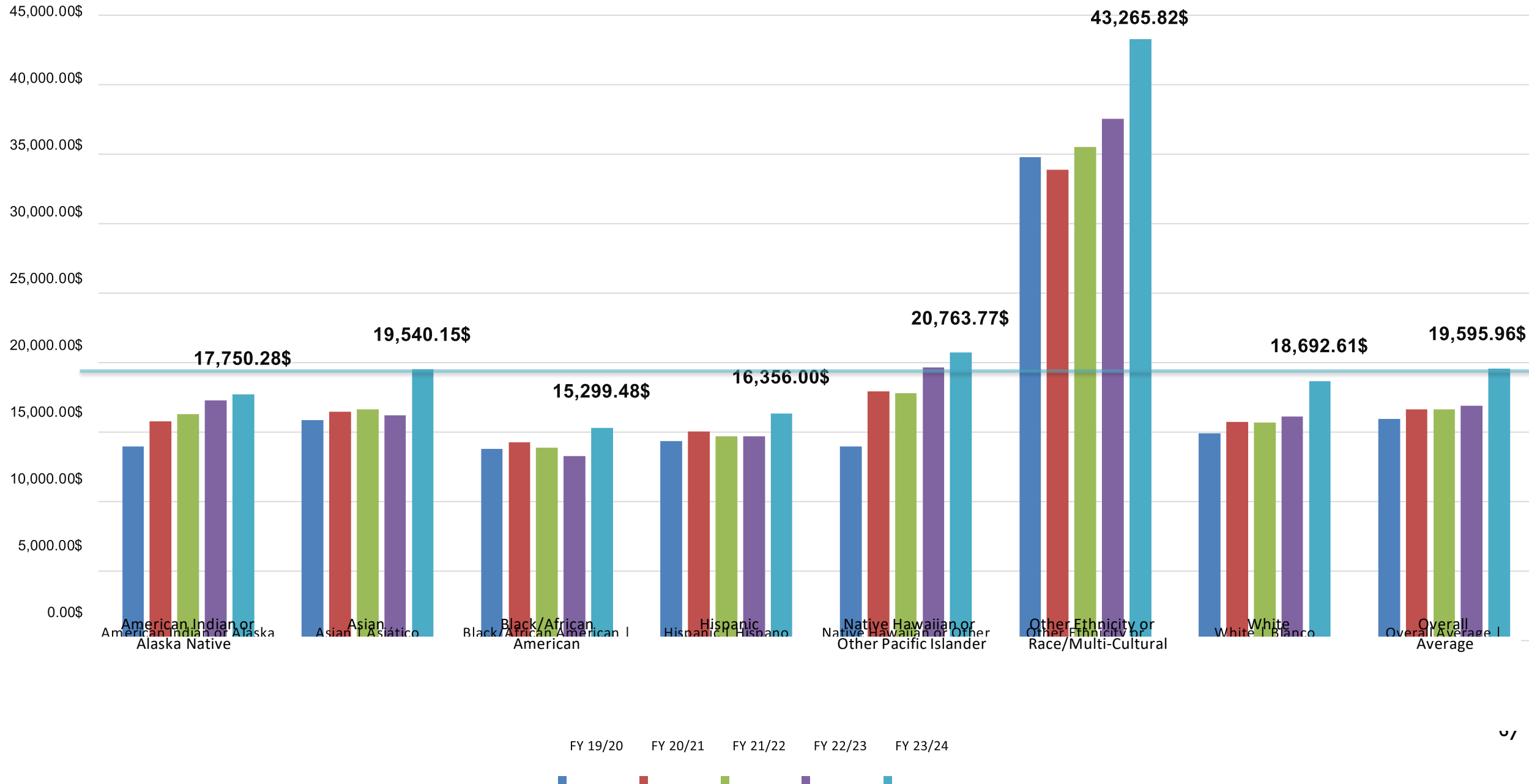
# Average Amount Paid Per Individual Receiving Respite Services (All Ages)



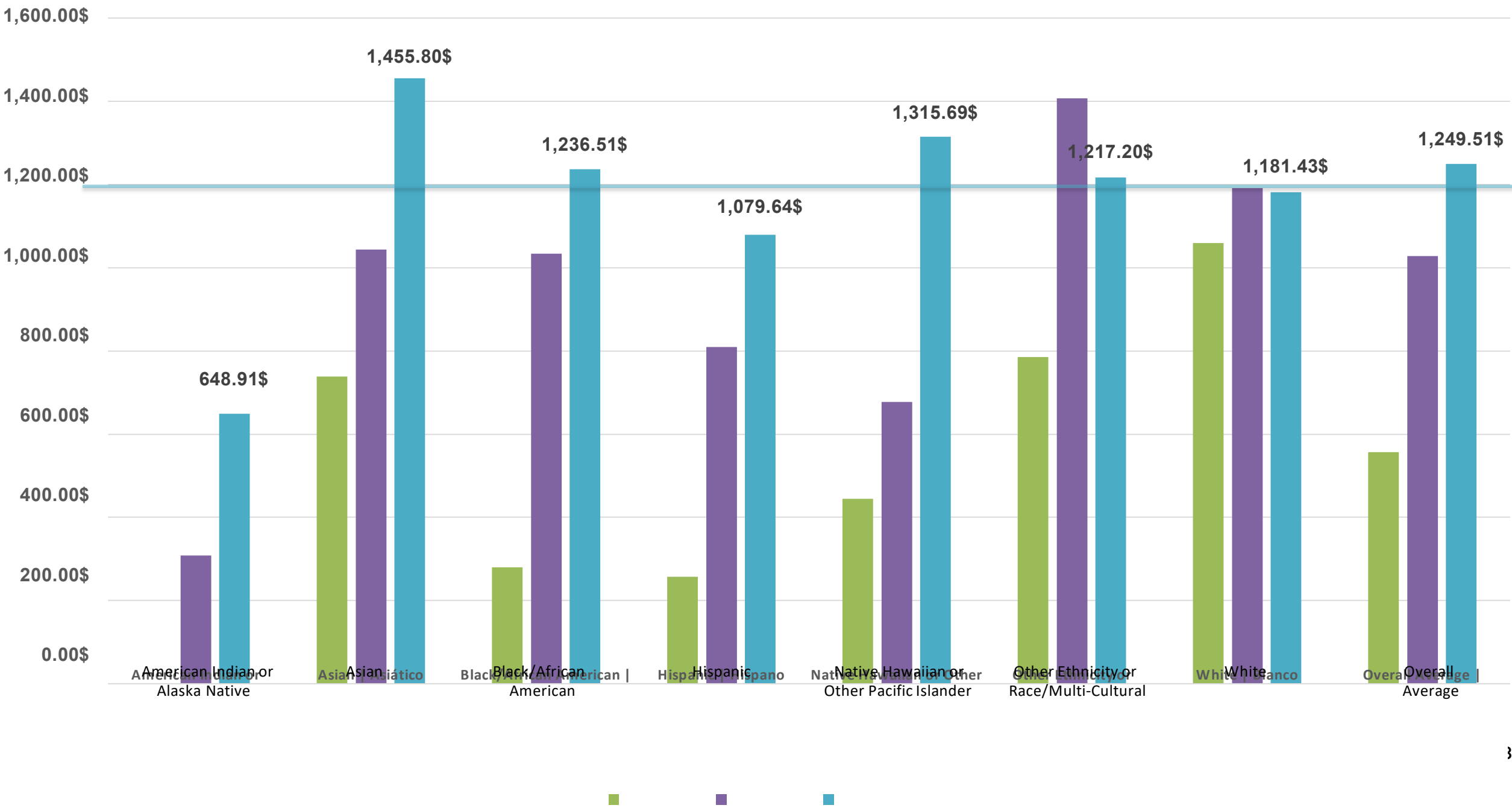
# Average Amount Paid Per Individual Receiving Participant Directed Services (All Ages)



# Average Amount Paid Per Individual Receiving Day Program Services (22+)



Average Amount Paid Per Individual Social Recreational Services (All Ages)



IPP Translations  
provided over 45  
days after request

IPP Translation in a Threshold Language  
by Race/Ethnicity

Fiscal Year 2023-2024

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Regional Center of Orange County

All ages

	Individuals Count	IPP Translation Requests	Requests Not Completed within 45 Days	Percent of Requests Not Completed within 45 Days
American Indian or Alaska Native	44	0	0	0.0%
Asian	5,120	*	*	50.0%
Black/African American	640	0	0	0.0%
Hispanic	10,323	**	*	28.6%
Native Hawaiian or Other Pacific Islander	51	0	0	0.0%
White	8,478	0	0	0.0%
Other Race/Ethnicity or Multi-Cultural	4,543	*	0	0.0%
<b>Total</b>	<b>29,199</b>	<b>**</b>	<b>*</b>	<b>30.8%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

Regional Center of Orange County

All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	*	*	*	*	*	0.0%
Asian	118	\$ 102,815	\$ 272,170	\$ 871	\$ 2,307	37.8%
Black/African American	24	\$ 46,722	\$ 98,931	\$ 1,947	\$ 4,122	47.2%
Hispanic	262	\$ 195,954	\$ 731,355	\$ 748	\$ 2,791	26.8%
Native Hawaiian or Other Pacific Islander	*	*	*	*	*	100.0%
White	285	\$ 478,794	\$ 1,099,075	\$ 1,680	\$ 3,856	43.6%
Other Race/Ethnicity or Multi-Cultural	97	\$ 69,346	\$ 230,816	\$ 715	\$ 2,380	30.0%
<b>Total</b>	<b>789</b>	<b>\$ 893,759</b>	<b>\$ 2,435,101</b>	<b>\$ 1,133</b>	<b>\$ 3,086</b>	<b>36.7%</b>

For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	*	*	*	*	*	100.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	*	*	*	*	*	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	*	*	*	*	*	0.0%
Other Race/Ethnicity or Multi-Cultural	*	*	*	*	*	0.0%
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>22.7%</b>

For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	*	*	*	*	*	0.0%
Asian	**	**	**	**	**	34.5%
Black/African American	*	*	*	*	*	9.0%
Hispanic	**	**	**	**	**	37.2%
Native Hawaiian or Other Pacific Islander	*	*	*	*	*	100.0%
White	**	**	**	**	**	16.3%
Other Race/Ethnicity or Multi-Cultural	**	**	**	**	**	35.3%
<b>Total</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>31.5%</b>

For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	*	*	*	*	*	0.0%
Asian	69	\$ 82,724	\$ 215,027	\$ 1,199	\$ 3,116	38.5%
Black/African American	**	**	**	**	**	50.1%
Hispanic	204	\$ 175,906	\$ 676,363	\$ 862	\$ 3,316	26.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	264	\$ 474,078	\$ 1,069,518	\$ 1,796	\$ 4,051	44.3%
Other Race/Ethnicity or Multi-Cultural	67	\$ 58,104	\$ 198,837	\$ 867	\$ 2,968	29.2%
<b>Total</b>	<b>627</b>	<b>\$ 836,911</b>	<b>\$ 2,253,916</b>	<b>\$ 1,335</b>	<b>\$ 3,595</b>	<b>37.1%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

# Social Recreation by Race/Ethnicity

# Social Recreation by Language

## Total Annual Expenditures and Authorized Services for Service: Social Recreation by Language

Fiscal Year 2023-2024  
Page 1 of 1

Regional Center of Orange County

### All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	*	*	*	*	*	46.8%
English	632	\$ 779,354	\$ 1,963,358	\$ 1,233	\$ 3,107	39.7%
Spanish	119	\$ 69,929	\$ 364,878	\$ 588	\$ 3,066	19.2%
Vietnamese	19	\$ 12,642	\$ 28,476	\$ 665	\$ 1,499	44.4%
All Other Languages	**	**	**	**	**	39.6%
<b>Total</b>	<b>789</b>	<b>\$ 893,759</b>	<b>\$ 2,435,101</b>	<b>\$ 1,133</b>	<b>\$ 3,086</b>	<b>36.7%</b>

### For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	*	*	*	*	*	24.1%
Spanish	*	*	*	*	*	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>22.7%</b>

### For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	*	*	*	*	*	48.6%
English	**	**	**	**	**	32.3%
Spanish	**	**	**	**	**	14.1%
Vietnamese	*	*	*	*	*	48.7%
All Other Languages	*	*	*	*	*	32.7%
<b>Total</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>31.5%</b>

### For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	*	*	*	*	*	46.7%
English	508	\$ 732,498	\$ 1,817,710	\$ 1,442	\$ 3,578	40.3%
Spanish	96	\$ 67,043	\$ 344,317	\$ 698	\$ 3,587	19.5%
Vietnamese	*	*	*	*	*	40.6%
All Other Languages	**	**	**	**	**	39.8%
<b>Total</b>	<b>627</b>	<b>\$ 836,911</b>	<b>\$ 2,253,916</b>	<b>\$ 1,335</b>	<b>\$ 3,595</b>	<b>37.1%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.



Regional Center of Orange County

All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	*	*	*	*	*	50.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	*	*	*	*	*	66.7%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	21	\$ 24,840	\$ 34,440	\$ 1,183	\$ 1,640	72.1%
Other Race/Ethnicity or Multi-Cultural	*	*	*	*	*	66.7%
<b>Total</b>	<b>29</b>	<b>\$ 31,986</b>	<b>\$ 45,934</b>	<b>\$ 1,103</b>	<b>\$ 1,584</b>	<b>69.6%</b>

For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	*	*	*	*	*	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	*	*	*	*	*	64.1%
Other Race/Ethnicity or Multi-Cultural	*	*	*	*	*	66.7%
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>59.6%</b>

For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	*	*	*	*	*	50.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	*	*	*	*	*	100.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	**	**	**	**	**	75.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>74.5%</b>

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# Camping by Race/Ethnicity

# Camping by Language

## Total Annual Expenditures and Authorized Services for Service: Camping by Language

Fiscal Year 2023-2024  
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Regional Center of Orange County

### All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	**	**	**	**	**	71.6%
Spanish	*	*	*	*	*	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>29</b>	<b>\$ 31,986</b>	<b>\$ 45,934</b>	<b>\$ 1,103</b>	<b>\$ 1,584</b>	<b>69.6%</b>

### For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

### For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	*	*	*	*	*	65.0%
Spanish	*	*	*	*	*	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>*</b>	<b>59.6%</b>

### For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	**	**	**	**	**	74.5%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>**</b>	<b>74.5%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

Regional Center of Orange County

All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

# Educational Services by Race/Ethnicity

# Educational Services by Language

## Total Annual Expenditures and Authorized Services for Service: Educational Services by Language

Fiscal Year 2023-2024  
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Regional Center of Orange County

### All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

### For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

### For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

### For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

Regional Center of Orange County

All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	*	*	*	*	*	45.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	*	*	*	*	*	10.5%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	*	*	*	*	*	<b>20.0%</b>

For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	*	*	*	*	*	45.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	*	*	*	*	*	10.5%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	*	*	*	*	*	<b>20.0%</b>

For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Asian	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Black/African American	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Hispanic	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Native Hawaiian or Other Pacific Islander	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
White	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Other Race/Ethnicity or Multi-Cultural	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

# Nonmedical Therapies by Race/Ethnicity

# Nonmedical therapies by Language

## Total Annual Expenditures and Authorized Services for Service: Non-Medical Services by Language

Fiscal Year 2023-2024  
Page 1 of 1

Regional Center of Orange County

### All ages

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	*	*	*	*	*	20.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	*	*	*	*	*	<b>20.0%</b>

### For birth to age 2 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

### For age 3 years to 21 years, inclusive

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	*	*	*	*	*	20.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	*	*	*	*	*	<b>20.0%</b>

### For age 22 years and older

	Individuals Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Chinese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
English	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Spanish	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
Vietnamese	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
All Other Languages	0	\$ 0	\$ 0	\$ 0	\$ 0	0.0%
<b>Total</b>	<b>0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>0.0%</b>

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

## What We've Learned So Far

- ❖ An individual's age and choice of residence may impact expenditures

## What We've Learned So Far

- ❖ Differences in expenditures exist across ethnicities regardless of age and residence type



## What We've Learned So Far

- ❖ The expenditure data do not tell us whether individuals' needs are being met or whether individuals are satisfied with the services they receive

## RCOC's Commitment

- ❖ RCOC is committed to meeting the needs of those it serves regardless of age, ethnicity, race, language or diagnosis

## RCOC's Commitment

- ❖ RCOC follows the Lanterman Act, which designates the IPP process as the method to guide person-centered planning and development of individualized services

## Learning From Our Community

- ❖ How can we continue to enhance our practices to ensure we are meeting the needs of all individuals and families we serve

**Thank you for attending!**



REGIONAL CENTER  
OF ORANGE COUNTY

## Executive Office

---

**From:** Executive Office

**Sent:** Wednesday, March 12, 2025 12:37 PM

**To:** [REDACTED]

**Subject:** RE: [External] Re: Reminder: RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data starts in 1 day

Hello:

The information to call in for the webinar should be at the bottom of the confirmation email sent by Zoom at the time of registration:

**Join via audio**

**Or, dial: US: +1 253 205 0468 or +1 253 215 8782 or +1 301 715 8592 or +1 305 224 1968 or +1 309 205 3325 or +1 312 626 6799 or +1 346 248 7799 or +1 360 209 5623 or +1 386 347 5053 or +1 507 473 4847 or +1 564 217 2000 or +1 646 558 8656 or +1 646 931 3860 or +1 669 444 9171 or +1 669 900 9128 or +1 689 278 1000 or +1 719 359 4580**

**[More International numbers](#)**

Webinar ID: 990 1550 7472

Thank you,  
Executive Office  
(714) 796-5100

**From:** [REDACTED]

**Sent:** Tuesday, March 11, 2025 6:17 PM

**To:** Executive Office <[executiveoffice@rcocdd.com](mailto:executiveoffice@rcocdd.com)>

**Subject:** [External] Re: Reminder: RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data starts in 1 day

Am I able to log on with an iPhone?

On Tue, Mar 11, 2025 at 5:13 PM Regional Center of Orange County <[no-reply@zoom.us](mailto:no-reply@zoom.us)> wrote:

## Executive Office

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**From:** Executive Office  
**Sent:** Tuesday, March 18, 2025 1:44 PM  
**To:** [REDACTED]  
**Subject:** RE: [External] Re: Reminder: RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data starts in 1 hour

Hello [REDACTED]:

We received your email the day after the webinar occurred. The recording has been posted to RCOC's website under the yellow tab titled 'Transparency'. The link is provided below, for your convenience.

<https://www.rcocdd.com/about-rcoc/transparency-and-accountability/diversity-and-disparity-in-pos/>

Thank you,  
Executive Office  
Regional Center of Orange County  
Phone: (714) 796-5100

---

**From:** [REDACTED]  
**Sent:** Thursday, March 13, 2025 9:04 AM  
**To:** Executive Office <executiveoffice@rcocdd.com>  
**Subject:** [External] Re: Reminder: RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data starts in 1 hour

Hi good morning the meeting is is expired it's not letting me get in the meeting

[Sent from Yahoo Mail for iPhone](#)

On Wednesday, March 12, 2025, 4:25 PM, Regional Center of Orange County <no-reply@zoom.us> wrote:

## Executive Office

---

**From:** Executive Office  
**Sent:** Tuesday, March 18, 2025 2:02 PM  
**To:** [REDACTED]  
**Subject:** RE: [External]

Hello [REDACTED]:

The recording of this webinar has been posted to RCOC's website under the yellow tab titled 'Transparency'. The link is provided below, for your convenience.

<https://www.rcocdd.com/about-rcoc/transparency-and-accountability/diversity-and-disparity-in-pos/>

Thank you,  
Executive Office  
Regional Center of Orange County  
Phone: (714) 796-5100

**From:** [REDACTED]  
**Sent:** Friday, March 14, 2025 8:54 AM  
**To:** Executive Office <executiveoffice@rcocdd.com>  
**Subject:** [External]

Hi,

Can I get access to the meeting it was recorded?



## Executive Office

---

**From:** Executive Office  
**Sent:** Thursday, March 20, 2025 1:15 PM  
**To:** [REDACTED]  
**Subject:** RE: [External] Feedback - RCOC Ann Pub Meeting re POS Exp Data

Dear [REDACTED]:

Thank you for this email, your input is appreciated.

Thank you,  
Executive Office  
Regional Center of Orange County  
Phone: (714) 796-5100

---

**From:** [REDACTED]  
**Sent:** Monday, March 17, 2025 6:49 PM  
**To:** Executive Office <[executiveoffice@rcocdd.com](mailto:executiveoffice@rcocdd.com)>  
**Subject:** [External] Feedback - RCOC Ann Pub Meeting re POS Exp Data

To Whom it May Concern:

Thank you for sharing the important data and information at the RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data. The information provided was helpful in understanding some of what is going on with regard to services in our diverse community and the various considerations. For example, we appreciated the breakdown as to why some services, such as living in versus out of the home, were a big factor in terms of cost. While we do support the premise of DEI and firmly believe that all individuals with developmental disabilities should have access to all appropriate services and be properly served, we are concerned about how the presented data may be utilized. Those who have developmental disabilities are already a marginalized community, who are vulnerable, often victimized and dependent due to the extent and impact of their disabilities. In continuing to service our diverse community, we hope that the Regional Center will not deviate from its mission of placing needs due to disability as the first and foremost priority.

The work that the Regional Center of Orange County does is invaluable.

With Gratitude,

[REDACTED] (Parent and Conservator)

## Executive Office

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**From:** Executive Office  
**Sent:** Monday, March 24, 2025 10:30 AM  
**To:** [REDACTED]  
**Subject:** RE: [External] Comment on the RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data

Good morning:

Thank you for submitting this email, your input is appreciated.

Thank you,  
Executive Office  
Regional Center of Orange County  
Phone: (714) 796-5100

**From:** [REDACTED]  
**Sent:** Thursday, March 20, 2025 2:30 AM  
**To:** Executive Office <executiveoffice@rcocdd.com>  
**Subject:** [External] Comment on the RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data

Dear RCOC:

I appreciate the sharing of important data and information during the recent RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data.

This information was helpful in understanding what is going on regarding services in my community, such as the explanation of why certain services, such as living-in-the-home versus out-of-the-home, are a large factor in terms of cost.

I support the thesis of DEI and strongly believe that ALL individuals with developmental disabilities should have access to all appropriate services and be properly served. However, I am concerned how the data on RCOC recipients will be used. Recipients with developmental disabilities are already a marginalized community. They are vulnerable, often victimized, and dependent due to the extent and impact of their disabilities.

I expect that Regional Center will maintain, as a priority, maintaining and serving each individual's needs due to disability first.

Sincerely,

[REDACTED]

## Executive Office

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**From:** Executive Office  
**Sent:** Monday, March 24, 2025 10:37 AM  
**To:** [REDACTED]  
**Subject:** RE: [External] POS Webinar Feedback

Dear [REDACTED]:  
Thank you for this email, we appreciate your input.

Thank you,  
Executive Office  
Regional Center of Orange County  
Phone: (714) 796-5100

**From:** [REDACTED]  
**Sent:** Thursday, March 20, 2025 2:57 PM  
**To:** Executive Office <[executiveoffice@rcocdd.com](mailto:executiveoffice@rcocdd.com)>  
**Subject:** [External] POS Webinar Feedback

Dear Jennifer Montanez and Arturo Cazares,  
Thank you for the very informative POS Webinar on March 12.  
These are my impressions of the webinar:

1. Appreciate the review of the opening data
2. Good to hear about the collaboration with TPI for training staff and community, the Ed Resource Specialist, community survey & Leadership Forum
3. Very good news about the Community Navigator!
4. One slide with a title of "What Regional Centers Paid". ... was that supposed to be singular to RCOC?
5. What caught my attention was that in talking over bar graphs, the comments were about Asian, Hispanic, and White persons served, even when data on Black looked significant.
6. Pie charts were easy to follow
7. The font in the Tables was too small to read/follow
8. The comments from the advocate at the end seemed like the person didn't watch/understand the presentation
9. The comments from the parents resonated with me at times in the past, therefore I took Arturo's advice (I think it was Arturo who said it) from the beginning of the webinar, to visit Comfort Connection, and I picked up flyers on CHOC/TPI Neurodevelopmental Center; Recreation Resource Guide; Ask the Experts Zoom schedule; Transition Planning Workshops; and RCOC Services for Adults (beautiful)

So from the parent perspective, the suggestion to visit Comfort Connection periodically is extremely valuable, to be able to talk with someone in person to help us find information that is specific for our child, that is available online but might be difficult to find, as there is so much information available.

Sorry for TMI, just very grateful for all of it!

Regards and thanks to all at RCOC for your heartfelt and life-changing work.

-- [REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

## Executive Office

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**From:** [REDACTED]  
**Sent:** Friday, March 21, 2025 8:32 PM  
**To:** Executive Office  
**Subject:** [External] RCOC Annual Public Meeting Regarding Purchase of Service Expenditures

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

To Whom It May Concern,

After attending the RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data, I wanted to express a concern I have as to how it will be utilized.

I left the meeting with the impression that, although everybody qualifies for services if they are deemed disabled, services are approved based more on one's ethnicity or gender orientation than they are based on level of disability. Fundamentally, I think this is wrong. Let me provide a hypothetical example to illustrate my point.

You could have two individuals that are deemed disabled and therefore qualify for services. One of these individuals could be severely disabled, for example rendered unable to walk and using a wheelchair, unable to see due to blindness and unable to speak due to a developmental disability. This individual would obviously require significant assistance for daily function. The other individual could have multi joint arthritis and only require minimal assistance for daily functions. Based on the criteria (for determining the extent of services provided) that you explained during the meeting, if the second (less involved) individual is an ethnic minority and the first (more involved) individual is not, then the second individual would be approved for more services than the first. In my view, this would be fundamentally wrong. Moreover, this process for determining services, in my view, would be against the spirit and purpose of Regional Center.

Thank you for your time and consideration.

[REDACTED]

---

**From:** Hannah Pickett <Hannah.Pickett@disabilityrightsca.org>  
**Sent:** Monday, March 17, 2025 11:12 AM  
**To:** Jennifer Montanez <jmontanez@rcocdd.com>; Arturo Cazares <acazares@rcocdd.com>  
**Cc:** Larry Landauer <llandauer@rcocdd.com>; Sandra Perdew <sperdew@rcocdd.com>  
**Subject:** [External] POS Public Meeting Follow-up

Hello Jennifer and Arturo,

Thank you for hosting the POS public meeting last week. I attended the meeting and noticed that I was one of three public comments, which appears to be lower engagement than RCOC has seen in previous POS meetings. I'm wondering if you could provide me with some information on the following:

- How many people attended the webinar?
- How many attendees utilized live interpretation?
- Were you aware of any conflicting events? For example, the County-wide Empowering Transitions, Building Futures event in Irvine from 4-7 PM?
- What efforts were made to notify people of this event, especially people who may represent underserved communities?
- What follow up, if any, is RCOC considering given the low participation?

Please let me know if you'd like to discuss this further in a call or meeting.

Sincerely,

**Hannah Pickett (she/her)**  
*Clients' Rights Advocate/Attorney*  
Office of Clients' Rights Advocacy  
Serving Orange County

Disability Rights California  
801 North Parkcenter Drive, St. 107  
Santa Ana, CA 92705  
Phone: (714) 621-0563  
Fax: (714) 621-0550

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---

**From:** Sandra Perdew <sperdew@rcocdd.com>

**Sent:** Friday, March 28, 2025 5:41 PM

**To:** Hannah Pickett <Hannah.Pickett@disabilityrightsca.org>; pos.input <pos.input@rcocdd.com>

**Cc:** Eva Casas-Sarmiento <Eva.Casas-Sarmiento@disabilityrightsca.org>; Arturo Cazares <acazares@rcocdd.com>; Jennifer Montanez <jmontanez@rcocdd.com>; Larry Landauer <llandauer@rcocdd.com>

**Subject:** RE: OCRA's Comment on RCOC's POS Disparities

Thank you, Hannah, we will include this input with our report to DDS. Please note Larry's email address has been corrected for this reply.

---

**From:** Hannah Pickett <[Hannah.Pickett@disabilityrightsca.org](mailto:Hannah.Pickett@disabilityrightsca.org)>

**Sent:** Friday, March 28, 2025 5:30 PM

**To:** pos.input <[pos.input@rcocdd.com](mailto:pos.input@rcocdd.com)>

**Cc:** Sandra Perdew <[sperdew@rcocdd.com](mailto:sperdew@rcocdd.com)>; Eva Casas-Sarmiento <[Eva.Casas-Sarmiento@disabilityrightsca.org](mailto:Eva.Casas-Sarmiento@disabilityrightsca.org)>; Arturo Cazares <[acazares@rcocdd.com](mailto:acazares@rcocdd.com)>; Jennifer Montanez <[jmontanez@rcocdd.com](mailto:jmontanez@rcocdd.com)>; [llandauer@rcocdd.com](mailto:llandauer@rcocdd.com)

**Subject:** [External] OCRA's Comment on RCOC's POS Disparities

Hello,

The Office of Clients' Rights Advocacy (OCRA) would like to submit the attached letter as our public comment regarding the Regional Center of Orange County (RCOC) purchase of service disparity data. Please include it in your report to the Department of Developmental Services. As noted in the letter, OCRA offers its assistance to RCOC in its efforts to address and reduce these disparities. Please feel free to reach out to discuss how we can collaborate.

Sincerely,

**Hannah Pickett (she/her)**

*Clients' Rights Advocate/Attorney*

Office of Clients' Rights Advocacy

Serving Orange County

Disability Rights California

801 North Parkcenter Drive, St. 107

Santa Ana, CA 92705

Phone: (714) 621-0563

Fax: (714) 621-0550

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**Office of Clients' Rights Advocacy**  
801 North Parkcenter Drive, Suite 107  
Santa Ana, 92705  
Tel: (714) 621-0563  
TTY: (877) 669-6023  
Toll Free: (866) 833-6712  
Fax: (714) 621-0550  
OCRA.RCOC@disabilityrightsca.org  
[www.disabilityrightsca.org](http://www.disabilityrightsca.org)

Serving Consumers of Regional Center of Orange County

March 28, 2025

Larry Landauer  
Executive Director  
Regional Center of Orange County  
1525 N Tustin Avenue  
Santa Ana, CA 92705

Sent via Electronic Mail

**Re: OCRA Comment on Purchase of Service Disparities**

Dear Mr. Landauer:

The Office of Clients' Rights Advocacy (OCRA) reviewed the Regional Center of Orange County's (RCOC) Purchase of Service (POS) data from the 2023-2024 fiscal year. We are writing this letter to highlight some key disparities in the data, provide observations and feedback on the POS public meeting, and offer recommendations and support to RCOC as it works to address and reduce these disparities.

**Disparities in the 2023-2024 Data**

OCRA noted three main types of disparities within the POS data for the 2023-2024 fiscal year: (1) disparities between race/ethnicity/languages spoken, (2) disparities between RCOC and other regional centers throughout the state of California, and (3) disparities between consumers who receive services and consumers who receive no services.

**1. Disparities Between Race/Ethnicity and Languages Spoken**

Orange County is a diverse region, and RCOC's consumer population reflects that diversity. RCOC's consumer population is comprised of approximately 35% Latinx/Hispanic individuals, 29% White individuals, 17.5% Asian individuals, 2% Black/African American individuals, 0.17% Native Hawaiian or other Pacific Islander individuals, 0.15% American Indian or Alaska Native individuals, and 15.5% individuals of other or multiple races/ethnicities. Despite this expansive diversity, the 2023-2024

data shows that the majority of RCOC resources continue to be spent on White individuals.

Latinx/Hispanic consumers make up 35% of the RCOC population but receive only 21% of the expenditures, whereas White consumers make up 29% of the population but receive an outsized 51% of the expenditures. RCOC authorized an average of about \$52,000 per White consumer, but it authorized approximately half that amount for Asian, Latinx/Hispanic, Native American, Pacific Islander, and other races and ethnicities.

OCRA noticed a similar disparity when looking at languages spoken by consumers. English-speaking consumers received an average of about \$34,000 in services per person whereas Chinese, Spanish, and Vietnamese speaking consumers each received only about 60% that amount per person. Vietnamese speaking consumers seemed to face unique barriers in Orange County. For example, RCOC authorized less than half the amount of social recreation funding for Vietnamese speakers compared to English and Spanish speaking consumers.

## 2. Disparities Between RCOC and Other Regional Centers

OCRA compared RCOC's POS data to other regional center data, including the statewide data. We found that RCOC spends significantly less than the rest of the state on certain service categories. RCOC spends a third of the amount of money on social and recreational services per person compared to the rest of the state. OCRA has noticed that many RCOC consumers struggle to get social and recreational services approved and often request help in appealing denials related to these service requests.

Within the last fiscal year, RCOC did not fund a single educational services and only funded a few nonmedical therapy services, despite thousands of consumers getting those services throughout the state from other regional centers. OCRA is concerned about these entire categories of services that are seemingly being denied to RCOC consumers.

## 3. Disparities Between Consumers Who Receive Services and Consumers Who Receive No Services

When comparing RCOC data to statewide data, we noticed that RCOC has a higher rate of consumers who receive no services at all. In Orange County, 6,883 consumers who have been determined eligible for RCOC services are receiving no services at all. That group represents nearly a quarter of the total RCOC consumer population.

For an individual to be categorized as an RCOC consumer eligible for services, they must have a "substantial disability" which creates "significant functional limitations in three or more" major areas of life. WIC § 4512(l). This means that RCOC has determined that each of the 6,883 individuals have limitations in major areas of life, and yet RCOC is not providing any service to address those limitations. We are concerned about this significant gap in needed services.



## **Public Meeting Feedback**

RCOC held its POS disparity public meeting on March 12, 2025, at 5:30 PM via Zoom Webinar. We have the following feedback, concerns, and suggestions.

### **1. Zoom Webinar Structures that Prevent Public Engagement**

The Zoom platform allows hosts many choices to customize the features of each webinar. RCOC made the following choices regarding this webinar's features: disabled the chat feature, made the Q&A feature private, disabled the option to ask a question anonymously, disabled the option for attendees to see the number of attendees, and did not allow public commenters to turn their camera on while speaking.

All of these features reduce the transparency of this public meeting and prevent the public from meaningfully and collaboratively engaging with RCOC and with each other. OCRA has reviewed past public comments from POS webinars and has noted that members of the public have complained of these issues for multiple years. Individuals have expressed concerns over the above features, and they have also expressed concerns about RCOC's choice to hold these meetings via Zoom Webinar rather than another more interactive venue.

### **2. Scheduling and Advertising Issues May Have Contributed to Low Attendance**

OCRA noticed that only three individuals commented at this public meeting, one of which was the Clients' Rights Advocate from OCRA. This was significantly lower engagement than the region typically sees at public meetings. OCRA also noticed that this public meeting was scheduled at the same time as at least one other major disability-related event in Orange County. A County-wide Empowering Transitions, Building Futures event was held in Irvine from 4-7 PM and pulled a significant crowd of people who may be consumers, vendors, advocates, and other stakeholders relevant to the POS public meeting.

## **Recommendations**

To address the disparities described above and promote equity, OCRA recommends the following to RCOC.

- Consider changing the format and structure of future public meetings to encourage more public engagement. If you choose to continue using the Zoom webinar format, we recommend you change the Zoom feature selections (including chat, Q&A, anonymous questions, attendee count, etc.) to maximize public engagement. Alternatively, you could explore holding in-person meetings, or a combination of in-person and virtual meetings. Consider having separate meetings for threshold languages so attendees can receive this complex POS data from presenters in their native language.

- Hold focus groups with each of the underrepresented groups (including Latinx/Hispanic consumers, Vietnamese consumers, non-English speaking consumers, consumers receiving no services) to better understand what barriers may be preventing them from accessing the services they need.
- Re-evaluate POS guidelines on social and recreational services to determine how RCOC can better align with statewide data as well as DDS directives.
- Identify and work to reduce any administrative barriers that may be causing RCOC to underperform in certain categories when compared to other regional centers.
- Train RCOC staff on updated laws, regulations, and directives related to authorizing social and recreational services.
- Train RCOC staff on ways to proactively find and meet service needs, especially in underserved racial/ethnic and language groups and in individuals receiving no services.

OCRA is available to discuss these disparities and recommendations further with RCOC. Like you, we strive to ensure all individuals entitled to support under the Lanterman Act can access needed services and supports. We share your commitment to serving our clients equitably and we hope to work collaboratively with you to address disparities and implement solutions. Please feel free to contact our office to discuss this further.

Sincerely,

Hannah Pickett, Clients' Rights Advocate/Attorney  
 Rachel Leach, Supervising Clients' Rights Advocate/Attorney  
 Maria Rojas, Assistant Clients' Rights Advocate

3/18/2025 14:14

Webinar ID	Actual Start Time	Actual Duration (minutes)	# Question
990 1550 7472	3/12/2025 16:37	121	4

Question	Asker Name	Asker Email	Answer	Question Time	Answered Time	Answer Name	Answer Email
Can you make the Transcript available to save please? Thank you.			The transcript states on our end that it is avialable to save. If you continue to have issues, the recording will be available via RCOC's website at <a href="https://www.rcocdd.com/about-rcoc/transparency-and-accountability/diversity-and-disparity-in-pos/">https://www.rcocdd.com/about-rcoc/transparency-and-accountability/diversity-and-disparity-in-pos/</a> .	3/12/2025 17:38	3/12/2025 17:40	Regional Center of Orange County	it@rcocdd.com
What are you doihng to ensure the PCP is being implemented and staffed? A plan is only effective if there are service providers and staff to execute the plan.				3/12/2025 17:42			
Also, why. aren't the questions and chat visible to everyone? Isn't this a public meeting?				3/12/2025 17:43			
Does RCOC offer Educational Services with a vendor? Our SC told us they don't have anyone vendored.				3/12/2025 18:24			

Attendee Report

Report Generated: 3/18/2025 14:13

Topic	Webinar ID	Actual Start Time	Actual Duration (minutes)	# Registered	# Cancelled	Unique Viewers	Total Users	Max Concurrent Views	Enable Registration		
RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data Host Details	990 1550 7472	3/12/2025 16:37		121	124	1	51	85	52 Yes		
Attended	User Name (Original Name)	Email	Join Time	Leave Time	Time in Session (minutes)	Is Guest	Country/Region Name				
Yes	Regional Center of Orange County	it@rcocdd.com	3/12/2025 16:37		3/12/2025 18:37	121 No	United States				
Panelist Details											
Attended	User Name (Original Name)	Email	Join Time	Leave Time	Time in Session (minutes)	Is Guest	Country/Region Name				
	Spanish Interp - Mercedes										
Yes	(mercedes.marleaux@gmail.com)	mercedes.marleaux@gmail.com	3/12/2025 17:17		3/12/2025 18:37	80 Yes	United States				
Yes	sunlim4j@gmail.com	sunlim4j@gmail.com	3/12/2025 17:19		3/12/2025 18:37	79 Yes	United States				
Yes	sunlim4j@gmail.com	sunlim4j@gmail.com	3/12/2025 17:19		3/12/2025 17:19	1 Yes	United States				
Yes	kristie.interpreter@gmail.com	kristie.interpreter@gmail.com	3/12/2025 17:17		3/12/2025 18:37	81 Yes	United States				
Yes	Jennifer Montanez	jmontanez@rcocdd.com	3/12/2025 17:14		3/12/2025 18:37	84 No	United States				
Yes	RCOC	llandauer@rcocdd.com	3/12/2025 16:51		3/12/2025 18:37	107 No	United States				
Yes	Arturo Cazares	acazares@rcocdd.com	3/12/2025 17:16		3/12/2025 18:37	82 No	United States				
Yes	Sandra Perdew	sperdew@rcocdd.com	3/12/2025 17:29		3/12/2025 18:37	68 Yes	United States				
Attendee Details											
Attended	User Name (Original Name)	First Name	Last Name	Email	Registration Time	Approval Status	Join Time	Leave Time	Time in Session (minutes)	Is Guest	Country/Region Name
Yes	Kristina Roberts	Kristina	Roberts	Kristina.Roberts@learnbehavioral.com	2/7/2025 12:16	approved	3/12/2025 17:28	3/12/2025 17:34	6	Yes	United States
Yes	FAY WAKIL	FAY	WAKIL	fwakil@hearttoheartcaregivers.com	2/7/2025 12:19	approved	3/12/2025 17:27	3/12/2025 18:36	69	Yes	United States
Yes	Cathy Furukawa	Cathy	Furukawa, RCOC	cfurukawa@rcocdd.com	2/7/2025 12:20	approved	3/12/2025 17:27	3/12/2025 18:37	70	No	United States
Yes	Cathy Furukawa, RCOC	Cathy	Furukawa, RCOC	cfurukawa@rcocdd.com			3/12/2025 17:44	3/12/2025 18:37	53	No	United States
Yes	Flavio Montes	Flavio	Montes	flavio@bhhrespite.com	2/7/2025 12:20	approved	3/12/2025 17:27	3/12/2025 18:15	49	Yes	United States
Yes	Richard Arriaga	Richard	Arriaga	richardarriagaist@gmail.com	2/7/2025 12:23	approved	3/12/2025 18:08	3/12/2025 18:37	30	Yes	United States
Yes	Maggie Arceo	Maggie	Arceo	Maggie@Rainbowhomecare.com	2/7/2025 12:26	approved	3/12/2025 18:05	3/12/2025 18:37	33	Yes	United States
Yes	Jackson Michael-Gonsolis	Jackson	Michael-Gonsolis	Suedimaria@gmail.com	2/7/2025 12:31	approved	3/12/2025 17:27	3/12/2025 18:17	51	Yes	United States
Yes	Jackson Michael-Gonsolis	Jackson	Michael-Gonsolis	Suedimaria@gmail.com			3/12/2025 18:17	3/12/2025 18:19	2	Yes	United States
Yes	Jackson Michael-Gonsolis	Jackson	Michael-Gonsolis	Suedimaria@gmail.com			3/12/2025 18:28	3/12/2025 18:37	10	Yes	United States
Yes	Helen Ling	Helen	Ling	helenmwkao@gmail.com	2/7/2025 12:34	approved	3/12/2025 17:27	3/12/2025 18:16	49	Yes	United States
Yes	Marwa Ragab	Marwa	Ragab	marwaamer@mojosol.com	2/7/2025 12:59	approved	3/12/2025 17:33	3/12/2025 18:37	64	Yes	United States
Yes	Alicia Prieto	Alicia	Prieto	aprieto@carepartners.us	2/7/2025 13:20	approved	3/12/2025 17:29	3/12/2025 18:37	68	Yes	United States
Yes	Jordan's Notetaker (Otter.ai)	Alicia	Prieto	aprieto@carepartners.us			3/12/2025 17:30	3/12/2025 17:30	1	Yes	United States
Yes	Jordan's Notetaker (Otter.ai)	Alicia	Prieto	aprieto@carepartners.us			3/12/2025 17:30	3/12/2025 18:37	68	Yes	United States
Yes	Ahmed Halawa	Ahmed	Halawa	ae@italkslp.com	2/7/2025 13:27	approved	3/12/2025 17:40	3/12/2025 18:35	56	Yes	United States
Yes	Sandy Martin	Sandy	Martin	smartin607@hotmail.com	2/7/2025 13:40	approved	3/12/2025 17:27	3/12/2025 18:37	70	Yes	United States
Yes	John Tran	John	Tran	jgtran@sailsgroup.com	2/7/2025 13:56	approved	3/12/2025 17:30	3/12/2025 18:37	68	Yes	United States
Yes	Mauricio Guzman	Mauricio	Guzman	guzmanmauricio75@gmail.com	2/7/2025 14:25	approved	3/12/2025 17:28	3/12/2025 18:37	70	Yes	United States
Yes	Kathleen McFarlin	Kathleen	McFarlin	kathleen.mcfarlin@gmail.com	2/7/2025 14:47	approved	3/12/2025 18:01	3/12/2025 18:37	37	Yes	United States
Yes	Crystal Chavez	Crystal	Chavez	cchavez@rcocdd.com	2/7/2025 15:01	approved	3/12/2025 17:35	3/12/2025 18:27	53	No	United States
Yes	Crystal Chavez	Crystal	Chavez	cchavez@rcocdd.com			3/12/2025 18:27	3/12/2025 18:37	11	No	United States
Yes	SUEANNE YIP	SUEANNE	YIP	salyip@yahoo.com	2/7/2025 15:01	approved	3/12/2025 17:28	3/12/2025 18:18	51	Yes	United States
Yes	Hilda Sramek	Hilda	Sramek	hilda.sramek@gmail.com	2/7/2025 15:54	approved	3/12/2025 17:27	3/12/2025 18:37	70	Yes	United States
Yes	edwin panganiban	edwin	panganiban	ebpassociates@gmail.com	2/7/2025 16:11	approved	3/12/2025 17:27	3/12/2025 17:29	2	Yes	United States
Yes	edwin panganiban	edwin	panganiban	ebpassociates@gmail.com			3/12/2025 17:29	3/12/2025 17:38	9	Yes	United States
Yes	edwin panganiban	edwin	panganiban	ebpassociates@gmail.com			3/12/2025 17:30	3/12/2025 17:54	24	Yes	United States
Yes	edwin panganiban	edwin	panganiban	ebpassociates@gmail.com			3/12/2025 17:38	3/12/2025 18:37	60	Yes	United States
Yes	Monserrat Palacios	Monserrat	Palacios	monserrat.palacios@dds.ca.gov	2/7/2025 17:09	approved	3/12/2025 17:28	3/12/2025 18:37	70	Yes	United States
Yes	Jonathan Peleo	Jonathan	Peleo	jon@ventilatortraining.com	2/7/2025 17:16	approved	3/12/2025 17:27	3/12/2025 18:34	67	Yes	United States
Yes	Jonathan Peleo	Jonathan	Peleo	jon@ventilatortraining.com			3/12/2025 18:33	3/12/2025 18:37	5	Yes	United States
Yes	Thuy Nguyen	Thuy	Nguyen	thuyng59@msn.com	2/7/2025 20:09	approved	3/12/2025 17:40	3/12/2025 18:37	58	Yes	United States
Yes	Rose Valenciano	Rose	Valenciano	fyirose@yahoo.com	2/7/2025 23:20	approved	3/12/2025 17:32	3/12/2025 18:02	30	Yes	United States
Yes	C Es	C	Es	Esseynicks@yahoo.com	2/8/2025 6:25	approved	3/12/2025 17:28	3/12/2025 18:20	53	Yes	United States
Yes	Dung Vu	Dung	Vu	carnation3672@yahoo.com	2/8/2025 9:13	approved	3/12/2025 17:29	3/12/2025 18:37	69	Yes	United States
Yes	Deborah Molina	Deborah	Molina	dmdaniels1220@gmail.com	2/8/2025 17:11	approved	3/12/2025 17:30	3/12/2025 18:37	68	Yes	United States
Yes	Eva Lietzow	Eva	Lietzow	Evalietzow@yahoo.com	2/8/2025 21:12	approved	3/12/2025 17:29	3/12/2025 18:37	68	Yes	United States
Yes	Hannah Pickett	Hannah	Pickett	hannah.pickett@disabilityrightsca.org	2/10/2025 9:47	approved	3/12/2025 17:27	3/12/2025 18:37	71	Yes	United States
Yes	Viviana Castellanos	Viviana	Castellanos	viviana@brettdassociates.com	2/10/2025 10:17	approved	3/12/2025 17:30	3/12/2025 18:00	30	Yes	United States

Yes	Viviana Castellanos	Viviana	Castellanos	viviana@brettdassociates.com		3/12/2025 17:31	3/12/2025 18:37	66	Yes	United States
Yes	Tina Hsieh	Tina	Hsieh	tina@bywdtherapy.com	2/10/2025 11:12 approved	3/12/2025 17:35	3/12/2025 18:13	39	Yes	United States
Yes	William Del Rosario	William	Del Rosario	Wdelrosario421@yahoo.com	2/10/2025 11:13 approved	3/12/2025 17:30	3/12/2025 18:37	68	Yes	United States
Yes	Jimmy Dang	Jimmy	Dang	jimmydangnavy@gmail.com	2/10/2025 11:33 approved	3/12/2025 17:28	3/12/2025 17:29	1	Yes	United States
Yes	Jimmy Dang	Jimmy	Dang	jimmydangnavy@gmail.com		3/12/2025 18:00	3/12/2025 18:37	38	Yes	United States
Yes	Mekeda Duncan	Mekeda	Duncan	Ethioapothecary@gmail.com	2/10/2025 11:37 approved	3/12/2025 17:28	3/12/2025 18:23	56	Yes	United States
Yes	Mekeda Duncan	Mekeda	Duncan	Ethioapothecary@gmail.com		3/12/2025 17:30	3/12/2025 17:30	1	Yes	United States
Yes	Mekeda Duncan	Mekeda	Duncan	Ethioapothecary@gmail.com		3/12/2025 17:31	3/12/2025 17:31	1	Yes	United States
Yes	Mekeda Duncan	Mekeda	Duncan	Ethioapothecary@gmail.com		3/12/2025 17:31	3/12/2025 18:37	67	Yes	United States
Yes	Mekeda Duncan	Mekeda	Duncan	Ethioapothecary@gmail.com		3/12/2025 18:28	3/12/2025 18:37	9	Yes	United States
Yes	Terry DeBell	Terry	DeBell	debelt.theresa@gmail.com	2/10/2025 11:44 approved	3/12/2025 17:29	3/12/2025 18:16	48	Yes	United States
Yes	Terry DeBell	Terry	DeBell	debelt.theresa@gmail.com		3/12/2025 17:32	3/12/2025 18:37	66	Yes	United States
Yes	Terry DeBell	Terry	DeBell	debelt.theresa@gmail.com		3/12/2025 18:16	3/12/2025 18:37	22	Yes	United States
Yes	Marizela Arroyo	Marizela	Arroyo	Mamamarisela@gmail.com	2/10/2025 13:30 approved	3/12/2025 17:43	3/12/2025 18:00	18	Yes	United States
Yes	Marizela Arroyo	Marizela	Arroyo	Mamamarisela@gmail.com		3/12/2025 18:00	3/12/2025 18:37	38	Yes	United States
Yes	Carie Otto	Carie	Otto	cotto@rcocdd.com	2/11/2025 22:48 approved	3/12/2025 17:38	3/12/2025 17:45	8	Yes	United States
Yes	Carie Otto	Carie	Otto	cotto@rcocdd.com		3/12/2025 17:45	3/12/2025 18:37	52	Yes	United States
Yes	Carie Otto	Carie	Otto	cotto@rcocdd.com		3/12/2025 17:48	3/12/2025 18:20	33	No	United States
Yes	Amy Wong	Amy	Wong	ccw90w@yahoo.com	2/18/2025 13:16 approved	3/12/2025 17:34	3/12/2025 18:22	49	Yes	United States
Yes	Nedra McKie	Nedra	McKie	gwenbibby14@gmail.com	2/20/2025 12:47 approved	3/12/2025 17:44	3/12/2025 18:37	54	Yes	United States
Yes	Kashae Darlene Vasquez	Kashae	Darlene Vasquez	darlene08032014@gmail.com	2/21/2025 8:05 approved	3/12/2025 17:29	3/12/2025 18:37	68	Yes	United States
Yes	Kashae Darlene Vasquez	Kashae	Darlene Vasquez	darlene08032014@gmail.com		3/12/2025 17:29	3/12/2025 18:37	68	Yes	United States
Yes	Jemini Bhakta	Jemini	Bhakta	Jigishabhakta@gmail.com	2/21/2025 12:35 approved	3/12/2025 18:11	3/12/2025 18:12	2	Yes	United States
Yes	Jemini Bhakta	Jemini	Bhakta	Jigishabhakta@gmail.com		3/12/2025 18:12	3/12/2025 18:37	25	Yes	United States
Yes	Carmen Silva	Carmen	Silva	gelysilva45@hotmail.com	2/23/2025 21:48 approved	3/12/2025 17:37	3/12/2025 18:14	38	Yes	United States
Yes	Carmen Silva	Carmen	Silva	gelysilva45@hotmail.com		3/12/2025 18:14	3/12/2025 18:37	24	Yes	United States
Yes	Min Han	Min	Han	min.han@hlchildrenservices.com	2/27/2025 21:23 approved	3/12/2025 17:31	3/12/2025 18:34	63	Yes	United States
Yes	Marisa Patterson	Marisa	Patterson	mpatterson@rcocdd.com	3/10/2025 18:46 approved	3/12/2025 17:27	3/12/2025 18:37	70	No	United States
Yes	Omneya Elwakil	Omneya	Elwakil	Owakil@hearttoheartcaregivers.com	3/12/2025 14:21 approved	3/12/2025 17:29	3/12/2025 18:16	47	Yes	United States
Yes	Bobby Olea	Bobby	Olea	Boleajuly52022@gmail.com	3/12/2025 16:28 approved	3/12/2025 17:59	3/12/2025 18:37	39	Yes	United States
Yes	marle.chen@scdd.ca.gov	marle.chen@scdd.ca.gov	Chen	marle.chen@scdd.ca.gov	3/12/2025 17:29 approved	3/12/2025 17:29	3/12/2025 18:29	61	Yes	United States
Yes	Kaitlynn Truong	Kaitlynn	Truong	Ktruong@rcocdd.com	3/12/2025 17:29 approved	3/12/2025 17:29	3/12/2025 18:37	68	No	United States
Yes	Jerrold Bonner	Jerrold	Bonner	pjbonner@protonmail.com	3/12/2025 17:32 approved	3/12/2025 17:32	3/12/2025 18:37	65	No	United States
No	Luke	Luke		Luke@iric.org	2/7/2025 12:20 approved	--	--	--	--	
No	Gina	Gina		gina_mcfadden@yahoo.com	2/7/2025 12:29 approved	--	--	--	--	
No	Kaye	Kaye	Thomas	mimikthomas@cox.net	2/7/2025 12:31 approved	--	--	--	--	
No	Angel	Angel	Truss	Gifttolifehealth@gmail.com	2/7/2025 12:32 approved	--	--	--	--	
No	Amy	Amy	Rowland	Amy@speechtherapywithamy.com	2/7/2025 12:35 approved	--	--	--	--	
No	Sylvia	Sylvia	Garrett	sylvia.garrett@onewell.org	2/7/2025 12:39 approved	--	--	--	--	
No	Adriana	Adriana	Anorve santiago	Adry_anorve@yahoo.com	2/7/2025 12:40 approved	--	--	--	--	
No	Claudia	Claudia	Fernandes	clfernandes@yahoo.com	2/7/2025 12:40 approved	--	--	--	--	
No	Leslie	Leslie	De La Cruz	rojasla@icloud.com	2/7/2025 12:46 approved	--	--	--	--	
No	Araceli	Araceli	Mendez	amendez@rcocdd.com	2/7/2025 12:48 approved	--	--	--	--	
No	Pei Lu	Pei Lu	Fong	alyfong@yahoo.com	2/7/2025 12:57 approved	--	--	--	--	
No	Gabby	Gabby	Strauss	gabby@bhhrespite.com	2/7/2025 13:11 approved	--	--	--	--	
No	lalaine	lalaine	castrence	lcastrence@rcocdd.com	2/7/2025 13:11 approved	--	--	--	--	
No	Gabriela	Gabriela	Lara	gaby_ls8@hotmail.com	2/7/2025 13:21 approved	--	--	--	--	
No	Jamie	Jamie	Johnson	Jamie@gamegen.com	2/7/2025 13:38 approved	--	--	--	--	
No	Waka	Waka	Taing	hanamidango2510@gmail.com	2/7/2025 13:51 approved	--	--	--	--	
No	Ashlyn	Ashlyn	Moore	ashlyn@ashlynmoore.com	2/7/2025 13:57 approved	--	--	--	--	
No	Ilina	Ilina	Perales	iperale@rcocdd.com	2/7/2025 14:03 approved	--	--	--	--	
No	michael	michael	lowe	mloewe@sonsrays.com	2/7/2025 14:04 approved	--	--	--	--	
No	Aylsa	Aylsa	Cid	Rcid405483@aol.com	2/7/2025 14:25 approved	--	--	--	--	
No	Jordan	Jordan	Hellman	jhellman@carepartners.us	2/7/2025 15:14 approved	--	--	--	--	
No	Vianey	Vianey	Betancourt	vianeyfregoso@ymail.com	2/7/2025 15:24 approved	--	--	--	--	
No	Anita	Anita	Falcone	Nitae1952@aol.com	2/7/2025 15:28 approved	--	--	--	--	
No	Marianne	Marianne	Benson	marianne_benson@me.com	2/7/2025 15:40 cancelled by self	--	--	--	--	
No	Chris	Chris	Littler	Misterlittler@gmail.com	2/7/2025 15:43 approved	--	--	--	--	
No	Aileen	Aileen	Correa	jaimon27@yahoo.com	2/7/2025 16:51 approved	--	--	--	--	
No	April	April	Brabec	Abrabec3@hotmail.com	2/7/2025 17:10 approved	--	--	--	--	
No	Bertha	Bertha	Romero	bromero@congregateconnectllc.org	2/7/2025 17:21 approved	--	--	--	--	
No	Michael	Michael	Gregory	mgregory@congregateconnectllc.org	2/7/2025 17:22 approved	--	--	--	--	
No	Maximillion	Maximillion	Nguyen	mlhn0282@yahoo.com	2/7/2025 19:38 approved	--	--	--	--	
No	Tracey	Tracey	Bronson	traceybronson@aol.com	2/7/2025 19:58 approved	--	--	--	--	
No	Anh	Anh	Dang	anniedang39@gmail.com	2/7/2025 22:13 approved	--	--	--	--	
No	Josephine	Josephine	Asakpa	jo_asakpa@yahoo.com	2/8/2025 5:39 approved	--	--	--	--	
No	Julia	Julia	Kim	juliakimhan@gmail.com	2/8/2025 6:16 approved	--	--	--	--	
No	Mey	Mey	Lam	Mey.lam.29@gmail.com	2/8/2025 6:40 approved	--	--	--	--	
No	JoAnna	JoAnna	Mitchell	joannamitch@aol.com	2/8/2025 6:56 approved	--	--	--	--	
No	Joan	Joan	McCarthy	jbc1732@gmail.com	2/8/2025 9:49 approved	--	--	--	--	
No	Lizeth	Lizeth	Valencia	lizabapaz@gmail.com	2/8/2025 10:47 approved	--	--	--	--	
No	Yesica	Yesica	Godinez	yess0913@yahoo.com	2/8/2025 17:11 approved	--	--	--	--	
No	CHOO EUN	CHOO EUN	PARK	sarahucho@gmail.com	2/9/2025 9:45 approved	--	--	--	--	

No	TERRI	TERRI	HUTCHISON	terrihslp@gmail.com	2/9/2025 11:41 approved	--	--	--	--
No	Javier	Javier		matrixwzrd@icloud.com	2/9/2025 12:15 approved	--	--	--	--
No	Cecilia	Cecilia	Rideout	cecilia.cuaresma@gmail.com	2/9/2025 16:58 approved	--	--	--	--
No	Stephanie	Stephanie	Im	stephanie_u411@yahoo.com	2/10/2025 0:20 approved	--	--	--	--
No	Maricella	Maricella	Marin	mmarin@rhfhservices.com	2/10/2025 7:10 approved	--	--	--	--
No	Roxanna	Roxanna	Martinez	roxydivine4210@yahoo.com	2/10/2025 7:58 approved	--	--	--	--
No	Jacqueline	Jacqueline	Alvarado	jalvarado@brettdassociates.com	2/10/2025 8:04 approved	--	--	--	--
No	Scarlett	Scarlett	vonThenen	scarlett.vonthenen@scdd.ca.gov	2/10/2025 8:40 approved	--	--	--	--
No	Aydin	Aydin	Ansari	saba.shamsher@gmail.com	2/10/2025 9:50 approved	--	--	--	--
No	Parisa	Parisa	Kompani	parisa@fantasiahealthcare.com	2/10/2025 10:09 approved	--	--	--	--
No	Nadine	Nadine	Fuentes	nadine.fuentes@dabsinc.com	2/10/2025 10:52 approved	--	--	--	--
No	Jessica	Jessica	Mercado	jemercado@pplfirst.com	2/10/2025 11:19 approved	--	--	--	--
No	Tammi	Tammi	Bradley	tammi@sdplife.com	2/10/2025 12:46 approved	--	--	--	--
No	Suzy	Suzy	Torres	torres92@roadrunner.com	2/10/2025 23:42 approved	--	--	--	--
No	Mary	Mary	Nahidi	Mnahidi@yahoo.com	2/11/2025 6:39 approved	--	--	--	--
No	Beba	Beba	Saba	Beba.Saba@24hrcares.com	2/11/2025 9:59 approved	--	--	--	--
No	Brittany	Brittany	Spaulding	brittanyleespaulding@yahoo.com	2/11/2025 14:08 approved	--	--	--	--
No	Yazmin	Yazmin	Parral	yazmille@yahoo.com	2/12/2025 0:56 approved	--	--	--	--
No	Marta	Marta	Quezada	martaantonio27@gmail.com	2/12/2025 9:53 approved	--	--	--	--
No	Patricia	Patricia	Bermeo	pbermeo@gmail.com	2/12/2025 14:56 approved	--	--	--	--
No	Miriam	Miriam	Timberlake	mtimberl72@gmail.com	2/14/2025 8:56 approved	--	--	--	--
No	Maria	Maria	Shimada	mshimada@rcocdd.com	2/17/2025 16:27 approved	--	--	--	--
No	Jennifer	Jennifer	Nanasca	narzjen@yahoo.com	2/18/2025 19:37 approved	--	--	--	--
No	Dionne	Dionne	Sanchez	dsanchez@rcocdd.com	2/20/2025 16:51 approved	--	--	--	--
No	Marisol	Marisol	Perez	mzamudio4550@gmail.com	2/23/2025 22:15 approved	--	--	--	--
No	Maureen	Maureen	Dillon	mdillon@hs.uci.edu	2/24/2025 8:46 approved	--	--	--	--
No	Anh	Anh	Nguyen	nguyenam@gmail.com	2/26/2025 0:08 approved	--	--	--	--
No	Shirin	Shirin	Abbasi	abbasi.za.un@gmail.com	2/27/2025 18:43 approved	--	--	--	--
No	Lina	Lina	Zhu	lina.zhu@hlchildrengservices.com	2/28/2025 10:21 approved	--	--	--	--
No	My Hanh	My Hanh	Nguyen	myhanhhyaty@gmail.com	3/2/2025 14:31 approved	--	--	--	--
No	Silvia	Silvia	Herrera	silvia.herrera91@yahoo.com	3/2/2025 20:33 approved	--	--	--	--
No	Silvia	Silvia	Herrera	sherrera@rcocdd.com	3/2/2025 20:34 approved	--	--	--	--
No	Beatriz	Beatriz	Resendiz	Bettydiboop@gmail.com	3/3/2025 20:44 approved	--	--	--	--
No	Judy	Judy	Fleck	judy030201@gmail.com	3/6/2025 6:43 approved	--	--	--	--
No	Kenny	Kenny	Ha	kha@primeproviders.com	3/10/2025 9:40 approved	--	--	--	--
No	Mozh	Mozh	Akbari	ma4edu@yahoo.com	3/12/2025 11:35 approved	--	--	--	--
No	Mozh	Mozh	Akbari	ma4edu1@gmail.com	3/12/2025 13:48 approved	--	--	--	--

Other Attended

User Name	Join Time	Leave Time	Time in Session (minutes)	Is Guest	Country/Region Name
15624804435	3/12/2025 17:28	3/12/2025 17:28	7	Yes	United States
15624804435	3/12/2025 17:37	3/12/2025 17:37	7	Yes	United States
19162376832	3/12/2025 18:30	3/12/2025 18:30	8	Yes	United States
Call-In User_1	3/12/2025 17:55	3/12/2025 18:05	11	Yes	United States

Topic	Webinar ID	Scheduled Time	Duration (minutes)	# Registered
RCOC Annual Public Meeting Regarding Purchase of Service Expenditure Data Attendee Details	990 1550 7472	3/12/2025 17:30	90	124
First Name	Last Name	Email	Registration Time	Approval Status
Kristina	Roberts	Kristina.Roberts@learnbehavioral.com	2/7/2025 12:16	approved
FAY	WAKIL	fwakil@hearttoheartcaregivers.com	2/7/2025 12:19	approved
Cathy	Furukawa, RCOC	cfurukawa@rcocdd.com	2/7/2025 12:20	approved
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Maggie	Arceo	Maggie@Rainbowhomecare.com	2/7/2025 12:26	approved
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Silvia	Herrera	silvia.herrera91@yahoo.com	3/2/2025 20:33 approved
Silvia	Herrera	sherrera@rcocdd.com	3/2/2025 20:34 approved
Beatriz	Resendiz	Bettydiboop@gmail.com	3/3/2025 20:44 approved
Judy	Fleck	judy030201@gmail.com	3/6/2025 6:43 approved
Kenny	Ha	kha@primeproviders.com	3/10/2025 9:40 approved
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Omneya	Elwakil	Owakil@hearttoheartcaregivers.com	3/12/2025 14:21 approved
Bobby	Olea	Boleajuly52022@gmail.com	3/12/2025 16:28 approved
Marle	Chen	marle.chen@scdd.ca.gov	3/12/2025 17:29 approved
Kaitlynn	Truong	Ktruong@rcocdd.com	3/12/2025 17:29 approved
Jerrod	Bonner	pjbonner@protonmail.com	3/12/2025 17:32 approved